

J SINHA & S MOHANTY

Markets trust family-owned businesses' handling of Covid-19

SUNIL JAIN

As Vedanta case shows, govt refusing to accept arbitration orders is the new challenge to Doing Business

NEW DELHI, MONDAY, SEPTEMBER 21, 2020

BAD DEBT PILE-UP

RBI has not asked banks to raise capital to brace for possible NPAs: Thakur

TRENDING NOW!

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BSNL losses to soar as 4G tender stuck

KIRAN RATHEE
New Delhi, September 20

IT'S GOING TO be almost a year since the government approved a ₹70,000-crore revival package for the ailing Bharat Sanchar Nigam (BSNL), but the company is still struggling to put in place a tender to place orders for building its 4G network. This is when one of the key reasons forwarded by the government in favour of a revival package was that once 4G spectrum worth around ₹24,000 crore is given to the company it would be able to effectively compete with its private sector peers and become profitable by FY24.

The company's 4G tender first ran into trouble over the issue whether Chinese vendors like Huawei and ZTE should be allowed to participate in it or not and later whether foreign vendors should be totally kept out which means shutting doors on the likes of even Nokia, Ericsson and Samsung.

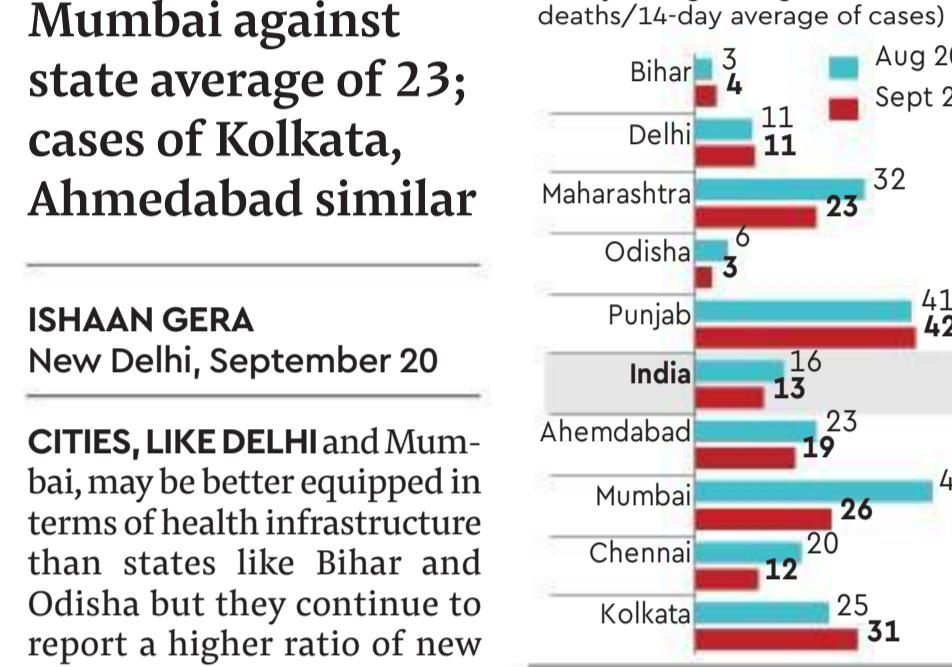
Amid these pulls and pressures the tender, which the company floated in March, had to be cancelled and since then a new network building model which is still at trial stage is being pushed by various sections in the government and local industry.

Continued on Page 2

COVID-19

More people are dying in the cities

Cities have a deadly problem
New deaths per thousand (7-day rolling average of new deaths/7-day average of cases)

ISHAAN GERA
New Delhi, September 20

CITIES, LIKE DELHI and Mumbai, may be better equipped in terms of health infrastructure than states like Bihar and Odisha but they continue to report a higher ratio of new deaths. Indeed, cities are recording more deaths per 1,000 cases than other regions. Mumbai, for instance, registered 26 deaths for every 1,000 cases on September 20.

While the ratio has come down from 47 deaths per 1,000 infections a month ago, it is still higher than the 23 deaths per 1,000 registered in Maharashtra.

Ahmedabad and Kolkata are no different. Ahmedabad's death ratio for every thousand cases at 19, is higher than Gujarat's ratio of 12. Simi-

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FE SPECIALS



■ BRANDWAGON, P10

Taking the mall to homes

Shopping malls rejig strategy to boost sales ahead of the festive season, as footfall remains low

■ eFE, P8

Beyond merely making in India

A strong focus on India-centric innovations has led to India-specific features in Samsung's product portfolio

■ PERSONAL FINANCE, P9

When focused funds pay off

Most focused funds go for a multi-cap approach with most of the investment in large-cap stocks

■ INFRASTRUCTURE, P11

Kanpur to come of age with Metro

With an EIB loan in its kitty, the UP govt is aiming to flag off first stretch of ₹11,076-cr project by 2021 end

■ SCIENCE & TECH, P12

A view to a kill

Facebook's panoptic vision is a dangerous, yet exciting notion

QuickPicks

Three months at district hospital must for PG medical students

ALL POST-GRADUATE students pursuing MD or MS in broad specialities in medical colleges across the country will have to undergo a compulsory residential rotation of three months in district hospitals as part of the 2020-21 course curriculum, reports PTI.

Such rotation — 'District Residency Programme' — shall take place in the 3rd, 4th or 5th semester of the PG programme.

Govt envisages broader social security net for workers

THE CENTRE has proposed to extend, in a phased manner, social security benefits to all employees and workers — estimated to be around 50 crore — including those in the unorganised sector enterprises, under the revised Social Security Code introduced in the Lok Sabha, reports Surya Sarathi Ray in New Delhi. PAGE 13

BAD DEBT PILE-UP

RBI has not asked banks to raise capital to brace for possible NPAs: Thakur



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VICIOUS CYCLE

CPSEs owe others a lot, but deprived of dues much larger

Receivables of 14 large CPSEs rose 42% year-on-year to ₹3.5 lakh cr in FY20

PRASANTA SAHU
New Delhi, September 20

TRADE RECEIVABLES OF 14 among the larger central public sector enterprises (CPSEs) rose 42% year-on-year to ₹3.5 lakh crore at FY20 end, according to data reviewed by FE. This is partly, if not largely, due to payments held up by their owner, namely the central government, against the supplies received of goods and services. So, if the CPSEs, on their part, have not cleared a large portion of their dues to the industry (public and private), and the outstanding amount touched ₹60,500 crore at March end, 2020, it is due to this vicious cycle of defaults.

In fact, as the chart shows, the trade receivables of CPSEs — 249 in total — have been rising relentlessly in recent years.

UNSTABLE PRICES

Barely 0.5% of Operation Greens funds released in 31 months

PRABHUDATTA MISHRA
New Delhi, September 20

THE RECENT SURGE in mandi prices of the three all-season vegetables — tomato, onion and potato — and the wide rate disparities across key regions and production centres (see chart) lay bare the fact that the Operation Greens scheme, which was launched 31 months ago in the FY19 Budget, has made little difference on the ground.

Data gathered by FE shows that under the ₹500-crore Operation Greens, only five proposals worth about ₹124 crore have been approved so far; worse, as little as ₹2.4 crore was released under the programme till July, and this amount went to a Gujarat-based company.

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TRUCE IN SIGHT?

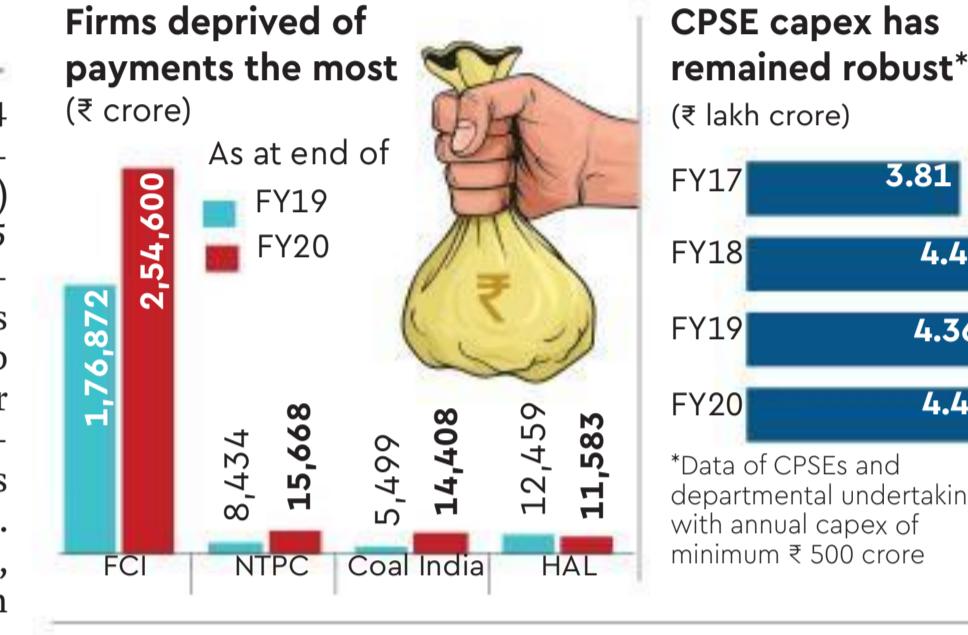
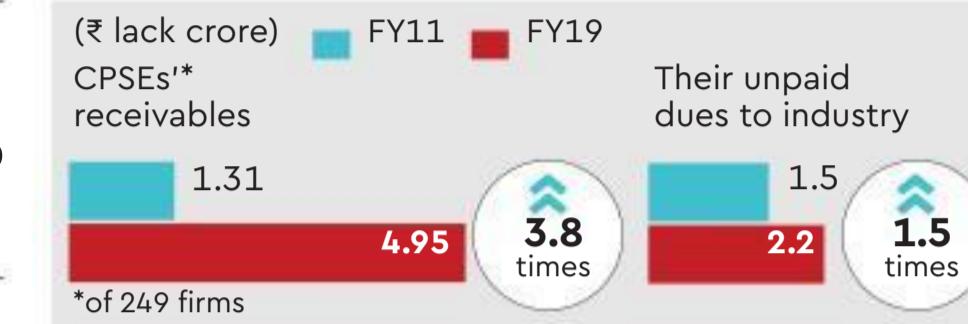
Arunachalam may be named to Murugappa board today

SAJAN C KUMAR
Chennai, September 20

SHAREHOLDERS OF AMBADI Investments, the holding firm of the Murugappa Group, will on Monday vote on a proposal to appoint Valli Arunachalam to the board of the company.

If the resolution is passed, Arunachalam, 59, and a nuclear engineer, will be the first woman director in the century-old group.

The development will signal the larger Murugappa

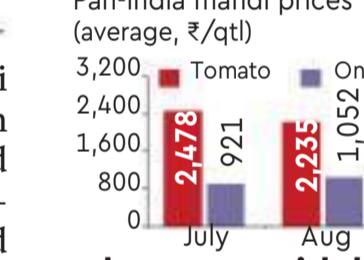


The consolidated figures are available for only up to FY19; but given the big rise in receivables of the 14 large firms, the figure must have shot up further in FY20.

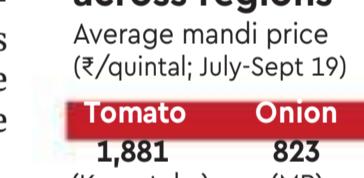
In fact, dues to CPSEs rose much faster than the amount they owe to the industry. If

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Prices skyrocket...



...but vary widely across regions



...amid uneven supplies



RS passes key farm Bills amid uproar

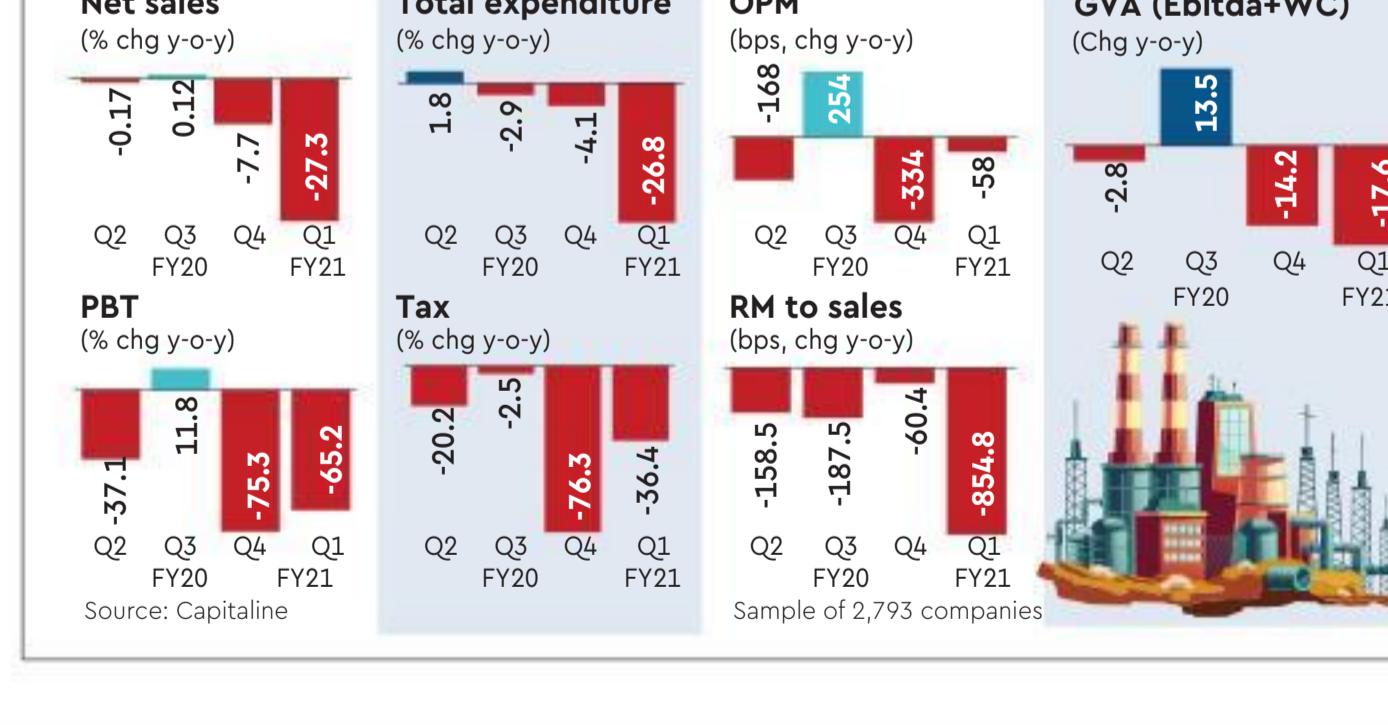
AMID UPROAR by sections of the Opposition, Rajya Sabha on Sunday passed two Bills that seek to replace two recent ordinances aimed at facilitating barrier-free inter-state trading of farm goods and contract farming, respectively, reported FE Bureau in New Delhi. Since the Lok Sabha had passed the Bills last Thursday, only the President's assent is now required for these to become law.

Details on Page 2

June quarter

Even sharp cost cut fails to salvage situation

India Inc resorted to unprecedented expenditure curbs to cushion the hit to bottom line in Covid-ravaged Q1. That Q4 was already a bad quarter accentuated the crisis. Q1 GVA would have been much worse, had costs not been reined in



released *Gulab Sitafo*).

"He is probably riding on last year's success," says Aviral Jain, MD, Duff & Phelps. "But his movie themes aren't radically different from last year; they are still social themes, humorous themes about the practical aspects of society. So, his positioning remains largely unaltered."

With these new endorsement contracts, he now has a total of 17 brands in his kitty, in addition to some old ones in the process

Continued on Page 2

THE REEL DEAL

Ayushmann Khurrana: The pandemic-proof brand endorser?

DEVINA JOSHI
Mumbai, September 20

of the ongoing pandemic that has disrupted the marketing industry significantly. Furthermore, his new wins stand out because unlike last year, when he made waves with movies like *Article 15* and winning the National Award for *Andhadhun*, Khurrana hasn't had any major hits/releases in 2020 (his tally this year includes *Shubh Mangal Zyada Saavdhan* and digitally

WINNING STREAK

- Toyota Urban Cruiser
- Peter England
- The Man Company
- Tutorix
- The Urban Company
- KitKat
- Bajaj Allianz
- Nexus Malls
- Magic Bricks
- Godrej Securities
- Ranjit Inner Wear
- Daniel Wellington
- Titan
- Balaji Wafers
- Sprite
- Tide India
- JSW Paints



Details on Page 5

Economy

MONDAY, SEPTEMBER 21, 2020



EXPLAINING POSITION

Ajit Mohan, head, Facebook India

I think it is important to call out to you that the content policy of a team that is at the centre of all of these enforcement decisions is separate and independent in India from the public policy team here

AGRI TRADING OVERHAUL

Rajya Sabha passes two key farm Bills amid uproar

FE BUREAU

New Delhi, September 20

AMID UPROAR BY sections of the Opposition, Rajya Sabha on Sunday passed two Bills that seek to replace two recent ordinances aimed at facilitating barrier-free inter-state trading of farm goods and contract farming, respectively. Since the Lok Sabha had passed the Bills last Thursday, only President's assent is now required for them to become law.

While the passage of the Bills in Lok Sabha led to the unexpected resignation of food processing industries minister Har-simrat Kaur Badal from the Narendra Modi Cabinet, Rajya Sabha also witnessed unprecedented scenes after deputy

chairman Harivansh declared motions moved by the Congress, TMC, DMK and CPI (M) for sending the Bills to a select committee of the Upper House were negated by voice vote. He did not allow division of votes either as sought by the movers of the motions. The deputy chairman also overruled Opposition pleas for postponing agriculture minister Narendra Singh Tomar's reply to the debate till Monday as the scheduled sitting time of the House was over.

The Farmers' Produce Trade and Commerce (Promotion and Facilitation) Bill, 2020 seeks to provide freedom to farmers to sell their produce anywhere in the country while The Farmers' (Empowerment and Protection)



Agreement of Price Assurance and Farm Services Bill, 2020, offers a legal framework to contract farming by farmers with agri-business firms, processors, wholesalers, exporters or large retailers for farm services.

While a section of farmers are protesting against the Bills despite the government's assurance that procurement of agri produce at MSPs would continue, the Opposition parties have fuelled agitation, especially

in Punjab and Haryana.

On June 5, the Centre promulgated three Ordinances reforming the country's agricultural marketing. During the June 6-August 31 period, mandi arrivals of crops — from fruits and vegetables to cereals and pulses — have dropped. The fall was up to 49% for fruits, 57% for vegetables and 45% for grains. This seems to signify a weakening of the APMC networks, development which may bolster bargaining strength of farmers.

Moving the Bills, Tomar said: "The two Bills are historic and will bring a change in the lives of the farmers. They will be able to freely trade their produce anywhere in the country. I want to

assure the farmers that these Bills are not related to minimum support price."

The Centre through another ordinance also promulgated in June, made changes to the Essential Commodities Act removing cereals, edible oil, oils, pulses, onions and potato from its purview. The reforms are expected to help evacuate the surpluses from production zones to demand zones seamlessly, to the advantage of farmer-producers and players across the agriculture value chain, who have also been promised solid support by way of schemes and outlays to build infrastructure and logistical chains from farm-gate to the retail trade, and even exports.

Watershed moment for Indian agriculture, says PM

PM NARENDRA MODI ON

Sunday described the passage of two farm sector bills as a "watershed moment" in the history of Indian agriculture, asserting that they will ensure a complete transformation of the farm sector and empower crores of farmers.

In a series of tweets after Rajya Sabha passed the bills by voice vote amid din created by protesting opposition members, Modi said these proposed laws will liberate

farmers from numerous adversities as he noted that peasants were for decades bound by various constraints and bullied by middlemen. "A watershed moment in the history of Indian agriculture! Congratulations to our hard-working farmers on the passage of key bills in Parliament, which will ensure a complete transformation of the agriculture sector as well as empower crores of farmers," Modi tweeted.

— PTI

Covid: More people are dying in the cities

While most states have seen a dip in new deaths over the last month, they are rising in certain states. Himachal Pradesh was recording only two deaths for every 1,000 cases a month ago, and now has 25. Although the rise is only marginal in Punjab, deaths have increased from 41 per thousand to 42 and the state has the highest incidence of deaths across the country.

On Sunday, India reported 86,752 deaths, 40% of which were added in the last one month. While the case fatality rate has declined from 1.9% of August 20 to 1.6% on September 20 — it had touched a high of 3.4% if India keeps up this pace, it will cross one lakh deaths within a fortnight.

An analysis of daily deaths data shows that India's daily death rate is declining. While on August 20, 16 people died for every 1,000 cases that the country recorded, on September 20, this ratio had declined to 13.

The US, on the other hand, registers 21 new deaths for every thousand infections. Business resumption has been defying the pandemic, picking up through August and accelerating further in mid-September. Nomura economists remain cautious on its sustainability, as a rising number of cases could lead to localised lockdowns or a more cautious consumer.

After briefly plateauing in June-July, the tracker has been picking up through August and raced ahead to a post-lockdown high of 81.6 on September 13, around 18 pp below the pre-pandemic normal.

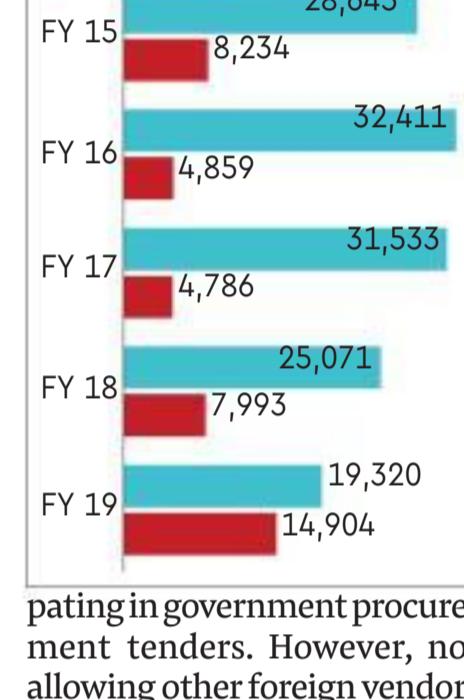
Local vs global: BSNL losses to soar as 4G tender stuck

INTERESTINGLY, THE PULLS and pressures and experiments regarding BSNL's 4G tender are taking place at a time when it's a late entrant into the space — its private sector peers are pursuing the government to allocate them spectrum to conduct 5G trials.

The results are showing. The company which is yet to post its FY20 earnings, is expected to show wider losses than around ₹18,000 crore projected at the time of the revival plan. In the last five years, from FY15 to FY19, BSNL's turnover has fallen from ₹28,645 crore to ₹18,865 crore and its losses have risen from ₹8,234 crore to ₹13,804 crore.

As it is, BSNL has the lowest average revenue per user (Arpu) for mobile services in the industry at around ₹50. In contrast, Bharti Airtel has an Arpu of ₹157 followed by Reliance Jio at ₹140 and Vodafone Idea at ₹114. The low Arpu is because it has bulk of low-paying 2G users on its network.

Analysts point out that keeping the Chinese vendors out seems fine considering the Indo-China border tensions and the subsequent guideline by the government barring companies which share land border with India from parti-



CPSEs owe a lot, but deprived of much larger portion of dues

Despite the piling up of receivables, many of the larger CPSEs have managed to contain rise in payables largely by resorting to debt financing — their long-term borrowings rose 206% to ₹13.63 lakh crore during FY11-FY19. And they continued to give the much-needed fillip to a faltering economy through sustained rise in capital expenditure.

A large part of the surge in CPSEs' receivable is attributable to postponement of release of subsidy dues to Food Corporation of India, which carries out procurement and storage of food grains for implementation of the National Food Security Act.

CPSEs with large trade receivables at FY20 end are — NTPC (₹15,668 crore), Coal India (₹14,408 crore), BHEL (₹12,378 crore), Hindustan

Aeronautics (₹11,583 crore), SAIL (₹8,812 crore), BEL (₹6,740 crore), NLC (₹6,692 crore) and Nuclear Power Corp (₹4,115 crore). While receivables of some of these CPSEs are mostly from the Centre, in some others, most pending dues are from other CPSEs or state government undertakings. "around 99% of trade receivables is with respect to the government and government-related entities," BEL says in its FY20 annual report.

CPSEs with high 'trade payables' include Coal India (₹10,108 crore), BHEL (₹9,900 crore), NTPC (₹9,001 crore), BEL (₹2,425 crore) and NBCC (₹2,151 crore) as on March 31, 2020. Most of these are dues for goods and services procured from industry (both public sector and private sector). Among others, Engineers India, NHPC, Mishra Dhatu and PowerGrid also have huge receivables and unpaid dues to industry.

balance are from CPSEs (according to a CIL analysis of pending dues as on November 30, 2019). Even though an email to the company elicited no response, an analysis of NTPC's annual report shows that the company primarily sells electricity to bulk customers comprising mainly state government utilities.

Similarly, about 81% of total receivables of BHEL pertains to the government sector. For Coal India, around 55% of dues are from state power generating companies/electricity boards, the

After a brief lull, the food delivery space is seeing some deals led by Zomato. The firm closed a \$62.44-million funding from Temasek in August. The sector seems to have made a turnaround — Zomato's GMV (gross merchandise value) for food delivery business recovered to nearly 60% of pre-Covid levels in July from a two-year low in the last week of March.

Rehan Yar Khan, managing partner at Orion Venture Partners and VC sector co-chair at IVCA, said funds will continue to pour into online only businesses like ed-tech, gaming and online to offline segments like e-commerce, food delivery on the back of consumer interest. "Instead of going to restaurants, malls, people are turning to online gaming, social apps like Zoom for recreation and ordering food online," Khan said.

In July, deal levels have largely recovered but the capital remained concentrated only in these two sectors. Companies in the hospitality and logistics space will see fund flows only when sales revive and they may see a drop in their valuations. Ankur Pahwa, partner at EY, said sectors like agri-tech and health-tech are also expected to see traction in terms of deals going ahead. However, firms operating in segments like mobility and travel will continue to see operating pressure.

Barely 0.5% of Operation Greens funds released in 31 months

Incidentally, finance minister Nirmala Sitharaman expanded the ambit of the scheme in May, by extending it to all fruits and vegetables.

The stated aim of the scheme is to achieve a reasonable degree of stability in the prices and supplies of TOP through the year and across regions; it seeks to ensure remunerative prices to farmers,

reduce wastages and at the same time, targets to insulate end consumers from price shocks.

Despite the Operation Greens, for the second year in a row, the government has had to ban onion exports to check rising prices of the vegetable. It has been employing such market intervention tools recurrently to quell domestic prices as and when they skyrocket, although the efficacy of such steps has remained doubtful.

Last year, for instance, the government imposed minimum export price for onion in October, put stocking limits on wholesalers and retailers and later banned its exports altogether. However, these steps yielded little and the retail prices went up to even the ₹100-120/kg range in many places, including Delhi, by December-January.

Currently, retail prices of onion are ₹30-40/kg in most of the places across the country, including Delhi, which is the largest consumption centre, according to the consumer affairs ministry data. Tomato prices, too, continue to be high and touch prohibitive levels of ₹70-100/kg in retail markets very often. And the wide price disparities persist: For instance, the average mandi rate of tomato was ₹1,733/quintal at production Kolar cluster in Karnataka on September 16, while it was as high as ₹3,000/quintal at Dehradun, Uttarakhand, another key production centre.

