eCRM SAP Integration

Customer and Invoice Process User Manual

eNoah iSolution India Pvt Ltd

Created by Radha J on 27th Mar 2019

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Introduction

eCRM is a Customer Relationship Management Tool. This is an Intelligent Tool where we can keep a perfect track of the Customers. PM can create Customers, Projects, Provisional Invoices and Actual Invoices in CRM. SAP system will be involved in integration of Customers and Invoices.

This document will describe about the Integration of CRM and SAP in the Customer creation, Provisional Invoice and Actual Invoice. Integration is implemented for 5 entities called India, Singapore, Malaysia, Australia and USA.

Project Manager will create Project in CRM. That time Customer should go for Finance Team approval. Once got the two levels of approval from Finance Team, Customer details will be posted into SAP Business Partner Master. Customer details will not editable in SAP.

Project Manager will create Provisional invoice for the Project. This Provisional invoice should go for Finance Team approval. Once got the two levels of approval from Finance Team, Provisional invoice should be posted as Journal Entry in SAP. Journal Entry details will not editable in SAP.

Project Manager will create Actual invoice for the Project. This Actual invoice should go for Finance Team approval. Once got the two levels of approval from Finance Team, Actual invoice should be posted as AR Invoice Entry in SAP. Actual Invoice details will not editable in SAP.

New Release

Customer Integration from CRM to SAP

- In CRM, Customer Master Table will be maintained. Entity based Customers will be loaded in Customer dropdown. PM can create or select the Customers at the time of Lead Creation. Until and Unless, Lead has been moved to Project, Customers will be considered as Contact and Is Client will not be checked. Once the Lead has moved to Project, created Customer details should go for Finance Team Approval. Once Finance team has approved the Customer, SAP Code should generate. Customer details will be inserted into SAP Business Partner Master.

- Whenever PM has updated the Approved Customer which is integrated with SAP, should go for finance team approval.

- If Customer is in waiting for approver status then, PM will not be allowed to create invoices.

- PM can raise invoices only if the Customer is in Approved Status.

- PM / Approver 1 /Approver 2 will be notified in email.

Provisional Invoice Integration from CRM to SAP

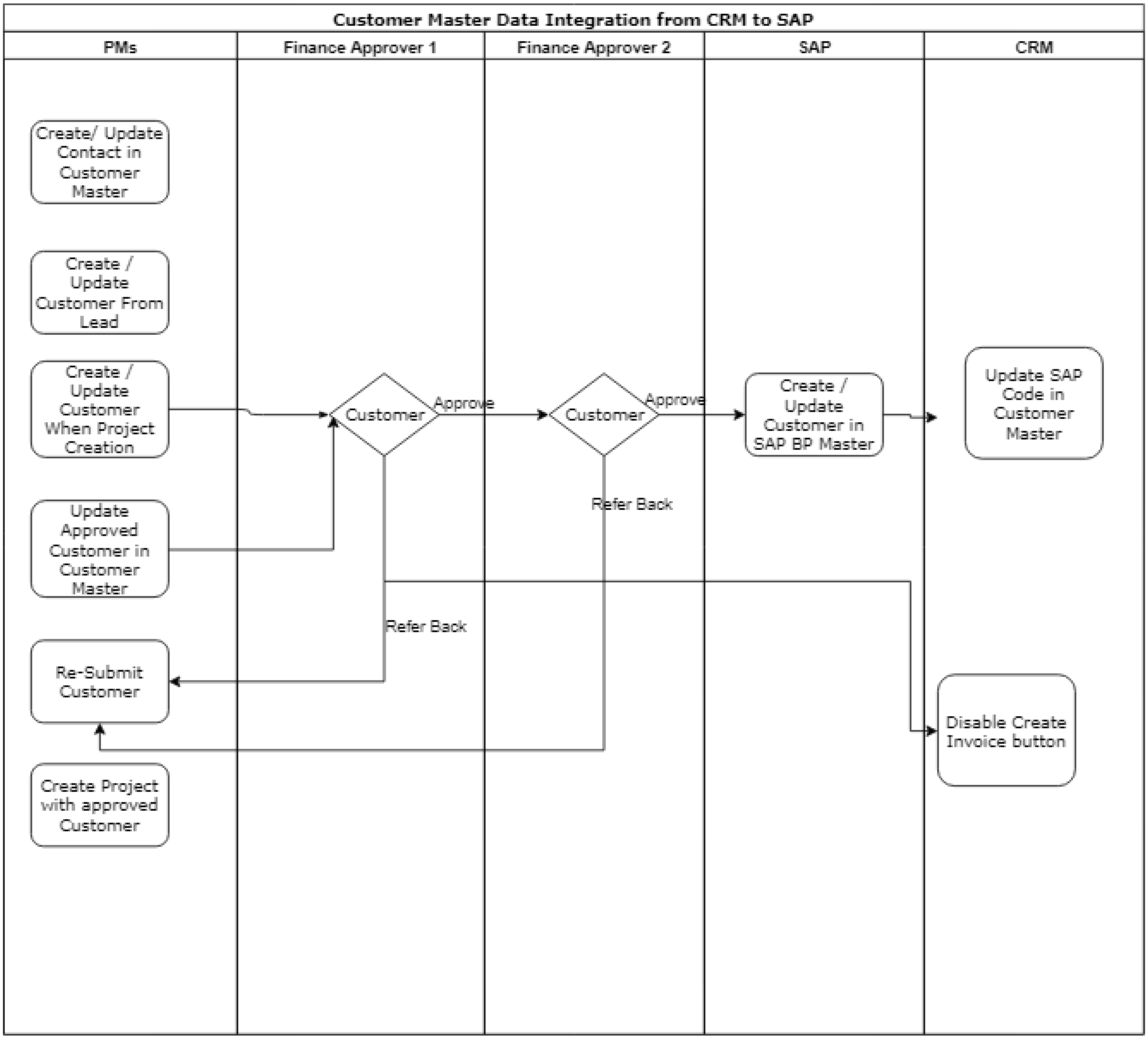
- PM can raise Provisional Invoice only when the Customer is approved.
- PM can create Payment Milestones for current and future months
- PM can submit Provisional invoices only for the current month.
- PM / Approver 1 /Approver 2 will be notified in email.

Actual Invoice Integration from CRM to SAP

- PM can raise Actual Invoice only when the Customer is approved.
- PM can convert only the approved Provisional invoice into Actual Invoices.
- PM can submit Actual invoices only for the current month.
- PM can download the Actual Invoice as a PDF from their login itself once Finance Team has approved the actual Invoices.
- PM / Approver 1 /Approver 2 will be notified in email.

Customer Master data integration

Flow Diagram



Note:

If PM has updated the Approved Customers, again It should go for Finance Team Approver 1 and 2.
Until Customer has approved, PM cannot create / submit Provisional and Actual Invoices.

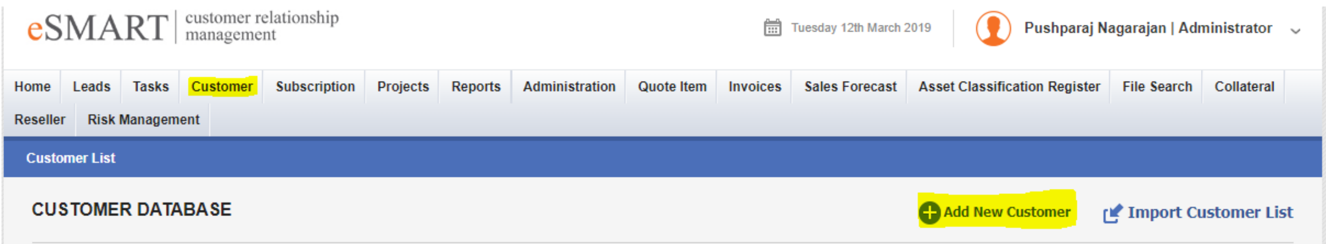
Project Manager Login

Customer can be created in below three places.

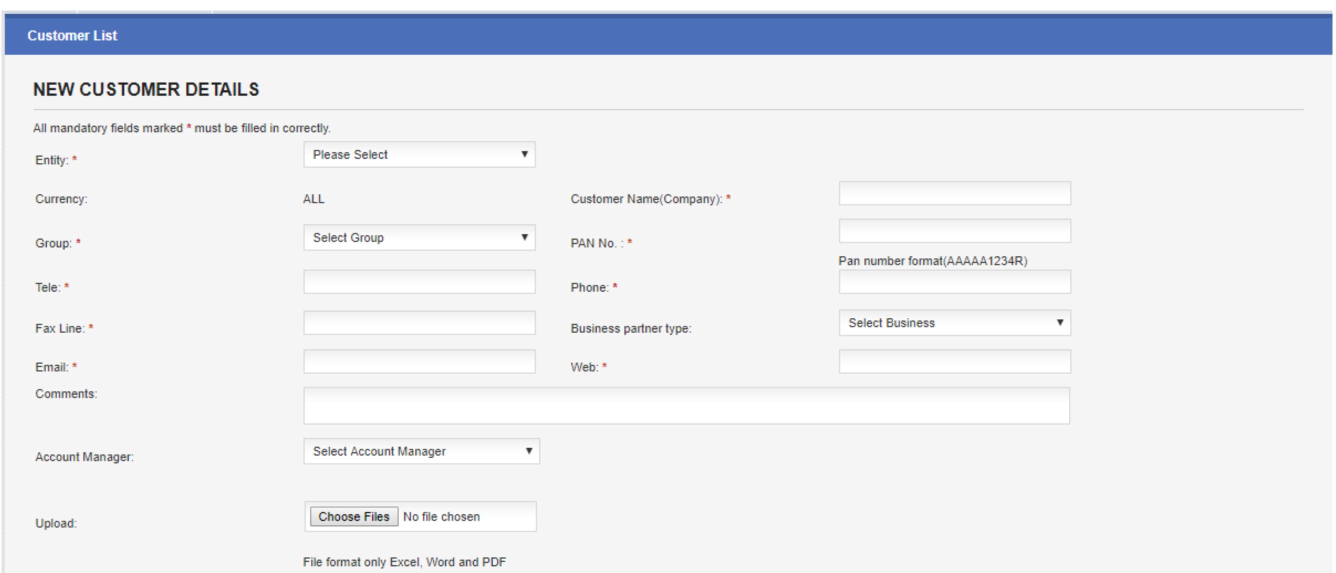
1. Create Customer in Master
2. Create Lead
3. Move to Project

Steps to Create Customer in Customer Master

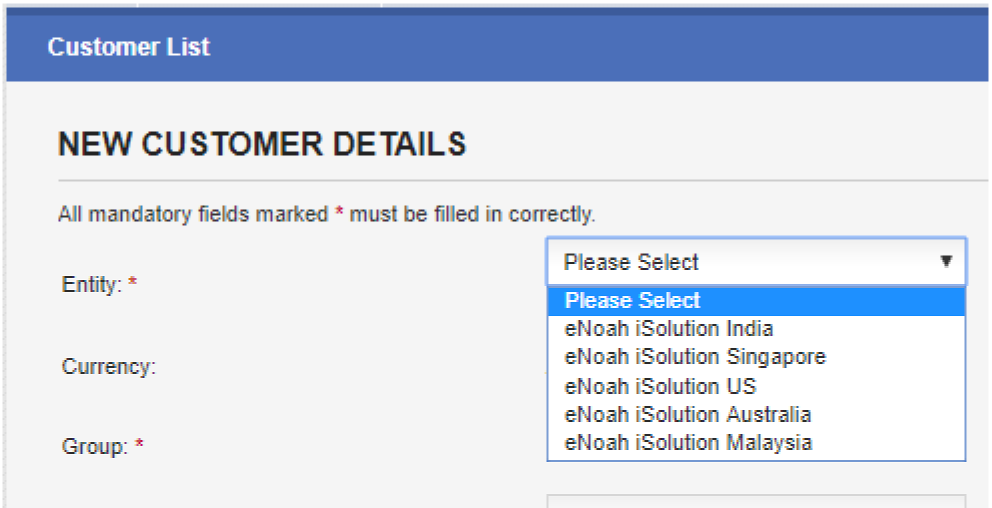
- Go to Customer tab
- Click Add New Customer button.



- Below Screen will open up.
- Select Entity Name from dropdown(It will list India, Australia, Malaysia, Singapore and USA)

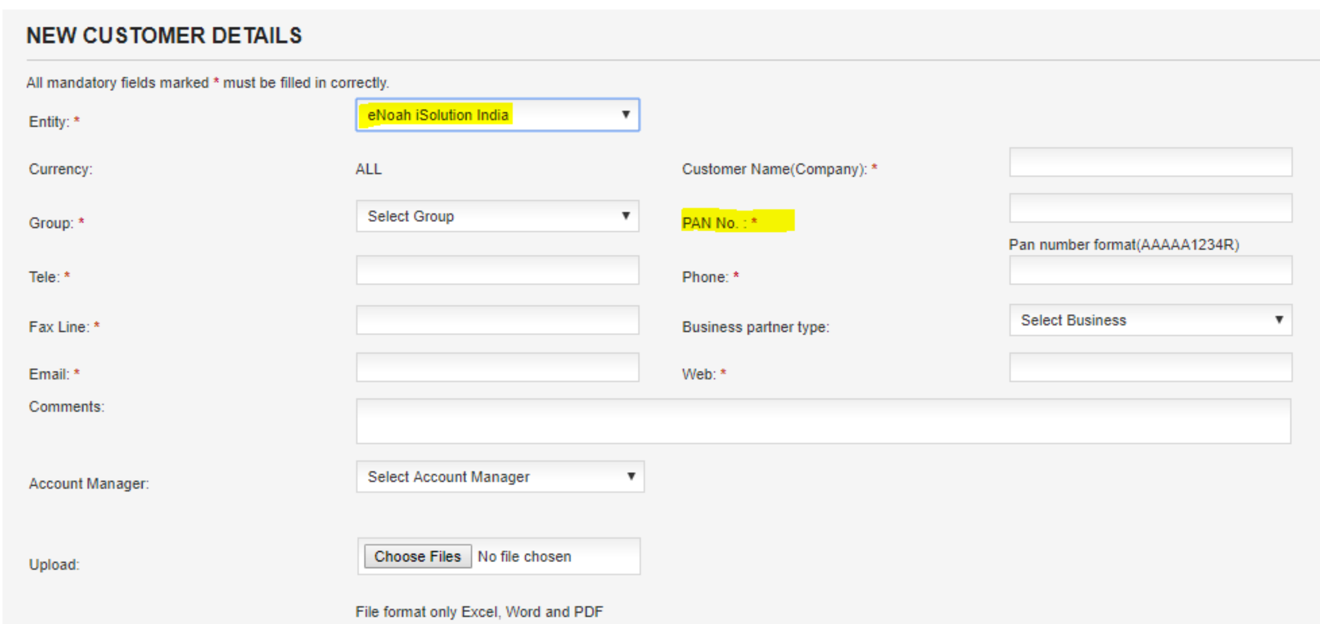


Entity Dropdown

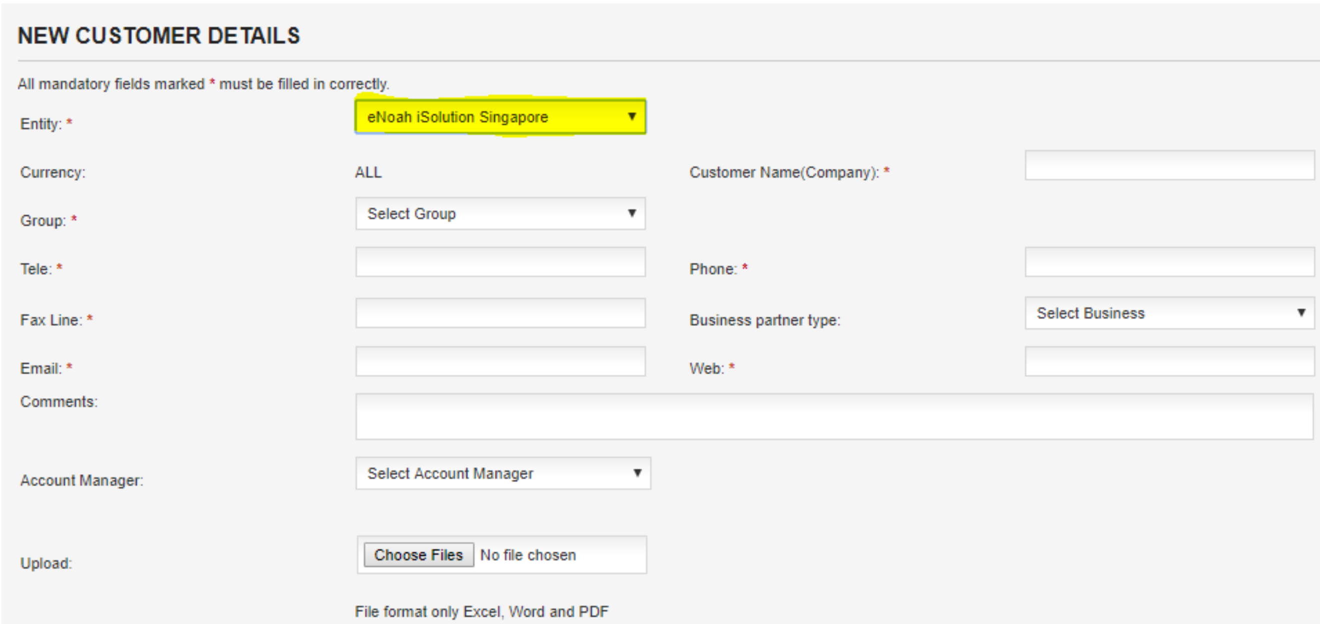


- You can see Entity based fields will be loaded. If Entity is India and Group is Domestic then PAN and GSTIN number field will be displayed. For Other Entities/Intercompany/International, PAN and GSTIN are not required.

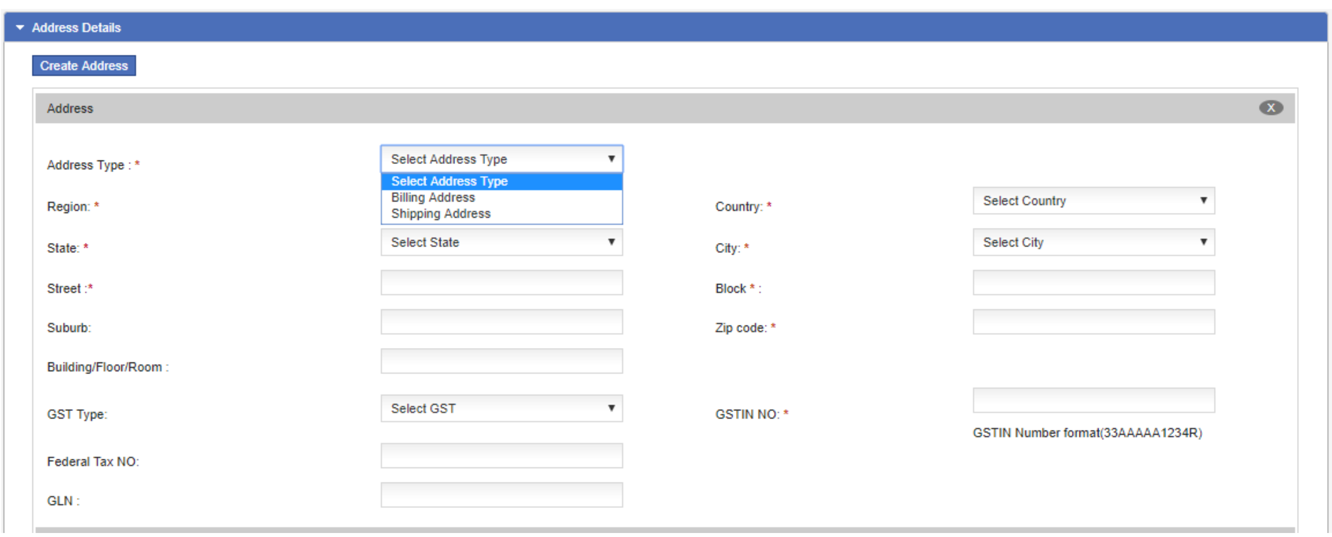
- Below screen is for India Entity.



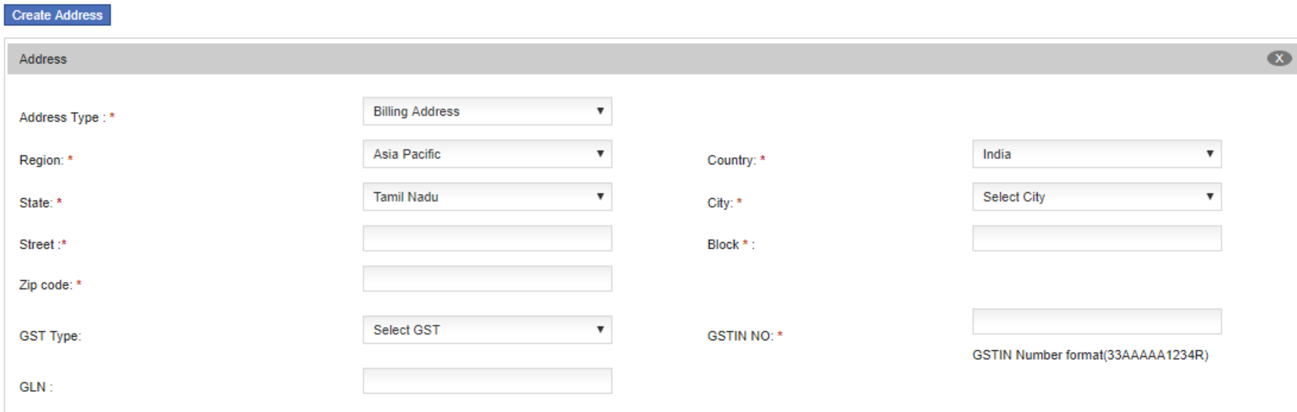
For Other Entity



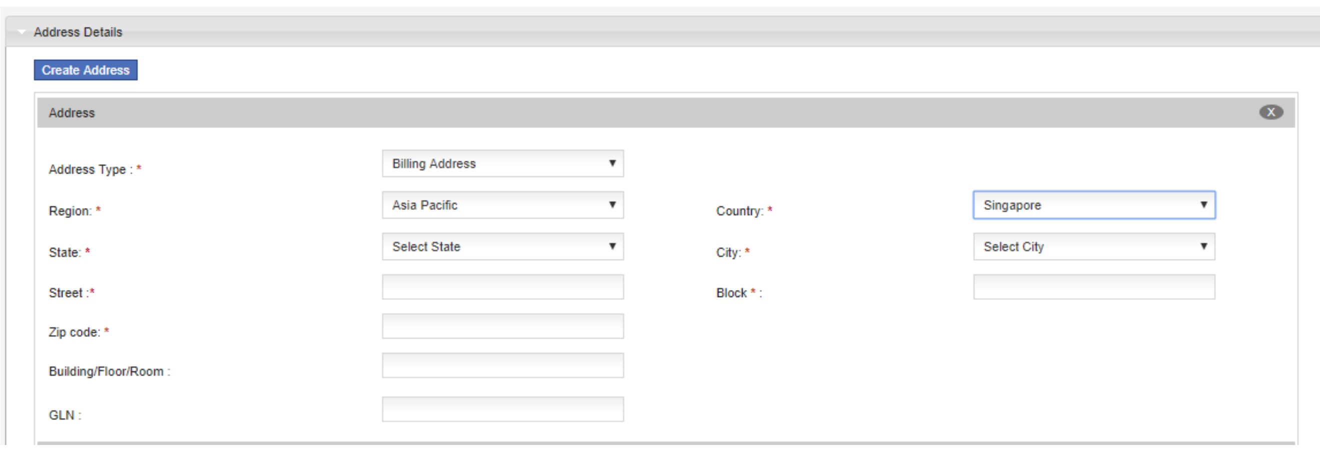
- Enter the Appropriate Details in above Customer Details section
- We can enter Multiple Addresses in both Billing and Shipping types as below.



