

## CORPORATE ACCOUNTS

6060 CORNERSTONE CT WEST SAN DIEGO, CA 92121 Phone: 858-623-1736 Fax: 858-597-6076 corporateaccounts@mbe.com

## **Dear MBE Center Owner or Manager**

## IMPORTANT TIPS ON PROCESSING THIS CORPORATE ACCOUNT TRANSACTION.

- This work order is being sent to your Center because you are listed as a Corporate Account Participant AND have <u>Computer Time Rental</u>.
- 2. The customer will be coming to your Center to user your Computer Time Rental station with **internet access**.
- 3. **IMPORTANT!** If you don't have a Computer Time Rental Station with internet access, Please call MBE Corporate Accounts **IMMEDIATELY** at 858-623-1738 so that we may direct the customer to a nearby MBE Center.
- 4. <u>UNDER NO CIRCUMSTANCES</u> do you give the customer a copy of the work order.
- 5. If you need additional assistance on how to process a Corporate Account POS work order transaction:
  - Follow the steps on the work order attached
  - Reference MBEWeb>Corporate Accounts>Work Order Quick reference.
  - Contact Mail Boxes Etc. Home Office at 858-455-8931 for operational assistance.

Thank you for your assistance.