

Republic of the Philippines Laguna State Polytechnic University

Province of Laguna

July 4, 2022

MR. JAYSON N. OLAYTA

Director, Office of the Students Affairs and Services LSPU-Siniloan Campus

Dear Sir,

Greetings of peace from the MIS Office!

This is to endorse to your good office the results of the Citizens Charter Satisfaction Survey for the OSAS covering the months of January to June 2022. The results are as follow:

Categories	Rating	Verbal Interpretation	Number of Respondents
Promptness of the Service	4.57	Outstanding	3743
Courtesy of the Provider	4.58	Outstanding	3738
Quality of the Service	4.61	Outstanding	3763

I hope that this result will help your leadership to provide more efficient and effective services for our clients. Thank you very much and more power to your office. Keep safe, Sir!

Respectfully yours,

MERVIN JOM T. DE JESUS

Chairperson, Management Information System

Noted by

ATTY. RUSHID

Campus Directo



Republic of the Philippines Laguna State Polytechnic University Province of Laguna

MANAGEMENT INFORMATION SYSTEM

May 10, 2022

MR. JAYSON N. OLAYTA

Director, Office of the Students Affairs and Services LSPU-Siniloan Campus

Dear Sir,

Greetings of peace from the MIS Office!

This is to endorse to your good office the results of the Citizens Charter Satisfaction Survey for ti OSAS covering the months of January to March 2022. The results are as follow:

Categories	Rating	Verbal Interpretation	Number of Respondents
Promptness of the Service	4.57	Outstanding	3170
Courtesy of the Provider	4.57	Outstanding	3169
Quality of the Service	4.60	Outstanding	3188

I hope that this result will help your leadership to provide more efficient and effective services our clients. Thank you very much and more power to your office. Keep safe, Sir!

Respectfully yours.

MERVIN JOMMEL T. DE JESUS

Charperson, Management Information System

Noted by:

ATTY. RUSHID AY S. SANCON

Campus Director



Republic of the Philippines Laguna State Polytechnic University Province of Laguna

MANAGEMENT INFORMATION SYSTEM

July 4, 2022

MR. JAYSON N. OLAYTA

Director, Office of the Students Affairs and Services LSPU-Siniloan Campus

Dear Sir,

Greetings of peace from the MIS Office!

This is to endorse to your good office the results of the Citizens Charter Satisfaction Survey for the OSAS covering the months of April to June 2022. The results are as follow:

Categories	Rating	Verbal Interpretation	Number of Respondents
Promptness of the Service	4.57	Outstanding	573
Courtesy of the Provider	4.62	Outstanding	569
Quality of the Service	4.63	Outstanding	575

I hope that this result will help your leadership to provide more efficient and effective services for our clients. Thank you very much and more power to your office. Keep safe, Sir!

Respectfully yours,

MERVIN JOMMEL T. DE JESUS

Chairperson, Management Information System

Noted by:

ATTY. RUSHIN JAKS SANCON

Campus Director