IT Release Document: Release deployment notes- 1.17.1

Release Date: 6th February, 2017

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Description

These are the release deployment notes of 1.17.1 that will be done on 6th February, 2017. All the tickets were deployed in production and sandboxes of all communities. Deployment in DSN communities will be done on 7th February. Following are the list of tickets:

1. 6465: Provide update options for Contact/Member Information in Zion -Member Administration

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6465-provide-update-options-for-contact-member-information-in--zion--member-administration/details>

Currently we are unable to update Contact/Member Information Profile information in Zion -Member Administration. Therefore, we need to provide an option to update Contact/Member information. This will be helpful during the verification process.

1. 6272: Data Migration

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6272-data-migration-/details>

Data migration was done with new interaction model. This included new and Zion system.

1. 6827: Default Ad Suppression in Demo Site

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6827-default-ad-suppression-in-demo-site/details>

The default behavior for ad suppression was such that the placeholder was shown in the demo site until the admin toggles off. Now, only within the demo site the default behavior will be to render ads and not suppress.

1. 6807: Notification Settings- Daily Digest

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6807-notification-settings--daily-digest/details>

We no longer send daily digest emails and the job has been turned off. However, the daily digest option is still there in the notification settings area. Also, the admin was unable to scroll down the notification settings when he login from a laptop. Both the issues have been fixed.

1. 6494: Post show preview issue

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6494-post-show-preview-issue/details>

When the user attaches any type of artifact/document in the stream then, the show preview option was not working. This issue has been fixed now.

1. 7117: Social Action Counts for Invalid Objects are sent to Node for updating on the front-end

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7117-social-action-counts-for-invalid-objects-are-sent-to-node-for-updating-on-the-front-end-/details>

The social action counts are updated on the user interfaces every 10 seconds using Node in Stream, Curbside, Showcase Stream, News wall. There is a defect in this process where sometimes counts for invalid objects are sent via Node to the front end. This issue has been fixed now.

1. 7090: Registration via Email pass-through is stuck in endless loop with redirect to the same community when Contact Name is empty

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7090-registration-via-email-passthrough-is-stuck-in-endless-loop-with-redirect-to-the-same-community-w---/details>

It was brought up via Triage that a user was unable to get into the community via email pass through. After initial investigation, it was determined that a few users exist in the DB without first name, last name. This is causing the registration via Email pass-through to be stuck in endless loop with redirect to the same community. This issue for re-direct and handling users without first name, last name has been fixed now.

1. 7071: Only valued fields need to be updated in Zion via Neo sync up

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7071-only-valued-fields-need-to-be-updated-in-zion-via-neo-sync-up/details>

Currently, Neo Communities sync up is overriding existing Zion Contacts data with empty data.   
For example, if user registered with State License then Neo Sync up is overriding existing Zion NPI information with empty date. This issue has been fixed now.

1. 7070: Remove Unsubscribed/Bounce Members Not logged in for 6 months from List Match

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7070-remove-unsubscribed-bounce-members-not-logged-in-for-6-months-from-list-match/details>

We have removed unsubscribed/ bounce members who have not logged in for more than 6 months from List Match.

1. 6991: Add Group Id in other information array for all Group posts

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6991-add-groupid-in-otherinformation-array-for-all-group-posts-/details>

Impression were not recorded in the database for group posts. Therefore, group id was added in other-information attribute for group related posts and hash tag id in other information attribute for hashtag usage.

1. 7041: Slow Queries slower than 10,000ms were found in Generation NP

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7041-slow-queries-slower-than-10-000ms-found-on-generationnp/details>

Memory usage was high on Neo-Prod-03, we found that some queries were taking longer than usual. This issue has been fixed now.

1. 7031: Identify and resolve defects in Interaction Tracking

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7031-identify-and-resolve-defects-in-interaction-tracking/details>

We recently updated our Interaction Tracking model to better suit business initiatives and best practices. This ticket addresses the small defects related to tracking login and email passthrough activities and making sure they’re properly inserted into the tracking model for future client reporting.

1. 7030: Drop down for notifications settings disappearing in seconds

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7030-drop-down-for-notifications-settings-disappearing-in-seconds-/details>

When the user clicks on notification icon and go to settings, then the settings drop down appears and again disappears. Also, the user was unable to see the full list of options in the notification dropdown as the scroll bar was not working. These issues have been fixed now.