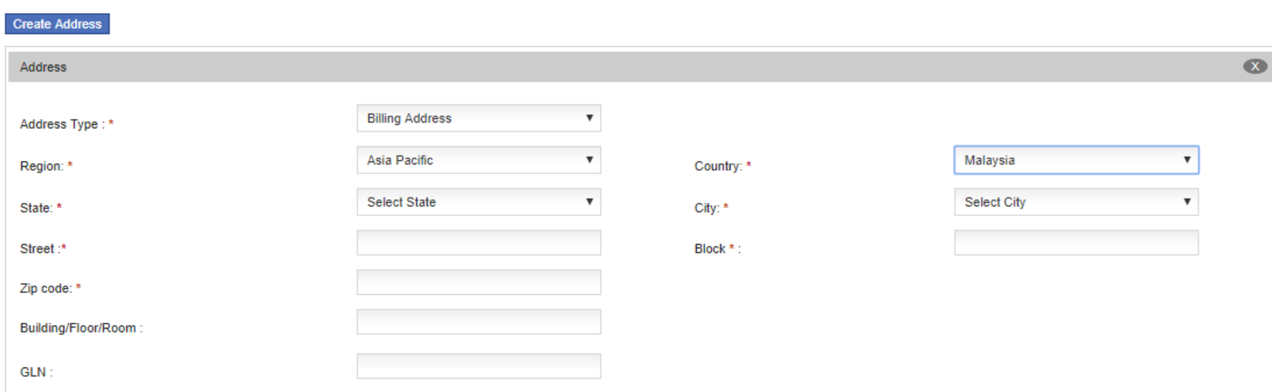
- Address fields will be loaded based on the Country selection of the Customer.
- Address Fields for India Customer as below:



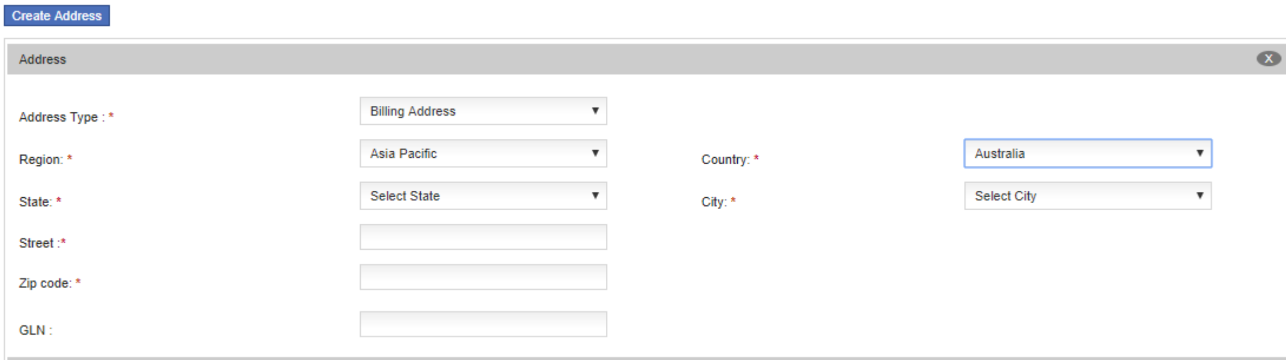
Address Fields for Singapore Country Customer



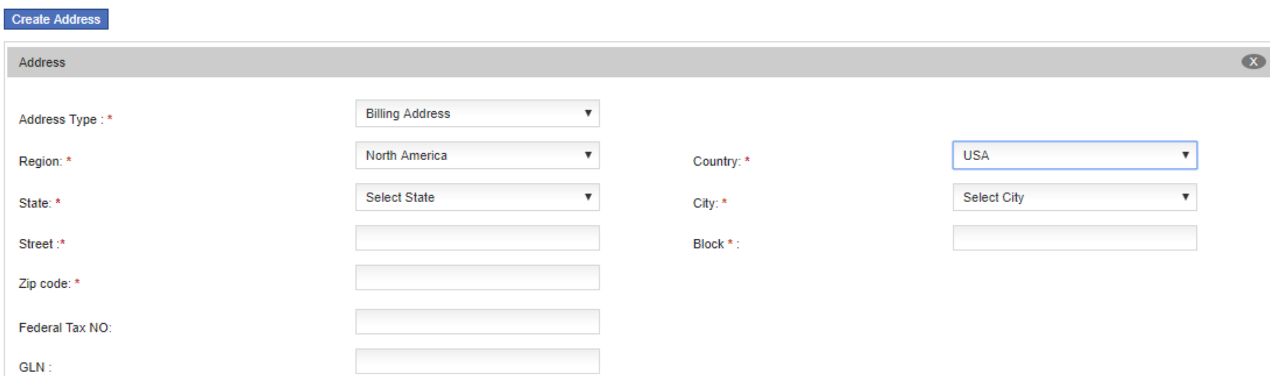
Address Fields for Malaysia Country Customer



Address Fields for Australia Country Customer

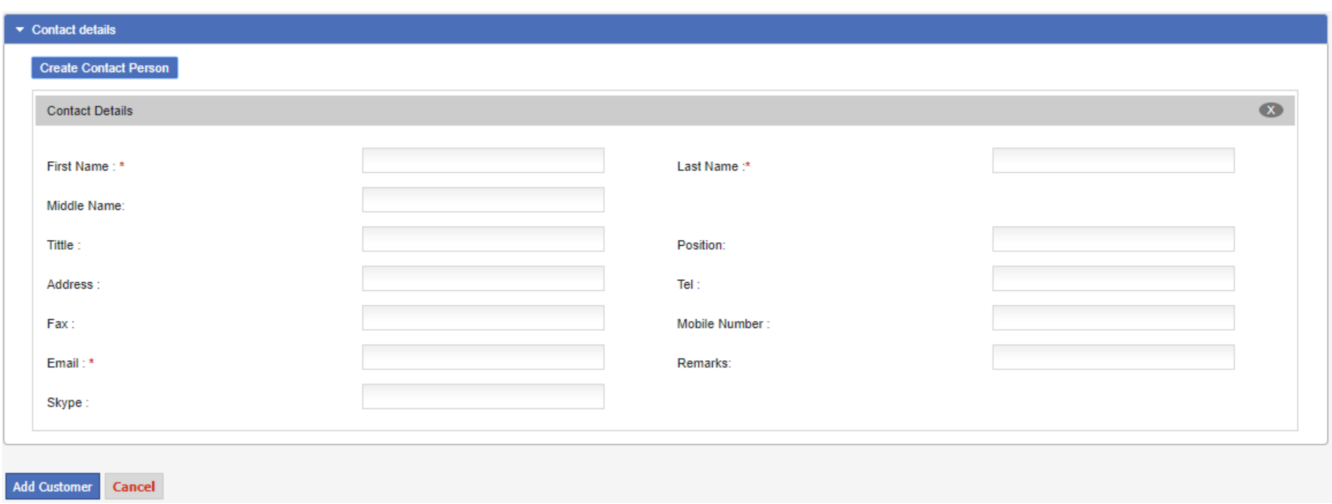


Address Fields for USA Country Customer

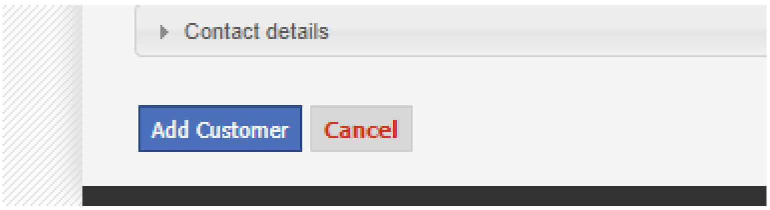


Contact Person Tab

Here , You can add multiple contact person details.



Once entered all Mandatory fields, Click on Add Customer Button.



You can see the added Customer in the below line item.
You can delete the Customer created in Customer Master which is not associated with Leads and Projects.

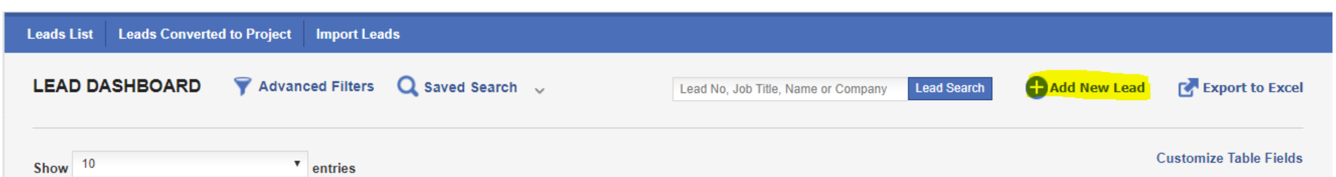
check all	Company	Region	Country	Is Client	Client Code	SAP code	Account Manager	Status	Action
	eNoah iSolution India Pvt Ltd			✔	OAH				
	enoah chennai			✔					
	Test eNoah Client			✔			Balu Balasubramanian		
	eNoah India Chennai	Asia Pacific	India	-					

Showing 1 to 4 of 4 entries (filtered from 178 total entries)

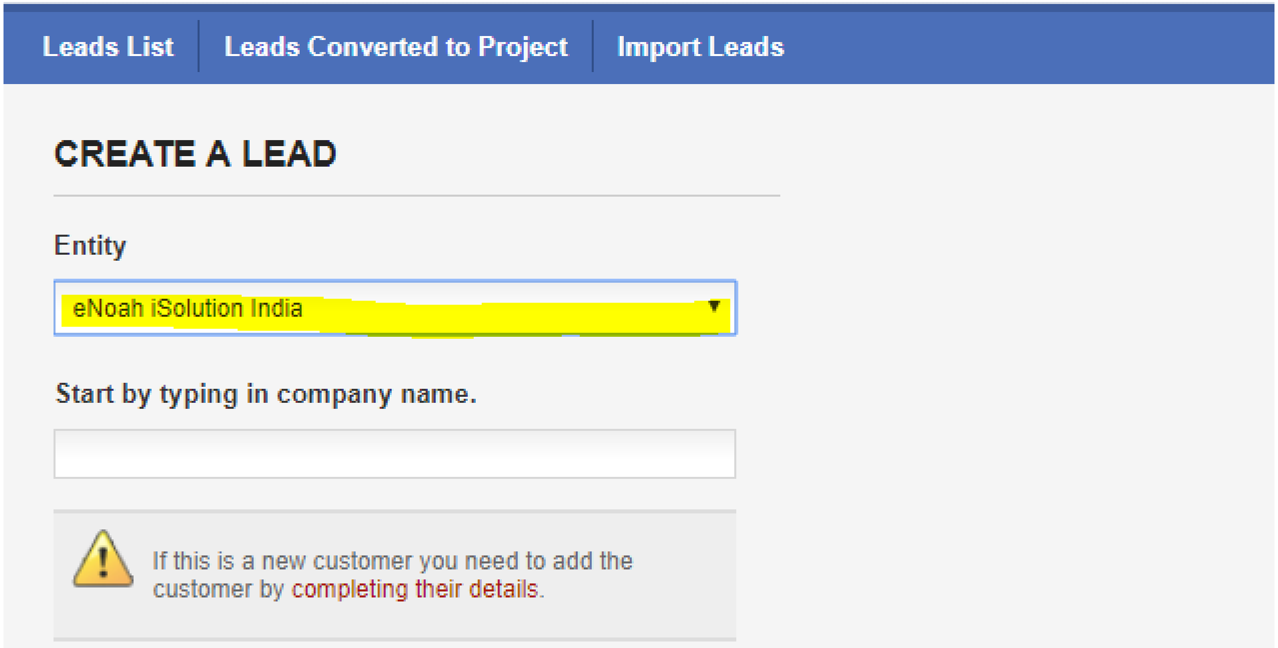
Previous 1 Next

Steps to Create Customer in Lead

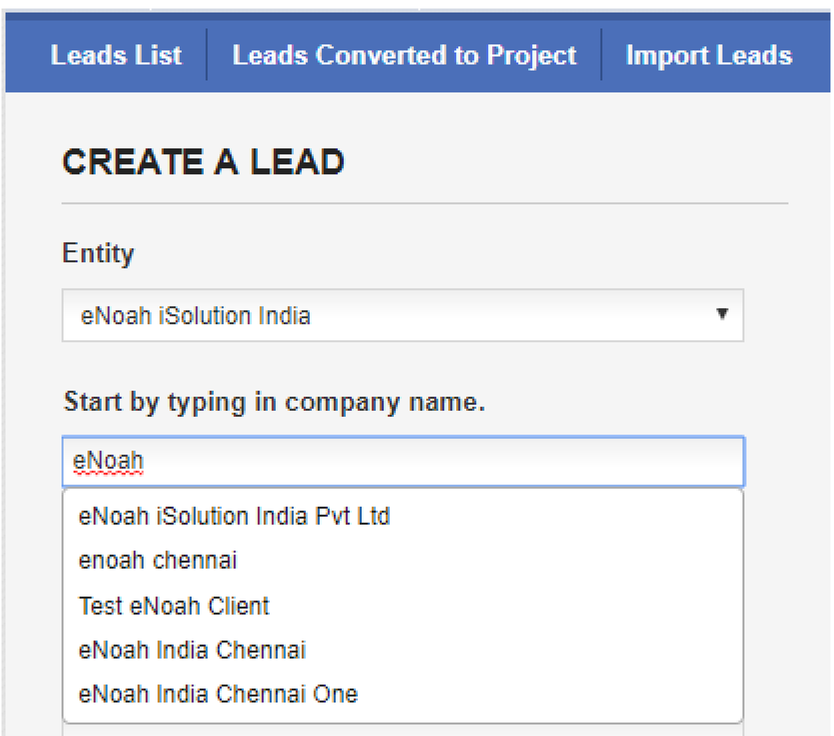
Click on Add New Lead button



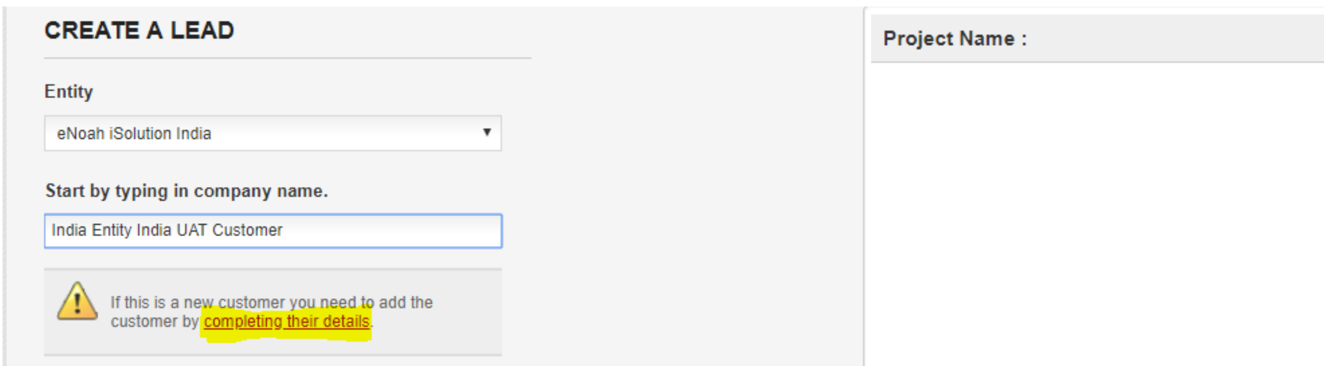
Select Entity from below drodown



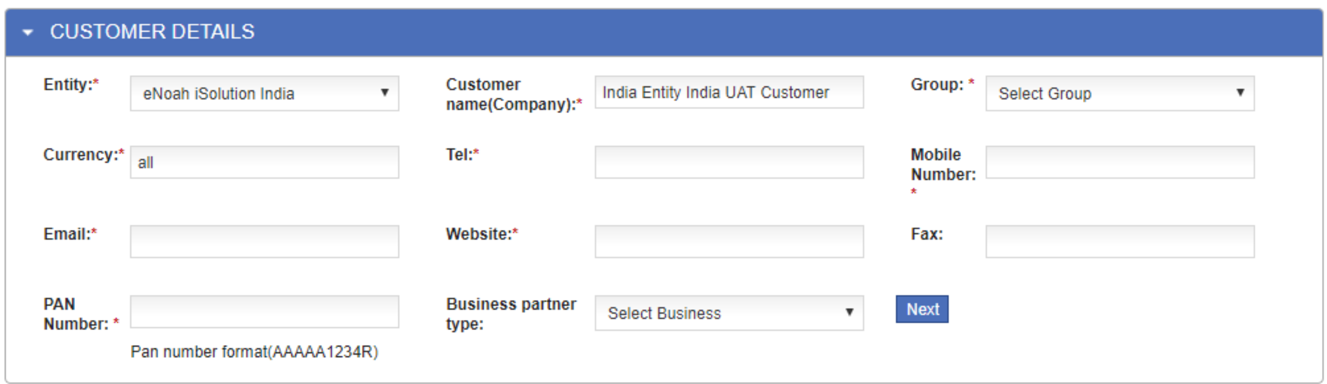
Once Entity has been selected, Type the Customers name in Company name auto search as below. It will list only the selected Entity's Customers.

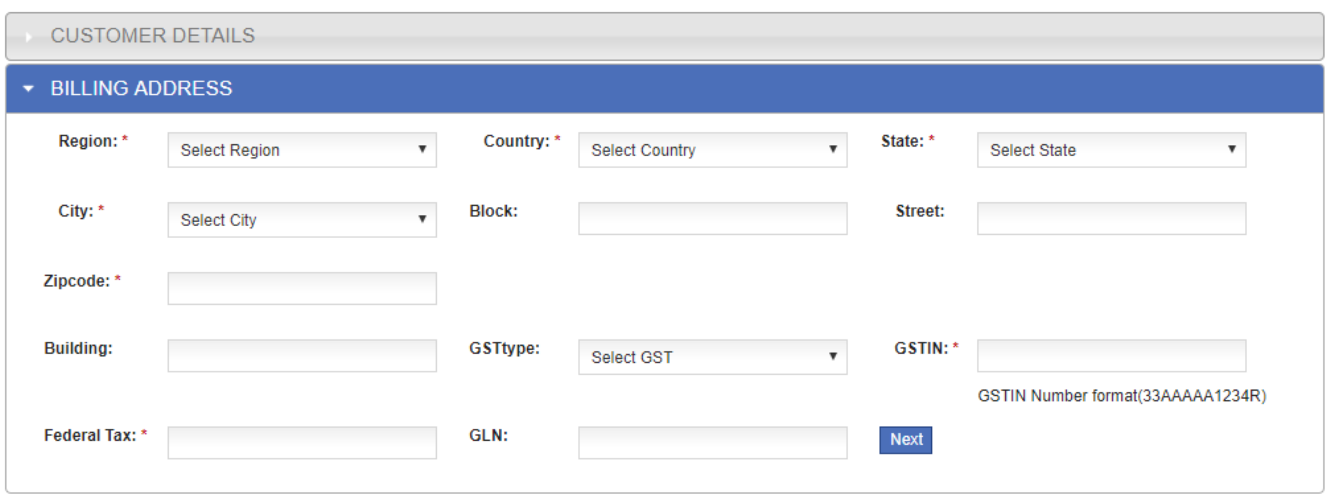


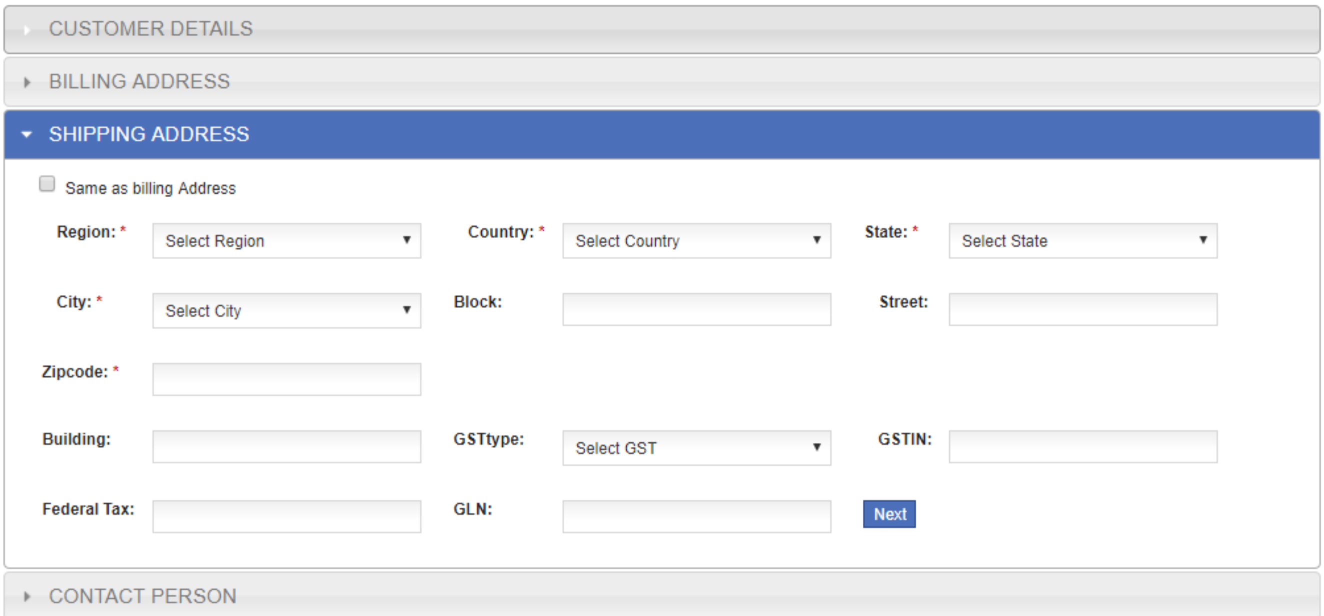
If Customer does not exists already, Clicking on below link Customer creation window will open up.

