

Hospital Supplier Analysis

Executive Summary:

Using a combination of contingency table investigation, GLM Net Modelling Techniques and general GLM, I have estimated that for the Purchase Order Data set given, which chronicled results during a 36 Month Period, that in the 37th Month, the proportion of Purchase Orders that will be owned by Credo-based suppliers and by Small-Business based suppliers (for the CLPS – R&D Area within Johnson & Johnson) will be 0.069707 and 0.1629539 respectively.

Introduction:

We are given Purchase Order Data from Johnson & Johnson, specifically taken from the R&D Area, which is also called CLPS. This data has 907,408 observations consisting of 29 variables. Our variables of interest are 2 of these 29 variables:

1. Credo.Spend.Ind: This is a binary variable that acts as an indicator of whether or not the supplier of one of the observations is determined to be diverse (which essentially means that the business is woman or minority owned) by ARIBA standards. It takes two values: "Y", which indicates that the supplier is considered diverse and "N", which indicates that the supplier is not considered diverse. We are interested in those observations that take the value "Y". We will refer to observations that take the value "Y" as Credo observations.

2. Business.Size.Code: This is a categorical variable that refers to the size of the supplier's business, as classified by the government. It takes 4 values: "O", "D", "L" and "S" where the latter two represent large and small businesses. We are interested in those observations that take the value "S". We will refer to observations that take the value "S" as Small Business (or SB) observations.

The data gives Purchase Order information over a 36-month period from 1/2010 to 12/2012, which we will call Months 1 to 36 for convenience. The purpose of this month is to use the data given to estimate the proportion of total observations that are Credo observations and the proportion of total observations that are Small Business observations in the 37th month (which would be 1/2013).

The general analysis plan for this project involves the following steps, which will be expanded upon in the results section:

1. Extract the individual dates for each observation in the Purchase Order Data and set it equal to a number between 1 and 36
2. Perform proper investigative techniques within the Purchase Order Data to find several levels of categories which are associated with high proportions of SB and Credo
3. Create covariates for each observation based on the results of Step 2.
4. Create two covariate matrices (one for Credo, one for SB), which will have two components: the covariates chosen in Step 3 and time series components, which will be Credo or SB values during a given month.
5. Using the two covariate matrices, create two smaller matrices which each have 33 months, where each observation has the average value for each covariate for each month, as well as the proportion of the response (SB or Credo) for the last three months.
6. Using the matrices from Step 5, use appropriate GLM Models to estimate the proportion of Credo and SB for the 37th month.

RESULTS

Creation of Time Series Component:

First, I read the PO Data file into R using `read.csv`. Then, I decided to create an additional variable called `poMonth` which would indicate which month (out of 36) that each of the observations belonged to. I did this by extracting the month and year from the variable `PO.Create.Date` using the `strsplit` function and the `ldply` function within the `plyr` package. Then using the year and month, I filled out `poMonth` to index each observation as belonging to one of the months between 1 and 36.

Next, to get a general idea of what each proportion looked like through the 36 months, I created contingency tables for Month and Credo and Month and Small Business and then plotted each of them by month, also plotting their overall overages (Figures 1 and 2). Additionally, the tables containing these values are Figures 3 and 4.

Figure 1 shows that Credo Percentage for the most part shows a random pattern, although we do note that around the 30th Month there appears to be a relative drop-off where an increase only occurs at the very last month. Additionally, the overall average for Credo Percentage for these 36 months is 0.1006592, though majority of points are somewhat higher or lower than the average.

Figure 2 shows that Small Business Percentage also has a series of ups and downs in a random fashion but unlike Credo Percentages, the variance exhibited by the Small Business Proportion appears to be a bit smaller. Also, the overall average for Small Business percentage is .1919467.

Keeping this information in mind, I decided that to predict both proportions for the 37th month, I would create a GLM Model, that would incorporate time series terms (proportions in previous months) as well as covariates that I would manually extract from the data.

Methodology for Creating New Covariates:

On top of the time series terms, which would be proportion of Credo or Small Business for a particular month, I also wanted to add various other covariates extracted from the Purchase Order Data. I did this with a systematic approach of studying proportion trends for many subgroups.

