



Ingrid Hong

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EDUCATION

University of California,
Berkeley

2012 - 2016

B.A. Computer Science,
Cognitive Science
Minor in English

SKILLS

Wireframing
Rapid prototyping
Interaction design
User research
User testing/feedback
Product scoping
Content strategy
Brand/identity

TOOLS

Sketch
InVision
Illustrator
Photoshop
HTML
CSS
Javascript
jQuery
Python

EXPERIENCE

MongoDB | Product Designer

2017 - Present New York City, NY

Supporting 3 engineering squads on the Cloud team

- Core team - Work closely with engineering, PMs, and finance stakeholders on cloud infrastructure, user management, and billing projects
- Monitoring team - Launched Free Monitoring, a tool to enable users to check the status of their metrics
- Ops Manager team (remote) - Conducted in-depth research into customer user cases for future roadmap decisions

Disney ABC | Product Design Intern

Spring 2017 Burbank, CA

- Reimagined user experience for the 10 ft experience on the ABC tvOS app with a focus in end card design

Azimo | Product and Visual Design Intern

Fall 2016 London, UK

- Lead design on iMessage payment app
- Worked on visual elements and information display on the country pages
- Redesigned the 'invite friend' screens to increase sign up referral

MongoDB | Product Design Intern

Summer 2016 New York City, NY

- Worked on creating the company's internal OKR tool from scratch, Launched end of program

Frog | Design Technologist Intern

Summer 2015 San Francisco, CA

- Conducted user interviews and research into the possible future technology of automated public transportation vehicles

TubeMogul | Software Engineering Intern

Summer 2014 Emeryville, CA

- Created a screenshot crawler product to verify efficiency and authenticity of the real time bidding service the company provides

Innovative Design | Photoshop and Illustrator Instructor

2013-2015 Berkeley, CA