ERROR DETECTOR

SERVICE REQUEST FORM(SRF)

Format no: ED/FM/45,Rev:01,Dt:22.07.2021

SRF no: E/15/08-24
Date: 24.08.2024
(for office use only)

Probable Date of completion with certificate:
26.08.2024
(for office use only)

1. Name of organization: Electro Allied Products

Address: Vill : Sulati, P.O : Dhulagori, Sankrail, Howrah – 711302

Contact person name:

Mobile number: 9830242590

Telephone number:

Email I/D

2. Product Description:

Job No.	Instrument Description with make and Model	Serial No./ I/D No.	Parameter	Ranges/calibration points	Accuracy
0221	Insulation Tester Make : Waco	355879	DC Resistance	1000v/1000 MΩ	Performance check

3. Condition of received item/items: Good/Any abnormality found at the time of receiving/Any deviation found as per stated Condition before (Please tick which is appropriate)

   a) Note: If any abnormality found at the time of receiving/any deviation found as per stated Condition before-give details in remarks

   b) remarks:

4. Item enclosed if any: (Manual/Accessories/others)	No
5. Special Request(if there is any deviation from standard calibration procedure)	No

6.Decision Rule for conformative statement(Tick any one as per your requirement)

i) No decision,no conformative statement(pass/fail….accept/reject) provided   ✓

ii) Simple conformative decision:decision with regard to measurement uncertainty pass indicate measure value is with or on threshold of tolerance limit. Fail indicate measure value is beyond threshold of tolerance limit.   ✗

iii) conditional conformative decision:decision on application of measurement uncertainty to measure value(derived measure value),pass indicate derived measured value is within or on threshold of tolerance limit   ✗

iv) Customer driven conformative decision: Pass/Fail decision best on customer provided limit/conditions   ✗

7.Calibration periodicity:	Required/Not required
8. Review request (to be reviewed by CSC)	Job accepted/Not accepted (Reason: if job not accepted)-
9.Whether calibration facility available in lab	Yes/no
10. Whether calibration service is done by external provider	Yes/no/not applicable
11. Calibration method to be used	ED/SOP/E-002

12.Contarct agreement: Undersigned having agreed to the terms and conditions of Error Detector as mentioned backside of this service request form, including service charges

	For, ERROR DETECTOR	For, Customer
Signature	T. Singha	24/8/2024
Name & Designation	T. SINGHA (CSC In-Charge)	

TERMS AND CONDITIONS

1. Error detector follows only National/International calibration methods. ED assumes that the calibration methods used by the laboratory and our best measuring capabilities are acceptable to the customer.

2. Service charges(Including G.S.T) are 100% payable against proforma invoice by cheque/cash/DD in the name of "ERROR DETECTOR" before release of calibration certificates.

3. All items submitted for calibration must be in working condition and free from any damage.

4. Bring all the relevant and useful documents that are available with you. All of them will be returned to you after the completion of the job. The documents submitted along with the job will maintained as a confidential document. Items submitted for calibration must be accompanied by the following

   a) Model   b) Sl no   c) Accessories(including leads and chords)
   d) operating manual e) Previous calibration certificate(whenever Possible)

5. Error Detector's personnel shall take every possible care in handling of customers instruments.

   ED however shall not be liable for any financial damage and/or legally bound for any damage to customers instruments during job execution at laboratory or site job. Delivery/Collection through courier shall be the responsibility of the customer.

6. An items accepted for calibration may be return un-calibrated under circumstances beyond our control, including if the item is found malfunctioning during calibration process.

7. Customer has to make own arrangement for taking delivery of their instrument. Certificate could be dispatched By post whenever request by the customer, charged beared by customer.

8. After the completion of the job and issue the certificate, item should be collected within 45 days failing which ERROR DETECTOR Will not be responsible for its safe custody and item will be disposed off as per Error Detector rules. No claim on this regards will be entertained later.

9. In case of any dispute the decision of the Director of the laboratory shall be final & binding.

10. The conditions are subject to changes/modifications without any prior notice.

11. For site calibration ED personnel will visit vendor site before execute of job and charged as par.

   ED will proceed for site calibration only after getting duly signed SRF from customer end.

12. Reprint of calibration certificate will be charged extra as per.