SHASHWAT SHANKAR

Business Analyst @ TCS

📞 8789270716   @ shankarshashwat2024@gmail.com   📍 Bangalore

SUMMARY

Skilled Business Analyst with over 4+ years of experience in supporting and delivering successful projects, leveraging a deep understanding of the **Software Development Life Cycle (SDLC)** and expertise in methodologies such as **Agile, Scrum, and Waterfall**. Proven ability to conduct comprehensive data analysis, solve complex business challenges, and communicate effectively with both technical and non-technical stakeholders. Known for strong interpersonal skills and fostering collaboration to meet project objectives efficiently. Additionally, possess expertise in **Big Data Tools, Software Testing**, **MYSQL CI/CD, OOPS Concepts** and **project tracking tools like JIRA, Confluence, and MLQC.**

EXPERIENCE

Business Analyst   2020 - Present

Tata Consultancy Services   Bangalore, India

- Engaged with stakeholders to understand their needs and gather detailed business requirements. Conducted workshops, and surveys to collect information on current processes and desired outcomes.
- Analyzed and documented business requirements, functional specifications, and user stories. Created a detailed process maps, use cases, and data models to support development and testing efforts.
- Collaborated with software developers and architects to design solutions that meet business needs, ensuring alignment with both business goals and technical constraints.
- Assisted project managers in defining project scope, timelines, and deliverables also monitored project progress and address any issues or changes in requirements.
- Developed and executed test plans to validate that software solutions meet business requirements. Coordinated user acceptance testing (UAT) and gathered feedback to ensure the final product meets stakeholder expectations.
- Acted as a liaison between business stakeholders and the development team. Provided regular updates on project status and facilitate effective communication among all parties.
- Designed and developed automated test scripts to ensure the high quality and performance of Client Application using Automation frameworks. Continuously improved in testing processes and methodologies to enhance the efficiency and effectiveness of testing.
- Collaborated with stakeholders and developers to design Functional Specification Documents (FSD) and created over 500 test cases for regular maintenance and enhancements of client applications which resulted in 80% of less efforts in test case preparation. Also automated over 100 API which resulted in saving a lot of time while performing API testing.
- Worked with Test data Management Teams to establish test data in sufficient quantity to support the testing effort for both Testing and Development team.
- Analyzed test results and collaborated with developers and test engineers to improve performance and implement defect fixes.
- Actively participate in establishing project plans, estimating work and monitoring progress against milestones. Assists with upper-level management and staff as a technical specialist or advisor.
- Identified opportunities for process improvements and efficiencies while staying abreast of industry trends and best practices to drive continuous enhancement of software development processes.

EDUCATION

BE - Computer Science   2016 - 2020

Sathyabama Institute of Science and Technology

SCORE | **79.7** / 100

SKILLS

SDLC, STLC, Requirements Gathering & Analysis, Data Analysis & Reporting, Modeling Techniques, Testing & Validation, Big data, JIRA, Confluence, Sqoop, Business Analysis, MYSQL, HIVE, MLQC, Bit bucket, CI/CD, Postman, JMeter, OOPS Concepts, Selenium, Cucumber, Jenkins, GitHub, Generative AI, Power BI, Advance Excel

BUSINESS & ANALYTICAL SKILLS

Business Process Improvement, Problem-Solving, Project Management, Gap Analysis, Documentation - BRD, FRD, SRS, Use Case Modeling / UML, SWOT Analysis, BFSI

INTERPERSONAL SKILLS

Communication, Presentation & Reporting, Stakeholder Management, Negotiation & Conflict Resolution, Leadership

KEY ACHIEVEMENTS

💎 **Service and Commitment Award**

💎 **Lean techniques exposure vilt Award**

💎 **Applause For Team Award**

CERTIFICATION

💎 **Business Analyst and Project Manager Collaboration**
LinkedIn Learning

💎 **Scrum Master**
LinkedIn Learning