

Panduan Reset Password Account Email ESDM

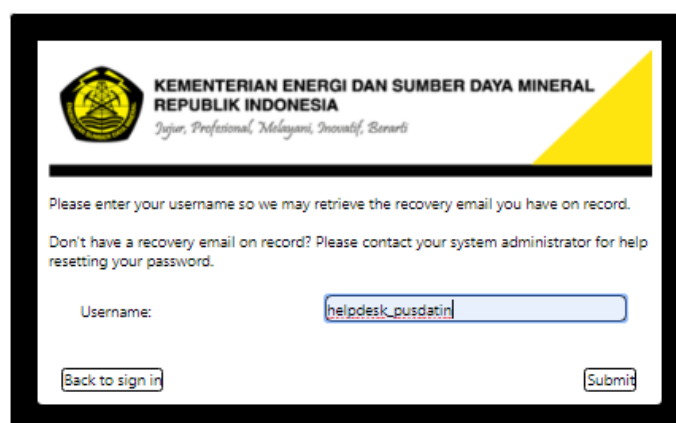
1. Buka halaman Web mail.esdm.go.id

Klik Forgot Password



The screenshot shows the login page of the ESDM (KEMENTERIAN ENERGI DAN SUMBER DAYA MINERAL REPUBLIK INDONESIA) email system. The page features the ESDM logo and name at the top. Below the logo, there are input fields for 'Username:' and 'Password:'. A 'Stay signed in' checkbox is located below the password field. To the right of the password field is a 'Sign In' button. Below the 'Sign In' button is a link that says 'Forgot Password'. At the bottom of the login section, there is a 'Version:' dropdown menu set to 'Default' and a link that says 'What's This?'. The page has a yellow and black color scheme.

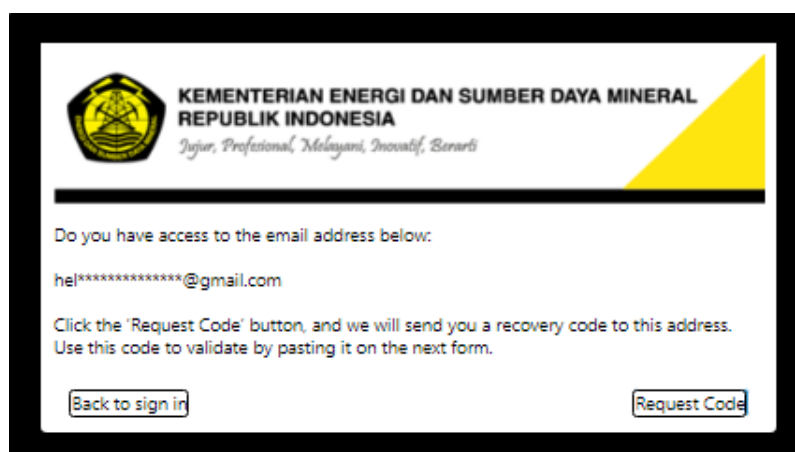
2. Masukan Username Account mail esdm lalu Submit



The screenshot shows the 'Forgot Password' page of the ESDM email system. The page features the ESDM logo and name at the top. Below the logo, there is a text prompt: 'Please enter your username so we may retrieve the recovery email you have on record.' followed by another text prompt: 'Don't have a recovery email on record? Please contact your system administrator for help resetting your password.' Below these prompts is a 'Username:' label and a text input field containing the username 'helodesk_pusdatin'. At the bottom left is a 'Back to sign in' button and at the bottom right is a 'Submit' button. The page has a yellow and black color scheme.