To find subgroups, I took one of the 29 variables and created a contingency table between that variable and the variable of interest (Credo or Small Business). Then, using that table for each level of the variable, I found the count of the number of observations that had that level value and also had the value of the variable of interest. Then, I divided this number by the total number of observations that had that level value to find the proportion of Purchase Orders with the variable of interest. I tabulated this number for each level of the variable and subtracted the overall percentage value from this value. I took the absolute value of this and sorted the observations from highest absolute difference to lowest. If there were a large number of levels, I filtered this table to only show observations with high absolute differences and high total occurrence. Using this sorted table, if one of the levels of a variable exhibited a high deviation from the overall percentage of the variable of interest, I would use it as the basis of a new covariate, which would be a binary variable with value 1 if an observation exhibited that level of that variable and equal to 0 otherwise.

I exhibit this methodology by showing as an example, the process by which I extracted covariates for my Credo models based on values of Company. Looking just at Credo Proportion, I attempt to create new covariates for my GLM Model based on the levels of the variable Company. Company has 13 different levels and using the table command I created a contingency table that calculated the proportion of Credo observations within each of the 13 levels. Additionally, I also calculated the difference between each of these proportions and the overall Credo proportion for the entire dataset, 0.1006592. I found the absolute value of this difference and sorted the table by this value. This table is shown in Figure 5. As we can see, the Company levels HCS, Nutritionals and PR all deviate from average Credo percentage by 10% or more, with Credo proportion values of 0.307004713, 0.262573964 and 0.212037037 respectively. As such, I use this as a basis to create the following 3 variables:

1. $X_1 = \begin{cases} 1 & \text{if } Company = HCS \\ 0 & \text{otherwise} \end{cases}$
2. $X_2 = \begin{cases} 1 & \text{if } Company = Nutritionals \\ 0 & \text{otherwise} \end{cases}$
3. $X_3 = \begin{cases} 1 & \text{if } Company = PR \\ 0 & \text{otherwise} \end{cases}$

I continue this process for various other variables for both Credo and Small Business Proportions.

Summary of New Variables Created:

Credo:

I created contingency tables for Credo Proportion and the variables Company, Category.Name, Subcategory.Name, Business.Size.Code and JNJ.Site.Code in order to find covariates to add to my GLM model for Credo Proportion. The Company table can be seen in Figure 5, the Category Name table can be seen in Figure 6, a subset of the Subcategory Name table can be seen in Figure 7, the Business Size Code table can be seen in Figure 8 and a subset of the JNJ Site Code Table can be seen in Figure 9. Based on these tables, 13 Covariates were created. Each Covariate takes the form $X_i =$

$\begin{cases} 1 & \text{if condition fulfilled} \\ 0 & \text{otherwise} \end{cases}$. The 13 conditions for the covariates are listed below:

1. Company = HCS
2. Company = Nutritionals
3. Company = PR
4. Category.Name = Consulting- Labor and Professional Services
5. Subcategory.Name = Managed Service Provider
6. Subcategory.Name = Professional Services
7. Subcategory.Name = Temporary Staffing
8. Business.Size.Code = D
9. Business.Size.Code = S

10. JNJ.Site.Code = 171013
11. JNJ.Site.Code = 141018
12. JNJ.Site.Code = 198001
13. JNJ.Site.Code = 165999

Small Business:

I also created contingency tables for Small Business Proportion and the variables Company (Figure 10), Category.Name (which will be omitted since no significant deviations were found), Subcategory.Name (Figure 11), Credo.Spend.Ind (Figure 12) and JNJ.Site.Code (Figure 13) in order to find covariates to add to my GLM model for Small Business Proportion. The Company table can be seen in Figure 5, the Category Name table can be seen in Figure 6, a subset of the Subcategory Name table can be seen in Figure 7, the Business Size Code table can be seen in Figure 8 and a subset of the JNJ Site Code Table can be seen in Figure 9. Based on these tables, 12 Covariates were initially created and 7 more were added later. These covariates take the same form as the Credo covariates and their conditions for a response value of 1 are:

