

### COMPLIANCE COURSES

- ❖ A+ Security Host
- ❖ Food Handler Certificate
- ❖ Food Manager Study Session
- ❖ Human Trafficking
- ❖ Responsible Vendor Alcohol
- ❖ Sexual Harassment

### BAR BASICS

- ❖ American Ales
- ❖ American Sparkling Wines
- ❖ Beaujolais Nouveau
- ❖ Beer 101
- ❖ Bourbon - American Whiskey
- ❖ California Chardonnay
- ❖ Cava and other Spanish Sparkling Wines
- ❖ Champagne
- ❖ Gin
- ❖ How to Open a Bottle of Wine
- ❖ India Pale Ales (IPA's)
- ❖ Porters and Stouts
- ❖ Sake
- ❖ Sparkling Wine
- ❖ Variations of Liquor
- ❖ Variations of Wine

### HR BASICS

- ❖ ADA - American Disability Act
- ❖ Conflict Resolution
- ❖ Discipline without Punishment
- ❖ Diversity in the Workplace
- ❖ FMLA (Family Leave Act)
- ❖ Gender Equality
- ❖ Human Trafficking
- ❖ Service Animals
- ❖ Sexual Harassment
- ❖ Violence in the Workplace
- ❖ Workplace Bullying
- ❖ Workplace Harassment
- ❖ Workplace Social Media

### SAFETY BASICS

- ❖ Active Shooter
- ❖ Armed Robbery
- ❖ Burn Prevention
- ❖ Chemical Safety
- ❖ Cleaning and Sanitizing
- ❖ Compressed Gas Cylinders
- ❖ Coronavirus Basic Training
- ❖ Covid-19 Best Practices Training
- ❖ CPR
- ❖ Cuts & Lacerations
- ❖ Earthquakes and Tornadoes
- ❖ Electrical Safety
- ❖ Fire Extinguisher 101
- ❖ Fire Prevention
- ❖ Fryer Safety
- ❖ Hood Safety
- ❖ How to Conduct a Restaurant Safety Inspection
- ❖ Ice Safety
- ❖ Knife Safety
- ❖ Ladder Safety
- ❖ Lockout / Tagout
- ❖ Motor Vehicle Safety
- ❖ OSHA Accident Investigation - Safety Signs and Tags
- ❖ OSHA Bloodborne Pathogens
- ❖ Preparing for a Hurricane
- ❖ Proper Lifting
- ❖ Slips, Trips and Falls
- ❖ Terrorist Act

### SERVICE BASICS

- ❖ Adult Entertainment
- ❖ Back of House 101
- ❖ Being the Valet
- ❖ Common Restaurant Lingo
- ❖ Food Allergies
- ❖ Front of the House 101
- ❖ Full Hands In/Full Hands Out
- ❖ Greeting Guests

- ❖ Hello, Goodbye and Thank You
- ❖ Open-Ended Questions
- ❖ Difficult Customers
- ❖ ID Guidelines
- ❖ Knowing the Menu
- ❖ Mystery Shopper
- ❖ Responsible Vendor Alcohol
- ❖ Security Host Training
- ❖ Soda Machine Cleaning
- ❖ Table Set Up/Clearing
- ❖ Telephone Etiquette
- ❖ Upselling

### JOB SPECIFIC COURSES

- ❖ Barback
- ❖ Bartending 101
- ❖ Busser
- ❖ Dishwasher
- ❖ Expeditor
- ❖ Food Runner
- ❖ Host
- ❖ Line Cook
- ❖ Prep Cook
- ❖ Restaurant Cashier
- ❖ Security Host
- ❖ Server

### LANGUAGES

- ❖ Alcohol Safety Training & Updates (Spanish)
- ❖ Cuts & Lacerations (Spanish)
- ❖ Food Safety (Creole)
- ❖ Food Safety (Spanish)
- ❖ Human Trafficking (Spanish)
- ❖ Proper Lifting (Spanish)
- ❖ Sexual Harassment (Spanish)
- ❖ Slips, Trips & Falls (Spanish)

