

Shipping and Delivery Policy

- The items on InGelt Board are of digital nature. Consisting of Subscriptions and Online Purchases.
- Process of purchase goes through payment gateway integrated on <https://student.ingelt.com/>. It is to note that no individual from InGelt shall ask for OTP for transactions, and user is not abided to share any OTP with an employee at InGelt Board.
- The items purchased are confirmed via e-mail from ingeltemails@gmail.com. The user receives their invoice and acknowledgement via the e-mail.
- If shipped items are not confirmed, the user can contact InGelt Board Support team at the details shared at <https://student.ingelt.com/contact>.

ORDER PROCESSING AND SHIPPING TIME

- Order processing shall take within 24hrs of the payment received by InGelt Board.
- The purchased services by InGelt Board are acknowledged via e-mail within 24hrs of Payment, and can be availed according to the privacy policy and terms and conditions listed for the product.
- An email regarding acknowledgement and purchase invoice shall be sent by InGelt Board to the appropriate user.

SHIPPING COSTS

- There are no explicit shipping costs for the purchased digital services from InGelt Board Student Application.

INTERNATIONAL SHIPPING COSTS

- There are no explicit international shipping costs for the purchased digital services from InGelt Board Student Application.