

Design sprint

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2019 MMD

Interview with client

Summary and main points

What fronter is used for:

Intranet.

See documents, communicate to students, colleagues.

Staff, students, people that have a communication to kea.

Information about the semester, history of teaching material, delivery/ hand in system.

Getting messages, finding information(schedules, delivery, curriculum, history)

Storage place.

Kea.dk, kea student life, kea alumni, study administration, study counselling, talking to teachers.

Fronter's main flaws:

It's only one way communication, not flexible.

Is it a right management system?

One way communication.

Alumni network is not existing.

A lot of information is lost, like important information is pushed down.

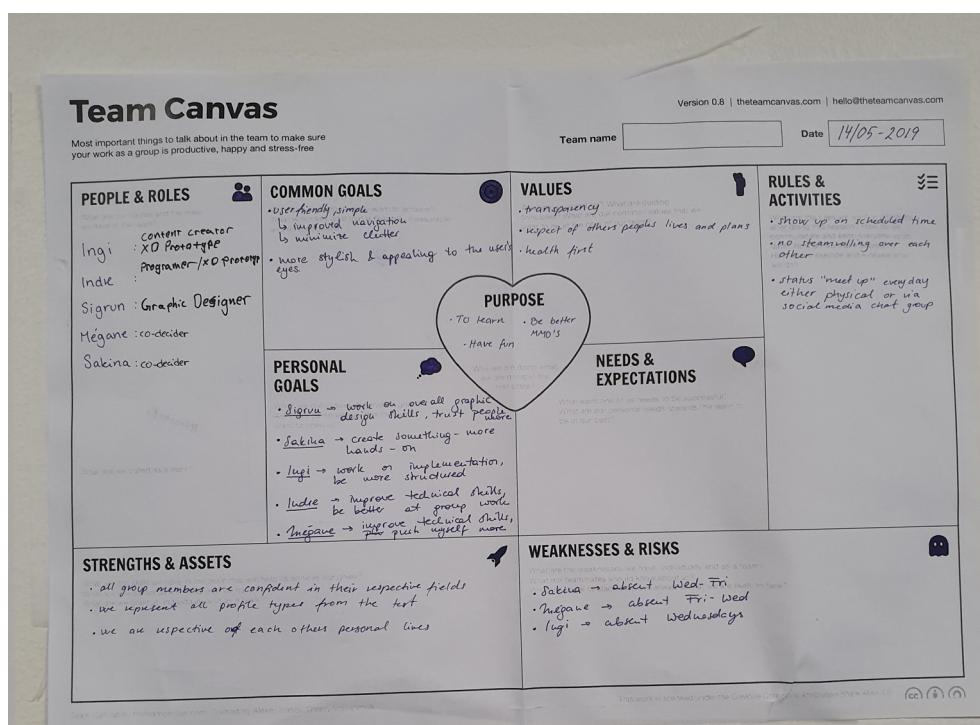
It is mainly used for monitoring student activity.

Target audience users:

Students, staff.

For staff it's mostly storage system, monitoring student activity, for students hand in system, and finding information.

It's only one way communication, it's not flexible communication. A lot of information is lost, clearer information storage. Alumni network.