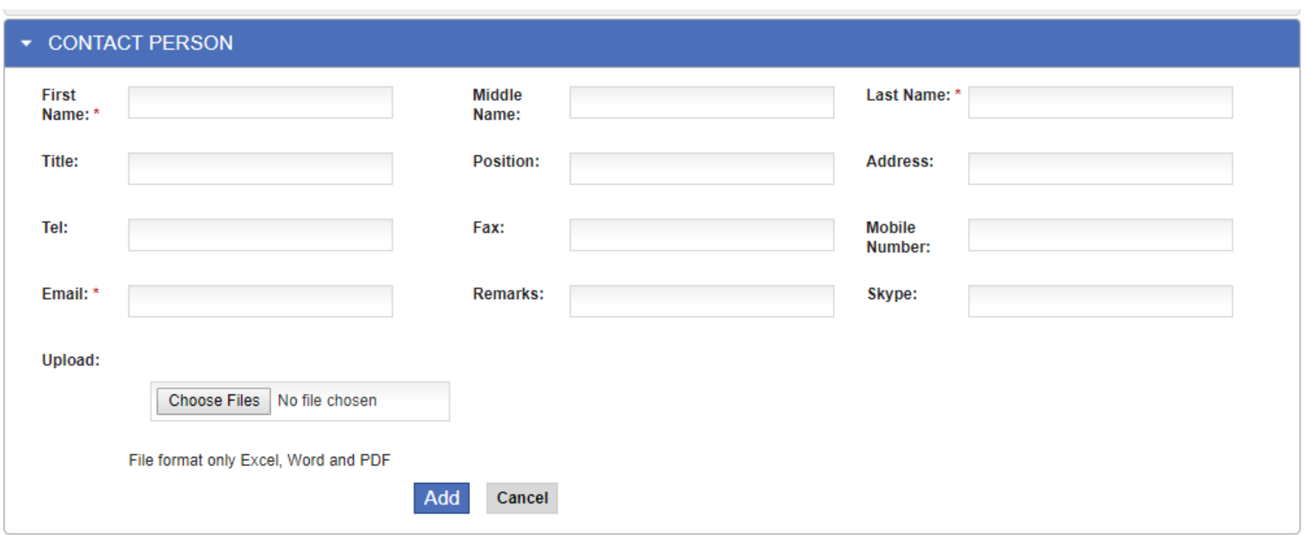


Customer Creation screen at the time of Lead Creation



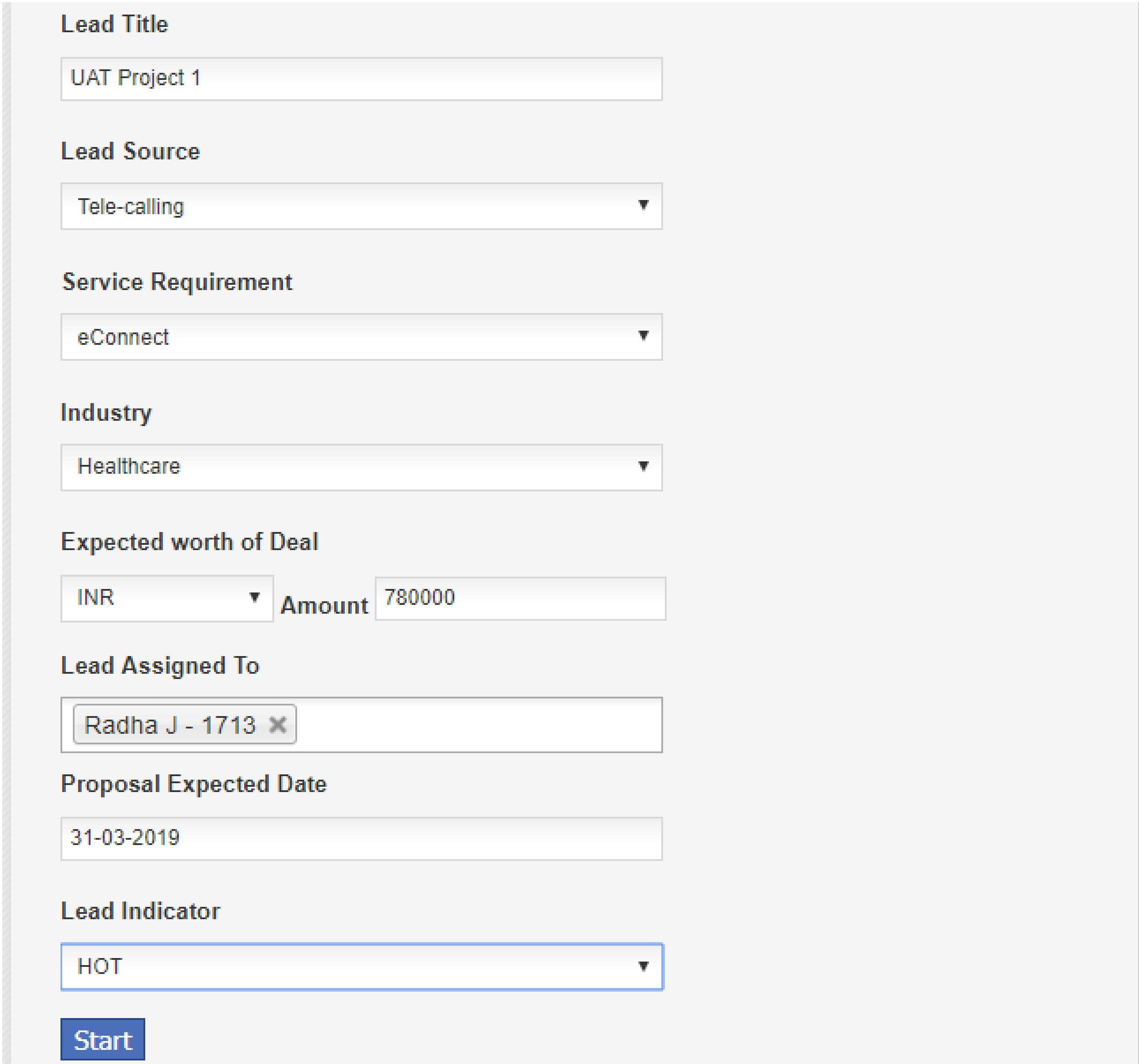




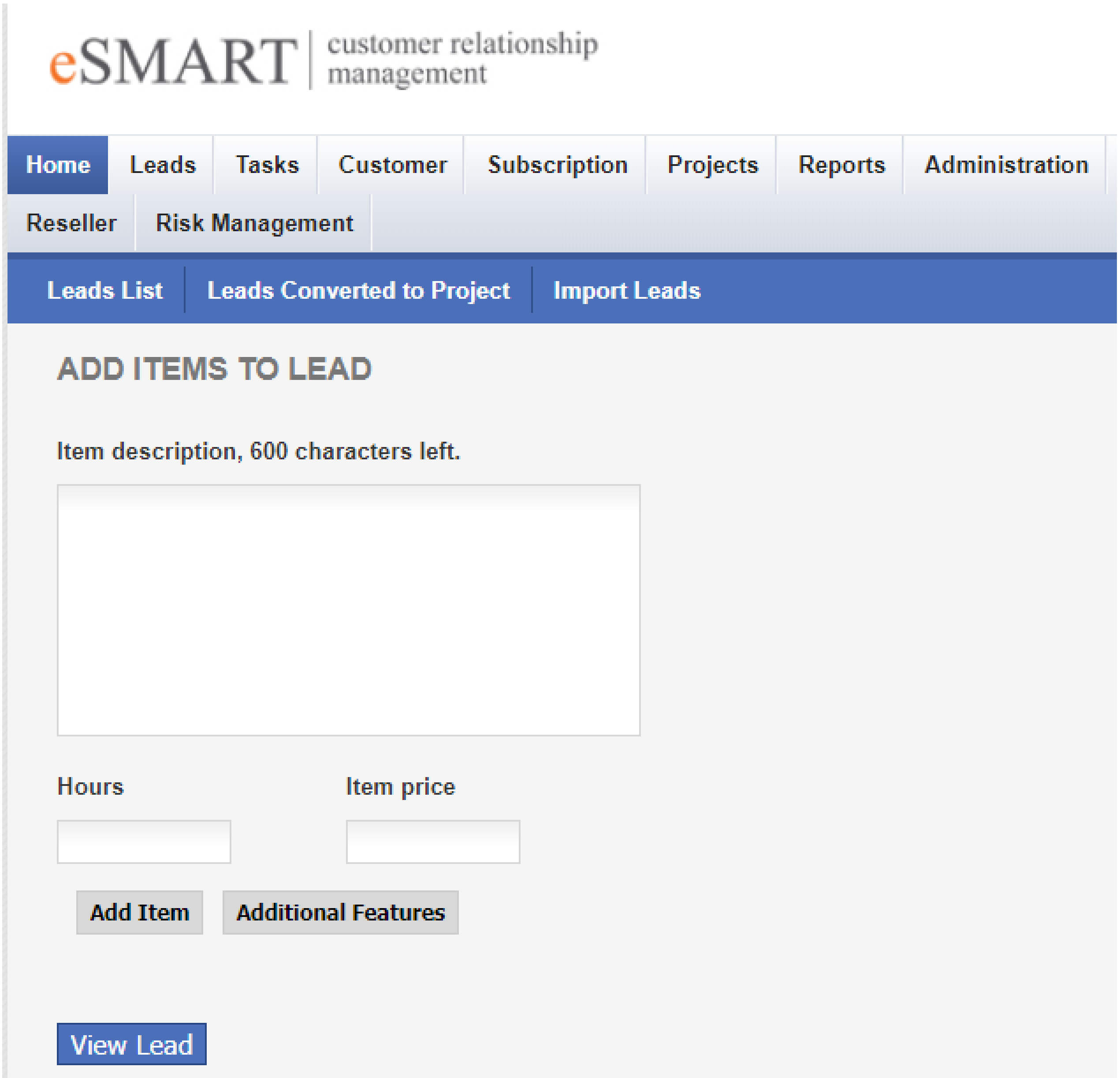


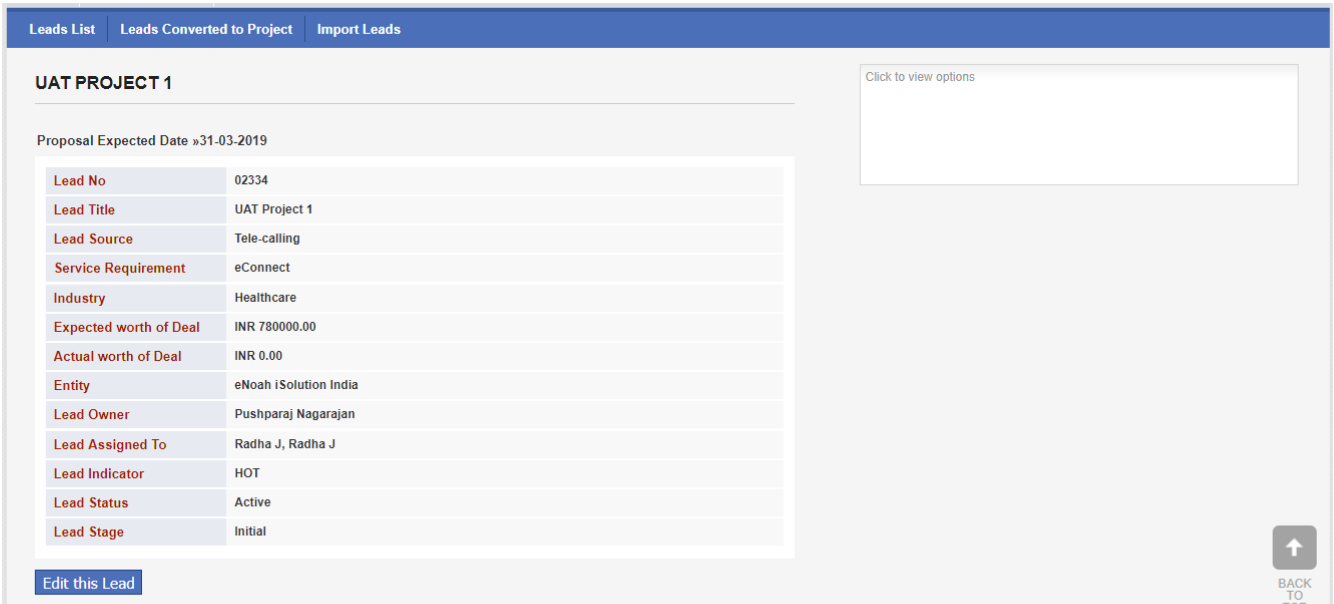
Once entered all Mandatory details, Clicking on Add button, Customer will be created and should be displayed in Customer Master Table.

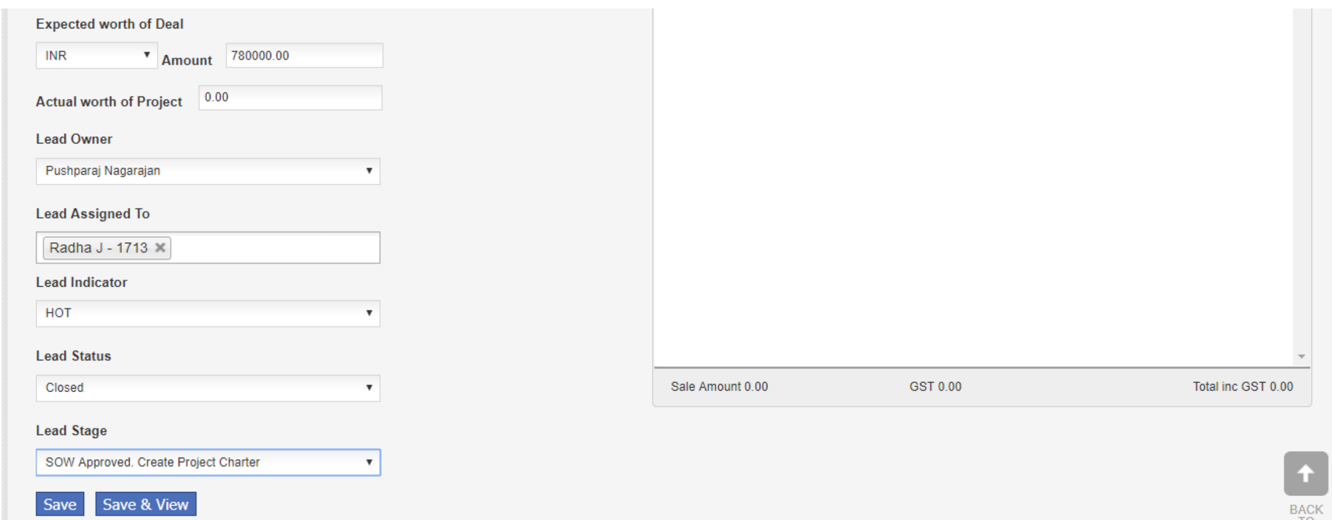
Once entered below details, Clicking on Start Button, Lead Will be created.



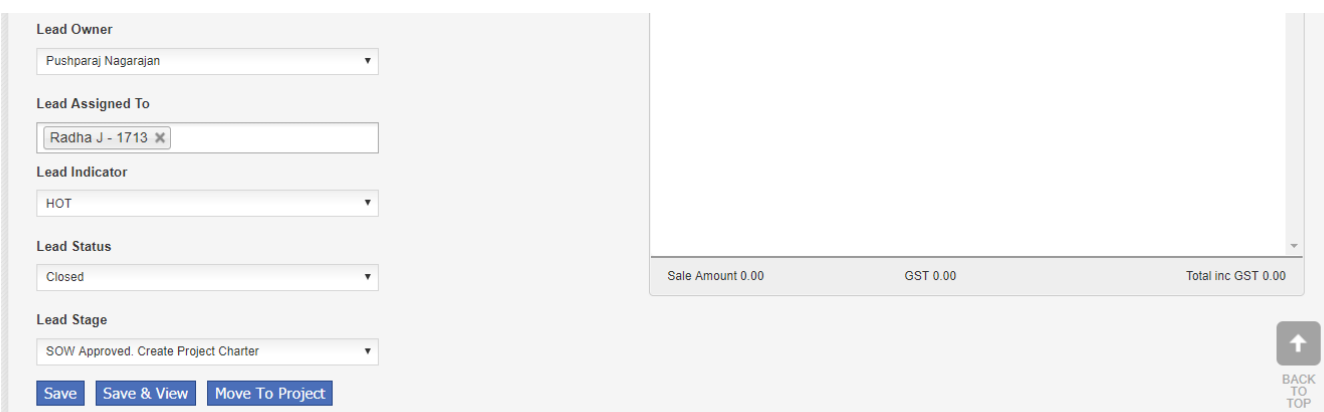
If You wants to create Project from Lead, Click on View button as below and change the Lead Status to Closed and Lead Stage to SOW Approved, Create Project Charter.


eSMART customer relationship management
Home
Leads
Tasks
Customer
Subscription
Projects
Reports
Administration
Reseller
Risk Management
Leads List
Leads Converted to Project
Import Leads
ADD ITEMS TO LEAD
Item description, 600 characters left.
Hours
Item price
Add Item
Additional Features
View Lead



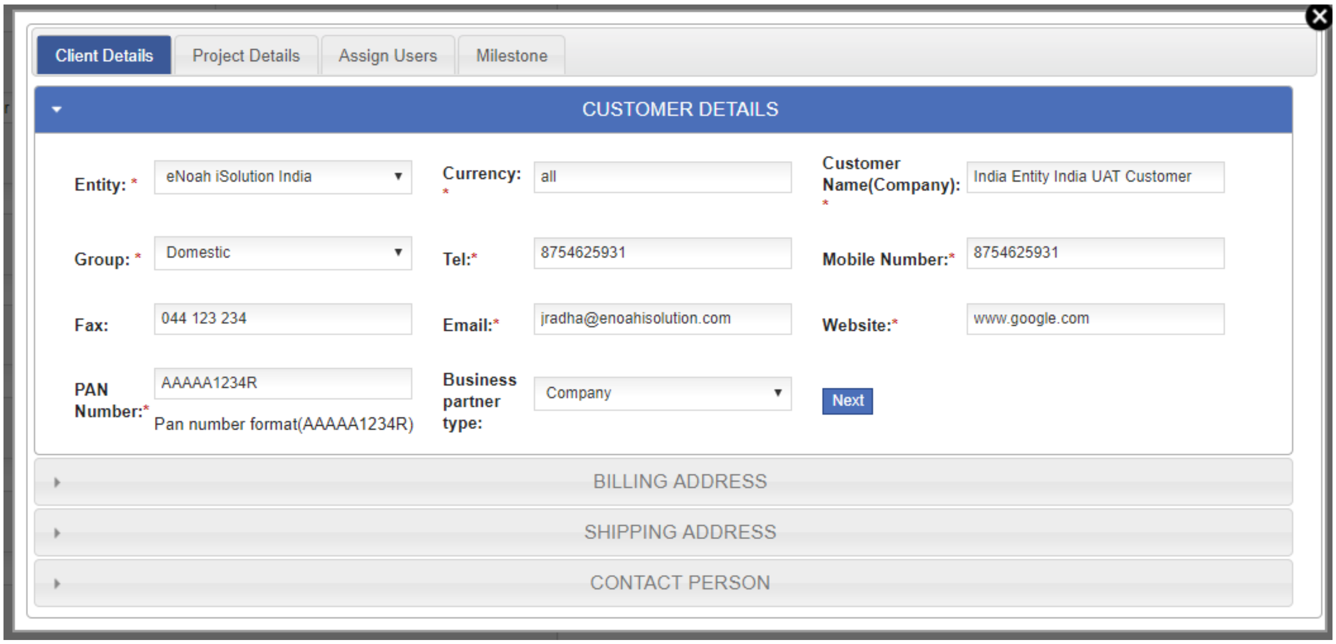


Once Saved the changes, Clicking on Save button, Move To Project button should be enabled.

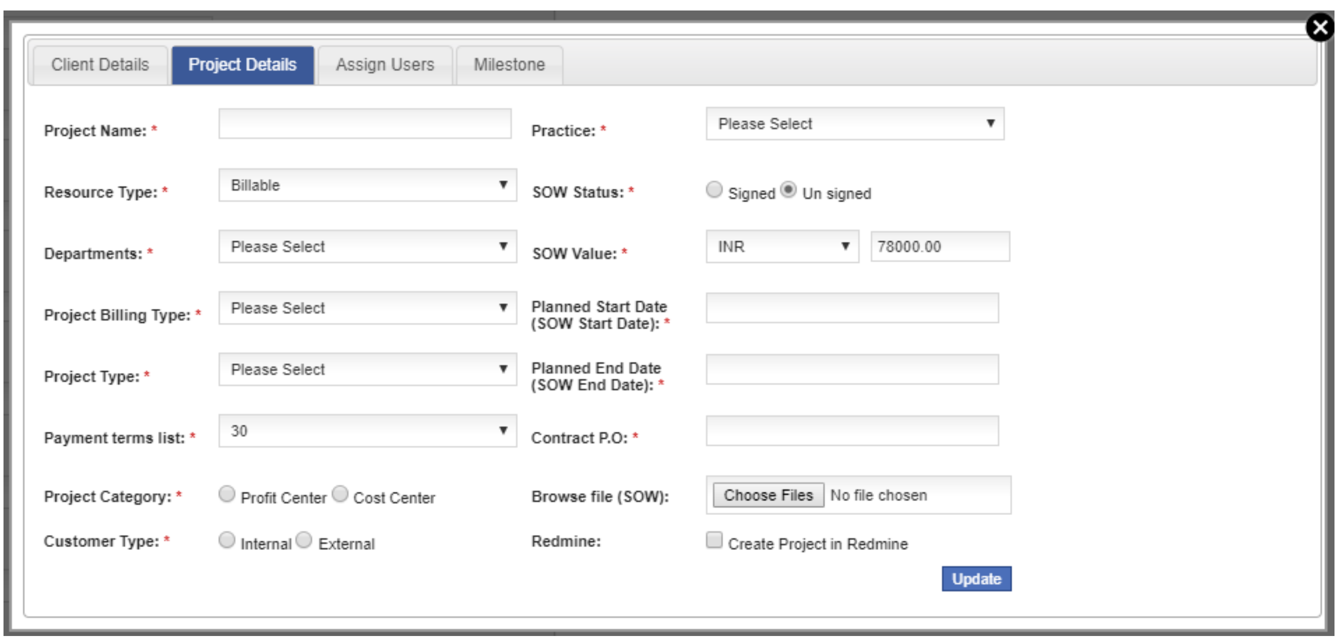


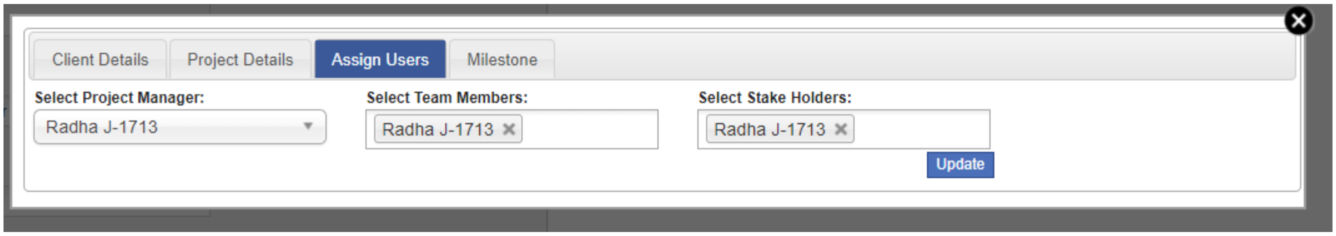
Customer Integration - Move To Project

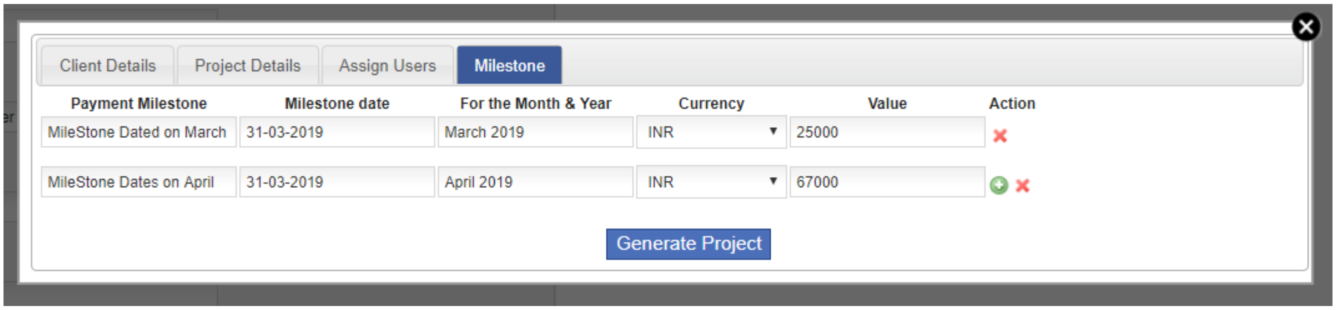
Clicking on Move To Project, New pop up will open and it includes Client Details, Project Details, Assign Users and Milestone Tabs as below.



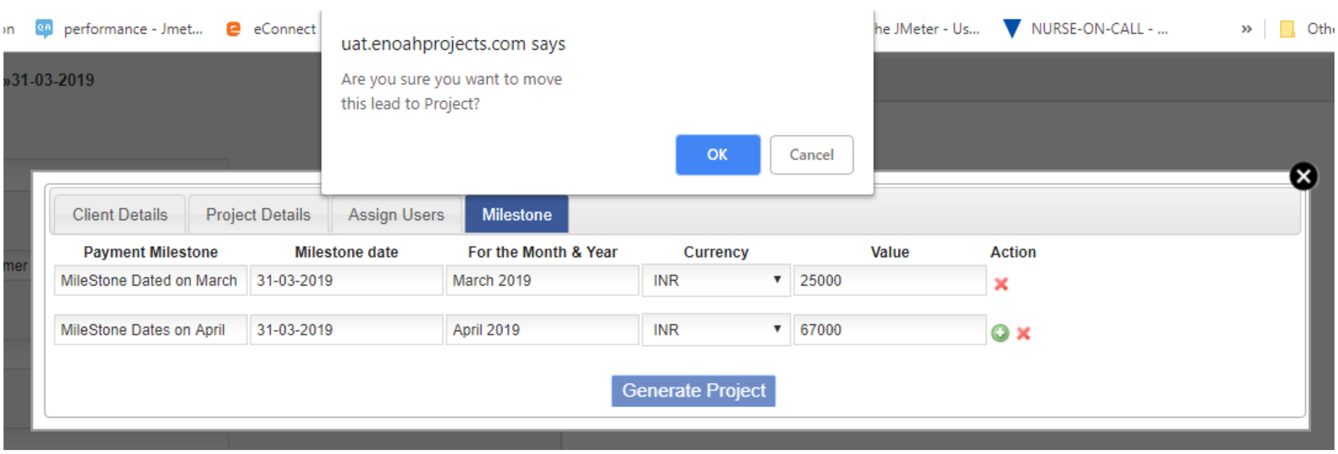
Here, You can Verify the Customer Details and can update the details in all Tabs.

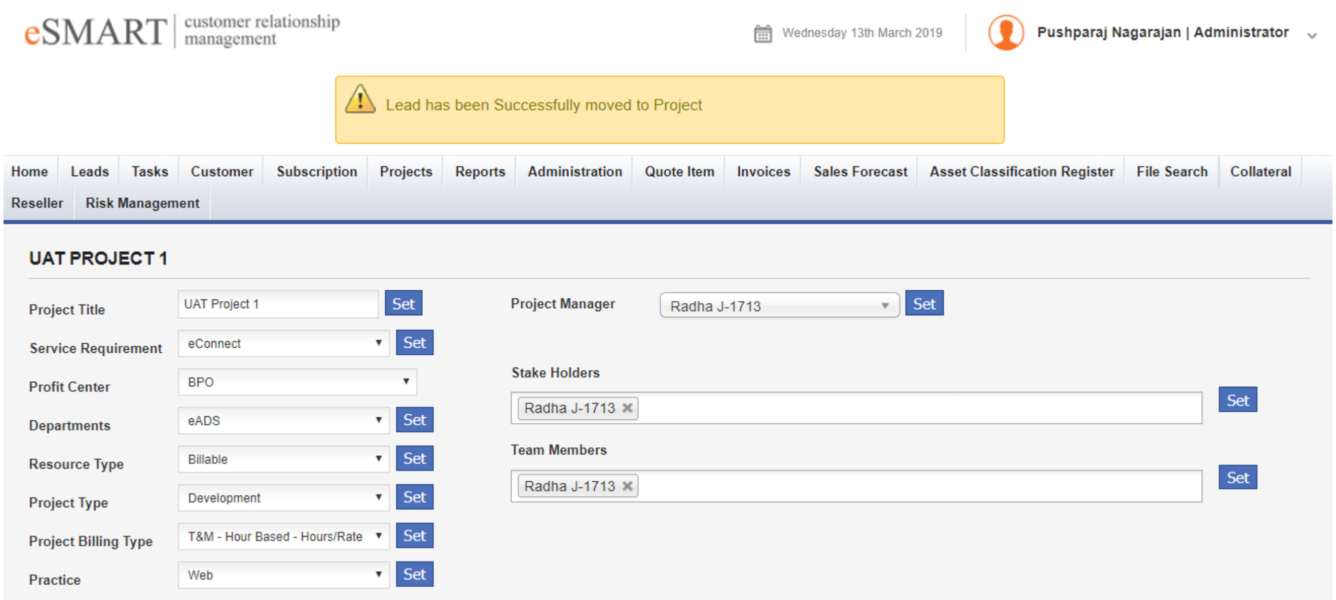




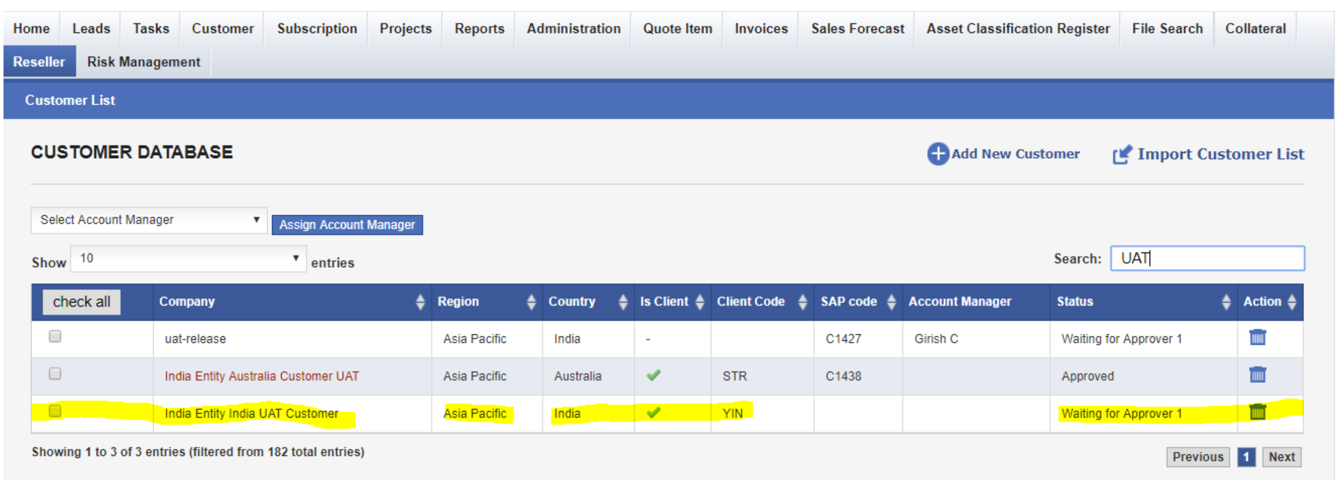


Once Updated all details and clicking on Generate Project, Project should be created and at the same time Customer Details should go for First Level Finance Team Approval.



