Knowledge Article Review

STORY

As Peter, a Tax Program Specialist, I want to review (Approve or Reject) Knowledge Articles submitted to me so that, once Approved, they will be available to our Tax professionals.

ACCEPTANCE CRITERIA

1. I need to be notified when a new or revised Knowledge Article has been submitted.
2. Once I receive the notification, I need to be able to review and Approve or Reject the Knowledge Article.
3. When I Reject a Knowledge Article, I need to be able to provide notes on why I am Rejecting it so the Tax Auditor can revise it.
4. I need to be able to Reject Knowledge Articles as many times as is necessary until it is ready for Approval.
5. Approved Knowledge Articles should immediately show up in searches that use keywords contained in the Knowledge Article.

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