

Cancellation and Refund Policy

- The digital items purchased by consumer cannot be returned, exchanged and cancelled.
- Our digital services do not hold any cancellation or refund options, once the service is utilised.

WHEN THINGS CAN BE RETURNED OR EXCHANGED

- Items offered to consumers once purchased cannot be returned or exchanged before or after the utilisation.
- The Digital Services offered by InGelt Board are bought via various payment methods offered by the Payment Gateway Integrated on <https://student.ingelt.com/>

HOW TO INITIATE RETURN OR EXCHANGE

- Return or Exchange cannot be initiated on the goods and services offered by InGelt Board that consumer purchases, since the policy States “The digital items purchased by consumer cannot be returned, exchanged and cancelled.”

WHAT IS YOUR REFUND PROCESSING TIME

- Refund Processing Time does not exist, since Return or Cancellation of Items is not permitted by the Policies by InGelt Board.