The subsidy is also subject to certain conditions: prices in a cluster being lower than preceding 3 years' average market price at the time of harvest or the price is over 15% lower than year-ago level or the rate is below the government-fixed price. The beneficiaries will be eligible to claim subsidy if they transport a minimum 100 tonne in case of individual farmer/FPO/co-operatives and 500 tonne for food processors, exporters and commission agents. For retailers and state marketing federations, the minimum threshold is 1,000 tonne.

While the price disparities are hurting consumers, the farmers are not benefitting much either. This is because in areas where the prices are high, the market arrivals are low. In fact, the low arrivals inflate the prices. For instance, the mandi arrivals of tomato dropped 40% to 4,067 tonne in Odisha and by a half to 1,841 tonne in West Bengal during September 1-19 from the year-ago period, according to Agmarknet portal.

The arrivals of tomato in Odisha and West Bengal

together is a tenth of what Karnataka's mandis received (58,000 tonne) during September 1-19. The lower mandi prices in large production centres seem to suggest that farmers need support to fetch decent rates.

The situation clearly proves that the Operations Greens objective of augmenting supplies in all areas is not met.

"Why farmers of one state are selling at such low prices when there is shortage in another state? There is something wrong in the distribution system and information network which the government should try to fix," said Rakesh Agarwal, a tomato trader in Dehradun. Since tomato is perishable, even a production centre would depend temporarily on another centre for supplies, given that harvesting periods vary among different areas.

Operation Greens aimed to ensure that farmers and consumers of tomato, onion and potato are connected in a manner that both communities benefit. Under the scheme, 50% subsidy is supposed to be given on transportation from surplus to deficient markets. Also, post-harvest losses are to be curbed by incentivising creation of farm-gate infrastructure, agri-logistics and storage capacities.

The idea is to promote Farmer Producers Organisations (FPOs), agri-logistics, processing facilities and professional management of the supply chains.

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The objective was noble, but it is a badly managed scheme. The guidelines were such that no

farmer will get the subsidy and it will be cornered by traders and companies without any benefits for the consumers," a government official said, requesting anonymity. There are several other long-term schemes of the agriculture ministry which are meant to promote establishment of infrastructure while Operation Greens could have been limited to increasing availability of these key staples in all regions, he said.

Among other rules, the ministry has fixed the normal truck rate at ₹2.84/tonne per km and reefer van at ₹5/tonne per km to claim subsidy while in case of transportation by railway and air (Air India), the actual freight amount is considered. Storage charge has been fixed at ₹345/tonne per season and cold storage at ₹2,000/tonne per season.

Arunachalam may be named to Murugappa board today

In an e-mail interaction with FE last week, Arunachalam had said that given a board representation, she would exercise her duties with due and reasonable care, skill and diligence. This includes promoting the objects of the company for the benefit of its members as a whole, and in the best interests of the company, its employees, the shareholders, the community and also the environment.

"As a senior technocrat, with tremendous experience in business, I propose to leverage all of that experience and contribute to the growth of the Group's business. Also, my appointment will bring much-needed diversity to the board. I do intend to open up the holding company boardroom to new ideas, richer debates, and different perspectives," she had said.

Under the Hindu Succession (Amendment) Act, 2005, women can become the karta of the MVM Hindu undivided family, which holds the title in Ambadi Investments.

Industry watchers say the family tussle appears to be nearing a truce and chances are high that Arunachalam will be inducted on to the board. They refer to an internal mail sent by the Murugappa Group chairman to senior functionaries in January immediately after she went public, that the Group will extend the duration of association free of charge for another few months, or by increasing the number of days they can be used for such engagements in a year.

Sources say Arunachalam who has a PhD in nuclear engineering from Texas A&M University and an MPhil in Physics from Madras, has 24 years of work experience. As senior innovation and technology consultant, she has been spearheading building of technology maps, setting strategy and vision to drive innovations in product & process design and development.

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In Khurrrana's case, however, his followers on Instagram, for instance, have risen from eight million in December 2019, to 13.1 million currently — a growth of over 30%, despite Covid. "This is encouraging," shares Jain, "but we must not forget that the absolute base of followers annually on social media (Facebook, Instagram and Twitter). But in the post-Covid scenario, this number has gone down to 15-20%.

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However, one cannot negate Khurrrana's easy charm and boy next door appeal, which works in his favour. "He is far more relatable and approachable than, say, a Ranbir Kapoor or Deepika Padukone, they typically garner 20-25% growth in followers annually on social media (Facebook, Instagram and Twitter). But in the post-Covid scenario, this number has gone down to 15-20%.

However, the dissident states reckon that the borrowing plans are a breach of trust and amounts to the Centre's reneging on its promise that any shortfall from its protected revenue level will be fully compensated in the first five years of GST, that is, till June 2022. Former finance minister P Chidambaram wrote in FE on Sunday: The 'two options' given by the Centre to the states to borrow is an act of deceit. There is a hole in every State's revenue budget for the current year. The borrowing will fill the hole but will be shown as a debt

More than ₹70,000-crore loans sanctioned to discoms under liquidity package, says govt

PRESS TRUST OF INDIA
New Delhi, September 20

AS MUCH AS ₹70,590 crore worth of credit has been sanctioned to discoms under the liquidity package for payment of dues by these utilities, Parliament was informed on Sunday.

Finance minister Nirmala Sitharaman in May this year had announced a ₹90,000-crore liquidity infusion into cash-strapped discoms for

clearing their outstanding dues till March 2020.

Now, the government is in the process of enhancing this package to ₹1.2 lakh crore factoring in discoms outstanding dues till June this year. Some states had urged the central government to hike this liquidity package by factoring in outstanding dues of April and May as well.

"As against ₹90,000 crore of liquidity infusion package announced by the govern-



Power minister RK Singh

ment, ₹70,590 crore worth of loans have been sanctioned and ₹24,742 crore has already been disbursed/released till September 16, 2020," said

power minister RK Singh in a written reply in the Rajya Sabha.

The government is infusing liquidity in the power sector through Power Finance Corporation (PFC) and REC to enable the sector to maintain power supplies as cash flows had plummeted during lockdown imposed to contain the spread of COVID-19.

Under this intervention, the REC and PFC are extending special long-term transition

loans of up to 10 years to discoms for liquidating their outstanding dues of central public sector undertakings (CPSUs) generation (Genco) and transmission Companies (Transcos), independent power producers (IPPs) and renewable energy (RE) generators.

In a separate reply to the House, the minister stated that power demand would increase from 1,399.91 billion units (BU) in 2019-20 to 2,047.43 BU in 2026-27.

Facebook neutral, non-partisan: India head

PRESS TRUST OF INDIA
New Delhi, September 20

FACEBOOK INDIA HEAD Ajit

Mohan has defended the handling of alleged hate speeches by members of the ruling BJP, saying the platform has remained true to its design of being neutral and non-partisan and acted based on inputs from various teams.

In an interview with PTI, Mohan rejected charges of Facebook India's decisions being influenced by political leanings of individuals, saying the process followed at the

platform is designed to ensure no one person can influence outcomes, let alone take any unilateral decisions.

"The content policy team that is at the centre of all the enforcement decisions (on hate speeches) is separate and independent in India from the public policy team (that handles government relations)," he said. "It's designed for independence." And the content management team is guided by only community standards. "And enforcement of that has to be objective, has to be non-partisan and neutral..."

Internet user base rises 3.4% at Mar-end; Jio has 52% mkt share: Trai data

PRESS TRUST OF INDIA
New Delhi, September 20

THE NUMBER OF internet subscribers in India increased to over 743 million at the end of March 2020, clocking a growth rate of 3.4% on a sequential quarter basis, showed Trai data on sector's quarterly performance.

Reliance Jio led the chart grabbing 52.3% of the overall market share, followed by Bharti Airtel (23.6% share) in the quarter ended March 2020. Vodafone Idea held the third position as its internet subscriber base market share was at 18.7%, for the period in reference.

"Total number of internet subscribers increased from 718.74 million at the end of December 2019 to 743.19 million at the end of March 2020, registering a quarterly growth rate of 3.40%," Trai said in its report. In this, the number of wireless internet subscribers stood at 720.7 million (97% share of overall pie) and wired internet subscribers were 22.4 million.

A whopping 92.5% of overall internet subscribers used broadband for internet access — the internet subscriber base comprised 687.4 million broadband users and 55.7 million narrowband subscribers.

In wireless internet segment, Reliance Jio held 53.76 per cent market share, followed by Bharti Airtel (24 per cent) of wireless internet subscribers in the quarter ended March 20," Trai said.

Top five service areas in terms of internet subscriptions (wired and wireless) were Maharashtra (63.01 million), Andhra Pradesh including Telangana (58.65 million), UP (East) (54.60 million), Tamil Nadu including Chennai (51.64 million) and Madhya Pradesh including Chhattisgarh (48.72 million), it said.

Internet access with a minimum capacity of 512 kilobits per second or more is defined as broadband connectivity, while narrowband refers to net access with



lesser speed.

Wireless internet subscribers increased to 720.7 million at the end of March 2020, a quarter-on-quarter growth rate of 3.51 per cent.

"Out of total internet subscribers, 96.90% subscribers are using mobile devices for access of internet service. Wired internet subscribers are only 3.02% in total internet subscribers at the end of March 20," Trai said.

Of the overall 22.42 million wired internet subscribers, state-owned Bharat Sanchar Nigam Ltd (BSNL)

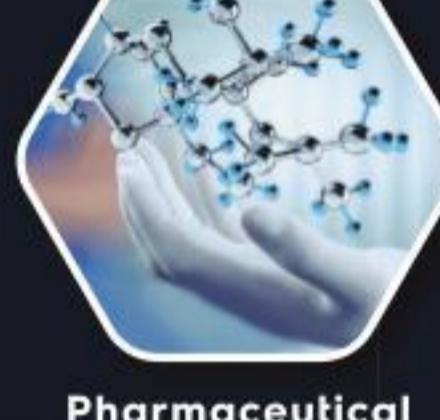
held 50.3 per cent market share with 11.27 million subscribers, followed by Bharti Airtel with 2.47 million subscribers.

In wireless internet segment, Reliance Jio held 53.76 per cent market share, followed by Bharti Airtel (24 per cent) of wireless internet subscribers in the quarter ended March 20," Trai said.

Top five service areas in terms of internet subscriptions (wired and wireless) were Maharashtra (63.01 million), Andhra Pradesh including Telangana (58.65 million), UP (East) (54.60 million), Tamil Nadu including Chennai (51.64 million) and Madhya Pradesh including Chhattisgarh (48.72 million), it said.

Internet access with a minimum capacity of 512 kilobits per second or more is defined as broadband connectivity, while narrowband refers to net access with

LEADING MANUFACTURER OF SPECIALITY CHEMICALS



Pharmaceutical Chemicals



Oil-well Completion Chemicals

- ▶ 3rd largest manufacturer of HMDS worldwide & only manufacturer* in India*
- ▶ 2nd largest manufacturer of CMIC worldwide & Largest in India*
- ▶ The largest manufacturer of calcium bromide in India*

*in terms of production in the calendar year 2019, Source: Frost & Sullivan Report

Chemcon Speciality Chemicals Limited is proposing, subject to receipt of requisite approvals, market conditions and other considerations, to make an initial public offer of its Equity Shares and has filed the RHP with the RoC, Gujarat, Dadra and Nagar Haveli at Ahmedabad. The RHP is available on the website of the SEBI at www.sebi.gov.in, on the respective websites of the BSE and the NSE, at www.bseindia.com and www.nseindia.com as well as on the websites of the book running lead managers, Intensive Fiscal Services Private Limited and Ambit Capital Private Limited at www.intensivesfcal.com and www.ambit.co, respectively. Investors should note that investment in equity shares involves a high degree of risk and for details relating to such risks, see "Risk Factors" on page 23 of the RHP. Potential investors should not rely on the DRHP for making any investment decision.

This announcement has been prepared for publication in India and may not be released in the United States. This announcement does not constitute an offer of securities for sale in any jurisdiction, including the United States, and any securities described in this announcement may not be offered or sold in the United States absent registration under the U.S. Securities Act of 1933 or an exemption from registration. Any public offering of securities to be made in the United States will be made by means of a prospectus that may be obtained from the Company and that will contain detailed information about the Company and management, as well as financial statements. However, the securities described in this announcement are not being offered or sold in the United States.

E-Auction Sale Notice under IBC, 2016.
Corrigendum to the Notice for Sale of Assets
CIN : U15141MP2006PTC018304

Regd. Office : 201, Bansi Plaza, 581 M.G. Road, Indore (M.P.) 452001

Liquidator's Office : A D B & Company, Chartered Accountants, 1st Floor,

Mahavir Gaushala Complex, Moudhapura, Raipur (C.G.) 492001

With reference to paper advertisement in Indian Express on 20/09/2020 for sale of Assets of Dhanlaxmi Solvex Private Limited, installed capacity of Plants are as under:

Block	Description	Plant Capacity (In TPD)
A	Soya Solvent Extraction	Refinery
B	Shajapur Unit	800 100
C	Kreli (Narsinghpur) Unit	400 50
D	Harda Unit	800 -
E	Roller Flour Mill - 120	
F	Extraction - 2800 TPD	
	Refinery - 150 TPD	
	Floor Mill - 120 TPD	
All Five Unit Collectively		

Rest of the details shall remain same as original notice.

Sd- CA Shikhar Chand Jain

Liquidator,

Dhanlaxmi Solvex Private Limited -In Liquidation

IBBI Reg. No.: IBBI/IPA-001/IP-P00495/2017-1810883

MAHESHWARI

FORM G INVITATION FOR EXPRESSION OF INTEREST
(Under Regulation 36A (1) of the Insolvency and Bankruptcy
(Insolvency Resolution Process for Corporate Persons) Regulations, 2016)

RELEVANT PARTICULARS

1 Name of the corporate debtor	ARC LAMICRAFT PRIVATE LIMITED
2 Date of incorporation of corporate debtor	23.01.2007
3 Authority under which corporate debtor is incorporated / registered	Registrar of Companies - Ahmedabad
4 Corporate identity number / limited liability identification number of corporate debtor	U25202G2007PTC049846
5 Address of the registered office and principal office (if any) of the Corporate Debtor	Nr. Sadguru Coton Mill, Rajpar-Khanpur Road, Village-Rajpar, Taluka-Morbi, Morbi, Gujarat 363641
6 Insolvency commencement date in respect of Corporate Debtor	03.06.2020
7 Date of invitation of expression of interest	21.09.2020
8 Eligibility for resolution applicants under section 25(2)(h) of the Code is available at:	Details can be obtained by sending email to : cirp.arc@gmail.com
9 Norms of ineligibility applicable under section 29A are available at:	Details are available on www.ibbi.gov.in . Further details if any, can be obtained by sending email to : cirp.arc@gmail.com
10 Last date for receipt of expression of interest	06.10.2020
11 Date of issue of provisional list of prospective resolution applicants	11.10.2020
12 Last date for submission of objections to provisional list	16.10.2020
13 Date of issue of final list of prospective resolution applicants	21.10.2020
14 Date of issue of information memorandum, evaluation matrix and request for resolution plans to prospective resolution applicants	24.10.2020
15 Manner of obtaining request for resolution plan, evaluation matrix, information memorandum and further information	Request for resolution plan (RFRP), Evaluation Matrix and Information Memorandum (IM) shall be available through following Email ID from RP after NOA execution: cirp.arc@gmail.com
16 Last date for submission of resolution plans	23.11.2020
17 Manner of submitting resolution plans to resolution professional	A Prospective Resolution Applicant in final list, may submit Resolution Plan physically in sealed envelope to the office of Resolution Professional through Registered/Speed Post or Courier or by hand to Mukesh Kumar Grover Address - 102, B-3, Prema Complex, Subhash Chowk, Laxmi Nagar, Delhi-110092(also send copy on email id : cirp.arc@gmail.com) mukesh@mjra.co.in
18 Estimated date for submission of resolution plan to the Adjudicating Authority for approval	16-11-2020 before 6pm
19 Name and registration number of the resolution professional	IBBI/IPA-001/IP-P00383/2017-18/10640
20 Name, Address and e-mail of the resolution professional, as registered with the Board	Mukesh Kumar Grover Address-102, B-3, Prema Complex, Subhash Chowk, Laxmi Nagar, Delhi-110092 mukesh@mjra.co.in
21 Address and email to be used for correspondence with the resolution professional	Address - 102, B-3, Prema Complex, Subhash Chowk, Laxmi Nagar, Delhi-110092 Email- cirp.arc@gmail.com
22 Further Details are available at or with	Mukesh Kumar Grover (Resolution Professional) 102, B-3, Prema Complex, Subhash Chowk, Laxmi Nagar, Delhi-110092
23 Date of publication of Form G	21.09.2020

Chirag Shah
(Resolution Professional)
ARC Lamicraft Private Limited

Date : 21.09.2020
Place : Ahmedabad

208, Ratnara Spring, Besides Navniranjan Co. Op. Bank, Opp. HDFC Bank House, Navrangpura, Ahmedabad-380009
chirag_irp@gmail.com

www.cscpl.com

China and a New Age of Global Conflict

EXPRESS explained.Live

with

Shyam Saran

Former Indian Foreign Secretary

It isn't just India in Ladakh that China is provoking – and the nature of its provocation isn't just military.

In capitals around the world – from Australia and Japan to the US and the EU – the regime in Beijing is seen to pose an unprecedented long-term threat to information and intellectual property, economic vitality and independence, data and cyber security, and privacy and individual freedoms.

What are the nature and the contours of this military, technological, ideological, and economic threat? What makes China uniquely capable of re-ordering international relations? How does the weakening of the American and European economies and the dilution of the moral force of democratic government help the Chinese project?

How does India, battling a deep economic crisis and a range of internal conflicts, address the multi-pronged aggression from its massive and powerful neighbour?

Listen to Shyam Saran, former Indian Foreign Secretary, at the next session of **Explained.Live**

In conversation with

Shubhajit Roy

Associate Editor and Diplomatic Correspondent, The Indian Express

25 SEP 2020

07:00 PM

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To register, SMS - IEEEX <space> "FE" <space> "Your name and email ID" to 56161</

RBI FIGURES

PSBs report frauds worth ₹20k crore in April-June

PRESS TRUST OF INDIA
New Delhi, September 20



₹3,885.26 crore in 33 cases, Bank of Baroda ₹2,842.94 crore in 60 cases, Indian Bank ₹1,469.79 crore in 45 cases, Indian Overseas Bank ₹1,207.65 crore in 37 cases and Bank of Maharashtra ₹1,140.37 crore in 9 cases.

The data may change subject to rectification/update made subsequent to first reporting by banks (in respect of individuals/frauds), the RBI said in the reply.

As compared to these, the second largest public sector lender Punjab National Bank (PNB) reported much less amount of fraud at ₹270.65 crore, even as the number of cases stood at 240.

Among others, UCO Bank had ₹831.35 crore as fraud reporting in 130 cases, Central Bank of India ₹655.84 crore in 149 cases, Punjab and Sind Bank ₹163.3 crore in 18 cases and

Union Bank of India reported the lowest amount of fraud at ₹46.52 crore in 49 cases.

The data may change subject to rectification/update made subsequent to first reporting by banks (in respect of individuals/frauds), the RBI said in the reply.

"Amount involved does not equate with the loss suffered by the reporting bank. Further, the entire amount lent in case of borrowing accounts need not have been diverted by the borrower/fraudster. In case of borrowing accounts, amount involved may refer to the amount outstanding in the books of the reporting bank," it said.

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EXPRESS NEWS SERVICE
New Delhi, September 20

WITH THE COVID-19 pandemic pushing the world economy into its worst recessionary phase since the Great Depression, Ruchir Sharma, Head of Emerging Markets and Chief Global Strategist at Morgan Stanley Investment Management, will be the guest at Express e-Adda on Monday to discuss how countries can negotiate its far-reaching effects.

Global trade and industry has suffered heavily with growth rates in most countries plunging to record lows and India also registering a contraction of 23.9 per cent in GDP in April-June 2020. New York-based Sharma, who is one of the finest observers of contemporary Indian politics and economy, will also give new insights into the functioning of the financial markets and socio-political changes.

Sharma's latest book, *The 10 Rules of Successful Nations*, is born of data analysis, on-the-ground research and his deep



Ruchir Sharma

interest in contemporary politics and current affairs. The book is a wake-up call to economists who failed to foresee many recent crises, including the cataclysm of 2008, and a slim primer with insights on the political, economic and social habits of successful nations.

While the economy has suffered, markets across the world, including India, have rebounded even as the pandemic rages on in most countries, including India. At the e-Adda, Sharma, who will be in conversation with Anant Goenka, Executive Director, *The Indian Express*, and P Vaidyanathan Iyer, Executive Editor for National Affairs, *The*



Indian Express, will navigate the audience through the fog created by the pandemic and domestic and international politics.

With a quarter century of travelling the world as a writer and investor, Sharma's rules challenge conventional textbook thinking on what matters—and what doesn't—for a strong economy. The book explains why successful nations embrace robots and immigrants, prefer democratic leaders to autocrats, elect charismatic reformers over technocrats, and pay no mind to the debate about big versus small government.

Sharma's book also explains why rising stock prices matter as much or more than food prices, and the measure of debt is the best predictor of economic

crises, and why no one number can accurately capture the value of currencies.

His earlier books include *Democracy on the Road (2019)*, *The Rise and Fall of Nations: Forces of Change in a Post-Crisis World (2016)* and *Breakout Nations (2012)*. Sharma was selected one of the "top global thinkers" by Foreign Policy magazine in 2012 and was named as one of the Most Influential people in the world in 2015 by Bloomberg Markets.

Sharma, who started writing at 17, has been a writer longer than he has been an investor. He's a regular contributor to several international publications. He is passionate about politics and has covered every national election in India, and many major state contests, going back to 1998. Sharma's other interests include athletics and he continues to train for the 100 and 200 meters sprints. He has a keen interest in wildlife and in international cinema and attends major film festivals.

'Banks not asked by RBI to raise capital to brace for possible NPAs'

PRESS TRUST OF INDIA
New Delhi, September 20



Anurag Thakur

on an ongoing basis."

RBI governor Shaktikanta Das at an event in July had advised that banks need to raise capital on anticipatory

basis to build up adequate capital buffers to mitigate risks arising out of coronavirus outbreak. "In such a situation, it has become a lot more important that the banks have to improve their governance, sharpen their risk management skills and banks have to raise capital on an anticipatory basis instead of waiting for a situation to arise. Proactively, it is necessary for both public and private sector banks to build up adequate capital buffers," Das had said.

The government in the first batch of supplementary demands for grants has sought Parliament nod for ₹20,000 crore towards recapitalisation of public sector banks during the current fiscal. With the intent to ease financial stress caused by Covid-19 disruptions and meet the challenges of bad loans, the RBI in August permitted lending institutions to grant concessions to eligible borrowers for Covid-19 related stress in personal, MSME and corporate loans by implementing individual resolution plans in respect of eligible loans.

PRESS TRUST OF INDIA
New Delhi, September 20

THE FOREIGN CONTRIBUTION (Regulation) Act (FCRA) is all set to be amended, under which providing the Aadhaar numbers of the office-bearers of any NGO will be mandatory for registration and public servants will be barred from receiving funds from abroad.

The Foreign Contribution Regulation (Amendment) Bill 2020, to be introduced in the Lok Sabha on Sunday, also proposes to enable the Centre to allow an NGO or association to surrender its FCRA certificate.

The draft bill proposes that not more than 20% of the total foreign funds received could be spent on administrative expenses. Presently, the

limit is 50%. The Statement of Objects and Reasons of the Bill states, "The Foreign Contribution (Regulation) Act, 2010 was enacted to regulate the acceptance and utilisation of foreign contribution or foreign hospitality by certain individuals or associations or companies and to prohibit acceptance and utilisation of foreign contribu-

tion or foreign hospitality for any activities detrimental to the national interest and for matters connected therewith or incidental thereto."

The draft says the Act came into force on May 1, 2011 and has been amended twice. The first amendment was made by section 236 of the Finance Act, 2016 and the second by section 220 of the Finance Act, 2018.

Govt set to amend FCRA; Aadhaar to be mandatory for registration

PRESS TRUST OF INDIA
New Delhi, September 20

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MADHYA PRADESH TOURISM BOARD
LILY TRADE WING, 6TH FLOOR, JEHANGIRABAD, BHOPAL - 462008
Phone : 0755-2780600, E-mail : jdip.mptb@mp.gov.in
TENDER No. : 935/168/IP/MPTB/2020

REQUEST FOR PROPOSAL
Unique opportunity to develop Heritage Hotels

Madhya Pradesh Tourism Board is pleased to offer the following unique Heritage Building Situated near tourist destinations to the potential investor to develop Heritage Hotels on DBFOT basis :

S.No.	Village	Tehsil	District	Area in Hect.
1.	Kyoti Fort (Near Kyoti waterfall)	Rewa	Rewa	2.213
2.	Singhpur Mahal (Near Chanderi)	Chanderi	Ashoknagar	0.805
3.	Baldevgarh Fort (Near Orchha)	Gwalsagar	Tikamgarh	5.204
4.	Vijayraghavgarh Fort (Near Katni)	Katni	Katni	3.246
5.	Benazir Palace (In Bhopal)	Bhopal	Bhopal	0.798+0.694

The RFP documents can be downloaded from website www.mptenders.gov.in RFP documents can also be seen at www.tourism.mp.gov.in
M.P. Madhyam/98480/2020

MANAGING DIRECTOR

SBI
STRESSED ASSETS MANAGEMENT BRANCH-II, HYDERABAD
H.No. 3-4-1013/A, 1st Floor, CAC, TSRTC Bus Station, Kachiguda, Hyderabad-500 027.
Ph: 040-23147100 to 23147107, Fax No: 040-29807791, E-mail: sbi.18359@sbi.co.in

APPENDIX-IV-A
SALE NOTICE FOR SALE OF MOVEABLE/IMMOVABLE PROPERTIES
(Proviso to rule 6(2) & 8(6) of Security Interest (Enforcement) Rules)

E-Auction Sale Notice for sale of Immovable Assets under the Securitization and Reconstruction of Financial Assets and Enforcement of Security Interest Act, 2002 read with proviso to Rule 6(2) & 8(6) of the Security Interest (Enforcement) Rules, 2002.