1. 6997: Careers Search Results in Community search

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6997-careers-search-results-in-community-search/details>

Currently Community search functionality does not support Careers objects. This issue has been fixed now and the user will be able to search for career objects now.

1. 7010: Display Tab based showcase placeholder for custom showcases

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7010-display-tab-based-showcase-placeholder-for-custom-show-cases/details>

Currently, we are unable to determine which tab is displayed by default in the custom showcase placeholders. To resolve this issue, we will be displaying the tab name in the placeholder.

1. 7009: User Status Change message is blocking the Queue and effecting the Stream Distribution

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7009-user-status-change-message-is-blocking-the-queue-and-effecting-the-stream-distribution-/details>

User Status messages were blocking the Queue and which resulted in increase in memory and stream distribution getting delayed. This issue has been fixed now.

1. 7029: Premium Instream Placeholders Should Show Ad Name

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7029-premium-instream-placeholders-should-show-ad-name/details>

"Advertisement Name" was not displayed in the instream ads placeholder. This issue has been fixed now.

1. 7053: Product catalog dashboard UI view on 13" screen

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7053-product-catalog-dashboard-ui-view-on-13-quot--screen-/details>

There were some issues found in the product catalog table. They have been fixed now.

1. 7028: Product Catalog December Items

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7028-product-catalog-december-items/details>

There were few issues in Product Catalog December Items. Delete tactic will be supported for any tactic that has no activity attributed to it. Tactic should be placed in "removed" status and not completely eradicated from the system. In Catalog dashboard, it's not clear that by clicking anywhere within the campaign row you'll land on the campaign detail page. The intended action is not apparent. In the campaign detail page, when viewing the individual tactics in their collapsed mode it looks as if a single click will open the campaign pop up but that's not the case. That pop up should be triggered by a single click on the individual tactic. These issues have been fixed now.

1. 7011: Enhance and transform badges across community

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7011-enhance-and-transform-badges-across-community-/details>

The goal of the story is to update the existing badges to meet the engagement initiatives. We made changes in the title, trigger description and image of the existing badges. Also, we have introduced few new badges.

1. 7012: Welcome Badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7012-welcome-badge/details>

Upon first successful login, the user will be awarded this badge.

1. 7013: On the Go Badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7013-onthego-badge/details>

User will be awarded this badge upon first successful Mobile login.

1. 7014: Introduction Badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7014-introduction-badge/details>

Once the user completes his full expanded profile (with location, etc.) the he will receive this badge.

1. 7114: Introduction Badge - Background job for Existing Users

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7114-introduction--badge---background-job-for-existing-users/details>

This is a background job for existing user for introduction badge.

1. 7015: Networker Badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7015-networker-badge/details>

Once the user follows 10 users then he will get this badge.

1. 7016: Mentor Badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7016-mentor-badge/details>

When the users are followed by 30 other users then he will get this badge.

1. 7018: Getting started badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7018-getting-started-badge/details>

When the user makes his first post then he will get this badge.

1. 7019: Break the Ice Badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7019-break-the-ice-badge/details>

When the user makes his first comment on an object then the user will get this badge.

1. 7020: Insight Badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7020-insight-badge/details>

If the user comments on 15 objects, then he will get this badge.

1. 7021: Hashtag Badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7021-hashtag-badge/details>

When the user makes use of first hashtag then he will get this badge.

1. 7022: Consult badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7022-consult-badge/details>

When the user posts his first Curbside Consult then he will get this badge.

1. 7023: Competitor badge

<https://app.assembla.com/spaces/skipta-neo/tickets/7023-competitor-badge/details>

When the user completes his first Game then he will get this badge.

1. 7115: Competitor​ badge - Background job for existing Users

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7115-competitor%E2%80%8B-badge---background-job-for-existing-users/details>

This is a background job for Competitor badge for the existing user who already played a game.

1. 7024: What’s new Badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7024-what%E2%80%99s-new-badge/details>

When the user consumes (visit news object detail page or comment) 25 News objects per 3-month timeframe then he will receive this badge.

1. 7027: Heart Badge

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7027-heart-badge/details>

This is an existing badge and we have retired it.

