# HOTEL MANGEMENT SYSTEM

Submitted to: Mrs. Anuradha P

Submitted by: Devika Krishna Aleena M A Bipha Damma Dravid

# **Introduction**

Hotel management systems are software solutions that help streamline and automate various aspects of hotel operations. They typically include modules for reservations, check-ins and check-outs, room assignment, billing, inventory management, and reporting. These systems enhance efficiency, improve guest experience, and contribute to better overall hotel management.

### **FEATURES:**

- 1.Reservation Management
- 2.Guest Management
- 3.Room Management
- 4.Billing and Invoicing
- 5.Check-in and Check-out
- 6.Inventory Management
- 7.Staff Management
- 8. Point of Sale (POS)
- 9.Reporting and Analytics
- 10.Online Booking platform
- 11.Customer Relationship Management
- 12. Security and Access Control
- 13. Housekeeping Management
- 14.Communication Tools
- 15. Mobile Accessibility

### **END USER OF SYSTEM**

The following end users can use the system in easy manner:

\*Guests

\*Hotel Manager

\*Staffs

### **LANGUAGES**

Front end: HTML, JAVASCRIPT, CSS

Back end: MySQL, PYTHON

### **ENTITIES**

Hotel:

HotelID (Primary Key)

Name

Address

Contact Information

Room:

RoomID (Primary Key)

HotelID (Foreign Key referencing Hotel)

RoomNumber

RoomType

Price

Guest:

GuestID (Primary Key)

**FirstName** 

LastName

**Contact Information** 

Reservation:

ReservationID (Primary Key)

GuestID (Foreign Key referencing Guest)

RoomID (Foreign Key referencing Room)

CheckInDate

CheckOutDate

# **DATABASE DESIGN**

## **ROOM**

Room_ID	Room_num	Room_type	Rate
---------	----------	-----------	------

# **GUESTS**

Guest_ID First_name	Last_name	Email	Ph_ num
---------------------	-----------	-------	---------

# **RESERVATIONS**

Reserv_ID Guest_ID	Room_ID	Check_in	Check_out
--------------------	---------	----------	-----------

### **STAFF**

Staff_ID First_name	Last_name	Position	Salary
---------------------	-----------	----------	--------

# **TRANSACTIONS**

Trans_ID Reserv_ID	Trans_date	Amount
--------------------	------------	--------