3. Pilih Request Code

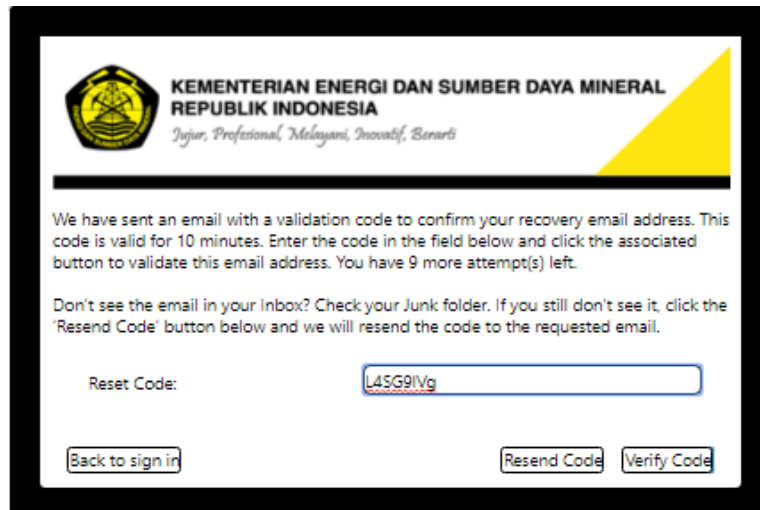
Pastikan account 2nd Mail yang tercantum telah sesuai dengan yang didaftarkan sebelumnya



The screenshot shows the 'Request Code' page of the ESDM email system. The page features the ESDM logo and name at the top. Below the logo, there is a text prompt: 'Do you have access to the email address below:' followed by an email address 'hel*****@gmail.com'. Below the email address is a text prompt: 'Click the 'Request Code' button, and we will send you a recovery code to this address. Use this code to validate by pasting it on the next form.' At the bottom left is a 'Back to sign in' button and at the bottom right is a 'Request Code' button. The page has a yellow and black color scheme.

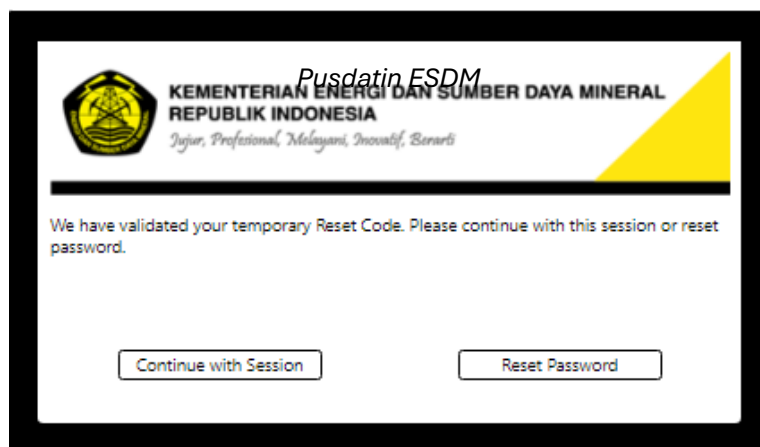
4. Masukan Kode Reset dan tekan Verify Code

Reset Code didapat dari Inbox 2nd Mail yang telah didaftarkan sebelumnya



The screenshot shows the login interface of the Kementerian Energi dan Sumber Daya Mineral Republik Indonesia. At the top, there is a logo and the text 'KEMENTERIAN ENERGI DAN SUMBER DAYA MINERAL REPUBLIK INDONESIA' with the tagline 'Jujur, Profesional, Melayani, Inovatif, Berarti'. Below this, a message states: 'We have sent an email with a validation code to confirm your recovery email address. This code is valid for 10 minutes. Enter the code in the field below and click the associated button to validate this email address. You have 9 more attempt(s) left.' Another message says: 'Don't see the email in your inbox? Check your Junk folder. If you still don't see it, click the 'Resend Code' button below and we will resend the code to the requested email.' There is a text input field labeled 'Reset Code:' containing the code 'L4SG9IVg'. At the bottom, there are three buttons: 'Back to sign in', 'Resend Code', and 'Verify Code'.

