



# Deep Learning for Text Analytics

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# Agenda

- Introduction
- Word2vec
- Interaction steering application
- Demo!

# Introduction

# What is Text Analytics?

- Process of extracting meaning from unstructured text
- Examples:
  - Information retrieval: search engines, chat-bots
  - Context aware advertising
  - Spam detection
  - Sentiment analysis
  - Customer care

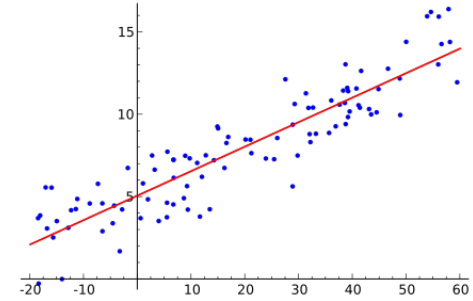
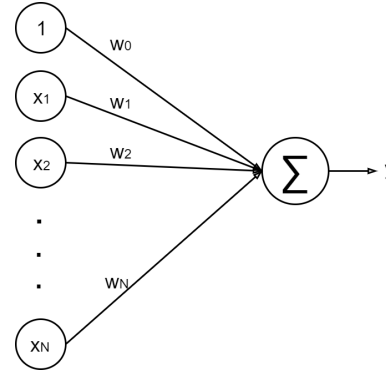
# What is a neural network?

- Neural network is a biologically inspired model which enables a machine to learn from observed data
- Neural networks can function as
  - function approximators
  - Probability estimators

# Linear/Logistic/Neural Network

- Linear regression

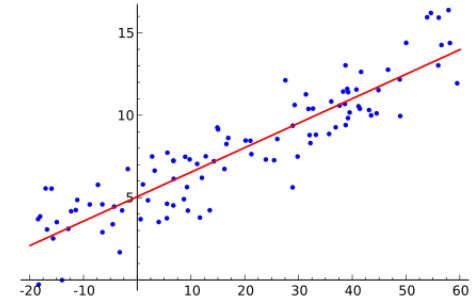
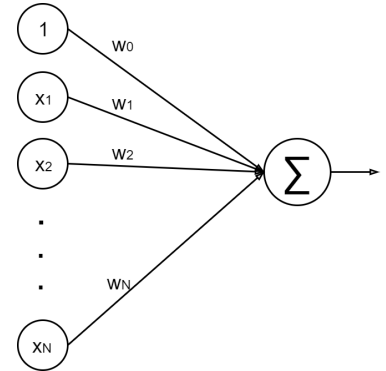
$$y = w_0 + \sum_i w_i x_i$$



# Linear/Logistic/Neural Network

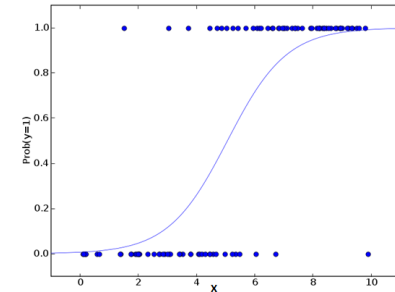
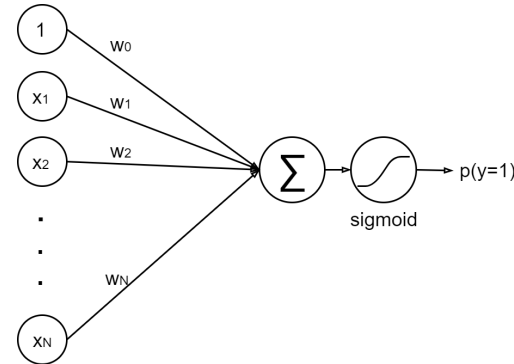
- Linear regression