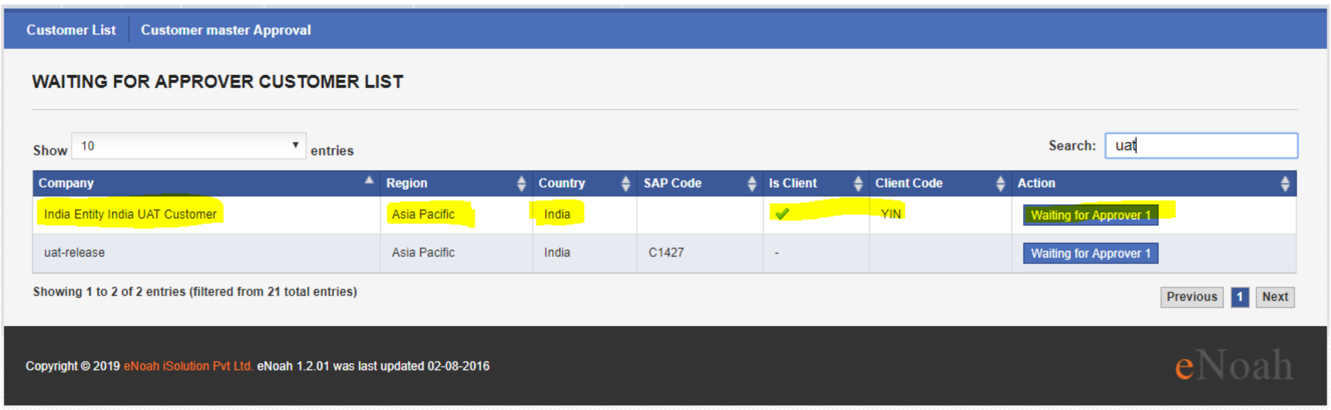


Customer Details in PM Login should be as below

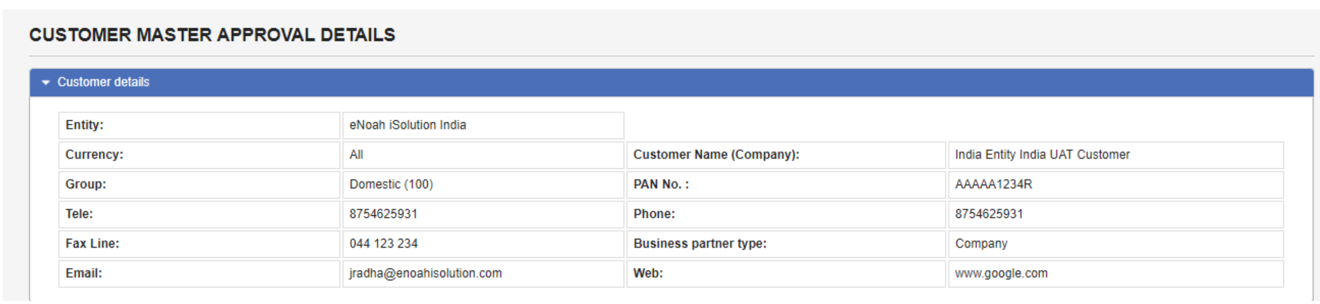


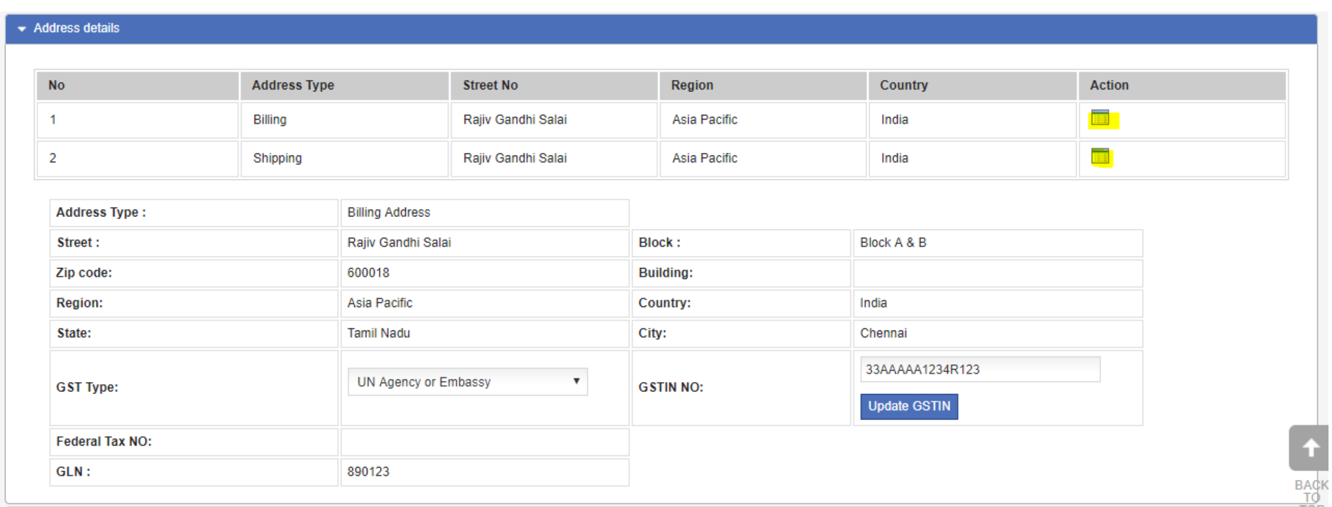
Approver 1 Login

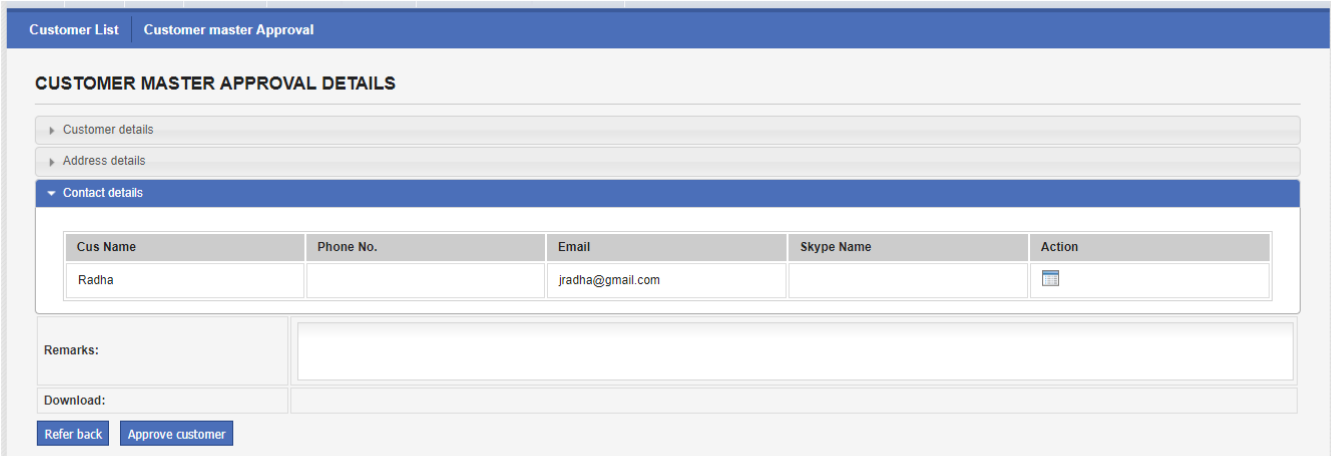
Customer Details in Approver 1 Login should be as below. Clicking on Customer master Approval tab, You can see Waiting for Approver 1 request.



Clicking on Waiting for Approver 1 button, Customer Approval Screen will open.







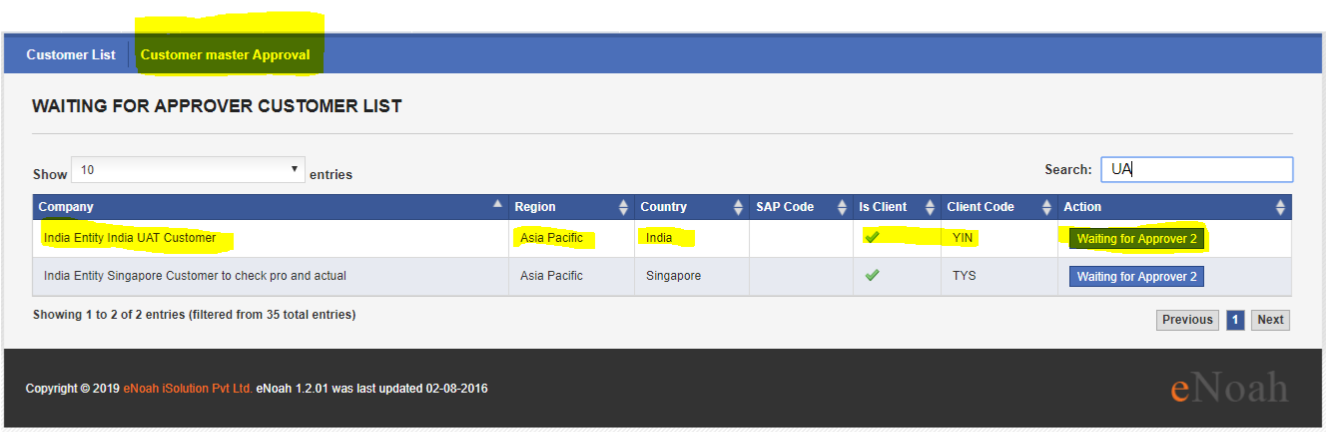
Finance Team Approver 1 can Approve or Refer back the Customer Details.Once Approver 1 has approved the request, It should go for Finance Team Approver 2.

Notes:

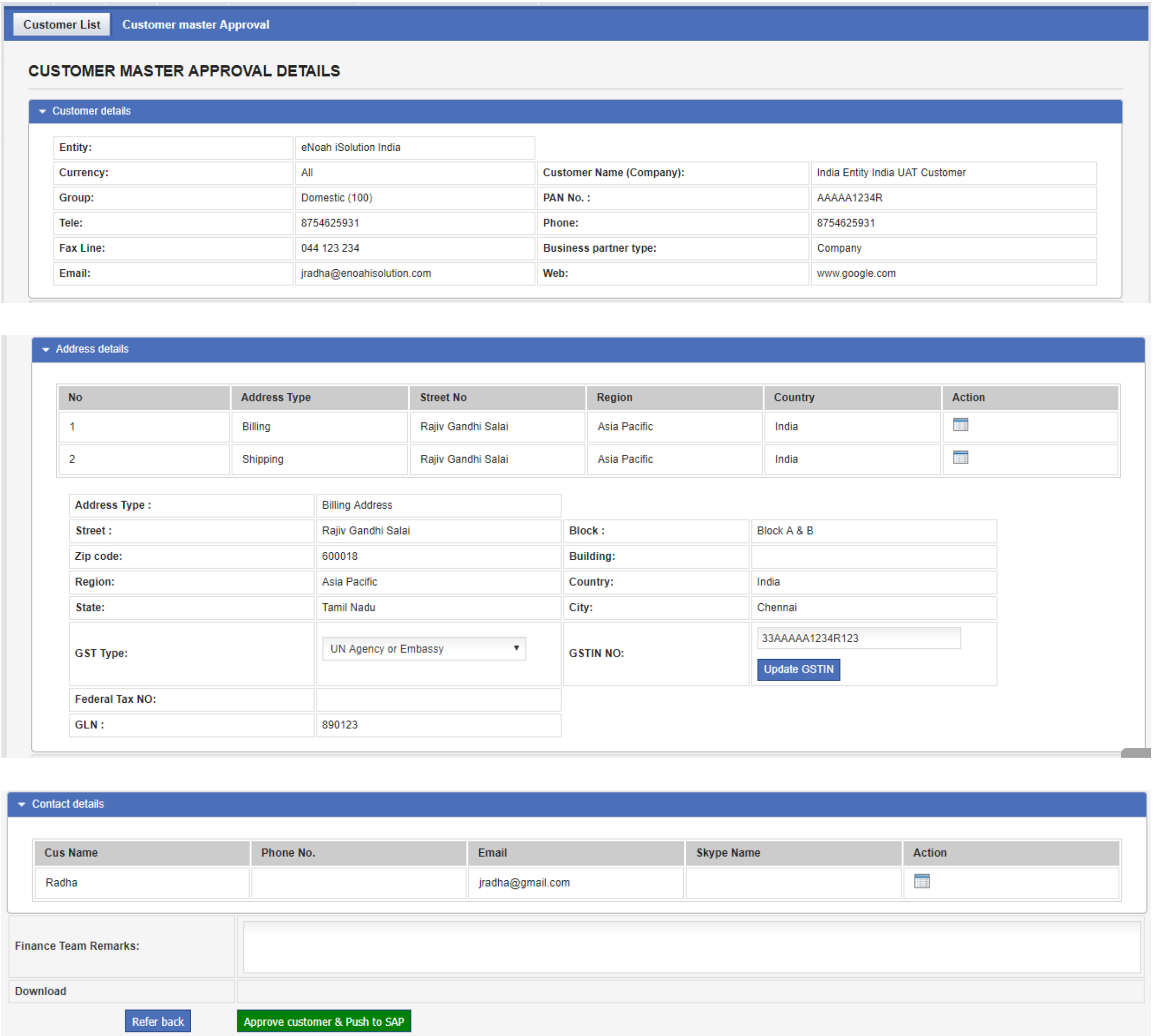
1. If Entity is India and Customer is India Country then GST Type and GSTIN Numbers fields will be editable to Approver 1 and 2.
2. For other Entity and Other Country Customers, Customer Details will be read only to Approver 1 and 2.

Approver 2 Login

Customer Details in Approver 2 Login should be as below. Clicking on Customer master Approval tab, You can see Waiting for Approver 2 request.



Clicking on Waiting for Approver 2 button, Customer Approval Screen will open.



Customer List | Customer master Approval

CUSTOMER MASTER APPROVAL DETAILS

Customer details

Entity:	eNoah iSolution India		
Currency:	All	Customer Name (Company):	India Entity India UAT Customer
Group:	Domestic (100)	PAN No. :	AAAAA1234R
Tele:	8754625931	Phone:	8754625931
Fax Line:	044 123 234	Business partner type:	Company
Email:	jradha@enoahisolution.com	Web:	www.google.com

Address details

No	Address Type	Street No	Region	Country	Action
1	Billing	Rajiv Gandhi Salai	Asia Pacific	India	
2	Shipping	Rajiv Gandhi Salai	Asia Pacific	India	

Address Type :	Billing Address		
Street :	Rajiv Gandhi Salai	Block :	Block A & B
Zip code:	600018	Building:	
Region:	Asia Pacific	Country:	India
State:	Tamil Nadu	City:	Chennai
GST Type:	UN Agency or Embassy	GSTIN NO:	33AAAAA1234R123 Update GSTIN
Federal Tax NO:			
GLN :	890123		

Contact details

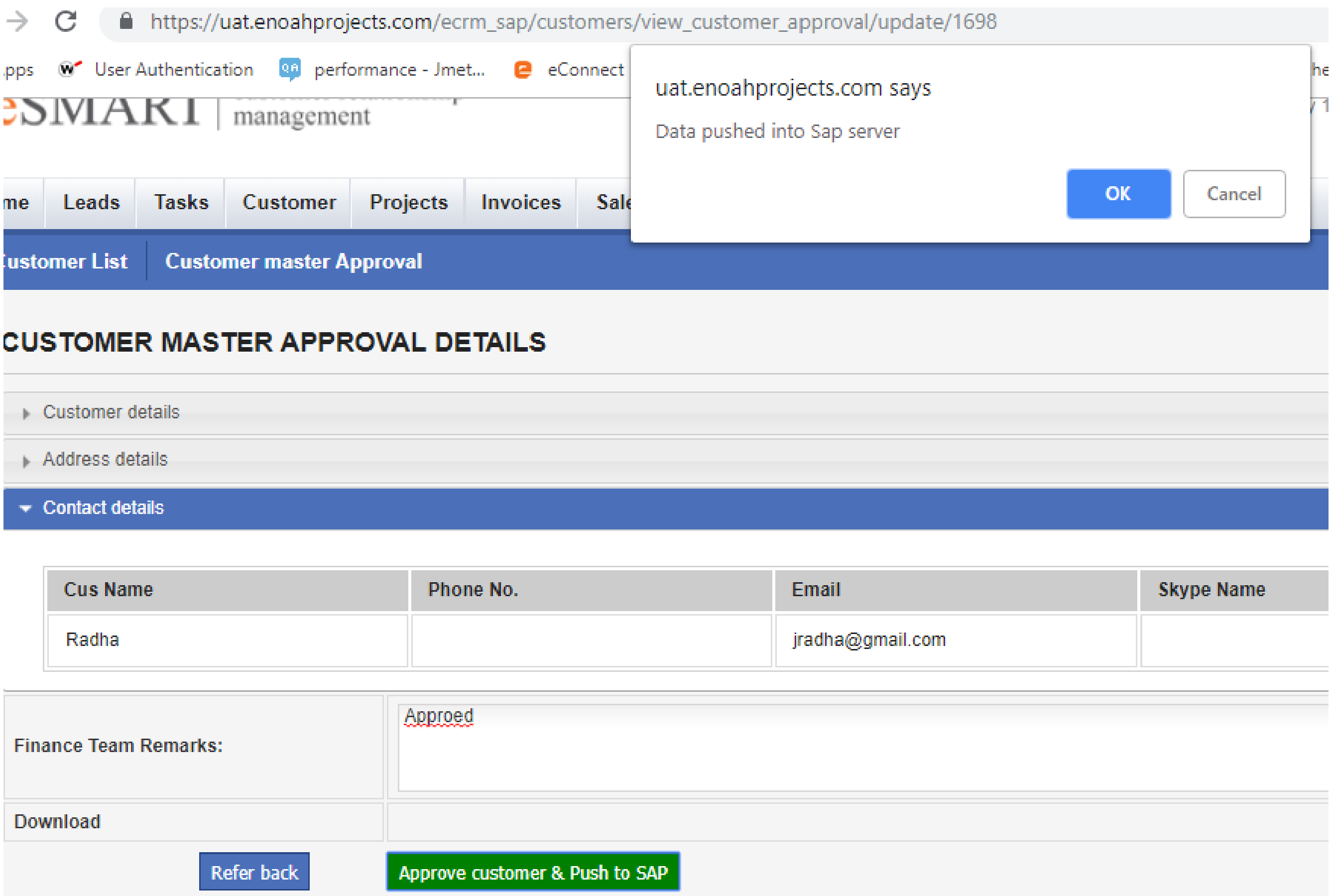
Cus Name	Phone No.	Email	Skype Name	Action
Radha		jradha@gmail.com		

Finance Team Remarks:

Download

Refer back | Approve customer & Push to SAP

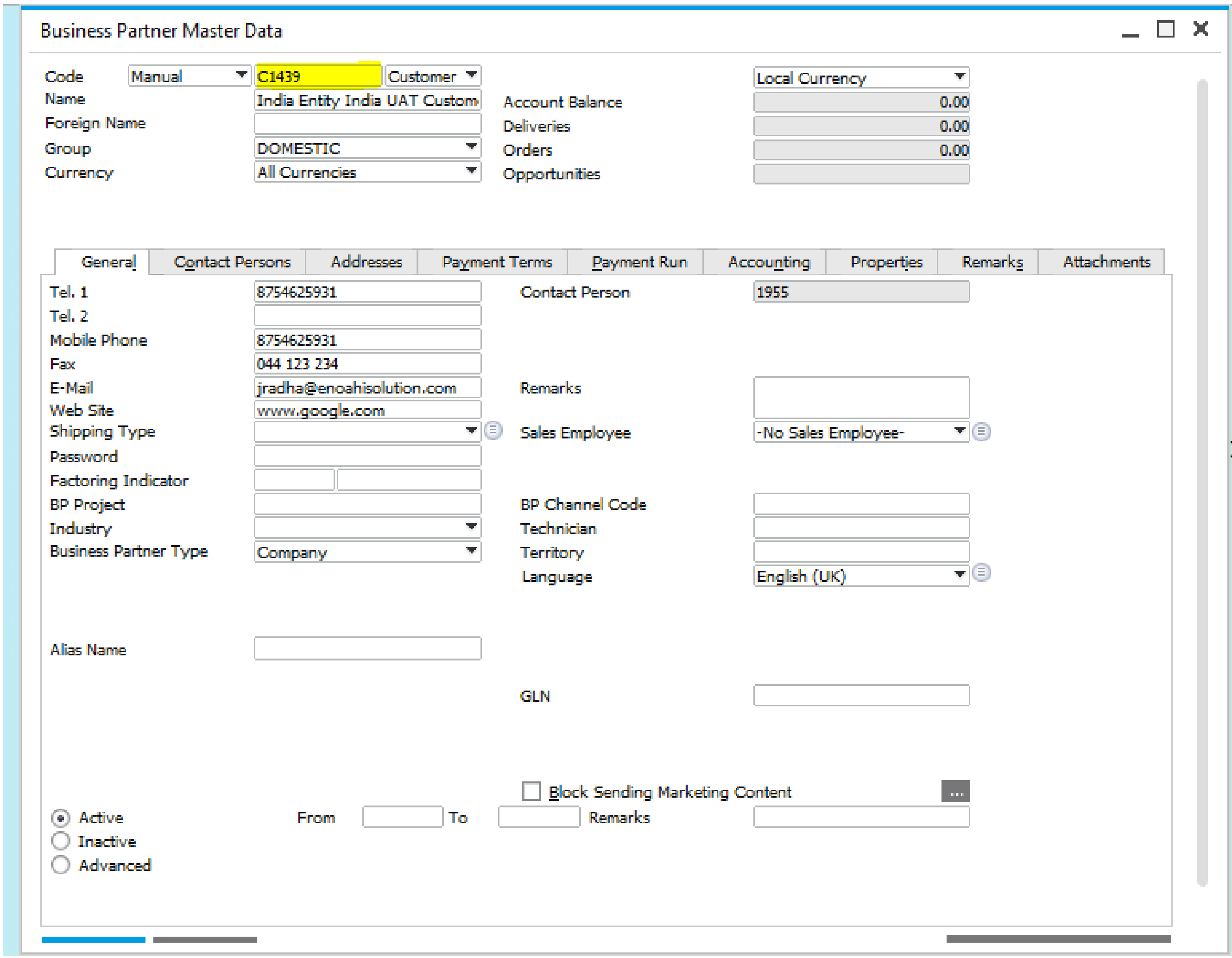
Finance Team Approver 2 can Approve or Refer back the Customer Details.Once clicked Approve customer & Push to SAP, It should be integrated with SAP. The Customer should be created in SAP BP Master.



