CHRIS CHEN

UX DESIGNER

CHRISTOPHERCHEN.CC

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LOS ANGELES I ATLANTA

OBJECTIVE

I am interested in creating products that empower users. I hope to expand my design experience at a company that values a user-centered process.

SKILLS

DESIGN

Framer

Fiama

Sketch

Axure

InVision

After Effects

Photoshop

Illustrator

RESEARCH

A/B Testing

Focus Groups

Heuristic Evaluation

Surveys

Usability Testing

User Interviews

UX METHODOLOGIES

Affinity Mapping

Participatory Design

Personas

Task Analysis

User Flows

Wireframing

EXPERIENCE

UX DESIGN INTERN

MERCEDES-BENZ USA MAY 2019 - AUG 2019

- Designing for the IT Innovation Team, spearheading UX/UI design for both internal IT and external consumer digital products.
- Creating mockups and prototypes of varying fidelity levels to demonstrate interactions and flows
- Conducting user research through usability testing, interviews, journey maps, and other tools to empathize with users.

GRADUATE RESEARCH ASSISTANT

GEORGIA TECH JAN 2019 - AUG 2019

 Led research with Dr. HyunJoo Oh to develop new possibilities for tangible interaction design while collaborating with materials science engineers.

UX DESIGN INTERN

CENTER FOR DELIBERATE INNOVATION AUG 2018 - MAY 2019

- Conducted design research for an online learning platform for startups, companies, and entrepreneurs.
- Designed educational materials that highlight salient cognitive biases to help companies grow.

DESIGN RESEARCH ASSISTANT

UCSB MAT 2016 - 2017

 Researched and designed an interactive, autonomous drone system that responds to the environment.

PRODUCT DESIGN INTERN

SKYMOUSE 2012 - 2013

- Assisted in the design of Skymouse, a wireless, finger-tip controlled mouse alternative.
- Directed, produced, and edited promotional videos.

EDUCATION

MASTERS | INDUSTRIAL DESIGN, HCI FOCUS

GEORGIA TECH 2017 - 2020

B.A. | POLITICAL SCIENCE

UC SANTA BARBARA 2013 - 2017