



Technical Excellence in Software Development

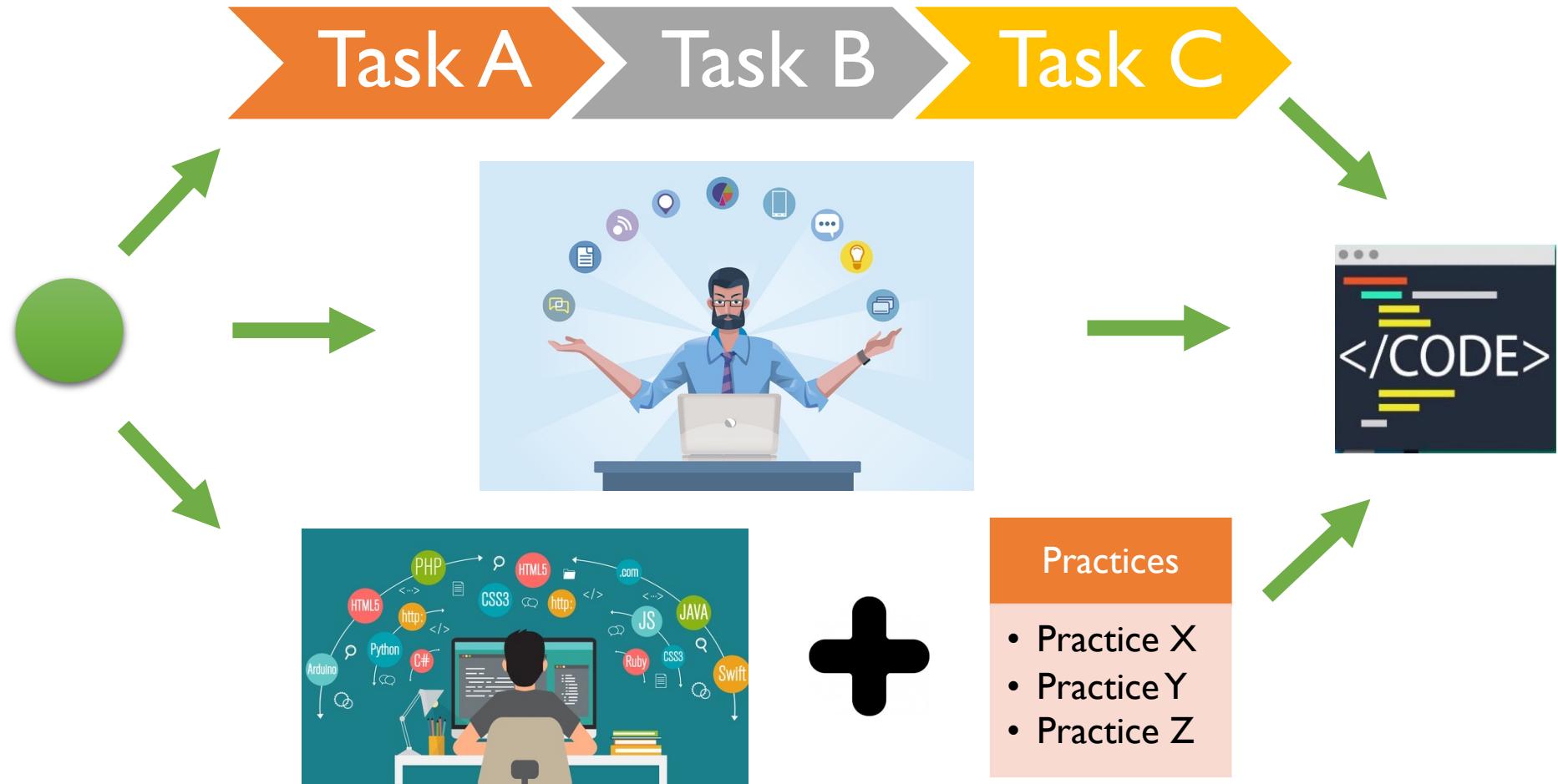
Prof. Ingrid Nunes

Universidade Federal do Rio Grande do Sul (UFRGS)

Série de Seminários do INF + CEI-Talks



Software Development



R. L. Glass, "Greece vs. Rome: Two Very Different Software Cultures," in IEEE Software, vol. 23, no. 6, pp. 112-112, Nov.-Dec. 2006.doi: 10.1109/MS.2006.163



Software Development

- But...

Mike Veerman @mikeveerman

Ah 2018.

Scrum means "Waterfall but we don't have time for analysis".

Kanban means "Scrum, but we don't have time for sprint planning".

Agile means "We have no process, but we do use **TOOL** extensively"

11:29 PM · 12 Aug 18

1,080 Retweets 2,635 Likes



Software Development

- And...



Stack Overflow 
@StackOverflow

...

. @rla4, the tech lead on Stack Overflow for Teams, explains why we ignored several best practices when building Stack Overflow's public site 12 years ago, and how we're modernizing our codebase to be approachable and powerful today.



The Stack Overflow Podcast

We chat with Roberta Arcoverde, the tech lead on Stack Overflow for Teams. She explains why we ignored several ...
the-stack-overflow-podcast.simplecast.com

5:40 PM · Mar 30, 2021 · Hootsuite Inc.

<https://the-stack-overflow-podcast.simplecast.com/episodes/code-base-clean-modern-roberta-arcoverde>



Software Development

- What does not work?

1. To adopt an approach without knowing it or adapt it, when it is required
2. To adopt an approach ignoring what is key for it to work
3. To consider something as done with no guarantees that it has been done as it should be

EU FIZ OS TESTES
UNITÁRIOS
, ASS. DEV
PS. É VERDADE
ESSE BILHETE

Principles and Best Practices



```
class UserController {  
  
    createUser() {  
        // check data valid  
        new User()  
    }  
  
    resetPassword() {  
        // check token valid  
        // check pw valid  
        user.setPassword(newPW)  
    }  
}
```

```
class User {  
  
    login  
    password  
  
    //getters  
  
    //setters  
}
```

Is there any problem
in this code?



Principles and Best Practices

```
class UserController {  
  
    createUser() {  
        // check data valid  
        new User()  
    }  
  
    resetPassword() {  
        // check token valid  
        // check pw valid  
        user.setPassword(newPW)  
    }  
}
```

```
class User {  
  
    login  
    password  
  
    //getters  
  
    //setters  
}
```

Duplicated code!
High coupling!



Principles and Best Practices

```
class UserController {  
  
    createUser() {  
        checkUser()  
        new User()  
    }  
  
    resetPassword() {  
        // check token valid  
        checkUser()  
    }  
}
```

```
class User {  
  
    login  
    password  
  
    //getters  
  
    //setters  
}
```

Procedural
Paradigm ???

```
class UserValidator {  
    checkUser() { ... }  
}
```



Principles and Best Practices

- Effective use of object orientation

```
class UserController {  
  
    createUser() {  
        new User()  
    }  
  
    resetPassword() {  
        user.resetPassword(newPW)  
    }  
}
```

```
class User {  
  
    login  
    password  
  
    User () {  
        ...  
        setPassword()  
    }  
    setPassword() {  
        //check pw valid  
    }  
    resetPassword() {  
        isTokenValid()  
        setPassword()  
    }  
    isTokenValid() { ... }  
}
```



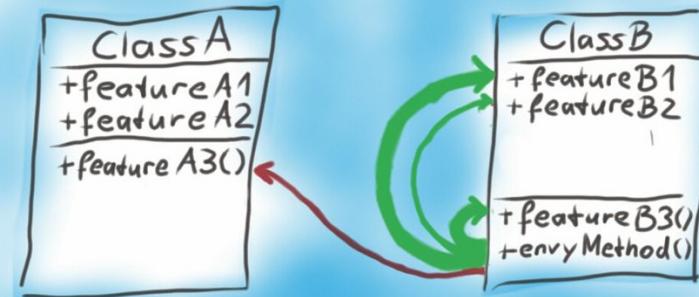
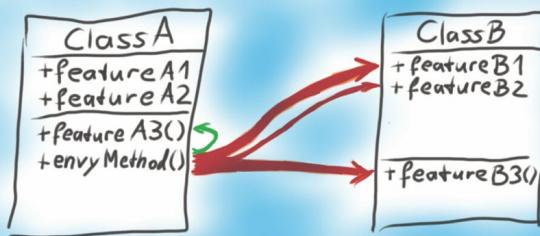
Principles and Best Practices

