

Refund and cancellation page

At Ingelt Board, we strive to provide you with the best sexperience. In the event that you are not entirely satisfied with your purchase, we offer a hassle-free cancellation and refund process. Please read the following details carefully:

Return and Exchange Period:

You can return or exchange your purchase within a specific period from the date of purchase. Our return and exchange periods include options like 30, 60, or 90 days past the purchase date, depending on the product category. To ensure you meet the eligibility criteria, please refer to the product-specific return policy mentioned on the product page.

Initiating a Return or Exchange:

To initiate a return or exchange, please contact our dedicated customer support team at [Email Address]. Provide them with your order details and the reason for the return or exchange. Our team will guide you through the process and provide further instructions.

Refund Processing Time:

Once we receive your return or exchange request, our team will promptly review it. The refund or exchange process typically takes 7, 15, or 20 days from the date of receiving your returned item, depending on the payment method and the complexity of the request.

Please Note:

To be eligible for a refund or exchange, the item must be in its original condition and packaging, with all tags and accessories included.

In case of exchanges, availability of the desired product will be subject to stock levels.

Refunds will be issued to the original payment method used during the purchase.

Shipping and handling charges are non-refundable, except in cases of product defects or errors caused by Ingelt Board.

We value your satisfaction and will do our best to ensure a seamless return or exchange process. If you have any further questions or concerns, please do not hesitate to reach out to our customer support team.

Thank you for choosing Ingelt Board! We appreciate your business.