$$y = w_0 + \sum_i w_i x_i$$

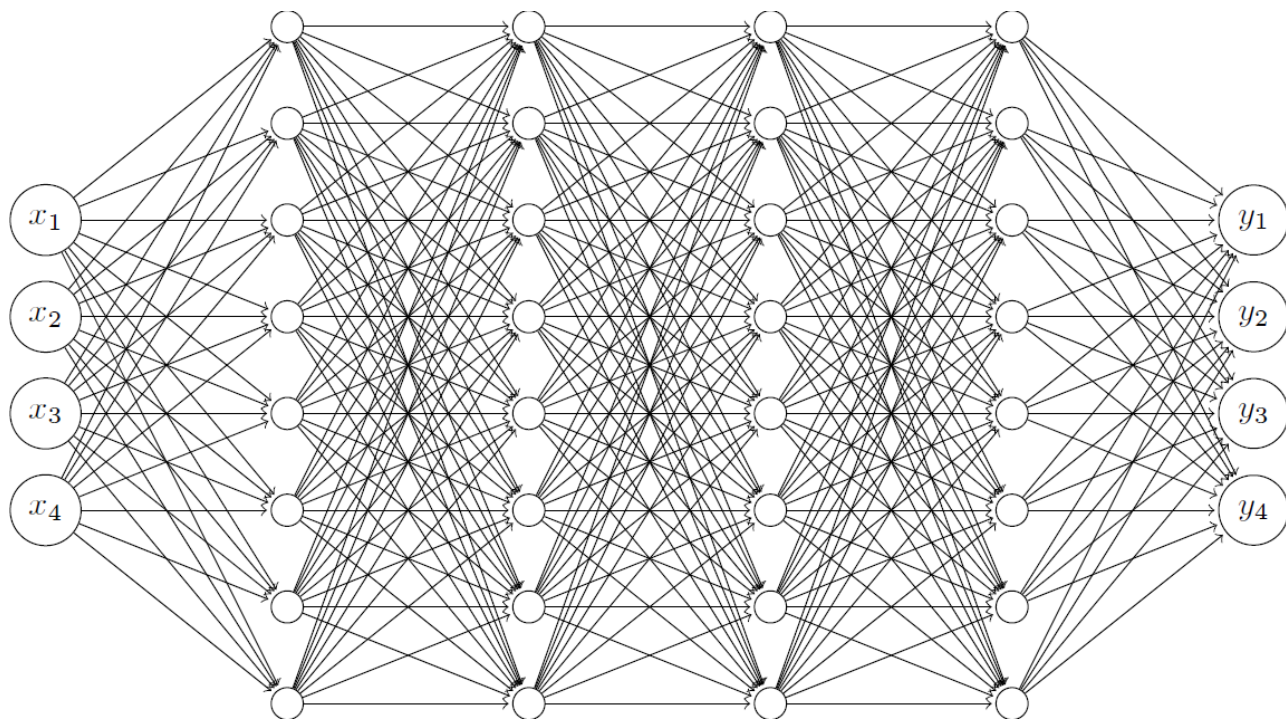


- Logistic regression

$$P(y = 1) = \frac{1}{1 + e^{-(w_0 + \sum_i w_i x_i)}}$$



# Linear/Logistic/Neural Network



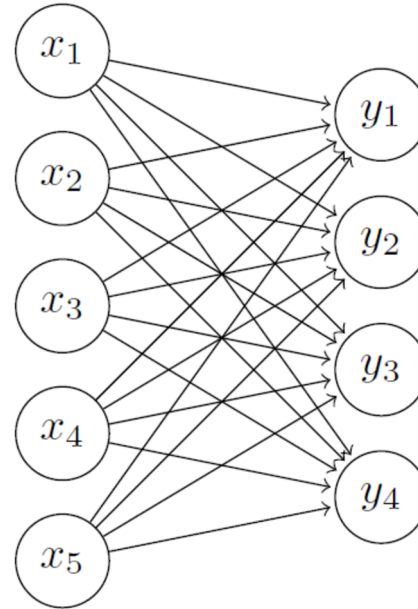


# What is deep learning?

- Deep learning is a set of methods to learn data representations (feature learning)
- Neural networks with large number of hidden layers are referred to as deep

