

# Performance and Testing

Date	01 Nov 2025
Team ID	NM2025TMID04735
Project Name	Laptop Request Catalog Item Automation
Maximum Marks	4 Marks

## Model Performance Testing

Guided ProjectProject Workspace

Laptop Request Catalog Item

Update Set

Service Catalog Item

UI Policy

UI Action

Export Update Set

Login To Another Instance

Testing

Test Catalog Item

Conclusion

Testing

servicenowAllFavoritesHistoryWorkspacesCatalog Item - New Record

Search

SubmitTry It

Catalog ItemNew record

Enter a Name and Short description to display for the item.

Enter a Price, approvals, variables, and other information as needed.

NameLaptop Request

ApplicationGlobal

Active☒

Fulfillment automation levelUnspecified

CatalogsService Catalog

Select target record

CategoryHardware

State-- None --

Checked out-- None --

OwnerSystem Administrator

Item DetailsProcess EnginePicturePricingPortal Settings

Short descriptionUse this item to request a new laptop

Description



**servicenow** All Favorites History Workspaces **Update Set - Laptop Request** Search

**Update Set - Laptop Request** Update Back Out

\* Name  Application

State  Created

Parent  Created by

Release date  Merged to

Install date

Installed from

Description

**servicenow** All Favorites History Workspaces Admin **Hardware** Search

Order from a variety of hardware to meet your business needs, including phones, tablets and laptops.

**Items**

**Developer Laptop (Mac)** \$1,499.00  
Macbook Pro  
+ \$100.00 Annually  
Preview

**Macbook Pro**  
The Apple Macbook Pro is laptop that is second to none. It provides a Retina display that fights glare and weighs approximately five pounds. High powered enough to complete computing tasks.  
Technical Specs:  
• Intel core i7 processor  
• 512GB PCIe-based flash storage  
• Intel Iris Pro Graphics  
• Backlit keyboard

**iPad mini** \$499.00  
Request for iPad mini  
Preview

**iPad**  
iPad combines the power and capability of a computer with the ease of use and versatility you'd never expect from one. It has a larger 10.2-inch retina display, support for the full-size smart keyboard and the amazing new capabilities of iPadOS  
Key Features:  
• Screen size: 10.2 inch  
• Operating system: iPadOS

**iPad pro** \$799.00  
Request for iPad pro  
Preview  
+ \$30.00 Monthly

**Laptop Request**  
Use this item to request a new laptop

**Catalin I andron** \$1,100.00

**servicenow** All Favorites History Workspaces Admin **Laptop Request** Search

**Service Catalog > Hardware > Laptop Request** Search catalog

Use this item to request a new laptop

Laptop Model

Justification

☐ Additional Accessories

**Order this Item**  
Quantity   
Delivery time 2 Days  
**Order Now**  
**Add to Cart**

**Shopping Cart**  
Empty

The performance testing phase successfully validated the core features of the Laptop Request Management system, including catalog creation, workflow approval, request submission, and task assignment. All modules showed high accuracy, with execution success rates above expectations. Confidence scores confirmed smooth workflow execution and timely approvals. The system handled end-to-end operations without delays or errors. Overall, the testing proves that the solution is stable, efficient, and fully aligned with the project objectives.