1. Company = PR
2. Company = J&J Medical
3. Company = Global Ortopaedics
4. Subcategory.Name = Clinical - Data Management Technology
5. Subcategory.Name = Clinical - R&D Medical Testing (non-lab)
6. Subcategory.Name = Product Development - Engineering & Testing
7. Subcategory.Name = Professional Services
8. Subcategory.Name = Training and Development
9. Subcategory.Name = R&D Lab Supplies - Equipment and Instrumentation
10. Subcategory.Name = Product Development - Product Design & Prototyping
11. Subcategory.Name = Consulting
12. Subcategory.Name = Clinical - Clinical Lab Services
13. Subcategory.Name = Memberships & Subscriptions
14. Credo.Spend.Ind = Y
15. JNJ.Site.Code = 165999
16. JNJ.Site.Code = 129001
17. JNJ.Site.Code = 620301
18. JNJ.Site.Code = 445501

19. JNJ.Site.Code = 151001

Regression Models Chosen:

Credo:

Using the 13 variables, I created a matrix that consisted of the 907,408 observations, with 15 columns, one column referring to the indexed month, one column referring to the Credo binary value for that observation and the next 13 columns referring to the 13 covariates that we had defined. Next, I created a new matrix with 33 rows and 18 columns. Each of the rows refers to a single month (out of months 34-36), with the next column referring to the Credo Proportion for that month, the next 13 columns referring to the average of each of the covariates for that particular month and the last three columns referring to the Credo Proportions for the prior three months (which is the reason that we start the matrix at the 4th month). For each model, the y response is the Credo Proportion for the current month, while the 13 covariates and the 3 prior Credo proportion terms are where the explanatory terms are chosen from.

I initially fit a GLM Model (specifying family as Gaussian) for the full model using the entirety of the X matrix. Then, using the predict function, I predicted the Credo Proportion of the 37th month, which turned out to be 0.03783186. Then, I plotted the predicted fit using the full model, the actual proportions as well as the predicted value of the 37th month, which can be seen in Figure 14. Additionally, we do the exact same thing, but fitting the GLM Gaussian Model for a reduced model which only includes the 3 time series terms as covariates. This time, we get a predicted Credo Proportion of 0.07285621 and plot the predicted fit (Figure 15). Next, we wish to find the proper subset of covariates to model in a GLM. To do this, we make use of GLM Net, where the cv.glmnet function gives us the appropriate covariates among our full set of covariates to model in a GLM Model. Below, I show the list of covariates chosen by GLM Net:

```
> coef(cvfit, s = "lambda.min")
17 x 1 sparse Matrix of class "dgCMatrix"
      1
(Intercept) 0.05862258
v1           .
v2           .
v3           .
v4           .
v5           .
v6          -0.03444804
v7           0.15996946
v8           .
v9           .
v10          .
v11          .
v12          .
v13          .
v14          .
v15           0.05176430
v16          .
```

Based on this, the 6th Covariate, 7th Covariate and the 2nd Time Series Covariate are considered appropriate to include in a GLM Model. I decided to use the 6th and 7th Covariates as well as all of the Time Series Covariates (since it would be odd to include one over the other in this instance) in a GLM Model. The results of this are listed below:

```
> sumfit

Call:
glm(formula = y ~ newx, family = gaussian())

Deviance Residuals:
    Min       1Q   Median       3Q      Max
-0.069707 -0.008214 -0.000319  0.008471  0.031203

Coefficients:
            Estimate Std. Error t value Pr(>|t|)
(Intercept)  0.04497    0.02272   1.980  0.05765 .
newx1       -1.31815    1.00836  -1.307  0.20177
newx2         0.32406    0.10502   3.086  0.00454 **
newx3        -0.52592    0.37025  -1.420  0.16652
newx4         0.18613    0.25445   0.732  0.47054
newx5         0.26283    0.22848   1.150  0.25973
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
```

The predicted Credo Proportion for Month 37 given by this model is 0.069707. Additionally, the actual Credo Proportion Values, predicted Credo Proportion Values and predicted Credo Proportion for the 37th Month are plotted and shown in Figure 16. From this graph, we conclude that within the 4-36 Month period, the model appears to predict the value of Credo Proportion somewhat accurately and as a result, we will accept the estimated Credo Proportion Value of 0.069707 as a valid estimate.

Small Business:

Initially, I used 12 covariates as predictors for Small Business, but I wanted to get a more accurate result so I added 7 additional covariates. This ultimately did not make much of an improvement on my fitted model, but decided to keep them since the GLM Net gave the same result anyway.