- Rules and Principles
 - Bertrand Meyer. 1988. Object-Oriented Software Construction.
 - Modularity Rules
 - Direct Mapping
 - Few Interfaces
 - Small interfaces (weak coupling)
 - Explicit Interfaces
 - Information Hiding
 - Modularity Principles
 - Linguistic Modular Units
 - Self-Documentation
 - Uniform Access
 - Open-Closed
 - Single Choice
- Principles S.O.L.I.D.
 - Robert C. Martin. 2008. Clean Code: A Handbook of Agile Software Craftsmanship.
 - Single Responsibility Principles
 - Open-Closed Principle
 - Liskov Substitution Principle
 - Interface Segregation Principle
 - Dependency Inversion Principle

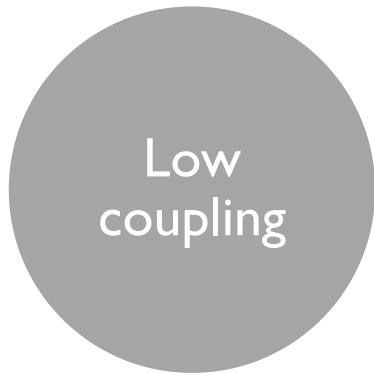


Principles and Best Practices

- GRASP Patterns
 - E.g. Specialist
 - Craig Larman. 1997. Applying UML and Patterns: An Introduction to Object-Oriented Analysis and Design and Iterative Development.
- Code Smells / Refactoring Catalog
 - E.g.
 - Feature Envy
 - Data Class
 - Martin Fowler. 1999. Refactoring: Improving the Design of Existing Code.



Principles and Best Practices





Principles and Best Practices

Programming Techniques R. Morris
Editor

On the Used in System
D.L. Parnas Carnegie-Mellon University

This paper discusses modularization as a mechanism for improving the flexibility and comprehensibility of a system.

Introduction

On the Criteria To Be Used in Decomposing Systems into Modules

D.L. Parnas
Carnegie-Mellon University

A well-defined segmentation of the project effort ensures system modularity. Each task forms a separate, distinct program module. At implementation time each module and its inputs and outputs are well-defined, there is no confusion in the intended interface with other system modules. At checkout time the integrity of the module is tested independently; there are few scheduling problems in synchronizing the completion of several tasks before checkout can begin. Finally, the system is maintained in modular fashion; system errors and deficiencies can be traced to specific system modules, thus limiting the scope of detailed error searching.

Gouthier and Pont [1970]

members of the philosophy of modular be found in the 1970 textbook on the programs by Gouthier and Pont [1, quote below].

segmentation of the project effort ensures each task forms a separate, distinct program at implementation time each module and its inputs and outputs are well-defined, there is no confusion in the intended system modules. At checkout time the integrity of the module is tested independently; there are few scheduling problems in synchronizing the completion of several tasks before checkout can begin. Finally, the system is maintained in modular fashion; system errors and deficiencies can be traced to specific system modules, thus limiting the scope of detailed error searching.

ing is said about the criteria to be used for decomposing a system into modules. This paper will introduce the reader to these criteria and, by means of examples, suggest how they can be used in decomposing a system.

port

advancement in the area of modular programming has been the development of coding techniques which (1) allow one module to be replaced without reassembling the whole system. This facility is extremely valuable for the production of large pieces of code, but the systems most often used in modular programming mention

1 Rep.
Cliffs, N.J.

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Author's address: Department of Computer Science, Carnegie-Mellon University, Pittsburgh, PA 15213.

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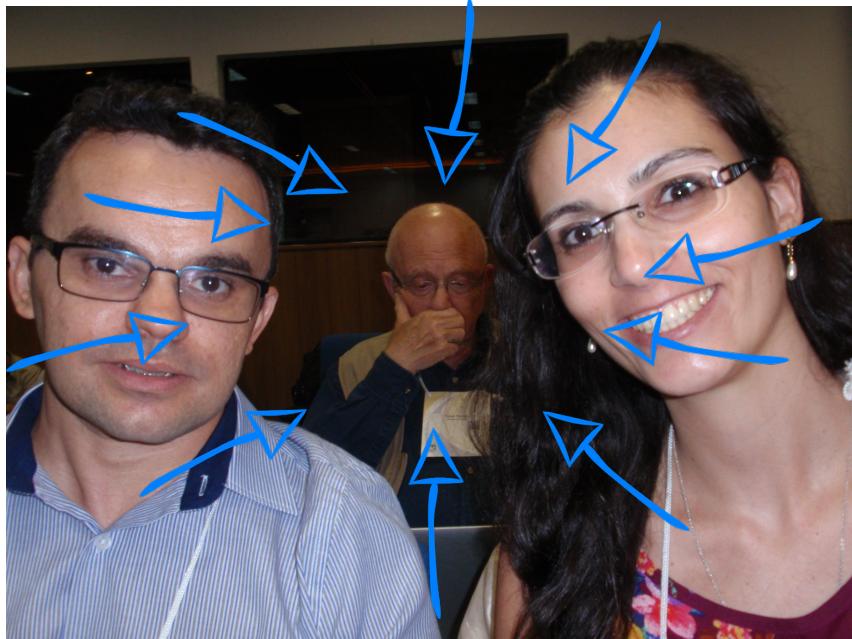
LINKS

Communications
of
the ACM

December 1972
Volume 15
Number 12



• CBSoft 2014 – David Parnas



<http://cbsoft2021.joinville.udesc.br/>



Software Architecture

- Fundamental for an organised software evolution

Name

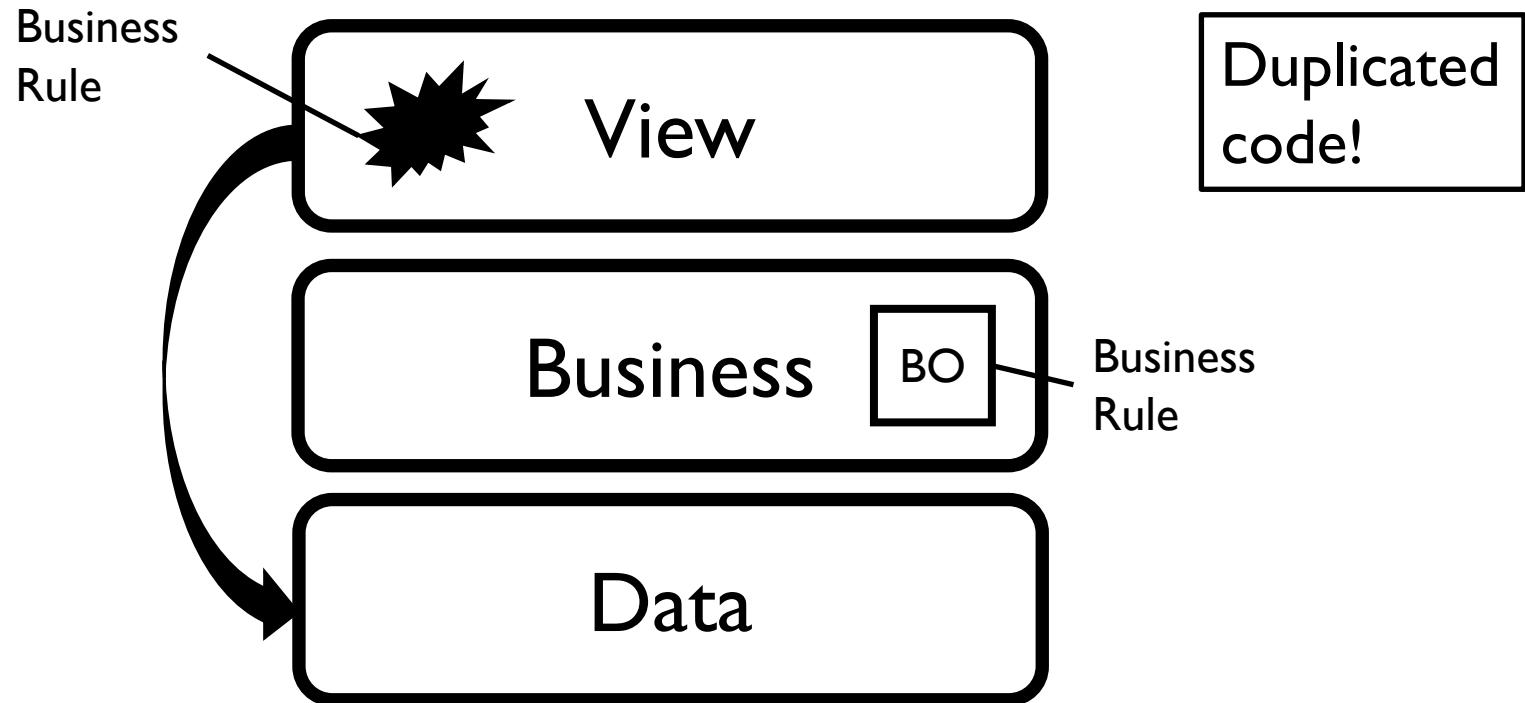
1. Modules
2. Dependencies
3. Module roles