Notice is hereby given to the public in general and in particular to the Borrower(s) and Guarantor(s) that the below described moveable/immovable properties mortgaged/charged to State Bank of India, the Secured Creditor, the physical possession of which has been taken by the Authorised Officer of State Bank of India, the Secured Creditor, will be sold on "As is where is", "As is what is", and "Whatever there is" basis on 26.10.2020 for recovery of Rs.2,44,07,40,627.59 (Rupees two hundred forty four crores, Seven lakhs forty thousand six hundred twenty seven & paise fifty nine only) as on 19.06.2014 plus interest at the contractual rate from 20.06.2014 and incidental charges and costs etc, due to the State Bank of India, Stressed Assets Management Branch-II, Kachiguda, Hyderabad, from the Borrower(s): M/s. Good Health Agro Tech Pvt Ltd, Represented by its Managing Director Shri Kalash Chandra Agarwal, 1-8-663, Azamabad Industrial Area, Azamabad, Hyderabad - 500 020 and Guarantor(s): 1) Shri Subash Chandra Agarwal, S/o Banwari Lal Agarwal, 2) Shri Kalash Chandra Agarwal, S/o Banwari Lal Agarwal, 3) Sri Vinod Kumar Agarwal, W/o Sri Banwari Lal Agarwal, 4) Smt Late Devi Agarwal, W/o Sri Subash Chandra Agarwal, 5) Smt Komal Devi Agarwal, W/o Sri Kalash Chandra Agarwal, 6) Smt. Kumar Devi Agarwal, W/o Sri Vinod Kumar Agarwal, 7) Shri. Banwarilal Agarwal, S/o Ram Kumar Agarwal, 8) M/s. Nikhil Refineries Pvt. Ltd., Represented by its Directorship Akash Kumar Agarwal, 1-8-663, Azamabad Industrial Area, Hyderabad - 500 020, 9) Shri Subash Chandra Agarwal, S/o Late Banwari Lal Agarwal, 10) Shri Kalash Chandra Agarwal, S/o Banwari Lal Agarwal, 11) Shri Vinod Kumar Agarwal, S/o Banwari Lal Agarwal, 12) Shri Akash Kumar Agarwal, Managing Director, 13) Shri Amrit Kumar Agarwal, 14) Shri Sandeep Kumar Agarwal, 15) Smt Komal Devi Agarwal, W/o Sri Vinod Kumar Agarwal, 16) Smt. Komal Devi Agarwal, W/o Sri Kalash Chandra Agarwal, 17) Late Banwarilal Agarwal, S/o Ram Kumar Agarwal and 18) Smt. Banwari Lal Agarwal, W/o Late Banwarilal Agarwal, 1), 2), 4), 5), 7), 9), 10), 12), 16), 17) & 18) addresses at: 1-4-12/12, Gagan Mahal Colony, Domalguda, Hyderabad - 500 029, and 3), 6), 11), 13), 14) & 15) addresses at: No. 266 A/B, ML Colony, Road No.12, Banjara Hills, Hyderabad - 500 034. The Reserve Price & Earnest Money Deposit mentioned below, the later amount to be deposited with the Bank on or before 23.10.2020, Time: 5.00 PM.

SCHEDULE OF THE MOVEABLE PROPERTIES

(a) All Plant & Machinery of 300 TPD capacity Edible Oil Factory along with other moveable assets hypothecated to Bank belonging to M/s Good Health Agro Tech Pvt Ltd., erected/situated on the factory premises described below in serial nos. Lot-2&A & below.

(b) All Plant & Machinery of 200 TPD capacity Edible oil factory along with other moveable assets hypothecated to Bank belonging to M/s Nikhil Refineries Ltd., erected/situated on the factory premises described below in serial no Lot-2-E below.

SCHEDULE OF THE IMMOVABLE PROPERTIES

a) Factory land extent Ac.0.76 Cents Sy.Nos. 268/20 part, 268/22 part, 268/23 part, 268/25 part and 268/26 part situated at Thammavaram village, Suryaopeta Panchayat, East Godavari Dist., A.P.

b) Land admeasuring Ac.0.40 Cents in Sy.No.268/23part, 268/26-part, 268/6 part situated at Thammavaram village, Suryaopeta Panchayat, East Godavari Dist., A.P.

c) Factory land in Sy.No.268/13, 274/3 and 268/17 admeasuring Ac.1.50 Cents situated at Thammavaram Village, Suryaopeta Panchayat, East Godavari Dist., A.P.

d) All that Land on Sy. Nos.268/18,268/19,268/20,268/21,268/20 part, admeasuring Ac.1.24 cents, situated at ADB Road, near to Valakpudi Light House, Thammavaram Village, Suryaopeta Panchayat, East Godavari Dist., A.P.

e) All that Land & building constructed on Sy.Nos: 281/1, 281/2, 281/3, 281/4, 281/5part, 268/14P,268/15P,268/16P,268/17P, 274/3 Part, admeasuring Ac.5.00 cents, situated at ADB Road, near to Valakpudi Light House, Thammavaram Village, Suryaopeta Panchayat, East Godavari Dist., A.P.

Of Reserve Price, EMD & Date & Time of E-Auction:

S.	Property to be auctioned	Date & Time of e-Auction	Reserve Price (In Rs.)	Earnest Money Deposit (In Rs.)	Last Date for receipt of EMD	Bid Increment Amount
*1	Lot No. 1 (a & b)	26.10.2020, 11.00 AM to 12.00 Noon	13,88,00,000/-	1,38,80,00/-	23.10.2020, 5.00 PM	
*2	Lot No. 2 (a, b, c, d & e together)	26.10.2020, 11.00 AM to 12.00 Noon	19,83,00,000/-	1,98,30,00/-	23.10.2020, 5.00 PM	Rs.5,00,00/-

*Properties mentioned in Sl.No. 1 & 2 above will be auctioned together in a single lot. Interested bidders are therefore required to submit a single bid for all the properties mentioned in lots 1 & 2 above.

EMD Remittance: Deposit through EFT/NEFT/RTGS Transfer in favour of SBI, Stressed Assets Management, Hyderabad Branch to the credit of A/c.No.35754767051 with SBI Branch-II, Kachiguda, Hyderabad, Branch Code 18359, IFSC Code-SBIN0018359.

(1) For detailed terms and conditions of the sale, please refer to the link provided in the State bank of India, secured creditor's website i.e., [https://www.sbi.co.in](http://www.sbi.co.in) and www.bankeuctions.com/sbi/ (2) For inspection and any clarifications the intending bidder may contact the Bank's official on Mobile No.9346203099 or Bank's Approval Resolution Agent M/s Goodwill Associates, on Cell Nos. 9949901281 or 9177562244. (3) The prospective qualified bidders may avail online training on e-Auction from service provider M/s C1 India Pvt. Ltd., Building 301, Udyog Vihar, Phase-2, Gulf Petrochem Building, Gurgaon, Haryana-122015, [https://www.b](http://www.bankeuctions.com)

● REMOVING UPI CASHBACK OFFER

'Forced to comply' with Google mandate to get listed on Play store, says Paytm

FE BUREAU
New Delhi, September 20

PAYTM ON SUNDAY said the company was "forced to comply" with Google's mandate of removing its UPI cashback offer and scratch cards to get relisted on the Play Store.

Google, in an abrupt move, had pulled out the Paytm app briefly from the Play Store on Friday before restoring the app services later in the day. The tech major is understood to have viewed Paytm's recently launched cashback campaign to be in violation of its gambling policies.

The Paytm Cricket League on its consumer app allows users to get player stickers after each transaction, collect them and receive Paytm Cashback.

The Noida-based payments firm said that on Friday morning, Google in a mailed statement to the company observed: "Your



laws of the land, the company pointed out that Google Pay regularly runs similar campaigns in India.

"At the beginning of this

Cricket Season itself, Google Pay has started its 'Tez Shots' campaign which clearly says, 'Score Runs to earn assured rewards worth up to ₹1 lakh,'

Paytm said in a blog.

In a blog post on Friday, Google had said that it does not allow online casinos or support any unregulated

gambling apps that facilitate sports betting. This includes if an app leads consumers to an external website that allows them to participate in

paid tournaments to win real money or cash prizes, it is a violation of the firm's policies.

"Google and its employ-

ees are making policies which are over and above the laws of our country, and are arbitrarily implementing them," Paytm said.

app contains content that doesn't comply with the Gambling policy as it offers games with "loyalty" (e.g. engagement or activity) points that (1) are accrued or accelerated via real-money purchases which (2) can be exchanged for items or prizes of real-world monetary value."

Paytm said it was not given an opportunity to respond to Google's concerns.

Reiterating that Paytm's cashback campaign was within guidelines, as well as all

Customs duty exemption on key TV component to end from October 1

FE BUREAU
New Delhi, September 20

WITH THE END of Customs duty exemption on open cell – a key component in TV panel manufacturing – from October 1, TV manufacturers are expected to start making the product in India, leading to a reduction in imports of television parts that are ₹7,500 crore a year, finance ministry sources said. The open cell will attract 5% after the end of the current month.

This exemption was given a year ago to the industry as it had sought time to build domestic capacity for open cell. However, TV manufacturers have said that domestic manufacturing capacity isn't adequate yet to curb all imports, and the prices of TVs is likely to rise with the 5% customs duty.

While the industry has estimated price escalation by ₹600-1,200 per unit depending on the size, sources in the government have said that the impact wouldn't be more than ₹200 for a TV set. The



sources also said that domestic TV manufacturers were using the 5% customs duty on open cell as an excuse to revise prices upwards by claiming that manufacturing capacity is still not available within the country.

The government sources have also argued that such exemptions can't continue when the domestic manufacturers have already with provided adequate protection of import with 20% customs duty on TVs since December 2017. They have argued that weaning away such exemptions was needed to kickstart manufacturing capacity within the country.

Generated over 9L mandays of work under Garib Kalyan Rozgar Abhiyaan in 6 states: Railways

PRESS TRUST OF INDIA
New Delhi, September 20

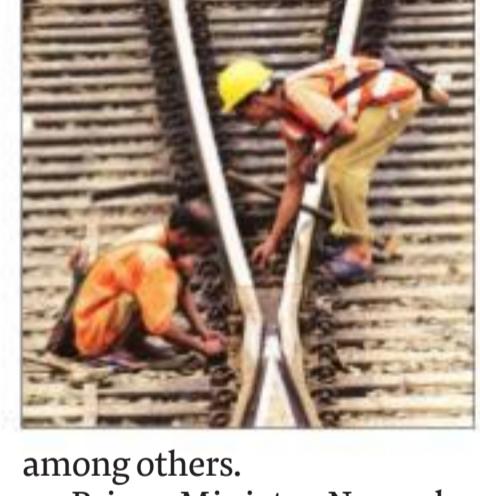
THE RAILWAYS HAS generated 9,79,557 mandays of work till September 18 under the Garib Kalyan Rozgar Abhiyaan in Bihar, Jharkhand, Madhya Pradesh, Odisha, Rajasthan and Uttar Pradesh, the national transporter said Sunday.

Around 164 railway infrastructure projects are being executed in these states.

Till September 18, as many as 12,276 workers have been engaged in the scheme and the payment of ₹2,056.97 crore has been released to the contractors for the projects being implemented, the railways said.

Railways has appointed nodal officers in each district as well as in the states so that a close coordination is established with the state government, it said.

The national transporter has identified a number of works which are being executed under this scheme. The works are related to the construction and maintenance of approach roads for level crossings, development and cleaning of silted waterways, trenches and drains along the track, construction and maintenance of approach road to railway stations, repair and widening of existing railway embankments or cuttings.



among others.

Prime Minister Narendra Modi had launched a massive employment-cum-rural public works campaign named Garib Kalyan Rojgar Abhiyaan to empower and provide livelihood opportunities in areas or villages witnessing large number of returnee migrant workers affected by the devastating COVID-19, on June 20, 2020.

The prime minister had announced that ₹50,000 crore would be spent for building durable rural infrastructure under the scheme.

This Abhiyaan of 125 days is being undertaken in mission mode, and involves focused implementation of 25 categories of works/activities in 116 districts, each with a large concentration of returnee migrant workers in six states of Bihar, Uttar Pradesh, Madhya Pradesh, Rajasthan, Jharkhand and Odisha.

Public works is being undertaken during this campaign will have a resource envelope of ₹50,000 crore.

THE KANGRA CENTRAL COOPERATIVE BANK LIMITED DHARAMSHALA (HP)

Extension of Tender Submission Date
KCCB/IT/NTW/2020/01

It is informed to all concerned that the last date for submission of tender for "Supply, Installation, Configuration, Integration, Testing, Implementation and Commissioning of Router at Data Center of the Bank" has been extended up-to October 6, 2020, 01:00 PM. The tender will be opened on 03:00 PM on October 6, 2020.

Sd/-
Managing Director

Our Mission... Your Growth
CAMS COMPUTER AGE MANAGEMENT SERVICES LIMITED

This is a public announcement for information purposes only and is not a prospectus announcement. This does not constitute an invitation or offer to acquire, purchase or subscribe for securities.
Not for release, publication or distribution, directly or indirectly outside India.

Our Company was incorporated as 'Computer Age Management Services Private Limited' on May 25, 1988 at Madras, Tamil Nadu as a private limited company under the Companies Act, 1956, and was granted the certificate of incorporation by the Registrar of Companies, Tamil Nadu at Chennai ('RoC'). Our Company became a deemed public limited company under section 43A of Companies Act, 1956 on April 15, 2000 and the name of our Company was changed to 'Computer Age Management Services Limited' and the certificate of incorporation of our Company was endorsed by the RoC to that effect. Our Company became a private limited company, pursuant to Section 43A(2A) of Companies Act, 1956 with effect from March 29, 2001 and the name of our Company was changed back to 'Computer Age Management Services Private Limited'. The certificate of incorporation of our Company was again endorsed by the RoC to that effect. Subsequently, our Company was converted from a private limited company to a public limited company, pursuant to a special resolution passed by our Shareholders at the EGM held on September 9, 2019 and the name of our Company was changed to 'Computer Age Management Services Limited'. Consequently, a fresh certificate of incorporation was issued by the RoC on September 27, 2019. For further details, see 'History and Certain Corporate Matters' on page 123 of the red herring prospectus dated September 11, 2020 read with the addendum dated September 15, 2020 (collectively the 'RHP'). Registered Office: New No. 10, Old No. 178, M.G.R. Salai, Nungambakkam, Chennai 600 034, Tamil Nadu, India; Tel: +91 44 2843 2770. Corporate Office: No. 158, Rayala Towers, Tower - I, Anna Salai, Chennai 600 002, Tamil Nadu, India; Tel: +91 44 2843 2650. Website: www.camsonline.com; Contact Person: Manikandan Gopalakrishnan; E-mail: secretarial@camsonline.com; Corporate Identity Number: U65910TN1988PLC015757

OUR PROMOTER: GREAT TERRAIN INVESTMENT LTD

INITIAL PUBLIC OFFER OF UP TO 18,246,600 EQUITY SHARES OF FACE VALUE OF ₹10 EACH ("EQUITY SHARES") OF COMPUTER AGE MANAGEMENT SERVICES LIMITED ("COMPANY" OR "ISSUER") FOR CASH AT A PRICE OF ₹[•] PER EQUITY SHARE, THROUGH AN OFFER FOR SALE OF UP TO 18,246,600 EQUITY SHARES AGGRGATING UP TO ₹[•] MILLION ("OFFER" OR "OFFER FOR SALE") BY NSE INVESTMENTS LIMITED ("SELLING SHAREHOLDER"). THIS OFFER INCLUDES A RESERVATION OF UP TO 182,500 EQUITY SHARES (CONSTITUTING UP TO 0.37% OF THE POST-OFFER PAID-UP EQUITY SHARE CAPITAL) FOR PURCHASE BY ELIGIBLE EMPLOYEES (THE "EMPLOYEE RESERVATION PORTION"). THE OFFER LESS THE EMPLOYEE RESERVATION PORTION IS HEREINAFTER REFERRED TO AS THE "NET OFFER". THE OFFER AND THE NET OFFER WOULD CONSTITUTE AT LEAST 37.40% AND 37.03%, RESPECTIVELY, OF OUR POST-OFFER PAID-UP EQUITY SHARE CAPITAL.

Qualified Institutional Buyers Portion: Not more than 50% of the Net Offer
Retail Individual Bidders Portion: Not less than 35% of the Net Offer

Non-Institutional Bidders Portion: Not less than 15% of the Net Offer
Employee Reservation Portion: Upto 182,500 Equity Shares

Price Band: ₹ 1,229 to ₹ 1,230 per Equity Share of face value of ₹ 10 each.

A discount of ₹ 122 per Equity Share is being offered to Eligible Employees Bidding in the Employee Reservation Portion.

The Floor Price is 122.90 times the face value of the Equity Shares and the Cap Price is 123.00 times the face value of the Equity Shares.

Bids can be made for a minimum of 12 Equity Shares and in multiples of 12 Equity Shares thereafter.

Risks to Investors:

- The four Book Running Lead Managers associated with the Offer have handled 18 public issues in the past three years out of which 6 issues closed below the issue price on listing date.
- The Price/Earnings ratio based on diluted EPS for Fiscal 2020 for the Issuer at the upper end of the Price Band is as high as 34.61.
- Average cost of acquisition of Equity Shares for the Selling Shareholder namely NSE Investments Limited is ₹ 187.86 per Equity Share and the Offer Price at upper end of the Price Band is ₹ 1,230 per Equity Share.
- Weighted Average Return on Net Worth for Fiscals 2020, 2019 and 2018 is 31.40%.

ASBA* | Simple, Safe, Smart way of Application!!!

"Applications Supported by Blocked Amount (ASBA) is a better way of applying to issues by simply blocking the fund in the bank account. For further details, check section on ASBA below.

Mandatory in public issues. No cheque will be accepted.

UPI-Now available in ASBA for Retail Individual Investors ("RIs")**.

Investors are required to ensure that the bank account used for bidding is linked to their PAN.

UPI – Now available in ASBA for Retail Individual Bidders applying through Registered Brokers, DPs & RTAs. Retail Individual Bidders also have the option to submit the application directly to the ASBA Bank (SCSBs) or to use the facility of linked online trading, demat and bank account.

*ASBA has to be availed by all the investors except anchor investors. UPI may be availed by RIAs.

For details on the ASBA and UPI process, please refer to the details given in ASBA Form and abridged prospectus and also please refer to the section "Offer Procedure" beginning on page 277 of the RHP. The process is also available on the website of AIIB and Stock Exchanges in the General Information Document. ASBA Forms can be downloaded from the websites of BSE Limited ("BSE") and National Stock Exchange of India Limited ("NSE"), and together with BSE, the "Stock Exchanges" and can be obtained from the list of banks that is displayed on the website of SEBI at www.sebi.gov.in.

*List of banks supporting UPI is also available on the website of SEBI at www.sebi.gov.in. For the list of UPI Apps and Banks live on IPO, please refer to the link: www.sebi.gov.in. HDFC Bank Limited has been appointed as Sponsor Bank for the Offer, in accordance with the requirements of the SEBI Circular dated November 1, 2018. For other related grievance investors may contact: Kotak Mahindra Capital Company Limited - Mr. Ganesh Rane (+91 22 4336 0000) (kmccredressal@kotak.com); ICICI Securities Limited - Mr. Shekher Asnani Ms. Nidhi Wangnoo (+91 22 2288 2460) (customercare@icicisecurities.com); or Nomura Financial Advisory and Securities (India) Private Limited - Mr. Vishal Kanjani Ms. Aneesa Chandra (+91 22 4037 4037) (investorgrievances-in@nomura.com). For UPI related queries, investors can contact NPCI at the toll free number: 18001201740 and Mail Id: ipo.upi@npci.org.in.

**List of banks supporting ASBA is also available on the website of SEBI at www.sebi.gov.in. For the list of ASBA Apps and Banks live on IPO, please refer to the link: www.sebi.gov.in. HDFC Bank Limited has been appointed as Sponsor Bank for the Offer, in accordance with the requirements of the SEBI Circular dated November 1, 2018. For other related grievance investors may contact: Kotak Mahindra Capital Company Limited - Mr. Ganesh Rane (+91 22 4336 0000) (kmccredressal@kotak.com); ICICI Securities Limited - Mr. Shekher Asnani Ms. Nidhi Wangnoo (+91 22 2288 2460) (customercare@icicisecurities.com); or Nomura Financial Advisory and Securities (India) Private Limited - Mr. Vishal Kanjani Ms. Aneesa Chandra (+91 22 4037 4037) (investorgrievances-in@nomura.com).

BID/ OFFER PERIOD

BID/ OFFER OPENS TODAY

BID/ OFFER CLOSES ON WEDNESDAY, SEPTEMBER 23, 2020

In case of any revision in the Price Band, the Bid/ Offer Period will be extended by at least three additional Working Days after such revision in the Price Band, subject to the Bid/ Offer Period not exceeding 10 Working Days. In cases of force majeure, strike or similar circumstances, our Company (through the IPO Committee) in consultation with the Selling Shareholder and the BRLMs may, for reasons to be recorded in writing, extend the Bid/ Offer Period for a minimum of three Working Days, subject to the Bid/ Offer Period not exceeding 10 Working Days. Any revision in the Price Band and the revised Bid/ Offer Period, if applicable, shall be widely disseminated by notification to the Stock Exchanges, by issuing a press release, and also by indicating the change on the respective websites of the BRLMs and at the terminals of the Syndicate Members and by intimation to Designated Intermediaries and the Sponsor Bank.

The Offer is being made through the Book Building Process, in terms of Rule 19(2)(b) of the Securities Contracts (Regulation) Rules, 1957, as amended ("SCRR") read with Regulation 31 of the SEBI ICDR Regulations and in compliance with Regulation 6(1) of the SEBI ICDR Regulations wherein not more than 50% of the Net Offer shall be available for allocation on a proportionate basis to Qualified Institutional Buyers ("QIBs") (the "QIB Portion"), provided that our Company (through the IPO Committee) in consultation with the Selling Shareholder and the BRLMs may allocate up to 60% of the QIB Portion to Anchor Investors on a discretionary basis. One-third of the Anchor Investor Portion shall be reserved for domestic Mutual Funds, subject to valid Bids being received from the domestic Mutual Funds at or above the Anchor Investor Allocation Price. 5% of the QIB Portion (excluding the Anchor Investor Portion) shall be available for allocation on a proportionate basis to Mutual Funds only, and the remainder of the QIB Portion shall be available for allocation on a proportionate basis to all QIB Bidders (other than Anchor Investors), including Mutual Funds, subject to valid Bids being received at or above the Offer Price. However, if the aggregate demand from Mutual Funds is less than 5% of the QIB Portion, the balance Equity Shares available for allocation in the Mutual Fund Portion will be added to the remaining QIB Portion for proportionate allocation to QIBs. Further, not less than 15% of the Net Offer shall be available for allocation on a proportionate basis to Non-Institutional Bidders and not less than 35% of the Net Offer shall be available for allocation to RIAs in accordance with the SEBI ICDR Regulations, subject to valid Bids being received from them at or above the Offer Price. Further, Equity Shares will be allocated on a proportionate basis to Eligible Employees applying under the Employee Reservation Portion, subject to valid Bids received from them at or above the Offer Price. All potential Bidders (except Anchor Investors) are required to mandatorily utilise the Application Supported by Blocked Amount ("ASBA") process providing details of their respective bank account (including UPI ID for RIAs using UPI Mechanism), in which the corresponding Bid Amounts will be blocked by the SCSBs or the Sponsor Bank, as applicable. Anchor Investors are not permitted to participate in the Offer through the ASBA process. For details, see "Offer Procedure" on page 277 of the RHP.

Bidders/Applicants should ensure that DP ID, PAN and the Client ID and UPI ID (as applicable) are correctly filled in the Bid cum Application Form. The DP ID, PAN and Client ID provided in the Bid cum Application Form should match with the DP ID, PAN, Client ID available in the Depository database, otherwise, the Bid cum Application Form is liable to be rejected.

Bidders/Applicants should note that on the basis of the PAN, DP ID and Client ID as provided in the Bid cum Application Form, the Bidder/Applicant may be deemed to have authorized the Depositories to provide to the Registrar to the Offer, any requested Demographic Details of the Bidder/Applicant as available on the records of the depositories. These Demographic Details may be used, among other things, for giving Allotment Advice or unblocking of ASBA Account or for other correspondence(s) related to the Offer. Bidders/Applicants are advised to update any changes to their Demographic Details as available in the records of the Depository Participant to ensure accuracy of records. Any delay resulting from failure to update the Demographic Details would be at the Bidders/Applicants' sole risk.

The Bidders should note that on pages 104, 112 and 243 of the RHP, "Aditya Birla Capital Limited" shall be read as "Aditya Birla Sun Life AMC Limited (a subsidiary of Aditya Birla Capital Limited)" and on page 97 of the RHP "ipru" shall be read as "IPRUTOUCH".

BOOK RUNNING LEAD MANAGERS

kotak® Investment Banking

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SEBI Registration No.: INM000008704

HDFC BANK

We understand your world
HDFC Bank Limited*
Investment Banking Group, Unit No. 401 & 402, 4th Floor
Tower B, Peninsula Business Park

Opinion

MONDAY, SEPTEMBER 21, 2020

RationalExpectations

SUNIL JAIN

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@thesuniljain

Won't pay my bills, even if court orders

As the Vedanta case shows, government refusing to accept arbitration orders is the new challenge for DoingBusiness

F UNPAID DUES—of both the government and PSUs, at the Centre and the states—running into lakhs of crore rupees was the big problem that India Inc faced while dealing with the government, apart from the miles of red tape, getting the government to honour even arbitration court verdicts (sometimes even those of regular courts) is proving to be an equally big challenge.

The latest in this sad saga is a \$476-mn arbitration award that Vedanta and Videocon have just won in the Supreme Court (SC) pertaining to the Ravva oil and gas fields that they had jointly developed in the 2000s. The government and the private contractors had a dispute over how much of the costs could be recovered by the contractors and, after the dispute went into arbitration in Malaysia, the private firms won. The government, however, refused to accept the award and challenged it on the grounds that it was violative of 'public policy'—this is the most common ground for challenging arbitration awards. Last week, however, SC rejected the government's arguments; how long it will take for Vodafone-Videocon to get back their money now remains to be seen.

What makes this especially worrying is that the original award was given way back in January 2011! Challenging global awards has become so much of a habit that even in the case of Tata-DoCoMo, where the government was not even a party, it challenged the award, on the grounds of 'public policy'; it is complicated, but the Tatas were happy to have lost the case as this allowed them to make the payment to DoCoMo to honour a contractual commitment.

Though the numbers are much higher, there is a similar case of cost-recovery involving Reliance Industries and the Panna Mukta Tapti fields it was working on; Reliance won the award in 2016, the government challenged it and the case is still in court. And, in the Reliance-ONGC case where the government had asked for \$1.6-bn in damages—Reliance denied the government charges that it had been 'stealing' natural gas from ONGC—the arbitration court gave a verdict in favour of Reliance; that was in 2018 but, predictably, the government has challenged this in court.

The Antrix-Devas case is quite similar. In that case, Isro's arm Antrix was to build two satellites for Devas Multimedia, with 70 MHz of spectrum thrown in; with the CAG enquiring into the matter, and the reverberations of the 2G case still strong, the government cancelled the contract. Devas went in for arbitration and won a \$672-mn award. How this case will play out in the court—the government challenged the award—is not clear but, six months ago, SC asked Devas whether it would be willing to waive off the interest component of the money owed to it; that suggests the government may lose this challenge as well.

Fortunately for companies, the courts are increasingly—though not always—battling for honouring arbitration awards. In the Tata-DoCoMo case, when the government argued that making the payment would violate the Fema law, the judge said that if that were the case, the Tatas could pay the Fema penalties as well, but the award would be honoured. And Hindustan Construction Company (HCC) won a big battle—but not the war—when, last year, SC struck down an unfair amendment to the Arbitration Act. Under the arbitration law, no automatic stays were to be granted in future for any case where the proceedings started after October 2015; parties challenging the award could still get a stay, but the courts would decide on the merits of each case. But Section 87 that was inserted later allowed an automatic stay on all cases before October 2015, and that ensured HCC couldn't get paid even though it had won in arbitration. The road ahead for HCC still remains a long one since, while the SC ruling meant the National Highways Authority of India (NHAI) couldn't get an automatic stay on the arbitration cases it had lost, HCC would have to approach each high court where NHAI got a stay and ask for it to be vacated.

