



INFORMATIX IT Privacy Policy

Informatrix IT is a business unit of Informatrix IT Solution Pvt Ltd, are committed to protecting any data that we collect concerning you. The purpose of this Privacy Policy is to enable you to understand what personal information of yours is collected, how and when we might use or share your information, and how you can correct any inaccuracies in the information. This Privacy Policy also explains our online information practices and the choices you can make about the way your information is collected and used. By using our services (the “Services”) you agree to the use, collection and disclosure of the data that we collect in accordance with this Privacy Policy.

This Privacy Policy applies to all users who sign up for services.

Who We Are

Informatrix IT is a part of Informatrix Business Group serve under Informatrix IT Solution Pvt Ltd provides IT Infra Services to businesses. As part of the Informatrix Business Group, we are able to provide a variety and range of services to help customers with their technology needs. To learn more about the Informatrix Business Group, click here www.informatixgroup.com

The information that we collect in connection with this Services is hosted on servers located in India. By using the Services, you freely and expressly give us your consent to export your information and data outside of the India.

INFORMATION COLLECTED

We collect the following types of information from you to provide you with the products and services you purchased and for the purposes described below. We may collect any or all of the information via both automated means such as communications profiles or cookies.

Personal Information

The personal information we collect depends on the type of service, support, or sales inquiry, and may include your name, address, telephone number, fax number and email address, IP address, domain name, dates of service provided, types of service provided, payment history, manner of payment, amount of payments, date of payments, credit card or other payment information. The financial information will only be used to bill you for the products and services you purchased.

Cookies and Tracking

Your Internet browser has the in-built facility for storing small text files called "cookies" that hold information which allow a website to recognize your account. We use cookies to save your preferences and login information, and to provide personalized functionality. We may use cookies to collect, store, and sometimes track information for statistical purposes to improve the products and services we provide and to manage our telecommunications networks. More specifically, we use different types of cookies for different purposes: (i) "required cookies" are necessary for our website to work properly, (ii) "performance cookies" allow us to analyze how



Visitors use our website so we can measure and improve the performance of our website, (iii) "functional cookies" allow us to remember choices you may have made on our website, and (iv) "advertising cookies" are used to present ads that are relevant to your interests. We may utilize cookies to track referrals from internal and external affiliates, as well as advertising campaigns. We may also use a third party service provider to send emails or sms that you have agreed to receive. Pixel tags and cookies used in those email messages to help us measure the effectiveness of our advertising and to enable us to provide more focused marketing communications to you. You can reject cookies by changing your browser settings, but be aware that this will disable some of the functionality on our website.

Customer Surveys

We may periodically conduct customer surveys. Participation in our customer surveys is voluntary. However, we encourage our users to participate in these surveys because they provide us with important information that helps us improve the types of services we offer and how we provide them to you. Your personal information, if provided, will remain confidential, even if the survey is conducted by a third party service provider on our behalf. We may use the contact and other information provided to follow up with you to help resolve issues internally or with our third party partners. For example, we may contact you based on their survey answers or to highlight certain changes we made in response to your feedback.

Social Media

Our website includes social media features (such as the Facebook "Like" button). These features may collect your IP address and which page you are visiting on our website, and may set a cookie to enable the feature to function properly. Social media features and widgets may be hosted by a third party or directly on our website. Your interactions with these features are governed by the privacy policy of the company providing the feature.

Customer Website / Business Data Collection and Privacy

Company collects data from customer service Information. If customer take delay in data submitting process to company than company not guarantee to start / finish work within a given time frame. All the responsibility regarding copyright of additional text and images of resp. customer website is on the customer. Company not taken any responsibility towards resp. customer copyright images, text and website. All the customer data is secure on company serve in India.

Data and Information Submitted to Third Parties on Our Network.

This Privacy Policy does not apply to data or personal information that may be submitted to, or collected by, third-party websites hosted by us or to domain names registered by us. Such websites and domain names are not owned or controlled by the Company. You should independently evaluate the privacy policies of such third-party websites before submitting data or personal information to them.



INFORMATION USE

Personal Information

The information we collect is used for billing and to provide service and support to our customers. We may study this information to determine our customers' needs and to promote certain products and services or additional support. We may also generate non-identifying and aggregate profiles from information that you provide during registration (such as the total number of customers in a given category). This aggregated and non-identifying information may be used to promote advertisements that appear on our website and in connection with our services only.

We take reasonable precautions to prevent unauthorized access to your information. Accordingly, we may require you to provide additional forms of identity should you wish to obtain information about your account details. We may also use the information you provide to email Company newsletters to the primary contact e-mail on file, or to contact you about other products or services that we think may be of interest.