1. 7119: Heart beat records are inserted continuously user is not available in that tab

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7119-heart-beat-records-are-inserted-continuously--user-is-not-available-in-that-tab/details>

The impressions were recorded even when the user was not active on the browser. This issue has been fixed now.

1. 7025: Instream Video Should Support Default Tracking

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7025-instream-video-should-support-default-tracking/details>

The Instream video configuration has three checkboxes, one is "Need Track Playtime". This is related to video data and analytics and specifically impacts client deliverables. We should always track video playtime so this option should be removed from user view. Instead, tracking playtime will be an automatic process.

1. 6996: Placeholder should be of the same size as Banner/Instream Ad

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6996-placeholder-should-be-of-the-same-size-as-banner-instream-ad/details>

Placeholder size was common for all Instream Ads and Banner Ads therefore, it difficult to determine what is the actual Ad size that is rendering. To resolve this issue, we have set the size of placeholder same as actual Banner/Instream Ad size.

1. 6995: Seed list implementation for Targeted Campaigns in Product Catalog

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6995-seed-list-implementation-for-targeted-campaigns-in-product-catalog/details>

In this story, we have implemented a functionality to include seed list for targeted campaigns in Product catalog.

1. 6994: Product Catalog, Tactic ID for Quick Poll

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6994-product-catalog--tactic-id-for-quick-poll-/details>

Community managers use the Quick Poll feature for their Question of the Week engagement. With 31 communities and 1 Quick Poll every week, the time it takes to add them individually to product catalog is overwhelming. To work around this, campaign and tactic IDs should not be required when creating a quick poll on the community side. We'll still can input campaign and tactic IDs if the feature is used for client campaigns, but for house items like Question of the Week, that won't be required. This ONLY applies to the Quick Poll feature.

1. 6975: Recommended Users flow changes

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6975-recommended-users-flow-changes/details>

This story is a background job to process recommended users every night.

1. 6976: Mongo query (E mongo Provider) optimization using hint operator

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6976-mongo-query-(emongoprovider)-optimization-using-hint-operator-/details>

This story includes a query to remove E Mongo Provider logic.

1. 6990: Careers recommended jobs optimization

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6990-careers-recommended-jobs-optimization-/details>

This is background job for active users to suggest job postings.

1. 6974: User Stream Refactoring

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6974-user-stream-refactoring-/details>

The initial load of the Stream was taking several seconds after login in Doctor Unite. This issue has been fixed now.

1. 6954: Messaging in Headers

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6954-messaging-in-headers/details>

This story is about adding brief messaging in the header of every functional area. This will work to give the user a description of the functional area so they can better understand the context and intent.

1. 6662: Curbside Consult Enhancement

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/6662-curbside-consult-enhancement/details>

The current issue that exists is that the hashtags/topics feature button is not very visible to users. Therefore, users are unable to find this feature easily and use it. Hence, we need to reposition it so that it is more easily visible to the user. This will enhance the ease of functionality for the user.

1. 359: Content Partnership, News Object Deactivation

Link: <https://app.assembla.com/spaces/skipta-triage/tickets/359-content-partnership--news-object-deactivation/details>

In this story, the MPT API sync up job was disabled. All calls to MPT to get ads from them were stopped.

1. 355: DSN object functionality

Link: <https://app.assembla.com/spaces/skipta-triage/tickets/355-dsn-object-functionality-/details>

The content was not updating in the DSN object and active/inactive flag for objects were not working. This issue has been fixed now.

1. 7241: Update Copy URL for all object posts

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7241-update-copy-url--for-all-object-posts/details>

The copy URL feature for all object posts was updated to reflect the field merge language used by Marketo.

1. 7285: AIM Live Implementation

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7285-aim-live-implementation/details>

Tags were implemented in the header of every page on the community. This will apply to five Live communities: Pharmacist Society, Nurse Innovator, Gastro, Neuro and Skipta Diabetes Network.

1. 7007: Load balance (multiple worker threads) on the queues

Link: <https://app.assembla.com/spaces/skipta-neo/tickets/7007-load-balance-(multiple-worker-threads)-on-the-queues/details>

It was reported in triage ticket 287 that there was a delay posting in the stream in few communities. This issue was fixed by implementing multiple worker threads to manage the load balance of the queue.