So, using the 19 covariates, I created a matrix with all of the observations and 21 columns, done in the same way that I did for the Credo variables. Then I created the matrix with data from Months 4-33, where the first column referred to the month, the second column referred to the Small Business Proportion for that month, the next 19 columns referred to the average of the covariates for each of the months, and the last three columns referred to the average Small Business Proportion values for the prior 3 months.

I initially fit a GLM Model (specifying family as Gaussian) for the full model using the entirety of the X matrix. Then, using the predict function, I predicted the Small Business Proportion of the 37th month, which turned out to be 0.09155772. Then, I plotted the predicted fit using the full model, the actual proportions as well as the predicted value of the 37th month, which can be seen in Figure 17.

Additionally, we do the exact same thing, but fitting the GLM Gaussian Model for a reduced model which only includes the 3 time series terms as covariates. This time, we get a predicted Small Business

Proportion of 0.1761756 and plot the predicted fit (Figure 18). Next, we wish to find the proper subset of covariates to model in a GLM. To do this, we make use of GLM Net, where the `cv.glmnet` function gives us the appropriate covariates among our full set of covariates to model in a GLM Model. Below, I show the list of covariates chosen by GLM Net:

```
> coef(cvfit, s = "lambda.min")
23 x 1 sparse Matrix of class "dgCMatrix"
      1
(Intercept) 0.1769208
v1          1.6307093
v2          .
v3          .
v4          .
v5          .
v6          .
v7          .
v8          .
v9          .
v10         .
v11         .
v12         .
v13         .
v14         .
v15         .
v16         .
v17         .
v18         .
v19         .
v20         .
v21         .
v22         .
```

We note that only the first Covariate is significant. Additionally, when I ran this model with only 12 extra covariates instead of 19, I still got this same result from GLM Net. As a result, I decided to fit my GLM Model as the first Covariate and then the three time series terms. The results of this GLM Model are given below:

```
> sumfit

Call:
glm(formula = y ~ newx, family = gaussian())

Deviance Residuals:
    Min       1Q   Median       3Q      Max
-0.162954 -0.004324  0.005424  0.014409  0.034172

Coefficients:
(Intercept)  0.12816  0.04366  2.935  0.00646 **
newx1        5.75812  3.49070  1.650  0.10982
newx2        0.03266  4.27625  0.008  0.99396
newx3        0.19404  0.34821  0.557  0.58164
newx4        6.66414  6.59414  1.011  0.32056
---
```


Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

The predicted Small Business Proportion for Month 37 given by this model is 0.1629539. Additionally, the actual Small Business Proportion Values, predicted Small Business Proportion Values and predicted Small Business Proportion for the 37th Month are plotted and shown in Figure 19. From this graph, we conclude that within the 4-36 Month period, the model appears to predict the value of Credo Proportion somewhat accurately and as a result, we will accept the estimated Credo Proportion Value of 0.1629539 as a valid estimate.

Conclusion:

The purpose of this project was to use Purchase Order data during a 36 month period to try to estimate the proportion of Purchase Orders (for the CLPS- R&D area of Johnson & Johnson) in the 37th Month that are filled out by Credo-based suppliers or Small Business-based suppliers. I approached this problem by separating the large dataset by month and predicting each of the two proportions for each of the months by using a GLM model that uses a combination of time series variables and other covariates that are chosen based on subgroups. The time series variable for each month are the proportions for Credo or Small Business for each of the previous three months and the additional covariates were found as indicator variables for subgroups that were discovered by investigating relationships in contingency tables within the data. After using GLM Net to select which models to fit for both Responses, I have estimated that the proportion of Purchase Orders that will be filled by Credo and Small Business owned suppliers will be 0.069707 and 0.1629539 respectively.