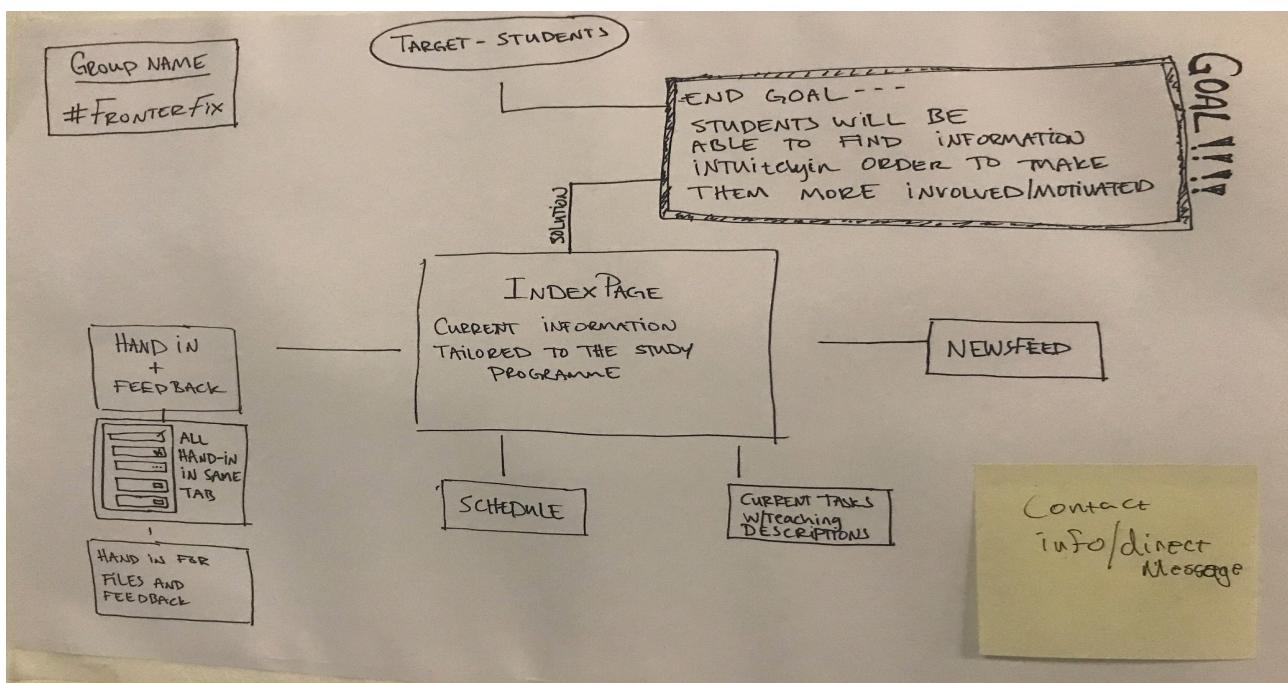


Team Canvas

Map

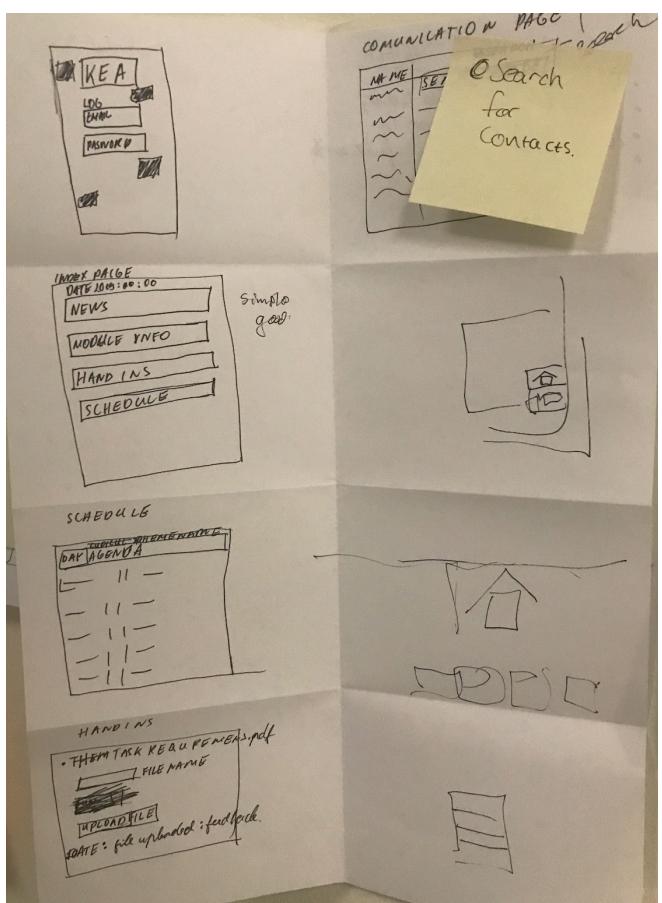
