# Online shopping

**COMMUNICATION** 

LEVEL Intermediate

NUMBER EN\_BE\_2422X LANGUAGE English





- Can talk in simple terms about shopping online.
- Can express my opinion on online shopping experiences.







#### **Preview and warm-up**

In this lesson, you are going to learn how to talk about **shopping online** and its advantages and disadvantages.



Lisa loves **shopping online**, she buys all her furniture, clothes and food on the internet.

#### to order something from

When you request something in an online shop, you **order** it. You can also **order** in person, in a shop or a restaurant.



Our manager always **orders** pizza online from justeat.co.uk.



Andy likes to **order** his smart clothes from mensfashion.com.



## Common goods to order online

clothes	My shirts are my favourite <b>clothes</b> from Amazon.
furniture	The white desks in the meeting room are part of the new <b>furniture</b> .
electronics	The <b>electronics</b> , the iron and the blender are from a website.
books	Reading <b>books</b> can help you relax after a stressful day at work.
pet food	My cat and my dog prefer canned <b>pet food</b> to leftovers.



## Match the two pictures with each category

1. electronics

3. furniture

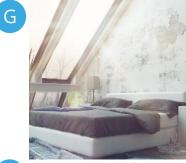
2. pet food

4. clothes



















## **Unscramble the sentences**





# Answer the questions connected to shopping online. Use the words from the previous activities



Do you like shopping online? Why? Why not?

What do you usually buy online?

What was the last thing that you bought in an online shop?

#### to search for

#### to choose an item

**Searching for** goods is easy online. You type what you want to buy on the website then **choose the item** that is best for you.



Sarah loves to **search for** books online with her colleagues.



**Choose an item** from the options that are available.



basket

online store

delivery

When you shop online, put your items in your virtual **basket**.

Online stores let us do shopping over the internet.

The **delivery** takes 7 days from this online store.









## Fill in the gaps

#### Complete the sentences with the right word or expression

to search for

online store

basket

to choose an item

delivery

- 1. It is hard \_\_\_\_\_ when everything is on sale.
- 2. There are two books in Joe's \_\_\_\_\_\_.
- 3. The \_\_\_\_\_ arrives at the reception after 2pm.
- 4. My company has just started its own \_\_\_\_\_\_.
- 5. My boss asked me \_\_\_\_\_\_ furniture from this website.







## **Writing activity**

Write six sentences about your experiences connected to online shopping. Use the words and expressions from the previous activity. You may write an extra sentence with "to order"

delivery	webshop	0	
basket	to choose an item		
to search for	to order		



# Share the sentences that you have written with your teacher or classmates





# How is shopping online different from buying goods in a shopping centre? Collect ideas and share them with your class





place

money

time

people



#### Advantages and disadvantages of shopping online

available 24/7

We can shop online anytime because online stores are available 24/7.

from the comfort of your home

You can shop online **from the comfort of your home** on your sofa!

special offers

You can save a lot of money when there is a **special offer**.

shipping problems

**Shipping problems** happen mostly when you order something from overseas.

cannot try a product out

When you cannot try a product out you can be disappointed later.

credit card theft

**Credit card theft** is a risk when you do not use secure websites.



#### Look at these examples



You can shop anytime as our online store is available 24/7.

There is a special offer in the online store.





Read the reviews when you cannot try a product out.



#### Look at these examples



My colleague was a victim of credit card theft.

I can shop from the comfort of my home, wearing pyjamas.





She never shops online as she always had some shipping problems.



#### Categorise

# Put the expressions in the right coloumn. What is an advantage and what is a disadvantage?

from the comfort of your home

credit card theft

cannot try a product out

available 24/7

special offers

shipping problems

Advantage

Disadvantage



Complete the lists of advantages and disadvantages of shopping online. What are the most important ones for you? You can use the previous expressions when you give your opinion.



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#### Agree or disagree and share your ideas



Shopping online is safe







What do you think about the future of shopping online? Brainstorm and collect ideas and share them with your classmates. You can use the notes for inspiration.

less time for shopping

role of social media

videos for advertising

the importance of influencers



## Reflect on the goals

Go back to the second slide of the lesson and check if you have achieved all the goals of the lesson.





#### Reflect on this lesson

Think about everything you have seen in this lesson. What were the most difficult activities or words? The easiest?





#### **Answer key**

#### Exercise 1, p.7

1.A/F 2. B/H 3.G/D 4. C/E

#### Exercise 2, p.8

- 1.I have never ordered any clothes from an online store.
- 2.Pet food is cheaper when you order it online.
- 3. Jane only has time to buy her electronics online.

#### Exercise 3, p.12

1.to choose an item 2. basket 3. delivery 4.online shop 5. to search for

#### Exercise 4, p.19

Advantages: from the comfort of your own home, available 24/7, special offers Disadvatages: credit card theft, cannot try a product out, shipping problems





# Complete the sentences by using the words and expressions in the second coloumn. They are in random order.

1.You can spend long hours	cannot try a product out		
2.Today the website has a	to search for		
3.My assistant does not order from an online store	to choose an item		
4.A new icon on the basket shows	special offer		



# Homework email writing activity

Write an email to your manager. Tell him about an online store that you have discovered recently. List at least 4 advantages and mention one disadvantage of using the site.

	_		×		
				7	
To:					
				٦ _	
Subject:					
				]	
Hi John,					
I hope you are doing well.					
Thope you are doing wen.					
I would like to tell you about an online store that I have found recently. I believe					
that the company could benefit from shopping from this site.					



## Homework answer key

out. 4.A new icon on the basket shows that you have chosen an item.

2.Today the website has a special offer. 3.My assistant does not order from an online store when she cannot try a product

1. You can spend long hours with searching for products online.

Exercise p. 29





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