

Day 5 Validation

SERVE GM

- _____ Greeted in timely manner
- _____ Order written down and repeated back
- _____ Server can answer questions regarding food and beverage – if not sure double Checks and returns with answer
- _____ Server Demonstrates: 1. Iced Teas 2. Just Fill it 3. 10-foot circle
- _____ Demonstrates preemptive service – anticipates guest needs
- _____ Server demonstrates 3 tier section behavior – is seen helping others
- _____ Food and beverage delivered in a timely manner
- _____ Quality checks are timely and relevant – specific in nature
- _____ bev naps are used
- _____ Server passes verbal quiz of our testimonial

Pass / Not Pass

Trainer _____

General Manager _____