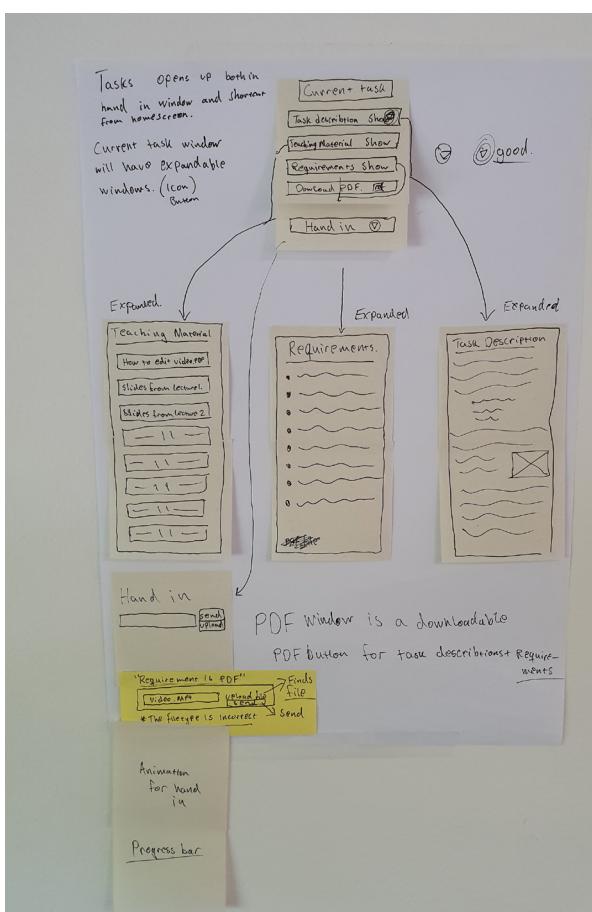
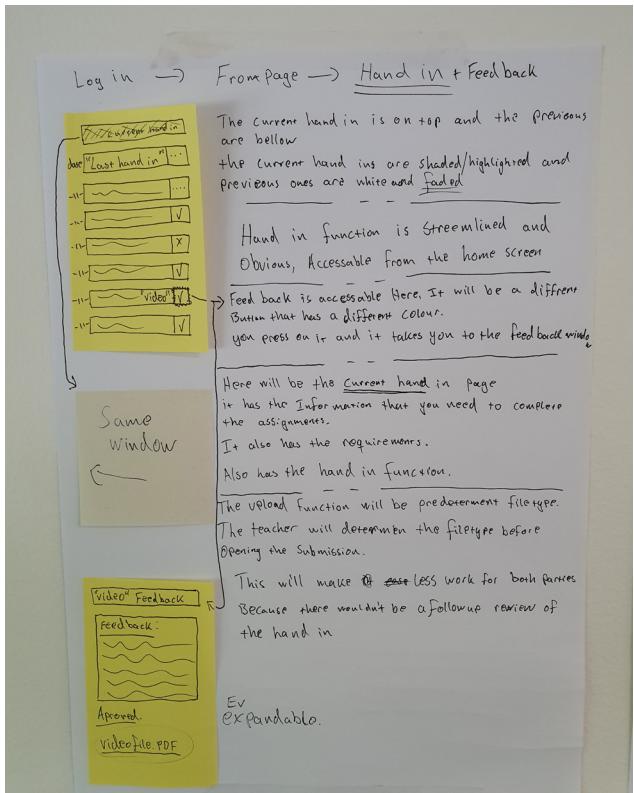
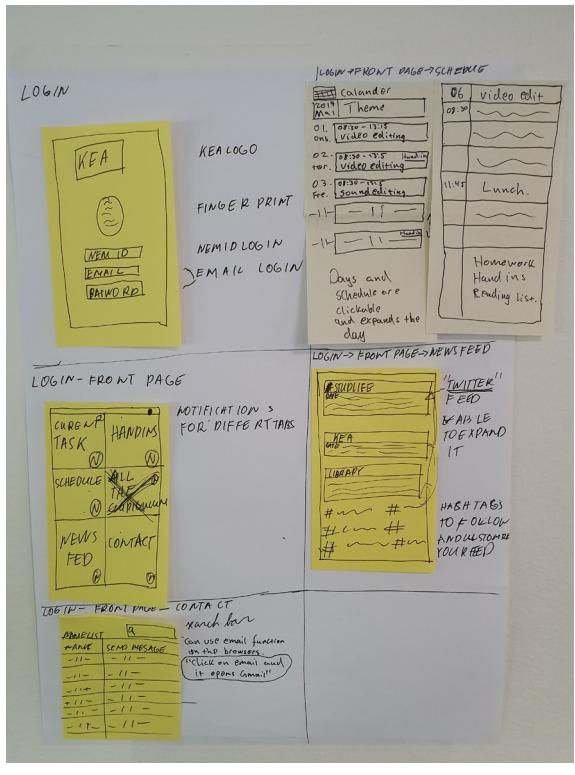


