



Says
What have we heard them say?
What can we imagine them saying?



Thinks
What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

I was expecting something different and useful

What channel do you like?

Is this really worth it?

There is not enough information in this YouTube Channel?

i want more entertainment NEWS.

I want to be able to watch more quickly.

What is best Channal for me?

Wasting too much time?



SUBSCRIBER

One who use YouTube

Like, share, comment and SUBSCRIBE

More research

I feel Satisfaction

Excitement overloaded

Ignore other app notifications while watching videos

Ask Friends

It is very Curious..

I feel learning a lot of things



Does
What behavior have we observed?
What can we imagine them doing?



Feels
What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?