



## Product Story

This is the IT support/admin support system, a assistance/support/suggestions/complain box in the cloud.

## Features

1. Mobile version of the system supports windows, iOS and Android platform
2. User friendly user interface
3. Keep track and produce history quarterly for repetitive job and report to management
4. Produce statistics for management decision making to improve the service/system
5. Export data in excel, pdf format

## Customization

User interface and system setup level customization is required before use the system.

## Technology

Based on the level of usage and purpose we have necessary resources to customize the back end using JAVA, dot NET, Ruby & PHP different frameworks; iOS, Android

## Target Users

Small and big enterprise having different administrative levels of operation.

## TeamSourcing Service

We can provide part-time, dedicated back office virtual assistant to support on day-to-day activities, support and work as secretarial job for the executives.

### Contact:

[info@webhawksit.com](mailto:info@webhawksit.com) | +88-02-58070348

#### Corporate Office

Flat # C1, 1st Floor,  
House # 286/288, Road # 4 (New),  
Mirpur DOHS, Dhaka 1216 , Bangladesh  
Phone: +88 (02) 58070348  
Fax: +88 (02) 58070349

#### Japan

8F Grace Takanawa Building,  
2-14-17 Takanawa minato-ku,  
Tokyo 108-0074, Japan  
Phone: +81-0368696231

#### United States

701 S. Carson Street Suit 200 ,  
Carson City,  
NV 89701, USA  
Phone: +1-775-461-2120

#### Canada

Office 8515 200-375,  
Water Street Vancouver,  
BC V6B0M9 Canada  
Phone: +1 775 461 2120

#### Germany

Prof.-Messerschmitt-Straße 1A,  
85579 Neubiberg, at Munich  
Phone: +49 89 716776205

#### Australia

8F Grace Takanawa Building,  
2-14-17 Takanawa minato-ku,  
Tokyo 108-0074, Japan

#### HongKong

8F Grace Takanawa Building,  
2-14-17 Takanawa minato-ku,  
Tokyo 108-0074, Japan