

# SHAH'S ADVANTAGE PRELIM SERIES

A DIVISION OF "SHAH EDUCATIONAL ACADEMY"

B.COM, BAF, BMS, BBI, BFM, MCOM, CS, CPT, IPCC, Final CA.

H.O.: 5, 6 & 7, Hill Crest Society, 16th Road, Bandra (W), Mum: 50. Ph: 26051635

Branch: Avon Arcade, Shop No. A/121; 1st Floor, Vile Parle (W), Mum: 56. Ph: 9820418533

CLASS: S.Y.J.C PRELIM SERIES NO. 2 Date:23<sup>rd</sup> January 2020

# ORGANISATION OF COMMERCE (2019-20) (Solution)

Time: 3 Hrs. Marks: 80 Day: Thursday

## Q.1.A] Select the proper option from the options given below and rewrite the completed Statements: (5)

- 1. At least **<u>two</u>** persons are required to form a partnership firm.
- 2. In case of urgency and avoid delays **Speed Post** is sent.
- 3. Businessmen are *Trustees* of the society.
- 4. Management principles influence <u>human behavior</u>
- 5. Planning is *basic function*.

**B.**] Match the correct pairs:

(5)

raten the correct pans.	(0)
GROUP 'A'	GROUP 'B'
1. Government Company	(d) 51% share capital
2. Overdraft	(a) Current Account
3. ATM	(e) Automated Teller Machine
4. District Judge	(j) President of District Forum
5. Time Study	(c) Study the time required to do a job

# C.] Write a word or phrase or a term which can substitute each one of the following Statements: (5)

1. A partner who gave his name to partnership firm.

#### Ans:- Nominal Partner

2. Name the form of electronic currency that exists only in cyberspace.

### Ans:- Digital Cash

3. Indian philosopher who had promoted concept of social responsibility in ancient times.

#### Ans:- Chanakya

4. The right of a consumer which creates awareness in him about his rights.

#### Ans:- Right to Education

5. An orderly arrangement of group efforts to provide unity of action to achieve common goals.

Ans:- Co-ordination

P.T.O.

(15)

### Q. 2. Distinguish between the following: (Any THREE)

1. Joint Hindu Family Firm and Partnership Firm Joint Hindu Family Firm **Partnership Firm** 1. Meaning A partnership firm is a business concern Joint Hindu Family consists of all persons lineally descended from a common ancestors owned and managed by two or more persons. and includes their wives and in married These two or more person, who are called daughters. When this family runs any partners, poll in their resources, enter into a business then such a business is called as a contract and carry out lawful business for Joint Hindu Family Business. mutual benefits. 2. Formation The Joint Hindu Family firm is formed as per A partnership firm is formed when a partnership deed is signed by partners. The the operation of the Hindu Law. No separate registration or agreement is required. registration of a partnership firm is not compulsory (except for Maharashtra), but it is recommended to get it registered. 3. Ownership & Management The partners are the joint owners of the The property of the family is jointly owned by the three successive generations due to their assets of the business. The business is jointly birth in the Hindu family. The Karta is managed by the active partners. manager, controller and co-coordinator of the business. 4. Liability The liability of the Karta is unlimited but the The liability of each partner is not only liability of the other members of the family is unlimited but also joint and several. limited 5. Membership The membership of a Joint Hindu Family A minimum of two persons are required to business is unlimited. Every child (even a girl form a partnership and maximum number of child in Maharashtra) can become partners is 10 (for baking business) or 20 (for co-parcener in the business. The membership non-banking business). keeps changing depending on the births and deaths in the family. 6. Transferability of Membership The membership in a Joint Hindu Family The partners can transfer their share/ membership in the partnership firm to Business not transferable since another person after taking the consent of membership is acquired only on birth other partners. 7. Sharing of Profits and Losses The profit and losses are shared by the There is no specific ratio prescribed by the Hindu Law and neither is there any partners in their profit sharing ratio. agreement between the coparceners for shorting the profits and losses. The ratio keeps changing as per the births and deaths in the family. **Governing Law** It is governed by the Hindu Law. It is governed by the Indian Partnership Act, 2. Road Transport and Rail Transport.

