

The testcase execution started on :07-26-2016 12:11:22.

The Test URL: <https://sparctest.service-now.com>.

Step: 1 - The Login is successful

Toggle Navigator
alt + n

List and Form View
alt + v

Tagged Documents
alt + t

All Bookmarks

Home

GILEAD

SPARC

TEST copy of Production [2016-05-19 03:54:20 GMT]

Search

Welcome: TESM_CMDB_CFG_MGR

LogoutSPARC Portal

Filter

ITIL Homepage

Off

Switch to page...

Self-Service

Homepage

Knowledge

My Work

My Groups Work

My Items

My Profile

CMDB

All Configuration Items

Business Services

Systems/Applications

Sub Systems

Software

Servers

All

MS Clusters

VM Clusters

Windows

Linux

ESX

vCenter Instances

Exchange Service Components

Windows Domain Controllers

My Open Incidents by State

Report visible only to a specific user or group

My group unassigned Incidents

Report visible only to a specific user or group

My group Open Incidents

Incident Count

15

10

5

0

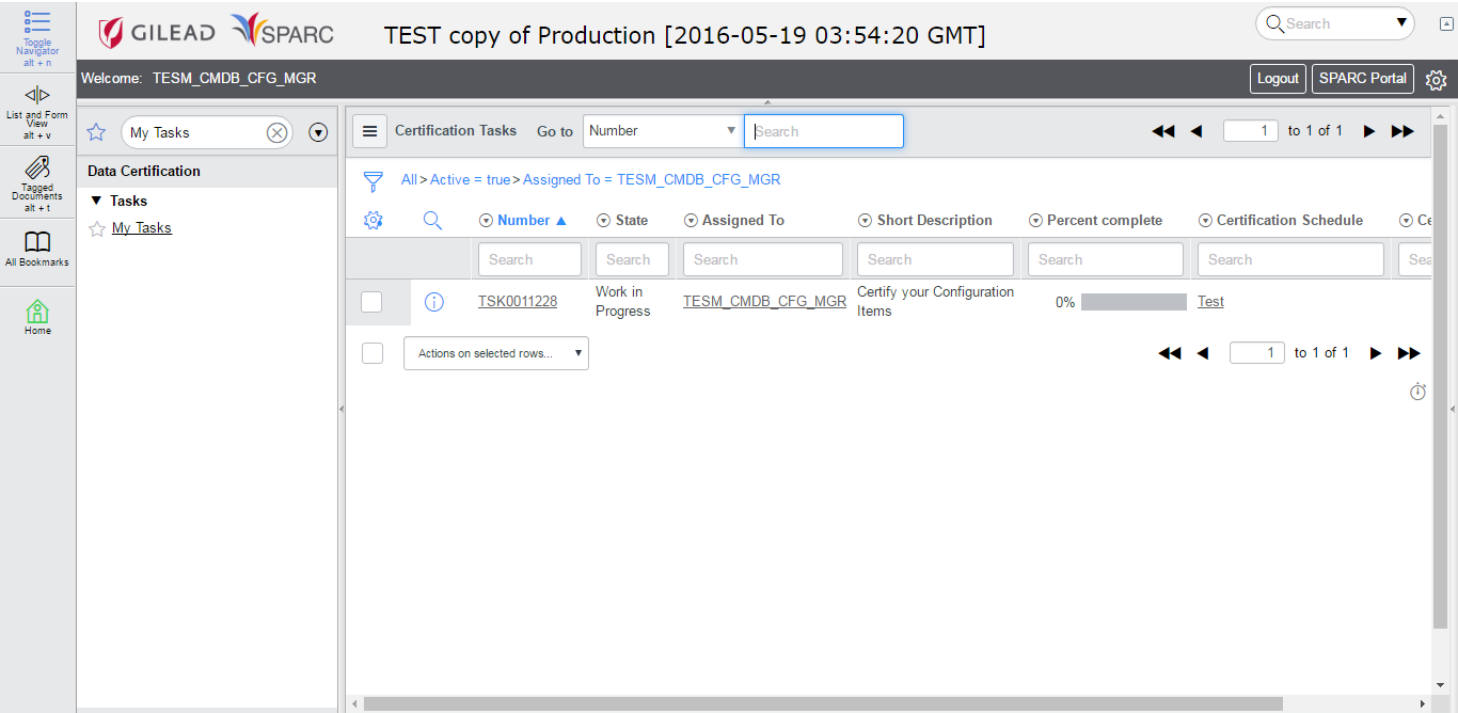
Open

TESM_GRP_CI_OWNERS

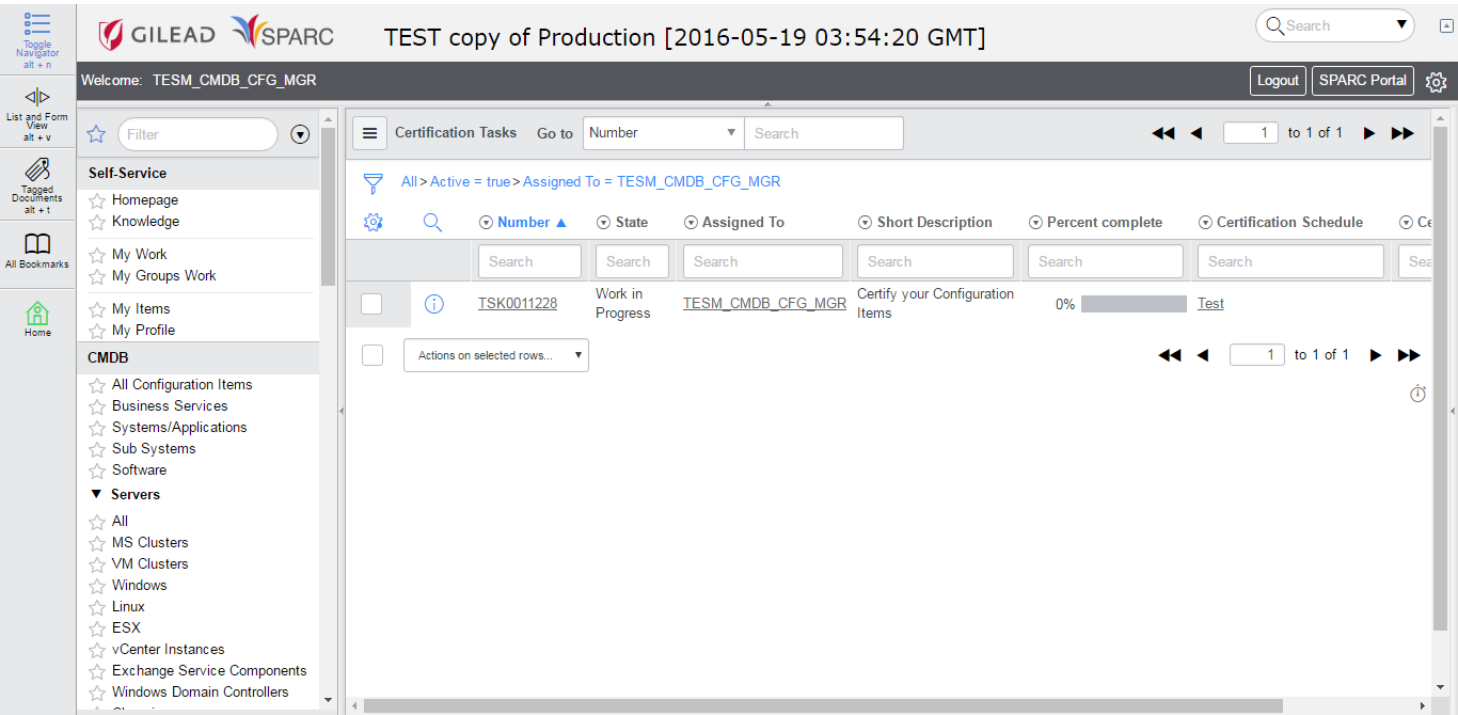
My group Incidents not touched

Report visible only to a specific user or group

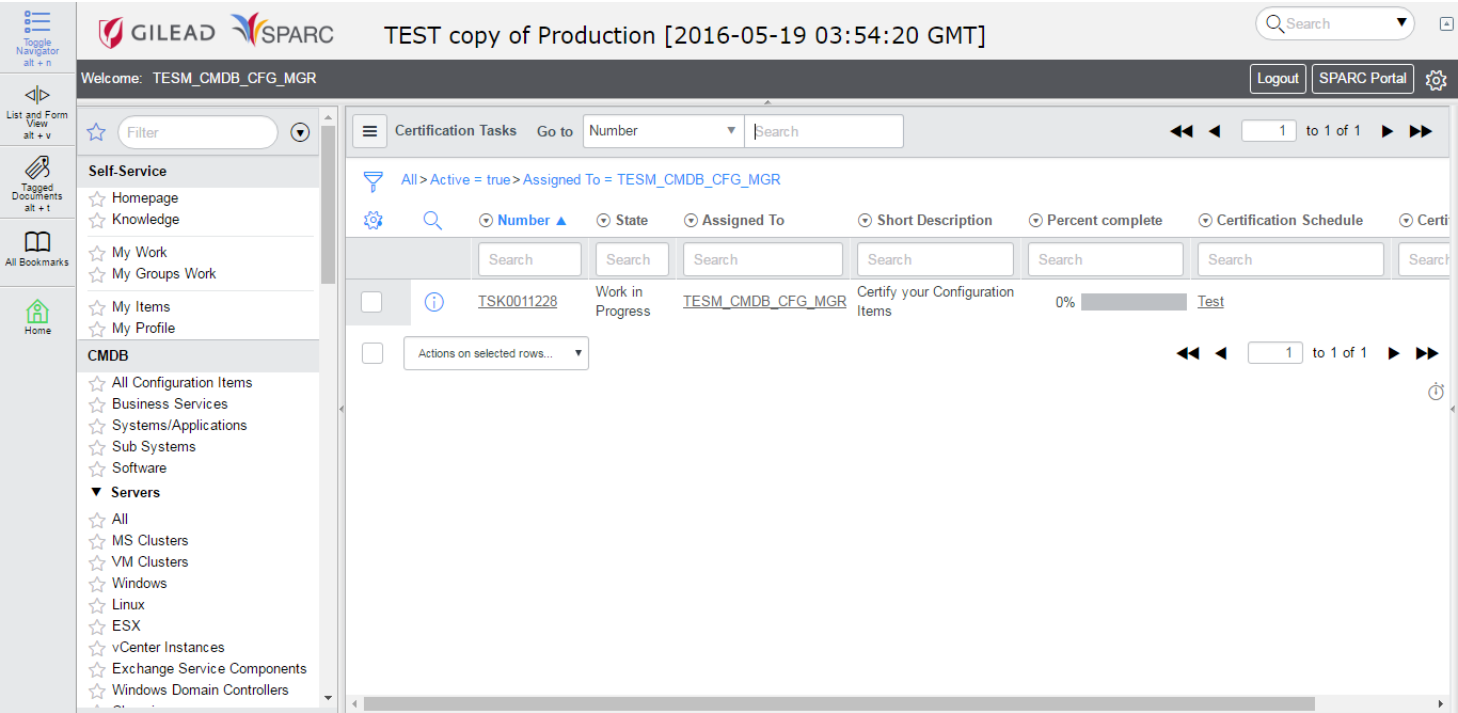
Step: 2 - The My Tasks link clicked successfully.



