

SAP Customer Experience

SAP Commerce Cloud Developer

Some Necessities

- Participant List
- Course Material
- Accessing Remote Training VMs





Training Requirements

- Laptop or personal computer
- 64-bit Windows, Linux or Mac-OS X
- Minimum 8 GB of RAM available
- Administrator Rights
- JDK 11 (<u>SapMachine</u>)
- An IDE
 - we provide a pre-configured Eclipse instance
- A proper extracting/unzipping tool for Windows
 - For instance, the free 7-Zip and PeaZip, or the commercial software WinZip and WinRAR







SAP Commerce Overview



Commerce Platform and Accelerator

Commerce Platform and Accelerator

Architecture



Introducing SAP C/4HANA, designed for the new customer experience



Unified Intelligent User Experience

Conversational, contextual and intelligent UX

Built-in Intelligence



SAP Marketing Cloud

Market with intelligence in the moment



SAP Commerce Cloud

Personalized shopping experience across touchpoints



SAP Sales Cloud

Build relationships and guide customers throughout their journey



SAP Service Cloud

Make customers happy



SAP Customer Data Cloud

Build Customer Trust and Loyalty



Microservices

SAP Cloud Platform extension factory (Kyma)

Cloud-native, microservice-based universal innovation and agility platform



Extensions





Machine Learning

SAP® Cloud Platform

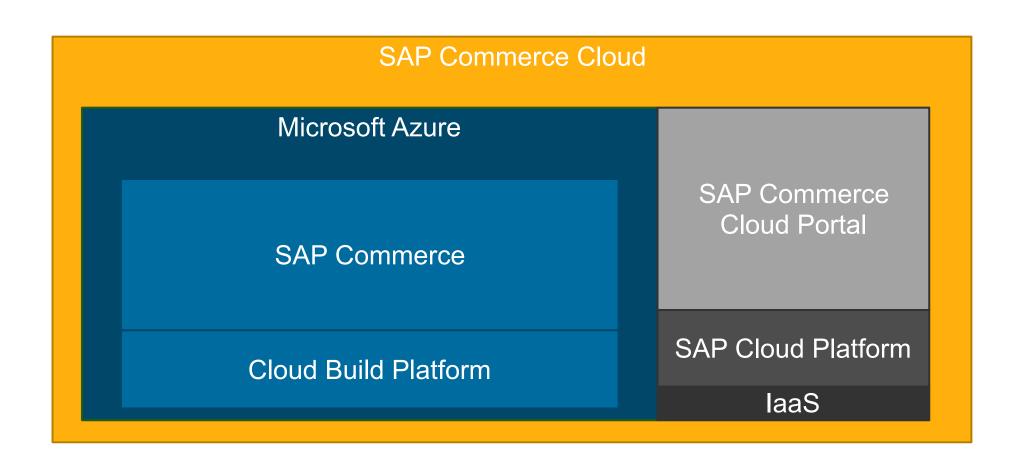


Integration



SAP S/4HANA®

SAP Commerce Cloud or SAP Commerce? It's Both!



The SAP Commerce Cloud Platform

- Composed of a standard set of extensions providing base functionality
 - You will build your site atop standard extensions, maintaining a clear code and configuration separation
- An extension:
 - Is the packaging mechanism for a SAP Commerce feature
 - Contains business logic, type definitions, a web application, etc.
- Database and application server abstraction layer
 - ORM framework
 - Build framework
 - Backoffice framework
 - Data modeling, validation and imports
 - Web services
 - Configuration files
- SAP Commerce Cloud Server



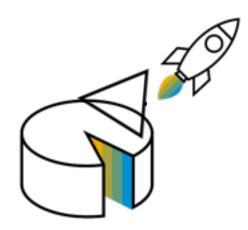
Building a Commerce Site on SAP Commerce Cloud

- SAP Commerce is an omni-channel platform
 - It interacts with customers over the web, mobile devices, email, kiosks, or through support reps
 - It is connected to product and website content catalogs, inventory and fulfillment systems, ERPs, etc.