Now, SAP Code will be generated against Customer. Refer Below

SAP User Login

If you want to check this Customer in SAP, Copy this SAP Code and Search this code in respective SAP Entity BP Master. Refer Below

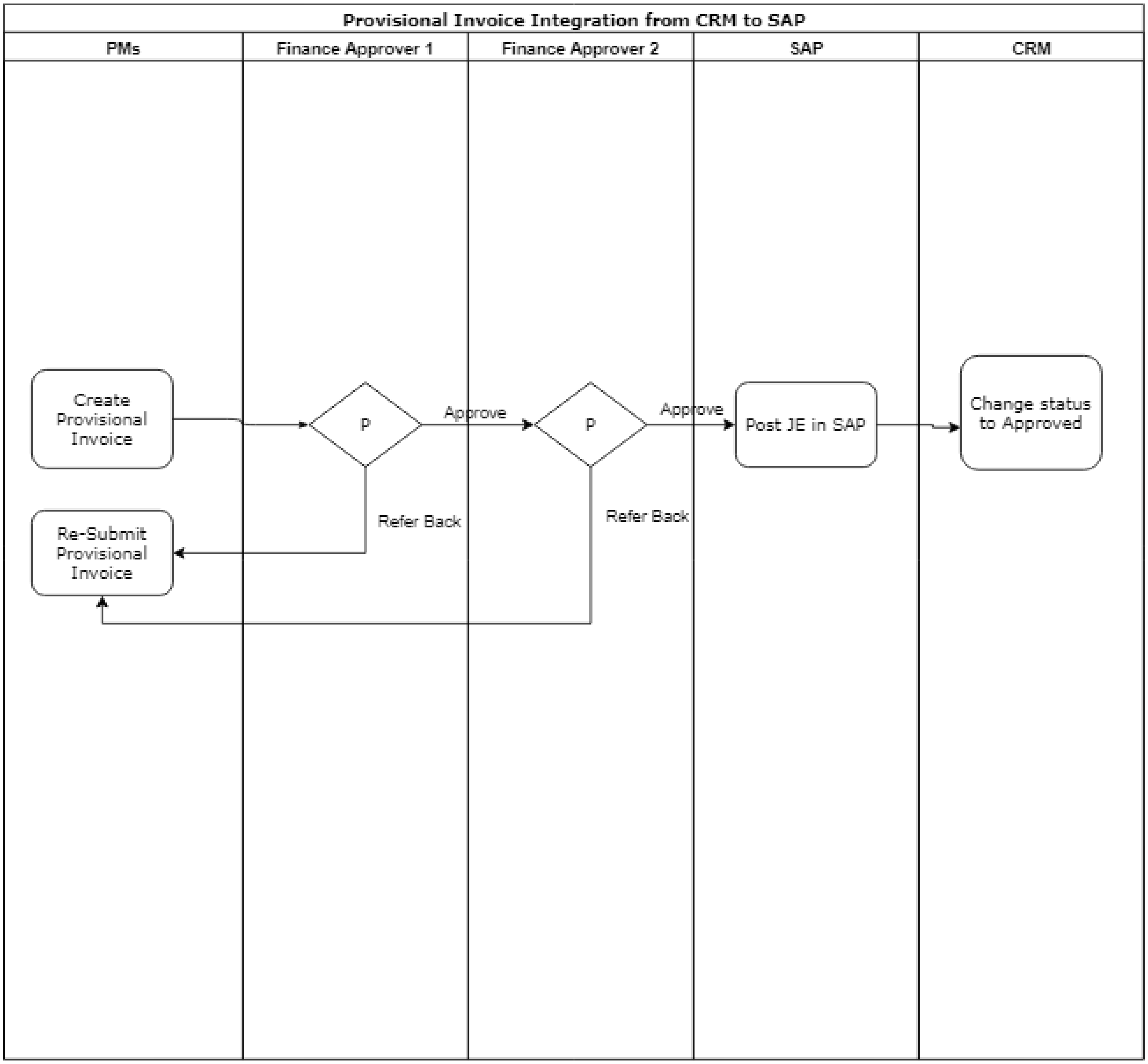


Note:

In SAP BP Master, Customer details will be readonly.

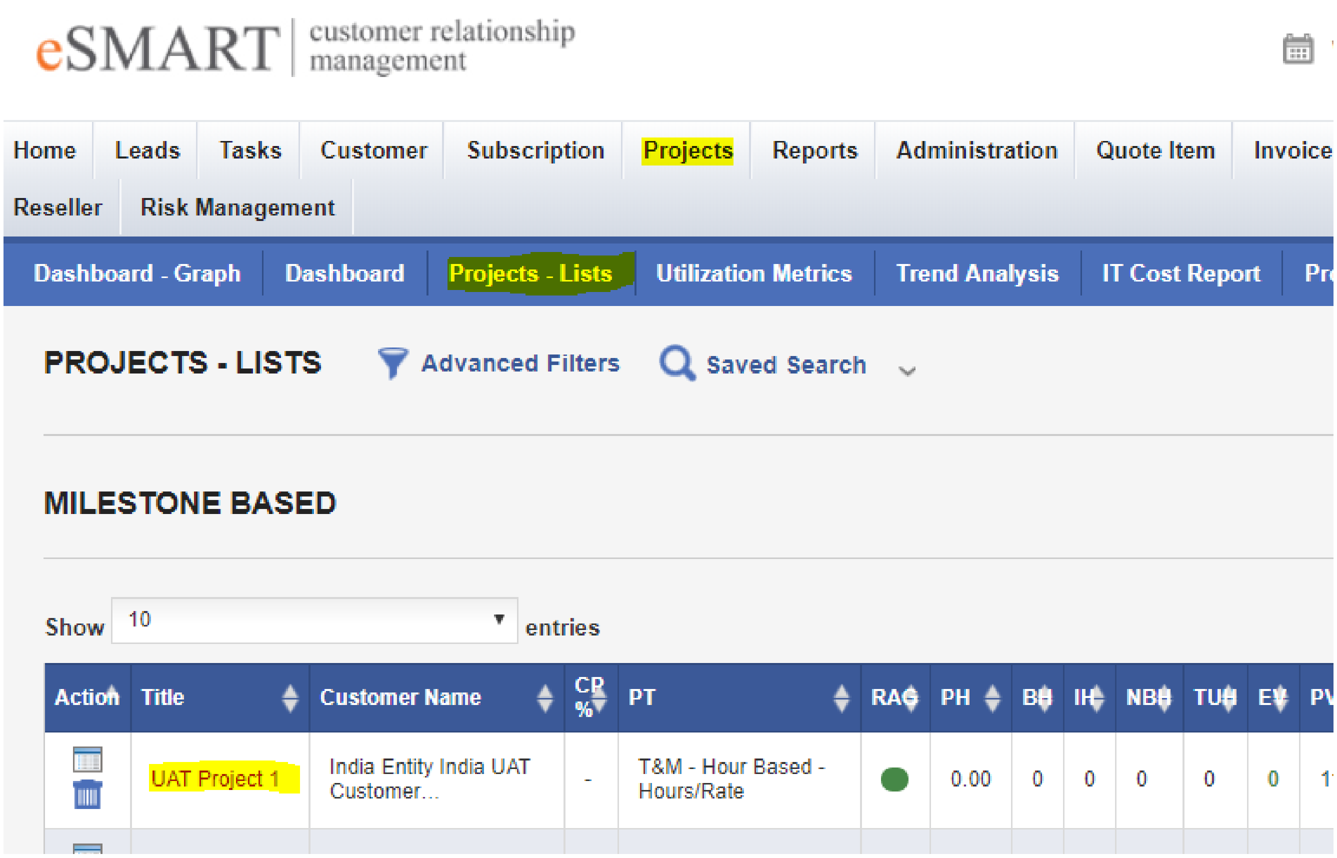
Provisional Invoice Integration with SAP

Flow Diagram

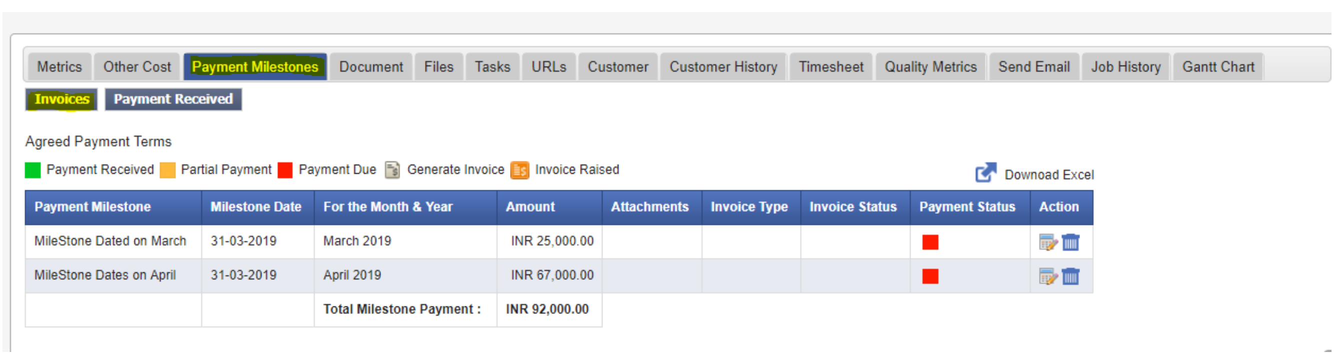


Project Manager Login

Login as a PM and Go to Projects ->Project Lists - >
Here Click on the Project Name.

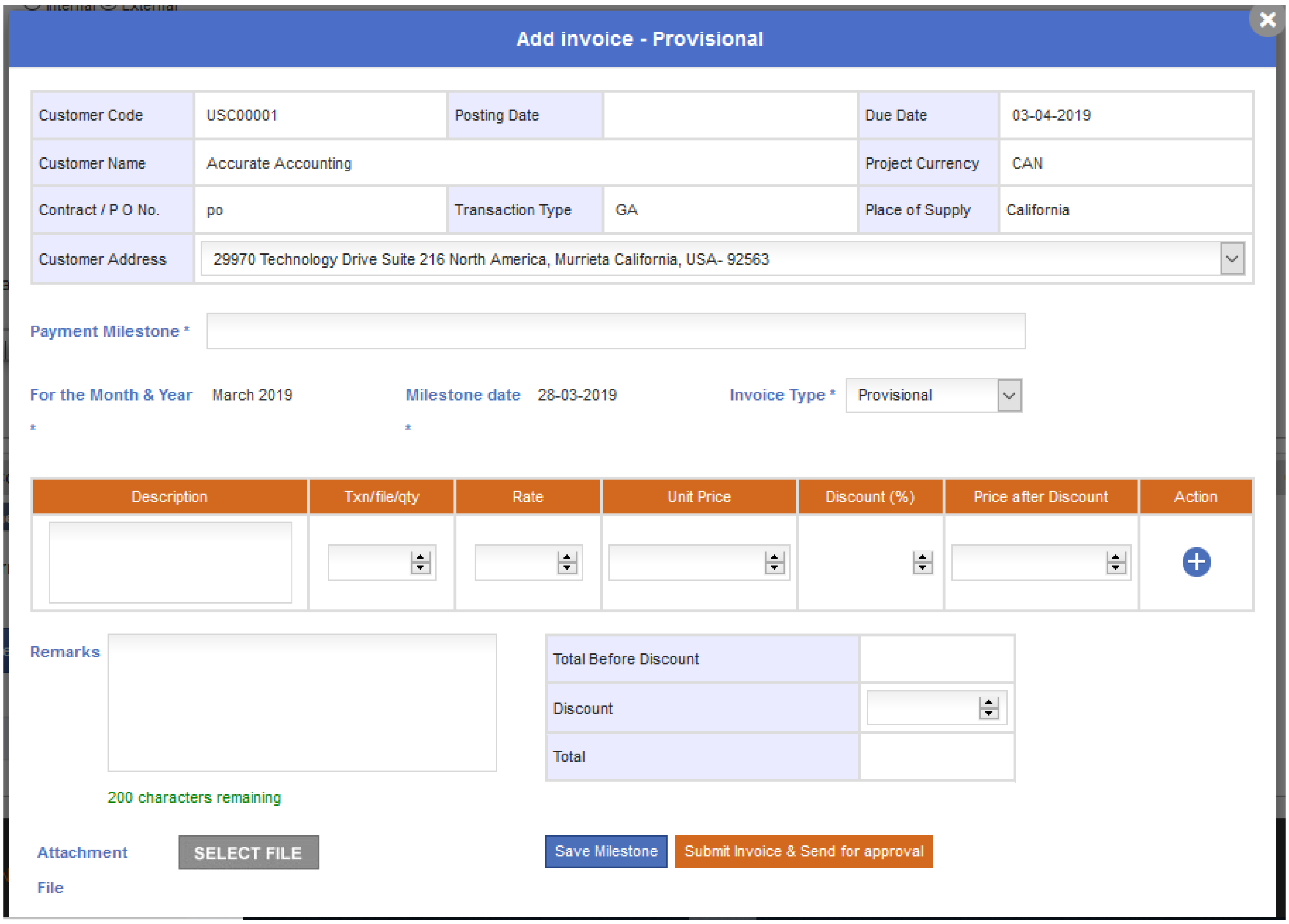


Goto - >Payment Milestone.
Milestone which is created at the time of Project will be displayed in Payment Milestone



If you want to Submit a Provisional Invoice, you can do by clicking on the Invoices Tab. Or can by clicking on the Edit icon against the already created Milestones.

Clicking on Invoices Tab, Provisional Invoice Tab will open up.

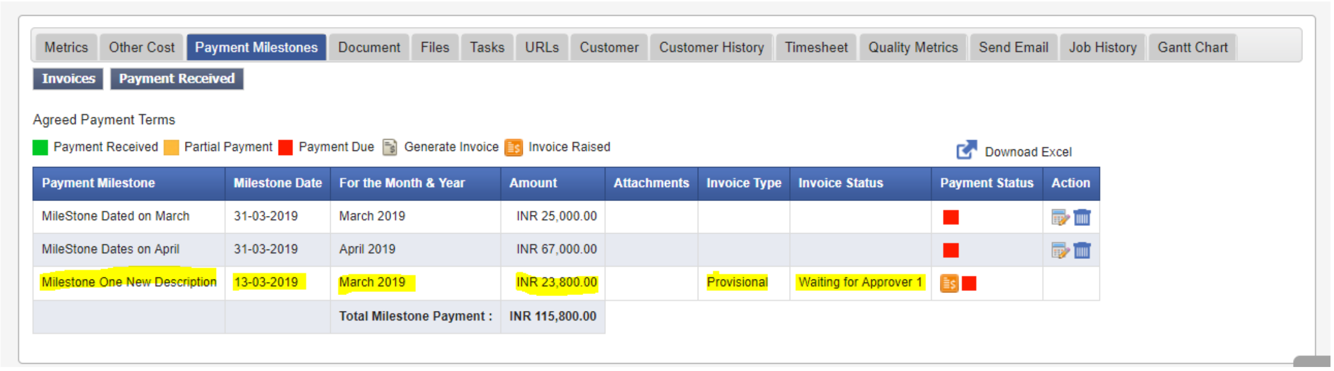


Enter Mandatory details and clicking on Submit Invoice button.
If you want to just save the Provsional Deails then just click on Save button.
If you have submitted the Provisional invoice, Status of the Provisional Invoice will be displayed as waiting for Approver 1.

Note :
Based on Project Type, Invoice columns will vary.

New project billing type	**Qty**	**Rate**
Fixed Bid	Unit Price	
T&M - Hour Based - Hours/Rate	No.of Hrs	Rate/Hour
T&M with Cap	No.of Hrs	Rate/Hour
Non Billable		
Transaction Based – Txn/File/Qty/Rate	Trxn/file/qty	Rate/TRX
FTE based - FTE/Rate	No.of FTE	Rate/FTE
FTE with Cap	No.of FTE	Rate/FTE

Internal		
T&M - Day Based - Days/Rate	No.of Days	Rate/Day



Metrics | Other Cost | Payment Milestones | Document | Files | Tasks | URLs | Customer | Customer History | Timesheet | Quality Metrics | Send Email | Job History | Gantt Chart

Invoices | Payment Received

Agreed Payment Terms

Payment Received | Partial Payment | Payment Due | Generate Invoice | Invoice Raised

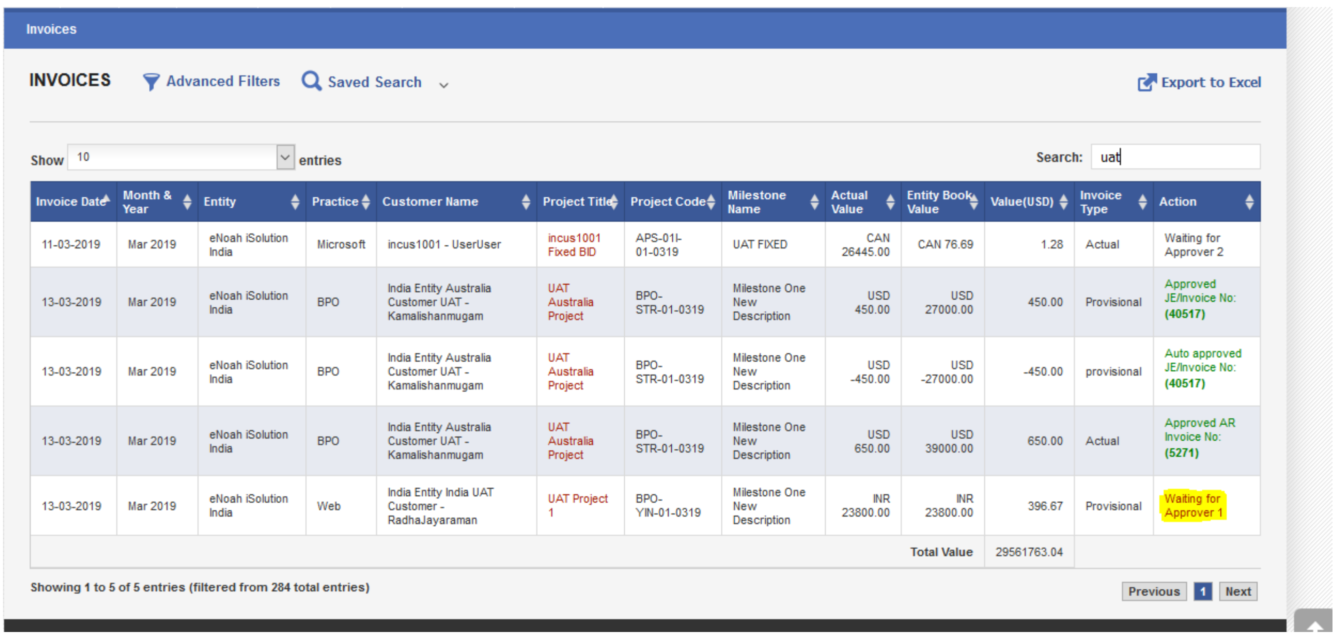
Download Excel

Payment Milestone	Milestone Date	For the Month & Year	Amount	Attachments	Invoice Type	Invoice Status	Payment Status	Action
MileStone Dated on March	31-03-2019	March 2019	INR 25,000.00					
MileStone Dates on April	31-03-2019	April 2019	INR 67,000.00					
Milestone One New Description	13-03-2019	March 2019	INR 23,800.00		Provisional	Waiting for Approver 1		
		Total Milestone Payment :	INR 115,800.00					

Once submitted, PM cannot edit the Provisional invoice.

Finance Team Approver 1 Login

Login as a Finance Team Approver 1 and Go to Invoices.



Invoices

INVOICES | Advanced Filters | Saved Search | Export to Excel

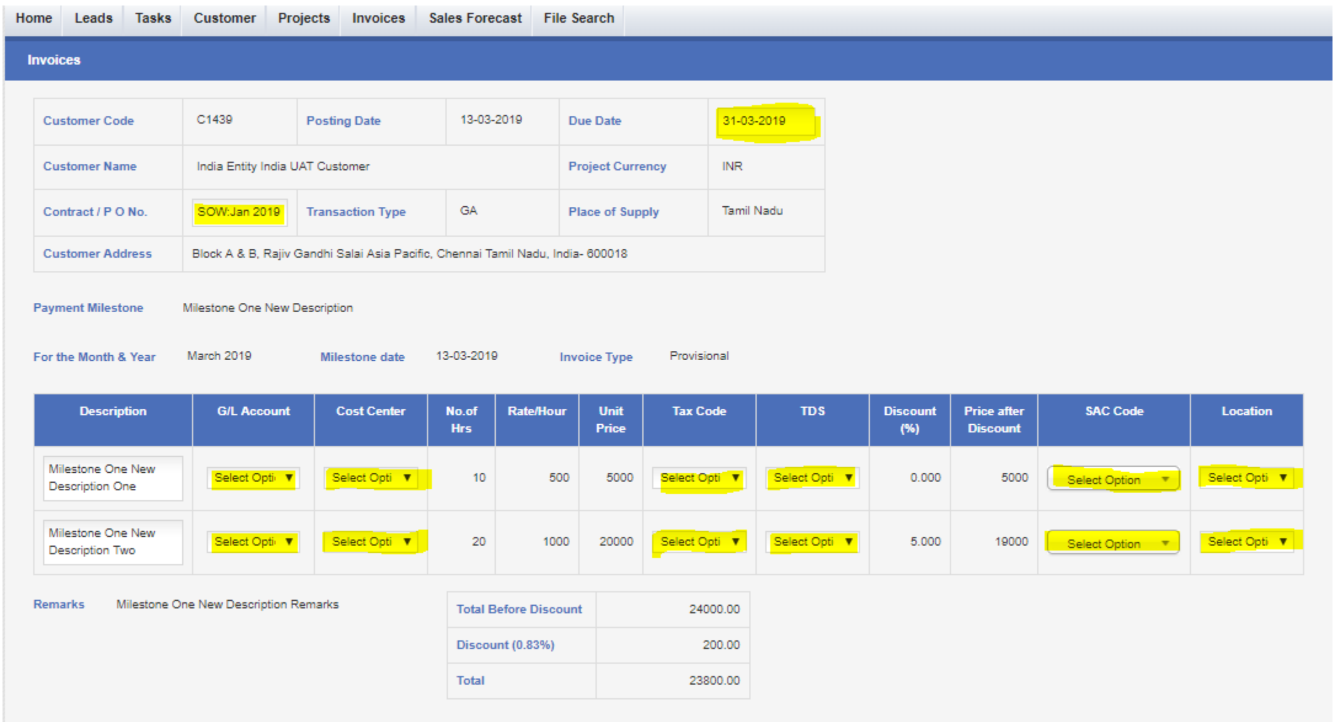
Show 10 entries | Search: uat

Invoice Date	Month & Year	Entity	Practice	Customer Name	Project Title	Project Code	Milestone Name	Actual Value	Entity Book Value	Value(USD)	Invoice Type	Action
11-03-2019	Mar 2019	eNoah iSolution India	Microsoft	incus1001 - UserUser	incus1001 Fixed BID	APS-01I-01-0319	UAT FIXED	CAN 26445.00	CAN 76.69	1.28	Actual	Waiting for Approver 2
13-03-2019	Mar 2019	eNoah iSolution India	BPO	India Entity Australia Customer UAT - Kamalishanmugam	UAT Australia Project	BPO-STR-01-0319	Milestone One New Description	USD 450.00	USD 27000.00	450.00	Provisional	Approved JE/Invoice No: (40517)
13-03-2019	Mar 2019	eNoah iSolution India	BPO	India Entity Australia Customer UAT - Kamalishanmugam	UAT Australia Project	BPO-STR-01-0319	Milestone One New Description	USD -450.00	USD -27000.00	-450.00	provisional	Auto approved JE/Invoice No: (40517)
13-03-2019	Mar 2019	eNoah iSolution India	BPO	India Entity Australia Customer UAT - Kamalishanmugam	UAT Australia Project	BPO-STR-01-0319	Milestone One New Description	USD 650.00	USD 39000.00	650.00	Actual	Approved AR Invoice No: (5271)
13-03-2019	Mar 2019	eNoah iSolution India	Web	India Entity India UAT Customer - RadhaJayaraman	UAT Project 1	BPO-YIN-01-0319	Milestone One New Description	INR 23800.00	INR 23800.00	396.67	Provisional	Waiting for Approver 1
									Total Value	29561763.04		

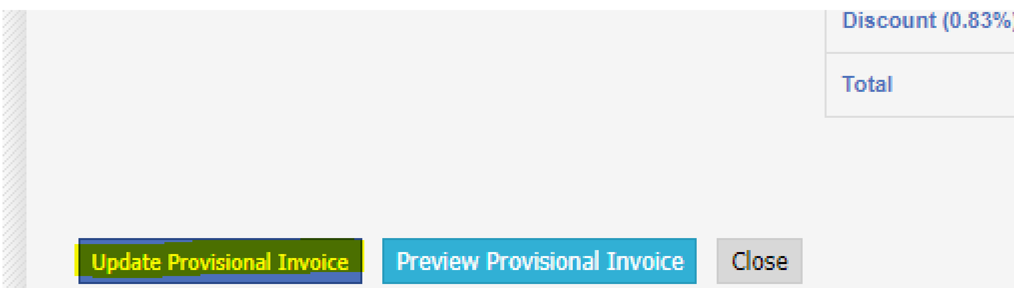
Showing 1 to 5 of 5 entries (filtered from 284 total entries)

Previous 1 Next

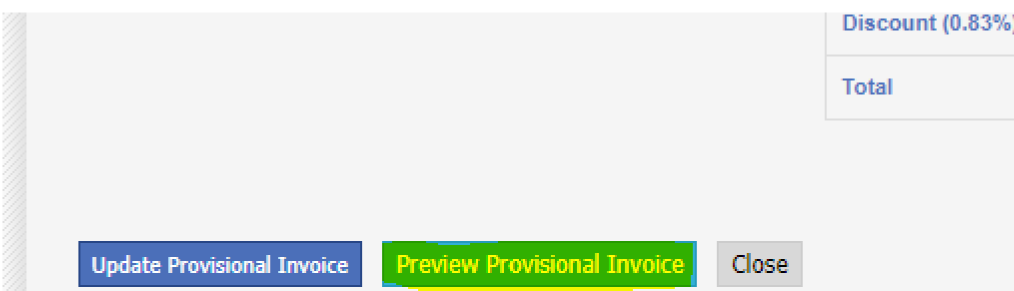
This above page will list all Provisional and Actual Invoices.
Submitted Provisional Invoice should be visible to Finance Team Approver 1 Dashboard with Link.
Search by valid data and click on the Waiting for Approver 1 link.



In above screen, Yellow colored fields will be editble.
Once entered Mandatory fields on this screen, Approver 1 should Update the Provisional Invoice.



Clicking on the Update Provisional Invoice button, entered details will be updated.



Once Updated, Click on the Preview Provisional Invoice button.

