# **Ingrid Berenice Aguilar**

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Professional with a strong foundation in computer information systems and hands-on experience in security operations, software development, and technical support. Seeking to leverage my technical skills and passion to contribute to innovative projects and enhance organizational security.

#### Education

• Texas A&M University-Commerce

BS on Computer Information Systems

Graduated, May 2024

• Blinn College

associate degree on Computer Information Systems

Graduated, Dec 2022

#### **Skills**

- Customer Service & Account Management: Excellent communication, problem-solving, and organizational skills.
- Technical Proficiency: React Native, Linux, Python, JavaScript, VUE, CSS, Jest, C#, C++, HTML, TS.
- Tools: Endgame, Elastic, Vectra, CyberChef, Confluence, Jira, VS Code.
- Version Control: GitHub, Apache Subversion, Bitbucket.

### **Technical Projects**

• DIDConnect - Decentralized Social Media Application

Back-end lead

My role as a Back end was ensuring that the workflow of the project was in correct development Staring by the DID PLC, the verification method, setting up the PDS and function of the Repo to have access to the Migration account of the decentralized web client built on the AT Protocol, which adheres to standards of a Personal Data Server (PDS) and the Implementation of Migration Account.

## **Work Experience**

• Student Cybersecurity Analyst | Security Operation Center| Texas A&M University | College Station, TX

December 2023 – May 2024

Identifying, monitoring, and resolving security threats. My responsibility encompasses a broad range of tasks aimed at protecting systems and networks from cyber-attacks.

• Technician | Reynolds and Reynolds | College Station, TX

Jan 2023 – December 2023.

Monitored and troubleshooted network and server infrastructure.

Managed backup and restore processes for critical systems.

 Customer Service Representative | Walmart inc. | College Station, TX April 2022 – Jan 2023

Enhanced communication skills and improved organizational efficiency.