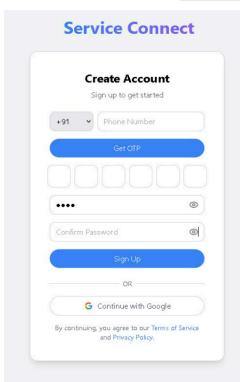
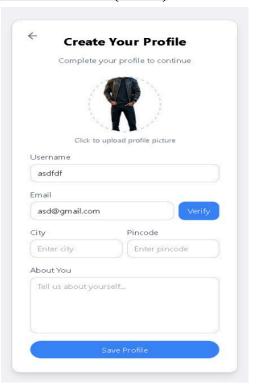
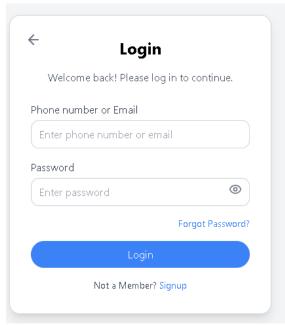
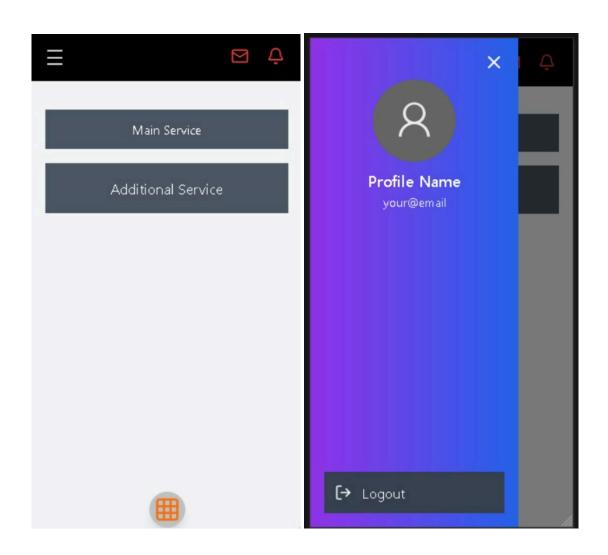
## SERVICE MANAGEMENT PLATFORM