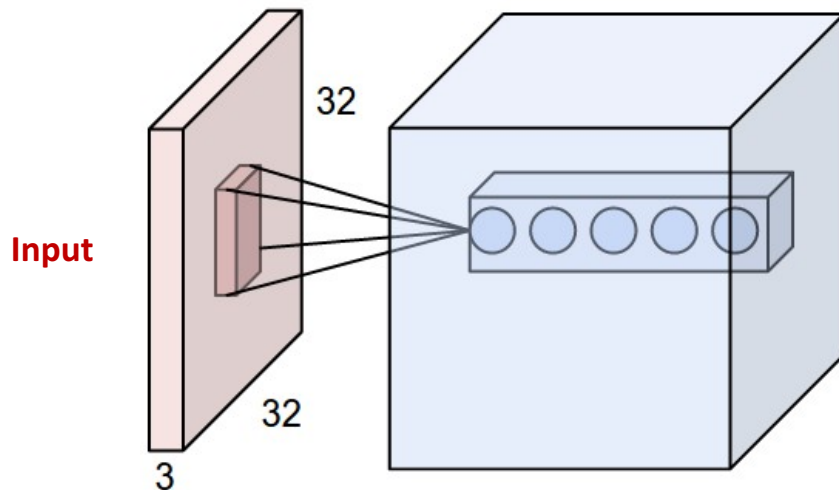
# DNN Layer types

- Feed Forward



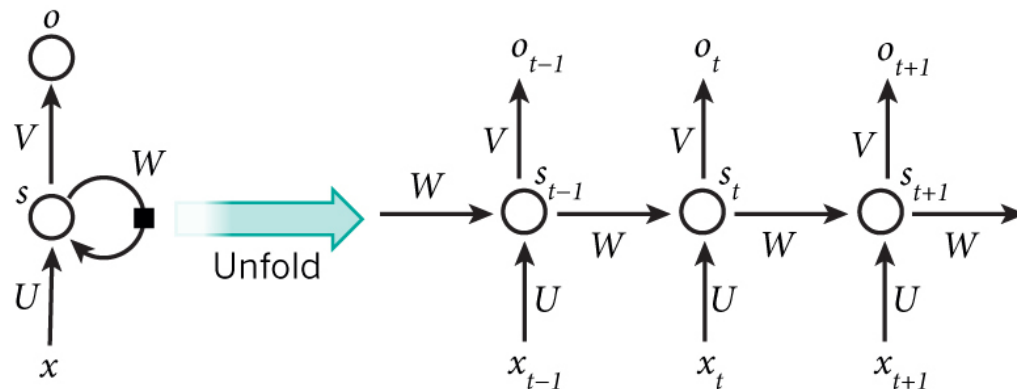
# DNN Layer types

- Feed Forward
- Convolutional



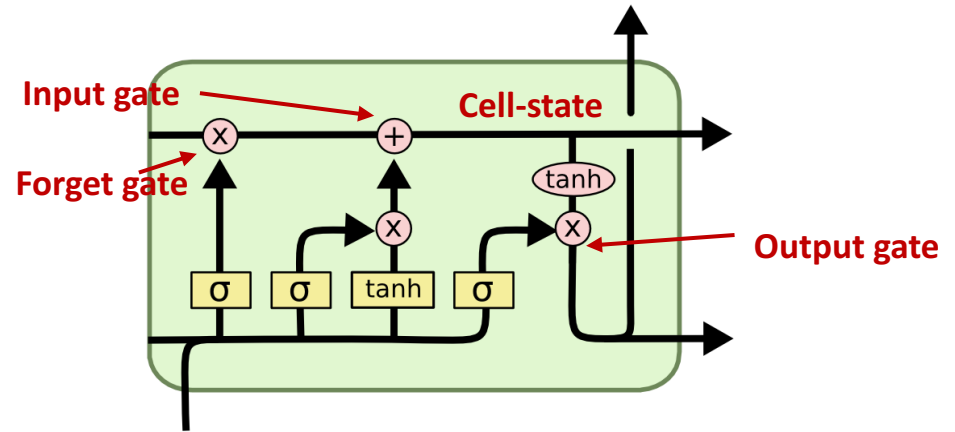
# DNN Layer types

- Feed Forward
- Convolutional
- Recurrent



# DNN Layer types

- Feed Forward
- Convolutional
- Recurrent
- Long short-term memory

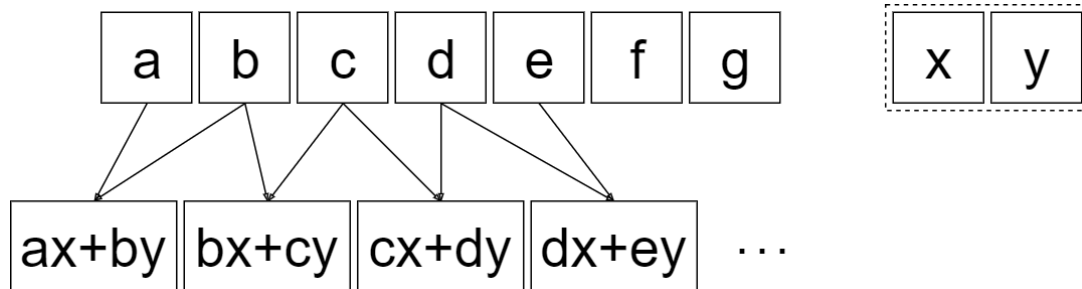


# Convolutional

- Scales up to very large inputs
  - Sparse connections
