BUILD AN EVENT MANAGEMENT SYSTEM USING SALESFORCE

1. INTRODUCTION

■ 1.1 Overview:

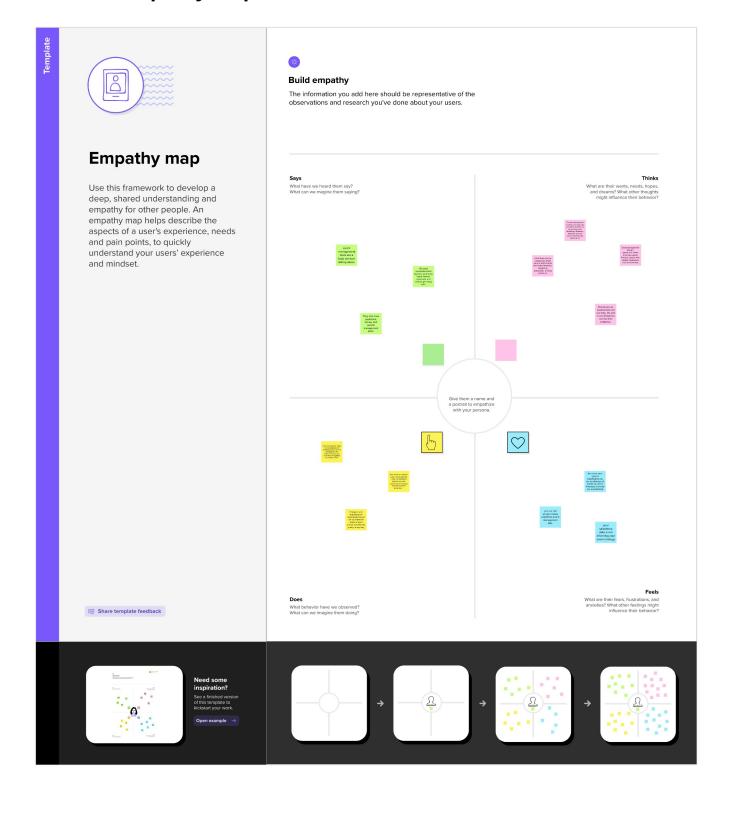
Event Management is the process of creating and maintaining an event. This process spans from the beginning of planning all the way to post-event strategist. An Event Management system helps organizers plan, execute and report on events, driving success for their business.

1.2 Purpose

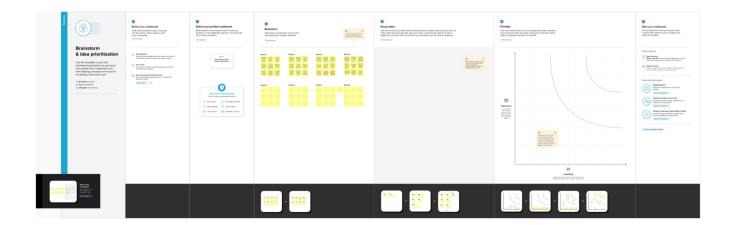
- As the start, an event manager makes planning decisions, such as the time, location and theme of their event. During an event, event managers oversee the event live and make sure things run smoothly. After an event, event managers are task with reviewing event data, submitting KIP finding, and staying on the ball for post-event offerings.
- To manage events throughout their life-cycle is the purpose of event management
- Event management is the application of project management to the creation and development of large scale events such as festivals, conferences, ceremonies, formal parties, concerts, or conventions.
- Different teams are needed to hire to manage an event but still there are some chances of negligence in sending invitations to all, payments and record maintains.

2 PROBLEM DEFINITION & DESIGN THINKING

2.1 Empathy Map



■ 2.2 Idealization & Brainstorming Map:



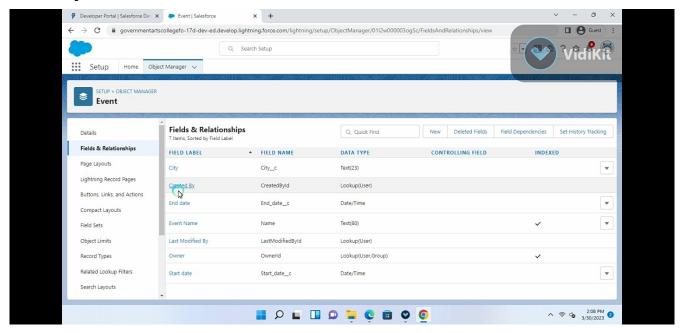
3 RESULT

■ 3.1 Data Model:

■ Object Name	■ Fields in the Object	
Event	Field Label	Data Type
	City	Text
	Start Date	Date/time
Attendees	Field Label	Data Type
	Id	Auto number
	Phone	phone
Speakers	Field Label	Data Type
	Bio	Text Area
	e-mail	Email
Vendors	Field Label	Data Type
	Service provider	Text
	Event Name	Look-up Relationship