Clicking on this button, Previw will be dispalyed as below.

Provisional Invoice preview ×

ENOAH ISOLUTION INDIA PRIVATE LIMITED

Elnet Software City, Third Floor
TS-140, Block No.2&9,
Rajiv Gandhi Salai,Taramani
Chennai- 600113.
CIN U72300TN2005PTC058178

TAX INVOICE

Name of the Customer	Invoice No.	Invoice Date
India Entity India UAT Customer Block A & B, Rajiv Gandhi Salai, Tamil Nadu, India Chennai - 600018. GSTIN:33AAAAA1234R123	**Contract / P.O. No. and Date** SOW:Jan 2019	

Description	No.of Hrs	Rate/Hour	Amount in INR
Milestone One New Description One	10	500	5000
Price After Discount			5000
Milestone One New Description Two	20	1000	20000
Discount (5.000%)			1000
Price After Discount			19000
	Subtotal		**24000**
	Doc discount(0.83%)		**200**
	Grand Total		**23800.00**

DRAFT INVOICE

(In Words:) Twenty Three Thousands Eight Hundred Only

GSTIN : 33AABCE5973G1ZO **HSN Code : 85238020** **Import Export Code No. : 406009660**

PAN No : AABCE5973G **SA Code : 998313**

Payment Terms : Within 18 days from the date of invoice

Whether the tax is payable on reverse charge basis - No

Banker Reference

In Previw Screen, Approver 1 will have option called Approve and Reject.

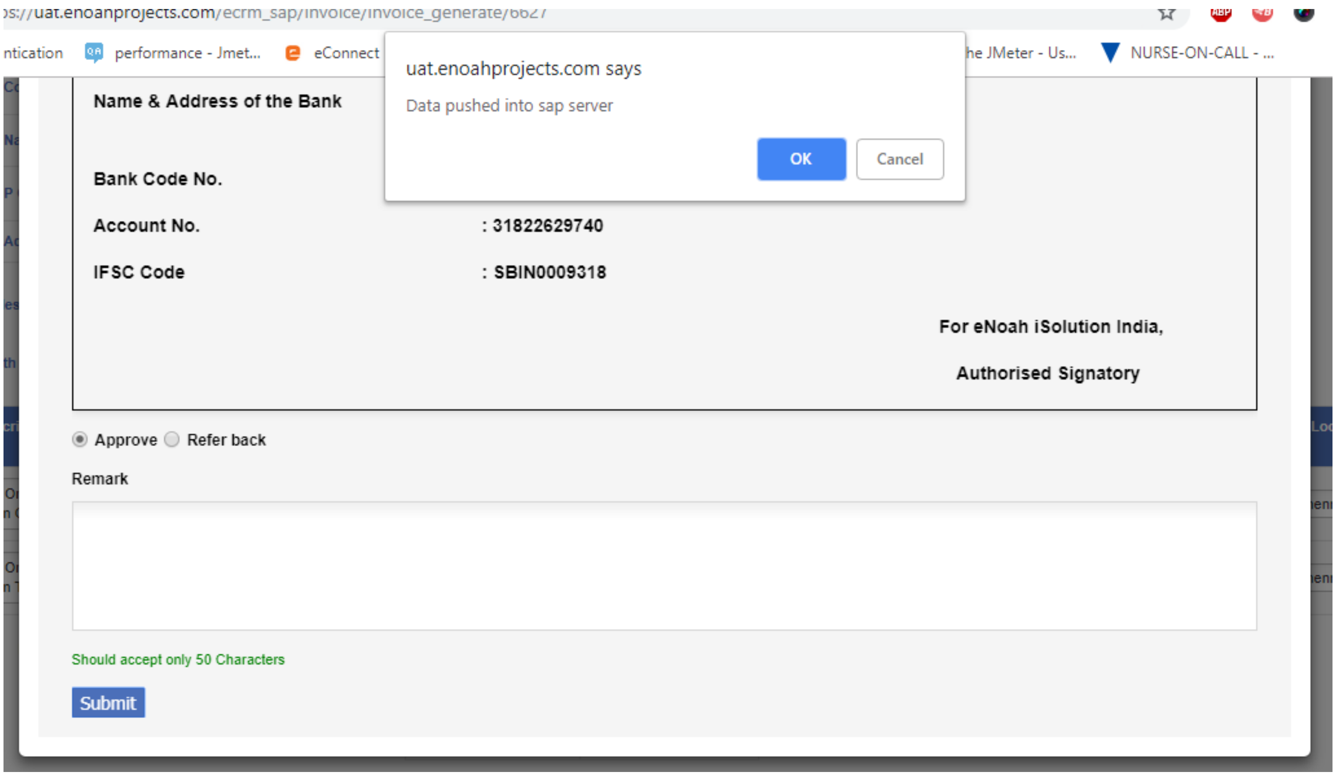
Now, click on the Approve button. Once Approved, this request should be displayed in Approver 2 Login.

Finance Team Approver 2 Login

Same process of Finance Team Approver 1.

In Approver 2 Login, Entered details by the Approver 1 should be visible.

Once Approver 2 has approved this request, Data pushed into SAP alert message will be displayed.



Once Provisional invoice has been posted, Journal Entry Invoice Number will be displayed as below.

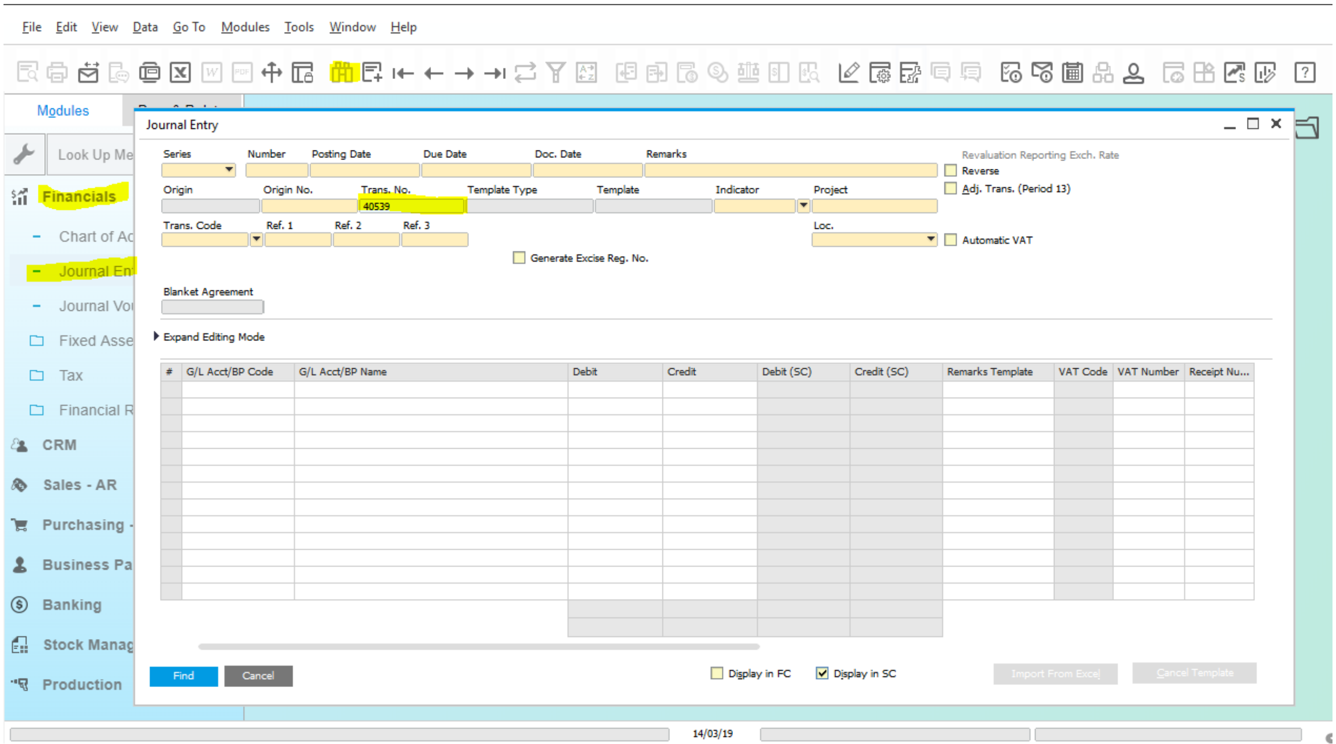
14-03-2019	Mar 2019	eNoah iSolution India	Web	India Entity India UAT Customer - RadhaJayaraman	UAT Project 1	BPO-YIN-01-0319	Milestone One New Description	INR 23800.00	INR 23800.00	396.67	Provisional	Approved JE/Invoice No: (40539)
									Total Value	29561763.04		

SAP User Login

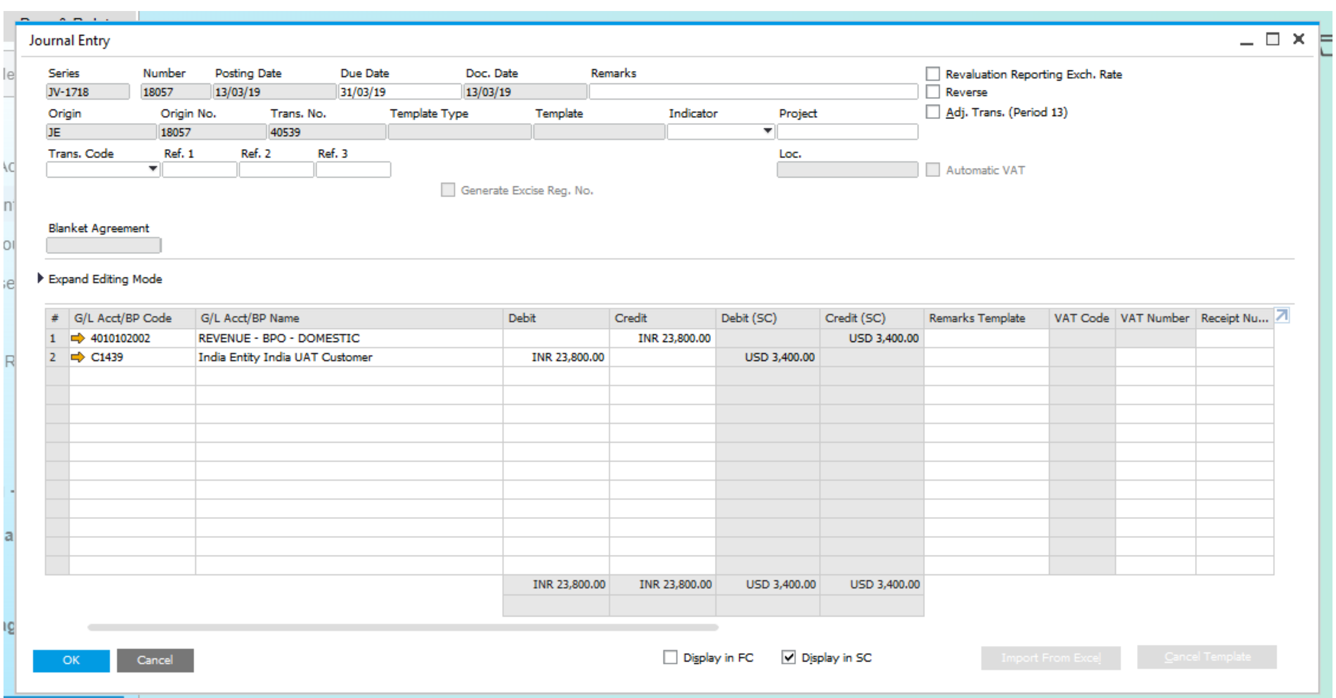
If you search the Journal Entry Number in SAP, It will display the Journal Entry document.

Goto SAP in respective entty login.

Goto Financials - >Journal Entry ->Search
Enter the JE No. in Trans. No. as below.

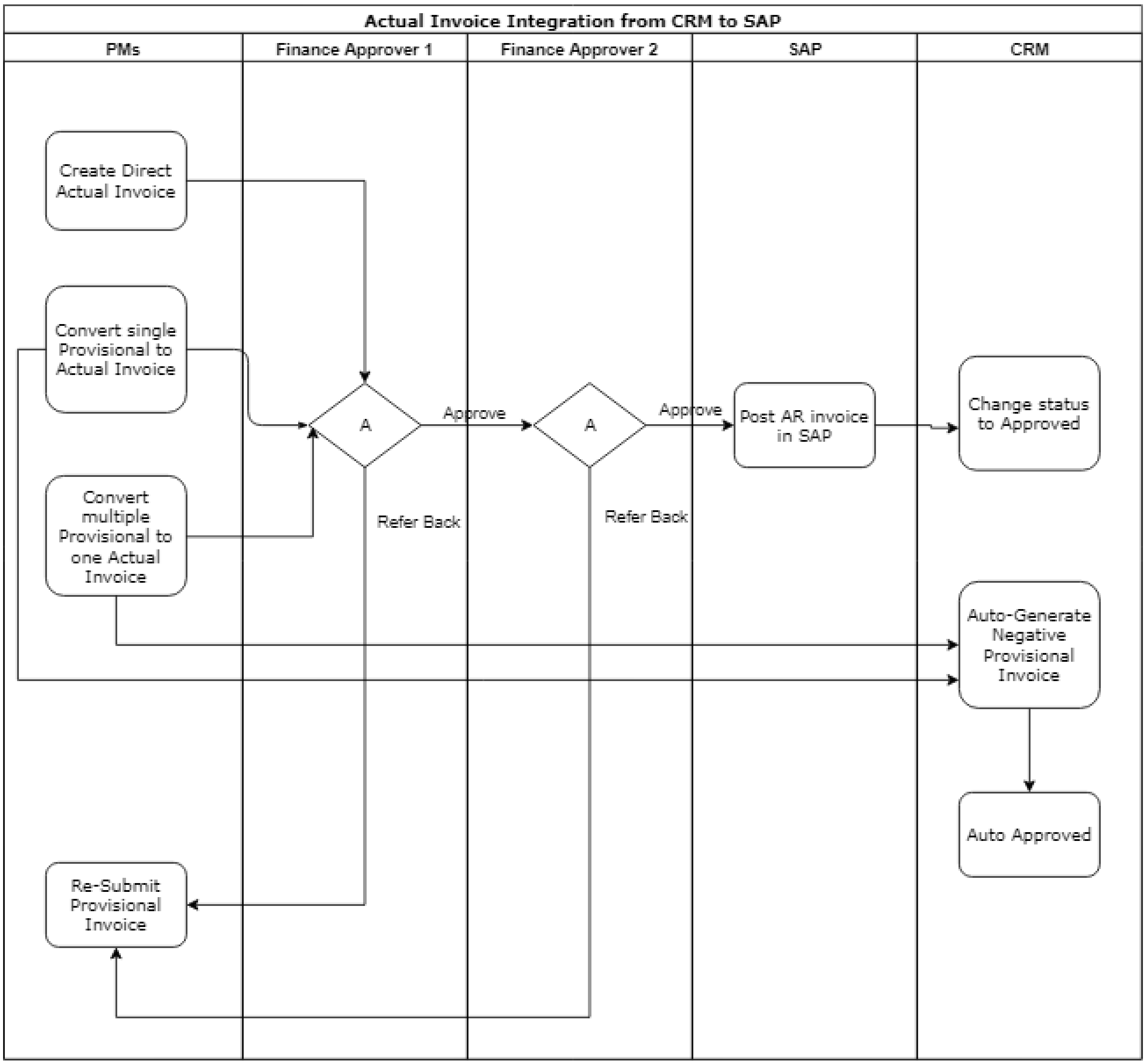


Click On Find button, Details will be fetched as below.



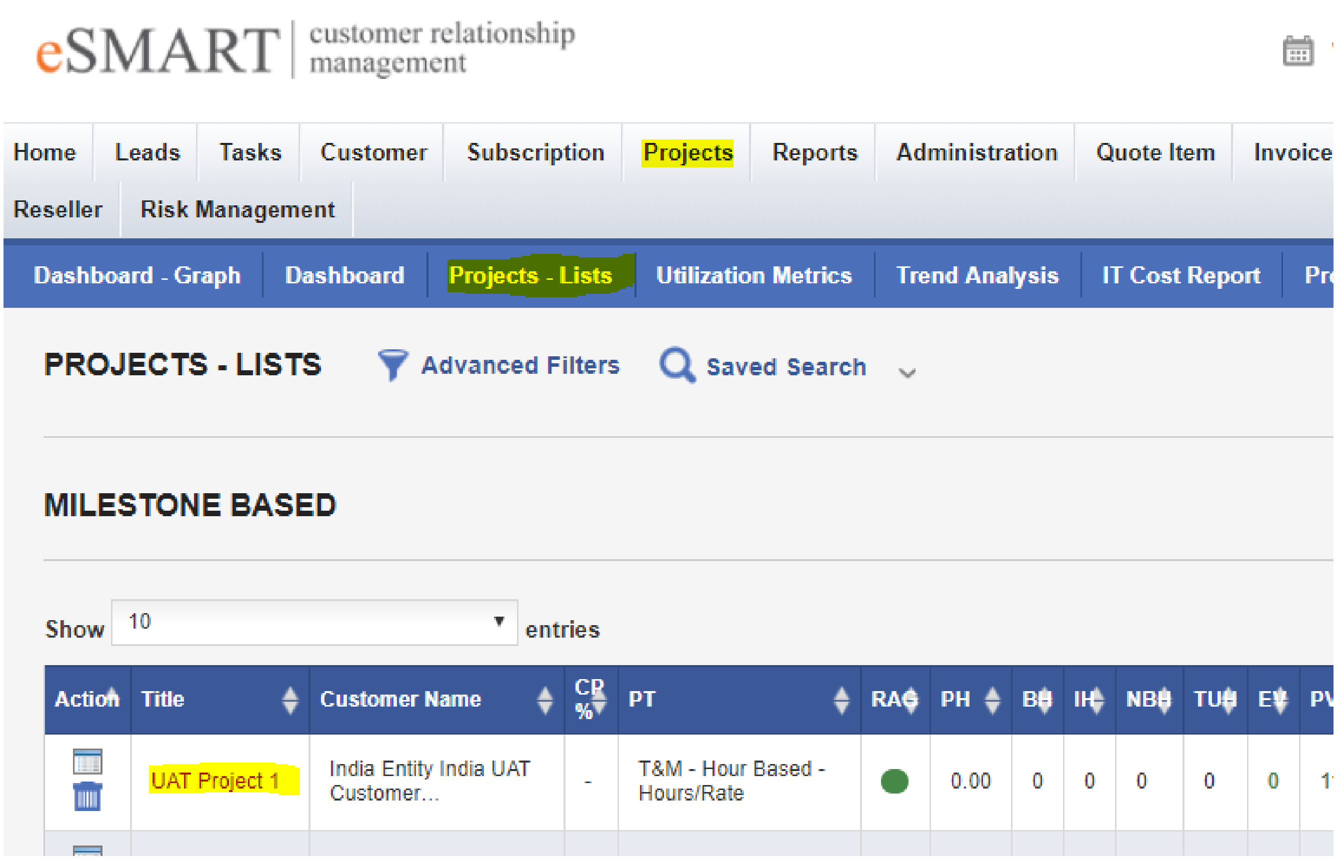
Actual Invoice Integration with SAP

Flow Diagram



Project Manager Login

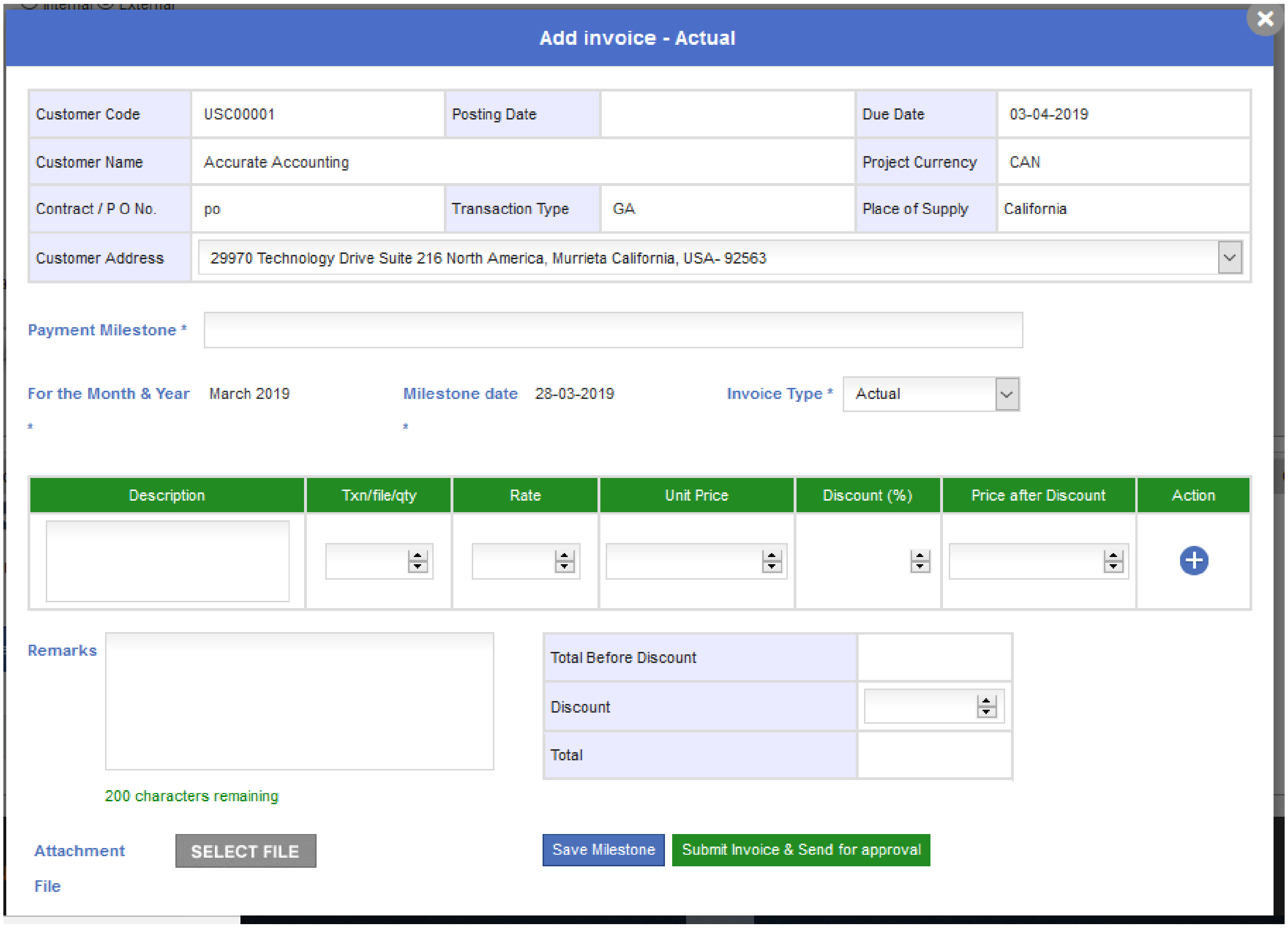
Login as a PM and Go to Projects ->Project Lists - >
Here Click on the Project Name.



Go to - >Payment Milestone.
Milestone which is created at the time of Project will be displayed in Payment Milestones->Invoices

If you want to submit an Actual Invoice, you can do by clicking on the Invoices Tab. Or can by clicking on the Edit icon against the already created Approved Provisional Invoices.

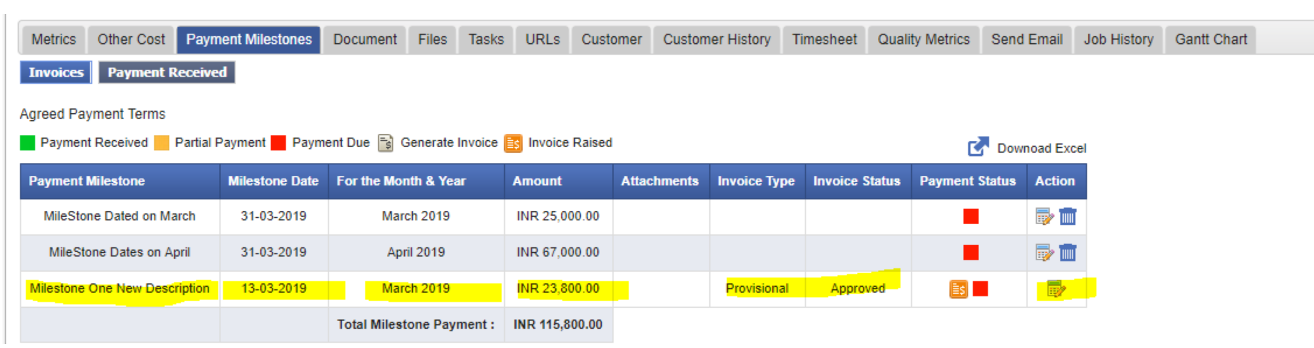
Clicking on Invoices Tab, Invoice Tab will open up.



Enter Mandatory details and clicking on Submit Invoice button.
If you want to just save the Invoice Deails then just click on Save button.
Once you have submitted the Actual invoice, Status of the Actual Invoice will be displayed as waiting for Approver 1.

