Igor Prokopenko

Date of Birth -> 02/03/1988
Nationality -> Ukraine
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Technologies used

Platforms - IOS, Android, Mac, Windows, Ubuntu.
Services – Trello, Jira Confluence, Google Workspace, Zeplin, Figma.
Developer Tools – Terminal (zsh), Xcode, Postman, GitHub, GitHubDesktop, AWS Cloud9.
API's– CocoaPods, UIKit, Foundation, Combine, Realm, GCD, XIB, JSON, GraphQL, SOLID.
Stack - MVVM+Coorinator+DI || MVP+Coordinator+DI || MVC.

Experience

December 2021 – Nowadays
iOS developer at **LeadsDoIT**.
10+ applications have been released under partners agreements in AppStore.
Details could be found on my GitHub page.

January 2020 – December 2021
Head of Support at **Softorino**.
Organization of the work of the support department from a scratch to a full operating system element in the company.

Main responsibilities included:
- Implementation of user support, recruitment, team management, performance of tasks related to the marketing of company applications, work with reporting.

January 2019 – December 2019
Customer Support Specialist at **Amazing Apps**, Mobile Application Development (IOS/Android), Viral Content and Related Web Services.

Key features included:
- processing messages from users by e-mail (helpdesk), conducting interviews and surveys of users (about 40 from users from all over the world);
- reporting and classification of the issues for the QA team (Google Sheets, Confluence);
- processing user reviews on the Google Play and AppStore platforms in order to solve problems and maintain the company's reputation;
- held various meetings on planning with and policy of interaction between departments.

April 2017 – January 2019
Account Specialist / Sales Manager at **Bridges LLC** (agro; consulting).

Main responsibilities included:
- organization of seminars, trainings, trips to the USA for advanced training courses and conferences related to agribusiness;
- coordination of cooperation between the Ukrainian and American parties in relation to laboratory testing of soil at Ward laboratories Inc.

September 2016 – April 2017
Copywriter at **ProAgro**, also acted as a project manager for conferences dedicated to agricultural events.

Studies and courses

July 2020
Apple Service Fundamentals Exam -> 92% out of 100 Pass.

June 2020
ACMT 2019 Mac Service Certification Exam -> 80% out of 100 Pass.

January 2019
Course on studying HTML, CSS (1.5 months) - ITEA (Kyiv, Ukraine).

2013 – 2015
IELTS language test in English - **6.5 Academic**.
Studying at the master's program "European Forestry" (120 ECTS).
MSc at Joensuu University ("Forestry and Resource Management");
MSc at Wageningen University ("Forest and Nature Conservation").

February 2014 – July 2014
Internship period at the European Forest Institute (EFI), Forest for Society program. My assignments were mainly focused on database analysis and interpretation methods, as well as statistics on timber trade flows between different regions of the world (UN, FAO, WTO).

June 2010
Specialist (5 years of study) at Taras Shevchenko National University of Kyiv, Faculty of Biology (Kyiv, Ukraine).

Other skills

- Udemy courses -> could be found on my [LinkedIn page](#).
- Driver's license –> B;
- English language -> Advanced;
- Ukrainian / Russian -> Fluent;
- Finnish – basic;
- Arabic – basic.

I am fond of -> Swift programming (IOS) -> Hacking with Swift, Brian Voong and others.
Sports -> boxing, table tennis.
Movies -> fantasy, sci-fi, adventure.
Series -> British detective movies, Scandinavian thrillers, American dramas.
Books -> science fiction, adventure, technology, iOS development.
Music -> electronic, rock.