Appendix:

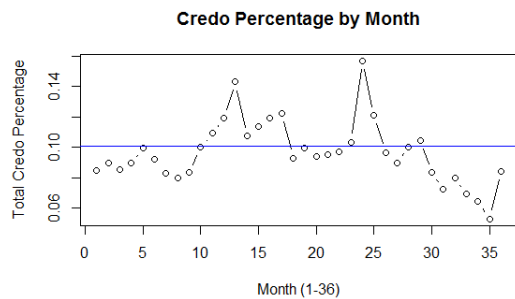


Figure 1

```
> print(credo_table)
```

N	Y	month_credo_splits	credo_above_average
1	28641	2646	0.08457187
2	22395	2197	0.08933800
3	25530	2378	0.08520854
4	22518	2213	0.08948284
5	21249	2342	0.09927515
6	22470	2271	0.09179095
7	19195	1738	0.08302680
8	20524	1772	0.07947614
9	19569	1777	0.08324745
10	20601	2287	0.09992136
11	27055	3311	0.10903642
12	24933	3369	0.11903752
13	35346	5901	0.14306495
14	24819	2980	0.10719810
15	27604	3540	0.11366555
16	22368	3024	0.11909263
17	21797	3043	0.12250403
18	22566	2309	0.09282412
19	18373	2029	0.09945103
20	20940	2163	0.09362420
21	19476	2042	0.09489730
22	19651	2109	0.09692096
23	26527	3056	0.10330257
24	30808	5726	0.15673072
25	39438	5428	0.12098248
26	29286	3130	0.09655726
27	28975	2855	0.08969526
28	22910	2554	0.10029846
29	22986	2677	0.10431360
30	20530	1870	0.08348214
31	16662	1295	0.07211672
32	17117	1482	0.07968170
33	14216	1059	0.06932897
34	14509	996	0.06423734
35	13313	741	0.05272520
36	11172	1029	0.08433735

Figure 3

```
> print(sorted_credo_company_splits)
```

	N	Y	credo_company_splits	credo_company_diff
HCS	4264	1889	0.307004713	0.2063454728
Nutritionals	997	355	0.262573964	0.1619147241
PR	2553	687	0.212037037	0.1113777967
J&J Medical	4028	8	0.001982161	-0.0986770798
OTC	31589	6183	0.163692682	0.0630334420
Corporate	44562	8409	0.158747239	0.0580879987
Pharm R&D	259667	11894	0.043798631	-0.0568606095
Global Surgery	98717	17332	0.149350705	0.0486914649
Consumer Products	90254	15198	0.144122444	0.0434632039
JSC	81339	7333	0.082698033	-0.0179612072
Pharm Commercial	34334	3109	0.083032877	-0.0176263637
Global Orthopaedics	46706	5936	0.112761673	0.0121024328
Global Medical Solution	117059	13006	0.099996156	-0.0006630846

```
> print(sorted_credo_company_abs_diff)
```

	credo_company_abs_diff
HCS	0.2063454728
Nutritionals	0.1619147241
PR	0.1113777967
J&J Medical	0.0986770798
OTC	0.0630334420
Corporate	0.0580879987
Pharm R&D	0.0568606095
Global Surgery	0.0486914649
Consumer Products	0.0434632039
JSC	0.0179612072
Pharm Commercial	0.0176263637
Global Orthopaedics	0.0121024328
Global Medical Solution	0.0006630846

