

Knowledge Article Rules

STORY

As Blake, a KMT Admin, I want to configure what information is mandatory and define rules for knowledge article lifecycles so that I can control who, how, and when knowledge articles are created, revised, and approved or rejected.

ACCEPTANCE CRITERIA

1. While logged in as a KMT Admin, I should be able to configure:
 - a. Knowledge articles one by one, by type, and globally
 - b. Which fields are mandatory based on the type of knowledge article
 - c. The lifecycles for knowledge articles including notification times based on the type of knowledge article
 - d. Add, remove, or change user roles and permissions

Updated: 2/27/2018