

Find a website with a problematic user interface / lacks usability and submit your answers in word document for the following 5 questions: (This lab is worth 2%)

1. **URL of the site evaluating**

<https://royaltech.pro>

2. **Targeted audience**

Students, professionals, and tech-savvy consumers looking for **affordable refurbished laptops**, accessories, and **computer repair services**, primarily in **Canada** (especially the GTA).

3. **Things you like**

Modern and visually appealing website layout.

Professional look and feel of the homepage.

Use of large banners and images to highlight key products.

Clean typography and attractive color scheme.

Homepage elements (like categories and services) are presented visually well.

4. **Thing you don't like**

Cluttered homepage layout with inconsistent font sizes.

Navigation menu is not intuitive or visually well-aligned.

Lack of mobile optimization – difficult to use on smaller screens.

Poor color contrast in some sections, reducing readability.

Limited filtering/sorting options on product pages.

5. Suggestion for improvement

Redesign homepage for a cleaner and more modern look.

Improve navigation by using a clear, fixed menu bar and dropdowns.

Make the website responsive and mobile-friendly.

Use consistent fonts and better spacing for readability.

Add advanced filters (brand, price, specs) to product listings.