

**William D. Ingram Jr.**  
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**Work Experience:**

- *Management Training Experience, Terminix* 2019
- *Service Technician, Terminix* 2017-Present
- *Delivery Service Provider, Cassano's Pizza King* 2014-2017
- *Construction Personnel, Above All Construction* 2015
- *Delivery Service Provider, Marco's Pizza* 2016
- *Sales Associate, Frisch's Big Boy* 2013-2014

**Education:**

- Bachelors of Commerce and Business Management, *Miami University, Ohio* (GPS: 3.3) 2014-2018
- Associates of Arts, *Miami University, Ohio* (GPA: 3.41) 2014-2017
- High School Diploma, *Edgewood High School, Ohio* (GPA 3.80) 2010-2014

**Volunteer Experience and Work Activities:**

- Service and sales Management Conference, *Terminix* 2019
- Ethics and Culture meeting, *Terminix* 2019
- Animal Friends Humane Society 2018
- Rotoract, *Miami University* 2017
- Teaching Assistant, *Middletown High School* 2015
- Teaching Assistant for Special Needs, *Edgewood High School* 2010-2014
- Big Brothers Big Sisters, *Edgewood High School* 2014

**Skills:**

- Communication Skills (Both Oral and Written)
- Driving under company standards
- Microsoft Office (*Word, Excel, PowerPoint, Access*)
- Inventory Skills (*Fifo, Lifo, Weighted Average*)
- Handling Issues under pressure
- Working well learning new skills
- Cash, check, and Credit handling skills

**REFERENCES:**

1. Brandy Stepp  
Service Manager at Terminix, Forest Park  
513-708-0810
2. Robert Ames  
Service Manager at Terminix, Forest Park  
706-220-1386
3. Eric Mcguire  
Branch Manager of Terminix, Forest Park  
606-875-3810