First iteration

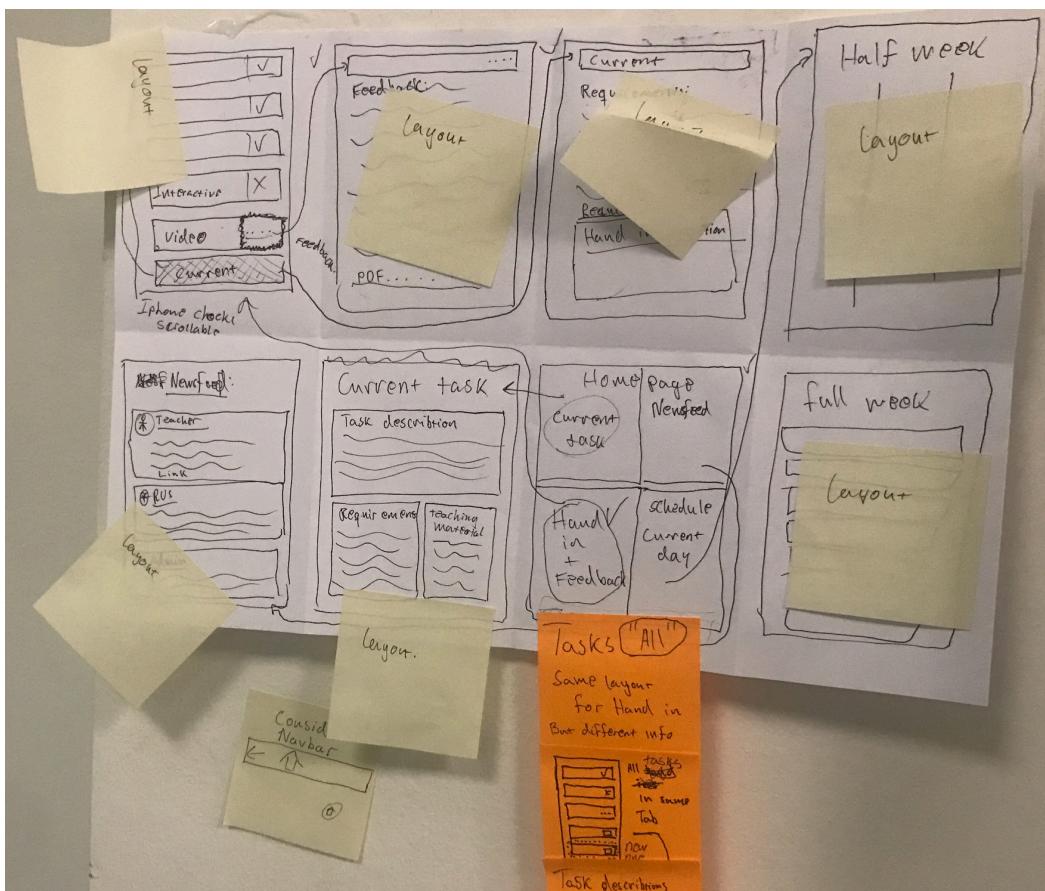