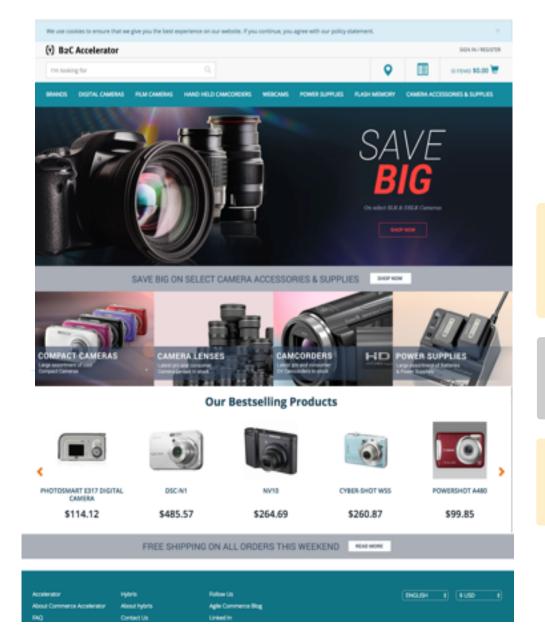


Building a Commerce Site with Commerce Accelerator

- Some SAP CX customers build their commerce sites from the ground up
 - where the ground is the standard SAP Commerce platform!
- However, most leverage one of the SAP Commerce Accelerators
 - Functional sites that serve as starting points for your development.
 - Allow you to jump-start your implementation, shortening your development time and simplifying maintenance
- Each accelerator consists of extension templates
 - These templates are copied and renamed using the build framework
 - You will directly modify the java and configuration files in these extensions to build your site



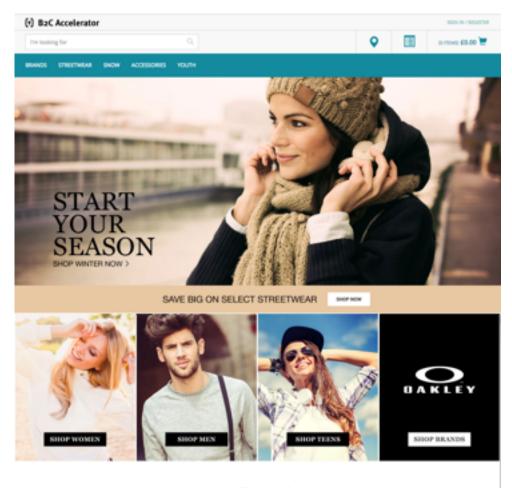
B2C Accelerators



Storefronts ready to go live.

Easy to re-skin

Performance-tested, SEO-friendly URLs



Best Selling Products











SNOWBOARD SKI TOOL TOKO ERGO MULTI GUIDE... £50.96 SNOWBOARD SKI TOOL TOKD WAKREMOVER HCS...