  - Parameter sharing

# Convolutional

- Scales up to very large inputs
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# word2Vec

Semantic vector space representation of words



# One-hot encoding of words

- Common approach to encode a word as vector is:

$[0 \ 0 \ 0 \ 0 \ 0 \ \dots \ 0 \ 0 \ 0 \ \mathbf{1} \ 0 \ 0]$

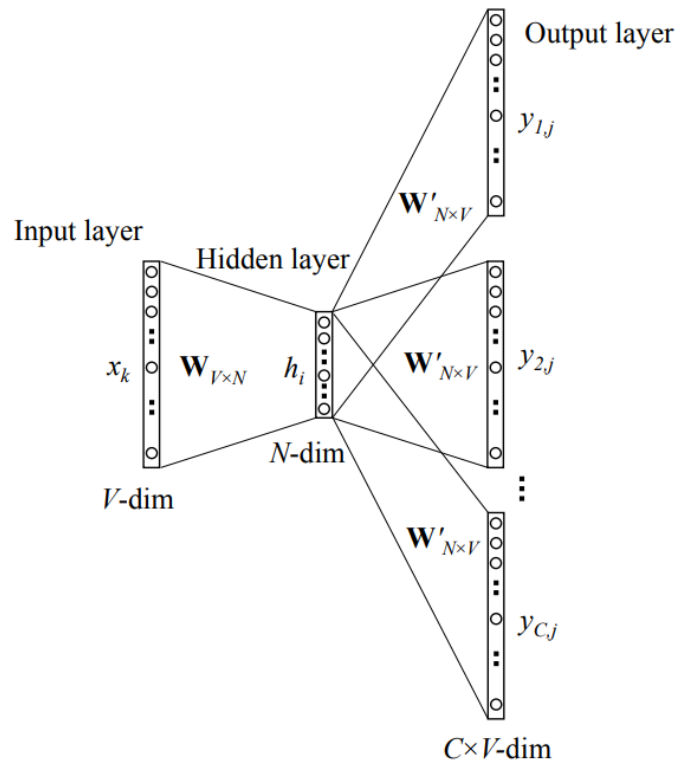
- What is the problem?
  - Vectors are very sparse
  - Vector dimensions can be really large  $\propto$  vocabulary size