Consistency between the conceptual and implemented architecture!



Software Architecture

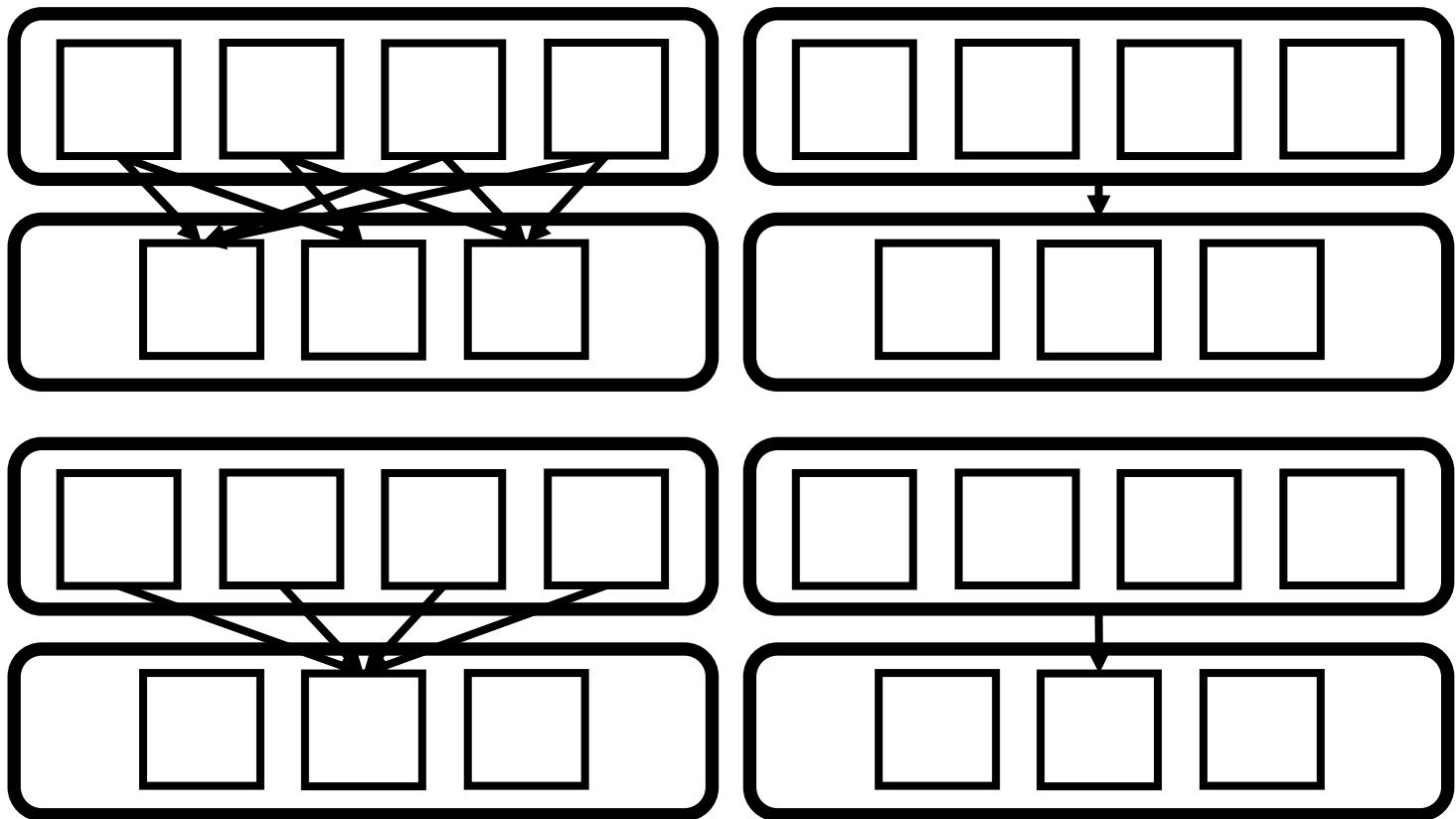
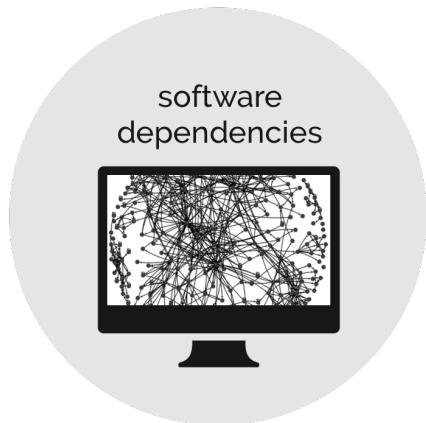
- Fundamental for an organised software evolution