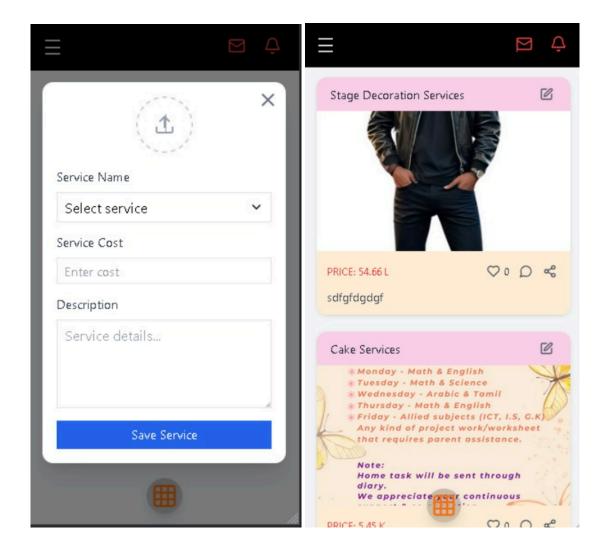
## **SERVICE PROVIDER (WEB)**

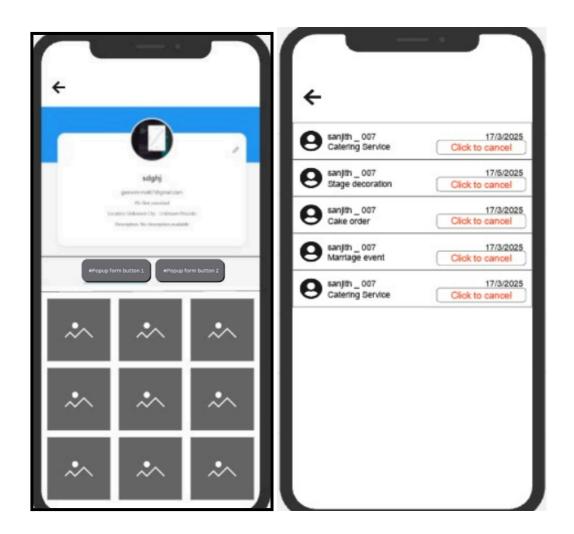












Grid - display 👆

notification 👆

# **SERVICE - PROVIDER (WEB) - flow in text**

## 1.Sign-Up Flow:

- 1. Ask the user to enter a Phone Number.
- 2. Send an OTP to verify the phone number.
- 3. After OTP verification, prompt the user to:
  - o Create a new password, and
  - Re-enter the password for confirmation.
- 4. The user can either:
  - o Fill in their personal details and click Sign Up, or
  - Click Continue with Google to sign up using their Google account.
- 5. After sign-up (via form or Google), redirect the user to the Profile Setup page.
- 6. After completing profile setup or skipping it, the user should be redirected to the Profile setup page.

### 2. PROFILE SETUP PAGE

Purpose:

Collect basic provider details to initialize their profile.

Input Fields:

- ❖ Full Name
- ❖ Email (pre-filled if signed in via OAuth or email)
- **❖** Phone Number
- City, Pincode
- Profile Picture (upload)
- **♦** About

#### Actions:

❖ Save Button:
Saves the data and redirects to the Dashboard.

## 3. DASHBOARD

Purpose:

Allow providers to manage their profile and services.

Layout Details:

Top Bar:

- **❖** Notification Icon
- Message Icon
- ❖ Sidebar Toggle Button

Main Panel (Before any service is added):

- ❖ Main service 'Button'
- ❖ Additional Service 'Button'

Service Creation Flow:

Triggered by: Clicking either Main Service or Additional Service

Popup Form Includes:

- Upload Service Image
- Select Service Name (dropdown)
- **❖** Enter Service Cost
- **❖** Enter Description
- ❖ Save Service 'Button'

#### Post-Save Behavior:

- Service is shown as a square card on the dashboard with top to down scrollable (as shown in the image) with:
  - > Service Name
  - ➤ Image
  - ➤ Price
  - > Description
  - > Action Icons: Like, Share, Edit

UI Change After Service details Save:

- ❖ Main service and Additional service buttons move to the left sidebar (in between profile info & Logout 'button')
- **❖** Side Bar
  - ➤ Have profile image, Name, Email, Logout(button)

## 4. GRID DISPLAY(bottom circle grid)

Purpose:

Display all services with provider profile details in a visual grid format.

Trigger:

❖ When hit, the Grid Button should move to the grid-display page.

## 4. GRID DISPLAY-PAGE(as shown in image)

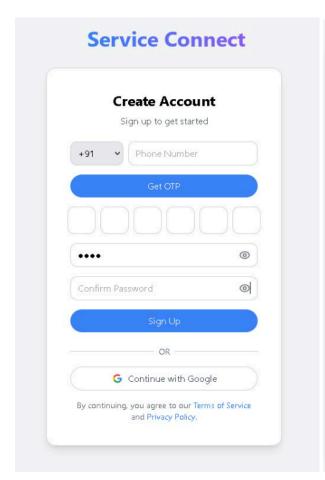
Top Section:

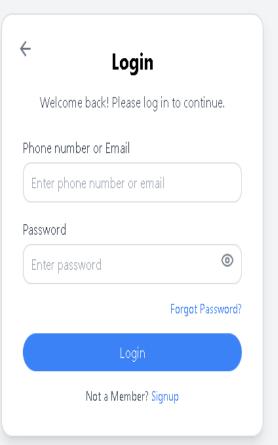
- Profile Picture
- Name
- Email
- **❖** Phone Number
- City, Pincode
- Description (if ava

