

Quiz System Instructions

V1.2

19 September 2022

Equipment Checklist

Quiz system essentials

- ☐ Raspberry Pi 400.
- ☐ Power supply with USB-C plug.
- ☐ Micro SD memory card with quiz software installed.
- ☐ Micro HDMI -> HDMI adapter.
- ☐ HDMI cable for main projector.

Quiz system extras

- ☐ Micro HDMI -> VGA adapter. For an older projector, as wired in at some venues.
- ☐ VGA cable.
- ☐ A stand-alone WiFi access point or router. E.g. Draytek Vigor AP-810 and power supply. May be needed if laptops and tablets can't be kept close to the RPi.

Other essentials

- ☐ Scorer's laptop, with charger.
- ☐ Quizmaster's tablet, with charger.
- ☐ 2 extension power cables.
- ☐ 2 cable cover strips, or gaffer tape.
- ☐ Scoring sheets and pen, to save scores against system failure.

Other extras

- ☐ Kensington Wireless Presenter for the controller. Allows the controller to sit further away from the RPi.

Backup equipment

- ☐ Laptop with question and answer slides on PowerPoint. Also usable as a spare for scorer or quizmaster. With charger and HDMI -> VGA adapter.
- ☐ Duplicate scoring sheet, to allow scoring next round while quizmaster has scores from previous round.
- ☐ Portable projector, if venue has only one built-in projector. (Easy to bring, in any case.)
- ☐ If cautious: a second RPi 400 (or RPi 4 and keyboard), with memory card and power supply. With the other backup equipment, this would give full redundancy against hardware failures, at a total cost less than £100.

RPi 400 Connections

One USB-C socket, for the power supply, a small oval socket.

Use the power supply that came with the system, or a laptop USB-C power supply.

A mobile phone power supply is unlikely to provide enough power. A cable plugged into a laptop's USB socket might work.

Two micro HDMI display sockets, wider at the top than the bottom.

Use the micro HDMI socket next to the power supply socket.

The quiz application does not support use of the second socket.

One white USB2 socket and two blue USB3 sockets.

The slower white one is fine for a Kingston Wireless Presenter or mouse. Use the faster blue ones for memory sticks.

Micro SD card slot.

The micro SD card stores the operating system, the quiz application and quiz data. In emergency it could be moved to another RPi 400 (or an RPi 4 with a separate keyboard).

The SD card should stay in place. If the system will not start, try pressing inwards to release it, and then click it back in.

Connect everything *before* switching on.

- Press **F10** or **fn+F10** to switch on the RPi.
- The RPi shows a green light (top right) when running.
- Press **fn+F10** for 2 seconds to switch off the RPi. Release the keys and wait a few seconds for the power light to turn off before unplugging the power supply.

Raspberry Pi Operation

A system menu will show on a connected display. You will not normally need to use the menu, as the quiz browser will start automatically after a 30 seconds. To make changes, press a number key and then **Enter**.

| Key | Function |
|-----|---|
| 1 | Start quiz browser. Selected automatically after 30 seconds. To quit the browser: alt+F4 . |
| 2 | Restart the system, switching to the RPi providing a WiFi network. |
| 3 | Restart the system, switching to the RPi connected to a separate WiFi Access Point. Use when a stronger WiFi signal is needed. |
| 4 | Runs a Linux desktop, making the RPi into a general purpose system. Restart the system to quit the desktop. |
| 5 | Accesses the system console, for maintenance changes. To restart the system menu, type: sh quiz-menu.sh |

Items 2 and 3 require the RPi system password:

[Rpi password].

Connecting the Other Devices

The RPi provides a web server (a web site) showing the quiz app, and a WiFi hub. Connect other laptops or tablets:

- To enter teams and questions before the quiz.
- For the scorers.
- For the quizmaster, if required.
- For a replica copy of the main display, or for a separate scoreboard, if required.

Normally you would connect the main display to the RPi and use it as the controller for the quiz. See Appendix 1 for other options.

To connect other devices to the RPi:

1. Connect the device to the RPi Wifi network: **QUIZ-RPI**. The password is **gold-bridge-sunset**.
2. Open a web browser, and type **quiz.home.arpa** as the website address. On Apple devices with iCloud Private Relay on, use **192.168.4.1** instead - it works on all systems.

Beware the audience overhearing the wifi password! There is no other protection against anyone changing scores or playing with the system.

Quiz Setup

Connection at Home

When you are setting up teams and questions before the quiz, it is simplest to run the RPi without a display, and connect your own laptop as above.

