

Renee Ramjet

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PROFESSIONAL PROFILE

Happy, outgoing, and observant **Data Analytics & AI** student with a reputation for being the "calm in the storm." I don't just crunch numbers; I use my intuition and empathy to understand the people behind the data. With a background as a **Team Lead** in high-stakes environments, I am a fast learner who loves a challenge and is dedicated to going above and beyond to ensure work is completed accurately and on time.

TECHNICAL SKILLS & ABILITIES

- **Data & Analytics:** Data Analysis Fundamentals, SQL Querying, Python, Statistics, Predictive Analytics, Machine Learning, Data Cleaning, and Interpreting Insights.
- **IT & Systems:** Linux Systems, **Docker & Containers**, NGINX Configuration, Systems Testing, Infrastructure Support, and Technical Documentation.
- **Professional Strengths:** **Team Leadership**, Critical Thinking, CRM Data Management, Stakeholder Analysis, Service Recovery, and Resourceful Problem-Solving.

PROFESSIONAL EXPERIENCE

Technical Operations / DevOps Intern | DigifySEO | 2025

- **Strengthened** infrastructure stability by **building Docker containers** and managing live Linux/NGINX servers to ensure seamless performance.
- **Formulated** and managed customized **Grafana dashboards** for logging and monitoring.
- **Analyzed** configuration issues to identify root causes and implemented automated solutions.

Clerical Administrative Team Lead (Diagnostic Imaging) | Brampton Civic Hospital | 2004 – 2022

- **Supervised** the clerical team in a high-pressure department, **co-ordinating** complex scheduling.
- **Organized** and maintained sensitive medical records, ensuring 100% accuracy and compliance.
- **Mentored** and trained new staff members, reinforcing operational standards and company culture.
- **Resolved** operational disruptions through keen observation and proactive problem-solving.

EDUCATION

Diploma in Data Analytics & AI (In progress) | Trios College | Jan 2026 – Apr 2027