India's tortuous legal system is the main reason why most global firms working here have arbitration clauses in their agreements; indeed, the reason why the government came up with arbitration laws—it even put in place fairly strict rules to prevent the awards from being challenged—was to ensure that firms were able to settle their disputes quickly. Yet, as we are seeing, the government almost habitually challenges all awards, and this ensures that the delays continue. Another favourite tactic is to delay the appointment of arbitrators and, in the case of Vodafone and Cairn, to even argue that the cases could not be arbitrated under the bilateral investment treaties. In the *Nafed vs Swiss firm Alimenta*, while SC ruled in favour of the government—which had argued 'public policy' again!—earlier this year, keep in mind the award was given in Alimenta's favour way back in 1989!

So if a Vodafone or a Cairn finally win their cases, there is no guarantee the government will not challenge them again on the grounds of 'public policy'. If the courts uphold the challenge—or allow it to be delayed for years—this will be a double whammy for the firms. Keep in mind the infamous retrospective tax was brought in by then finance minister Pranab Mukherjee after SC had ruled in favour of Vodafone in the tax matter. In the ITC case too, after SC had ruled in its favouring the ₹803-crore excise duty case, the government passed an ordinance that changed the tax law; ITC then approached the government for a settlement and, as part of this, while ITC didn't have to pay the government ₹453 crore, the government got to keep the ₹350-crore that ITC had already paid in the case. The government refusing to honour arbitration and court cases, it appears, is an old tradition.

HiddenCOST

Pandemic-control related disruptions in access to healthcare seem to have caused a spike in stillbirth

A CLUTCH OF STUDIES, *Nature* reports, has revealed a shocking cost of the pandemic—the rise in proportion of pregnancies that ended in stillbirths (deaths of the baby in the womb). With access to healthcare eroded because of the lockdown, and supply-chain of crucial nutritional and pharmacological support essential for safe pregnancy disrupted, many women lost their babies. The thinning of healthcare access meant that complications that could lead to stillbirths went unnoticed/unattended. With national Covid-19 control protocols advising pregnant women not to visit healthcare facilities, unintended loss of pregnancies could have occurred. The largest study on the topic, drawing on data of 20,000 women in nine hospitals in Nepal, noted an increase of 50% in stillbirths.

What makes matters worse is, with institutionalised delivery likely to have fallen because of lockdown and pregnant women (or families) choosing to avoid hospitals, the actual stillbirth rates could be higher. Routine antenatal care that could have saved many pregnancies was unavailable to the most vulnerable. But, what is interesting is that the trend was noticed even in developed countries like the UK, and not just low-and middle-income countries. Indeed, while advances in telemedicine have helped bridge a lot of gaps in access to healthcare, in the case of antenatal care the requirement is for in-person consultation and monitoring—the UK reported lesser number of women coming in for hypertension, which could mean hypertension in many pregnant women, which is a stillbirth risk, went unreported. As the world learns to live with the SARS-CoV-2, it will need to address such human costs of the pandemic.



PRESERVING SAFETY NETS

Congress leader P Chidambaram

APMC system is indeed a safety net for the farmer but it is a restricted market ... We need to enlarge the market for agriculture produce while preserving the 'safety net' principle through MSP and Public Procurement

MARKET REPUTATION

THE MARKETS SEEMED TO FAVOUR FAMILY-OWNED BUSINESSES IN INDIA, AS IS EVIDENT FROM STOCK PERFORMANCE. ALSO, THEY WERE MORE AGGRESSIVE WHEN IT CAME TO ACQUISITIONS

Did family-owned businesses handle the pandemic better?

GIVEN THE DOMINATING presence, family-owned businesses have in India, we thought it was worth evaluating whether there was any difference in responses to the Covid between family-owned businesses (FBs) and non-family owned businesses (NFBs). Family-owned businesses comprise 300 of the top-500 Indian companies, they earn \$670 billion of combined revenues, comprise 74% of manufacturing output and employ more than 5.2 million people. It is not commonly known that FBs lead even in respect of the environment, social and governance (ESG) scores in India. Over the last 15 years, FBs have shown higher revenue growth, together with higher leverage and lower short-term profitability, however, they have been rewarded with higher share price appreciation. We thought it would be instructive to evaluate how the FBs performed relative to NFBs during the pandemic.

To do this quick and dirty review, we restricted our sample to 200 companies—100 FBs and 100 NFBs. Covering sectors such as industrial goods & auto industries (40%), financial services (25%), consumer goods and services (16%), technology and media (11%) and pharma (10%). While a high-level analysis may not allow for deep insights, it does provide enough information to give us a broad directional indication of how India's FBs have fared. On average, FBs have seen a higher drop in consolidated revenue in Q1FY21 against Q4FY20—a 34% decline as compared to 30% for NFBs. The PBT for FBs also similarly dropped ~35% as compared to a 23% drop for NFBs. The disparity observed in the analysed companies also arises from the higher proportion of NFBs in tech and financial sectors (which have till now performed better relative to other

JANMEJAYA SINHA & SAURAV MOHANTY

Sinha is chairman and Mohanty is consultant, BCG India
Views are personal



sectors) within the top companies of the country.

How have stock markets reacted to FBs and NFBs? It is true that market valuations across the globe are exaggerated because of the expansive monetary policy that all central banks are pursuing—increasing liquidity and lowering interest rates. This holds true for India, compounded further by large foreign inflows, together with a fall in imports and a rise in RBI's reserves. Stock markets in India are at elevated levels. Within this context, FBs' stocks have gone up by 36% on average as compared to 23% for NFBs. In doing this, we took out the Jio effect, to see if the conclusions hold even if we did not account for the nearly \$20-billion investment that Jio platforms attracted.

Why did the stock market show more confidence in FBs? Quite honestly, it is not possible to answer this question in real-time. We do not have all the data yet to explore this question deeply. But, there are a few surface-level indicators that suggest some answers. While a quick dipstick cannot substitute deep analysis, we have sifted through company results and media reports to form an opinion. Intuitively, one could imagine that FBs deal with the family wealth

and so take preventive action early. What we could ascertain was that FBs were quick to act to protect themselves. They exhibited strong proactiveness with a majority of them building cash provisions higher than mandated. FBs were in the news constantly for raising capital using various means—NCDs (Mahindra, Reliance), commercial papers (Mahindra), debt restructuring (GMR), cash release from surplus assets (various FMCG players). Proactive measures and strong communication to the market gave confidence to the market about their plans.

Counter-intuitively markets were not upset by the lower PBT performance of FBs compared to NFBs. Large NFBs were clinical in managing their costs down to protect profit erosion primarily by a reduction in COGs—drop from 60% share of revenue to 49% of revenue but also by reducing their use of direct labour costs, mostly contract labour. FBs, on the other hand, had a more muted reduction of COGs from 56% of revenue to 50%. The media did not report knee-jerk measures by FBs, only by some startups, in laying off large numbers of their employees. Salary cuts were reported for FBs and

market adoption by at least a decade. What one uncovers is this fascinating dichotomy in India's emotions with respect to FBs. Markets respect them, but the government, regulators and the public often suspect them. They span from the best reputations to the worst reputations. However, there is one thing that separates FBs from NFBs. FBs demonstrate a longer-term perspective than the next quarter, in fact, sometimes they want to build for the next generation. Maybe the market sees this!

India's first-six months of Covid-19

How quickly the nation's leadership learns from these past six months and changes its approach will be vital for managing the pandemic and achieving economic recovery

NIRVIKAR SINGH

Professor of Economics, University of California. Views are personal



to treat them, and where increasing Covid-19 cases will crowd out treatment for all kinds of other illnesses. This was a worry right from the start of the pandemic, even in more developed countries, but India may face this situation more starkly in the next months.

What is to be done? In late August, in a joint statement, the Indian Public Health Association, the Indian Association of Epidemiologists, and the Indian Association of Social and Preventive Medicine called for the lockdown to be discontinued. This recommendation is a reflection of the failure of the government to use the initial drastic lockdown to plan and implement an effective public health strategy. These experts want testing that is more targeted than the current policy of trying to track and test most contacts of new cases. The rationale is that these newly identified cases are too small a fraction of actual infections. However, innovation might help: a cheap and quick home test, even if not too reliable, might allow rapid expansion of testing and more accurate containment of those who are infected.

If the number of cases is going to keep increasing, then the obvious place where the government needs to put resources is in healthcare, including facilities, equipment and personnel. If trained personnel are not available, then they could be brought in temporarily from other countries. There are thousands of medical personnel of Indian origin who might be willing to help in the kind of emergency situation that India may face. As public health experts suggest, testing should be targeted to protect healthcare workers, and they should also receive the best protection and equipment possible.

The rate of return to such expenditures is obviously very high if the recovery of the entire economy is at stake.

The central government could also help by being more honest about the situation, by being willing to consult experts more readily, and by communicating more effectively with citizens. The last of these is easy to underestimate, but it is critical to get it right. Initially, the result of government communications was panic and fear. Now, weariness has set in, and people appear to be ignoring precautions such as mask-wearing and social distancing. This is a time for repeated reminders from those in power to those whom they notionally serve. My impression is that frontline workers and state governments have been making strong efforts, but as one moves up the hierarchy of power and authority, the level of performance seems to attenuate.

It is a reasonable conjecture that over-centralisation is hurting India now more than ever. This refers not only to the hierarchies of government but also the concentration of decision-making at the highest level. The pandemic requires rapid and comprehensive flows of information, along with the capacity to process this information and make good decisions. At the top, this means being able to absorb diverse ideas and bad news, to seek out expert judgments, and to adjust rapidly. Beating the coronavirus is different from defeating political opponents or charming citizens eager for hope and change.

How quickly the nation's leadership learns from these past six months and changes its approach will be vital for managing the pandemic and achieving economic recovery and sustained growth.

Now, weariness has set in, and people appear to be ignoring precautions such as mask-wearing and social distancing

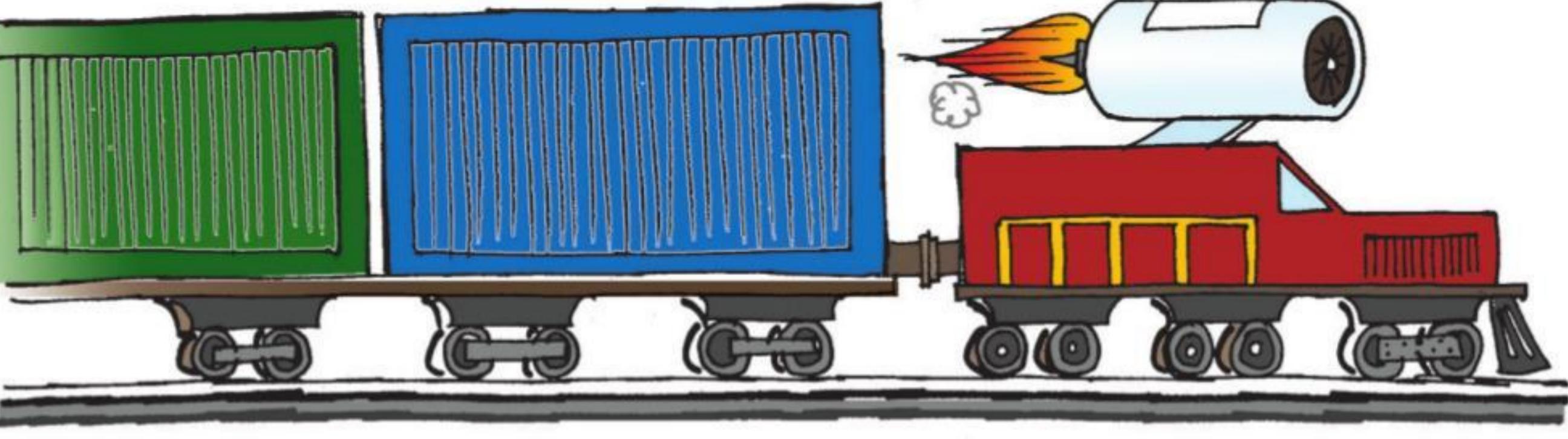
LETTERS TO THE EDITOR

On data security

An Indian English daily deserves big kudos for exposing the wrong intentions behind a Chinese technology company tracking personal data of around 10,000 prominent Indian individuals and organisations in conjunction with Chinese government. This includes, the president of India also, the VP, the prime minister of India and the opposition leaders, including Congress president, CMs, MPs, army chief, and industrialists. The Chinese company has also collected the database of bureaucrats in key positions, judges, scientists, academicians, journalists, actors, sportspersons, religious figures and activists. The government has taken a good initiative on Wednesday by constituting an expert committee under the National Cyber Security Coordinator to study these reports, evaluate their implications, assess any violations of law and submit its recommendations within 30 days. The government must ensure to build an "impregnable firewall" to deal with the "digital aggression" by the neighbouring country, and must see what can be done. It is a matter of grave concern as China has been behind the spread of coronavirus, physical aggression in Ladakh and now "digital aggression". We are in clutches of China. Is the government not aware of it? Our national security is being shattered. Every common individual has a right to privacy for his personal details and data. The situation is scary to know and threatens national security as prominent government functionaries and important personalities, who have so many confidential details with them related to security and other policies of the government, the leakage of which can lead to serious threats to security and sovereignty of the country. Government needs to act quick on nabbing this Chinese company to avoid any further implications.

—Sanjay Chopra, Mohali

Write to us at feletters@expressindia.com



**RAGHU
DAYAL**

The author is senior fellow, Asian Institute of Transport Development, Delhi



RAILWAY FREIGHT

Taking the track less travelled

The heart of the Indian Railways' freight strategy should be the creation of high-volume, high-speed freight corridors, with critical mass carried in train loads. It needs to create this critical mass in partnership with other players—given roads' role in first-/last-mile connectivity, road transport must be brought in as a partner

and precipitously.

For capacity increase, railways' crucial need, the Indian Railways needed to sagely prioritise its investments and reform project management. Resources have been spread thinly on scattered projects, providing little tangible relief on congested routes or terminals. Characteristically, two DFCs, acutely critical for capacity enhancement, have languished for ten years. Seventy years ago, the Indian Railways commissioned the extremely challenging 200-km Assam Link in just 20 months.

Cessation of passenger trains during the Covid-19 crisis created a rare opportunity for the Indian Railways to dramatically reorganise its passenger business. It can have substantial sectional and terminal capacity released by drastically curtailing, if not eliminating, around 3,800 'regional'/sectional trains it runs daily for short distance (average 110 km) journeys. These are the services that also account for a major share in the annual loss of ₹40,000 crore the Indian Railways incurs in passenger business. Low passenger fares compel the Indian Railways to jacked up freight charges; high freight rates dampen freight volumes. As it is, unwittingly, the Indian Railways let overall freight costs to escalate through wasteful concepts like exchange yards for large industries, and competitive departmental empire-building while providing connectivity by private sidings.

The nation's freight pie got ever larger, but the Railways' slice has got only thinner. The Indian Railways has remained overwhelmingly patronised by captive customers. Even in case of the nine bulk commodities, its bread and butter, its share has been dwindling. It carries a minuscule volume of the estimated 1,000 million tonne of piece-meal general goods journeying over 700 km and more. Considered preferable for containerised transport, FMCG (estimated annual market of value of ₹4,50,000 crore) is a principal commodity group, which runs an annual logistics bill of ₹35,000 crore. Several other prominent sectors would include automobiles, chemicals and textiles.

Today, two recurring themes reverberate across the logistics domain—digitalisation and multimodality. The nature of freight being transported is changing fast from heavy bulk to lighter high-value goods to move in smaller consignment volumes. Speed in delivery is itself an important characteristic of product quality.

The heart of the Indian Railways' freight strategy will be the creation of high-volume, high-speed freight corridors, with critical mass carried in train loads. It needs to create this critical mass in partnership with other players, aggregating/consolidating freight into train

There appears potential for overnight intercity rail freight transport, like on Canadian Pacific between Montréal and Toronto

loads. Roads play a pivotal role for first-/last-mile connectivity; they need to be co-opted as partners.

A major sector for the Indian Railways to focus on is the generic parcels traffic, which encompasses the express market. The Indian Railways may operate dedicated train formations conceptualised and developed by private entrepreneur/integrator analogous to envisaged private passenger train operators. Individual vans may be offered for intercity transport of freight/packages/courier packages by fast passenger trains. Some others may opt for dedicated space to be leased on long-term contract in VPs on such trains. Levying FAK rate, the Indian Railways may make no distinction between parcel and freight, pricing determined according to cost incurred and the level of service provided.

Amidst the current pandemic onslaught, the Indian Railways traffic managers overcame entrenched timidity at time-bound transit and ran on demand time-definite 'parcel' trains. They need to audaciously promote the door-to-door transit venture, strategically involving established integrators and logistics providers. Further, there appears potential for overnight intercity rail freight transport, like on Canadian Pacific between Montréal and Toronto, or as several European railways improvised high speed LGV train sets to operate freight services similar to air freight carriers. The Indian Railways may plan for overnight intercity journey of freight and documents, post-DFCs.

Along with appropriate software of policies and processes, the Indian Railways may concomitantly design and develop ancillary hardware, including a wagon for speeds about 120 km/h, with heavy loads, also when empty, like it developed new generation 'high speed', 'high capacity' parcel vans. The former senior railway engineer Naresh Kumar-designed 'Dwarf' container as also the standardised pallet/cube will incentivise break-bulk cargo by rail.

Now is a propitious time for the Indian Railways to prepare for the post-Covid-19 future by using the crisis to reimagine, reorient itself. Today, it's not the big that eats the small; it's the fast that eats the slow. The tsunami of fierce competition, volatile customer demands, rapidly evolving technologies would demand the Indian Railways' managers to grasp the nettle—adapt its mammoth, moribund apparatus to operate in a new paradigm. An important mandatory ingredient of the new normal will be optimising asset utilisation, accelerating asset velocity, embracing digital technologies, reducing unit cost, ensuring speed, timeliness, reliability of deliveries, and ease of doing business.

Fiscal problems of Indian states

MS ANANTH

The author is a Delhi-based lawyer

States with steep revenue deficits must address the issue of fiscal responsibility, raised by several Finance Commissions

IN NOVEMBER 2016, nine judges of the Supreme Court held that states were within their right to design their fiscal legislations to ensure that the tax burden on goods imported from other states and goods produced within the state fall equally. The judges reiterated federalism as a basic structure of the Constitution and held that the power to levy entry tax under Entry 52 of List II of Schedule VII was not subject to any restriction. The case was *final Stainless Steel Ltd & Anr v. State of Haryana & Ors*, and the issue in question was power of states to levy entry tax under Articles 301-304 of the Constitution. But in May 2015, the Lok Sabha had already passed the Constitution 101st Amendment Act which deleted Entry 52 of List II, Schedule VII, while harmonising and consolidating various indirect taxes. The significance of this: Why borrow when you can tax?

The Centre's and the states' borrowing powers are subject to limits under Article 292 and their respective FRBMs. The need for fiscal responsibility on the part of states has been identified in successive Finance Commissions. Increasing borrowings of states, with no change in revenue, are bound to adversely affect their commitments under FRBM rules. This would be harsh for states that have practised fiscal discipline and have high GST receipts.

For states, there is no mechanism to resolve which entity is to borrow, and as long as the Centre doesn't compensate states and directs borrowing, states will have little option but to comply. The Centre acknowledged its obligation to compensate states unambiguously in terms of the GST Compensation Act (Section 19). But the burden of this compensation falls on taxpayers, and not the central government, who pay for goods and services purchased either in the course of interstate trade and intrastate commerce. This is ironic, because levying compensatory cess on intrastate sales has the effect of a state taxing itself to compensate itself. Disputes with respect to levy of compensation cess would be between taxpayers and central or state governments. If states dispute the computation or lack of payment, state governments would have to litigate on the decision of the GST Council before the Supreme Court under Article 131.

Under the GST Compensation Act, compensation is liable to be paid only for five years from 2017. After 2022, the Centre is under no obligation to compensate states. It is in this context that residuary taxation powers of states are important. The amendment deleted substantial taxation powers but left untouched taxation powers of panchayat, municipality, regional council or district council and taxes on sale of electricity, fuel and alcohol. Entertainment-related levies have been challenged in Madhya Pradesh, Allahabad and Kerala High Courts. These taxes are over and above GST—on entertainment, paid on ticket prices by cinemagoers.

The deletion of Entry 52 may not take away the power of taxation since this power comes from Article 304, which remains unchanged after the amendment. Entries in Schedule VII are only subject matters of legislative powers and the actual power flows from the provisions of the Constitution itself (*State of West Bengal v. Kesoram Industries*). There's nothing impermissible or constitutionally illegal in the actions of states imposing such taxes, since (a) there is no equity in taxation and (b) raising finances is a legitimate act of a state. Since federalism is part of the basic structure, states can legitimately take recourse to these powers.

The fiscal problem of Indian states isn't unique. Provinces in Canada and states in the US are facing a problem with similar consequences—low taxes, revenue, increasing deficits. In the US, there has been talk of states invoking bankruptcy laws to clean the slate and rewrite contracts.

The question whether the Centre should borrow or a state is only a means to an end—fiscal responsibility. The bigger issue of fiscal responsibility raised by the earlier Finance Commissions needs to be addressed by states with steep revenue deficits. Nearly 200 years after Shakespeare advocated fiscal prudence through Laertes, George Washington reiterated this for a new country. His caution of 'avoiding... accumulation of debt... not ungenerously throwing upon posterity the burthen, which we ourselves ought to bear' is exquisitely relevant for Indian states.

BUYED BY A bright streak of rail freight loading and revenue last month, catching up with the August 2019 levels, railway minister Piyush Goyal recently hailed Indian Railways' 'serious efforts' during the challenging Covid-19 days to raise its modal share in the nation's freight transport market to 40% (from current estimated less than 30%).

Goyal spoke of customers appreciating railway managers' outreach to them, and discounts of 5-50% offered in freight rates. The Indian Railways' high freight tariffs besides endemic capacity constraints on tracks and terminals, as also bureaucratic service regime, conspire to let the system wallow in only an

incremental growth trajectory, far below its potential. Consider the Indian Railways' lacklustre performance: Its freight loading rose over five years 2014-15 to 2018-19 at just 2.12% CAGR, and tonne-kilometres (NTKM) at only 0.26%.

Notwithstanding the Railways being a safe, energy-efficient, land use-efficient, and environmentally-benign mode, the rail-road mix in the country's freight movement has developed sub-optimally. Several experts and committees recommended the Indian Railways to achieve an optimal 50% modal share by steadily raising the rail-road ratio of 35:65 in Plan XII (2012-17) to 39:61 in Plan XIII, 45:55 in Plan VIV, and to 50:50 by Plan XV. Rail share, instead of rising, has been continuously sliding—

and records. Online application systems were eased—for instance, easy online process for electrical connections. Over 20 departments/agencies—labour, pollution control board, commercial tax, power, food safety and drugs—were part of this. Effective implementation of EoDB reforms laid the ground for sowing of seeds.

Sowing the seeds

Developing infrastructure was another priority—investment in infrastructure rose 3-5 times compared to previous governments, and 100-150% of accrued funds were released for the infra sector; this was a huge support to industry. The state has a robust industrial infrastructure, including 15 industrial areas, 12 specialised parks, four growth centres and industrial infrastructure development centres (IIDC). As of February 2020, UP had 20 notified, 13 operational and 23 formally-approved SEZs. Merchandise exports from the state reached \$16.29 billion in 2018-19 and \$12.82 billion in April-December 2019. In 2019 alone, 147 investment intentions worth ₹16,799 crore (\$2,200 million) were filed in UP. There has been a considerable rise in the number of industrial clusters/hubs and PPP projects in the infrastructure domain. Jharkhand airport project, defence corridor, etc., are some ground-breaking efforts to promote business. Laying these seeds is an important task done by the farmer preparing for the rain.

Rains will come

The pandemic has changed the landscape of business and societies. The UP CM is working relentlessly to ensure that the speed of execution is not slowed down. The post-pandemic era for UP will bring rains and the seed sown by the current government will reap a rich harvest.

Ready for the rains

UP's EoDB progress mirrors the fable of the drought-stricken farmer who was prepared for the rains when they came

**ACHAL
SHARMA**

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TWO FARMERS, WHO were neighbours, were suffering financial distress due to many years of drought. Every season, they looked at their dry fields, waited for the rain and blamed God for their misfortune. When this suffering peaked, one of them started to plough. He took three days to plough his land and lay the seeds. The other farmer thought that his friend was wasting his energy and resources. He asked him the reason for doing so. The first farmer replied he was preparing his soil for rainfall. In a few days, the rains fell, but only one reaped a harvest. Why? Because he had prepared his ground and didn't just wait for the rain.

Uttar Pradesh jumping 10 ranks to reach the second position on the list of states that have implemented the Ease of Doing Business Reforms is an example of the prepared farmer. Chief minister Yogi Adityanath has surprised many with the aggression and sensitivities he brings with himself. This is also a reply from him to his adversaries who always thought the state would not do well under his leadership.

Ploughing the soil
Implementing 186 out of 187 EoDB

reforms prescribed by the Centre in February 2019 is commendable. Implementing these in a year's time would not have been possible unless the state government was already working on this. Before laying the ground for next plantation, this farmer had to burn the field; CM Adityanath did it by reducing crime. Controlling organised crime in the state was one of the first steps for bringing ease of business to the state. The next step was to implement EoDB enablers of providing access to information, transparency and single-window support. Enabling Invest Mitra and other digital platforms was sound foundation-laying. Invest Mitra received nearly 2.3 lakh applications for NOCs in the last two years, and it efficiently cleared 94% of them. There are 73% satisfied customers on this portal. This unified portal is a transparent, one-stop solution for investor boarding and time-bound service-delivery. Every district was chased on EoDB preparedness, and the state ensured they were ranked on EoBD parameters. It digitised land transaction deeds of last 10 years at all sub-registrar offices and put it up online to facilitate checking of ownership details and history. In addition, other parameters were met for land transactions

and records. Online application systems were eased—for instance, easy online process for electrical connections. Over 20 departments/agencies—labour, pollution control board, commercial tax, power, food safety and drugs—were part of this. Effective implementation of EoDB reforms laid the ground for sowing of seeds.

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The e-invoice edge

E-invoicing, to be rolled out on Oct 1 for businesses with ₹500-cr-plus turnover, is a win-win for both govt and industry

**RAVI KIRAN
EDARA**

The author is an IRS officer and vice-president, GST Network, New Delhi. Views are personal

OCTOBER 1 onwards businesses with a turnover above ₹500 crore will start 'e-invoicing' their B2B supplies and exports. But what is an e-invoice? Currently, businesses use one or the other ERP solution or accountancy/billing software to create and manage invoices. This will continue in e-invoicing, but invoices will be sent in a standard digital format (called 'schema') to the Invoice Registration Portal (IRP). The portal gives back a signed invoice along with an Invoice Reference Number (IRN). It will also give a QR code containing key particulars of the invoice (including IRN). This 'machine-to-machine' exchange of data happens in a split second. Then the supplier issues invoice to the buyer by adding the QR code on the invoice copy. This process is called 'e-invoicing'. It is specified in rules that, where applicable, an invoice issued without obtaining IRN is not an invoice at all.