Software Architecture

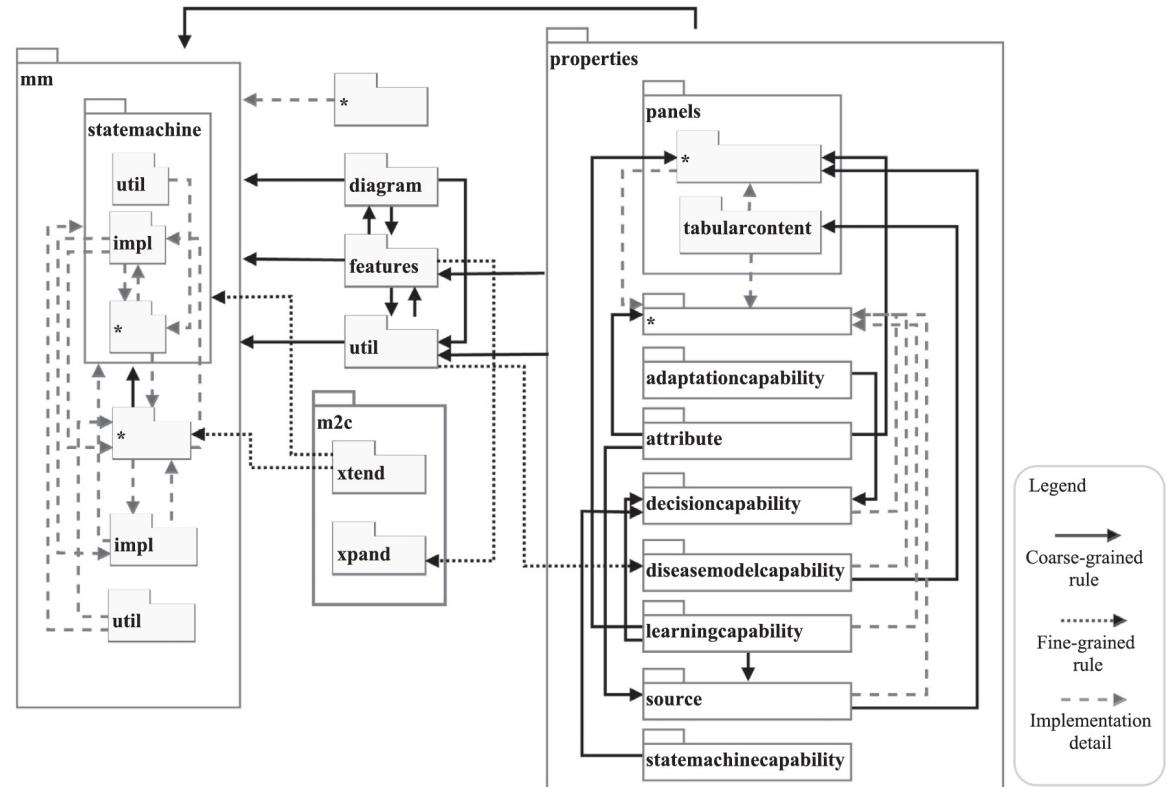
- Architecture Recovery





Software Architecture

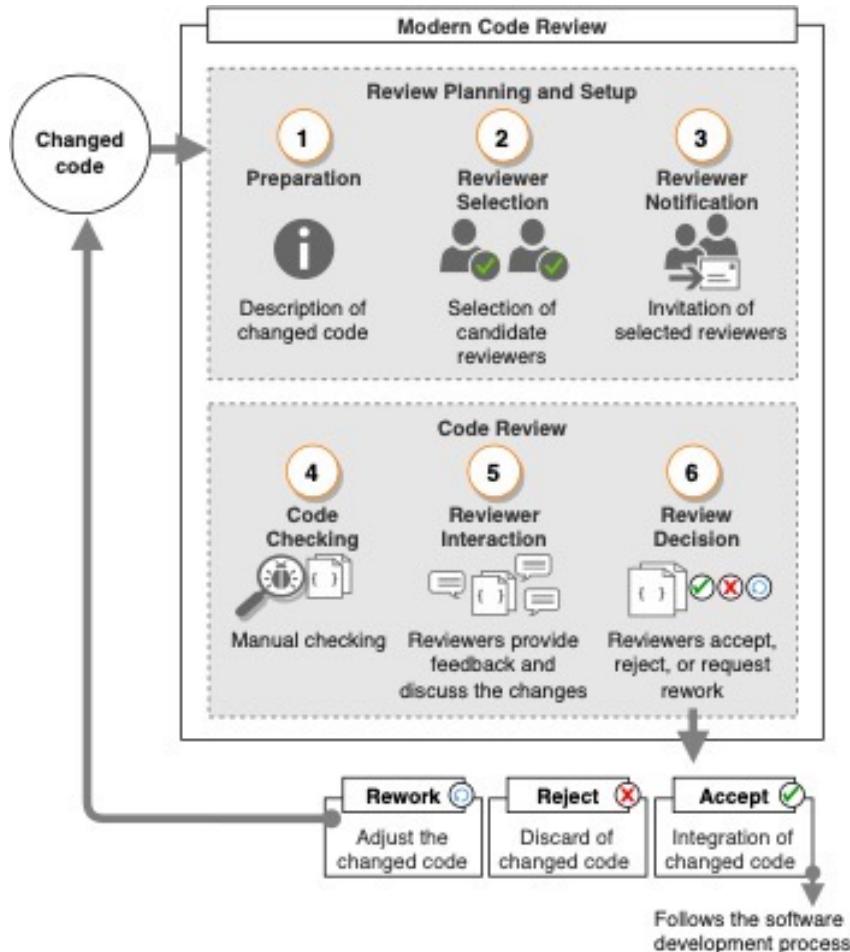
- WGB Method
 - Dependencies + MDS Metric + Optimisation Problem



ZAPALOWSKI,V. ; NUNES,I. ; NUNES,D. .The WGB method to recover implemented architectural rules. INFORMATION AND SOFTWARE TECHNOLOGY, v. 103, p. 125-137, 2018.



Code Review



- **Advantage**

- Avoid problem 3: To consider something as done with no guarantees that it has been done as it should be



Code Review

- Some facts (most derived from OSS)
 - Average of 1-2 reviewers and 2-3 comments per request
 - Newcomers tend to receive more attention
 - Small code changes and long descriptions facilitate the review
 - Most frequent discussion topics
 - Code improvement
 - Understanding
 - Social interactions
- MCR and pair programming are interchangeable in terms of cost
 - When pair programming is adopted within test-driven development, MCR has lower cost
 - Unit testing: finds more failures
 - MCR: less time in the detection and isolation of the underlying sources of the defects
- Most common type of support
 - Reviewer recommenders and visualizations of code changes



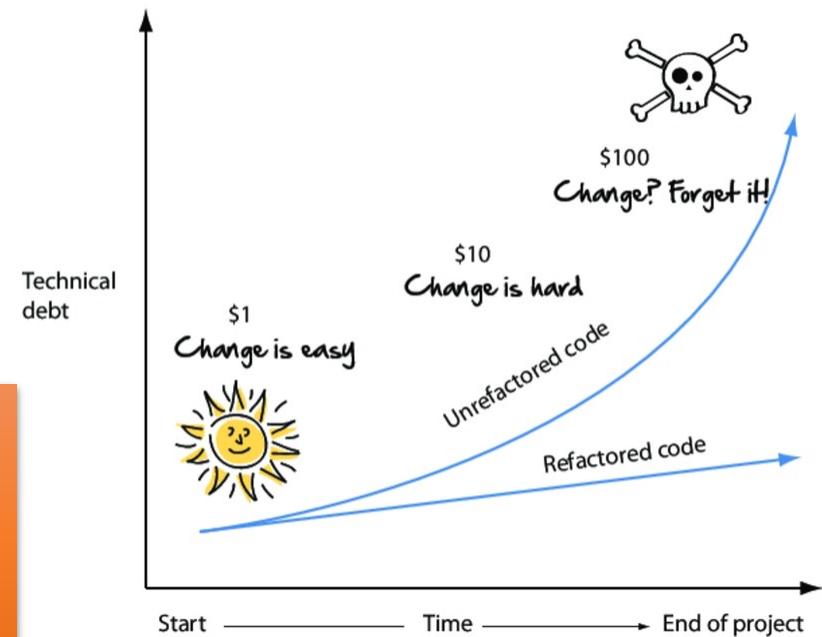
DAVILA, N. ; NUNES, I. . A Systematic Literature Review and Taxonomy of Modern Code Review. The Journal of Systems & Software, 2021.



Technical Debt

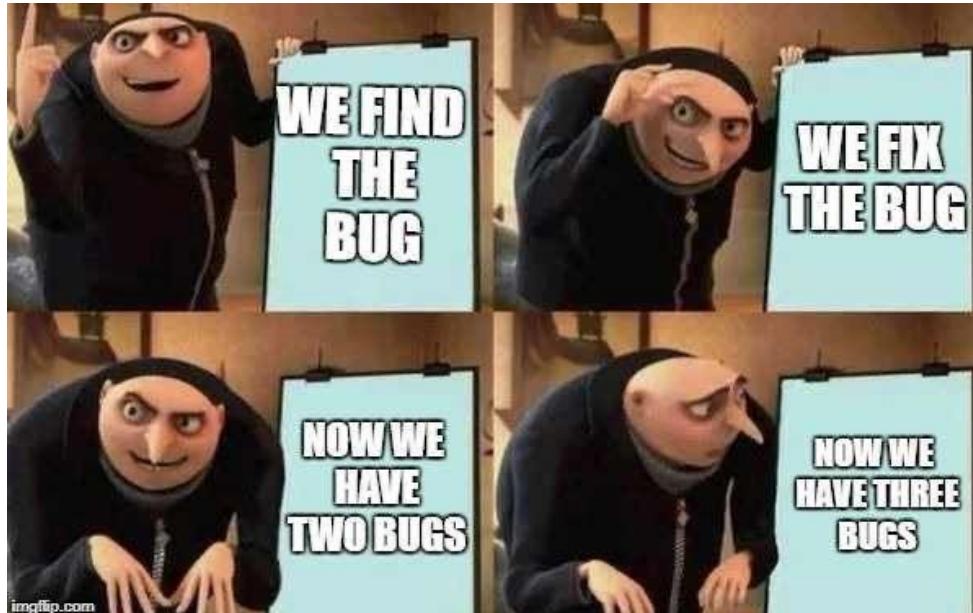
- Metaphor created by Ward Cunningham to justify for non-technical stakeholders the need for refactoring
- Some problems in the code are like financial debt. It is ok to make a loan, as long as it is paid.