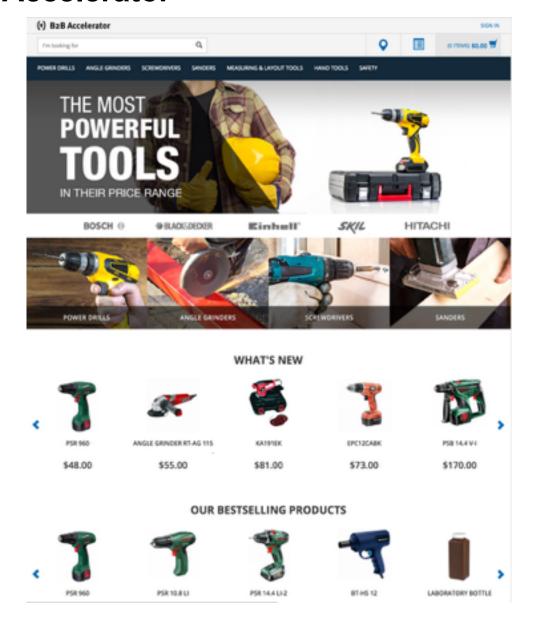
£12.86

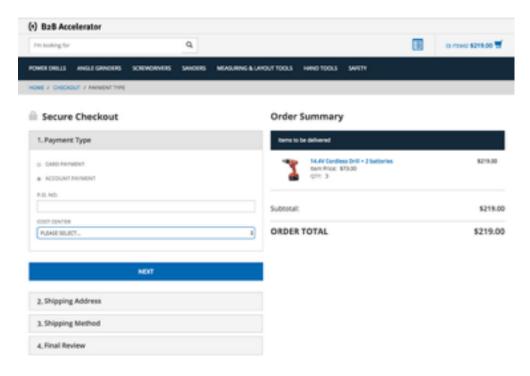
GRAPHIC DESIGNS WMS
From £67.96

WALLET DAKINE AGENT LEATHER WALLET BROWN £33.96

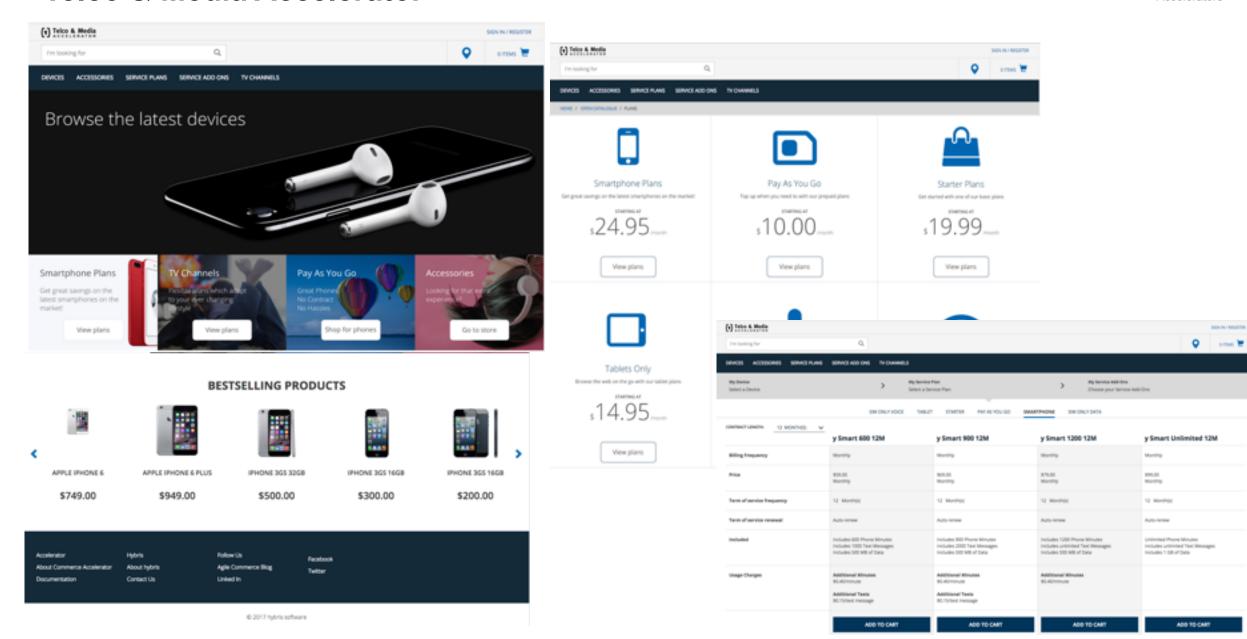
SHADES QUIKSILVER DINERO BLACK WHITE RED GREY £84.96

