Knowledge Article Creation

STORY

As Anne, a Tax Auditor I want to create and submit Knowledge Articles that are then reviewed by the Tax Program Specialist to Approve or Reject the Knowledge Article. I should be notified of approvals and rejections should return to me for revision and resubmission.

ACCEPTANCE CRITERIA

1. Once I have completed writing a new Knowledge Article and submitted it, a Tax Program Specialist should receive a notification that they should review the article.
2. Once the Tax Program Specialist has completed their review, I should be notified if they have Approved or Rejected it.
3. If the Knowledge Article was Rejected, I should be able to revise and resubmit it when it is ready.

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