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L/C		Lau

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# **Technical Proficiency**

Programming Languages: C (Intermediate), C++, C#, Java, Python

Web Languages: HTML, JavaScript, CSS, XML, Rudimentary PHP

Basic SQL database knowledge and operations

OS with command line usage: Microsoft Windows Series, Linux Ubuntu, Mac OSX

Advanced IT knowledge in modern software and hardware technology

Knowledge and Application of Agile Development Methodology and Tools

#### Education

Bachelor of Computing Honours, Minor in Business Administration 2007 - 2012

University of Guelph Guelph, Ontario, Canada

Markville Secondary School 2003 - 2007

Markham, Ontario, Canada

# **Professional Work Experience**

Assistant Producer 2012

Riot Games, Santa Monica, California

- Scrum Master for web development team with embedded QA
- Observed and applied agile methodology
- Provided feedback and improved efficiency of the team
- Implemented Kanban using tools such as Jira and Trello

Student Help Desk Consultant 2008 - 2012

University of Guelph Computing and Communication Services

- Duties required call center expertise and in-person contact
- Solved technical issues with client computers and software
- Assisted with creating and updating web content on the CCS website through the Coldfusion web management system

Helpdesk Technician (Co-op) 2010

Nuvo Research Inc., Mississauga, Ontario

- Reported to the IT Manager of Nuvo Research Inc.
- Collaborated with a small IT team that was responsible for the IT infrastructure of multiple international locations
- Duties included account management, software and hardware maintenance, and product research to increase productivity

### **Previous Projects and Competitions**

CS Games 2008 - 2011

- Annual Canadian Computer Science Competition
- Placed 8<sup>th</sup> overall out of 29 teams in 2011
- Competition included individual and group programming exercises

#### NextBus Extension for Ontario

- Google Chrome Extension available on the Chrome Web Store
- Forecasted bus times for stops in Guelph, Thunder Bay, and TTC
- Open Source Code available on Github
- Over 100 users

### infinityLoop.ca (Portfolio Site)

- HTML based site with custom CSS and Javascript
- Basic JQuery (slidejs)
- Basic PHP header/footer and mailing script

## **Volunteer Experience**

Central Student Association Board Member *University of Guelph* 

 Represented the College of Physical and Engineering science by voicing concerns and relaying current events

College of Physical and Engineering Science Student Council Board Member University of Guelph

- Involved in decision making in the student council for a student body of over 3000
- Recorded and relay concerns to the Central Student Associate council

Community Liaison for the Society of Computing and Information Science University of Guelph

 Informed students of the School of Computer Science regarding current events through monthly newsletters and social networking

#### **Personal Interests**

Digital Photography

- Editing performed in Adobe Lightroom and Photoshop

#### Martial Art

- Japanese Swordsmanship (laido)

Video Games

Freshwater Fishing