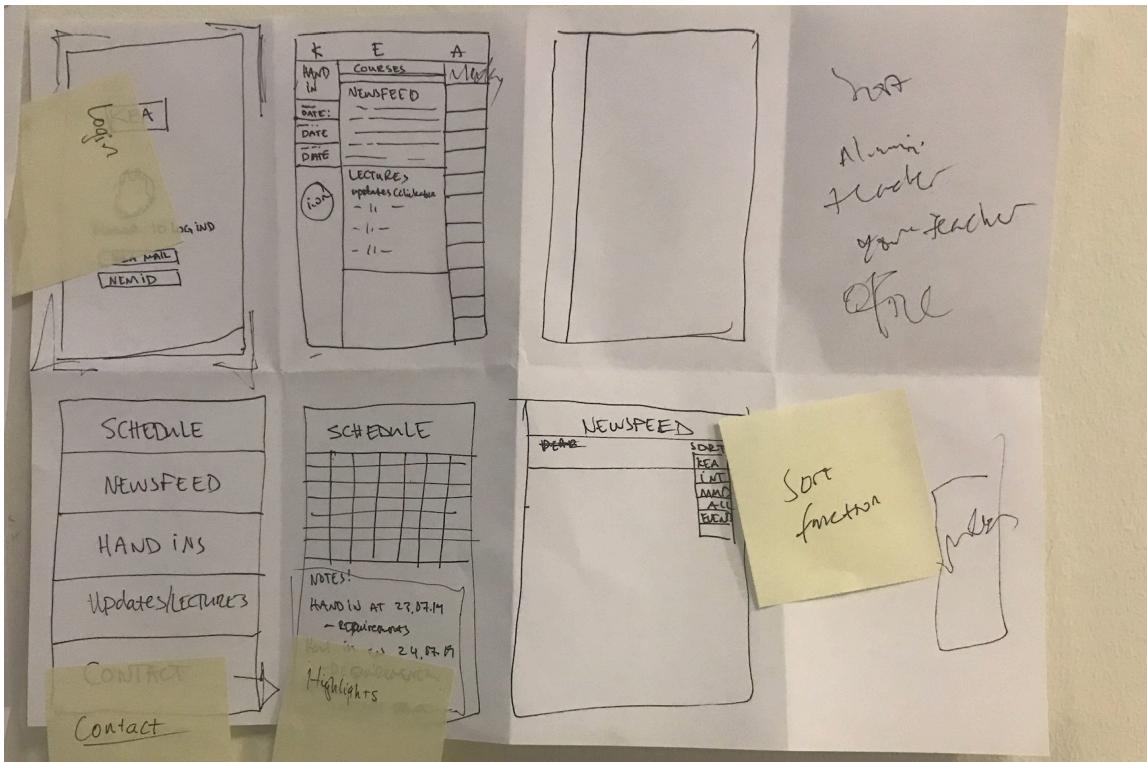


