CITIZEN'S CHARTER SATISFACTION RATING CALENDAR YEAR 2021 MONTH OF JULY TO DECEMBER 2021

SUMMARY RESULT OF RATING PER UNIT

Name of Unit	Promptness of the Service	Courtesy of the Provider	Quality of the Service	Average	Verbal Interpretation	Total No. of Respondents
Office of Student Affairs and Services	4.11	4.11	4.12	4.11	Very Satisfactory	461

Prepared by:

Noted by:

MERVIN JOHNMEL T. DE JESUS

Chairperson, Management Information System

ADRIEL G ROMAN, Ph.D.

Director, Plamming and Development