Advantages: E-invoicing appears to be another layer of compliance for taxpayers. But a closer look shows it is a step in easing compliance for businesses. Compliance becomes part of the business process and supply chain system. GST reporting will be easier with real-time auto-population of

invoice details into return (for supplier and respective buyers) and simultaneous generation of e-way bill, where required.

The standard invoice format (INV-01) has got all the elements of a typical commercial invoice. It paves way for interoperability amongst businesses, by allowing direct transmission of invoices in a structured format from one finance system to another. This leads to elimination of data-entry errors, reduction of reconciliation issues, reduction of disputes among transacting parties, fast payment cycles, reduction of paper, reduced processing costs, better internal controls and thus enhancing efficiency of businesses. At a global level, the EU countries lead this approach.

Global trends: Many Latin American countries are leaders in 'clearance' model of e-invoicing. Brazil, Chile and Mexico could plug revenue leakages and tax evasion in a significant way. In 'clearance' model, before issuing to buyer, an invoice has to be reported and cleared from a government-designated portal. India's design also broadly falls under this category.

This model has advantages: fiscal documents becoming tax-compliant on real-time basis, reduced risk of fines, single source of truth for fiscal purposes, possi-

ble elimination of requirement to file periodic returns, low frequency of audits, automatic refunds, reduction of frauds, etc.

Even in the EU where e-invoicing has meant electronic exchange of documents among businesses, they are actively looking towards the 'clearance' model.

Towards Continuous Transaction Controls (CTCs): Invoice is the key document evidencing business transaction as well as tax compliance. The 'clearance' model signals a departure from the traditional, retro-active system of 'post-audit'. In the 'post-audit' approach (in India also), long after completion of transaction, the invoice details are reported periodically by taxpayers to government. Drawbacks of this model are that tax authorities can obtain visibility of a transaction long after its conclusion and auditors have to exclusively rely on historical and often aggregated data maintained by businesses.

The global trend is towards CTCs, i.e., the digital mechanisms used by tax authorities to collect transactional invoice data in real-, or near-real time, so that tax receipts can be matched to business activity. Clearance model of e-invoicing is the prime example of this approach.

In recognition of popularity of CTCs in many countries, in June 2020 the International Chamber of Commerce had come out with practice principles for CTCs. The report notes: "There is an emerging view among both public administrations and businesses that technology-driven modernisation of public revenue collection such as CTCs have the potential to reduce the administrative burden on companies while increasing the effectiveness of tax and other public administration controls."

Against this backdrop, it is only expected that e-invoicing in India is going to be a win-win for both businesses and the government, in the time to come.



COVID IMPACT

Brad Smith, president, Microsoft

Access to broadband isn't just an economic imperative – it's a human right. The COVID-19 pandemic has exacerbated the digital divide.

SMART INNOVATIONS

Going beyond merely making in India

A strong focus on India-centric innovations has led to India-specific features in Samsung's consumer electronics and smartphones product portfolio

SUDHIR CHOWDHARY

IN JANUARY THIS year, Samsung launched its new line of refrigerators—Curd Maestro—that customers can use to make curd at home. Given the fascination Indian homes have for everything curd, it is no surprise these refrigerators saw very strong demand pan-India. "Curd is an essential in Indian households. We launched the Curd Maestro refrigerator after extensive consumer research in India that has helped us address consumer pain points when it comes to making curd at home," says Amitoj Singh, senior director and head, product innovation team at Samsung India.

"We found the common pain point was setting the curd and getting the same consistency and taste. The younger generation did not have the time for the process of boiling then cooling the milk, adding a bit of curd, and then ensuring it is kept in the fridge once it is set. This refrigerator addresses all these pain points," he explains.

But this brings us to the question—why did Samsung go down that road?

Local innovations

Company officials say that as a brand, Samsung is driven by five core philosophies—people, change, excellence, integrity, and co-prosperity. And these values have inspired the company to come up with innovations that help make the lives of consumers better. Therefore, as part of Samsung's 'Make for India' initiative, Samsung R&D centres in the country—one in Bengaluru and two in Noida—have been working on India-centric innovations based on consumer insights. This has led to several India-specific features across Samsung's consumer electronics and smartphones product portfolio, including the Unbox Magic television set series, Masala Dry, Sun Dry and Roti Naan microwave ovens.

The relevance of these innovations is evident especially now when many of us are working from home. Take, for example, Samsung's line of Smart Ovens that are tailor-made for Indian households and can make staples such as *tandoori rotis* and *naans* as well as *masalas* and *tadka* with the help of HotBlast technology.

On the television front, the Unbox Magic TV range that was launched last year was also made for India using insights from Indian consumers. Samsung R&D Institute Noida developed five industry-first features—personal computer mode, music system, home cloud, live cast and two-way sharing.

"These innovations keep in mind the evolving needs of Indian consumers on how they interact with their TV sets and other



We launched the Curd Maestro refrigerator after extensive consumer research in India that has helped us address consumer pain points when it comes to making curd at home.

— AMITOJ SINGH, SENIOR DIRECTOR AND HEAD, PRODUCT INNOVATION TEAM, SAMSUNG INDIA



smart devices. In the current context, TV sets with the personal computer mode are being used by consumers to work from home and study from home as these come with a free subscription to Office 365," says Singh.

Consumer insights are the key

Singh's product innovation team does consumer research and comes up with strong insights, along with inputs from diverse teams such as sales, marketing and others. These insights help R&D teams create these successful innovations.

"Indian consumers are unique, and the needs are unique. We need to innovate different for them, create products and features that help them solve their problems," he says.

Investing in collaboration

Last year, Samsung invested \$16.8 billion globally in R&D across its product lines as well as on cutting-edge innovations in Internet of Things (IoT) and 5G mobile networks, AI, autonomous driving, and connected car technologies. An interesting example of collaboration between Samsung R&D centres is the recently launched solution for Samsung's Galaxy A51 and Galaxy 71 smartphones—AltLife, which allows users to quickly switch between normal mode and private mode (Secure Folder) by simply double clicking the power key. The on-device AI function also intelligently suggests moving private content to the Secure Folder, thus enhancing smartphone privacy.

Last month, Samsung's Bengaluru R&D centre launched an industry-academia programme last month called Samsung PRISM (Preparing and Inspiring Student Minds).

Students in engineering colleges get to work on projects in AI (including vision tech), machine learning, 5G networks, IoT and connected devices to solve real world problems.

DIGITAL TRANSFORMATION

It's all about winning hearts and minds



Uma Ganesh

IT IS POSSIBLE to make a strong case for digital transformation on the strength of quantifiable metrics such as reduction of costs from better control of inventory or improving supply chain, enhanced customer experience leading to enhanced sales or retention of customers, expansion of market with the introduction of new products and services.

These potential outcomes are achieved when the organisation does radical rethinking on the use of right technology, processes and talent under the capable leadership.

However, digital transformation is much more than adopting new technologies or nurturing the innovation ecosystem. The fundamental factor that can spell success with the digital transformation journey is the business leader's ability to create the right culture and environment to embrace and facilitate the change. Unlike in the past when organisation strategy once developed would have three-to-five-year time frame to implement, organisations committing to digital transformation should be prepared to make changes and adapt on a daily basis.

Therefore, aligning values of employees with those of the organisation has to be top priority as it embarks upon the digital transformation journey. It's as important to assess culture risks of the organisation as it is to assess business risks in order to ensure that changes in processes or new technology adoption planned are successfully implemented. Employee reluctance or cynicism if ignored or not sensed by the management could have a major negative impact as organisations move forward with their



Tech Bytes



IT adoption helps MSMEs handle Covid

THE COVID-19 PANDEMIC has driven digital transformation of micro, small and medium enterprises (MSMEs) in India, as these businesses are now adopting technology for business continuity and growth. The *Covid-19 Lockdown: Business Owner's Sentiments Study* by Tally Solutions says that 94% of MSMEs relied on IT infrastructure during the lockdown to stay afloat. Sixty six percent of all business owners ensured timely payment to workforce, after unlock 3.0. The study highlights that 82% of small businesses are optimistic about outlook of business continuity with current cash flow getting better, allowing 66% of them to pay salaries on time after Unlock 3.0. The number of businesses with IT infrastructure has doubled since the beginning of the lockdown until the recent Unlock 3.0. Technology adoption enabled businesses to manage their operations as usual with 44% of the employees available to work during the lockdown, which increased to 66% as the lockdown was relaxed. Joyce Ray, head – India Business, Tally Solutions said, "Despite being one of the most adversely impacted sectors, the MSMEs have shown immense resilience and dynamism to overcome this situation through innovation and adaptability. Not only have these businesses ensured sustenance but also shown great moral character by supporting their employees during this time."

Nasscom FutureSkills & Microsoft for AI training

AS PART OF its ongoing efforts to promote skilling as a national priority, NASSCOM FutureSkills and Microsoft have joined hands to launch a nationwide AI skilling initiative. The initiative aims to skill one million students in AI by 2021. The collaboration will provide Microsoft's AI, machine learning and data science expertise to students through easy to consume modules including live demos, hands-on workshops and assignments. Rohini Srivaths, National Technology Officer, Microsoft India, said, "As economies start to recover from the pandemic, expanded access to digital skills will be one of the key drivers of an inclusive economic growth. Technologies like AI are becoming enablers for every business today, making the need for creating an AI ready ecosystem vital for India's economic and social value creation."

Gadgets

OPPO F17 PRO

Hot pick in the mid-range segment

F17 Pro impresses with its ultra-sleek body, nice display, good cameras and fast-charging capability

SUDHIR CHOWDHARY

SMOOTH, SLICK AND super-fast—words that best describe the mobile devices from Oppo's hugely popular F series. Before the pandemic, we had reviewed the F15 device that impressed us with its design and overall performance. Cut to present. The device maker has introduced F17 Pro, the latest addition to its F series. The new model is said to be one of the sleekest phones and comes with a host of new features on the camera side. Let us take a look at what's new in the phone and how it performs.

Basically, we are looking at two devices in the F17 series: F17 Pro comes in 8+128GB configuration and is available in three colours (Magic Blue, Matte Black, and Metallic) for ₹22,990. The other device is F17 that comes in two variants of 6GB+128GB and 8GB+128GB and is priced attractively at ₹17,990 and ₹19,990 respectively.

Our trial unit was the Magic Blue F17 Pro that packs an ultra-sleek body (7.48mm thickness) and weighs just 164g making it the sleekest phones around.

Trust me, you'll be amazed by the comfortable and smooth in-hand feel of the device, you can easily slide it into your jeans pocket or it can be tucked into the purse with ease without causing any bulge.

Oppo F17 Pro sports a 6.43-inch Full HD+, Super AMOLED screen with a large



90.7% screen-to-body ratio to offer a good viewing experience. The display uses Mini Dual-Punch Holes that boast the industry's smallest camera diameter of only 3.7mm to ensure that the screen's real estate is maximised to fully enjoy video games and intricate details in every shot. The screen also features In-Display Fingerprint Unlock 3.0, which can rapidly unlock a screen in 0.3 seconds.

Inside, we are looking at a powerful MediaTek Helio P95 AI chipset that boasts 8-cores with a CPU frequency as high as 2.2GHz. It also comes with 2 ARM Cortex-A75 Prime Cores operating at up to 2.2GHz and 6 ARM Cortex-A55 Efficiency Cores that can operate at up to 2.0GHz. The device also features an 8GB of memory and 128GB of storage, which can be fur-

ther extended up to 256GB through a 3-Card Slot. The phone packs a large 4000mAh battery along with OPPO's proprietary 30W VOOC Flash Charge 4.0 technology. With only a 5-minute charge, users can enjoy four hours of talk time with the F17 Pro. Users can also enjoy a 74% charge in just 30 minutes with the F17 Pro and full charge in just 53 minutes.

With a suite of six AI portrait cameras, the F17 Pro packs a camera powerhouse with easy-to-use portrait photography and video stabilisation features. The phone is designed to offer a powerful combination of AI cameras including a 48MP wide-angle quad-camera setup on the rear, and Dual Depth cameras in the front that together offers better clarity and quality to pictures. The Dual Lens Bokeh effect and low-light-HDR algorithms to capture artistic portraits even in low-light.

Plain-speak, we were impressed by the F17 Pro a lot. It certainly delivers in everything the company has promised. It has an ultra-sleek body, good camera performance, an enviable display, great speaker audio quality, high-end processing power, and reasonably good battery life with crazy-fast charging. Certainly a hot pick in the mid-range segment.

KEY FEATURES

- Heart-rate monitoring with PPG optical sensor

- Magnetic sport ear hooks to prevent them from dropping

- Superior sound that enhances beats during exercise

- IP55 water and dust resistant rating

- Eight hour battery life (and a magnetic charging box)

- Dual-microphone noise reduction for calls

- In-ear detection that automatically plays/pauses music

- Estimated street price: ₹6,999

cially the bass effect—is good, and it is definitely better than what your average wired earphones will deliver, though it is not in the same league as that of top-quality headphones.

Wireless earphones are here to stay, and have become a social signal of affluence.



HUAMI AMAZFIT POWERBUDS

Towards a truly wireless world

The good thing is the Amazfit PowerBuds aren't a rip-off of Apple AirPods

VIKRAM CHAUDHARY

WHEN APPLE LAUNCHED the AirPods in 2016, it set off a new phenomenon—these were wireless earphones that were also a style statement. Almost immediately, other brands followed—some were a rip-off of the AirPods, others had original design. Today, wireless earphones are available for as low as ₹1,000 to more than ₹20,000. But like in any product segment, it's the mid-range that offers the best value-for-money. One of these is Amazfit PowerBuds by Huami, priced ₹6,999.

The PowerBuds aren't a rip-off of the AirPods, and these pack a technology punch. These are TWS (true wireless sports) earphones with features such as heart-rate

monitoring, magnetic ear hooks, noise reduction for calls, etc., making it not only a good set of earphones, but also a fitness device.

The battery is claimed to last eight hours of play-time on a single charge.

An interesting feature is 'tap control'. The PowerBuds can be customised with tap functions such as music controls, call answering/hanging up, wake up voice assistant (Siri, Google Assistant), or turn on/off the ambient sound enhancement mode, ensuring safety during outdoor sports. These are also equipped with in-ear detection, so that the music can

automatically play or pause when placing the PowerBuds in or removing from your ears. These are rated at IP55 (water-resistant, but not waterproof), and therefore sweating during a workout won't affect their functionality.

But unlike the AirPods, the PowerBuds are slightly heavier and bulky. While that doesn't lead to any discomfort during long periods of usage, this bulkiness makes them prone to falling out, especially while running. To counter that, Huami is offering magnetic sport ear hooks as an added accessory (within the box at no extra price)—these ear hooks can be connected to the PowerBuds and then around your earlobes to prevent the PowerBuds from dropping. The sound quality—espe-

cially the bass effect—is good, and it is definitely better than what your average wired earphones will deliver, though it is not in the same league as that of top-quality headphones.

Wireless earphones are here to stay, and have become a social signal of affluence.

Every organisation and its culture is unique and so also would be its digital transformation programme. Hence, it is also important to blend informal interventions along with the changes in the approaches for metrics driven performance management, ensuring continuous communication and personal touch of leadership with employees.

In this context, businesses need to take care that digital strategy is not developed independently. The first-level roll-out plan should be in sync with the nature of culture that exists and take advantage of those elements of the current culture that supports the digital strategy. It is prudent to identify departments or functions who are willing to be the change champions, with the first movers setting an example.

The goals for digital transformation would be achieved only by winning the hearts and the minds of people who are part of the journey and by inspiring them to raise their levels of aspirations.

The writer is chairperson, Global Talent Track, a corporate training solutions company

Investor

MONDAY, SEPTEMBER 21, 2020

EXPERT VIEW

With NTPC's vision to become one of the top global integrated power companies by CY32, a target-based approach was necessary and the CY32 plan is designed to meet the purpose

—ICICI Securities

● NTPC RATING: BUY

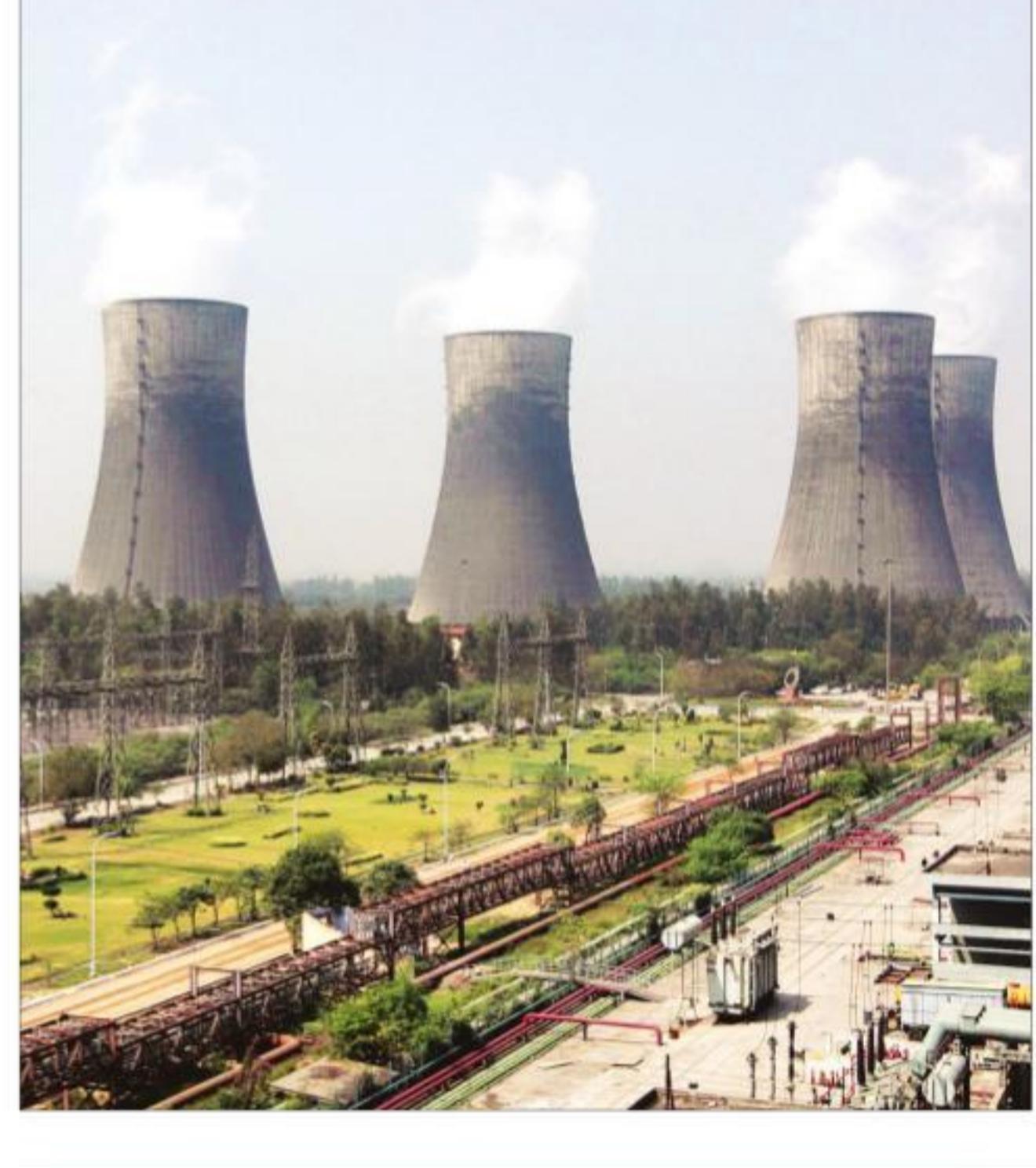
Focus on ESG compliance augurs well for prospects

FY20 AR and CY32 plan to achieve sustainability show firm is committed to maximising stakeholder value; 'Buy' maintained

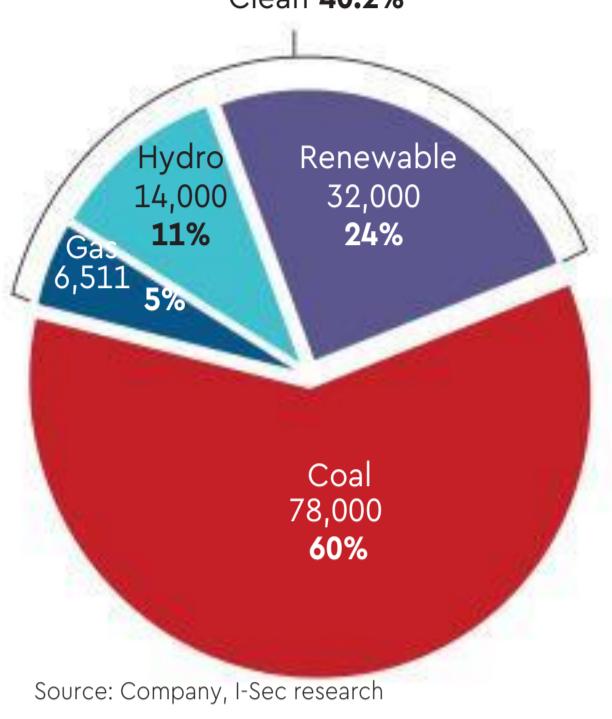
NTPC'S THRUST ON better compliance and disclosures, integrated reporting and target-based sustainability strategy is aimed at improving its ESG compliance to global requirements. The company's FY20 integrated annual report is based on International Integrated Reporting Council (IIRC) standards (along with references to other frameworks) and contains key sustainability-related information. Its recently-released sustainability targets through a plan named The Brighter Plan 2032, which focuses on seven key areas, is a step in the right direction.

With its vision to become one of the world's leading integrated power companies by CY32, a target-based approach was necessary and the CY32 plan (combined with the existing target of 130GW capacity by the same year) is designed to meet the purpose. Focus on the plan is expected to help the company improve its ESG scores and bring it at par with some of its global peers. Maintain **Buy** with an unchanged target price of ₹165.

Focus on improvement in ESG com-



Planned capacity target by FY32



Source: Company, I-Sec research

pliance: NTPC's portfolio of coal assets has been a major factor behind its currently sub-optimal ESG ratings. However, the company is working towards improving its ESG compliance. Key areas of focus in the past few months have been: (i) improved disclosures: NTPC's FY20 annual report adheres to standards laid down by the IIRC; (ii) sustainability-improvement targets set through The Brighter Plan 2032; NTPC's vision to become one of the foremost global power companies by CY32 calls for significant thrust on clean, green and sustainable growth; (iii) improved compliance

and continuous pursuit of superior efficiency parameters; (iv) continued thrust on CSR and community development; (v) management becoming more vocal about the company's already-existing sustainability-related achievements.

The Brighter Plan 2032: NTPC's The Brighter Plan 2032 sets short-term goals for CY22 and long-term for CY32 in seven focus areas: (i) de-carbonisation & air emissions control; (ii) water & biodiversity conservation; (iii) health and safety; (iv) circular economy; (v) community development; (vi) strong finance & ethics; (vii) sustainable supply chain.

Green, sustainable growth, focusing on maximising stakeholder value: NTPC's plan to achieve 130GW capacity by FY32 includes increasing the 'clean sources' pie of its capacity mix, i.e. renewables (solar, wind, hydro) and gas from ~17% currently to 40.2% in FY32, aiming to become the country's largest RE player. It is also taking several initiatives to reduce carbon footprint/emissions from its existing coal-based plants while working on several other areas that are ultimately aimed at maximising stakeholder value.

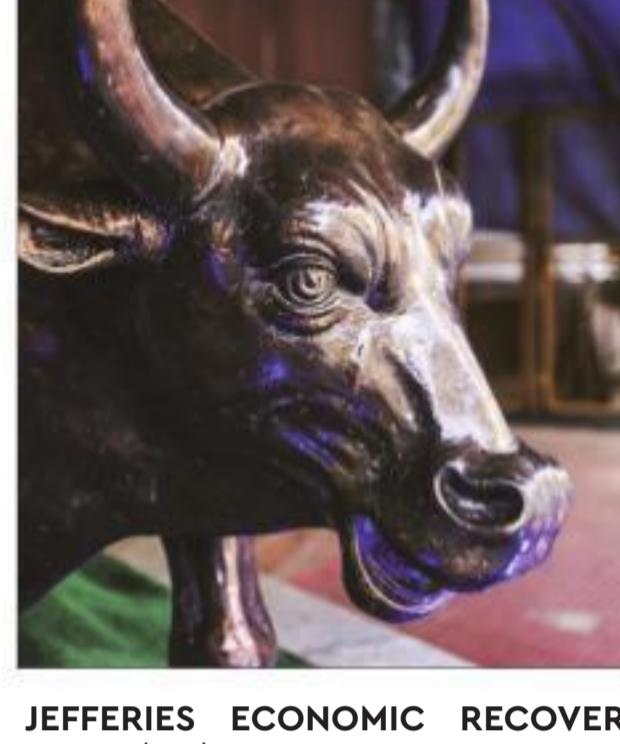
Maintain BUY: With standalone EPS for FY21e/FY22e/FY23e at ₹12.3/16.5/18.5, and consolidated EPS at ₹14/18.5/21, respectively, we maintain **Buy**. Stock is trading at 5.9x FY22e standalone P/E, 0.7x P/BV and 6.5% dividend yield.

ICICI SECURITIES

● EQUITY STRATEGY

Activity at 90%+ of pre-crisis level

Improvement in 1H Sept was broad-based; urban indicators up consistently; economy holding up well



JEFFERIES ECONOMIC RECOVERY tracker (JET) improved 1ppt WoW to cross into 90%+ of pre-COVID for the first time. Even as Covid cases rise, Govt allowing more movement is helping. The long dormant hotel & travel web traffic is seeing pick-up. Broad-based indicators such as toll collections, rail and road freight are now consistently higher y-o-y. Our preferred recovery plays are Maruti, DLF, God Prop, Crompton, Kajaria, HDFC and HDFC Bank.

Activity levels cross 90% levels We track 20 economic high-frequency activity indicators to formulate our India economic activity indicator. Week ending 13th September shows a reading of 90%, +1ppt WoW and +4% cumulatively over the last four weeks. Despite the surge in COVID cases, the government has continued to open up the economy and the same is reflecting in the data. Activity improvement in 1H September is broad based and we now see long lagging indicators of travel seeing initial recovery signs. Our index uses a combination of agriculture/rural (25%), broader economy (35%) and predominantly urban (40%) indicators.

Urban activity trending up steadily Improvement in urban indicators is fairly consistent now. Congestion levels, +1ppt WoW, are up 12ppt m-o-m. The long dormant hotel & travel web traffic is seeing pick-up. Hotels (+9 ppt m-o-m) and travel bookings (+8 ppt m-o-m) have risen in tandem with flights (domestic nearly half pre-COVID) and govt. raising long-distance train count by 35% in September. The reality portal traffic (at 85%), auto portal traffic (113%) were flattish WoW, but this coincides with the pre-festive season inauspicious period. Notably, metro rails have opened up over the last few days in several large cities and this will boost commerce.

