JOHN JACKSON
INFORMATION TECHNOLOGY SPECIALIST

CONTACT

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https://informationtechnologyspecialist.github.io/

PROFESSIONAL   SUMMARY

With an aptitude for technology I am ready to apply knowledge and skills to any challenge.

I am a professional skilled in monitoring and troubleshooting system performance, resolving technical issues, and configuring hardware and software.

I possess a through understanding of network analysis and security tools such as Nmap, Wireshark, Metasploit, Burp Suite, and Maltego. Proficent leveraging these tools I can Conduct comprehensive network scan, analyze network traffic, identify vulnerabilities, execute penetration testing, intercept and manipulate web traffic, and perform in-depth reconnaissance activities to support security assessments and ensure the integrity and security of networks and systems.

EDUCATION

Associate in Science (A.S.) in Cyber Security
Aiken Technical College, Aiken SC
Currently Attending

CERTIFICATIONS
- A+ 901 – 902
- Network +
- Security +
- Linux +
- Server +

EXPERIENCE

April 2014 - present
System Administrator
Linux Server

- I possess a solid grasp of both hardware and software functionalities, enabling me to effectively troubleshoot and optimize systems.
- I am knowledgeable in OS installation and partition management
- I have studied the command line interface (CLI)   in-depth.
- I am proficient in setting up Postfix for emails, configuring apache for web hosting, and deploying Nginx for fast and efficient web serving.
- I have a solid understanding of virtualization technologies.
- I am adept at SSH and proficient in remotely connecting to computers and devices.

July 2019 - present
Data Entry Specialist II
Database

- I am adept at accurately entering data into various digital formats, performing verification and validation checks, maintaining confidentiality, utilizing data entry software efficiently, collaborating with team members, identifying and reporting discrepancies, organizing records, adhering to company policies, improving processes, and providing support in administrative tasks as needed.

December 2006 - Present
PC Repair Technician
Computer Repair & Sales

As a computer repair technician, my duties involve diagnosing and fixing hardware and software issues, installing and configuring operating systems and software, providing technical support to users, maintaining repair records and spare parts inventory, and staying updated on industry trends.

SKILLS

Hardware and software installation

System updates and upgrades

Configuration Management

Hardware Troubleshooting

Network Troubleshooting and Administration

Desktop Troubleshooting

End point configurations

Programming

Web Security

Server Maintenance and Management

Virtualization

Technical Support

System Monitoring

Incident Management

Cloud Computing

Remote Access

Storage Management

User Management

Database Management

Privacy Settings

OS Hardening

Linux Administration

IT Documentation

Firewall Configuration

Software Management

Network Security

Virus Protection

Port Security

Remote Conferencing Support

Packet Loss Testing