

## **Knowledge Article Creation by Hearing Officer**

### **STORY**

As Penny, a Protest Hearing Officer, I want to create my own knowledge articles so that they can be viewed by auditors and program specialists so they avoid repeating audit mistakes.

### **ACCEPTANCE CRITERIA**

1. Can I upload existing knowledge articles?
2. Can I create new knowledge articles?
3. Can I tag knowledge articles?
4. Can I modify existing knowledge articles?
5. Can I associate knowledge articles with specific areas of tax code?

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