Your laptop will not have access to the internet while it is connected to the RPi, so make sure you have already downloaded any pictures needed to your laptop.

Alternatively, you could:

1. Connect the RPi to your own display, such as a TV or computer monitor, using an HDMI cable.
2. Plug in a USB mouse, or a wireless mouse with a USB dongle.
3. Setup the quiz using the RPi's keyboard and mouse.
4. Supply any pictures using a USB memory stick.

Quiz Menu

Without a mouse, use the **tab** key to step through items on the quiz menu, and use the **enter** key to select an item.

The main menu items are:

- Controller: for the person stepping through the sequence of questions, answers and scores.
- Scorers: for the person entering scores.
- Displays: to select option displays. Of these, the Quizmaster's display is the most useful. The others are intended for awkward venue room layouts.
- Admin: to setup the quiz, and an option to monitor device connections.

Quiz Settings

Specify:

- A title for the quiz. E.g. "Primary Schools Quiz 2023".
- The organiser of the quiz. E.g. "Rotary Club of Perth St Johns".
- The number of tie-breaker rounds.
- The number of top teams shown on the scores for the final round of the quiz. E.g. "4". You might do this for dramatic effect and to avoid highlighting the teams who have the lowest scores.
- The number of rounds by which answers and scores are deferred. E.g. "1". This keeps the quiz flowing by allowing one round to be scored while the teams are working on the next round.
- The rate at which replica displays poll for updates. The default of 1 second should be fine. However if display updates are erratic it may be the WiFi network or quiz server is becoming overloaded, and you should try a longer interval. Use the **Admin > Monitor Displays** page to check which devices are managing to update dependably.

Teams

Specify the team names. They will be shown in alphabetic order at the start of the quiz.

You should not add teams during the quiz. However it is possible to delete a team that has withdrawn while the quiz is running. Use the scorers laptop and choose the setup menu item.

Rounds

Specify the round names. You can reorder the rounds by changing their order numbers, but do not do this after the quiz has started.

Round formats modify the appearance of a round. Separate multiple formats by "|". E.g. "Q3|A3|I".

| Code | Effect |
|-----------|---|
| Qn | Limit the number of Q uestions per slide. E.g. "Q3" for 3 questions per slide, for long questions. |
| An | Limit the number of A nswers per slide. E.g. "A3" for 3 answers per slide, when questions have long answers. |
| Cn | C ombined questions and answers on a single page. Typically used for "sudden death" rounds. E.g. "C3". |
| E | Show E nd of quiz slide after round scores. |
| I | Show I nterval slide after round scores. |

Notes

- An interval slide is shown after the scores for that round. So for a 10 round quiz with an interval in the middle, set **I** on round 4, because we want questions for round 5, then answers and scores for round 4, and then the interval.
- Specify an end-of-quiz slide after the last normal round, and also after each tie-break round.

Questions and Answers

Specify questions and corresponding answers for each round. You can reorder the questions by changing their order numbers.

The system will shrink text size automatically to fit the whole round on a slide. However, if the questions or answers are long, it is better to change the round format to split it over multiple slides.

Questions can include pictures, sound clips or videos. Audio files can be uploaded in MP3, AAC, FLAC, or M4A format. Video files can be uploaded in MP4 or MOV format. All other file types are assumed to be pictures. JPG (or JPEG), and PNG are recommended.

You should not change questions during the quiz.

Controller

- Select **Controller > Start**.

The controller steps through the slides of the quiz, following the lead of the quizmaster.

- Use the **spacebar** or **right-arrow** keys to advance.
- Use the **left-arrow** key to step backwards, if you have gone too far. *Do not use the browser's back button!*

The **esc** key (or **q** or **x**) terminates the quiz slides and returns to the controller's menu. Use **Resume** (instead of **Start**) to resume the quiz without resetting scores.

On a tablet or phone, touch the display to show buttons on the sides of each slide. It is also possible to swipe left and right. *Swiping is not recommended, because a swipe right from the extreme left edge of screen is the browser back action!*

Blank slides are interleaved between questions, answers and scores, so that the next round is not introduced accidentally.

If questions (or answers) are wordy, there will be more than one slide.

You must advance to the answers slide before the quizmaster can see the scores for that round. *Don't forget to do this on a tie-break round!*

Scores appear starting with the lowest for the round. When the last team appears, advance one more step to show the team leaderboard (i.e. scores with highest first).

If a scores slide is reached before the corresponding scores are available, it will show "Waiting for scores" and it will be updated automatically when the scores are available.

There is an interval screen (after the round 4 scores for a 10 round quiz), and an end-of-quiz screen (after the final scores).