Second iteration

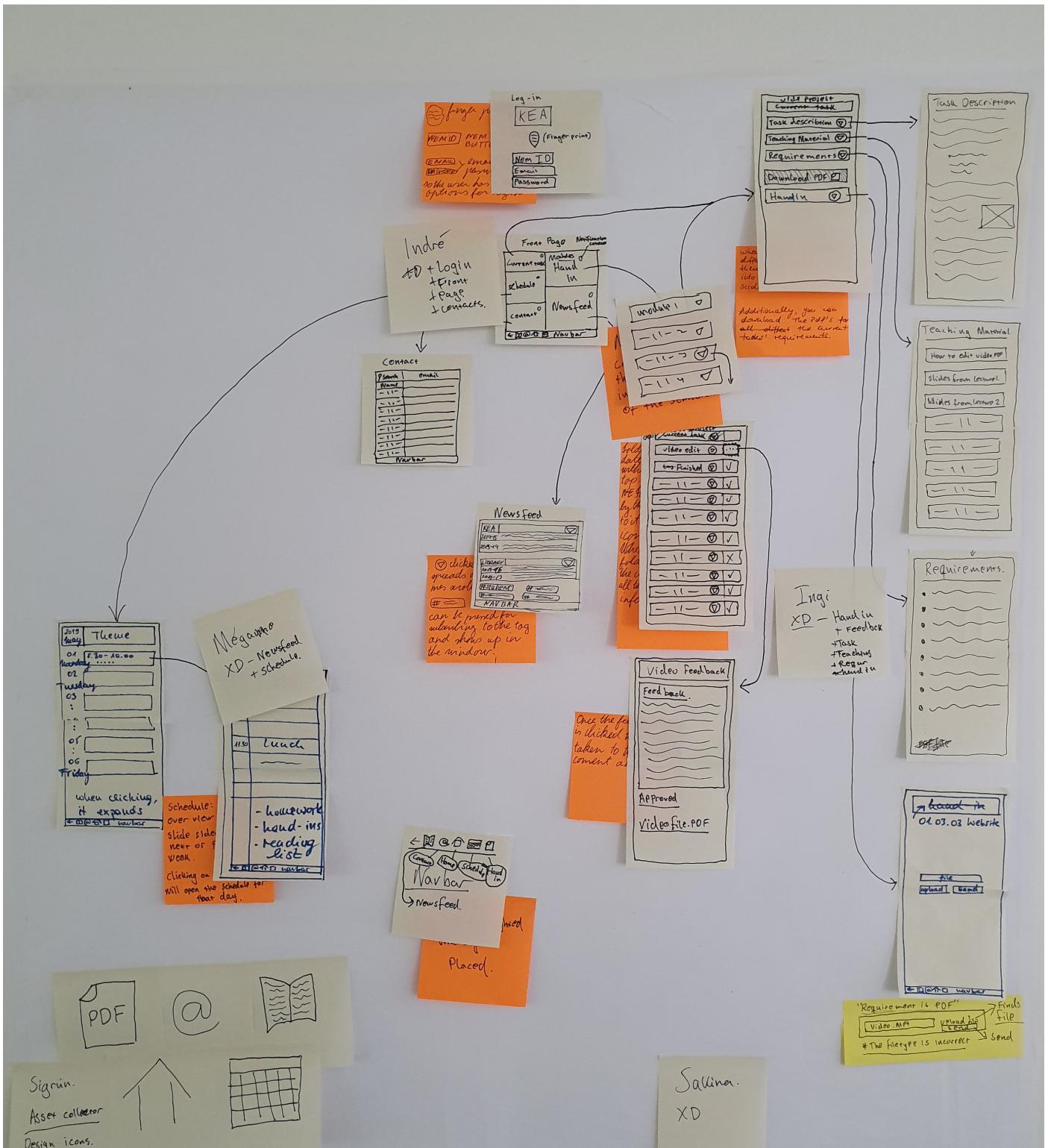
Sketches



Sketches



Picked solution



Prototype



Email
Password
or
Nem ID

Log in

Log in page



Landing page after log in

All

Name	Email
Funch, Camilla	email@kea.stud.dk
Nielsen, Michael C.	email@kea.stud.dk
Funch, Camilla	email@kea.stud.dk
Winberg Hemmingsen	email@kea.stud.dk
Zygaityte, Indre	email@kea.stud.dk
Smarason, Ingimar Eyfjörd	email@kea.stud.dk
Mounkaila, Sakina Maya	email@kea.stud.dk
Lárusdóttir, Sigrún	email@kea.stud.dk
Weggers, Mette	email@kea.stud.dk
Nielsen, Michael C.	email@kea.stud.dk
Pukki, Ola	email@kea.stud.dk

Contacts first page

2019 MAY Basic UX Week 21

20 Mon	8:30 - 9:15 (Continue) Design Sprint day 4: PROTOTYPE
21 Tue	8:30 - 9:15 Design Sprint day 5: TEST
22 Wed	8:30 - 9:15 Intro to 04.02.01. Web Prototype: Creating a mobile website from...
23 Thu	NO LECTURES + 8 Work on developing your web prototypes
24 Fri	NO LECTURES + 8 Work on developing your web prototypes



Schedule first page

Prototype

The image displays two side-by-side mobile application screens from the KEA app.