B2B Accelerator

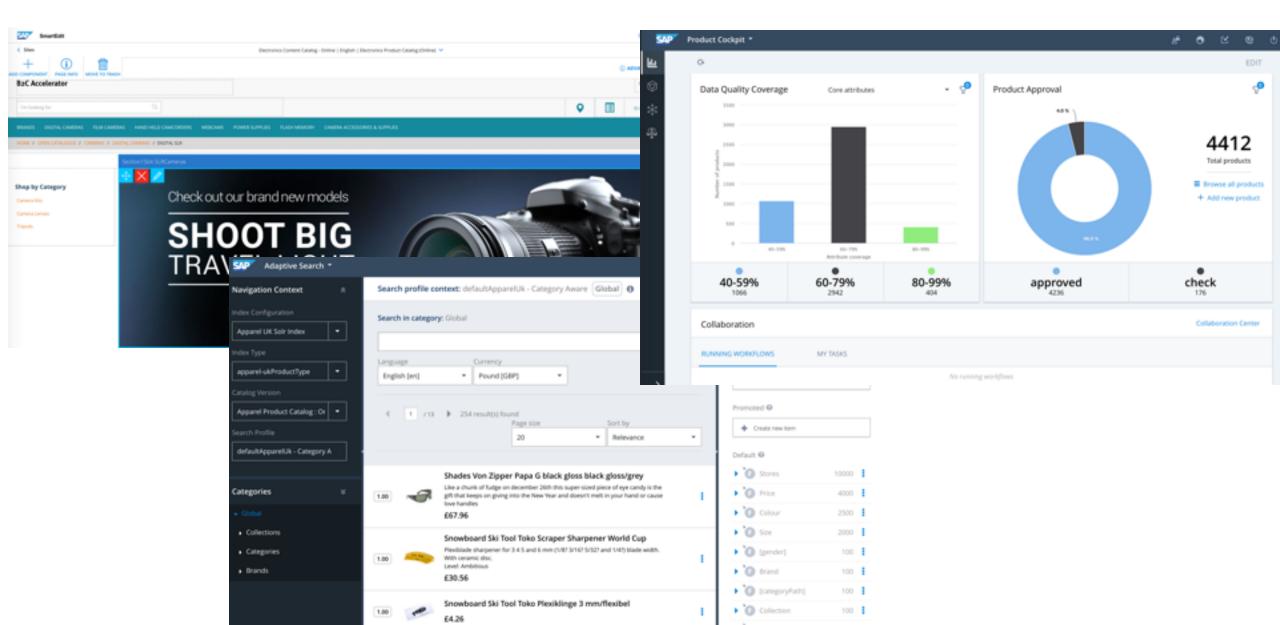




Telco & Media Accelerator



Accelerator Features • Business User-Focused Cockpits in Backoffice

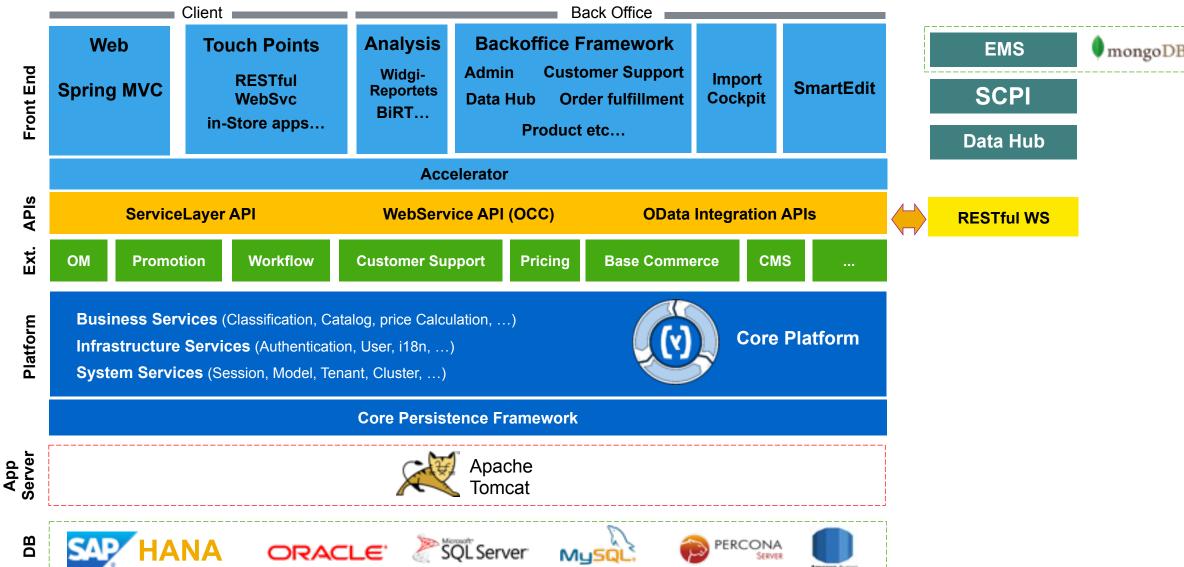


Architecture

Commerce Platform and Accelerator Architecture

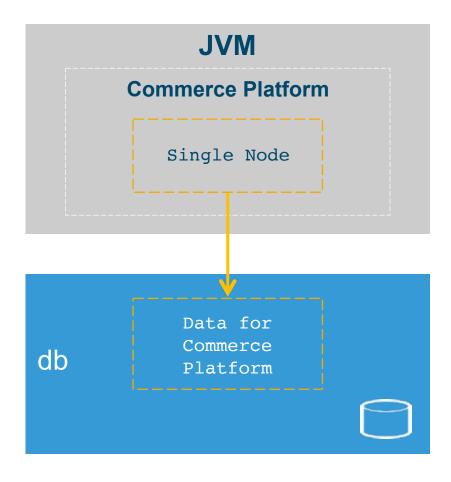


Architecture Overview



Modes of operation

- You can run SAP Commerce in three different modes of operation
 - Single Node



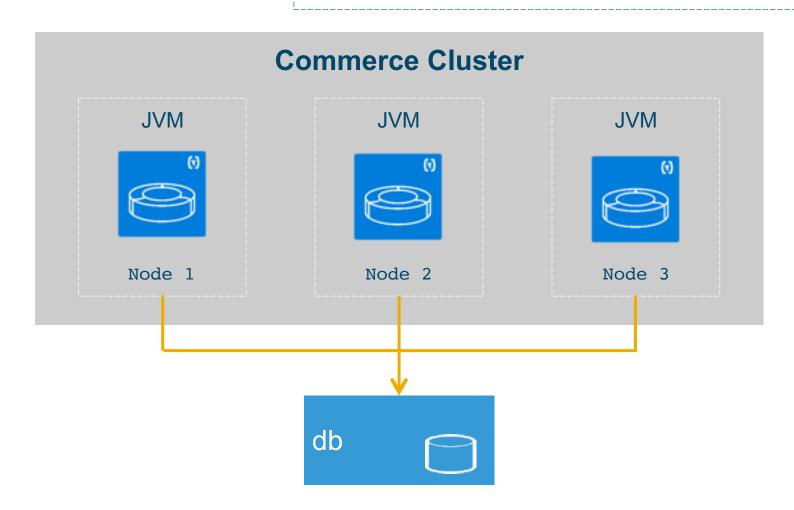
Modes of operation

- Cluster

What is the difference between on-premise and a cloud solution?

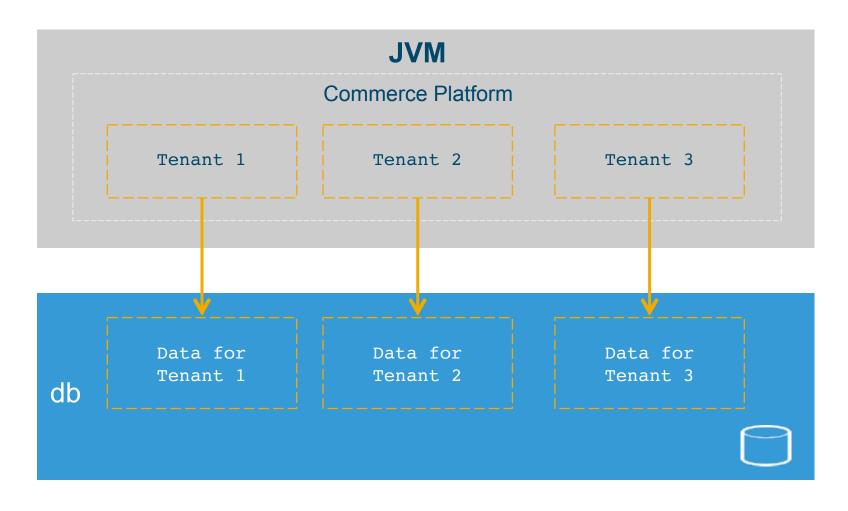
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There is no difference in the development and functionality – only deployment differs



Modes of operation

Multi-tenant (not recommended approach except for JUnit)





- There is a single SAP CX Product family with the following pillars: Commerce, Marketing, Services, Sales and Customer Data
- SAP Commerce is an omni-channel platform
- Speed up the development of a Commerce Site using one of many Commerce Accelerators
- Extend the functionality by building, editing, and enabling extensions
- Operate SAP Commerce in different modes:
 - Single Node mostly for development
 - Cluster mostly for production
 - Multi-tenant mostly for Junit

Thank you.

