



Hari Rahadian Dirmansyah

Former Store Manager
Former Customer Service

Contact

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Kp. Hujung Leuwigajah
Cimahi Selatan
Cimahi

Education

1992 - 1998

SDN Pelita Bandung

1998 - 2001

SMP Kemala Bhayangkari Bandung

2001 - 2004

SMK Tamansiswa

2004 - 2006

Unikom Bandung (unfinished)

Skills

LEADERSHIP



CUSTOMER SERVICE



MARKETING



PUBLIC SPEAKING



Hobbies

- READING ARTICLE
- GYM
- TRAVELLING
- HOUSING DESIGN

About

Software computer literate, Excellent in English communication, experience working overseas as in hospitality for 3 years and retail industry as Assistant Store Manager and Store manager for 5 years.

- > Excellent in english communication (writing & public speaking)
- > Have ability to handling difficulty person and solve their problem with L.A.S.T method
- > Succesfully excellence in using computer either hardware or software

Work Experience

Q1 Stores, Bandung Indonesia
Supervisor

December 2009 – May 2012

- Responsibility of all sales and profits in store
- Communicate all employee relating issues, concerns, and incidents
- Create reports in the end of month showing Sales, comparison and employee performance

Dianthus International, Amsterdam, Netherland
Florist Supervisor

July 2013 – April 2016

- Responsibility for all flower arrangement and ship decoration
- Responsibility for flower revenue on every voyage
- Capable to handling guest on board cruise ship
- Provide excellent service for all passenger on board cruise ship
- Make report of sales every voyage and profitability

PT. Anyar Retail Indonesia, Bandung Indonesia
Assistant Store Manager

January 2017 – March 2020

- Manage employee performance inside store and warehouse
- Create sales strategy to raise store revenue
- Maintains cleanliness of all display item inside store
- Helping customer in need of house material building by design
- Making sales daily, weekly and monthly report
- Making KPI (Key Performance Indicator) report for store employee

Berdikari Expo Cimahi
Store Manager

October 2020 - Januari 2021

- Make analysis data regarding Sales and revenue report
- Hold meeting monthly with staff regarding promotion, set target and market research
- Responsible for day to day operation activities
- Manage Store team
- Coaching and counseling
- Dealing with vendor or supplier regarding item for sale