

ANASTASIA BIGUN

UX/UI Designer

SUMMARY

UX Engineer with a foundation in frontend development and 3+ years leading complex SaaS onboarding initiatives. Experienced in consultative discovery and translating real customer workflows into scalable product systems. I bridge design and engineering by turning user insight into technically sound experiences that drive product adoption and operational excellence.

EXPERIENCE

Onboarding Project Manager, Weave, Lehi, UT

02/2023 – Present

- Led change initiatives for business clients by translating legacy workflows into scalable onboarding plans aligned with strategic goals, contributing to the acquisition of 1,500 new accounts.
- Conducted discovery with stakeholders to assess current-state processes and design optimized workflows that improved communication and platform integration.
- Managed full project lifecycles from planning to go live, maintaining high-quality delivery standards and clear milestones for internal and external stakeholders.
- Developed documentation, training materials, and post-launch reviews that supported long-term customer success and internal knowledge sharing.
- Partnered with Product, IT, and Support to deliver UI/UX feedback and resolve technical blockers impacting over 29,000 customers.
- Led a cross-functional team of seven in a company-wide AI Challenge, designing a prototype and drafting a proposal for an AI-powered solution to enhance Support workflows.

Website Manager, Freelance, Salt Lake City, UT

11/2019 – 05/2022

- Conducted UX audits to identify navigation friction, accessibility gaps, and conversion drop-offs.
- Redesigned information architecture and page hierarchy to improve clarity and reduce cognitive load.
- Ensured accessibility and compliance standards across content and transactional interfaces.

Youth Coding Camp Instructor, Simply Coding, Orem, UT

06/2018 – 07/2019

- Taught 300+ students fundamentals of HTML, CSS, JavaScript, Java, and Python.
- Guided students in designing and building functional web applications and interactive experiences.
- Simplified technical concepts into structured learning modules and hands-on projects.
- Partnered with Utah Valley University staff to ensure reliable classroom hardware and software integration.

EDUCATION

B.S. in Web Design and Development

Brigham Young University - Idaho, 2019

UX Design Professional Certificate

Google, 2025

CONTACT

(512) 587 - 2506

[EMAIL](#)

[LINKEDIN](#)

TOOLS

G SUITE
SLACK
SALESFORCE
ZENDESK
JIRA
GURU
SEISMIC
FIGMA
TAILWIND

SKILLS

PROJECT MANAGEMENT
STRATEGIC IMPLEMENTATION
CONSULTING
WORKFLOW DESIGN
CHANGE MANAGEMENT
CROSS-FUNCTIONAL
COLLABORATION
LEADERSHIP
TECHNICAL DOCUMENTATION
PROCESS AUTOMATION
PROCESS OPTIMIZATION
USER INTERFACE DESIGN
USER EXPERIENCE DESIGN

ORGANIZATIONS

Women Who Code

PUBLIC SERVICE

Women @ Weave ERG
01/2024 - 01/2026
Internal Communications
Coordinator

Silicon Slopes
2022 - 2023, Volunteer

Utah Food Bank
2022, Volunteer