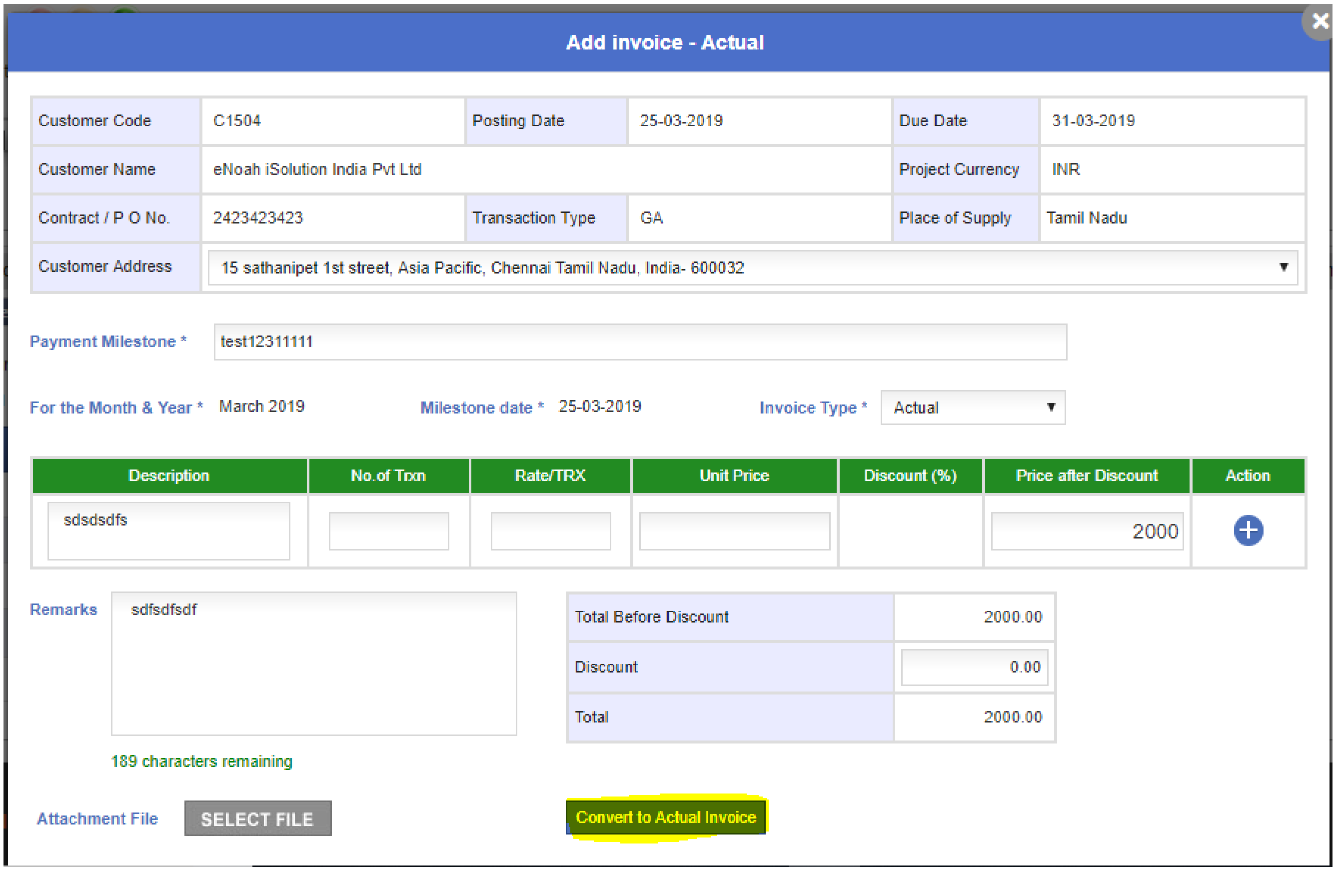
Converting Provisional Invoice to Actual Invoice

Click on Edit button against the Approved Provisional Invoice as below

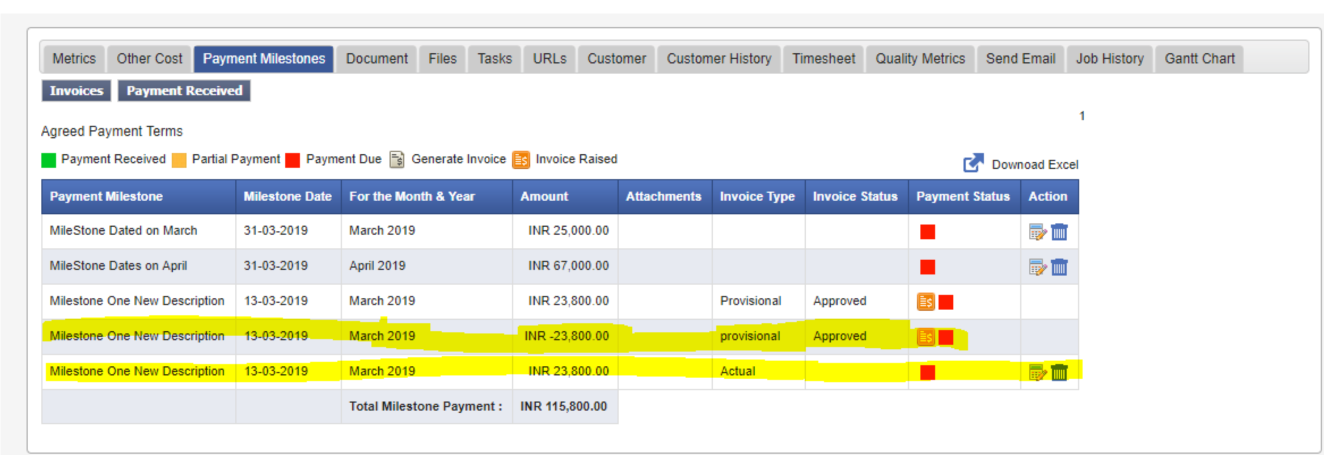


Payment Milestone	Milestone Date	For the Month & Year	Amount	Attachments	Invoice Type	Invoice Status	Payment Status	Action
MileStone Dated on March	31-03-2019	March 2019	INR 25,000.00					
MileStone Dates on April	31-03-2019	April 2019	INR 67,000.00					
Milestone One New Description	13-03-2019	March 2019	INR 23,800.00		Provisional	Approved		
		Total Milestone Payment :	INR 115,800.00					

Invoice pop will open with entered details as below. It will populate the Provisional Invoice details which is approved by finance team.

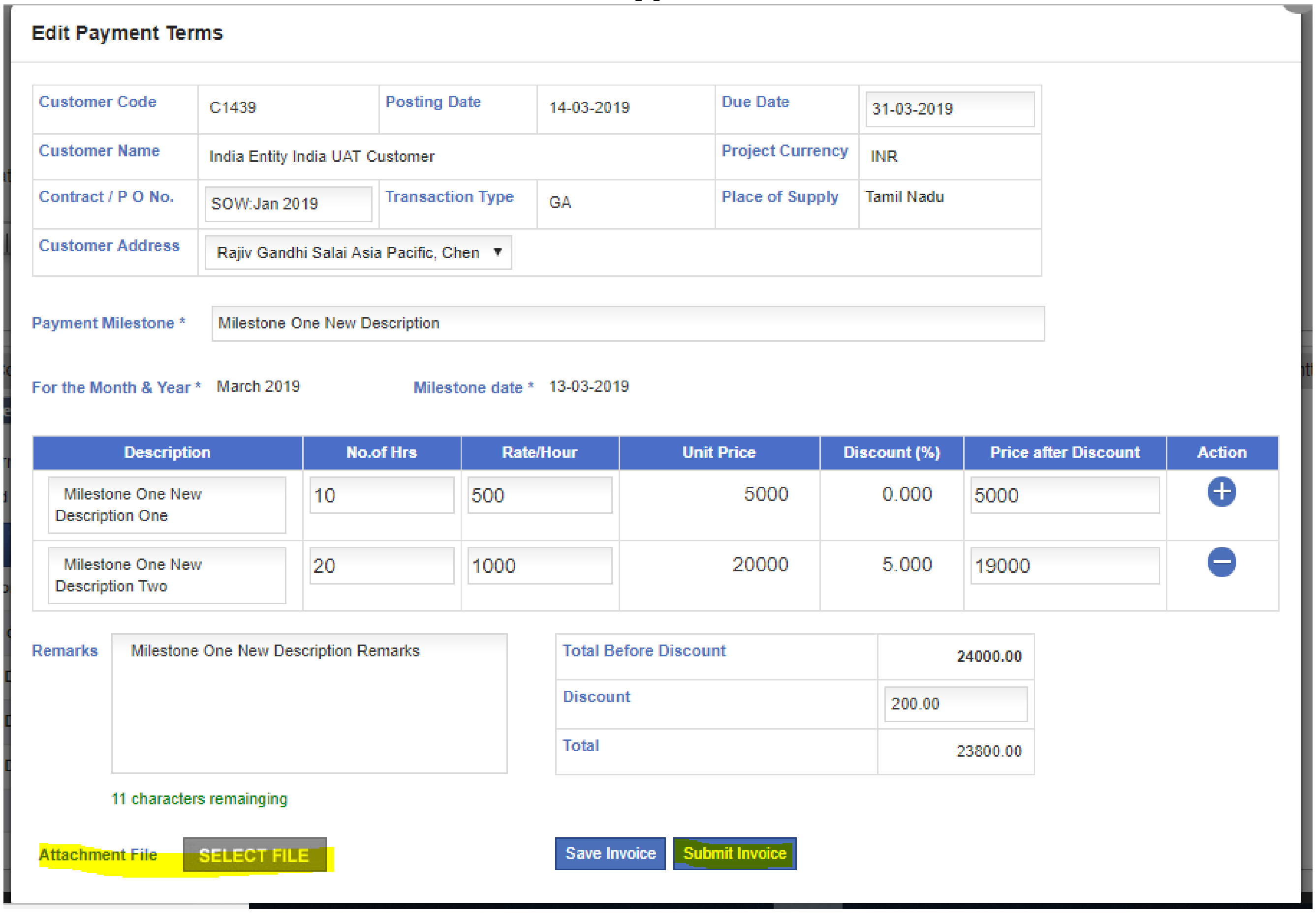


Once verified all details, Click on Convert Actual Invoice. Clicking on Convert Actual Invoice button, Negative Provisional will be posted with status called Approved, also Actual Invoice will be created as in screen shot. This negative Provisional Invoice will be visible to Approver 1 and 2 Dashboards.



Payment Milestone	Milestone Date	For the Month & Year	Amount	Attachments	Invoice Type	Invoice Status	Payment Status	Action
MileStone Dated on March	31-03-2019	March 2019	INR 25,000.00					
MileStone Dates on April	31-03-2019	April 2019	INR 67,000.00					
Milestone One New Description	13-03-2019	March 2019	INR 23,800.00		Provisional	Approved		
Milestone One New Description	13-03-2019	March 2019	INR -23,800.00		provisional	Approved		
Milestone One New Description	13-03-2019	March 2019	INR 23,800.00		Actual			
		Total Milestone Payment :	INR 115,800.00					

Now, Edit the Actual Invocie and Submit it for Approval.


Edit Payment Terms

Customer Code	C1439	Posting Date	14-03-2019	Due Date	31-03-2019
Customer Name	India Entity India UAT Customer			Project Currency	INR
Contract / P O No.	SOW:Jan 2019	Transaction Type	GA	Place of Supply	Tamil Nadu
Customer Address	Rajiv Gandhi Salai Asia Pacific, Chen				

Payment Milestone * Milestone One New Description

For the Month & Year * March 2019 Milestone date * 13-03-2019

Description	No.of Hrs	Rate/Hour	Unit Price	Discount (%)	Price after Discount	Action
Milestone One New Description One	10	500	5000	0.000	5000	
Milestone One New Description Two	20	1000	20000	5.000	19000	

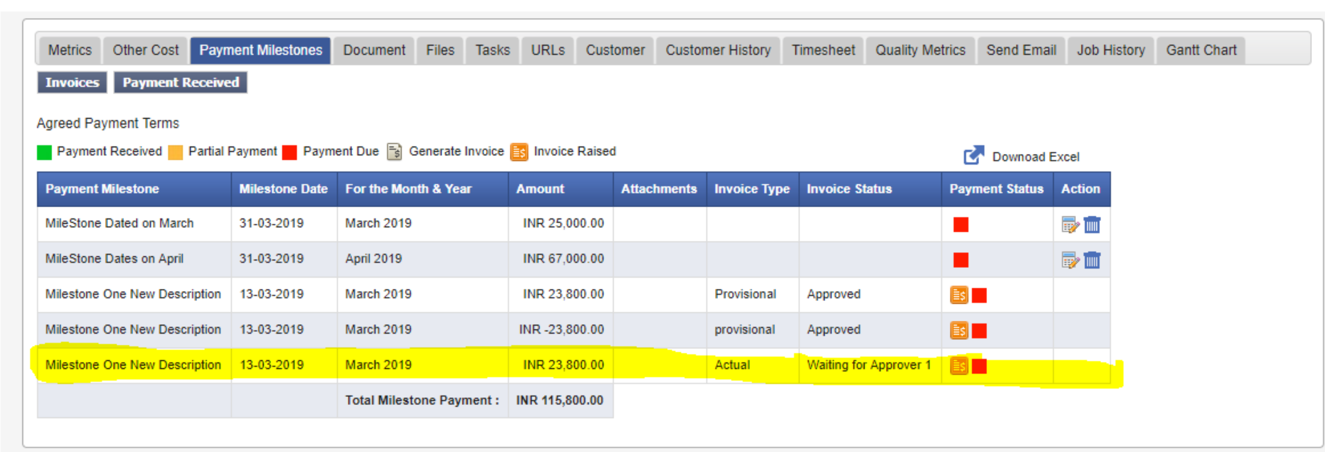
Remarks Milestone One New Description Remarks

11 characters remainging

Total Before Discount	24000.00
Discount	200.00
Total	23800.00

Attachment File SELECT FILE Save Invoice Submit Invoice

Here, You can attach files as well.
Click on Submit button Invoice button.
Actual Invoice will be submitted and status will be Waiting for Approver 1.


Metrics Other Cost Payment Milestones Document Files Tasks URLs Customer Customer History Timesheet Quality Metrics Send Email Job History Gantt Chart

Invoices Payment Received

Agreed Payment Terms

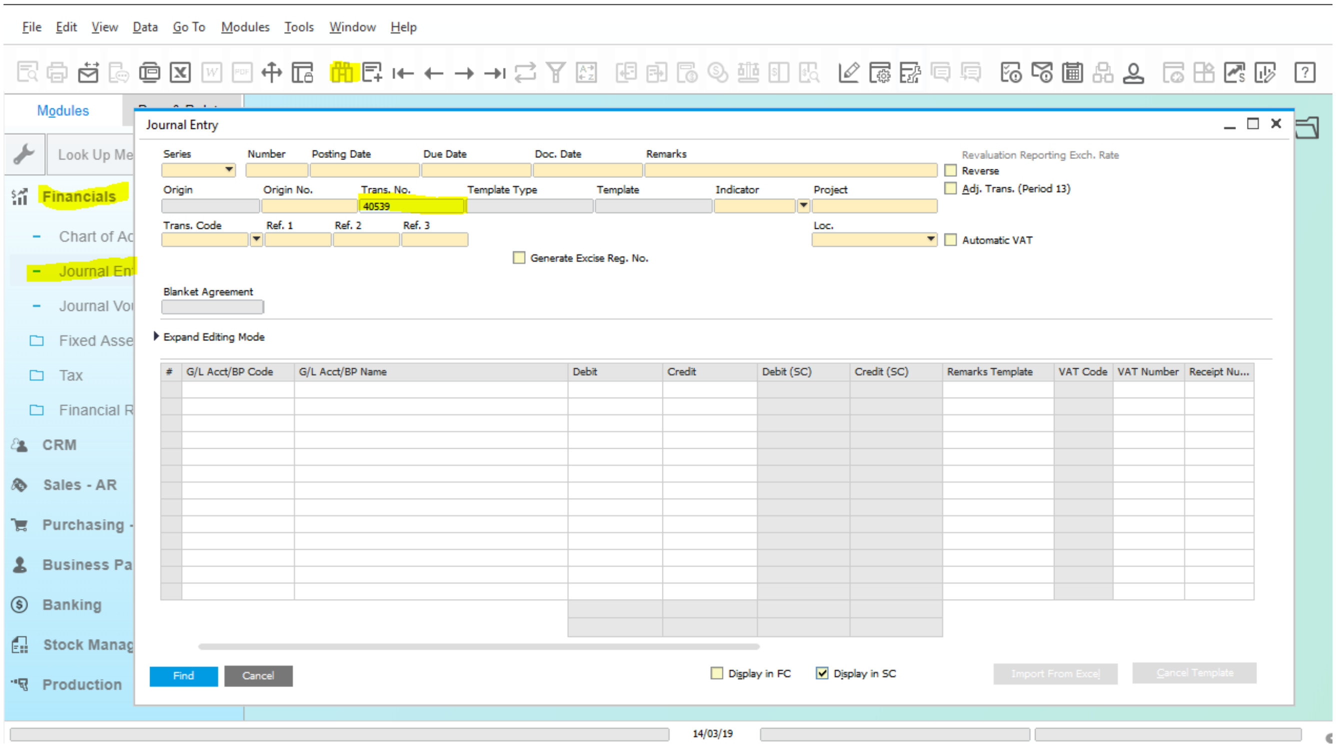
Payment Received Partial Payment Payment Due Generate Invoice Invoice Raised Download Excel

Payment Milestone	Milestone Date	For the Month & Year	Amount	Attachments	Invoice Type	Invoice Status	Payment Status	Action
MileStone Dated on March	31-03-2019	March 2019	INR 25,000.00					
MileStone Dates on April	31-03-2019	April 2019	INR 67,000.00					
Milestone One New Description	13-03-2019	March 2019	INR 23,800.00		Provisional	Approved		
Milestone One New Description	13-03-2019	March 2019	INR -23,800.00		provisional	Approved		
Milestone One New Description	13-03-2019	March 2019	INR 23,800.00		Actual	Waiting for Approver 1		
		Total Milestone Payment :	INR 115,800.00					

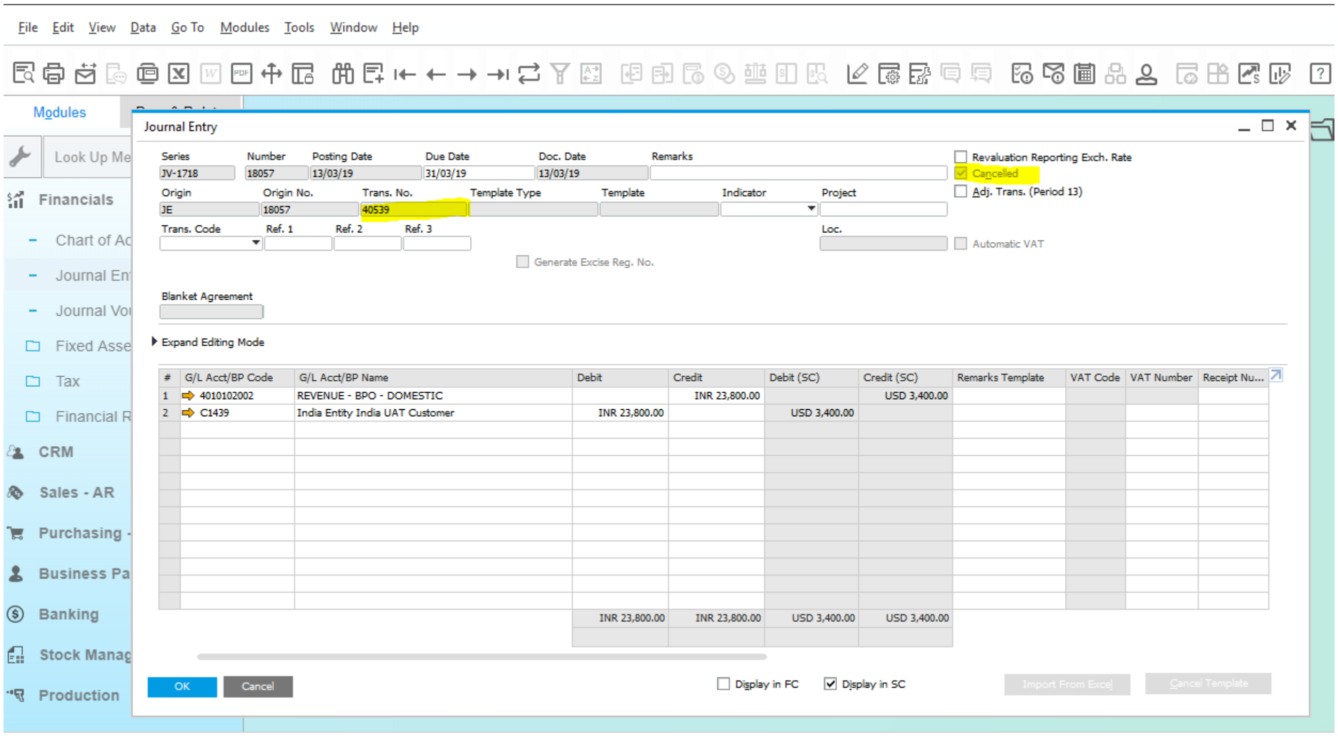
This request will be visible to Finance Team Approver 1.

Once Negative Provisional has been posted, then Negative Journal Entry also will be posted in SAP.

Goto SAP - >Financials - >Journal Entry->Search
Enter the JE No. in Trans. No. as below.



You can see the Journal Entry will be displayed with status called Cancelled as below.



Finance Team Approver 1 Login

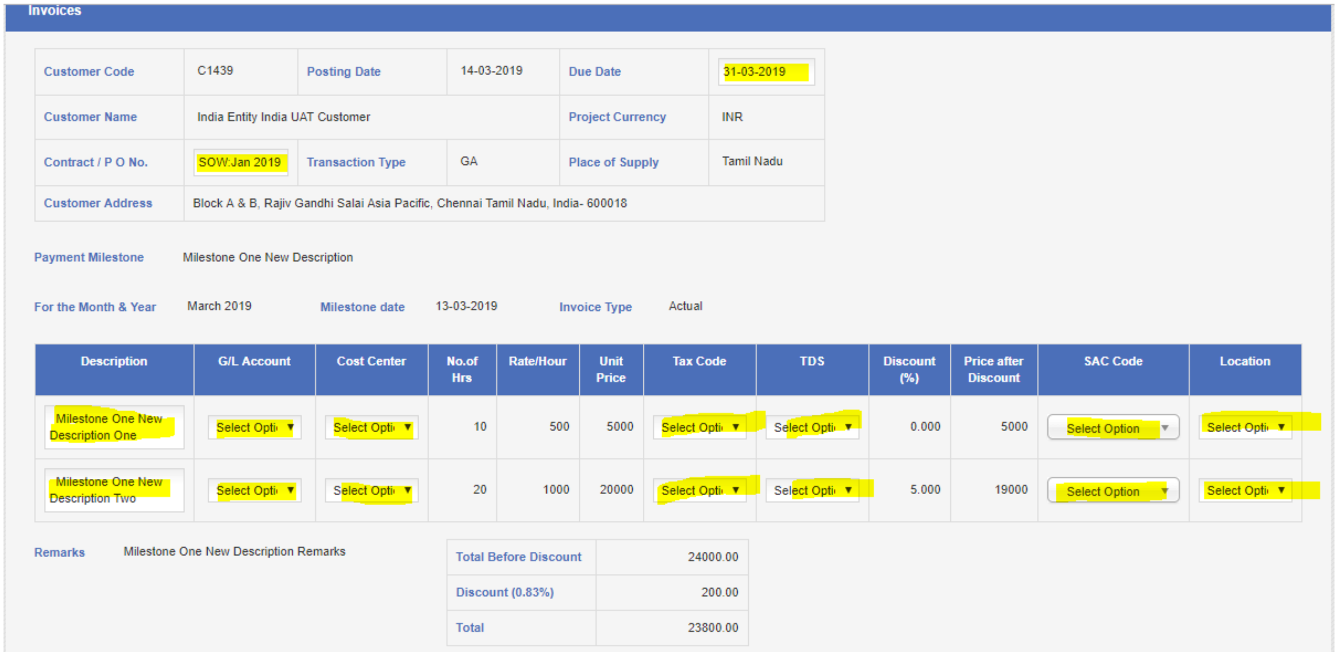
Login as a Finance Team Approver 1 and Go to Invoices.

