

SOFIA GABRIELLE ESCALONA

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EDUCATION

NEW MEXICO STATE UNIVERSITY

Bachelor of Arts in Computer Science

Cumulative GPA: 3.2

Las Cruces, NM

Graduated: December 13, 2025

Relevant Coursework: Object-Oriented Programming, Data Structures I, Database Management Systems, Computer Networks, Machine Programming, Compilers and Automata Theory, Software Development, Introduction to AI, Human-Centered Computing, Web Development

Thesis: *Evaluating AI Chatbots as Supplemental Learning Tools in Meat Science*

- Designed and evaluated AI chatbot systems; conducted user studies and queried survey and response data using SQL to analyze accuracy and hallucination patterns

EASTERN NEW MEXICO UNIVERSITY

Certificate of Employability in Nursing Assisting

Cumulative GPA: 3.5

Roswell, NM

Graduated: December 2018

UNIVERSITY OF ST. LA SALLE

HS Diploma

Memberships: Search-In Circle 137, Les Femmes, Amity Youth Volunteer

Bacolod City, Philippines

WORK EXPERIENCE

MOUNTAIN SHADOWS HOME CARE

Healthcare Data Quality Analyst (Quality Control)

Las Cruces, NM

2025-Present

- Verified caregiver records across multiple healthcare databases to ensure accuracy of IDs, timestamps, and visit documentation.
- Reconciled discrepancies between systems and flagged inconsistencies impacting compliance and reporting.
- Maintained audit notes to support data integrity and quality assurance processes.
- Handled sensitive healthcare data in compliance with HIPAA standards.

FILIPINO FLAVORS

Digital Marketing Specialist

Las Cruces, NM

2025

- Drove digital campaigns using data insights to improve engagement and reach.
- Analyzed audience behavior and campaign performance through analytics tools.
- Created and optimized content across digital platforms to support brand growth.
- Applied data-privacy awareness and platform best practices in all marketing activities.

RETAIL & TECHNICAL SUPPORT ROLES

PRIME COMMUNICATIONS — Retail Sales Consultant

Las Cruces, NM

2021-2025

PREMIUM RETAIL SERVICES — Wireless Sales Representative

- Provided technical support for mobile devices, accounts, and connectivity issues.
- Troubleshoot hardware, software, and basic network-related problems.
- Worked with systems containing personal and billing data while following confidentiality policies.
- Verified account information and service changes to ensure accuracy across internal systems.

UNIVERSITY PROJECTS

Compiler Implementation (MIPS Assembly)

- Built a compiler using C, Lex, and Yacc to translate a custom language into MIPS assembly
- Implemented parsing, semantic analysis, and code generation following architecture conventions

AI Cover Generator Web Application

- Developed a web application that generates AI-based playlist cover art using JavaScript, HTML, and CSS
- Implemented user customization features and client-side state management

Friend Calendar Web Application

- Built a collaborative calendar web application to manage shared schedules and events
- Implemented front-end logic, date handling, and user interaction using JavaScript

Chain Reaction Game (JavaScript Multiplayer)

- Developed a browser-based multiplayer chain reaction game using index.html, script.js, and styles.css
- Implemented turn-based mechanics, event handling, state management, and win-condition detection

ADDITIONAL

Programming Skills:

Java, C++, Python, JavaScript, SQL

Technical Tools & Frameworks:

HTML5, CSS, React, Next.js, MySQL, Git, Wireshark, Visual Studio, Eclipse

Languages:

English (Fluent), Tagalog (Fluent), Cebuano (Conversational), Hiligaynon (Fluent)

Certifications:

Certificate of Employability in Nursing Assisting

- Training in documentation standards and HIPAA-compliant handling of sensitive data