Figure 5

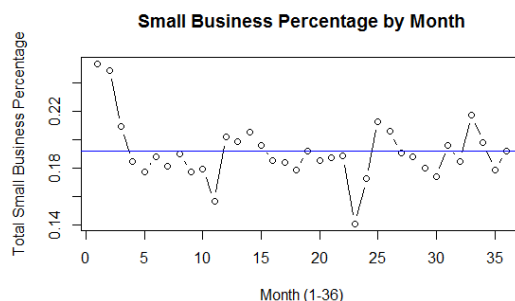


Figure 2

```
> print(sb_table)
```

O	D	L	S	month_sb_splits	sb_above_average
1	0	143	23212	7932	0.2535238
2	1	49	18415	6127	0.2491461
3	0	87	21974	5847	0.2095098
4	0	128	20034	4569	0.1847479
5	0	380	19020	4191	0.1776525
6	0	117	19964	4660	0.1883513
7	0	133	16999	3801	0.1815793
8	3	44	18009	4240	0.1901686
9	17	60	17477	3792	0.1776445
10	3	142	18638	4105	0.1793516
11	6	298	25287	4775	0.1572482
12	1	279	22306	5716	0.2019645
13	2	440	32608	8197	0.1987296
14	4	307	21769	5719	0.2057268
15	1	432	24602	6109	0.1961534
16	0	248	20438	4706	0.1853340
17	7	371	19891	4571	0.1840177
18	2	151	20267	4455	0.1790955
19	2	300	16172	3928	0.1925301
20	0	217	18605	4281	0.1853006
21	3	131	17349	4035	0.1875174
22	0	110	17546	4104	0.1886029
23	1	162	25247	4173	0.1410607
24	2	123	30101	6308	0.1726611
25	0	543	34772	9551	0.2128783
26	0	57	25680	6679	0.2060402
27	0	129	25621	6080	0.1910148
28	2	225	20449	4788	0.1880302
29	0	177	20869	4617	0.1799088
30	3	128	18369	3900	0.1741071
31	0	101	14332	3524	0.1962466
32	2	180	14975	3442	0.1850637
33	0	81	11868	3326	0.2177414
34	0	139	12296	3070	0.1980006
35	0	141	11400	2513	0.1788103
36	1	189	9668	2343	0.1920334

Figure 4

```
> print(categ_credo_table)
```

	N	Y	categ_credo_splits
Consulting- Labor and Professional Services	264139	69723	0.20883778
Research & Development (Products & Packaging)	551930	21616	0.03768835

```
> print(categ_credo_diff)
```

	categ_credo_diff
Consulting- Labor and Professional Services	0.10817854
Research & Development (Products & Packaging)	-0.06297089

Figure 6

```
> head(sorted_subcateg_credo_table)
```

	N	Y	subcateg_credo_splits
Preclinical - Anatomical Matls & Testing (Human)	21	12	0.3636364
Managed Service Provider	2442	1264	0.3410685
Professional Services	2625	1194	0.3126473
Temporary Staffing	140450	46203	0.2475342
Consulting	47542	15551	0.2464774
Benefits (Employees)	544	0	0.0000000

```
> print(sorted_bus_credo_table)
```

	N	Y	bus_credo_splits	bus_credo_diff	bus_credo_absdiff
D	5	6937	0.99927975	0.89862051	0.89862051
S	128856	45318	0.26018809	0.15952885	0.15952885
O	63	0	0.00000000	-0.10065924	0.10065924
L	687145	39084	0.05381774	-0.04684151	0.04684151

```
> head(sorted_subcateg_credo_diff)
```

	subcateg_credo_diff
Preclinical - Anatomical Matls & Testing (Human)	0.2629771
Managed Service Provider	0.2404093
Professional Services	0.2119880
Temporary Staffing	0.1468750
Consulting	0.1458182
Benefits (Employees)	-0.1006592

```
> head(sorted_subcateg_credo_absdiff)
```

	subcateg_credo_absdiff
Preclinical - Anatomical Matls & Testing (Human)	0.2629771
Managed Service Provider	0.2404093
Professional Services	0.2119880
Temporary Staffing	0.1468750
Consulting	0.1458182
Benefits (Employees)	0.1006592

Figure 8

```
> head(sorted_site_credo_table)
```

	N	Y	site_credo_splits	site_credo_diff	site_credo_absdiff	large_group
171013	762	1051	0.5797022	0.4790429	0.4790429	1
141018	2563	1415	0.3557064	0.2550471	0.2550471	1
198001	748	386	0.3403880	0.2397288	0.2397288	1
165999	1527	745	0.3279049	0.2272457	0.2272457	1
198011	956	416	0.3032070	0.2025478	0.2025478	1
138239	3036	1276	0.2959184	0.1952591	0.1952591	1

Figure 9

```
> print(sorted_sb_company_table)
```

	O	D	L	S	sb_company_splits	sb_company_diff
PR	0	0	1902	1338	0.412962963	0.221016231
J&J Medical	0	0	4013	23	0.005698712	-0.186248020
Global Orthopaedics	11	115	37243	15273	0.290129554	0.098182823
Global Surgery	9	4055	82413	29572	0.254823394	0.062876662
Pharm Commercial	2	39	32237	5165	0.137943007	-0.054003725
Nutritionals	0	10	1011	331	0.244822485	0.052875753
JSC	0	208	75871	12593	0.142017773	-0.049928958
OTC	0	107	28745	8920	0.236153765	0.044207033
Global Medical Solution	8	333	107017	22707	0.174581940	-0.017364792
Pharm R&D	18	1106	222168	48269	0.177746436	-0.014200295
Corporate	15	64	43267	9625	0.181703196	-0.010243536
Consumer Products	0	286	85946	19220	0.182263020	-0.009683712
HCS	0	619	4396	1138	0.184950431	-0.006996301

```
> print(sorted_sb_company_absdiff)
```