Technical debt
management is crucial!
It must be paid.





Technical Debt



© www.SoftwareTestingHelp.com

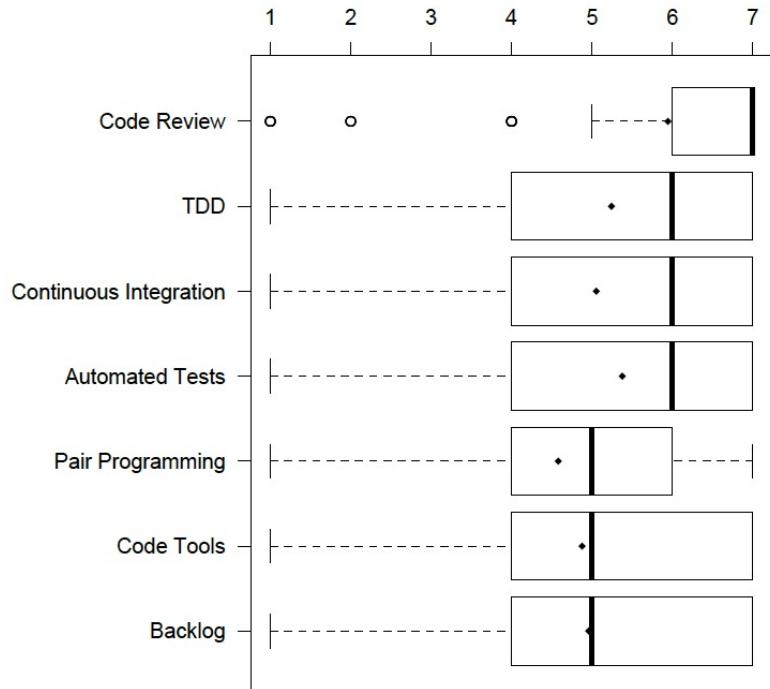
Technical Debt



Reasons for TD introduction at the code level

- From the self perspective
 - Tight schedule
 - Work overload
 - Pressure from the management
- From the perspective of other developers
 - Also development and technology inexperience

Practices that should be adopted to avoid TD



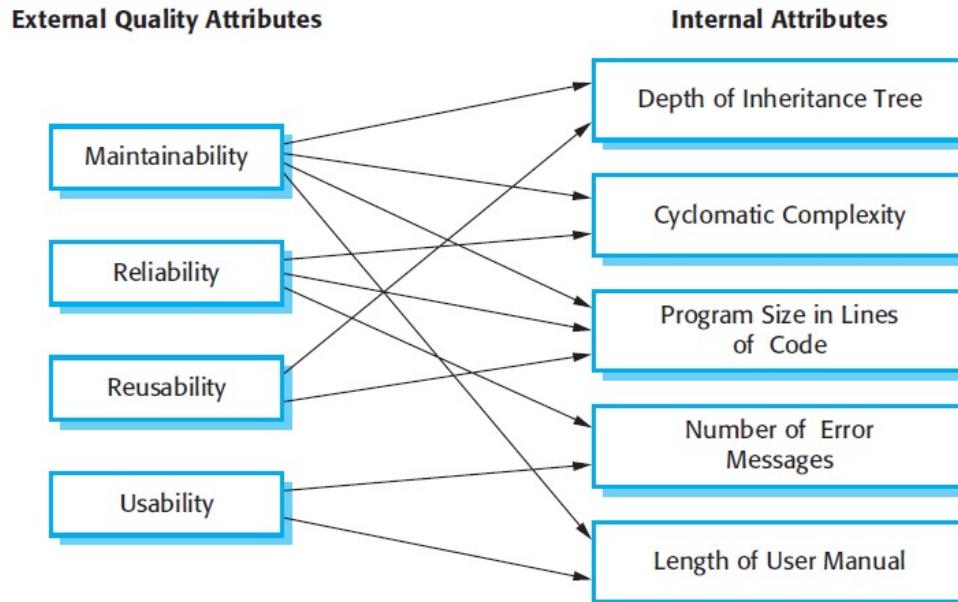
ROCHA, J. C. ; ZAPALOWSKI, V. ; NUNES, I.. Understanding Technical Debt at the Code Level from the Perspective of Software Developers. In: Brazilian Symposium on Software Engineering, 2017.



Metrics and Static Analysis Tools

- Code Metrics

- Traditional: LOC, Fan-in, Fan-out, Cyclomatic Complexity, ...
- CK Metrics: DIT, WMC, RFC, CBO, LCOM, NOC





Metrics and Static Analysis Tools

- Code Metrics
 - Traditional: LOC, Fan-in, Fan-out, Cyclomatic Complexity, ...
 - CK Metrics: DIT, WMC, RFC, CBO, LCOM, NOC
- Static Analysis Tools
 - Automatically checking of common problems
 - Use of rules
 - Dependencies, code smell detections
 - Part of automated reviewers

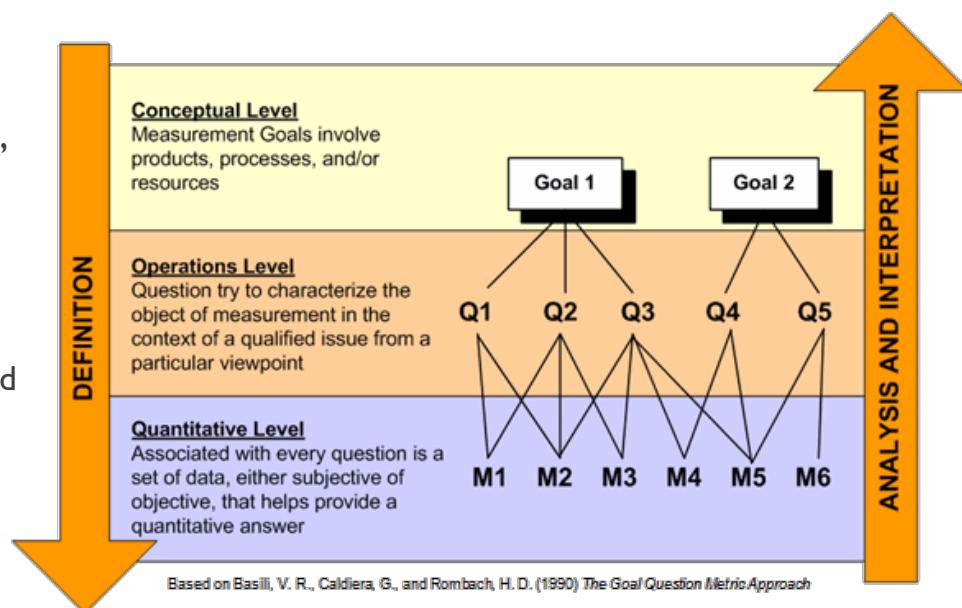
Metrics and Static Analysis Tools



“You can’t manage what you can’t measure”,

Tom DeMarco

- Experimental Software Engineering
- GQM
 - Framework for systematic measurement, data collection, and analysis
 - GOAL
 - Measurement objects can be products, processes and resources
 - QUESTION
 - Characterisation of the questions aligned with the objectives
 - METRIC
 - Measurements to answer the specified questions



V. Basili, R. Selby, and D. Hutchens. 1986. Experimentation in software engineering. *IEEE Trans. Softw. Eng.* 12, 7 (July 1986), 733-743.



Software Logging and Monitoring

- What is **logging**?