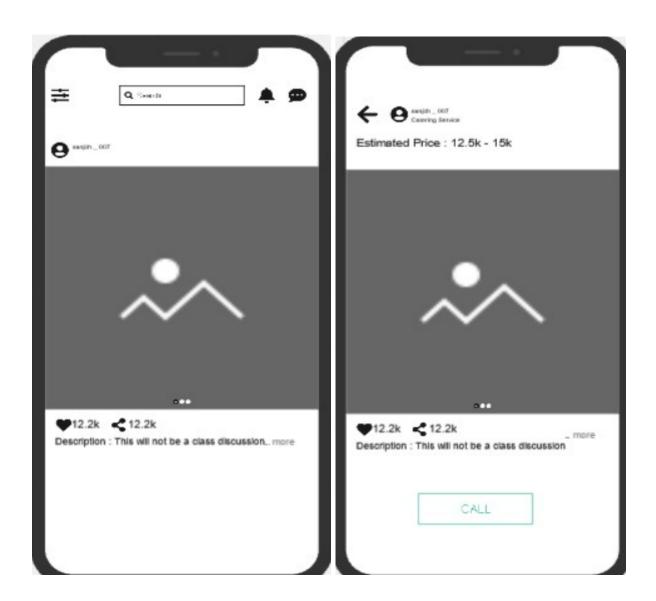
# Grid Display(Service images):

- ❖ Shows all saved services in a square grid layout
- ❖ Filterable by service type (Main or Additional)

# **END - USER (MOBILE APP)**





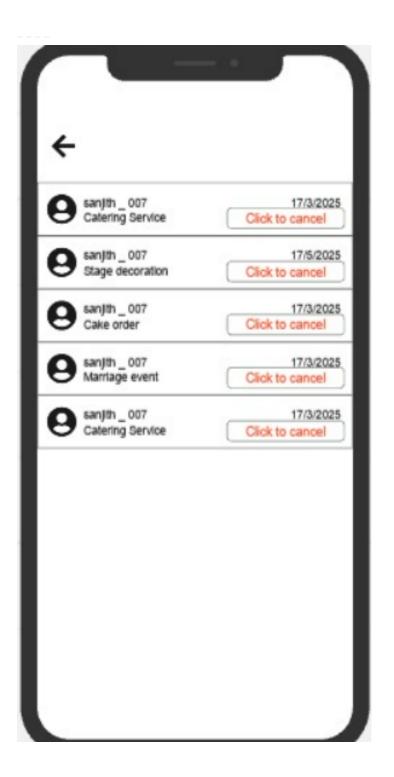


Dashboard page 👆

service image page 👆



When hit call-should show -



Notification page +

# END - USER (MOBILE APP) - flow in text

## 1. Signup & Login Page

User signs up or logs in to access the app.

## 2. Dashboard Page (Main Feed)

#### **Purpose:**

Users can browse, search, and interact with services.

#### Top Bar:

- Hamburger Menu (left) → Opens sidebar with profile image, name, email, logout
- Search Bar (next to notification) → Search for services or categories
- Notification Icon (right)

### **Service Post Layout:**

- Provider's profile image and name
- Main service image (clickable)
- Like and Share icons with count (likes are countable)
- Truncated description with "more" option

#### **User Interactions:**

- Tap image → Opens Service Image Page
- Tap heart → Increments like count
- Tap share → Opens sharing options
- Use search bar → Filter services by keyword

## 3. Service Image Page (Detailed View)

#### **Purpose:**

Displays full service details and initiates the call flow.

### Top Bar:

- Back Arrow to return
- Provider's name, profile, and category

### Layout:

- Provider's profile and estimated price
- Main service image
- Like and Share icons with count
- Truncated description with "more" option

### 4. Call Feature

#### **User Flow:**

- 1. User taps "Call" button
- 2. Popup asks: "When do you want this service?"
  - o User selects day, month, year
  - o Clicks "Save"
- 3. After Save:
  - User sees a notification within 30 seconds with 3 buttons:
    - CANCEL → Exit call flow
    - CALL NOT CONNECTED → Exit call flow
    - CONNECT → Sets status to "Pending"
- 4. If User hits CONNECT → Provider receives a notification

#### **Provider Flow:**

- Provider receives notification:
  - "This user wants to connect with you. They are interested in your service."
- Provider sees 3 buttons:

- $\circ \quad \text{CANCEL} \to \text{Cancels the request}$ 
  - User status updates from "Pending" to "Cancelled"
  - User notification: "Request cancelled by provider"
- CALL → Direct call to the user (no status change)
- CONNECT → Confirms connection
  - Both parties see:

    "Congrats! You're now linked with #NAME made the service well together!!"
  - User status updates from "Pending" to "Connected"

## 5. Notifications Page

#### Purpose:

Shows connection status and control options.

#### Content:

- Name, profile, selected date
- Status: Connected, Pending, or Cancelled
- Button: "Click to Delete" → Ends connection