Pood Transport	Rail Transport.	
Road Transport	Kan Hansport.	
1. Speed		
Road Transport has limited speed due to bad	It is since it runs on tracks which rarely get	
road conditions, accidents, traffic etc.	affected.	
2. Carrying Capacity		
It has limited carrying capacity.	It has huge carrying capacity.	
3. Distance		
Road transport charges are low for short	Transport charges are relatively low and very	
distances but high for long distances due to	according to the distance.	
high fuel prices.		
4. Transport Charges		
Transport charges are low for short distance	Transport charges are relatively low and vary	
but high for long distances due to high fuel	according to the distance.	
price	G	
	Door Service	
It provides door to door service	It does not provide door to door service	
6. Means of Transport		
It uses animals, animal carts; motor cycles		
three and four wheelers.	To also passenger and ges as traini	
7. Suitability		
	It is suitable for transporting heavy goods in	
	large quantities over long distance.	
	large qualitities over long distance.	
distance.		
8. Safety		
8. Safety It provides limited safety to goods from sun,	Goods are kept in locked wagons which	
8. Safety It provides limited safety to goods from sun, rain, wind, etc. as the vehicle may not be fully	provides protection against sun, wind, rain	
8. Safety It provides limited safety to goods from sun, rain, wind, etc. as the vehicle may not be fully covered	provides protection against sun, wind, rain etc.	
8. Safety It provides limited safety to goods from sun, rain, wind, etc. as the vehicle may not be fully	provides protection against sun, wind, rain etc.	
8. Safety It provides limited safety to goods from sun, rain, wind, etc. as the vehicle may not be fully covered	provides protection against sun, wind, rain etc.	

### 3. State Commission and National Commission.

State Commission	National Commission	
1. Meaning		
It is a consumer dispute redressal forum	It is a consumer dispute redressal forum	
working at state level.	working at national level.	
2. Established by Composition		
State Government	Central Government	
President + 2 Members (Min)	President + 4 Member (Min)	
3. Qualification of President		
Who is or has been a judge of a High Court.	Who is or has been a judge of the Supreme	
	Court.	
4. Duration / Tenure		
Term of 5 years or upto age of 67 whichever	Term of 5 years or upto the age of 70 years	
is earlier	whichever is earlier.	
5. Monetary Jurisdiction		
Value of goods or service and the	Value of goods or service and the	
compensation claimed is more than Rs. 20	compensation claimed is more than Rs. 1	
lacs but less than Rs. 1 crore.	crore.	
6. Area		
It covers a particular state	It covers the entire county.	
7. Nature of Complaints		
Original cases + Appeals against orders of	Original Cases + Appeals against orders of	
District Forum + Supervisory Revisional.	state Forum + Supervisory/ Revisional +	
	Improper jurisdiction.	

4. Staffing and Directing.

Staffing	Directing	
1. Meaning		
Staffing is the process involved in identifying,	Directing is the guidance, the inspiration, the	
assessing, placing, evaluating and directing	leadership of those men and women that	
individuals at work.	constitute the real case of responsibility of	
	management.	
2. Purpose		
The main purpose of staffing is to make	The main purpose of directing is to guide the	
available the right people for the right job at	subordinates to achieve the set goals.	
the right time.		
3. Components		
It includes recruitment, training, promotions,	Directing includes communicating	
transfers, appraisals etc.	instructing, motivating etc.	
4. Factors to be considered		
Mainly internal factors are to be considered	Mainly internal factors are to be considered	
while staffing	while directing.	

5. Order of function		
People are required to organize other	Directing follows staffing as it involves	
resources. Staffing follows organization.	providing guidance and communicating with	
	the human resource.	
6. Relation with resources		
Staffing is relate with human resources.	While directing superiors give direction to	
	subordinates regarding use of other	
	resources.	
7. Nature		
Staffing is a continuous process as staffing not	Directing is a continuous process as it goes	
only includes recruitment but also involves	on till targets are achieved.	
training, motivation, appraisal etc.		
8. Levels of Management		
Staffing is mainly done by middle level	Middle level managers provide direction to	
managers. However, top level management	the employees for achieving targets.	
may also get involved in some cases.		
9. Steps		
Staffing includes recruiting, developing,	Directing includes instructing, guiding	
retaining and remunerating.	communicating and motivating.	

5. Entrepreneur and Manager.

Entrepreneur	Manager	
1. Meaning		
An entrepreneur is a person who sets up an	A manager translates and puts into action the	
enterprise and grows it further with his team	strategies of the entrepreneur. He is in charge	
using his skill and knowledge.	of day to day affairs.	
2. Risks		
An entrepreneur takes calculated risks. The entrepreneur will earn more if he takes more risk.	A manager avoids risks and plays safe. The manager has not incentive to take risk as his earning will be fixed.	
3. Rewards		
Entrepreneur is the owners and hence, is	A manager is an employee and hence, gets a	
rewarded in terms of profit of ventures.	fixed salary.	
4. Innovation		
An entrepreneur always comes up with new and unique ideas which give them a competitive edge	Manager generally tends to follows a routine to perform any task. They lack creativity.	
5. Decision – making		
He generally takes all the major decisions and	Managers take routine decisions on their	
he needs no approval for the same.	own. However, they need approval of higher	
	authorities before taking major decisions.	