Step: 3 - The Incident filters appeared with values :Assigned To = TESM_CMDB_CFG_MGR,Active = true as expected



Step: 4 - The values Number,State,Assigned To,Short Description,Percent complete,Certification Schedule,Certification Instance is available in selected list hence successfull.



Step: 5 - The First Task is clicked Successfully

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Welcome: TESM_CMDB_CFG_MGR

Logout | SPARC Portal

- List and Form View alt + v
- Tagged Documents alt + t
- All Bookmarks
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Self-Service

- ☆ Homepage
- ☆ Knowledge
- ☆ My Work
- ☆ My Groups Work
- ☆ My Items
- ☆ My Profile

CMDB

- ☆ All Configuration Items
- ☆ Business Services
- ☆ Systems/Applications
- ☆ Sub Systems
- ☆ Software
- ▼ Servers
 - ☆ All
 - ☆ MS Clusters
 - ☆ VM Clusters
 - ☆ Windows
 - ☆ Linux
 - ☆ ESX
 - ☆ vCenter Instances
 - ☆ Exchange Service Components
 - ☆ Windows Domain Controllers

Filter

Certification Task - TSK0011228
Update Close Incomplete Cancel

Number	TSK0011228	Complete by	07-23-2016 04:19:08
Certification Schedule	<input type="text" value="test"/>	State	Work in Progress
Assigned To	TESM_CMDB_CFG_MGR	Percent complete	0
Assignment Group		Escalation	Normal

Short Description
 Certify your Configuration Items

Work Notes

Activity

Certifications required for Certification Task TSK0011228 (toggle help)

Optional comment for checked elements

Show Pending Records ▼

Configuration Items
 New
 Go to Name Search

1 to 20 of 35193

Step: 6 - The Number field is empty, hence failure

Toggle Navigator
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Search

Welcome: TESM_CMDB_CFG_MGR

LogoutSPARC Portal

Certification Task - TSK0011228

UpdateClose IncompleteCancel

NumberTSK0011228

Complete by07-23-2016 04:19:08

Certification ScheduleTest

StateWork in Progress

Assigned ToTESM_CMDB_CFG_MGR

Percent complete0

Assignment Group

EscalationNormal

Short DescriptionCertify your Configuration Items

Work Notes

Activity

Certifications required for Certification Task TSK0011228

Optional comment for checked elements

Show Pending Records

Configuration ItemsNewGo toNameSearch1 to 20 of 35193

NameAssignment groupGxPSOX

The testcase execution completed on :07-26-2016 12:12:15.

The time taken to execute this testcase is :53 seconds.

The status is: FAIL and the error message is :The Number field is empty, hence failure