

# SOFIA GABRIELLE ESCALONA

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## EDUCATION

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### NEW MEXICO STATE UNIVERSITY

*Bachelor of Arts in Computer Science*

Las Cruces, NM

Graduated: December 13, 2025

Cumulative GPA: 3.2

**Relevant Coursework:** Object-Oriented Programming, Data Structures I, Database Management Systems, Computer Networks, Machine Programming, Compilers and Automata Theory, Software Development, Introduction to AI, Human-Centered Computing, Web Development

**Thesis:** *Evaluating AI Chatbots as Supplemental Learning Tools in Meat Science*

- Designed and evaluated AI chatbot systems; conducted user studies and queried survey and response data using SQL to analyze accuracy and hallucination patterns

### EASTERN NEW MEXICO UNIVERSITY

Roswell, NM

*Certificate of Employability in Nursing Assisting*

Graduated: December 2018

Cumulative GPA: 3.5

### UNIVERSITY OF ST. LA SALLE

Bacolod City, Philippines

*HS Diploma*

Memberships: Search-In Circle 137, Les Femmes, Amity Youth Volunteer

## WORK EXPERIENCE

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### MOUNTAIN SHADOWS HOME CARE

Las Cruces, NM

*Healthcare Data Quality Analyst (Quality Control)*

2025-Present

- Verified caregiver records across multiple healthcare databases to ensure accuracy of IDs, timestamps, and visit documentation.
- Reconciled discrepancies between systems and flagged inconsistencies impacting compliance and reporting.
- Maintained audit notes to support data integrity and quality assurance processes.
- Handled sensitive healthcare data in compliance with HIPAA standards.

### FILIPINO FLAVORS

Las Cruces, NM

*Digital Marketing Specialist*

2025

- Drove digital campaigns using data insights to improve engagement and reach.
- Analyzed audience behavior and campaign performance through analytics tools.
- Created and optimized content across digital platforms to support brand growth.
- Applied data-privacy awareness and platform best practices in all marketing activities.

### RETAIL & TECHNICAL SUPPORT ROLES

Las Cruces, NM

*PRIME COMMUNICATIONS — Retail Sales Consultant*

2021-2025

*PREMIUM RETAIL SERVICES — Wireless Sales Representative*

- Provided technical support for mobile devices, accounts, and connectivity issues.
- Troubleshoot hardware, software, and basic network-related problems.
- Worked with systems containing personal and billing data while following confidentiality policies.
- Verified account information and service changes to ensure accuracy across internal systems.

## UNIVERSITY PROJECTS

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### **Compiler Implementation (MIPS Assembly)**

- Built a compiler using C, Lex, and Yacc to translate a custom language into MIPS assembly
- Implemented parsing, semantic analysis, and code generation following architecture conventions

### **AI Cover Generator Web Application**

- Developed a web application that generates AI-based playlist cover art using JavaScript, HTML, and CSS
- Implemented user customization features and client-side state management

### **Friend Calendar Web Application**

- Built a collaborative calendar web application to manage shared schedules and events
- Implemented front-end logic, date handling, and user interaction using JavaScript

### **Chain Reaction Game (JavaScript Multiplayer)**

- Developed a browser-based multiplayer chain reaction game using index.html, script.js, and styles.css
- Implemented turn-based mechanics, event handling, state management, and win-condition detection

## ADDITIONAL

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### **Programming Skills:**

Java, C++, Python, JavaScript, SQL

### **Technical Tools & Frameworks:**

HTML5, CSS, React, Next.js, MySQL, Git, Wireshark, Visual Studio, Eclipse

### **Languages:**

English (Fluent), Tagalog (Fluent), Cebuano (Conversational), Hiligaynon (Fluent)

### **Certifications:**

Certificate of Employability in Nursing Assisting

- Training in documentation standards and HIPAA-compliant handling of sensitive data