

Mustafizur Rahman



Contact

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Languages

English – C1

Hindi – C2

Urdu – C2

Turkish - B2

Arabic - A2

Russian - A1

Achievements

Legend of The Quarter July
2017

Summary

IT Administrator and Network Specialist with 6+ Years' experience in Hospitality.

Skill Highlights

- Project management
- Strong decision maker
- Complex problem solver
- Innovative
- Service-focused

Experience

Network Specialist and Telecom – 11/2016 to Present**Atlantis The Palm, Dubai**

- Cooperate with team to solve Network and Telephone related issue.
- Develop project concepts and maintain optimal workflow.
- Work with IT Directors to manage large, complex IT projects for resorts.
- Complete IPTV migration for 1550 Rooms.
- Carry out quality assurance tests to discover errors and optimize usability.

IT Officer- 05/2014 to 06/2016

- Daily Backup's and checklist of servers, switches and routers.
- Supported Cisco Wireless, telephony and windows server.
- Troubleshoot and resolve Guest, Front and Back of house IT issues.

Education

Bachelor of Computer Application - 2014**Monad University, India**

Certifications

Networking: **Cisco Certified Network Associate**

Trainings

CCNA wireless, Security, Voice

Avaya Site Administrator

ITIL V3

Advance Chip Level Training