	sb_company_absdiff
PR	0.221016231
J&J Medical	0.186248020
Global Orthopaedics	0.098182823
Global Surgery	0.062876662
Pharm Commercial	0.054003725
Nutritionals	0.052875753
JSC	0.049928958
OTC	0.044207033
Global Medical Solution	0.017364792
Pharm R&D	0.014200295
Corporate	0.010243536
Consumer Products	0.009683712
HCS	0.006996301

Figure 10

```
> sorted_subcateg_sb_table[1:10,]
```

	O	D	L	S
Clinical - Data Management Technology	0	0	207	942
Clinical - R&D Medical Testing (non-lab)	0	0	394	1766
Product Development - Engineering & Testing	0	0	472	942
Professional Services	0	0	1746	2073
Training and Development	2	3	9899	11342
R&D Lab Supplies - Equipment and Instrumentation	0	1586	73800	67082
Product Development - Product Design & Prototyping	2	0	813	689
Consulting	18	38	34862	28175
Clinical - Clinical Lab Services	0	0	4601	3689
Memberships & Subscriptions	0	0	2438	1908

```
> print(sorted_subcateg_sb_diff)
```

	subcateg_sb_splits	subcateg_sb_diff
Clinical - Data Management Technology	0.8198433	0.6278966
Clinical - R&D Medical Testing (non-lab)	0.8175926	0.6256459
Product Development - Engineering & Testing	0.6661952	0.4742485
Professional Services	0.5428123	0.3508655
Training and Development	0.5338417	0.3418949
R&D Lab Supplies - Equipment and Instrumentation	0.4708566	0.2789099
Product Development - Product Design & Prototyping	0.4581117	0.2661650
Consulting	0.4465630	0.2546163
Clinical - Clinical Lab Services	0.4449940	0.2530472
Memberships & Subscriptions	0.4390244	0.2470777

```
> print(sorted_subcateg_sb_absdiff)
```

	subcateg_sb_absdiff	large_group
Clinical - Data Management Technology	0.6278966	1
Clinical - R&D Medical Testing (non-lab)	0.6256459	1
Product Development - Engineering & Testing	0.4742485	1
Professional Services	0.3508655	1
Training and Development	0.3418949	1
R&D Lab Supplies - Equipment and Instrumentation	0.2789099	1
Product Development - Product Design & Prototyping	0.2661650	1
Consulting	0.2546163	1
Clinical - Clinical Lab Services	0.2530472	1
Memberships & Subscriptions	0.2470777	1

Figure 11

```
> print(sorted_credo_sb_table)
```

	O	D	L	S	credo_sb_splits	credo_sb_diff	credo_sb_absdiff
Y	0	6937	39084	45318	0.4961517	0.30420497	0.30420497
N	63	5	687145	128856	0.1578984	-0.03404832	0.03404832

Figure 12

```
> head(sorted_site_sb_table)
  D L S site_sb_splits site_sb_diff site_sb_absdiff large_group
165999 0 1 1169 1102 0.4850352 0.2930885 0.2930885 1
129001 0 0 683 640 0.4837491 0.2918023 0.2918023 1
620301 0 0 653 569 0.4656301 0.2736834 0.2736834 1
445501 0 0 770 640 0.4539007 0.2619540 0.2619540 1
151001 4 31 10696 7575 0.4137988 0.2218520 0.2218520 1
94501 2 4 3400 2284 0.4014060 0.2094592 0.2094592 1
```

Figure 13

Credo Percentage by Month (Full Model)