After the final round, the top 4 teams are shown in reverse order, instead of showing the round scores. (There might be more than 4 teams if scores are tied.) Advance one more step to show the leaderboard with all teams.

Step past the end-of-quiz screen to get to the tie-break round. Only the teams taking part will appear on the scores slide. All the top teams will appear on the leaderboard.

On a sudden death round, each answer appears immediately after the question. *Take care not to show the answer too soon!*

A minor unresolved problem: you must step through all the sudden death questions, and a blank top teams screen, to reach the final scoreboard again.

Note that **Controller > Practice** just disables replica displays and scoreboards, so it is only useful for practicing at a venue when the controller is not connected to the main projector (as Appendix 1).

Quizmaster

- Select **Displays > Quizmaster**.

The Quizmaster's display shows two slides:

1. The scores for the current round, in ascending order.
2. The leaderboard, in descending total score.

Both slides show an indication when scores for the next round are ready. The new scores appear when the answers are started on the main display. You can start the answers before the scores are ready, if there is a delay. Slides are updated as soon as the scores are available.

- Use the **spacebar** or **right-arrow** keys to see the leaderboard.
- Use the **left-arrow** key return to the first slide.

On a tablet or phone, touch the display to show buttons on the sides of each slide. It is also possible to swipe left and right. *Beware: a swipe right from the extreme left edge of screen is the browser back action, returning to the Displays page!*

When answers for a round are shown, the display switches back from the leaderboard to the round scores automatically.

After the interval, round 6 questions are given before round 5 answers (assuming a 10 round quiz).

On the final round there are three slides (usually only the first one is useful):

1. The top teams in descending order, just as they will be shown to the audience.
2. The full scores for the final round - this slide will not be shown to the audience because it would reveal the result of the competition.
3. The full leaderboard.

On a tie-break round, the first slide shows the tied teams, and the second slide a leaderboard of all teams.

Scoring

- ☐ Select **Scorers**.

Scoring requires two steps. First enter scores for the current round and save the scores. When scores have been checked and corrected, publish the scores. This makes them visible to the quizmaster, and then to the audience when the appropriate point in the quiz is reached.

1. Use the **Score Round** to enter scores. *Scoring does not support half marks!*
2. Click **Save** to save scores. You can do this for a partial set of scores. Use the browser's back button to cancel accidental entries.
3. Use **Publish Round** when all scores have been entered and checked. On a normal round, every team must be scored (with 0 if appropriate) before the round can be published.
4. Use **Summary** to view all scores. Make a paper copy of the scores, for use if the system should fail.. You can also click the round number at the top of the page to edit the scores for a previous round. The leaderboard will be updated automatically.

On tie-break rounds, enter scores for just the teams taking part in that round. This could be e.g. teams in second place if two teams are going through to the next round.

Fallbacks

Scorer's or Quizmaster's PC is not responding

- Try a spare PC or tablet. Re-synchronisation is automatic.
- Use the paper sheets to record scores and pass them quizmaster. There should be two copies, so you can update one sheet while the quizmaster is reading the other.

Controller is not responding

If you are using a separate device as controller (as Appendix 1, Option 2):

1. Go to the RPi (connected to the main display).
2. Press ESC to show the menu.
3. Select Home tab > Controller tab > Resume button to resume control of the display at the current screen.
4. Continue to step through questions and answers.
5. Skip the scores screens, if scores are not being updated.

RPi is not responding

- Try switching the power supply off and on again. If it works as the controller, resume the quiz as above.
- If a second RPi is available, move the micro SD memory card to it, connect the RPi to the main display, and resume.
- Connect the spare laptop with a PowerPoint copy of the Q&A slides to the main display, and start the presentation at the current round.

Leaderboard display is not responding

The display is not essential. Switch it off.

Appendix 1: Using Another Device to Drive the Main Display

The venue layout may make it awkward to have the controller seated near the connection point for the main projector. In this case you may either:

1. Use a Kensington Wireless Presenter plugged in to the RPi. This is suitable for distances up to 15 metres.
2. Connect the RPi to the main projector, and use it to show a replica display. Use a laptop or tablet as the controller. In a large venue you will need to use a separate Wifi Access Point to provide a stronger WiFi signal. See Appendix 3.
3. Connect a laptop or tablet to the main projector and use it to show the a replica display. The RPi can run without a display connected. Use a second laptop or tablet as the controller, because it isn't practical to type blind on the RPi keyboard. You may need a separate WiFi AP, as for option 2.