- It is the practice of **recording relevant information** about a running system
- **Logging statements**

```
Level           Variable  
log.debug("writing file to: {}", file);  
               Message
```

- Be precise, concise and consistent in logging statements
- Specify (in advance) and follow logging conventions

Software Logging and Monitoring

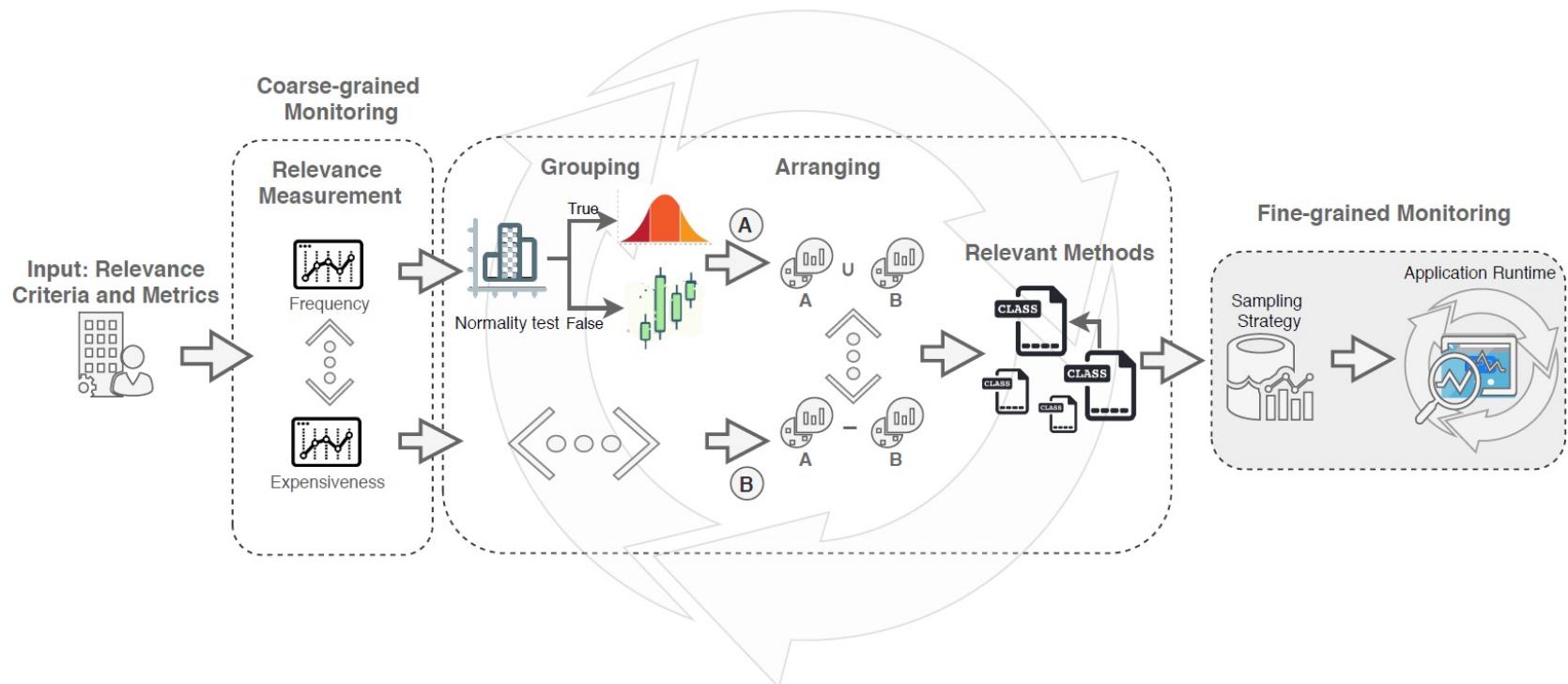


Goal Group	Efficiency	Maintainability	Reliability	Security	Testability
Goal Examples	performance, energy saving, caching, improving resource consumption	bug finding, understanding, reuse, documentation, troubleshooting	health checking, fault tolerance, disaster recovery, adaptation, configuration fix	anomaly detection, data protection, malicious detection	testing (generation, validation, selection), reporting, verification
Frequency	Number of occurrences in a period	Number of references and dependencies	Inter-arrival times	Changes in occurrence history	Number of occurrences in test case
Maintainability	Number of operations involved	Static source code metrics	—	Contextual information of objects/classes	Fail test coverage
Expensiveness	Execution time	Source code locations of expensive methods	CPU and heap utilization, processing times	Transaction duration	Depth of call stack
Criterion	Changeability	Number of repeated computations	Similarity between call graphs	Number of operations with cached results	Changes in contextual information
	Error-proneness	Number of failures of a component	Number of handled exceptions	Number of failures perceived by users	Increase of failures in a specific component
Usage pattern	Changes in user navigational activity	—	Number of active users and idle/active intervals	Variations in the request payload for same operations	—
State variation	I/O consumption per operation	Changes in the system state	Number of write operations performed	—	—
Concurrency	Number of active users and threads	Number of references and dependencies	Number of race conditions	—	Number of locks per test case
Latency	Processing and bandwidth consumption	—	Throughput	—	—

Software Logging and Monitoring



- Tigris: a two-phase framework for software tracing



MERTZ, J. ; NUNES, I. .Tigris: a DSL and Framework for Monitoring Software Systems at Runtime. The Journal of Systems & Software, 2021.



• Summary

- Make an effective use of object orientation
- Have an architectural model
 - Software organisation and rules
- Adopt code review
- Manage technical debt
 - Make payments
- Use metrics and static analysis tools
- Collect runtime data
 - Consistent use of software logging
 - Know what data to collect with low performance impact



Challenges

- Quality
 - Conformance with requirements
 - Organisational requirements
 - Project requirements
 - Functional
 - Non-functional



Performance Bugs



Security Bugs



Challenges

- Performance Bugs
 - Finding and fixing performance issues
 - Search for equal or similar objects
 - Overuse of temporary structures
 - Containers used too little or too much
 - Data unnecessarily copied
 - Etc.
 - A software engineer's responsibility!

Cloud computing: high costs
The end of Moore's Law



Charles E. Leiserson. 2018. The Resurgence of Software Performance Engineering. SPAA '18.
DOI:<https://doi.org/10.1145/3210377.3210378>



Challenges

- Performance Bugs
 - Use of application-level caching

```
public class C1() {  
    public Object process() {  
        //creating the cache component  
        Cache cache = Cache.getInstance();  
  
        //looking up for cache content (steps in b)  
        Object content = cache.get("c1:c2-computation");  
        if (content == null){  
            //cache miss (steps in c)  
            content = C2.compute();  
  
            //caching the content for future requests  
            cache.set("c1:c2-computation", content);  
        }  
  
        //doing some business logic...  
        return content;  
    }  
}
```

Podcast: Fronteiras em Engenharia de Software:

<https://anchor.fm/fronteirases>

Episode #8



MERTZ, J.; NUNES, I.. Understanding Application-Level Caching in Web Applications: A Comprehensive Introduction and Survey of State-of-the-Art Approaches. ACM COMPUTING SURVEYS, v. 50, p. 1-34, 2017.



