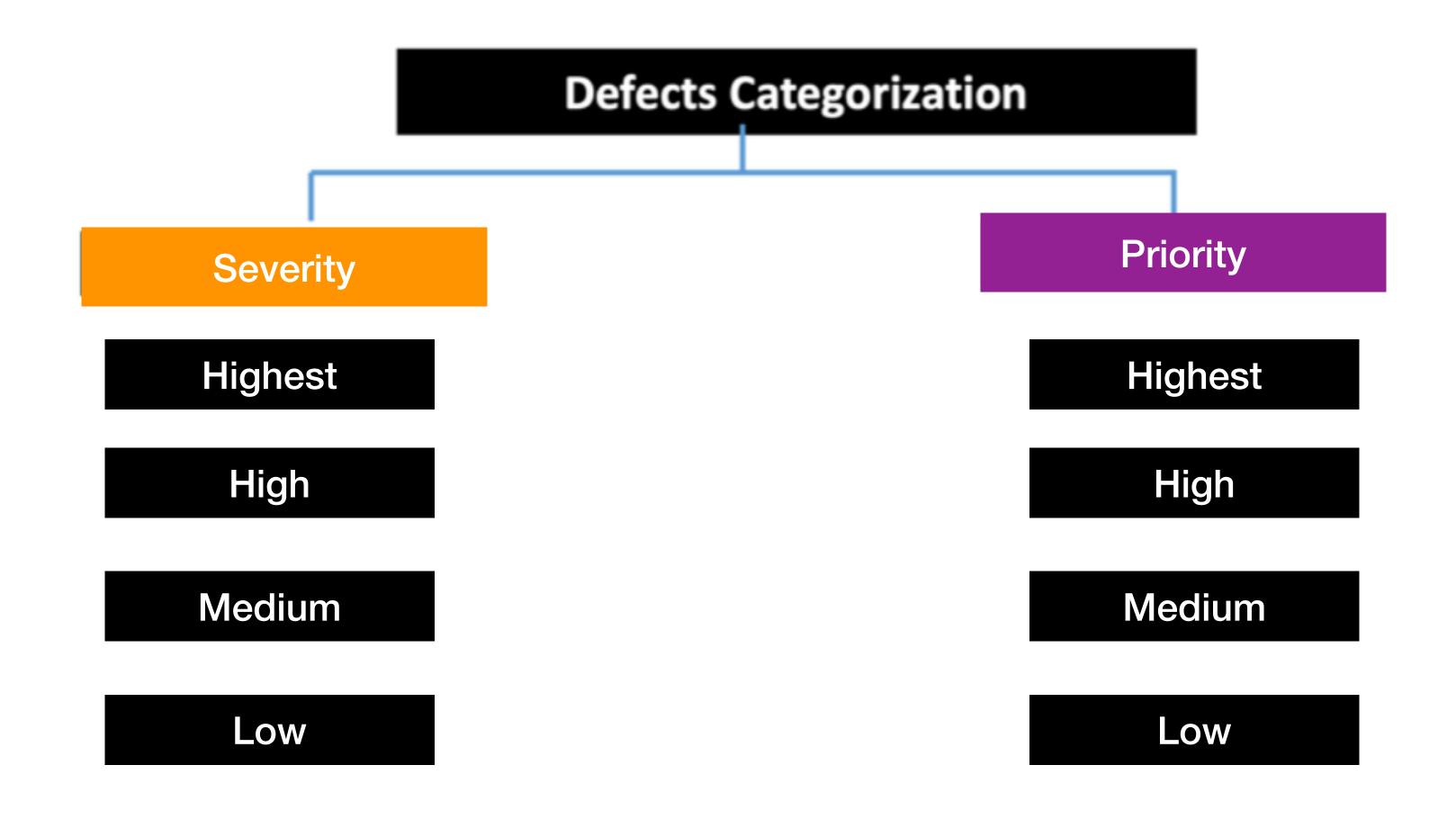
Bug Level Categories





Bug Level Categories





Bug Severity

- Severity is defined as the degree of impact a defect has on the application being tested.
- Testers determines the severity level of a defect.



