# <u>Andrew Jackson</u>

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I have over over 10 years of experience working with various web, mobile, and game development technologies. I am focused on front-end web development, primarily with React. I have honed my communication skills through experience doing development, design, customer service, and sales. And, I would love to put my skills and experience to work for you and your team.

React / Javascript

• Git

HTML & CSS/Sass

• Graphic Design & photo-editing (Adobe CC)

• PHP & MySQL

Communication & Teamwork

#### Web Developer / Student

Freelance

01/19 - Present

Left my previous sales job to get back to my preferred career as a web developer. Started attending university (online) to obtain a B.S. in Computer science.

#### **Inbound Sales Representative**

**Charter Communication** 

12/17-12/18

Took inbound sales calls, and was routinely a top performer on my team. Helped team members track their performance to maximize commission payouts.

### Senior Customer Service Associate

**HKT Teleservices (WFH)** 

07/15 - 08/17

Took 50-80 customer service calls per day and assisted with training new hires. Also built tools to help management track, and improve, team performance.

## Web Developer / Regional Manager [

**Digital Electronic Systems** 

01/13 - 05/15

Built and maintained the company website and inventory/scheduling software. Provided tech support to contractors in the field. Managed sub contractors, handling all their schedules, inventories, and payroll. Responsible for negotiating business to business sales and dealing with suppliers.

#### Web Developer

Freelance

02/09 - 01/13

Focused on PHP/MYSQL backend development with some front end (javascript) and mobile (Java / actionscript) development when needed. Helped clients automate business tasks and move paper processes to the web for better productivity.