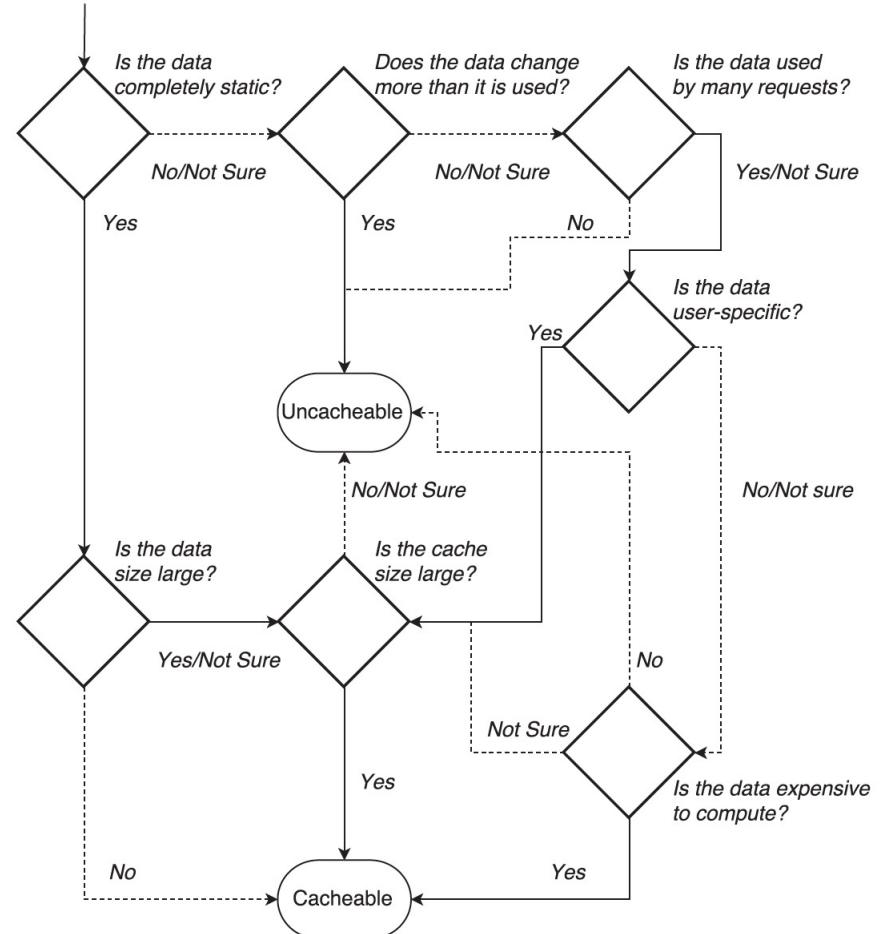
Challenges

- Performance Bugs
 - Use of application-level caching

```
public class C1() {  
    public Object process() {  
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            //caching the content for future requests  
            cache.set("c1:c2-computation", content);  
        }  
  
        //doing some business logic...  
        return content;  
    }  
}
```



MERTZ, J.; NUNES, I.. Understanding Application-Level Caching in Web Applications: A Comprehensive Introduction and Survey of State-of-the-Art Approaches. ACM COMPUTING SURVEYS, v. 50, p. 1-34, 2017.





Challenges

• Security Bugs

ID: UC_0001
Nome: Fazer login
Descrição: Usuário solicita fazer login no sistema, fornecendo usuário e senha, que são validados. Caso sejam válidos, usuário é logado no sistema. Caso contrário, o acesso é bloqueado. Mecanismos de segurança são adotados para impedir o acesso de usuários maliciosos.
Pré-condições: nenhum usuário está logado no sistema.
Pós-condições: usuário está registrado como logado no sistema.
Fluxo Básico
1. Este caso inicia quando o usuário seleciona a opção para fazer login no sistema. 2. O sistema solicita ao usuário o seu nome de usuário e a senha. 3. O usuário fornece os dados solicitados. 4. O sistema valida as regras de negócio RN1, RN2, RN3 e RN6. 5. O sistema registra o usuário como usuário logado no sistema. 6. O sistema exibe a tela inicial do sistema. 7. O caso de uso termina.
Fluxos Alternativos
Fluxo Alternativo 1 – Alternativa ao passo 3
3a.1. O usuário seleciona a opção de lembrete de nome de usuário ou senha. 3a.2. O sistema solicita e-mail cadastrado no sistema. 3a.3. O usuário fornece e-mail. 3a.4. O sistema valida a regra de negócio RN5. 3a.5. O sistema envia e-mail com o nome do usuário e opção para redefinir a senha. 3a.6. Retorna ao passo 2.
Fluxo Alternativo 2 – Alternativa ao passo 3a.4.
3b.1. O sistema verifica que a regra de negócio RN5 não foi satisfeita. 3b.2. O sistema emite o alerta “O e-mail fornecido não é um endereço de e-mail válido.” 3b.3. Retorna ao passo 3a.2.



• C

• S

Fluxo Alternativo 2 – Alternativa ao passo 3a.4.

- 3b.1. O sistema verifica que a regra de negócio RN5 não foi satisfeita.
- 3b.2. O sistema emite o alerta “O e-mail fornecido não é um endereço de e-mail válido.”
- 3b.3. Retorna ao passo 3a.2.

Fluxo Alternativo 3 – Alternativa ao passo 4

- 4a.1. O sistema verifica que a regra de negócio RN1 não foi satisfeita.
- 4a.2. O sistema emite o alerta “Nome de usuário e senha são obrigatórios.”
- 4a.3. Retorna ao passo 2.

Fluxo Alternativo 4 – Alternativa ao passo 4

- 4b.1. O sistema verifica que a regra de negócio RN2 não foi satisfeita.
- 4b.2. O sistema emite o alerta “Nome de usuário ou senha incorretos.”
- 4b.3. Retorna ao passo 2.

Fluxo Alternativo 5 – Alternativa ao passo 4

- 4c.1. O sistema verifica que a regra de negócio RN3 não foi satisfeita.
- 4c.2. O sistema contabiliza uma tentativa de login para o usuário com nome de usuário fornecido.
- 4c.3. O sistema valida a regra de negócio RN4.
- 4c.4. O sistema emite o alerta “Nome de usuário ou senha incorretos.”
- 4c.5. Retorna ao passo 2.

Fluxo Alternativo 6 – Alternativa ao passo 4c.3.

- 4d.1. O sistema verifica que a regra de negócio RN4 não foi satisfeita.
- 4d.2. O sistema bloqueia o usuário.
- 4d.3. O sistema emite o alerta “Usuário bloqueado: contate a nossa equipe de suporte.”
- 4d.4. Retorna ao passo 2.

Fluxo Alternativo 7 – Alternativa ao passo 4.

- 4e.1. O sistema verifica que a regra de negócio RN6 não foi satisfeita.
- 4e.2. O sistema emite o alerta “Usuário bloqueado: contate a nossa equipe de suporte.”
- 4e.3. Retorna ao passo 2.

Regras de Negócio

RN1. Um nome de usuário e uma senha foram fornecidos.

RN2. O nome de usuário fornecido corresponde a um nome de usuário cadastrado no sistema.

RN3. O hash da senha fornecida corresponde ao hash da senha cadastrada no sistema associada ao nome de usuário fornecido.

RN4. Podem ser feitas no máximo 3 tentativas de login de um usuário com senha incorreta.

RN5. O string fornecido é composto por mais de um caractere e possui @ no meio do string, e termina com ".com".

RN6. O usuário não se encontra bloqueado.

Requisitos Não-funcionais

Hashing da Senha: o algoritmo de hashing da senha deve ser SHA-3.

Tempo de resposta: o tempo de resposta de retorno quando as regras de negócio RN2 ou RN3 não forem válidas deve ser o mesmo.



Challenges



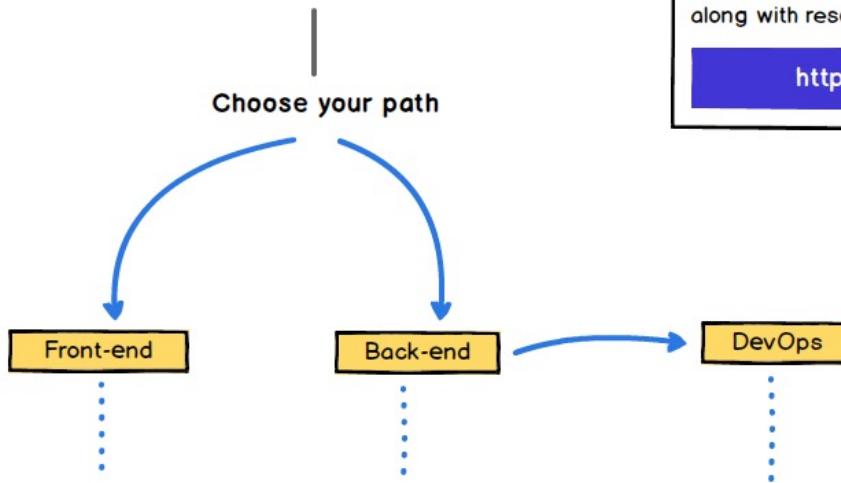


Challenges

Required for any path

- Git - Version Control
- Basic Terminal Usage
- Data Structures & Algorithms
- GitHub
- Licenses
- Semantic Versioning
- SSH
- HTTP/HTTPS and APIs
- Design Patterns
- Character Encodings