Despite the surge in COVID cases, the government has continued to open up the economy and the same is reflecting in the data

Few broad data points are up YoY The broader economy is holding up well in September. The e-way bill generation (+5% against prior Sep) has now seen y-o-y growth for the past 5 weeks. E-toll collections (+1 ppt WoW) are now 1% above pre-COVID levels. Power consumption was up 2% YoY for week. Car/2W registration has weakened WoW but still trending well on y-o-y basis. Unemployment (-40bps WoW, -10bps y-o-y) showed some improvement.

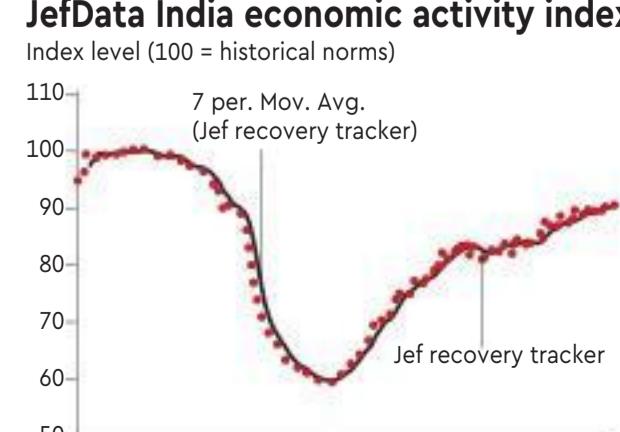
Weaker data-points are mostly weekly fluctuations: This week, e-retail transactions were weaker (-8ppt WoW) and custom collections also weakened (-9% y-o-y). Broadly though, (Tr-2wk/4wk) the trend remains positive here.

Rural outlook positive: With 91% of the rainfall season done, monsoon season rainfall is 7% above normal and 86% of the country by area has received normal or better rains. Sowing levels are at all-time highs (+6% y/o) and a good summer crop is likely.

COVID trend rising, but lockdowns not pursued: Total COVID cases have now risen to 4.9m infections, +15% WoW. Active case additions are near highs at ~15k/day.

The authorities though are not advocating lockdowns anymore though social distancing advisories remain in place.

JEFFERIES



Personal Finance

● FOCUSED FUNDS

When a focused investment play pays off

Most focused funds go for a multi-cap approach with most of the investment in large-cap stocks

SAIKAT NEOGI

AS SELECTING RIGHT stocks is the key for generating higher returns in the long-term, investors are looking at focused funds of mutual funds. These funds invest in high-performing stocks and the fund manager's strategy is very crucial, especially in times of high market volatility.

Focused funds, according to Securities and Exchange Board of India's categorisation norms, can invest in a maximum of 30 stocks and state its focus area—large-cap, multi-cap, mid-cap or small-cap. There is no restriction in terms of market capitalisation and the fund manager has flexibility to manage the fund based on his market outlook. As on August 31, there are 23 focused funds with net assets under management of ₹53,097 crore.

High conviction ideas

As focused funds are all about taking concentrated bets across sectors and themes by the fund manager, higher returns can be made depending on the selections of stocks. So, investors who are convinced with the fund manager's stock picking ability and have a high-risk appetite should invest in such funds. As these funds run concentrated portfolios, investors should be aware of concentration



Returns from focused, multi-cap and large-cap funds



risk. The average exposure to the top 10 stocks in the focused category is around 59% as against 47% for multi-cap funds.

Sameer Kaul, CEO and MD, Trust Plutus Wealth Managers (India), says these funds give a flavour of Portfolio Management Services to investors' portfolio. "These target high conviction ideas and invest in a concentrated manner. Given that the recent market rally has been quite narrow in terms of stock participation, focused funds with concentrated portfolios maybe be better placed than diversified funds to benefit from this up move," he says.

Harshad Chetanwala, co-founder, MyWealthGrowth, says flexibility to invest across market capitalisation gives an advantage. "The portfolio of focused funds will have 20-30 companies as the fund manager invests in the companies with a lot of conviction. A few focused funds have done very well over the last few years and are performing consistently among equity

diversified funds," he says.

Multi-cap approach

Most focused funds go for a multi-cap approach with most of the investment in large-cap stocks. Brijesh Damodaran, managing partner, BellWether Advisors LLP, says focused funds by the very definition invests in select stocks and has allocation mostly into large-cap. "With the benchmark being Nifty50, allocation is more towards large-cap and investors, too, are more comfortable with large-cap stocks. Large-cap stocks can underperform for certain time periods and give higher returns over a longer period of investment. Investors need to stay invested for over five years and look at their asset allocation before investing in focused funds," he says.

Last year, when few stocks contributed to the market rally, focused funds outperformed multi-cap and large-cap categories.

Kaul says that investors should not invest in focused funds with a short term investment horizon. "Investors should select funds that do not invest in illiquid or highly volatile names and are not biased towards mid-small cap stocks. Investors should not get jittery by the interim volatility of these funds," he says.

As the number of stocks are limited in focused funds, these funds benefit from a broad-based rally as they may have higher allocation in these stocks.

"These funds do have high risk because of concentrated portfolios, but offer focused portfolios to investors built with strong conviction.

Based on the fund's allocation across market capitalisation one can select the focused fund to invest," says Chetanwala.

How to get adequate health cover at a nominal cost

A combination of base health insurance plan, super top-up and critical illness plan ensures a sizable health cover

● INSURANCE

SANJIV BAJAJ

AS COVID-19 CASES rise in India, treatment costs in a good hospital would require ₹4-5 lakh. If more than one family member gets hospitalised, it may become a precarious situation if you have a policy of ₹4-5 lakh. So, how can you ensure adequate health insurance at a nominal cost?

Base health insurance plans

The base health insurance plan covers hospitalisation expenses including pre and post-hospitalisation expenses such as cost of medicines, doctor fees, diagnostic tests etc. Regular health insurance plans come in two basic variants: Individual plans and family floaters.

The family floater plan brings the entire family under one umbrella cover. This plan should be good enough to cover normal hospitalisation in a good hospital. We suggest a minimum of ₹10 lakh base hospitalisation cover, given the high treatment cost in good hospitals. However, in case of multiple hospitalisations in the same family or long-term hospitalisations, a higher sum insured will be required.

The cost-effective way to increase the health cover would be a super top-up plan. However, take note of deductibles in a super top-up plan, which is the level beyond which the super top-up can be utilised for paying the expenses. The deductible is a cost-sharing requirement under a health insurance policy. A super top-up plan is best utilised when your deductible amount is equivalent to your base health cover. Also, in most super top-up policies, there is no requirement of medical check-ups up to the age of 55 years. In regular health plans, this is usually 45 years. One may not be able to buy a sizable base health plan for ₹30-40 lakh given the high premium but can look at a combination of ₹10 lakh of base cover along with ₹30 lakh super top-up which

comes at a very meagre premium.

Critical illness insurance plan

The critical illness insurance plan provides coverage for life-threatening/chronic illnesses that require treatment over a long period of time. A critical illness plan covers a specific number of listed critical illnesses with claim disbursement in

the form of lump sum to a policyholder at the time of diagnosis provided he survives for a certain period depending on the plan.

In case of critical illness, generally people end up staying at home translating to "loss of income". Since the policy pays a lump sum on diagnosis, the money can be invested to ensure reasonable monthly returns to meet daily expenses.

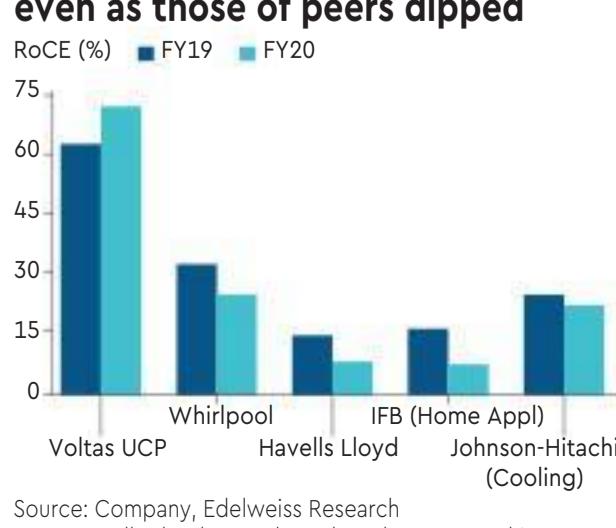
There are long-term expenses associated with a critical illness in the form of medicines for 9-10 months, periodical doctor visits and medical tests. It is useful in covering long-term expenses that can't be covered in the base health plan beyond the post-hospitalisation period. These plans are extremely low cost. Critical illness plans for people up to 40 years should cost about ₹5,000 for a ₹10-lakh plan.

A combination of base health insurance plan along with super top-up and critical illness would ensure a sizable health cover at a very nominal cost. It would take care of cost on account of long-term hospitalisations due to severe illnesses and long-term expenses associated with it.

The writer is joint chairman & MD, Bajaj Capital



ILLUSTRATION: SHYAM KUMAR PRASAD



BrandWagon

MONDAY, SEPTEMBER 21, 2020

RETAIL Taking the mall to homes

Shopping malls rejig strategy to boost sales ahead of the festive season, as footfall remains low

DEVIKA SINGH

ALTHOUGH THE CENTRE allowed malls to reopen in June, several of them continued to remain shuttered due to the localised lockdowns. In Maharashtra, for instance, malls could reopen only in August. According to a report by Anarock Retail and Retailers Association of India (RAI), shopping malls saw a 77% degrowth in sales in June, as compared to the same period last year; whereas high street sales witnessed 61% degrowth.

Mall owners are finally seeing a 35-50% recovery in footfall August onwards. However, industry watchers say malls will remain impacted as their key traffic driver – multiplexes – are yet to open. A low appetite for out-of-home food consumption, too, has



meant lower footfall in malls. As a result, malls are now looking at alternative sources of revenue. As per Shopping Centres Association of India, there are 650 large shopping centres and 1,000 small shopping centres in the country at present.

Closer to consumers

Shopping malls are adopting the omnichannel model to tide over the lull in sales. Naviin Ibhrampurkar, head of marketing and corporate communications, Inorbit Malls, says the strategy now revolves around malls going to customers.

Inorbit Malls currently operates five malls in West and South India. Under the

'Inorbit on the Move' initiative, launched in Bengaluru, it is taking select retailers to residential societies. The company is also helping its retailers reach customers through video calls and assisting in home deliveries and curbside pick-ups. The mall plans to roll this service out in other cities soon.

DLF Malls, meanwhile, has launched new features on its Lukout app — the Lukout Closet to showcase look-books by various brands, and a Shop Assist feature that connects customers directly to the store manager. The company has added another feature that gives a real-time status on the traffic in the mall. The Lukout app has five lakh downloads, of which 60-70% are active

users, as per DLF Malls.

Both these malls have offered a relief on rentals to their retailers. Inorbit has done so based on the category the retailers are operating in. "Electronics, for instance, is already seeing 95% of last year's sales; hence, they don't need support anymore," says Ibhrampurkar.

Meanwhile, DLF Malls had waived the minimum guarantee (MG) rent for its retailers in the first quarter (April-June). "Since we are seeing footfall resume in the second quarter, we are giving a waiver of 70% on MG rent to F&B companies and 50% to the retailers," says Pushpa Bector, executive director, DLF Retail. In the third quarter, the

company plans to reduce the waiver.

A few malls are also tying up with food aggregators and other apps. DLF Malls has partnered with instro, restaurant tech platform Dineout's b2b arm, while Inorbit Malls is looking to tie up with Zomato. Nexus Malls has roped in offline technology platform DotPe to provide contactless dining solutions to its F&B partners. The feature is available in its malls in Ahmedabad, Chandigarh, Amritsar and Bhubaneswar.

Awaiting revival

The Anarock-RAI report predicts a better third quarter for shopping malls, owing to the upcoming festive season. Around 75% of the respondents in tier II and III cities indicated that they plan to visit a mall in the next three months, the report states. The festive season, however, will also bring in challenges for mall owners. Instilling confidence among consumers about safety measures being implemented inside the mall, will be crucial.

Apart from ensuring crowd control and social distancing, Anuj Kejriwal, CEO and MD, Anarock Retail, says malls will have to compensate for the absence of promotional events, which usually drive up footfall during the festive season, by launching highly creative online promotions.

Ensuring that shops within malls, especially in the smaller towns, remain afloat in this period of crisis is paramount. "Malls in the bigger cities can replace a retailer if he exits; but those in the smaller towns cannot afford to lose a retailer, as the number of retailers there is limited," says Abheek Singh, senior partner and MD, BCG.

Besides the festive season optimism, mall owners are hopeful that the government may soon allow theatres to reopen, which could further boost footfall.

E-COMMERCE

Building shops online

Why brands across categories are launching their own e-commerce sites



VENKATA SUSMITA BISWAS

THE HIGH UPTAKE in online shopping has encouraged a wide range of brands to venture into e-commerce. Many of them are opting to build their own e-commerce platforms, instead of merely listing their products on online marketplaces.

Bisleri, Cornitos, Kiehl's and Amaris Jewels are some of the brands that have launched their own e-commerce platforms over the last few months. Apple, which used to get 30% of its annual sales in India from e-commerce sites here, is launching its own online store for India this month.

Online on their own

Brands that rely mainly on offline sales are struggling, as there has been an 80% drop in footfall in malls and high streets. "The fear of going to malls and stores has led to a shift in purchase behaviour," says Shikhee Agrawal, AVP, Kiehl's India. The skincare brand's online store, launched in August, provides e-consultations and exclusive offers to customers.

The dip in sales from modern trade outlets and supply chain issues which made it difficult to reach many parts of India, prompted Cornitos to launch its own e-commerce platform. Even though Cornitos is already available on sites such as Amazon, Flipkart, Grofers, Big Basket and MilkBasket, the company sensed the need to have an exclusive online store. "There is a limit on how many of our SKUs can be listed on these platforms. We offer a wholesome experience on our site, where we offer product bundles and run a loyalty programme," says Vikram Agarwal, MD, Greendot Health Foods, which owns the Cornitos brand.

Meanwhile, Bisleri's online shop allows consumers to purchase or subscribe to its mineral water bottles and cans, and club soda bottles. The company is yet to make its fizzy drinks available for purchase online. Consumers need to spend upwards of ₹150 to make a single purchase from the online store.

Then there's Amaris Jewels, a Delhi-based jewellery brand, which noticed a significant increase in orders placed through Instagram, and decided it was best to launch an online store. "The online store has opened us up to new markets within India and abroad. Most of our online orders are from the US," says Prerna Rajpal, founder, Amaris Jewels.

Kalagato estimates that 10-11% of internet users across tier I, II and III cities in India shop online, and spend ₹4,000-5,000 every month

Reeling in users

A report by Kalagato states that 10-11% of internet users across tier I, II and III cities in India shop online. The most popular categories of products sold online include fashion, electronics and home appliances. As per the market research firm, consumers spend about ₹4,000-5,000 on buying products online every month.

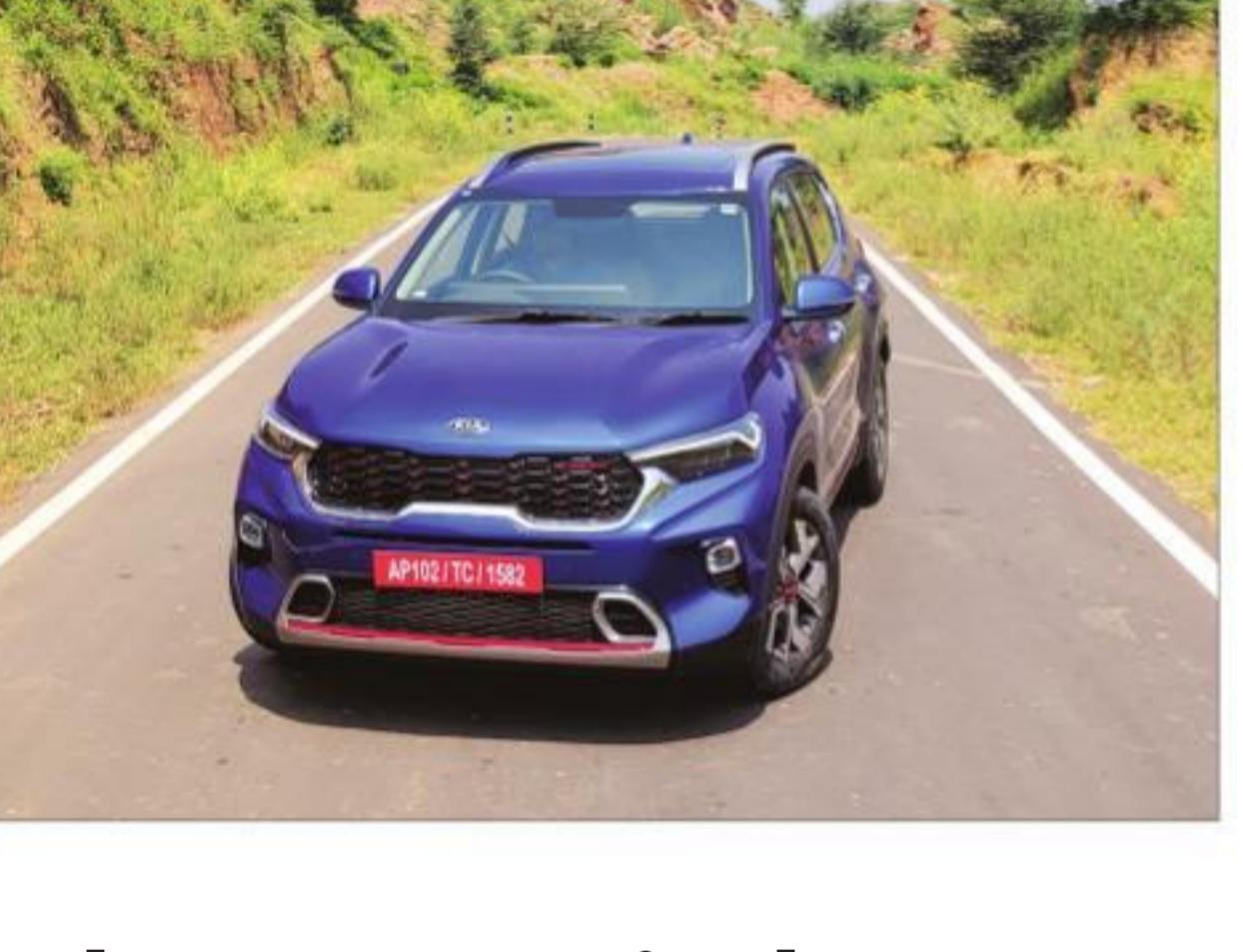
It has been observed that e-commerce works better for brands that have a high-ticket size. Then what has propelled FMCG brands with low ticket size products to venture into this channel? "They get to save on margins that are otherwise lost to marketplaces. Further, brands have realised that end-consumer connection is critical, and competition is greater now because e-commerce has reduced entry barriers," says Anand Ramanathan, partner, Deloitte India.

Another key factor is the control over user data. "Brands that are leveraging marketplaces like Amazon or Big Basket don't have direct access to user data. It is prudent for all brands to have their own websites as the data collected on users can be utilised for sharp targeting," says Shankar Shinde, managing partner, Geometry Encompass.

Experts say that the cost of user acquisition will be high, but a necessary investment in the initial days. Neha Kulwal, CEO, Admitad, says that there has been an increase in affiliate marketing initiatives from newly launched e-commerce portals targeted at user acquisition. Brands that wish to leverage social media platforms like Instagram to drive sales also need to first build an e-commerce site.

Ramanathan says while it is expensive from a customer acquisition standpoint, "e-commerce is a great platform for brands to build loyalty and reward customers".

Motobahn



CAR REVIEW: KIA SONET

The art of getting the car right

The Kia Sonet just might be the vehicle the Indian market needs right now

VIKRAM CHAUDHARY

THE NEW KIA SONET is a seductive blend of design, utility and luxury; it takes premiumness onto a different plane—the quality of plastics used inside the cabin, for example, matches what you get in cars twice its price of ₹6.71 lakh to ₹12 lakh (ex-showroom).

But that isn't the biggest strength of the Sonet—it's strength lies in Kia's smart marketing. In terms of the number of variants being offered to the customer, except the Hyundai Venue, no other car model comes close to the Sonet.

Consider this: Fifteen variants, two trim lines (Tech-Line and GT-Line), 11 colours, two petrol engines, two diesel engines, and five gearbox choices. What it effectively does is that the customer, once she's zeroed in on a particular variant, usually refrains from extensively checking out other car models.

Coming to the product, there isn't much to complain about the Sonet. The top-end variants are equipped with air purifier, Bose seven-speaker sound system, ventilated seats, mood lighting, connectivity features, smart key, over-the-air map updates, multi-drive modes (like in authentic SUVs), wireless smartphone charger, touchscreen... the list is long. Mind you, it's an entry-level SUV.

And yet some features aren't there (available in some of its competitor cars); even top-end variants don't have cooled glovebox and automatic wipers.

We drove the 1.0-litre turbocharged petrol variants (both iMT and DCT). The intelligent manual transmission (iMT) is a kind of manual gearbox but without the clutch, though the driving experience it offers is like an automatic gear-



The Sonet has 15 variants, two trim lines (Tech-Line, GT-Line), 11 colours, two petrol engines, two diesel engines, and five gearbox choices

box. The DCT is seven-speed dual-clutch gearbox—it shifts gears so fast you don't get to know when the gears are being shifted. The engine is a gem—very powerful for its small size, and with a claimed fuel efficiency of 18.3 km per litre.

Other engines in terms of fuel efficiency are: 1.5-litre diesel VGT (19 kpl), 1.5-litre diesel WGT (24.1 kpl), and 1.2-litre petrol (18.4 kpl).

Like the Seltos, the driveability of the Sonet is also commendable. The steering feedback—mechanical signals that the front tyres send to the steering wheel—is so accurate that you feel every bump and dip in the road through the steering wheel. This leads to safer driving.

Space inside is decent, and especially the front row is quite roomy. The rear seat is not spacious enough for three adult passengers but the boot space is good.

Verdict

While the ex-showroom price of the Sonet starts at ₹6.71 lakh, some features described above are available only in the variants priced above ₹10 lakh. At the same time, even the entry-level variant

SMART MARKETING

Kia Sonet: A lot to choose from within one car model

Variant	Price (ex-showroom)
Engine: Petrol 1.2	
HTE 5MT	₹6.71 lakh
HTK 5MT	₹7.59 lakh
HTK+ 5MT	₹8.45 lakh
Engine: Petrol 1.0 turbo	
HTK+ 6iMT	₹9.49 lakh
HTK+ 7DCT	₹10.49 lakh
HTX 6iMT	₹9.99 lakh
HTX+ 6iMT	₹11.65 lakh
GTX+ 6iMT	₹11.99 lakh
Engine: Diesel 1.5 WGT	
HTE 6MT	₹8.05 lakh
HTK 6MT	₹8.99 lakh
HTK+ 6MT	₹9.49 lakh
HTX 6MT	₹9.99 lakh
HTX+ 6MT	₹11.65 lakh
GTX+ 6MT	₹11.99 lakh
Engine: Diesel 1.5 VGT	
HTK+ 6AT	₹10.39 lakh

isn't barebones—it has front power windows, front and rear USB charging ports, electrically adjustable outside mirrors, and rear AC vents, though it doesn't have an audio system. A good way to make the right variant choice is using 'Compare Trims' function on the Kia India website.

On the whole, the Sonet is probably the vehicle the Indian market—battered first by the slowdown and now by Covid-19—needs right now. It's got the aura to pull customers to the showroom, and then a lot of variety to make them stay.

(The name, instead of a play on the 'sonnet', a kind of poem, appears to have been inspired by the Synchronous Optical Network, or SONET. It's a standard for synchronous data transmission on optical fibres, denoting the Sonet's connectivity and networking abilities.)



Infrastructure

MONDAY, SEPTEMBER 21, 2020

EXPERTVIEW

Nominal freight rates, which had shot up in April, have cooled and are now ~5% higher than pre-Covid levels, given easing of labour supply. That said, increase in diesel and labour costs continues to batter the profitability of truck fleet owners

—Edelweiss

● KANPUR METRO PROJECT

City looks to come of age with network

With a ₹5,552-crore loan from EIB in its kitty, the UP govt is burning midnight oil to commission the first stretch of ₹11,076-cr project by the end of next year

DEEPA JAINANI

THE IDENTITY OF Kanpur has for long vacillated between being known as the 'Manchester of the East' and the 'Dying City of the North'. Not anymore. With the Kanpur Metro set to be a reality soon, it's time for Kanpur, one of the most populous cities in India and the largest one in Uttar Pradesh, to shed its old identities and assume the avatar of a 'smart city'.

Paving the way for its speedy implementation, the European Investment Bank (EIB) recently sanctioned a loan of ₹5,551.99 cr (Euro 650 million) for the ₹11,076-crore Kanpur Metro project. The Uttar Pradesh Metro Rail Corporation (UPMRC), the nodal agency for the project, is burning the midnight oil to get it commissioned on time, especially as precious time was lost due to the lockdown imposed in the wake of the coronavirus pandemic.

While the 31.4-km network comprising two corridors is scheduled to be ready by



2024, UPMRC is targeting commissioning its first stretch by the end of next year. Says Kumar Keshav, MD, UPMRC, "the stretch from IIT Kanpur to Moti Jheel has been selected as the 'priority corridor'. Its total length would be approximately 8.7 km and it would consist of 9 elevated stations. Civil work on the priority section is in full swing and we are confident of commissioning commercial operations on this stretch by November 2021." Trial runs for the purpose are expected to begin in July 2021.

In fact, in order to save time, the UPMRC

has started erecting pre-cast double T-girders for the priority corridor. Given that double T-girders had never been used for preparing slabs of the concourse level of a Metro station, this marks a first for Metro projects in India.

Of the two corridors to be built, the IIT-Kanpur to Naubasta line would be 23.8 km long and include an elevated section of 15.16 km and an underground stretch of 8.62 km. Of the total 22 stations on this corridor, 14 would be elevated while 8 would be underground. The second cor-

ridor, from Agriculture University to Barras, would be 8.6 km in length and include 4.19 km of an elevated stretch and 4.41 km of an underground section. It would have 8 stations, four of which would be elevated and the rest underground.

In July this year, the UPMRC awarded the contract for supply, testing and commissioning of 201 cars (67 trains of three cars each) along with train control and signalling systems for the Kanpur and Agra Metro projects to Bombardier Transport India, setting a tight deadline of 65 weeks for the supply of the first train set from the company. A consortium led by Sterling & Wilson has won the ₹419-crore electrification contract for the project.

The urgency with which the project is being implemented is linked to Kanpur's dire need for a modern and efficient public transport system. With a population of over 41 lakh and 11.4 lakh registered vehicles in 2017, the city's residents have to presently put up with traffic congestion, inadequate parking spaces and rising pollution levels.

