### **Project Design Phase-II**

# **Technology Stack (Architecture & Stack)**

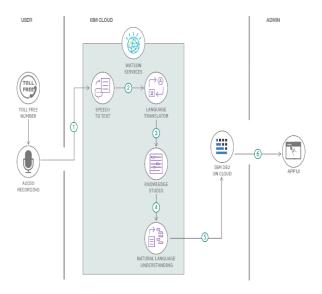
| Date          | 28 June 2025                              |
|---------------|---|
| Team ID       | LTVIP2025TMID59203                        |
| Project Name  | EDUCATIONAL ORGANISATION USING SERVICENOW |
| Maximum Marks |   |

#### **Technical Architecture:**

The Deliverable shall include the architectural diagram as below and the information as

## **Example: Order processing during pandemics for offline mode**

During pandemics, educational organizations faced significant challenges in ensuring uninterrupted learning, especially for students without internet access. To support offline education, schools and colleges implemented measures such as distributing printed learning materials, using SMS for announcements, and coordinating lessons through local volunteers or community centers. ducational content was also broadcast via radio and television to reach wider audiences. These offline strategies allowed institutions to maintain academic continuity, support student engagement, and ensure inclusivity despite limited digital infrastructure.



### Guidelines:

- Include all processes (As an application logic / Technology Block)
- Provide infrastructural demarcation (Local / Cloud
- Indicate external interfaces (third party APIs etc)
- Indicate interface to machine learning models (if applicab)

| S.No | Component         | Description          | Technology           |
|------|-------------------|----------------------|----------------------|
| 1    | Student Interface | How students         | HTML, CSS, React JS, |
|      |                   | interact with the    | etc.                 |
|      |                   | platform e.g. LMS,   |                      |
|      |                   | mobile app, portal   |                      |
| 2    | Academic Logic-1  | Logic for managing   | Python / Java        |
|      |                   | course registration  |                      |
|      |                   | and enrollment       |                      |
| 3    | Academic Logic-2  | Voice-enabled        | Google STT / Azure   |
|      |                   | student query        | Speech Services      |
|      |                   | resolution           |                      |
| 4    | Academic Logic-3  | Chatbot for          | Dialogflow / IBM     |
|      |                   | academic assistance  | Watson Assistant     |
| 5    | Student Database  | Stores student       | MySQL, PostgreSQL,   |
|      |                   | records, grades, and | NoSQL                |
|      |                   | profiles             |                      |
| 6    | Cloud Student     | Hosted student       | AWS RDS, Azure       |
|      | Database          | database with        | SQL, IBM Cloud DB2   |
|      |                   | remote access        |                      |
| 7    | File Repository   | Stores assignment    | Google Drive API,    |
|      |                   | uploads, study       | Local Storage        |
|      |                   | materials            |                      |
| 8    | External API-1    | Access to online     | Open Education       |
|      |                   | educational          | APIs, Google Books   |
|      |                   | resources            | API                  |
| 9    | External API-2    | Integration with     | DigiLocker, NAD API  |
|      |                   | National Academic    |                      |
|      | _                 | Repositories         |                      |
| 10   | AI Recommendation | Suggests             | Collaborative        |
|      | Model             | personalized         | Filtering, ML Models |
|      |                   | learning materials   |                      |
| 11   | Deployment        | Deployment on        | AWS, GCP,            |
|      | Infrastructure    | cloud/local servers  | Kubernetes, Local    |
|      |                   | for education        | Servers              |
|      |                   | platform             |                      |

| S.No | Characteristics | Description            | Technology         |
|------|-----------------|------------------------|--------------------|
| 1    | Open-Source     | List the open-source   | Moodle, Canvas     |
|      | Frameworks      | frameworks used in     | LMS, React JS      |
|      |                 | educational tools      |                    |
|      |                 | and LMS platforms      |                    |
| 2    | Security        | Include all access     | SHA-256, OAuth2.0, |
|      | Implementations | controls like student  | IAM Policies,      |
|      |                 | login, faculty access, | OWASP              |
|      |                 | and firewalls          |                    |

**Table-2: Application Characteristics:** 

|   | 1            | 1                     |                   |
|---|--------------|-----------------------|-------------------|
| 3 | Scalable     | Architecture that     | 3-tier model,     |
|   | Architecture | supports multiple     | Microservices,    |
|   |              | campuses,             | Kubernetes        |
|   |              | departments, and      |                   |
|   |              | concurrent users      |                   |
| 4 | Availability | High availability for | Load Balancers,   |
|   |              | course content,       | Multi-zone        |
|   |              | exams, and user       | deployment, Cloud |
|   |              | dashboards            | CDN               |
| 5 | Performance  | Handles peak traffic  | Redis Cache, CDN, |
|   |              | during exams and      | Auto-scaling,     |
|   |              | enrollment            | Horizontal Pod    |
|   |              |                       | Autoscaler        |