Bug Severity levels

Severity Level	Criteria
Highest	Application not starting, no workaround is available, data corruption, application abnormally terminates
High	Workaround is available, Function is not working according to specifications, severe performance degradation
Medium	Incorrect error messages, Noticeable performance inefficiencies
Low	Spellings, Grammatical errors,, cosmetic flaws(weakness)



Bug priority

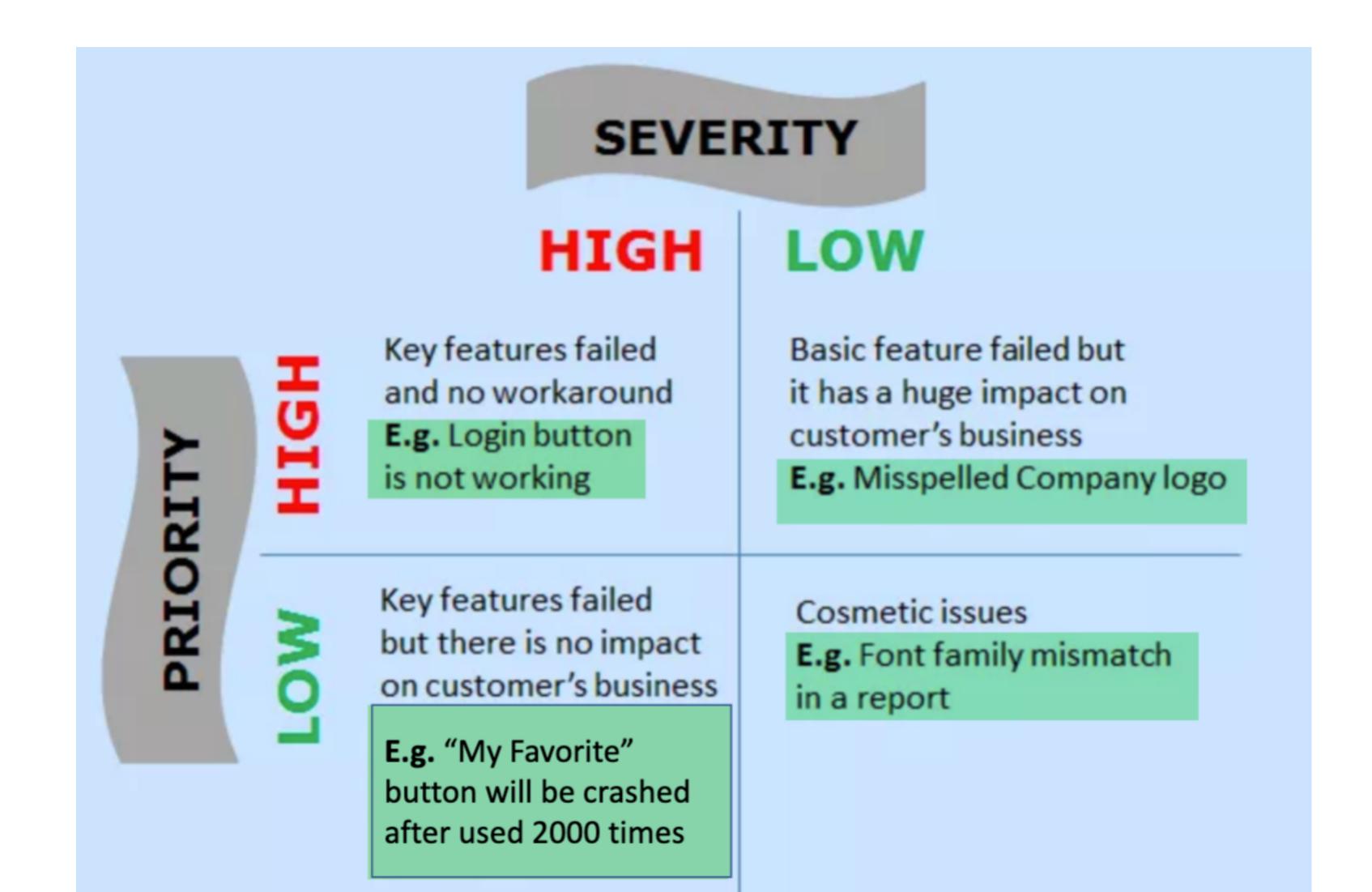
- Priority signifies the urgency of fixing a defect
- How fast a bug has to be fixed?
- Developers and business team determines priority level.
- Maybe discussed in the grooming meeting
- Or in the "Bug Evaluation" meeting



Bug Priority levels

Level	Criteria
Highest	Immediate fix needed, block further testing, very visible
High	Must be fixed before the product is released
Medium	Should fix during the normal course of the development activities
Low	Would like fix but can be release as it is if needed







Severity Critical Non-Critical

Jour June 1

Not able to order a food

"User name" misspelled as "user Nam"

Can not click
"Contact us"
button

An image's font is wrong size