6. Organization culture		
Entrepreneur follows a very open culture	Manger follows a hierarchical system in their	
where any person can approach him and give	organization. People find the system rigid and	
suggestions.	formal.	
7. Aim		
The aim of the entrepreneurs is to	Aim of manager is to perform well, to get	
successfully grow the venture and create a	promoted higher levels and get high salary &	
sustainable business.	facilities.	
8. Work done		
Entrepreneurs strategize the growth of the	Managers run the existing business and help	
business and plan new products and ventures.	in planning the new business.	
9. Pre - requisites		
Entrepreneur have to be hardworking, ready	Managers need to possess knowledge ,	
to take tough decisions, courageous, future	related skills, managerial abilities , should be	
oriented, innovative, etc.	able handle employees, hardworking etc.	
10. Higher authority		
Entrepreneurs are their own boss. There is no	Managers have higher authority. They are	
higher authority.	employees and are required to report to	
	someone.	

### Q.4. State with reasons whether the following Statements are "True or False".

(Any THREE) (15)

**1.** Sole proprietorship is useful for small business.

Ans:- This statement is "True". The following are the reason for the same:

- a. The formation of sole trading concern is very easy. It is almost free from government intervention.
- b. The proprietor does not have to consult anybody before taking any decision as he is the single owner and management is in his hands.
- c. The sole trading concern is also a very flexible form of organization. The proprietor can shut down, expand or reduce his business activities as the situation demands.
- d. As the proprietor himself manages the business operation, the overhead costs of running the business are minimal. Also since he is in complete control of the operations he can personally ensure that wastage is minimized and expenses are controlled.
- e. Thus, the sole trading concern is useful for small businesses.

**2.** In on-line transactions 'Account 'and Shopping Cart 'are password protected.

Ans:- This statement is <u>"True"</u>. The reasons for the same are as under.

- a. The first step involved in an online transaction is "registration" where the basic details like name and email id are to be mentioned. The website automatically creates an "user id" and "password" for the buyer.
- b. As the buyer proceeds through the online transaction, a lot of personal information like name, bank account details, address, etc. has to be provided
- c. If the account & shopping cart are not password protected, this personal information may be misused by hackers.
- d. They may shop in the name of the buyer and then the buyer may be liable to pay the entire amount.
- e. The password protects the entire information of the buyer. This information can be accessed only by the buyer after entering the password.
- f. Thus, in transactions, "Account" and "Shopping cart" are password protected.
- **3.** Ethics is a branch of politics.

Ans:- This statement is <u>"False"</u>. The correct statement is <u>"Ethics is a branch of social science".</u> The reason for the same is as under.

- a. Dr. C. B. Manoria defines ethics as <u>"Businessmen integrity so far as his conduct or behavior is concerned in all field of business as well as towards the society and other business."</u>
- b. Business ethics refers to system of moral principles or rules of conduct applies to business activities or operations.
- c. Business ethics is also known as "corporate ethics". It is a form of <u>"applied"</u> or <u>"professional"</u> ethics that examines ethical principles and morals.
- d. It examines the given circumstances and suggests the right path in case of dilemma (difficulty).
- e. Ethics basically means to differentiate between what is good and what is bad, what to do and what not to do.
- f. Ethics define what is morally correct, irrespective of its impact on profits of the company.
- g. Thus, ethics deals with human behavior.
- h. Hence, it is a branch of social science and not politics.

- **4.** The consumer protection act was passed in the interest of the sellers.
- Ans:- The above given statement is <u>"False"</u>. The correct statement is <u>"The Consumer Protection Act was passed in the interest of the consumers".</u> The reason for the same is as under:
- 1. The Consumer Protection Act came into existence in the year 1986.
- 2. This Act prescribes the right of the consumers. They are protected & have the power to enforce these rights.
- 3. Besides, this Act provides quasi judiciary machinery and can solve all the grievances of the consumer.
- 4. The consumer courts formed under this Act follow simple procedures and as a result delays are avoided.
- 5. These courts hear complaints regarding damages cause by unfair under trade practices, unsatisfactory service, defective products, unsafe products etc.
- 6. It has also provided for the establishment of three-tier quasi-judicial consumer redressal machinery at the district, state and national level.
- 7. The consumer Protection Act has proved to be a boon for consumers because under this Act they can file a suit against any manufacturer or seller in case of loss due to fault in their product or service.
- 8. All the above points are in favour of consumers and not the sellers.
- 9. Hence, the Consumer Protection Act was passed in the interest of consumers.
- **5.** Principles of Management are rigid.

Ans:- This statement is <u>"False"</u>. The correct statement is <u>"Principles of management are flexible in nature"</u>. The reason for the same is as under.

- a. Management principles are the unwritten rules which the managers use while managing work or taking decisions.
- b. These principle provide guidelines to managers to take decisions.
- c. They can be adjusted according to the needs and situation of the organization.
- d. Principles of management can be changed or adjusted as per changing business needs.
- e. Thus, they just act as a guideline and are not in the form of law which is to be followed as it is.
- f. In today's dynamic world, managers can modify and adapt these principles in the manner they feel best.
- g. Hence, Principles of management are flexible and not rigid.

\*\*\*\*\*\*