Left Screen (Contact List):

- Header: kea COPENHAGEN SCHOOL OF DESIGN AND TECHNOLOGY
- Search bar: A magnifying glass icon.
- Filter sidebar (blue background):
 - All
 - Teachers
 - Students
 - Administration
- Table header: Email
- Table rows:

Name	Email
Nielsen, Michael C.	email@kea.stud.dk
Funch, Camilla	email@kea.stud.dk
Winberg Hemmingsen	email@kea.stud.dk
Zygaityte, Indre	email@kea.stud.dk
Smarason, Ingimar Eyljörð	email@kea.stud.dk
Mounkaila, Sakina Maya	email@kea.stud.dk
Lárusdóttir, Sigrún	email@kea.stud.dk
Weggers, Mette	email@kea.stud.dk
Nielsen, Michael C.	email@kea.stud.dk
Pukki, Ola	email@kea.stud.dk
- Bottom navigation bar: Calendar, Hash, Home, Email, PDF.

Text: Contacts filter options

Right Screen (Schedule):

- Header: kea COPENHAGEN SCHOOL OF DESIGN AND TECHNOLOGY
- Table header: WK 21 Basic UX Monday 20
- Table rows:

Time	Event
8:30 - 9:15	(Continue) Design Sprint day 4: PROTOTYPE
9:15 - 10:00	See content above
10:15 - 11:00	See content above
11:00 - 11:45	See content above
12:30 - 13:15	See content above
13:15 - 14:00	+1 Read Ch. 9 in Usability
- Bottom navigation bar: Calendar, Hash, Home, Email, PDF.

The image displays two side-by-side mobile application screens from the KEA app.

Left Screen (News Feed):

- Header: kea COPENHAGEN SCHOOL OF DESIGN AND TECHNOLOGY
- Search bar: A magnifying glass icon.
- News items (orange cards):
 - #Kea (2019-05-20): Monday 20th May, kl 9-16, there will be no assistance in Makerlab, and only the workarea will be open.
 - #Student (2019-05-20): Do you need help dealing with stress, examinations and perfectionism?
 - #Library (2019-05-20): Colourbox gives access to a vast amount of images that can be used in assignments.
- Bottom navigation bar: Calendar, Hash, Home, Email, PDF.

Text: News feed first page

Right Screen (Customizable News Feed):

- Header: kea COPENHAGEN SCHOOL OF DESIGN AND TECHNOLOGY
- News item (orange card):
 - #Kea (2019-05-20): Monday 20th May, kl 9-16, there will be no assistance in Makerlab, and only the workarea will be open.
- Confirmation dialog (blue card):

Remove #Kea from News Feed?
- News items (orange cards):
 - #Library (2019-05-20): Colourbox gives access to a vast amount of images that can be used in assignments.
 - #Maker Lab (2019-05-20): Colourbox gives access to a vast amount of images that can be used in assignments.
- Bottom navigation bar: Calendar, Hash, Home, Email, PDF.

Customisable news feed option once the channel is selected

Prototype

The image shows two side-by-side mobile screenshots of a KEA (Copenhagen School of Design and Technology) application interface.

Left Screenshot (Current Project Page):

- Top bar: KEA Copenhagen School of Design and Technology
- Content area:
 - 03.02.04 Video Project
 - Teaching Material (with a downward arrow)
 - Task Description (with a downward arrow)
 - Requirements (with a downward arrow)
 - Download PDF (with a downward arrow)
 - Hand in (with a downward arrow)
- Bottom navigation bar: Calendar, Hashtag, Home, Email, PDF

Right Screenshot (Modules First Page):

- Top bar: KEA Copenhagen School of Design and Technology
- Content area:
 - A. Theme 01: Welcome week*
 - B. Theme 01: Basic Web*
 - C. Theme 02: Basic Animation
 - D. Theme 03: Basic Content*
- Bottom navigation bar: Calendar, Hashtag, Home, Email, PDF

Current project page,
takes user straight to the most recent

Modules first page

The image shows two side-by-side mobile screenshots of the KEA application interface.