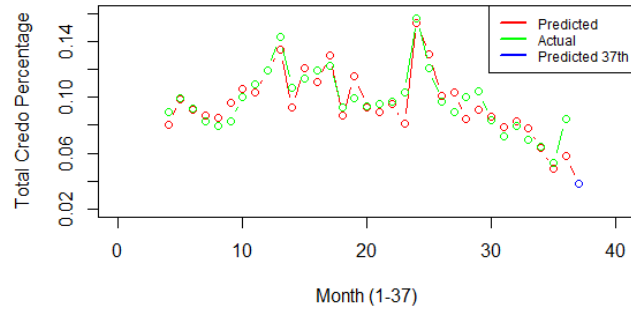


Figure 14

Credo Percentage by Month (Time Series Model)

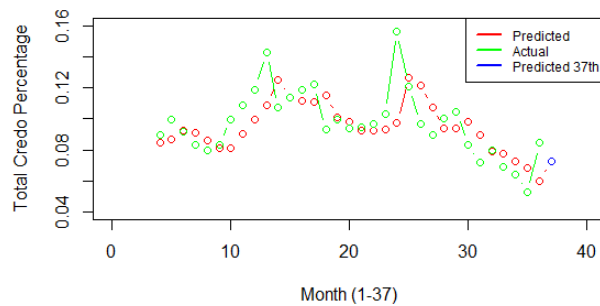


Figure 15

Credo Percentage by Month (GLM Net Model)

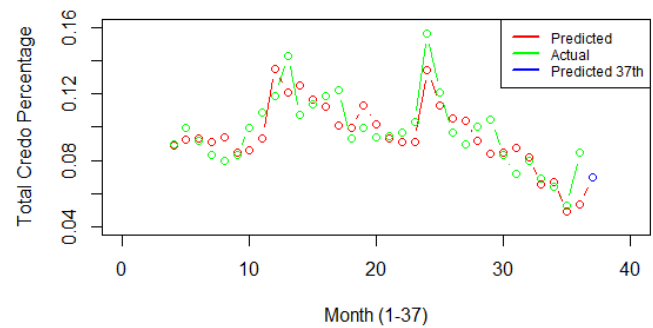


Figure 16

Small Business Percentage by Month (Full Model)

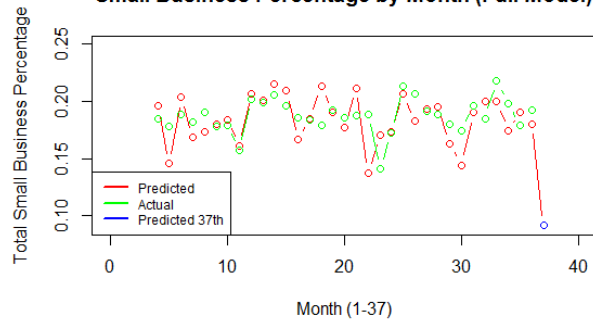


Figure 17

Small Business Percentage by Month (Time Series Model)

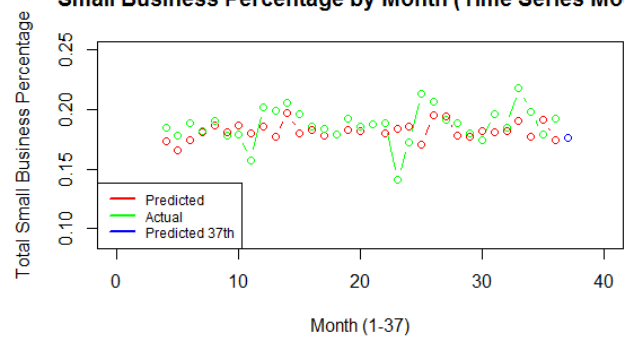


Figure 18

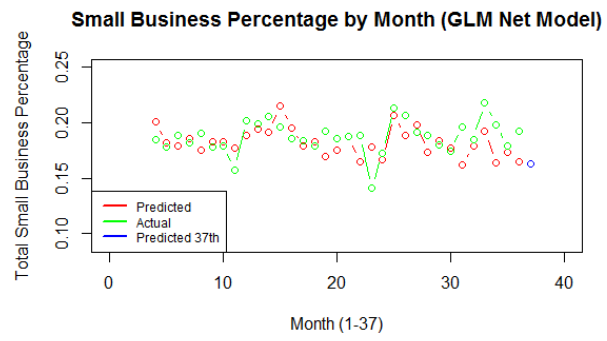


Figure 19