**IMRAN KHAN M**

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**EXPERIENCE SUMMARY:**

* Having 1.2 years of Professional IT Experience in **Salesforce.com Administrator and Developer**.
* Experience in Customizing standard objects, creating roles and Profiles and configured the permissions based on the organizational hierarchy.
* Designed custom Formula Fields, Validation Rules, Field Dependencies, Page layouts and search layout.
* Implemented security and sharing rules at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permissions based on the organizational hierarchy.
* Skilled in Customizing Standard objects like Accounts, Contacts, Opportunities, Products, Price books, Cases, leads, campaigns and Custom objects as per client need.
* Extensive experience in analysing business requirements, entity relationships and converting to salesforce custom Objects, lookup relationships, master-detail relationships and junction objects.
* Good Knowledge in providing Security controllers to users by using Profiles, Roles, Permission sets, and OWD settings.
* Creating Sharing rules, permission sets, Assignment rules, Setting Auto Response rules.
* Designed various web pages in Visual Force for capturing various customer enquiries.
* Proficient in SFDC administration tasks includes creating profiles, Roles, Users, Page layouts, Record types, Reports, Dashboards, Actions, Tasks and Events.
* Knowledge in SFDC development using **Apex classes** and **Triggers, Visual Force, Controllers, Extensions, SOQL, SOSL.**
* Worked with Force.com IDE, Data Loader, Import Wizard and salesforce.com Sandbox Environments**.**

**PROFESSIONAL SUMMARY:**

Currently working as Software Engineer with **Keeno Technologies Pvt Ltd**, from July 2021 to till date.

**ACADEMIC PROFILE:**

* B.com in Computer Applications from Sri Krishna Deva Raya University (Anantapur) in 2021 with 65%.

**TECHNICAL SKILLS**

* **CRM :** Salesforce CRM, Force.com platform
* **Web Technologies :** Visual Force.
* **Languages :** Apex
* **IDE Environments :** Apex Data Loader, Force.com
* **Operating System :** Windows 11.

**PROJECT PROFILE:**

* **Project Name :** ADB MetLife
* **Client :** Metropolitan Life Insurance Company
* **Role :** Salesforce Administrator / Developer

**Description:**

Metropolitan Life Insurance Company, better known as MetLife, and its affiliates. MetLife is among the largest global providers of insurance, annuities, and employee benefit programs, with 90 million customers in over 60 countries. The firm was founded on March 24, 1868. MetLife ranked No. 43 in the 2018 Fortune 500 list of the largest United States corporations by total revenue

**Roles & Responsibilities: -**

* Creating objects, Fields and define Relationships (Custom/Standard Good knowledge on Object Oriented Programming Concepts).
* Configuring Profile, Role hierarchy, validation rules, tasks, email alerts, field updates and time-dependent actions.
* Creating Sharing rules, permission sets, Assignment rules, Setting Auto Response rules.
* Creating and Customizing Reports and Dashboard, Email templates creation.
* Customized page layouts for standard/custom objects and assigned record types.
* Created data validation rules and formulas as per business requirement.
* Worked on the Security model using Profiles, Roles and Sharing Model (Organizational-Wide – Default& Sharing rules) settings.

**DECLARATION:**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

**Place**:

**Date**:         **M Imran Khan**