Option 3 also allows you to show multiple copies of the display, for venues where not everyone can see the main display. However it needs care to set up, which is why options 1 or 2 are preferred.

Make sure:

- Power management is set to prevent the device from sleeping.
- All notifications such as antivirus updates are turned off.
- Dismiss any warnings that the device is not connected to the internet, or that the website does not provide a secure connection.

Browsers

Not all browsers are equally good for the main display, because some show extra clutter even when the window is maximised. In order of preference:

1. Chrome (on Windows)
 - Has full-screen mode, with nothing but the page
 - Park the cursor at lower right to make it disappear.
 - Arrow buttons only appear on screen when the cursor is moved.
2. Firefox (on Windows)
3. Safari (MacOS)
 - Has a single line address bar.
4. Chrome & Firefox (MacOS or Windows)
 - Full-screen mode has tabs and address bar
5. MS Edge (Windows)
 - Has tabs and address bar with intrusive warnings.
6. Safari (iPad)
 - No full-screen mode.
 - Arrow buttons shown.

Maximise the browser window (full-screen mode), and move the cursor to the bottom right of the display to hide it.

Turn off Power Saving and Notifications

Settings change with software versions, so test on the actual devices that these settings work.

Windows 11 PC

Start > Settings >

- ☐ System > Power & battery > Screen and sleep :
When plugged in, turn off my screen after = Never
- ☐ System > Notifications : Notifications = Off
- ☐ Personalisation > Taskbar : Automatically hide the taskbar = checked

MacBook

System Preferences >

- ☐ Battery > Power Adapter : Turn display off after = Never
- ☐ Desktop & Screen Saver > Screen Saver :
Show screen saver after = unchecked
- ☐ Notifications & Focus > Focus : Do Not Disturb = On

iPad

Settings >

- ☐ Display & Brightness > Auto-Lock = Never
- ☐ Focus : Do Not Disturb = On

Appendix 2: Monitoring Displays

The quizmaster, replica and scoreboard displays are updated automatically by polling the server. As a quick check that they are working, some slides show the current time in the top right corner, and the “:” between hours and minutes turns on and off every five seconds.

A web page is provided to monitor the displays remotely. It is compact enough to view on a mobile phone.

☐ Select **Admin > Monitor Displays**.

This function shows the performance of each device. There is a row for each active device: C = Controller, Q = Quizmaster, R = Replica. The leftmost column shows the current minute, with previous one minute periods to the right. Two numbers are shown:

1. The number of missing poll request detected by the server.
2. The longest continuous run of missing requests in that period.

Each period is colour coded:

| | |
|--------------|---|
| Red | A run of 20 or more missing poll requests. |
| Amber | More than 5% of poll requests missing. |
| Green | At least 95% of poll requests received by the server. |

The bottom line shows if the server is responding to the monitor once a second: red for more than 10 seconds outage and amber for more than 5 seconds outage.

Note that failures may indicate a problem with the WiFi network or with individual devices:

- If the seconds count shown on the Server line is not changing, the monitor itself has stopped. Reload the web page.
- If the monitor is working but communication with the server has stopped, and you are close to the server, suspect the server. Check if the displays have actually stopped working, and if so restart the server.
- If all devices are showing intermittent polling problems, suspect the WiFi network. The venue may be too large for the range of the RPi, or there may interference from other networks. Try using a separate WiFi access point (as Appendix 3).

Appendix 3: Using a Separate WiFi Access Point

The RPi provides a WiFi access point. Because it lacks an external aerial, the range may not be enough for a large room, especially if there is interference from other sources. (The range has not been tested.)

An alternative is to use a separate access point device, such as a Vigor AP-810. To use this:

1. Configure the AP to serve a WiFi network with SSID **QUIZ-AP** and password as below.
2. Position the AP as high as possible, and preferably somewhere near the RPi.
3. Restart the RPi using system menu 3 (connect to separate WiFi Access Point).
4. When the system restarts, note the IP address shown above the system menu. It will be **192.168.1.10** or similar.
5. Connect the other devices to the the Wifi network: **QUIZ-AP**, with password as below.
6. Use the noted IP address in web browsers. "quiz.darpa.home" will not work.

[WiFi password]

It is also possible to use an existing WiFi network. This is not recommended at a venue such as a hotel, because:

- The system needs a configuration change to set up user names and require logins. Otherwise anyone on the network can access the quiz system.
- You have no control over the load on the network.

If these issues are resolved:

1. Open the system console (system menu 5).
2. Type **raspi-config**.
3. Go to Network Options > Wi-Fi, and set the network SSID and password.