



Module: A unit or component of a software, each module include one or more features of the app.

Feature: behavior of a software, what users can do with the app?

Function: how to achieve a feature, what actions users can perform on the app?
(Click, zoom in & out, select, scroll page, enter/type a value, upload/download a file, video & voice call, etc)

Example 1 :

Feature: user **contact** with cybertek school

Functions : user click Contact module

user fill in the contact information form

user select course type

user submit the form with submit button

Example 2:

Feature: user **apply** to a program/course

Functions : user click Apply Now button

user fill in the application information form

user submit the form