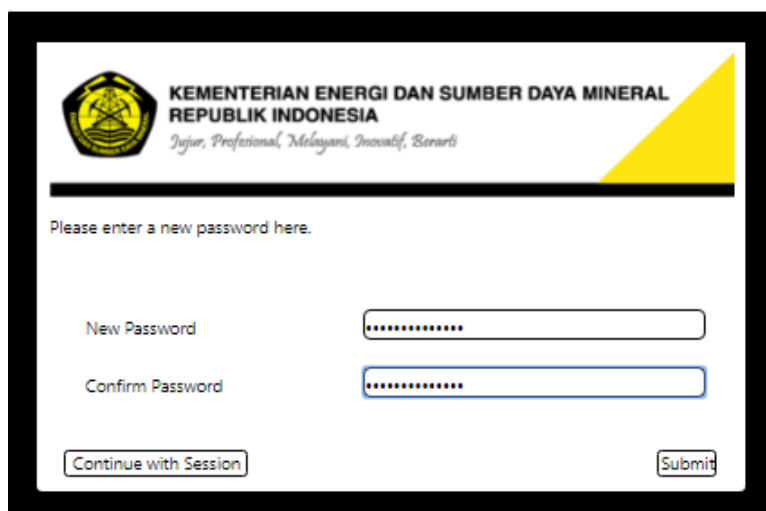
5. Klik Reset Password



The screenshot shows the login interface of the Kementerian Energi dan Sumber Daya Mineral Republik Indonesia. At the top, there is a logo and the text 'KEMENTERIAN ENERGI DAN SUMBER DAYA MINERAL REPUBLIK INDONESIA' with the tagline 'Jujur, Profesional, Melayani, Inovatif, Berarti'. Below this, a message states: 'We have validated your temporary Reset Code. Please continue with this session or reset password.' There are two buttons: 'Continue with Session' and 'Reset Password'.

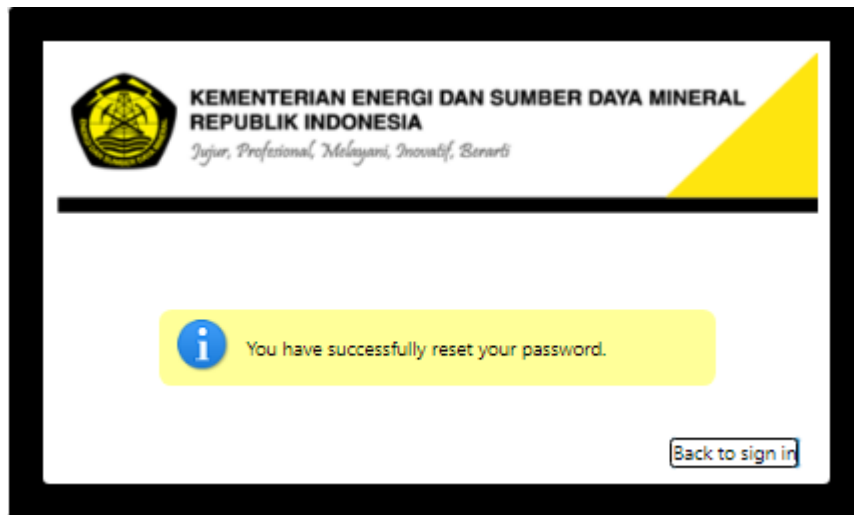
6. Masukan Password Baru

Isi kedua kolom yang ada dengan password baru yang diinginkan (pastikan kolom yang kedua sesuai dengan isi dari kolom pertama) Lalu klik Submit



The screenshot shows the login interface of the Kementerian Energi dan Sumber Daya Mineral Republik Indonesia. At the top, there is a logo and the text 'KEMENTERIAN ENERGI DAN SUMBER DAYA MINERAL REPUBLIK INDONESIA' with the tagline 'Jujur, Profesional, Melayani, Inovatif, Berarti'. Below this, a message states: 'Please enter a new password here.' There are two text input fields: 'New Password' and 'Confirm Password', both containing masked characters (dots). At the bottom, there are two buttons: 'Continue with Session' and 'Submit'.

7. Reset Password Berhasil



8. Login kembali dengan menggunakan Password Mail ESDM yang baru

The screenshot shows the login page of the ESDM portal. The header is identical to the previous screenshot. Below the header, there are two input fields: "Username:" with the value "helpdesk_pusdatin" and "Password:" which is empty. Below the password field, there is a checkbox labeled "Stay signed in" and a "Sign In" button. To the right of the "Sign In" button, there is a link labeled "Forgot Password". At the bottom, there is a "Version:" label, a dropdown menu showing "Default", and a link labeled "What's This?".