Igor Prokopenko

Date of Birth -> 02/03/1988
Nationality -> Ukraine
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Technologies used

Platforms - IOS, Android, Mac, Windows, Ubuntu.
Services – Trello, Jira Confluence, Google Workspace, Zeplin, Figma, Amplitude.
Developer Tools – Terminal (zsh, bash), Xcode, AWS Cloud9, GitHub, GitHubDesktop.
iOS API's and Techniques – UIKit, Auto layout, CocoaPods, GCD, Networking, Segues, TableViews, CollectionViews, Realm, UserDefaults, Notification Center, Animations, SOLID, MVC, MVP.

Experience

December 2021 – Nowadays
iOS developer at **LeadsDoIT**.
Using on daily basis: Auto layout, Notifications, Communication Patterns, MVC, Storyboards, Programmatic UI, XIBs, etc.

January 2020 – December 2021
Head of Support at **Softorino**.
Organization of the work of the support department from a scratch to a full operating system element in the company.

Main responsibilities included:
- Implementation of user support, recruitment, team management, performance of tasks related to the marketing of company applications, work with reporting.

January 2019 – December 2019
Customer Support Specialist at **Amazing Apps**, Mobile Application Development (IOS/Android), Viral Content and Related Web Services.

Key features included:
- processing messages from users by e-mail (helpdesk), conducting interviews and surveys of users (about 40 from users from all over the world);
- reporting and classification of the issues for the QA team (Google Sheets, Confluence);
- processing user reviews on the Google Play and AppStore platforms in order to solve problems and maintain the company's reputation;

April 2017 – January 2019
Account Specialist / Sales Manager at **Bridges LLC** (agro; consulting).

September 2016 – April 2017
Project Manager at **ProAgro** - organized conferences dedicated to agricultural events.

Studies and courses

Apple Service Fundamentals Exam -> 92% out of 100 Pass.

June 2020
ACMT 2019 Mac Service Certification Exam -> 80% out of 100 Pass.

January 2019
Course on studying HTML, CSS (1.5 months) - ITEA (Kyiv, Ukraine).

2013 – 2015
IELTS language test in English - **6.5 Academic**.
Studying at the master's program "European Forestry" (120 ECTS).
MSc at Joensuu University ("Forestry and Resource Management");
MSc at Wageningen University ("Forest and Nature Conservation").

June 2010
Specialist (5 years of study) at Taras Shevchenko National University of Kyiv, Faculty of Biology (Kyiv, Ukraine).

Other skills

- Management ability to identify, study, improve and optimize complex workflows;
- Ability to learn quickly;
- Driver's license –> B;
- English -> Advanced.

I am fond of -> Swift programming (IOS) -> Hacking with Swift, Sean Allen, Brian Voong, etc.
Sports -> boxing, table tennis.
Movies -> fantasy, sci-fi, adventure.
Series -> British detective movies, Scandinavian thrillers, American dramas.
Books -> science fiction, adventure, technology, iOS development.
Music -> electronic, rock, ambient.