Left Screenshot (Hand-in Function):

- Top bar: KEA Copenhagen School of Design and Technology
- Content area:
 - Teaching Material (with a downward arrow)
 - Task Description (with a downward arrow)
 - Requirements (with a downward arrow)
 - Download PDF (with a downward arrow)
 - Hand in (with an upward arrow)
 - 03.02.04 Video Project (in a box)
 - Upload file
 - Upload files
 - Video_file.pdf
 - Send
 - *The required file type is not right
- Bottom navigation bar: Calendar, Hashtag, Home, Email, PDF

Right Screenshot (Theme Selection):

- Top bar: KEA Copenhagen School of Design and Technology
- Content area:
 - 03.02: A Bicycle guide for
 - 03.01: A story without words*
 - 03.00: Theme Description*
 - 03.00: Late submission*
- Bottom navigation bar: Calendar, Hashtag, Home, Email, PDF

Hand in function in the current project tab

Once a module is selected the themes are displayed

Prototype

The screenshot shows a list of six project submissions under the heading "03.02.04 Video Project". Each submission has a status icon (checkmark or X) and a small circular icon below it.

Project Type	Status	Small Icon
03.02.04 Video Project	Approved	Checkmark
03.02.04 Drawing Project*	Rejected	X
03.02.03 Mic Project*	Approved	Checkmark
03.02.02 Light Project*	Approved	Checkmark
03.02.01 Storyboard*	In Progress	Three circles
03.02.00 Video Project*	Approved	Checkmark

At the bottom of the screen are five navigation icons: calendar, hash tag, house, email, and PDF.

All the submissions of the theme

The screenshot shows a detailed feedback page for the "03.02.04 Video Project". The page includes a header, a "Feedback" section with instructions, an "Approved" section with a download link, and a "Video Project" section with a dropdown menu.

Feedback:
Add several layers of sound.
Pay attention to the mixing –
that is the relative levels
between the different sounds.
For example, if you have words that need
to be heard – make sure
they are not drowned in other
sounds.

Approved:
[Videofile.pdf](#)

Video Project: ▾

At the bottom of the screen are five navigation icons: calendar, hash tag, house, email, and PDF.

Feedback page is opened once a feed-back icon is pressed

Findings

XD link:

<https://xd.adobe.com/view/1267d48f-43a8-4d6e-5c6a-3b47c33ca99b-6456/>

Test questions and answers:

Introduction:

We are working on a project to improve and make a mobile version of fronter and our target audience is KEA students.

What login option would you prefer?

- Add options to choose your own username?
- Doesn't think NemId login is necessary
- Perhaps add option to choose EN or DK
- Add Background colour?
- Keep the NemId more afar from the other options.
- Just e-mail is enough

What is your impression of the main page layout?

- Logos do not make sense
- I would like to see a normal e-mail page unrelated to Fronter
- I was confused and it took me a long time to figure it out
- It's a nice layout, too colourful though and missing some text

How do you perceive the icons?

- They don't make sense at all
- I was confused and it took me a long time to figure it out
- They are not the conventional ones that we are used to see, so it is confusing

How would you go about handing in projects?

- It was unclear, which tab I should choose
- Maybe too many clicks
- It was easy to find using current project
- Maybe not necessary function to hand in projects through phone

Try to find the schedule? Was it easy?

- It was one of the icons I could easily recognise
- Yes, it was easy
- It is a clear layout.

How easy/hard was it to find the contacts page?

-All of the interviewed people thought it was easy to navigate contact page, but finding it was a bit difficult, but once they recognised the icon it was no problem.

How easy/hard was it to find the news feed?

-It was a bit confusing with the icon for most

Do you think the news feed is a useful feature?

-All of the personas, said yes.

How would you go about find more info on Kea news feed?

-They all had an instinct of pressing the down arrow icon, which is what we wanted

How would you add a makersLab tab to your news feed?

-Some were confused, since the possible follow “#” buttons were in different colors, than the news feed itself. The people who were more used to social media, were pretty quick to get the functionality.

How would you remove Kea tab?

-For some it was instinctive to press the correct place, and some needed help with figuring this one out, since it was not clear and there was no distinct style telling where to click.

9. Do you find the filter option for contacts useful?

-All the interviewed people, did not have any strong feelings about it.

10. What would you press to send an email to the person?

-All would expect to be able to press either the persons name or email.

What do you think about the colour coordination?

-Most said that it is appealing
-For some it was a bit too colorful and distracting
-Maybe the colors were too bright