

Indureka V A

MERN STACK Developer

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SUMMARY

Motivated and detail-oriented MERN stack developer with a solid foundation in web development and three years of experience in customer support. Proficient in MongoDB, Express.js, React, and Node.js, with a proven ability to deliver exceptional results in dynamic, fast-paced environments. Adept at building scalable web applications and integrating user-centric designs. A quick learner passionate about coding, continuously expanding technical expertise to stay updated with the latest technologies. Committed to delivering high-quality, efficient, and innovative solutions to meet business objectives.

SKILLS

- **Programming Languages:** Proficient in HTML, CSS, JavaScript, React.js, Node.js, Express.js, and MongoDB.
- **Frameworks & Libraries:** Skilled in Tailwind CSS, Bootstrap, Material UI, and Mongoose.
- **MERN Stack Expertise:** Experience developing full-stack applications, building RESTful APIs, and managing databases.
- **Frontend Development:** Strong in creating responsive and dynamic user interfaces using React.js and modern CSS frameworks.
- **Backend Development:** Adept in server-side logic and API integration using Node.js and Express.js.
- **Responsive Design:** Expertise in crafting cross-device compatible and visually appealing web applications.
- **Version Control:** Proficient with Git and GitHub for collaboration and code management.
- **Deployment:** Knowledgeable in deploying applications on platforms like Render, Netlify, and Vercel.
- **Development Tools:** Experienced with Visual Studio Code, WordPress, CorelDRAW, and basic Photoshop for web design.
- **Soft Skills:** Strong problem-solving, communication, and collaborative abilities with a passion for continuous learning.

EXPERIENCE

Customer Service Associate

AMAZON DEVELOPMENT CENTER

July 2017 - August 2019, Coimbatore

Delivered exceptional customer support through phone, email, and chat, resolving inquiries and technical issues with professionalism and efficiency. Leveraged in-depth knowledge of products to assist with orders, troubleshooting, and billing, ensuring customer satisfaction. Acted as a liaison between customers and internal teams, documenting interactions and reporting trends to improve service quality.

Consultant

CMS IT Services

June 2016 - March 2017, Coimbatore

Experienced System Administrator with expertise in managing IT infrastructure, ensuring system reliability, security, and performance. Proficient in installing, configuring, and troubleshooting servers, managing user accounts, and enforcing network security. Adept at providing technical support for voice services, applications, and end-user issues.

EDUCATION

Bachelor of Engineering in Electronics and Communication Engineering

Tejaa Shakthi Institute of Technology • Coimbatore • 2016 • 7.99

Higher Secondary School

Alvernia Matriculation Higher Secondary School • Coimbatore • 2012 • 79.9

Secondary School Leaving Certificate

Alvernia Matriculation Higher Secondary School • Coimbatore • 2010 • 83

LANGUAGE

English: Proficient

Tamil: Proficient

I hereby declare that all the information provided in this resume is true and correct to the best of my knowledge and belief.