13-03-2019	Mar 2019	eNoah iSolution India	BPO	India Entity Australia Customer UAT - Kamalishanmugam	UAT Australia Project	BPO-STR-01-0319	Milestone One New Description	USD -450.00	USD -27000.00	-450.00	provisional	Auto approved JE/Invoice No: (40517)
13-03-2019	Mar 2019	eNoah iSolution India	BPO	India Entity Australia Customer UAT - Kamalishanmugam	UAT Australia Project	BPO-STR-01-0319	Milestone One New Description	USD 650.00	USD 39000.00	650.00	Actual	Approved AR Invoice No: (5271)
14-03-2019	Mar 2019	eNoah iSolution India	Web	India Entity India UAT Customer - RadhaJayaraman	UAT Project 1	BPO-YIN-01-0319	Milestone One New Description	INR 23800.00	INR 23800.00	396.67	Provisional	Approved JE/Invoice No: (40539)
14-03-2019	Mar 2019	eNoah iSolution India	Web	India Entity India UAT Customer - RadhaJayaraman	UAT Project 1	BPO-YIN-01-0319	Milestone One New Description	INR -23800.00	INR -23800.00	-396.67	provisional	Auto approved JE/Invoice No: (40539)
14-03-2019	Mar 2019	eNoah iSolution India	Web	India Entity India UAT Customer - RadhaJayaraman	UAT Project 1	BPO-YIN-01-0319	Milestone One New Description	INR 23800.00	INR 23800.00	396.67	Actual	Waiting for Approver 1
									Total Value	29572763.04		

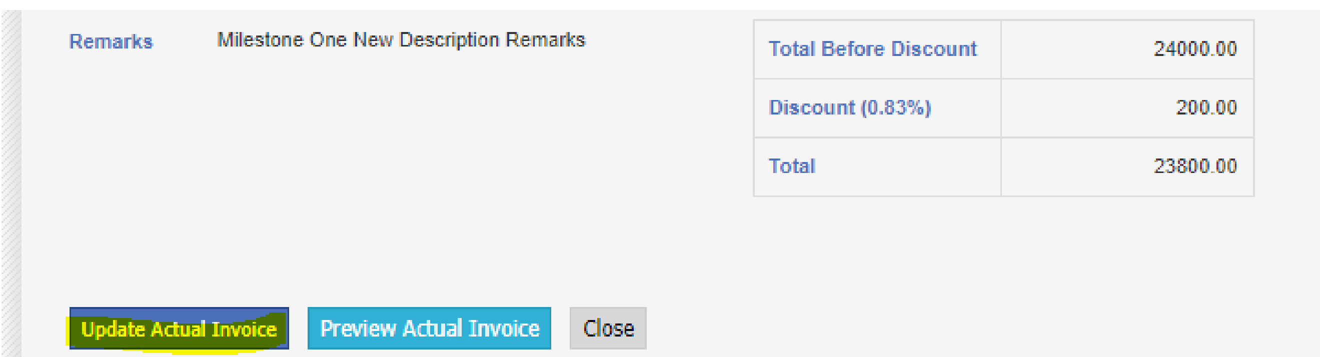
Showing 1 to 7 of 7 entries (filtered from 288 total entries)

Previous 1 Next

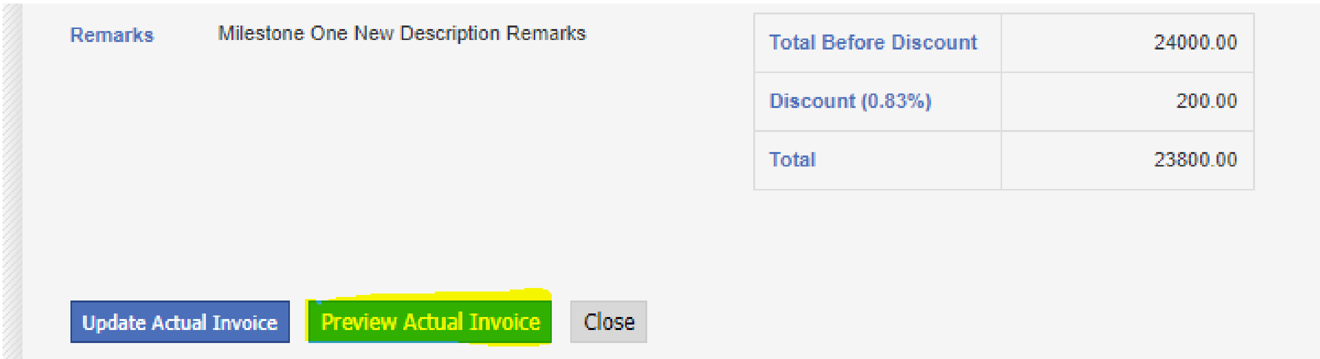
This above page will list all Provisional and Actual Invoices.
Submitted Actual Invoice should be visible to Finance Team Approver 1 Dashboard with Link.
Search by valid data and click on the Waiting for Approver 1 link.



In above screen, Yellow colored fields will be editble.
Once entered Mandatory fields on this screen, Approver 1 should Update the Actual Invoice.



Clicking on the Update Actual Invoice button, entered details will be updated.



Once Updated, Click on the Preview Actual Invoice button.
Clicking on this button, Previw will be dispalyed as below.

ENOAH ISOLUTION INDIA PRIVATE LIMITED			
Elnet Software City, Third Floor TS-140, Block No.2&9, Rajiv Gandhi Salai,Taramani Chennai- 600113. CIN U72300TN2005PTC058178			
TAX INVOICE			
Name of the Customer	Invoice No.		Invoice Date
India Entity India UAT Customer Block A & B, Rajiv Gandhi Salai, Tamil Nadu, India Chennai - 600018. GSTIN:33AAAAA1234R123	Contract / P.O. No. and Date SOW:Jan 2019		
Description	No.of Hrs	Rate/Hour	Amount in INR
Milestone One New Description One Price After Discount	10	500	5000 5000

Milestone One New Description Two Discount (5.000%) Price After Discount	20	1000	20000 1000 19000
	Subtotal Doc discount(0.83%)		24000 200
	Grand Total		23800.00

DRAFT INVOICE

(In Words:) Twenty Three Thousands Eight Hundred Only

GSTIN : 33AABCE5973G1ZO HSN Code : 85238020 Import Export Code No. : 406009660

PAN No : AABCE5973G SA Code : 998313

Payment Terms : Within 18 days from the date of invoice

Whether the tax is payable on reverse charge basis - No

Banker Reference

Name & Address of the Bank : State Bank of India
Perungudi Branch, Chennai - 600096

Bank Code No. : 09318

Name & Address of the Bank : State Bank of India
Perungudi Branch, Chennai - 600096

Bank Code No. : 09318

Account No. : 31822629740

IFSC Code : SBIN0009318

For eNoah iSolution India,

Authorised Signatory

Approve Refer back

Remark

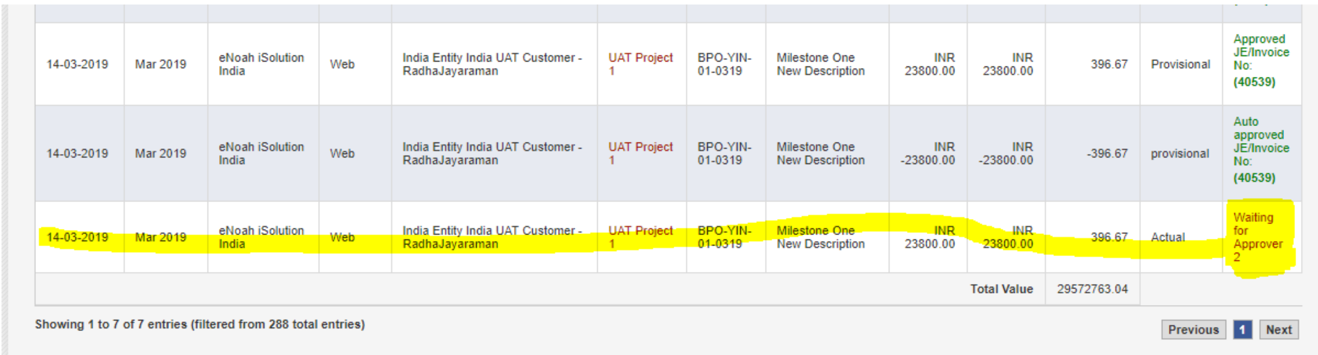
Submit

In Previw Screen, Approver 1 will have option called Approve and Reject.

Now, click on the Approve button. Once Approved, this request should be displayed in Approver 2 Login.

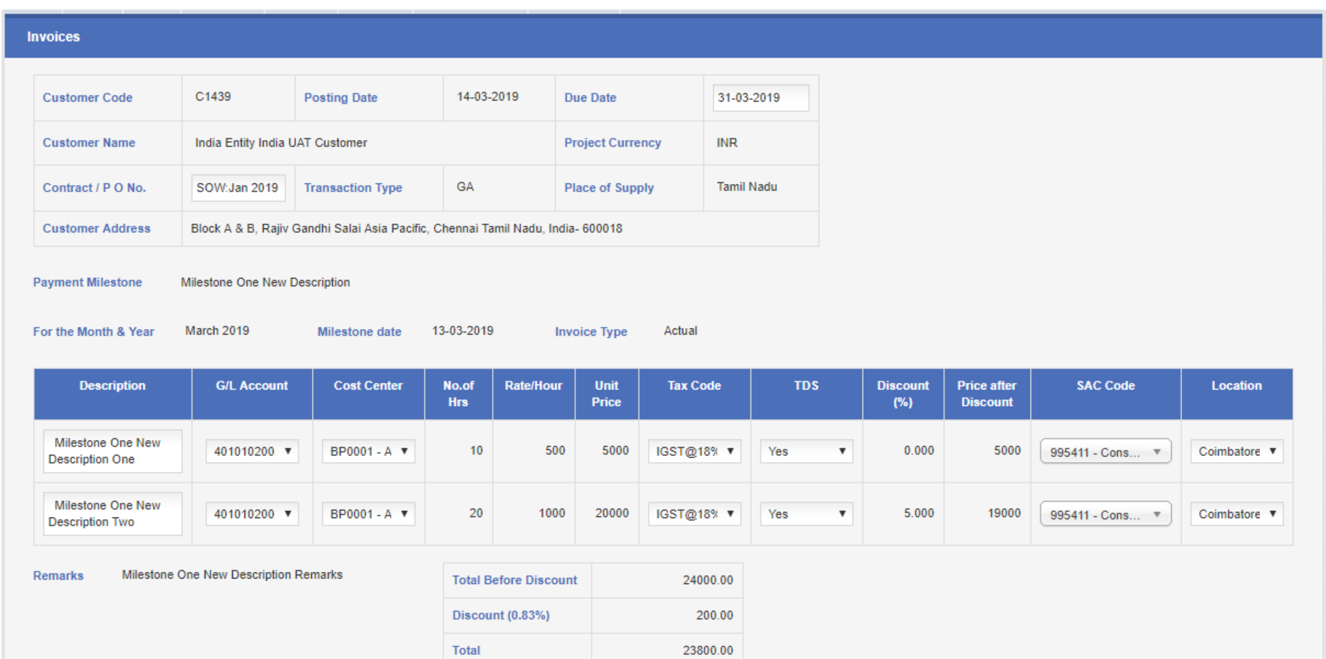
Finance Team Approver 2 Login

Same process of Finance Team Approver 1.



14-03-2019	Mar 2019	eNoah iSolution India	Web	India Entity India UAT Customer - RadhaJayaraman	UAT Project 1	BPO-YIN-01-0319	Milestone One New Description	INR 23800.00	INR 23800.00	396.67	Provisional	Approved JE/Invoice No: (40539)
14-03-2019	Mar 2019	eNoah iSolution India	Web	India Entity India UAT Customer - RadhaJayaraman	UAT Project 1	BPO-YIN-01-0319	Milestone One New Description	INR -23800.00	INR -23800.00	-396.67	provisional	Auto approved JE/Invoice No: (40539)
14-03-2019	Mar 2019	eNoah iSolution India	Web	India Entity India UAT Customer - RadhaJayaraman	UAT Project 1	BPO-YIN-01-0319	Milestone One New Description	INR 23800.00	INR 23800.00	396.67	Actual	Waiting for Approver 2
									Total Value	29572763.04		

In Approver 2 Login, Click on Waiting for Approver 2. Entered details by the Approver 1 should be visible.



Invoices

Customer Code	C1439	Posting Date	14-03-2019	Due Date	31-03-2019
Customer Name	India Entity India UAT Customer			Project Currency	INR
Contract / P O No.	SOW:Jan 2019	Transaction Type	GA	Place of Supply	Tamil Nadu
Customer Address	Block A & B, Rajiv Gandhi Salai Asia Pacific, Chennai Tamil Nadu, India- 600018				

Payment Milestone: Milestone One New Description

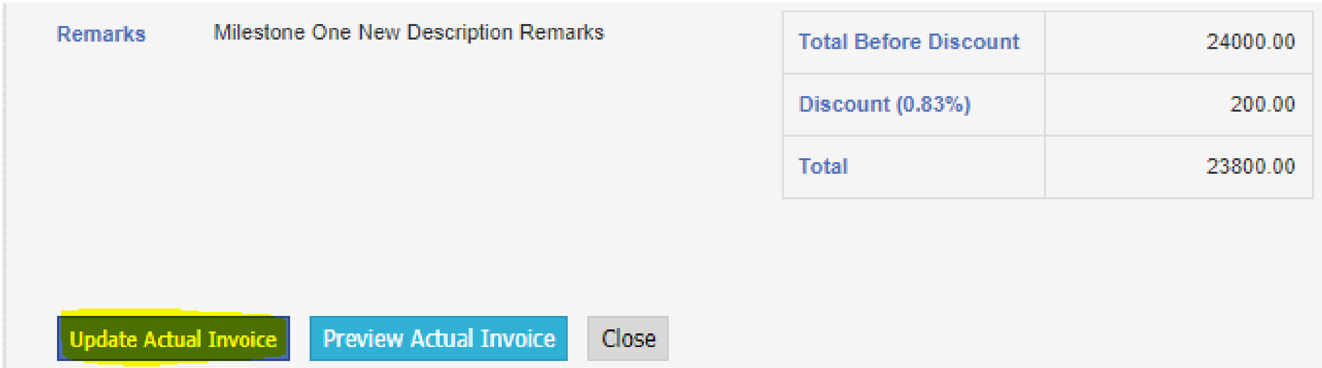
For the Month & Year: March 2019 | Milestone date: 13-03-2019 | Invoice Type: Actual

Description	G/L Account	Cost Center	No.of Hrs	Rate/Hour	Unit Price	Tax Code	TDS	Discount (%)	Price after Discount	SAC Code	Location
Milestone One New Description One	401010200	BP0001 - A	10	500	5000	IGST@18%	Yes	0.000	5000	995411 - Cons...	Coimbatore
Milestone One New Description Two	401010200	BP0001 - A	20	1000	20000	IGST@18%	Yes	5.000	19000	995411 - Cons...	Coimbatore

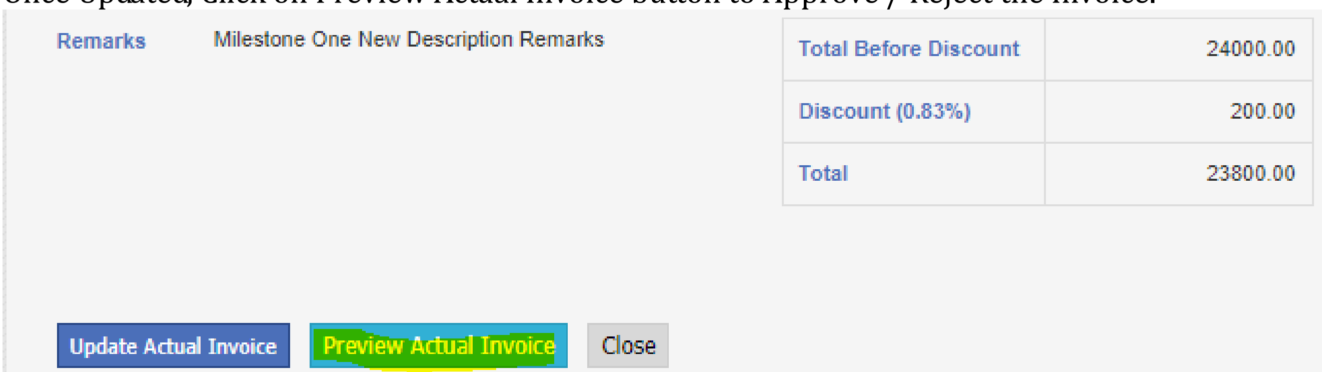
Remarks: Milestone One New Description Remarks

Total Before Discount	24000.00
Discount (0.83%)	200.00
Total	23800.00

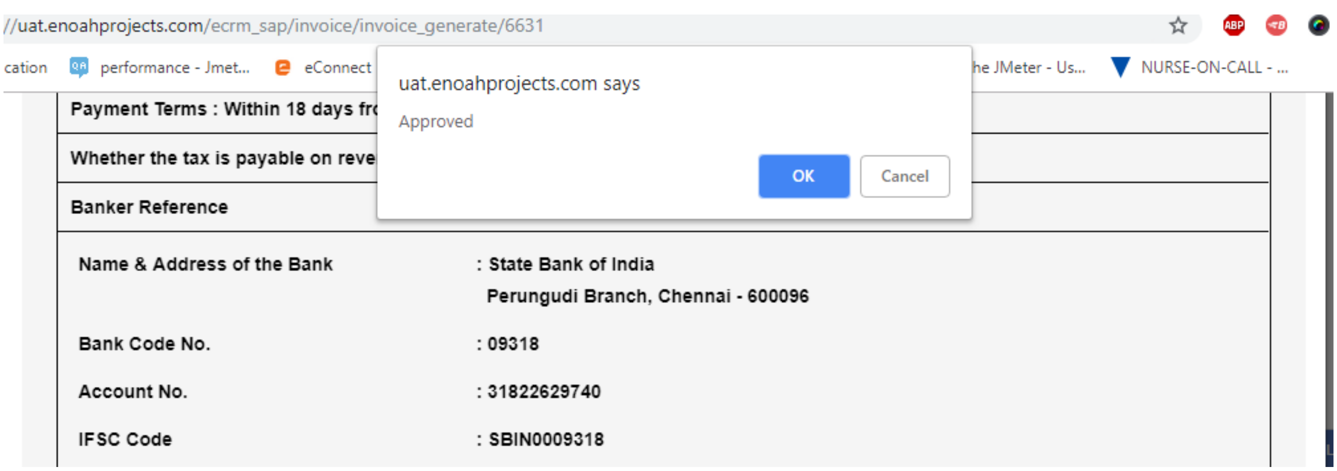
Once you have verified, Click on Update Actual Invoice.

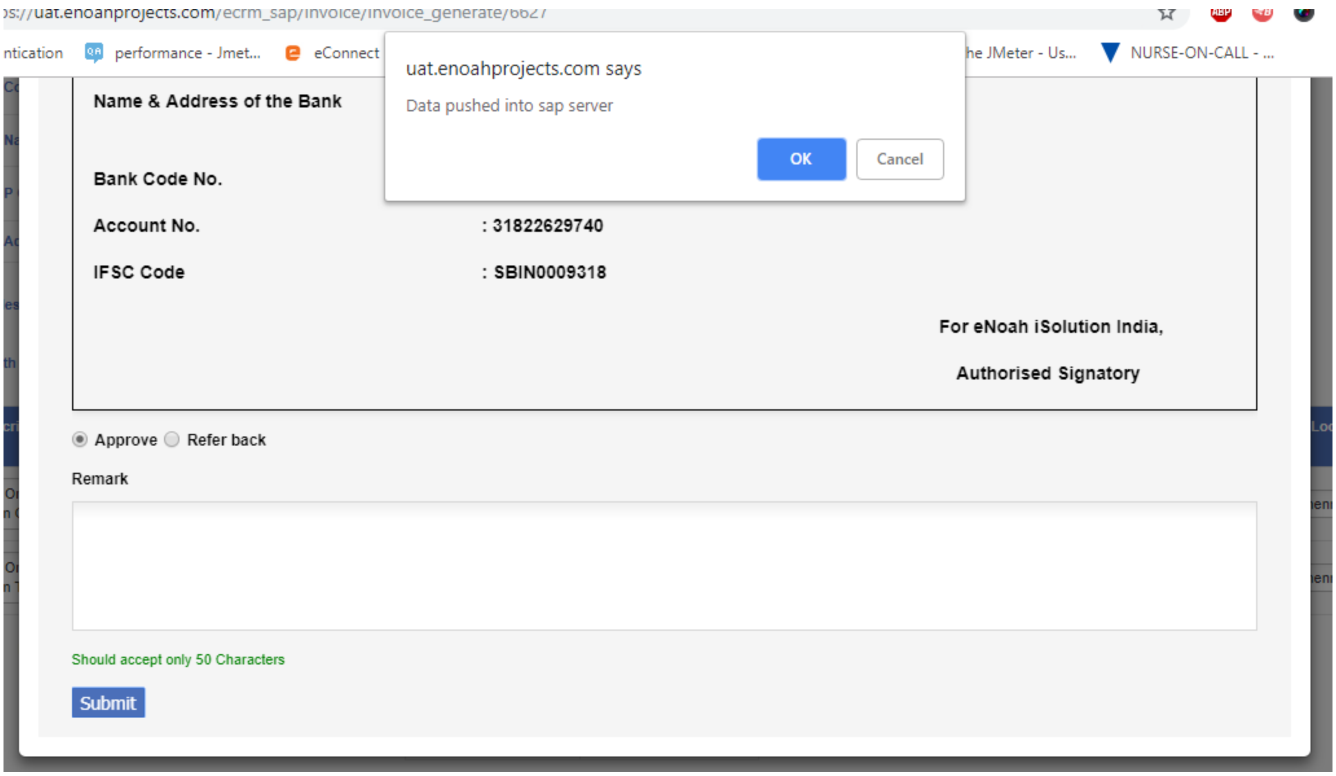


Once Updated, Click on Preview Actual Invoice button to Approve / Reject the Invoice.



Once Approver 2 has approved this request, Data pushed into SAP alert message will be displayed.





Once Actual invoice has been posted, AR Invoice Number will be displayed as below.

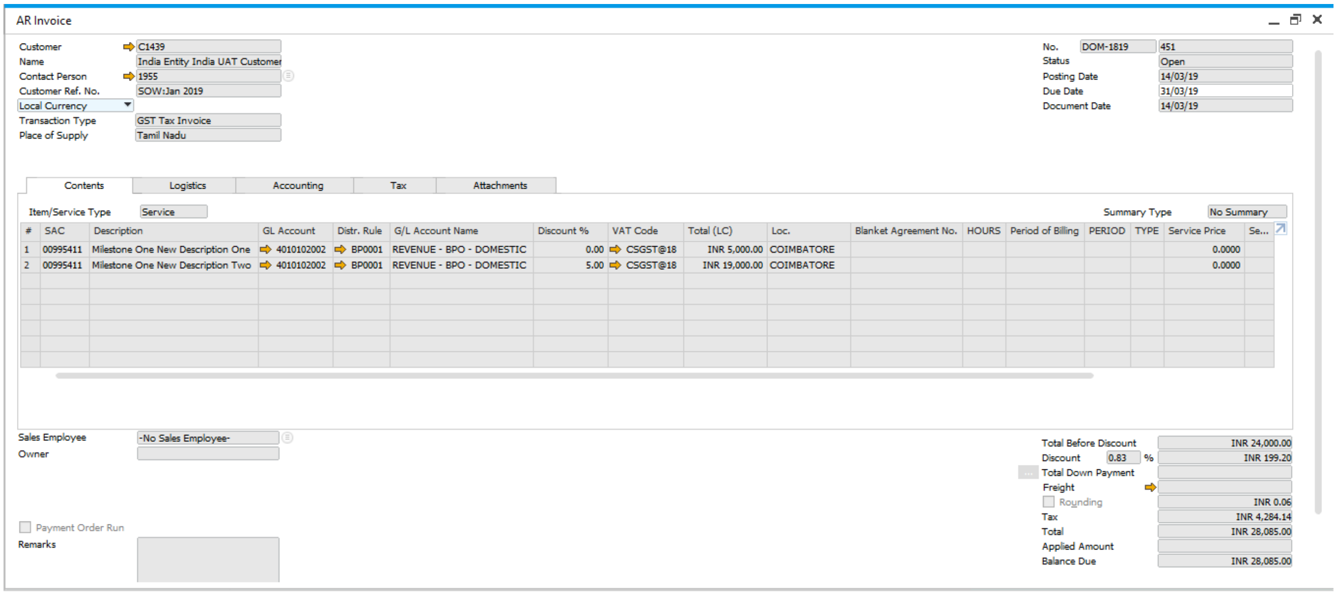
14-03-2019	Mar 2019	eNoah iSolution India	Web	India Entity India UAT Customer - RadhaJayaraman	UAT Project 1	BPO-YIN-01-0319	Milestone One New Description	INR 23800.00	INR 23800.00	396.67	Actual	Approved AR Invoice No(END/ 18-19/451)

If you search the AR Invocie Number in SAP, It will display the AR Invoice document.

SAP User Login

Goto SAP in respective entty login.

Goto Financials - >Actaul Entry ->Search
Enter the AR Invoice No. as below. Click On Find button, Details will be fetched as below.


AR Invoice
Customer C1439
Name India Entity India UAT Customer
Contact Person 1955
Customer Ref. No. SOW:Jan 2019
Local Currency
Transaction Type GST Tax Invoice
Place of Supply Tamil Nadu
No. DOM-1819 451
Status Open
Posting Date 14/03/19
Due Date 31/03/19
Document Date 14/03/19
Contents
Logistics
Accounting
Tax
Attachments
Item/Service Type Service
Summary Type No Summary
SAC Description GL Account Distr. Rule G/L Account Name Discount % VAT Code Total (LC) Loc. Blanket Agreement No. HOURS Period of Billing PERIOD TYPE Service Price Se...
1 00995411 Milestone One New Description One 4010102002 BP0001 REVENUE - BPO - DOMESTIC 0.00 CSGST@18 INR 5,000.00 COIMBATORE 0.0000
2 00995411 Milestone One New Description Two 4010102002 BP0001 REVENUE - BPO - DOMESTIC 5.00 CSGST@18 INR 19,000.00 COIMBATORE 0.0000
Sales Employee -No Sales Employee-
Owner
Payment Order Run
Remarks
Total Before Discount INR 24,000.00
Discount 0.83 % INR 199.20
Total Down Payment
Freight
Rounding INR 0.06
Tax INR 4,284.14
Total INR 28,085.00
Applied Amount
Balance Due INR 28,085.00