Jessica Thompson
Technical Writer

jessica.thompson@email.com
+1 (555) 789-0123
San Jose, CA
linkedin.com/in/jessicathompson

Professional Summary

Technical Writer with 5 years creating clear documentation for complex software. Expert in API documentation, user guides, and developer tutorials. Improved documentation satisfaction scores by 45%.

Professional Experience

Senior Technical Writer | DocuTech Solutions
San Jose, CA | 2020 - Present
- Created API documentation for REST and GraphQL APIs
- Wrote developer guides and tutorials
- Implemented docs-as-code workflow
- Collaborated with engineering and product teams

Technical Writer | SoftDocs Inc
Mountain View, CA | 2019 - 2020
- Wrote user manuals and help documentation
- Created video tutorials and screenshots
- Maintained documentation in Confluence

Education

Bachelor of Arts in Technical Communication
San Jose State University | 2019 | GPA: 3.7/4.0

Technical Skills

Documentation:	API Docs, User Guides, Tutorials, Release Notes
Tools:	Markdown, Swagger, Postman, Git, JIRA
Technologies:	HTML/CSS, JavaScript basics, REST APIs, GraphQL
Platforms:	Confluence, ReadTheDocs, GitBook, MkDocs

Languages

English (Native)

Certifications

- Google Technical Writing Certificate