

Test Plan for Catering System Requirement

General information

Customer	<Catering System Requirement>
Created by (Author)	Indrajit
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1. Introduction

1.1. General information

This document describes the methods and procedures that will be used by the QATestLab team in the functional testing process of the web and mobile applications.

It is meant to be used as a manual during testing works. It describes the procedure of the testing process. The test plan is intended for project managers, product developers, and QA engineers.

This document is intended to be used by the members of the project team that will implement and verify the correct functioning of the system.

The objective of the testing activities is to check functions and features of a software product developed for web browsers (Chrome, Firefox, Edge, Safari) and modern Android and iOS devices.

1.2. Project Description

This Test Plan document for the Catering project supports the following objectives:

- It's functional and nonfunctional requirements for Cafeteria Ordering System (COS).
- The Royal Catering system creates food and events of the highest order where they work together with you to ensure that your venue is exactly what you require, that your event runs smoothly, and that, above all, your guests' expectations are exceeded.
- In this application the system is providing food menus, event planning, and venues which one is make easiest work of customer who can make interest in the system.
- There are main two modules of the Royal Catering application. 1) Admin 2) Customer

The results of test execution will be sent to the customer as reports. All found bugs will be tracked using the Trello bug tracker.

2. Scope of project

2.1. Scope of web portal

Testing of Customer role module is in the scope of this test plan. The following components and functions would be tested:

Role Module 2: Customer

1. Registration
2. Login and password
3. Manage profile
4. Search favourite food
5. Make order for Food

2.2. Scope of mobile application

Testing of mobile applications is in the scope of this test plan. The following components and functions would be tested:

1. Create an account using email
2. Registration
3. Login and password
4. Manage profile
5. Search favourite food
6. Make order for Food

2.3. Scope of Admin part

Testing of Admin part is in the scope of this test plan. The following components and functions would be tested:

1. Login as an admin
2. Manage User (View/ Block Client)
3. Maintain Search Result
4. Manage category regarding Food(View / Edit/Delete)
5. Manage customer Food Order
6. Manage Food menu within price
7. Maintain Food Delivery Process (update status)
8. Manage Event(Edit / Delete)
9. Maintain Venue
10. Manage their order within duration

3. Work plan

The parties agreed to follow the next work plan:

1. Test plan preparation
2. Test plan approval
3. Functional testing and bugs reporting
4. Daily reports preparation
5. Final report preparation

4. Test Plan and Strategy

4.1. Functional testing

The objective of functional testing is to make sure that the whole software product works according to the requirements, and no significant errors appear in the application.

Functional testing is the most substantial part of software testing. It involves checking different aspects of the system. A software product must pass all the planned tests. Only in this case its quality can be assured.

Test Objective: Ensure proper target-of-test functionality	
Technique:	Execute each use case, use-case flow, or function, using valid and invalid data, to verify the following: <ul style="list-style-type: none"> • The expected results occur when valid data is used. • The appropriate error or warning messages are displayed when invalid data is used. • Each rule is properly applied.
Entry Criteria	<ul style="list-style-type: none"> • The application construction is completed. • The test engineers are dedicated. • Necessary devices, instruments, and other equipment are acquired. • Test environment is prepared, and the application is released to the test environment.
Completion Criteria:	<ul style="list-style-type: none"> • All the planned tests are performed. • There are no show-stopping errors. • All the errors of high priority and severity are fixed. • The test results are evaluated, discussed and approved.
Special Considerations:	None.

4.2. Test Procedure

Test procedure assumes the next points:

- Reporting of found software bugs.

Various aspects of the tested software should be checked; this requires executing of different testing types.

The main testing types that would be executed:

- Functional Testing
- UI Testing
- Usability Testing
- Compatibility Testing (4 modern web browsers and devices)
- Regression testing
- Retesting (during the second round if needed)

It also will be checked how the software product is run on the browsers and devices that are supposed to support it, how it starts and stops, and how much time it needs to launch.

During this test round the next types of testing will NOT be applied:

- Security testing

4.3. Bug Reports

Bug reports are created in order to provide the development team and the project managers with exhaustive information about the discovered defects. They must be helpful in determining causes of the errors and correcting them.

Defect Severity can be classified into four categories:

- Critical (blocker) defects are the failure of the complete software system or of a critical subsystem, and no work or testing can be carried out after the occurrence of the defect. It also applies to data loss failures and with processes that leave inconsistent data stored in the database.
- Major defects (and crashes) are those which also cause failure of the entire or part of the system, but there are some processing alternatives which allow further operation of the system. It also applies to the system crashing, or aborting, during normal operation of a non-critical flow.
- Minor defects do not result in failure but cause the system to show incorrect, incomplete, or inconsistent results.
- Trivial defects are small errors that do not affect the functionality: typos, grammar mistakes, wrong terminology, etc.

The information that is indicated in each bug report:

- the software product name;
- version number of the software product (if tested on mobile);
- the browser on which the tests were performed.

Each report provides the next information about the defect:

- summary, which is short description of the problem;
- location of the defect in the software product;

- steps to reproduce the error;
- frequency of the defect occurrence;
- severity of the defect;
- additional information about the defect in the form of attached screenshots or video records.

Third party software will be used for reporting and maintaining discovered errors. The test team will log in that software all the defects that will be found during the testing process.

5. Resources

5.1. Tools

The following tools will be used for this project:

Name of process	Tool
Defect Tracking	Jira
Test Cases	Testrail
Screenshots / Video capture	Snagit

5.2. The list of the browsers

Name of the browser	Version
Chrome	Latest
FireFox	Latest
Edge	Latest
Safari	Latest

5.3. The list of the devices

Name of the device	OS
iPhone devices	All supported OS
Android devices	All supported OS

6. The criteria of quality

The product should operate in accordance with the requirements and the functional specification (if present).

The product should not contain critical and blocking defects in the final version of the project.

7. Testing Process Risks

The next issues may influence testing works:

- changes and modifications of the software product that were not planned and discussed with the test team beforehand;
- changes in the software requirements that were not discussed with the test team beforehand;
- delays in correcting/fixing errors;
- delays in delivering new builds to the test team.

8. Test Team Expectations

The test team must be provided with valid, updated documents during the whole testing process.

All the required equipment, instruments, devices and software must be acquired and prepared before the beginning of the testing process.

All show-stopping errors must be corrected as soon as possible.

Release notes should be added to each software release to the test team. The note must explain which elements, functions and features were added to the program and how these additions affect the software.

The developers should correct all the errors in the software modules before releasing a new version.

9. Responsibilities of Test Team Members

Project Manager

- Managing the whole testing process.
- Providing all the needed resources for the testing activities.

QA Tech Lead

- Managing the QA team from a technical perspective.

- Analyzing the tasks and distributing them between team members.
- Communicating with the client team and discussing all issues, providing recommendations before an update or release.
- Experience in participation of different SDLC models like Agile, Scrum, Kanban, Sequential, Iterative and Incremental.
- Creating test documentation, including test cases, test plans, etc.
- Proposing best practices and tools for a project.

QA Engineer

- QA process / logging found errors into the approved bug tracking system.

10. Deliverables

- Test Plan.
- Test case
- Bug reports and reports regarding the testing progress.