# Word embedding

- Reduces dimensionality
- Learned using a simple (2-layer) neural network
- Embedded vectors maintain semantic relationship

- Example:

$$E(\text{'king'}) - E(\text{'man'}) \approx E(\text{'queen'}) - E(\text{'woman'})$$



# Text pre-processing

- Word tokenization

```
>>> nltk.tokenize.word_tokenize('I like Python! I really do.')  
['I', 'like', 'Python', '!', 'I', 'really', 'do', '.']
```

- Stemming

```
>>> nltk.stem.porter.PorterStemmer().stem('ponies')  
'poni'
```

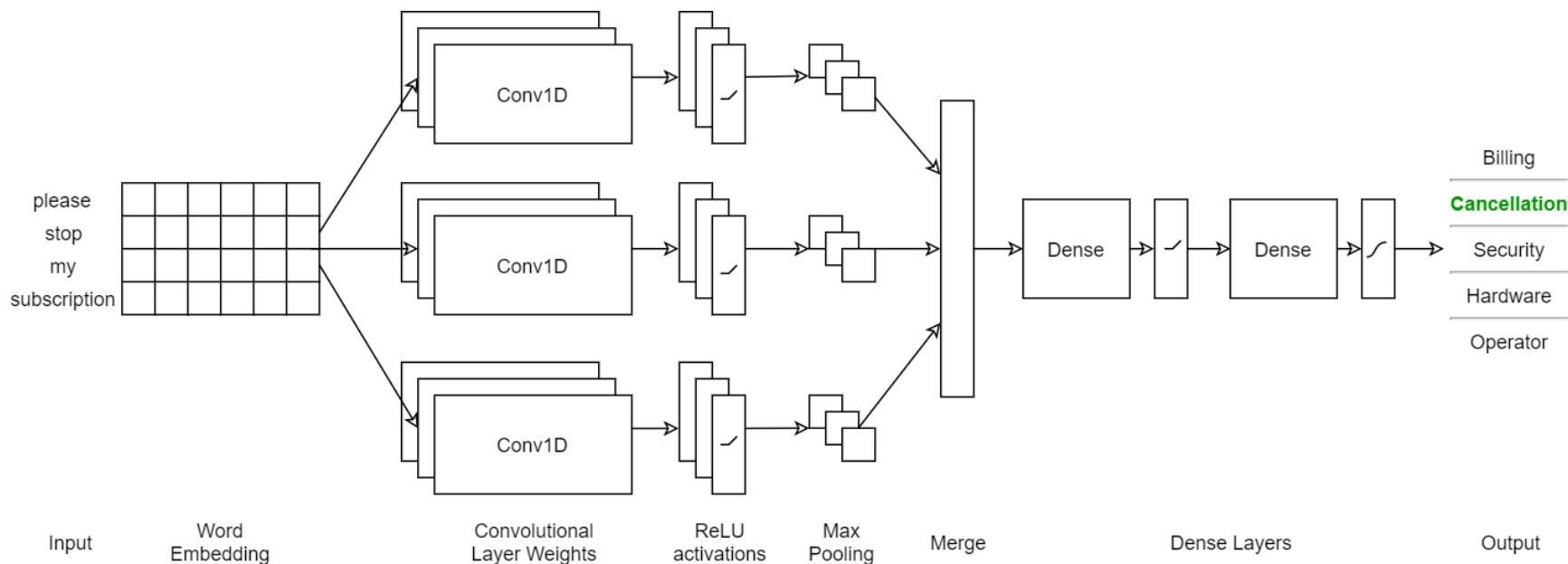
- Lemmatization

```
>>> nltk.stem.WordNetLemmatizer().lemmatize('ponies')  
'pony'
```

- Stop word removal

# Interaction steering application

# Interaction steering application



# Demo

 GENESYS™

# Thank You

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