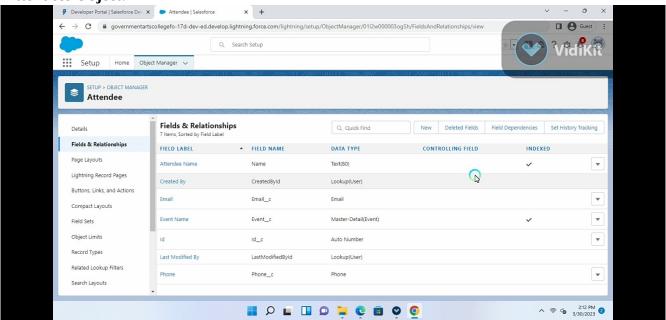
■ 3.2 Activity & Screenshot:

Event Object:



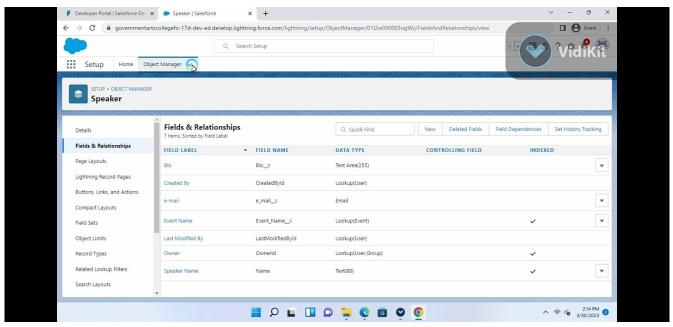
In Event object, we create fields such as city, start date and End date with various data types.

Attendees Object:

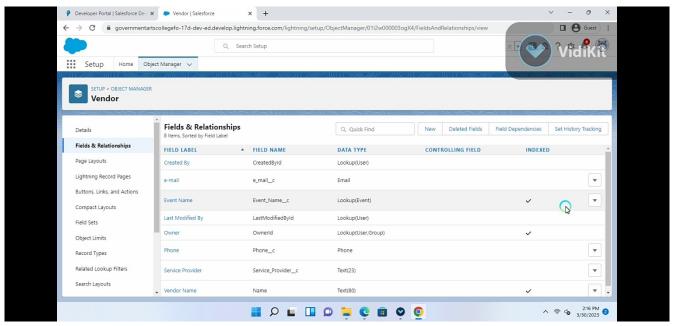


In Attendee object, we create fields such as Id, Phone, Email, Tickets and Event name with various data types.

Speaker Object:



In Speaker Object, we create fields such as Bio, e-mail an event name with various data type. Vendor Object:



In Vendor object, we create fields such as Email, Phone, Service provider and Event name with various data type.

4 TRAILHEAD PROFILE PUBLIC PROFILE URL

- **■** Team Lead- https://trailblazer.me/id/imathim
- **Team Member 1-** <u>https://trailblazer.me/id/isish1</u>
- **■** Team Member 2- https://trailblazer.me/id/iiswarya3
- **■** Team Member 3 https://trailblazer.me/id/jasri30

5 ADVANTAGE & DISADVANTAGE

Advantage:

- As an event manger, you can use your creative skills and talents to coordinate the details of parties and celebrations.
- Your client base might prefer different party styles, allowing you to take creative approaches to each event.
- An event manager often works on several types of events. For example they might plan a business conference, holiday party, music festival or product launch.
- Event managers often work on a team to manage and coordinate the details of their events.
- Event planners can expect high projections for job growth in their field.
- Event managers improve their communication and social skills and learn new techniques to apply to future clients.

■ Disadvantage:

- Event managers often work nights and weekend to complete their responsibilities.
- ♦ Event planners might travel often manage their tasks.
- ◆ Event management positions often require applicants to have extensive experience in their field.
- ◆ As an event manager, you might fin yourself planning several events at the same time.
- ♦ Event managers are responsible for helping clients plan successful events.

6 APPLICATION

- → All different branches of planning go into event management, including various types of sourcing, designing, regulation checks, and on-site management.
- → In event management could be in the process of creating a conference, a product launch, an internal sales kick-off, or even a wedding.
- → Really, any event that requires considerable planning and execution is event management.
- → It is needed everywhere in many businesses like retail, sport, finance, software etc.

7 CONCLUSION

Event Management system us user friendly and cost effective system, it is customized with activities related to event management life-cycles. It provides a new edge to management industry. Event management always keep your objectives and goals on top priority while developing any plan of work

8 FUTURE SCOPE

- **Event management as a career is a multifaceted activity.**
- ➤ It involves management, creation and development of events such as corporate conferences ,wedding etc.
- > It involves a lot of research about the brand, target audience and the concept of the event before planning the actual event.
- > The scope of event management as a career in India is vast. Its a thriving industry an is home to a million people. So, if you have a knack for creativity and want to redesign the perceptions of society, the event management industry is all for you.
- Event Planner, Creative director, Event manager, Event coordinator, Event executive, Public relations officer, Event legal executive, finance manager are the some several job designations in the Event management.