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SIERRA JORDAN

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OBJECTIVE

Amicable and friendly candidate with the personality and energy to be an excellent Fast-Casual Dining Worker. Knows the importance of treating customers with respect and ensuring they enjoy themselves at every turn. Works well with all types of personalities ready to fill gaps in schedule and to provide the highest level of customer service.

SKILLS

Customer Service
People Skills
Professionalism
High Energy
Multitasker
Teamwork
Attention to Detail
Organized

EXPERIENCE

SERVER • BUFFALO WILD WINGS • JAN 2019 – CURRENT

- Provide perfect service experience for every Guest
- Look for ways to consolidate service and increase table turns
- Look for ways to avoid waste and limit cost
- Up-sell any additional products when appropriate

HOSTESS/FOOD RUNNER/PHONES/SERVER • CUCINA MODERNA SEPT 2017 – DEC 2018

- Maintain high standards of customer service during high-volume, fast-paced operations
- Greeted guests walking in the door and established their needs
- Familiarize guests with menu and daily specials
- Accurately record food and drink orders, running multi-course meals, and tallying bills
- Collaborate with other restaurant servers and kitchen staff
- Deal with complaints or problems with a positive attitude

HOSTESS/CASHIER • CATANIA RESTAURANT • AUG 2017 – DEC 2017

- Built loyal clientele through friendly interactions
- Resolved complaints promptly and professionally
- Cross-trained and coordinated scheduling with team members to ensure seamless service
- Organized reservations and walk-in parties
- Handled currency/credit transactions quickly and accurately

EDUCATION

PALM BEACH STATE COLLEGE • CURRENT

PALM BEACH CENTRAL HIGH SCHOOL • Class of 2019



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REFERENCES AVAILABLE
UPON REQUEST