

# Infanta Fiona Lighten

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## EDUCATION

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**An n a Un ive rs it y** , Chennai, Tamil Nadu, India

August 2007 - May 2011

**Bachelor of Engineering , Electronics and Communication Engineering.**

*Dis t in c t ion  
Me r it Hold e r*

- President of Paper & Project Presentation Committee; Chief Coordinator of Toastmasters Club for Public Speaking
- Head of Marketing & Advertising, University National Symposium, 2010
- Leadership Award for Best Event Coordinator for the Year 2011, MSEC, Anna University
- President of Lions Club Student Initiative.

## CERTIFICATION

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**Professional Diploma in Enterprise Java With Dev Ops** , NIIT , Chennai .

July 2016

- Main modules of the course includes Ecommerce website Development and collaboration portal .
- Technology and Environment Framework used during Project .

**UI & Front End** : Angularjs, Bootstrap,HTML5,css3,jOuery,Json

**Platform Middleware & Server side** : spring , Hibernate , j2EE, Apache tomcat , XML

**Data Base & BackEnd** : H2, Oracle .

**Source Control** : GitHub

**IDE** : Eclipse

**Dev-Ops** : Maven

**Unit – Testing** : Junit

## EXPERIENCE

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**SM Square technologies** , Dubai , UAE

March 2015- Present

**Marketing Executive**

**Responsibilities :**

- Presenting Demos to Interested Companies
- Define product Marketing promotion strategy
- Preparing Reports on daily basis



- Analyse feedback of clients and present in the markets
- Manage Message and campaign Delivery

**Tata Consultancy services** , Chennai ,Tamil Nadu, India  
**Developer / Systems Engineer**  
**Client : CITI , Tool : Visual Studio 2008**

Feb 2014- Sept 2014



**Responsibilities :**

- Responsible for Analyzing Production logs from KTC.
- Analysis of Trace Logs which are saved in backend of ATM
- Preparing Reports on weekly and daily basis
- Tracing Root Causes for reboots , System downs and Malfunctioning of ATMs

**Tata Consultancy services** ,Mumbai, Maharashtra , India.

Oct 2012 - Nov 2013

**Tester / Systems Engineer**

**Client : Tata Consultancy Services , Tool : IBM Rational Performance Testing Tool, Scrutinet (TCS internal Tool)**

**Responsibilities :**

- Responsible for Analyzing Business Requirements and behaviour of application
- Responsible for maintaining Testing Life Cycle
- Providing Testing estimation for the projects.
- Mentoring new Team Members
- Presentation Preparation
- Helping team in Quality Activities
- Preparing Test Plan and testing estimation
- Creating test cases
- Execution of test cases
- Analysis of test results

**Tata Consultancy Services** , Mumbai , Tamil Nadu , India

Feb 2012 - Oct 2012

**Developer / Assistant Systems Engineer**

**Client : Toys -R-Us , Language : COBOL, DCL, JCL, OS : VAX/VMS (HP-Open VMS v8.4), Mainframe (IBM), Database : SQL**

**Responsibilities :**

- Providing support to live production environments and its databases.

- Identify and fix bugs within the existing System, enhance application and
  - Analyzing reports on a daily basis related to the infrastructure,database issues and attend team/client meetings to discuss issues with DBAs,development teams and system administrators for resolution.
  - Job/batch and application process monitoring.
  - Creating and scheduling the jobs according to user requirements and maintaining them.
  - Resolve technical issues/concerns raised by end users, and provide solutions to their queries.
  - Daily batch status report preparation and mailing it across the interested stakeholders and risk managers.
  - Raising Major Incidents in case of any SLA breach and application failures.
- Release new codes and database changes into live production.

## **SKILLS**

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**Training :** Initial Training Program In Tata Consultancy in Mainframes ( i.e) JCL , COBOL programming , CICS , Soft skills

**Tools & Technologies :** IBM Rational Performance Testing Tool , VAX/VMS (HP-OpenVMS v8.4), DCL , JCL, SQL PL/SQL, Visual Studio 2008 , C , , Microsoft Excel, Project, Word, PowerPoint,

**Proficiencies :** SDLC, Quantitative & Organizational Analytics, Testing Life cycle Problem-solving, Communication, Team Building, Presentation, Public Speaking, Interpersonal skills, Graphic Representation,

**Know-How:** Six Sigma, Mergers & Acquisitions, Marketing, Multitasking