Log Files

We use IP addresses to analyze trends, administer our site and servers, track access, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information. However, it is possible that personal information about a customer may be included in the log files due to the normal functions of IP addresses and Web browsing.

DISCLOSING INFORMATION

Partners and Sponsors

Some of our products or services are offered or promoted in conjunction with a partner or sponsor, or another brand or company within our corporate family. We may share your information with these parties to offer the product or service or to facilitate your use of additional amenities included with your INFORMATRIX IT ACCOUNT. For example, one of our partners may provide services to you based on links that you access from your control panel/website.

We may also disclose aggregate, anonymous data based on information collected from users to potential partners, reputable third parties and other companies or brands within our corporate family. We will only share your information with third parties that agree to maintain your information in confidence and to use it solely for purposes of providing the product or service as agreed to by us.

Service Providers

We may transfer (or otherwise make available) your personal information to third parties that help us provide our services or provide services on our behalf. For example, we may use service providers to authorize and process payments, administer surveys, or run promotions. Your personal information may be maintained and processed by our third party service providers in India. Our service providers are given the information they need to perform their designated



functions, and we do not authorize them to use or disclose personal information for their own marketing or other purposes.

Online Advertisements

We do not share personally identifiable information about you with advertisers. We may display online advertisements and we may share aggregated and non-identifying information about you that we collect through the registration process or through online surveys and promotions with certain advertisers. In some instances, we use this aggregated and non-identifying information to deliver tailored advertisements. For example, an advertiser may tell us the audience they want to reach (e.g., males between 25 and 55 years of age) and provide us with an advertisement tailored to the audience. Based upon the aggregated and non-identifying information we have collected, we may then display the advertisement to the intended audience.

Sale of Business

If the Company is involved in a merger, acquisition, or sale of all or a material portion of its assets, change in corporate control, or insolvency or bankruptcy proceedings, you will be notified via email or a prominent notice will be placed on the website of any such change in ownership or use of your personal information as well as any choices you may have regarding your personal information.

Legal Reasons

We may access, preserve and share your information with companies, organizations, governmental entities or individuals outside of the Company if we believe, in good faith, that the law requires us to do so. This may include, but is not limited to, responding to subpoenas, court orders or other legal processes (such as law enforcement requests). We may also access, preserve and share your information as necessary to: (i) establish or exercise our legal rights or defend against any legal claim including threatened claims involving the Company based on the anonymity of a domain name; (ii) investigate, prevent, or take action regarding suspected fraud or other illegal activities; (iii) prevent death or serious physical harm to any person; or (iv) investigate violations of our Terms of Service.

Yours Options

Correcting/Updating Personal Information

If your information changes, or if you no longer desire our services, we will endeavor to provide a way to correct, update or remove that your personal data in our records.

Public Forums

Please remember that any information you may disclose or post on public areas of our websites or the Internet, becomes public information. You should exercise caution when deciding to disclose personal information in these public areas. To request removal of your personal information from our community forums or testimonials, contact us at info@informatrixit.com



in some cases, we may not be able to remove your personal information, in which case we will let you know why we are unable to do so.

Data Security

We use technical security measures to prevent the loss, misuse, alteration or unauthorized disclosure of information under our control. We use security measures including and not limited to: physical, electronic and managerial procedures to safeguard and secure the information we collect online. All sensitive information is collected on a secure server. When we ask you to provide financial information (such as a credit card number) that data is protected using Secure Sockets Layer ("SSL") technology.

Children

This website is not directed towards children and we do not seek to collect any personal information from children. If we become aware that personal information from a child under the age of 13 has been collected, we will use all reasonable efforts to delete such information from our database.

Changes to this Policy

We reserve the right to revise, amend, or modify this Privacy Policy at any time and in any manner. However, if we plan to materially change how we plan to use or disclose previously collected personal information, we will provide you with thirty (30) days' advance notice prior to the change becoming effective and an opportunity to opt-out of such differing uses. We encourage you to periodically review this page for the latest information on our privacy practices.

Contacting us

Concerns

We encourage individuals covered by this Privacy Policy to raise any concerns about our processing of personal information by contacting us at:

Nagpur office:

54, Central Bazar Road, Bajaj Nagar, Nagpur, Maharashtra, India

E-mail:

info@informatrixit.com

We will endeavor to resolve any concerns.

Questions

If you have any questions about our Privacy Policy, or if you want to know what information we have collected about you, please email us at info@informatrixit.com