Amanda White
Business Analyst

amanda.white@email.com
+1 (555) 345-6789
Dallas, TX
linkedin.com/in/amandawhite

Professional Summary

Business Analyst with 6 years bridging business and technology. Expert in requirements gathering, process improvement, and data analysis. Delivered solutions increasing efficiency by 35% across departments.

Professional Experience

Senior Business Analyst | BusinessTech Solutions
Dallas, TX | 2020 - Present
- Gathered requirements for enterprise CRM implementation
- Created detailed user stories and acceptance criteria
- Analyzed data to identify process improvements
- Facilitated workshops with stakeholders

Business Analyst | ProcessPro Inc
Houston, TX | 2018 - 2020
- Documented business processes and workflows
- Performed gap analysis and feasibility studies
- Created dashboards and reports in Tableau

Education

Bachelor of Business Administration
University of Texas at Austin | 2018 | GPA: 3.7/4.0

Technical Skills

Analysis:	Requirements Gathering, Process Mapping, Gap Analysis, UAT
Tools:	JIRA, Confluence, Visio, Tableau, Power BI
Technical:	SQL, Excel, Python basics, Salesforce
Methodologies:	Agile, Waterfall, Six Sigma, BPMN

Languages

English (Native)

Certifications

- CBAP
- PMI-PBA