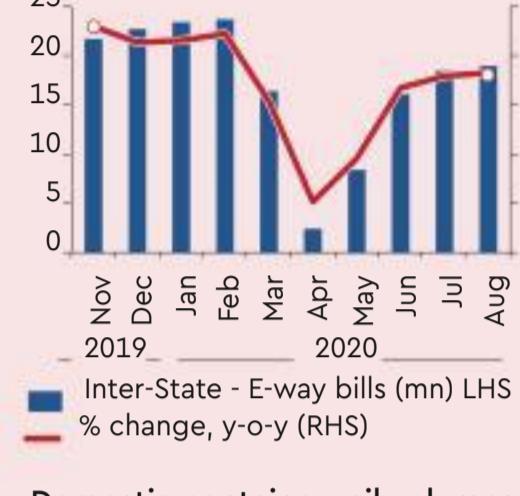
According to the detailed project report (DPR) for the Metro project, the city's population is expected to rise from 41.2 lakh in 2017 to 46.3 lakh in 2021, 56.9 lakh in 2031 and 65.8 lakh in 2041. Against this backdrop, total daily ridership in the year 2024, when Phase-1 of the network is proposed to be fully operational, is estimated at 9.4 lakh, going up to 10.8 lakh in 2031 and 13.5 lakh passengers in 2041.

DATA MONITOR

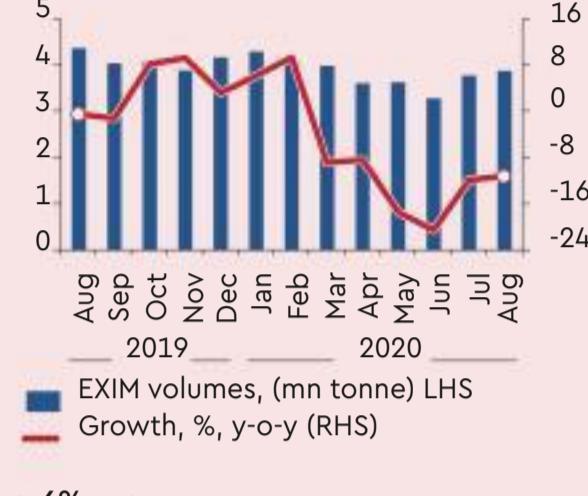
E-Way bills close to last year's levels in August

E-Way bills generated in August were ~86% of pre-Covid-19 level (February), and were down only 4% y-o-y, signifying near normalcy. In m-o-m terms, they were up 2%. Container rail volumes, though down ~8% y-o-y in August, were up ~3% m-o-m. While EXIM volumes fell 11% y-o-y, domestic volumes rose 6% y-o-y. Container volumes at major ports rose 2% m-o-m and EXIM volumes were up 3%, indicating normalisation of the container road-rail mix.

Inter-state E-Way bills down 11% y-o-y in August



Exim container rail volumes down 11% y-o-y in August



Domestic container rail volumes were up 6% y-o-y



Source: Indian Railways; Edelweiss research

Quick View



August air traffic up 34.4% m-o-m, but way below last year's level

AIR TRAFFIC IN August registered a rise of 34.4% over the preceding month, with a total of 28.32 lakh domestic passengers travelling by air, though the numbers were 76% lower than in the corresponding period last year, aviation regulator DGCA said on Wednesday. While IndiGo carried 16.82 lakh passengers (59.4% share), SpiceJet was at the second spot, flying 3.91 lakh passengers (13.8% share), the Directorate General of Civil Aviation noted. The occupancy rate or load factor for five out of the six major Indian airlines was between 58% and 69% in August. Meanwhile, Aviation Minister Hardeep Singh Puri told Parliament on Wednesday that Indian airlines had sought interest-free credit of at least \$1.5 billion from the government to enable them to cope with the loss of revenue from the pandemic.

Orbital rail project okayed, to decongest NCR network

THE CABINET APPROVED on Tuesday the crucial Haryana Orbital Rail Corridor Project from Palwal to Sonipat, which would decongest the railway network in the National Capital Region and connect unserved areas of the state. Estimated to cost ₹5,617 crore, the project is likely to be completed in five years. The rail line would facilitate diversion of traffic not meant for Delhi and also help in developing multimodal logistics hubs in Haryana, an official statement said. It would be implemented by the Haryana Rail Infrastructure Development Corporation Limited (HRIDC), a JV of the Ministry of Railways and the government of Haryana.

20 firms keen on renovating New Delhi railway station

FRANCE'S STATE-OWNED railway company SNCF, the GMR Group and the Adani Group are among 20 entities that have shown interest in redeveloping the New Delhi railway station into a world-class multimodal hub. Around 20 national and international firms participated in a pre-bid meeting last Tuesday. The project being implemented by the Rail Land Development Authority (RLDA) is estimated to cost ₹6,500 crore and would be completed in around four years.

Startups

● CONVEGENIUS

Edtech for 'Naya Bharat'

This edtech social venture aims to bridge the learning and skill gaps at the bottom of the pyramid through its affordable & adaptive tech solutions

SUDHIR CHOWDHARY

THE COVID-19 PANDEMIC has transformed the centuries-old education model to one driven by technology. It has also exposed the country's immense digital divide; while most private schools located in big cities and towns have been quick to adopt online teaching methods, prolonged school closures has had a devastating impact on the education of children from poorer backgrounds.

ConveGenius (CG) is trying to make a difference here. An edtech social enterprise that provides a set of personalised and adaptive learning solutions, it has impacted the lives of 1.2 million students studying in government and low-fee private schools so far. "We have collaborated with governments of several states including Himachal Pradesh, Andhra Pradesh, Goa and Uttar Pradesh, and have expanded our platform's reach with nine vernacular languages and 20-plus curriculums followed by different schools around the country," says Shashank Pandey, co-founder of ConveGenius.

"More than an edtech social enterprise, we are the edtech for *Naya Bharat*," says Pandey. "While many other edtech companies are focusing on bringing digital learning to upper-class students, we focus on pedagogical innovations that can bridge the learning and skill gap for the masses."



Shashank Pandey, co-founder, ConveGenius

ConveGenius has been growing steadily since its inception, which reached its peak during the lockdown. "We became profitable in FY 2019-20 with gross annual revenue of ₹18.4 crore. We have till date raised ₹20 crore from our existing investors—The Michael and Susan Dell Foundation (MSDF), Benorji Ventures and Rajat Dhawan," he informs.

The brainchild of Jairaj Bhattacharya and Shashank Pandey, ConveGenius started its journey in Singapore in 2014 and currently has its head office in Noida.

"With major edtech players entering the market, we could see a crucial detail being overlooked in their development. The change wasn't significant enough for the masses and the financial situation of the majority of Bharat. We needed to start from the bottom of the funnel; where students cannot afford or access quality education," he says. "We recognised the need to take this digital revolution to them. So, we launched an edtech platform that could reach every nook and corner of the country that promises quality education without hurting the pocket."

ConveGenius products are available on Web, mobile as apps, tablets, and also available as bots configured on WhatsApp and Facebook Messenger. "Our long term vision is to impact the lives of 100 million students, and a target of 50 million in the next 5 years. We are already on the road to bridging the learning gap in the K-12 space, and we are running a few experiments to provide skilling oppor-

TECH & LEARNING

ConveGenius' teacher-facilitated personalised and adaptive learning platform is used in sync with classroom sessions and can be accessed through any device such as a smartphone, tablet, TV, or a laptop. The platform leverages scientifically designed assessments to calibrate the learning path of each student. Teachers can use real-time data insights and suggestive content to teach at the right level. The platform can be accessed both online and offline, making it available even to the remote areas of the country. "Our AI-based chat-lite version can be accessed through a simple application such as WhatsApp with asynchronous internet services like 2G/ 3G as well," Shashank Pandey says, adding "As our Covid response, we have also integrated the platform with an AI-based WhatsApp chatbot to offer personalised assessments, doubt-solving services and content recommendations for home learning."

tunities and financial assistance to our students. We will be leveraging our data to provide student loans, scholarships and integrate relevant vocational courses on our platform to help students build a stable career."

tions as well. These are typically tier-II, tier-III cities," tells Gupta.

This is also the place where Gupta finds an opportunity. "Being an Indian company, we understand the Indian user's psyche much better. This helps us provide services to our clients whose applications are used in such towns. We also understand other Asian markets better," says Gupta.

Some of those applications include Video KYC which is picking up pace in onboarding customers and authorising transactions, especially in BFSI and payments space with rapid penetration into smaller cities and towns. With these parametric data, EnableX.io jumps into R&D to come up with enhanced solutions and features.

"We have our own machine learning algorithms and deep tech capabilities that power the platform, driven by engineers who have nearly three decades of experience, ever since video as a form of communication started," says Gupta.

Gupta believes that more opportunities will come up as more businesses utilise computer vision and remote working capabilities. "In the immediate future, scaling up the business and platform via new deals across geographies will give us the mileage to explore the possibilities that come with this technology," he adds.

Quick View



SC rules in favour of Vedanta-Videocon in Ravva oilfields case

IN A SETBACK to the government, the Supreme Court on Wednesday allowed Vedanta and Videocon Industries to recover \$476 million, instead of the \$198 million capped by the petroleum ministry, for their joint development of the Ravva oil and gas fields off the Andhra Pradesh coast between 2000 and 2007. A bench upheld the Delhi High Court's February judgment that had allowed Vedanta's predecessor Cairn India to implement the foreign arbitration award of January 18, 2011, for the higher recovery. The tribunal had held that the companies were entitled to costs of \$278 million, in excess of the \$198 million set by the ministry. The counter-claim of the ministry to the extent of \$22 million was also allowed by the tribunal. "We feel that the interpretation taken by the tribunal is a plausible view, and the challenge on this ground (calculation) cannot be sustained, to refuse enforcement of the award," the court said.

Corpus of discom liquidity package to rise to ₹1.2 trn

THE ₹90,000-CRORE liquidity package for discoms to help them pay their dues till the month of March would soon be enhanced to ₹1.2 lakh crore, factoring in these utilities' outstanding till June, Power Secretary Sanjeev Nandan Sahai said recently. Finance Minister Nirmala Sitharaman had in May announced liquidity infusion into the cash-strapped discoms for payment of their dues till March 2020. The discoms have been facing a demand slump due to the lockdown to contain Covid-19. The total outstanding dues of discoms to power producers rose over 36% y-o-y to ₹1.29 lakh crore in July 2020, reflecting continuing stress in the sector.

Tata Projects bags contract to build new Parliament

TATA PROJECTS LIMITED on Wednesday bagged the contract to construct a new Parliament building at a cost of ₹861.90 crore, officials said. It outbid Larsen & Toubro which had submitted a bid of ₹865 crore. The new Parliament building will be constructed close to the existing one under the Central Vista redevelopment project, and is expected to be ready in 21 months.

● ENABLEX.IO

A smarter way to integrate video communication in digital businesses

This startup offers a platform equipped with robust APIs to build video communications tools

SRINATH SRINIVASAN

ONE OF THE Indian startups that has seen much traction during the recent lockdown is EnableX.io. It provides a platform for building video communication tools. Consumer apps/enterprises can simply use its APIs to integrate video tools with customisation of their choice.

"During the lockdown, the demand from telemedicine, edtech verticals increased. We saw 500-700 new clients every month, whereas before the lockdown it used to be 100 or a little over that," says Pankaj Gupta, founder and CEO, EnableX.io.

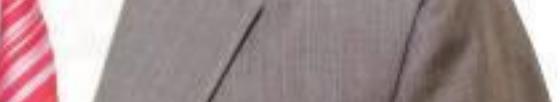
The startup is in direct competition with Twilio, a firm listed on NYSE. It may appear that EnableX.io also competes

indirectly with the likes of Microsoft Teams, Zoom and so on but that is quite not the case. "It may be true that our clients want to make a consumer application to compete in the same space as Teams and Zoom but we do not directly step into that game," says Gupta. In fact, whatever interactive user data that Gupta's clients collect via their final applications rests with them. For EnableX.io, it is the parametric data associated with its APIs that is

Pankaj Gupta, founder and CEO, EnableX.io

important. "We invest our capabilities and time in knowing how our APIs take on the workload in our client's application. A client's application, based on the need, changes from time to time. Our API is one component of such an application to enable video, audio or text communication," he explains.

Being focused on the Indian market, one such parametric data that Gupta emphasises and sees as a challenge to solve is the network bandwidth. "In 3G network areas, the bandwidth goes as low as 150 Kbps, or even lower. We test our APIs to work in such condi-



New Delhi

Education

MONDAY, SEPTEMBER 21, 2020

ONLINE ADMISSIONS

Yajulu Medury, Director, Mahindra Ecole Centrale

The lockdown has left students justifiably worried about their educational prospects. We were receiving queries about admissions process and requests for early round of counselling. We are committed to ensuring student safety and have therefore taken the process completely online.

Making Indian universities stay in the business

Over 250 universities may go out of business in four years if they don't digitise:
Schoolguru Eduserve

VIKRAM CHAUDHARY

NOW THATA large number of institutions across the educational spectrum have undertaken the shift to online, competing effectively in this space will be more challenging for those institutions that have thus far delayed their decision to venture into online learning.

"It is not enough to simply offer online education; institutions must also figure out ways to make their courses engaging and differentiate their offerings to make them attractive to students," says Shantanu Roop, founder & CEO of Schoolguru Eduserve, the online learning services organisation.

Universities in particular, Roop adds, must quickly get their act together to ensure that the new normal does not compromise on the learning outcome for the student.

"The focus must be on employability, apprenticeships, on-the-job trainings and capstone projects, and a lot of peer-to-peer learning can help navigate this better. Unless universities think about their strategies in advance, a large number of them would face the same fate as that of engineering colleges in India," Roop says.

Almost 600 engineering colleges have closed down in the last four years, and 800, reportedly, are in the process of shutting

down as they could not deliver on the intended outcome, which is employment.

"There are today talks about a multi-university degree, where a student can go to, say, five different universities to learn five different courses, and then go to yet another university and get a degree from there. With credit mobility happening, there is going to be an oversupply of capacity in terms of the number of seats available," Roop says.

He adds that those universities in India that have not currently focused on employability and outcome may cease to exist, going forward. "It is not the physical infrastructure, but the digital infrastructure that will define universities of the future. Those universities that have become degree-churning machines may go out of business."

Engineering colleges, Roop adds, didn't go out of business because there was an oversupply of seats, but because they were not providing the right return on investment to students in terms of employability and outcome. "There are seats, but students are not taking these seats," he says.

If universities take digitisation steps they can stay in the business, but then digitisation is only one of the things towards return on investment. "Universities have to think of product marketing delivery of education; they have to focus on faculty and obviously digitisation... all of these will be important," Roop says.

In addition, non-performing universities, Roop adds, are not just in the private sector, but also in public sector. "If you go to the eastern part of the country, a large



ILLUSTRATION: SHYAM KUMAR PRASAD

number of universities in the public sector are not performing well."

Digitalisation has created oversupply of faculty—not in terms of faculty numbers but in terms of education delivery. In the physical world, a professor would have probably taught, say, 5,000 students, but in the digital world she can teach 5,000 students in one classroom session. Also, education is becoming nano-sized; it is coming in small sachets. For example, if a

working profession wants to commit three months at a university for upskilling, she may not want to take an entire course, but just a module that will help her upskill.

Recently, the UGC announced on mandating examinations, and Roop says that it's a forward-looking verdict protecting the interest of students. "Getting a degree without exams may have given some students an easy way out, but it would have caused long-term damage to the credibility

of their degrees. Also, universities who have not prepared themselves would find it challenging to meet the guidelines. Universities need to adopt a blended model of exams using digital infrastructure, and without compromising the health of students and faculty," he says.

Roop also adds that 50% of the college teachers are still not comfortable with teaching online, citing a recent Schoolguru study, titled 'The use of Technology in Teaching & Learning in Indian Higher Education Institutes'.

The survey, conducted with over 1,200 teachers, deep dives into the current trends in the higher education ecosystem, especially analysing the acceptability of digital learning among educators. According to the survey findings, nearly 50% of university teachers are uncomfortable with online teaching.

Roop says: "We are all aware that, in India, the shift to digital learning has not been driven by choice, but rather by coerced need. Hence educators were not completely prepared—in fact, 89.92% of teachers had never used technology at all before and 83% of teachers had never delivered a virtual lecture. This strongly reiterates their discomfort with digital learning methods. The reason for the distress teachers are facing is the skill gap—82% teachers have noted that colleges have not offered any training to them on online teaching tools and techniques. Bet-

ter preparedness is the need of the hour. Institutes should conduct continuous skilling and upskilling programmes to assist educators to effectively use digital tools for teaching, preparing course material, facilitating peer-to-peer engagement, conducting assessments and providing feedback. A robust education continuity plan should combine adoption of advanced technology and location-agnostic learning systems and continuous and constant knowledge upgrade of educators."

Roop adds that, for staying relevant, universities will have to focus on digitalisation, focus on outcome (i.e. employability, so as to provide return on investment), think about product (the new set of learners demand a product that is modular, always-on, on-the-go, distributed, gamified and crowdsourced), improvement of curriculum (make it more contextual), think about student service (students are getting more demanding and have higher expectations), think about financing (in the world of financial autonomy amidst reducing public subsidy, universities will need to get creative about how they improve revenue and mobilise funding), think of marketing and brand (in the world of too many suppliers of educational services, students have the choice to select the best perceived), and improve governance to raise their own game (get more efficient and improve performance).

TECH BOOST

Svakatha to hold digital fashion show

VIRTUAL fashion visualisation by a start-up incubated at IIT Gandhinagar

FE BUREAU

THIS IS CAN pave the right way for the badly-hit fashion industry during the Covid-19 pandemic. Svakatha, a fashion-technology start-up incubated at IIT Gandhinagar, has created India's first 3D fashion show that can help fashion brands and designers become more sustainable.

Due to Covid-19, fashion companies are facing challenges in making their brand sustainable as conducting fashion shows and photo-shoots of new launches is essential. But due to a decline in retail sales, many companies are facing financial crises. Photo-shoots are becoming costlier and require too many resources.

With 3D technology and software getting better, the fashion industry is on the verge of an upgrade. In the coming days, consumer shop will change, the product display will change, and the fashion show will change. Svakatha says it is developing better methods and procedures to develop cloth in 3D and the way it is presented in the digital world.

How is this 3D fashion show different? The most challenging part for 3D virtual fashion design is achieving the realistic fabric rendering and replicating the physical properties of the fabric feel and fall. The details in the fabric texture and garment silhouettes that Svakatha has achieved, it says, is of global standards and no such detailed work has been created so far in any other fashion show.

"The garments and models of such fashion shows that are created even outside India do not take into account the physical properties of the fabric like its fall and texture," it adds.

It says that a virtual fashion show does not need actual sampling and production of garments, thereby eliminating the need for resources like pattern making, fabric production and stitching, while reducing the timeline of a concept collection and its presentation. "This will help designers and product teams as well as buyers/retailers to make decisions well in advance. Currently, fashion brands work for months to present their new collections to their buyers on a road-show. Virtual fashion shows and 3D designs can help replace the roadshows where sampling can be done virtually and production can be initiated based on the buyer response," Svakatha added.

Fashion, design and art are all about imagination. The virtual fashion show gives fashion artists, designers and brands new dimensions to work and communicate their stories with their customers in a much more efficient way.

Moreover, virtual design allows designers to test a concept without actual sampling and it can be highly sustainable. "A fashion show is very crucial for a fashion designer and brand to present its concept and ideas. Till now, fashion shows were centralised around a few fashion events and big design houses. Svakatha wishes to democratise the fashion show similar to what social media did to content. Every designer can now create a fashion show of their own or team up with fellow designers and put up a fashion show."

Science & tech

ISHAAN GERA

EAVESDROPPER

A view to a kill

Facebook's panoptic vision is a dangerous, yet exciting notion; success of Project Aria will depend on how much control people want to give to Facebook



Triumph of the Name of Jesus, by Giovanni Battista Gaulli, on the ceiling of the Church of the Gesù.

tools for it.

But this begs the question why would Facebook succeed, where others have failed? While Google was trying to pioneer the AR revolution, the company was way ahead of its time. It introduced the prototype in 2012 when knowledge about VR/AR was limited, and most countries and businesses were still in the phase of rapid digitalisation.

Most countries at the time were doing the same. Over the last few years, prices of products have come down. And, \$1,000 devices have become within reach of many consumers. Besides, most countries are on the path of 5G adoption. Gaming has taken off in a big way, and people are using technology more often to save costs. Pandemic has accelerated the process. Even movies have become

futuristic to sell the right vision. Remember Mission Impossible and the smart-contact lenses.

However, there are counter-acting forces that Facebook will have to consider if its Aria is to become a reality. Data is the first hurdle. Google's innovation did earn it the awe of many, but also led to the derision of people using these glasses. Given how Facebook's increasingly being perceived as big bad tech, it would not be surprising if Project Aria receives similar criticism.

Second, and most important, governments and people's perception of data has changed.

Earlier, governments were reticent about data privacy and data rights; now,

they are increasingly trying to regulate it. With whistleblowers revealing trade secrets of the likes of Facebook-watch

Social Dilemma on Netflix—the situation hasn't been any better. Even supporters of social media have started to point out its failings and started to see it as a threat.

Aria's vision

Things will get clearer as more details emerge of how Facebook plans to use the technology, but for now, the video lays out a limited vision of Facebook's approach. The company wants to create a record of everything possible to 3D map the world. Those wearing the glasses will see and record everything, and Facebook will then categorise objects. The company claims that it will blur identifiers—faces and licence plates—Facebook will still have access to the data. Besides, what's to say there would not be any change in its terms and conditions.

Indeed, Facebook presently does have this data, but it cannot track people using the information. Unless they use its app or its services or post information. However, the glasses allow Facebook to gauge and understand the world in real-time. More important, Facebook can track consumer preferences in real-time, something that has been impossible throughout the history of capitalism.

Facebook will know what you are fixated on and prioritise advertisements based on that. It will also be able to monitor your daily activity and direct companies on how best to target you. If that isn't scary enough, imagine Facebook learning from your life and people's life every day and knowing you better each time. The consumer is king, and also a lab rat.

And, this creates data privacy concerns. Even if the data is anonymised and sold, Facebook will still have control over people's preferences and social behaviour. What's to say, Russia or any other country would not influence elections or popular opinion.

Illusion of control

But that does not mean Facebook is doomed. The only way Facebook can implement its vision is if it shares gains from its earnings with the people. There is a price to data, and Facebook hasn't renumerated anyone but itself. Two, it needs to open itself to more regulation and start sharing some gains with the government. While the idea of Facebook selling anonymised data is not bad, but it needs to cede space in certain profit areas which border on unethical. The platform cannot allow its algorithms to be manipulated.

And, more important, people should have the option to opt-out. Besides, there is another concern for creating a big brother state. Will Facebook share data with police authorities, if it does, then the glasses will mean the suppression of dissent and tracking of detractors. No one should have that power.

Don't be surprised if in the future you enter a place, and the sign says. Leave your glasses, phone and Facebook, outside the premises.

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FE BUREAU

IN THE PAST 10 YEARS, the deployment of electric vehicles (EVs) has been growing at a rapid rate. As EV manufacturers around the world keep rolling out new models, the power sector is exploring avenues to prepare itself cope with the challenges arising from this transition. To help professionals who wish to address the power sector challenges posed by the ever-growing number of EVs, FSR Global—an

initiative of the Florence School of Regulation, Italy—has launched a specialised five-week online course, called Electric Vehicles: A Power Sector Perspective. Building on the Florence School of Regulation's legacy in Europe, FSR

Global facilitates the development and delivery of effective energy policy and regulation in Asia, Latin America and Africa.

The course, FSR Global said, is actually an opportunity to dive into both the policy and regulatory frameworks, as well as the business models supporting the development of EVs in Europe, the US, Latin America and Asia. It will start from September 10, 2020, and will help participants master the following:

► Building blocks for a holistic EV charging infrastructure policy and regulation;

► Business models in deploying charging infrastructure and the role innovation will play;

► How to manage additional EV load in the power system as well as the risks and mitigation avenues for grid integration;

► Vehicle-to-Everything (V2X) applications, key enablers and how to unlock the V2X potential.

The course, FSR Global added, will offer a personalised learning experience with three engagement levels. In addition to video lectures, learning material includes podcasts, additional reading material including a tailor-made course text, forum discussions as well as an interactive live class. The amount of time required to take this course ranges from 4-10 hours per week depending on the aimed course level as well as the level of expertise in the subject prior to joining the course.

Govt envisages broader social security net for workers

SURYA SARATHI RAY
New Delhi, September 20

THE GOVERNMENT HAS proposed to extend, in a phased manner, social security benefits to all employees and workers, currently estimated to be around 50 crore, including those in the unorganised sector enterprises, under the revised Social Security Code introduced in Lok Sabha on Saturday.

The Bill enables the Centre to frame schemes to provide social security benefits to unorganised workers, gig workers, platform workers and self-employed workers or "any other class of persons". It is not clear if workers in the agricultural and allied sectors could also be covered under such schemes. Of course, how exactly and when the benefits will be designed and whether it will suffice to provide meaningful social security cover to all workers will hinge on the specific schemes to be rolled out.

The bill defines unorganised worker as one who is a home-based worker, self-employed worker or a wage worker in the unorganised sector. An unorganised sector enterprise is the one which is owned by

Social Security Code, introduced in Lok Sabha on Saturday, enables the Centre to frame schemes to provide social security benefits to unorganised workers

individuals or self-employed workers and engaged in the production or sale of goods or providing service of any kind whatsoever, and where the enterprise employs less than 10 workers.

The government, however, has neither prescribed any timeline to bring all workers under some sort of social security net; nor has it given any concrete source of funds for providing social security benefits such as old age protection, life and disability cover, health and maternity benefits, provident fund, employment injury benefit, housing, educational schemes etc.

The Bill says the central government shall formulate and notify, from time to time, suitable welfare schemes for unorganised workers on matters relating to life and disability cover, health and maternity benefits, old age protection, education,

Also, states shall formulate and notify, from time to time, suitable welfare schemes for unorganised workers, including schemes relating to of provident fund; employment injury benefit; housing; educational schemes for children; skill upgradation of workers; funeral assistance; and old age homes.

The funding options include assorted government resources as well as corporate funding via the CSR route.

The code provides for creation of a National Social Security Board which shall give recommendations to the central government for formulating suitable schemes for different sections of unorganised workers, gig workers and platform workers. State boards will do the same for the state governments.

In order to expand the traditional social security benefits, the government has proposed to allow establishments to be covered under employees' provident fund organisation (EPFO) and Employees' State Insurance Corporation (ESIC) on voluntary basis even if they have less than the mandatory employee threshold of 10 and 20 respectively.

India Inc's business sentiment recovers in July-Sept: CII

PRESS TRUST OF INDIA
New Delhi, September 20

THE BUSINESS SENTIMENT of India Inc has improved during the July-September quarter as the government gradually unlocked the economy and business activity resumed, according to the CII's business outlook survey.

The latest CII Business Confidence Index has surged to the level of 50.3 in July-September 2020, bouncing back from its lowest reading of 41.0 recorded in April-June 2020, the industry chamber said in a statement.

"The stellar recovery in the index has been supported by the remarkable increase in the Expectations Index (EI), which rose 46% quarter-on-quarter, to the level of 55.2, as nationwide lockdown restrictions were lifted and businesses gradually began to reopen during the July-September quarter," it said.

CII director general Chandrasekhar Banerjee said while a recovery is underway, it could be tremendously expedited through continued government support and handing of businesses during this crisis.

The survey was conducted during August-September 2020 and saw participation of over 150 firms across different sectors. Over half of the respondents said the weakness in domestic demand is likely to be the topmost risk to business confidence in the next six months. Nearly 30% of respondents feel that the business activity may return to pre-pandemic levels by Q1 of FY22, the statement said.

"With regards to the general economic prospects, more than third of the respondents (35%) foresee a contraction higher than 4% in India's GDP in the financial year 2020-21 as the significant setback to economic growth has been further aggravated by state-imposed lockdowns to curb local outbreaks," it added.

432 infra projects show cost overruns of ₹4.29 lakh crore

PRESS TRUST OF INDIA
New Delhi, September 20

AS MANY AS 432 infrastructure projects, each worth ₹150 crore or more, have been hit by cost overruns of over ₹4.29 lakh crore owing to delays and other reasons, according to a government report.

The Ministry of Statistics and Programme Implementation monitors infrastructure projects worth ₹150 crore and above. Of the 1,670 such projects, 432 reported cost overruns and 505 time escalations.

Total original cost of implementation of the 1,670 projects was ₹20,58,193.26 crore and their anticipated completion cost is likely to be ₹24,87,361.54 crore, which reflects overall cost overruns of ₹4,29,168.28 crore (20.85% of original cost), the ministry's latest report for July 2020 said.

The expenditure incurred on these projects till July 2020 is ₹11,51,222.81 crore, which is 46.28% of the anticipated cost of the projects. However, it said the number of delayed projects decreased to 418 if delay is calculated on the basis of the latest schedule of completion.

Further, the report said for 945 projects neither the year of commissioning nor the tentative gestation period has been reported.

Out of 505 delayed projects, 120 have overall delay in the range of 1 to 12 months, 118 have delays of 13 to 24 months, 157 reflect delay in the range of



25 to 60 months and 110 projects show delays of 61 months and above.

The average time overrun in these 505 delayed projects is 43.49 months.

The brief reasons for time overruns as reported by various project implementing agencies are delay in land acquisition, delay in obtaining forest/environment clearances and lack of infrastructure support and linkages.

Besides, there are other reasons like delay in tie-up of project financing, delay in finalisation of detailed engineering, change in scope, delay in tendering, ordering and equipment supply, law and order problems, geological surprises, pre-commissioning teething troubles and contractual issues, among others, the report said. It has also been observed that project agencies are not reporting revised cost estimates and commissioning schedules for many projects, which suggests that time/cost overrun figures are under-reported, the report said.

Delhi records less than 4,000 virus cases after 5 days

THE NATIONAL CAPITAL'S COVID-19 case count went past 2.46 lakh on Sunday with 3,812 more people contracting the viral disease, while 37 fresh fatalities pushed the death toll to 4,982, according to the Delhi government's health bulletin.

Before this, the city recorded over 4,000 cases for five consecutive days.

The capital recorded 4,071 cases on Saturday, 4,127 on Friday, 4,432 on Thursday, 4,473 on Wednesday and 4,263 on Tuesday.

PTI

EXPRESS Careers



MORMUGAO PORT TRUST GENERAL ADMINISTRATION DEPARTMENT HEADLAND SADA, MORMUGAO, GOA

CONTRACT APPOINTMENT

Applications are invited from eligible candidates for engaging three 'Trainee Pilots' purely on contract basis, in Marine Department of Mormugao Port Trust, Headland Sada, Goa on an consolidated remuneration of Rs. 90,000/- p.m. during training period and in the range between Rs. 1,15,000/- and Rs. 1,75,000/- p.m. based on carrying pilotage duty according to the tonnage of vessels, after completion of training period.

The last date for receipt of application complete in all respect is **13/10/2020**. For other details visit our website <https://www.mptgoa.gov.in>

Sd/-
(S.P. MOHAN KUMAR)
SECRETARY (i/c)

Haryana farmers block roads, copies of Bills burnt in Punjab

PRESS TRUST OF INDIA
Chandigarh, September 20

FARMERS ON SUNDAY blocked roads in Haryana and burnt effigies of Prime Minister Narendra Modi in neighbouring Punjab, protesting against the farm Bills passed in Parliament.

Farmers occupied portions of roads and highways at several places in Haryana between 12 and 3 pm, following a call given by the state unit of the Bhartiya Kisan Union against the agri-marketing Bills, two of which were passed in Rajya Sabha on Sunday.

After 3 pm, reports said the road blockades were lifted, ending the day's protests in which the BKU was also supported by several other farmer organisations.

In Ambala, the Haryana Police used water cannons at the state's border to stop Punjab Youth Congress workers from entering the district and travelling ahead to Delhi as part of their "tractor rally".

Punjab protesters set fire to one of their own tractors when they were forced to end their rally at the Haryana border, the police said.

Farmers were joined by 'arhiyas' – or the commission agents at 'mandis' – during their protests at many places in Haryana.

There was heavy police deployment across the state, particularly where the big gatherings were expected.

Police diverted traffic to alternative routes. Executive magistrates were stationed along with police at many protest venues.

Ambala-Nahan national highway near Naraingarh, Jind-Patiala and Jind-Delhi roads near Julana and Sonipat-Gohana highway were among the roads blocked in Haryana.

Traffic was also disrupted on Ambala-Chandigarh highway due to the protests by the Punjab Youth Congress activists. But there was no blockade on the Ambala-Delhi road.

The situation at the Haryana-Punjab border was tense for a while as Youth Congress activists were bent upon moving on the national highway towards Delhi. But the spot was heavily barricaded by the police, which also used water cannons to disperse protesters.

Farmers at several places in Punjab burnt effigies and copies of the farm Bills,



Members of various farmers' organisations stage a protest against the central government, in Patiala on Sunday

claiming that the new laws will destroy their livelihood.

The three Bills are aimed at giving farmers the choice to sell their produce at competitive prices. But many farm organisations fear they will lead to the dismantling of the minimum support price (MSP) system.

Varun Chaudhary, the Haryana Congress MLA from Mullana in Ambala, who joined the protest at Mandour village near Panjokhra Sahib in Ambala district, said the Bills were not a "shield for farmers" but for hoarders.

Independent MLA from Meham, Balraj Kundu, who protested in Rohtak and Charkhi Dadri districts, claimed the Bills will benefit corporates. "From October 2, I will sit on a fast to protest against these anti-farmer measures," he said.

In Yamuna-gar, Haryana BKU chief Gurnam Singh said, "It is the country's misfortune that

despite the farmers' protest these Bills were passed." He called it a "murder of democracy".

Punjab Congress chief Sunil Jakhar, also joined the Youth Congress protesters, said all parties, except the Akali Dal and the BJP, are with the farmers. He slammed Shriman Akali Dal chief Sukbir Singh Badal, accusing him of earlier supporting these "blacklaws". The SAD has pulled out of the Union Cabinet in protest against the Bills.

On Sunday, the Rajya Sabha passed the Farmers' Produce Trade and Commerce (Promotion and Facilitation) Bill, 2020, and the Farmers' (Empowerment and Protection) Agreement of Price Assurance and Farm Services Bill, 2020. The bills were passed by Lok Sabha on Thursday. A third bill is yet to be passed in Rajya Sabha.

SHIRAM HOUSING FINANCE LIMITED
Reg. Office: Office No. 123, Angappa Naicker Street, Chennai-600 001
Head Office: Level 3, Wockhardt Towers, East Wing C-2 Block, Bandra Kurla Complex, Bandra (East), Mumbai 400 051.
Tel: 022-4241 0400, 022-4060 3100 Website: www.shriramhousing.in

SYMBOLIC POSSESSION NOTICE

Whereas the undersigned being the authorised officer of Shriram Housing Finance Limited (SHFL) under the provisions of the Securitisation and Reconstruction of Financial Assets and Enforcement of Security Interest Act, 2002 (said Act) and in exercise of powers conferred under Section 13(12) of the said Act read with Rule 3 of the Security Interest (Enforcement) Rules, 2002 (said Rules) issued demand notices to the Borrowers details of which are mentioned in the table below to repay the amount mentioned in the said demand notices.

The Borrowers having failed to repay the amount, notice is hereby given to the Borrowers and the public in general that the undersigned being the Authorized Officer of SHFL has taken the symbolic possession of the mortgaged properties described herein below in exercise of powers conferred on him/her under Section 13(4) of the said Act read with rule 8 of the said Rules, on this **18-09-2020**.

Borrower Name and Address	Demand Notice	Description of Property
1 Mr. Mangat Raj S/o Mithu Singh & Mrs. Saroj Rani W/o Mangat Raj Both R/O H. No - 69 Ward No - 4, Guru Kashi Enclave, Near Govt Civil Hospital, Ramzan Road, Talwandi Sabo, Bathinda, Punjab-151302.	Rs. 21,79,336/- (Rupees Twenty One Lakhs Seventy Nine Thousand Three Hundred Thirty Six Rupees Only)	Property bearing Plot No 69 admeasuring 250 Sq.Yds comprised in Khasra No 303/18/2/4-(0), 19/2/1(3-12), 22/2 (7-4), 23 (8-0), 326//2/2(0-5), 3/1(0-7), Jambanvi for the year 2012-2013 situated at Patti Kishan Singh, Tehsil Talwandi Sabo, Distt Bathinda.
ALSO AT:		
M/s. Singh Medical Hall, Near Civil Hospital, Talwandi Sabo, Bathinda, Punjab-151302.	Demand Notice dated: 17.06.2020	Bounded as per Sale Deed: North: Plot No 126 - 30'-0" South: Road- 30'-0" East: Plot No 70 - 75'-0" West: Street - 75'-0"

This notice is also hereby to caution the general public at large that the authorized officer of SHFL is in the lawful symbolic possession of the immovable property mentioned herein above and the Borrowers or any person shall not after receipt of this notice transfer by way of sale, lease or otherwise deal with/ alienate any of the above mentioned secured assets referred to in this notice, without prior written consent of SHFL.

Place: Bathinda Date : 18.09.2020

Sd/- Authorised Officer Shriram Housing Finance Limited

POSSESSION NOTICE FOR IMMOVABLE PROPERTIES (Under Rule 8(1) Security Interest Enforcement Rule 2002)

Where as the Authorised Officer of Union Bank Of India under the Securitization and Reconstruction of Financial Assets and Enforcement Security Interest Act 2002 (Act 54 of 2002) and in exercise of power conferred under section 13 (12) read with rule 3 of the said Act issued Demand Notices within 60 Days from the date of receipt of the Said notices.

The Borrowers having Failed to repay the amounts, notice is hereby given to borrowers and the public in general that the undersigned has taken Possession of the property described herein below in exercise of powers conferred on him/her under section 13(4) of the Said Act read with rule 8 of the Said rule on the dates mentioned below.

The Borrowers in particular and the public in general is hereby cautioned not to deal with the properties and any dealings with the properties will be subject to the charge of Union Bank Of India for the amount mentioned below. The Borrowers attention is invited to the provision of sub section 13(8) of the Act, in respect of time available to redeem the secured assets.

S. No.	Name & Address of the Borrowers & Guarantors	Dt. of Demand Notice & Amount, Dt. of Possession	Details of the Properties
Branch- DAYALBAGH, PATEL MARKET, DAYAL BAGH ROAD, DAYAL BAGH AGRA			
1.	Smt. Guddi Devi W/o Brajesh Kumar and Shri Sonu S/o Brajesh Kumar All R/o H no 4, Sudhama Puri, Sati Nagar, Naraich Agra.	05.02.2020 Rs. 7,29,266.39 + Interest & Other Exp. Dt. 15.09.2020	All that part and parcel of Residential property Plot no 202, Block B, Khasra no 2146, Chandra Nagar, Mauza Naraich, Tehsil Etmadpur, Agra admeasuring about 83.61 sq. mtrs standing in the name of GUDDI DEVI and bounded as follows : On the North by: 20 feet Wide Road, On the South by: Plot no 320, On the East by: Plot no 201, On the West by: Plot no 203.
2.	1.MR. MANOJ PAL S/O SONPAL SINGH 2.MRS. LADO DEVI W/O SONPAL SINGH R/o H. No. KHASRA NO 923, NAVNEET NAGAR, JALESHAR ROADAGRA		

NUCLEAR DEAL

France, UK, Germany reject US call to return Iran sanctions

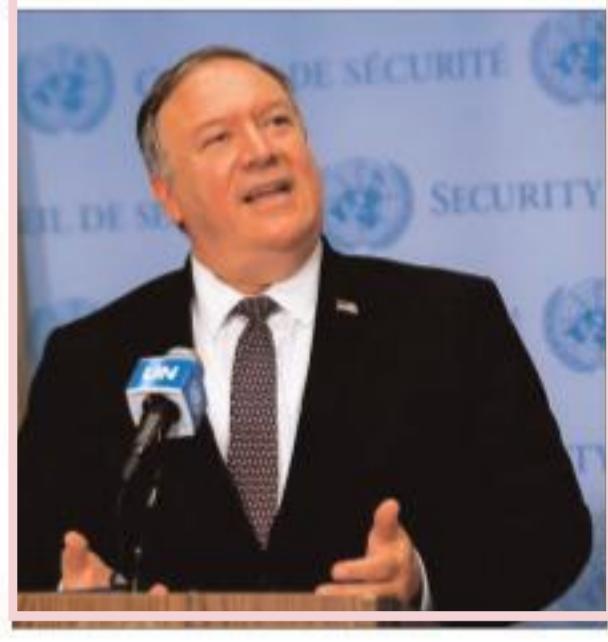
BLOOMBERG
SEPTEMBER 20

THE US HAS no authority to demand a snap-back in sanctions against Iran after quitting the 2015 nuclear deal two years ago, the French Foreign Ministry said in a joint statement with Germany and the UK on Sunday.

"We have worked tirelessly to preserve the nuclear agreement and remain committed to do so," the three countries' foreign ministers said in the statement.

Since quitting the nuclear accord in May 2018, the Trump administration has intensified efforts to pressure the Islamic Republic, ratcheting up sanctions. But the US moves have united partners like the UK, France and Germany with Russia and China, who have sought to salvage the accord. That has left the US isolated on the UN Security Council, with most nations saying America has no authority to demand the return of international sanctions since it's no longer a party to the agreement.

The US says that the broader Security Council resolution that enshrined the accord doesn't require it to still be in the agreement, and that all of the United Nations resolutions on Iran that were in place before the accord — from a ban on arm deals to restrictions on the Islamic



The US took this decisive action because, in addition to Iran's failure to perform its JCPOA commitments, the Security Council failed to extend the UN arms embargo on Iran

— MIKE POMPEO,
US STATE SECRETARY

Republic's ballistic missile activity and its nuclear enrichment — should have gone back into effect on Saturday.

The US expects all UN member states to comply with their obligations to implement sanctions, Secretary of State Michael Pompeo said in a statement late on Saturday. The Trump administration declared on Saturday that all UN sanctions against Iran have been restored, a move most of the rest of the world rejects as illegal and sets the stage for an ugly showdown at the world body ahead of its annual General Assembly.

The administration said that its triggering of the "snapback" mechanism in

the UN Security Council resolution that enshrined the 2015 Iran nuclear deal had taken effect at 8 pm Eastern Time.

That is 30 days after Secretary of State Mike Pompeo notified the council that Iran was in "significant non-performance" with its obligations under the accord, known as the Joint Comprehensive Plan of Action, or JCPOA.

"The United States took this decisive action because, in addition to Iran's failure to perform its JCPOA commitments, the Security Council failed to extend the UN arms embargo on Iran, which had been in place for 13 years," Pompeo said in a statement released at precisely 8 pm.

"In accordance with our rights ... we initiated the snapback process to restore virtually all previously terminated UN sanctions, including the arms embargo," he said. "The world will be safer as a result." The White House plans to issue an executive order on Monday spelling out how the US will enforce the restored sanctions, and the State and Treasury departments are expected to outline how foreign individuals and businesses will be penalized for violations.

"The United States expects all UN member states to fully comply with their obligations to implement these measures," Pompeo said. "If UN member states fail to fulfill their obligations to implement these sanctions, the US is prepared to use our domestic authorities to impose consequences for those failures and ensure that Iran does not reap the benefits of UN-prohibited activity."

But the US move faces stiff opposition from the other members of the Security Council who have vowed to ignore it.

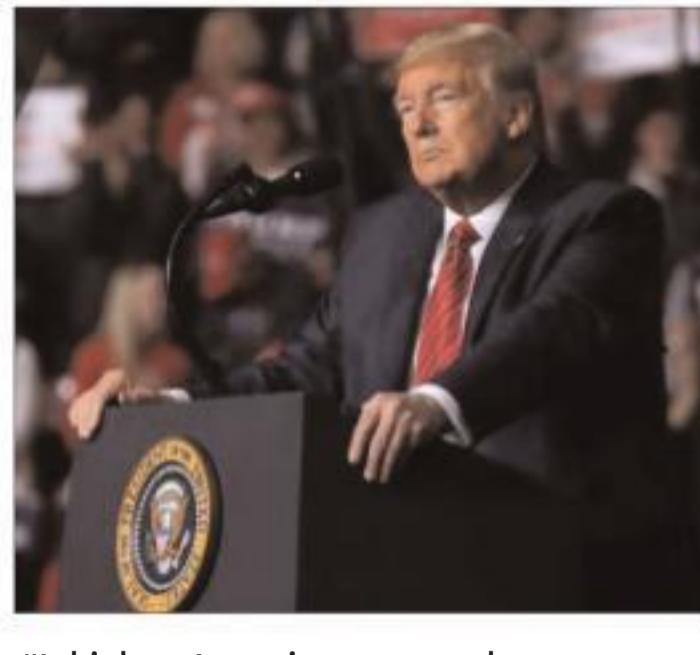
They say the US lost legal standing to invoke snapback when President Donald Trump withdrew from the nuclear deal in 2018 and reimposed American sanctions on Iran. The US argues it retains the right to do it as an original participant in the deal and a member of the council.

Trump vows to nominate woman judge for SC

PRESS TRUST OF INDIA
Washington, September 20

PRESIDENT DONALD TRUMP has said he will next week nominate a woman to replace the late US Supreme Court Justice Ruth Bader Ginsburg, escalating a political row with the Democrats over her successor weeks before the presidential election.

"I will be putting forth a nominee next week. I could say most likely it would be a woman. I think I can say that. If somebody were to ask me now I would say that a woman would be in first place," Trump told supporters at an election rally in North Carolina on Saturday.



"I think we're going to start the process extremely soon. We will have a nominee very soon," Trump said, adding that there about 45 people on his list.

woman. The crowd cheered loudly for a female candidate.

"That's a very accurate poll (crowd reaction) because that's the way I feel. I actually like women much more than I like men. I have to say. It would be a woman. A very talented, very intelligent woman," the president said, adding that a final name had not been zeroed in on.

He also discussed how he has the power to fill the vacant seat in the Supreme Court where justices serve for life or until they choose to retire.

"So, Article 2 of the Constitution says that the President shall nominate justices of the Supreme Court. I don't think it can be any more clear, can it?" Trump asked, prompting chants of 'Fill that seat!' from the rally crowd.

REUTERS

Washington/New York, September 20

US PRESIDENT DONALD

Trump said on Saturday he supported a deal in principle that would allow TikTok to continue to operate in the United States, even as it appeared to conflict with his earlier order for China's ByteDance to divest the video app.

ByteDance was racing to avoid a crack-

down on TikTok after the US Commerce

Department said on Friday it would block

new downloads and updates to the app come

Sunday. The US officials had expressed con-

cern that the personal data of as many as 100

million Americans that use the app were

being passed on to China's Communist Party

government.

TikTok will be owned by a new company called TikTok Global and will be headquartered in the US, possibly in Texas, Trump said. Oracle will take a 12.5% stake in TikTok Global and store all its US user data on its cloud to comply with US national security requirements, the companies said. Retail giant Walmart said it would take a 7.5% stake in TikTok Global.

While Oracle and Walmart said that TikTok Global will be majority-owned by US investors, this is the case only if one takes into account ByteDance's investor base, according to a source familiar with the matter who requested anonymity to discuss the deal's structure. This is because ByteDance will own 80% of TikTok Global, the source said.

WeChat prohibition put on hold

THE TRUMP ADMINISTRATION'S curbs on the Chinese-owned WeChat were put on hold by a judge, a day before it was to go into effect. Magistrate Judge Laurel Beeler on Saturday issued a preliminary injunction at the request of the US WeChat Users Alliance, which had argued that prohibitions on the app would violate the free-speech rights of millions of Chinese-speaking Americans who primarily rely on WeChat for communications within the US.

— BLOOMBERG

TikTok owner seeking \$60-bn valuation in US deal

BLOOMBERG
September 20

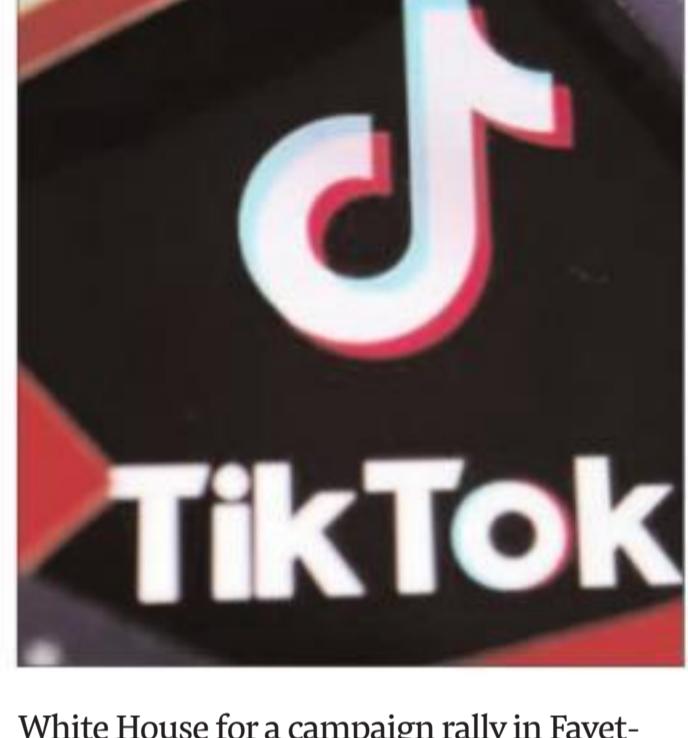
CHINA'S BYTEDANCE is seeking a valuation of \$60 billion for TikTok as Oracle and Walmart take stakes in the short-video app's business to address US security concerns, according to a person familiar with the matter.

Oracle and Walmart have rights to buy 12.5% and 7.5% respectively of a newly established TikTok Global under an agreement that won the approval of President Donald Trump, the person said, asking not to be named discussing private negotiations. The two companies would pay a combined \$1.2 billion for their stakes if they agree to that asking price.

The final valuation had not been set as the parties worked out the equity structure and measures for data security, the person said. Terms are still in flux and the proposed valuation could still change. Beijing also has yet to approve the deal, though regulators are said to favor any transaction in which ByteDance maintains control of its valuable recommendation algorithms and other proprietary technology.

ByteDance was pressured into a deal for TikTok when Trump threatened to ban the app in the US over national security concerns. After Microsoft made a proposal for a full buyout of the service, ByteDance instead turned to Oracle's offering in which the Chinese parent will maintain a solid majority stake.

"I approved the deal in concept," Trump told reporters on Saturday as he left the

**NEW POLICY**

- There will be five seats on the board of TikTok Global
- Walmart CEO Doug McMillon will become a director
- TikTok Global will likely be headquartered in Texas and will hire "at least" 25,000 people
- It will need to hire thousands of content moderators, engineers, and marketing staff that were previously located in China and around the world

White House for a campaign rally in Fayetteville, North Carolina. "If they get it done, that's great. If they don't, that's OK too."

ByteDance and Oracle representatives didn't immediately respond to requests for comment.

The valuation for TikTok has been a looming question as Washington and Beijing escalated their rhetoric over the negotiations. The service for the US market alone has been estimated to be worth \$20 billion to \$50 billion, or even more. Snap, for context, trades at a \$35 billion valuation.

ByteDance, the Beijing-based parent company, is the most valuable private startup in the world at \$140 billion, according to market researcher CB Insights. The TikTok Global deal does not include the app's China twin, Douyin, which has become

an enormous hit in its own right.

ByteDance may end up owning as much as 80% of TikTok Global, which would include the app's operations in the US and the rest of the world excluding China. Venture firms, including Sequoia Capital and General Atlantic, may also acquire equity in the new business.

Under the current proposal, there will be five seats on the board of TikTok Global. Walmart Chief Executive Officer Doug McMillon will become a director, the retailer said in a statement. TikTok Global will likely be headquartered in Texas and will hire "at least" 25,000 people, Trump said.

It will need to hire thousands of content moderators, engineers, and marketing staff that were previously located in China and around the world.

Hefty fines for quarantine breaches in England

PRESS TRUST OF INDIA
London, September 20

THE UK GOVERNMENT on Sunday announced new rules, which make it a legal requirement for people with coronavirus to quarantine, with fines of up to 10,000 pounds imposed on repeat breaches of the stipulated 14-day self-isolation period to control the spread of the virus.

Downing Street said the new requirements, which will be enforced from September 28, also come with support payments of 500 pounds for those on lower incomes who cannot work from home, such as construction workers, and stand to lose income as a result of the mandatory self-isolation.

The rules come in as Prime Minister Boris Johnson (pic-



tured) considers further tougher measures after he warned that the UK may now be seeing a "second wave coming in" of the deadly virus, with the number of cases continuing to rise.

People who choose to ignore the rules will face significant fines. We need to do all we can to control the spread of this virus, to prevent the most vulnerable people from becoming infected, and to protect the NHS (National Health Service) and save lives," said Johnson.

New fines for those breaching self-isolation rules will start at 1,000 pounds — bringing this in line with the penalty for breaking quarantine after international travel — but could increase to up to 10,000 pounds for repeat offences and for the most egregious breaches, including for those preventing others from self-isolating.

The best way we can fight thi

The one-off payment of 500 pounds is above the country's statutory sick pay of 95.85 pounds per week and a previously-announced additional award of 182 pounds for those told to self-isolate in highest-risk areas of intervention or areas under localised lockdowns.

Police resources will be used to check compliance in highest incidence areas and in high-risk groups, based on local intelligence. High-profile and egregious cases of non-compliance will be investigated and prosecuted.

The UK government says it hopes the new measures will be replicated in the devolved regions of Wales, Scotland and Northern Ireland, which have the authority to set their own coronavirus rules but largely follow government guidelines.

risks overlooking criticism that the EU failed to prove "to the requisite legal standard" that Ireland's tax deal broke state-aid law by giving the iPhone maker an unfair advantage.

The commission, the EU's executive arm, has already had to re-investigate some 40 probes following court decisions that picked apart its findings. At a Friday press conference in Brussels, Vestager refused to be drawn on her next moves in the Apple tax case. "We haven't taken that decision yet," she said. "As the commission always does, we wait until we're closer to the deadline of the appeal question" before commenting. The speed at which some of these early cases were concluded — the first Belgian investigation took 11 months and Starbucks took 16 months — doesn't match the current pace.

"The European Commission may very

likely appeal the judgment of the General Court in the Apple case, if only to save face," said Howard Liebman, a tax attorney with Jones Day in Brussels. "It will be a very rough row to hoe, given the very detailed and fact-oriented decision" from the EU's second-highest tribunal.

If Vestager opts to fight on at the EU Court of Justice, the bloc's top tribunal, she

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