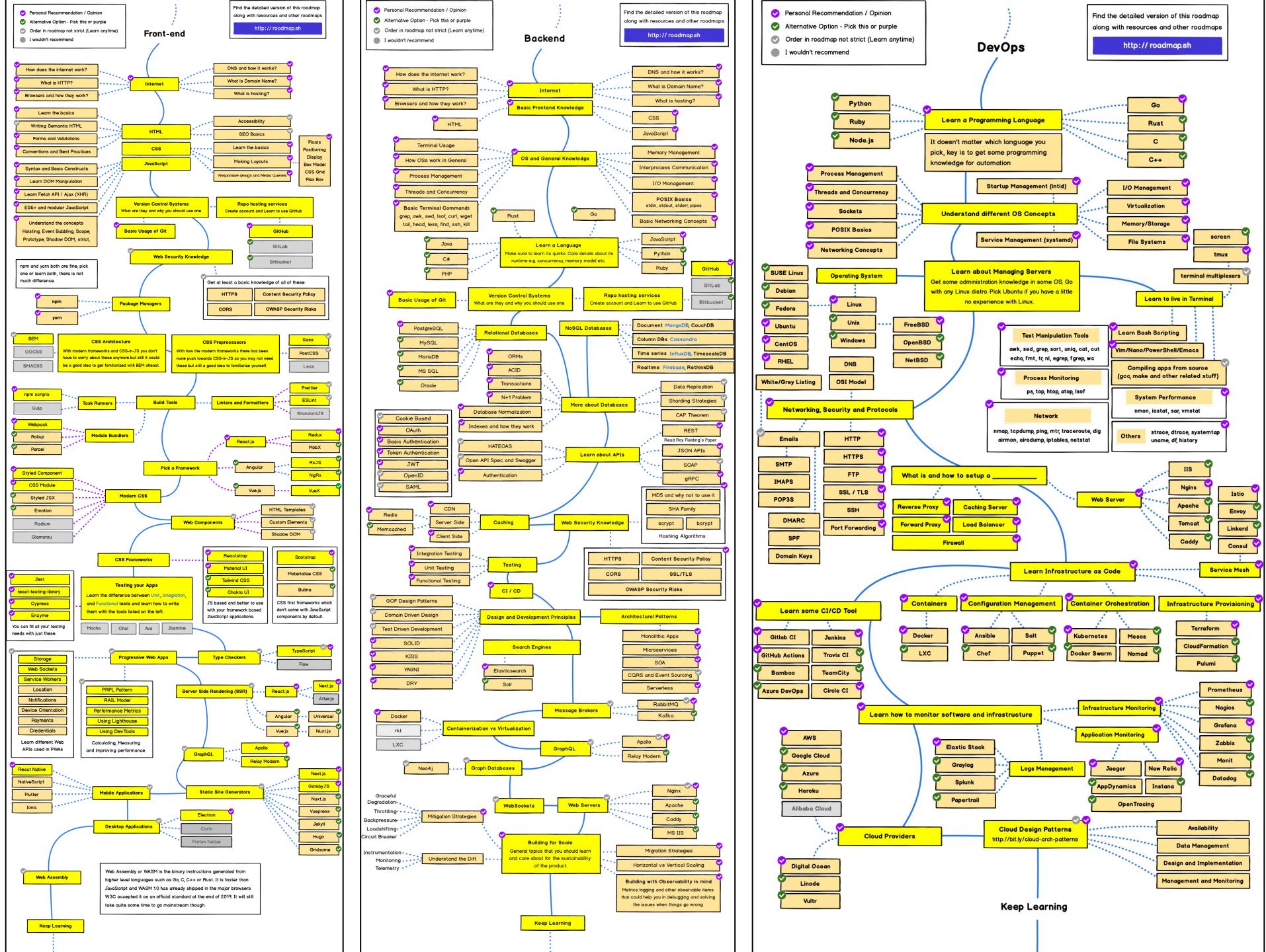
Web Developer in 2021



Find the detailed version of this roadmap along with resources and other roadmaps

<http://roadmap.sh>

<https://github.com/kamranahmedse/developer-roadmap>





Challenges

- Heterogeneous world of technologies and programming languages
 - OO and functional languages
 - Compiled and interpreted languages
 - Strongly and dynamically typed languages
 - General purpose and domain-specific languages

Our central finding is that both static type systems find an important percentage of public bugs: both Flow 0.30 and TypeScript 2.0 successfully detect 15%!



Zheng Gao, Christian Bird, and Earl T. Barr. 2017. To type or not to type: quantifying detectable bugs in JavaScript. In Proceedings of the 39th International Conference on Software Engineering (ICSE '17). IEEE Press, Piscataway, NJ, USA, 758-769. DOI: <https://doi.org/10.1109/ICSE.2017.75>



Challenges



Phil Calçado
@pcalcado

Monoliths are fine if you are committed to them.

(Micro)services are fine if you are committed to them.

Microliths are what happens when an organization isn't brave enough to pick a lane. The worst of both worlds without the advantages of any of them.

7:49 PM · Mar 26, 2021 · TweetDeck

All project decisions must be well informed! Too bad that TECHNICAL decisions often become BUSINESS decisions.



BRUNO CARTAXO

HIDEV PODCAST

a arquitetura do stack overflow é monolítica. é muito adequado a nossa história de escalabilidade. a gente não é e-commerce.



ROBERTA ARCOVIDE

0:12 / 2:09

► 284 views

ACKOW FLOW

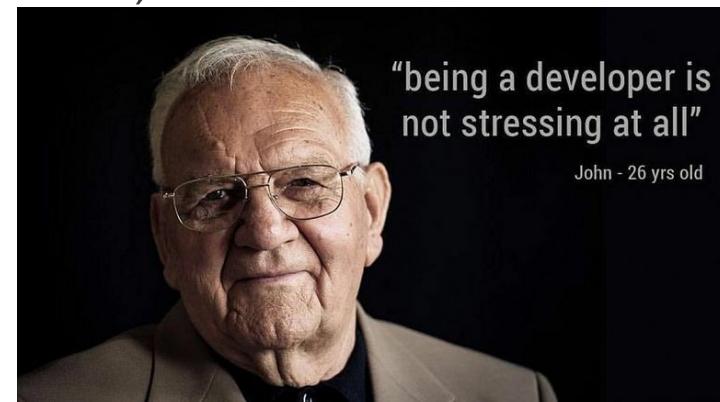


Final Considerations

- Most of the content of this talk are covered in undergraduate courses
 - Problem: theory vs. practice
 - Role of internship (at least, in Brazil)?

Programmers vs. Software Engineers

- To give importance to code maintainability and legibility
 - Cost reduction (less bugs, easier evolution)
 - Happy programmers





Final Considerations

- Most of the content of this talk are covered in undergraduate courses
 - Problem: theory vs. practice
 - Role of internship (at least, in Brazil)?

Programmers vs. Software Engineers

- To give importance to code maintainability and legibility
 - Cost reduction (less bugs, easier evolution)
 - Happy programmers

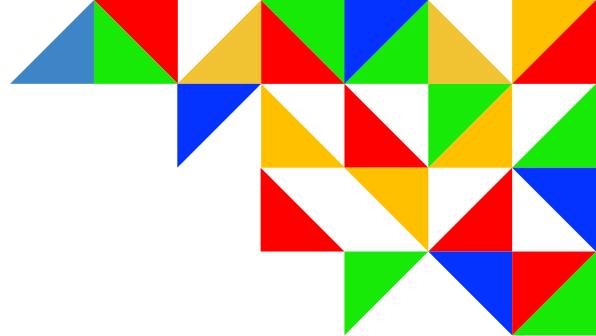


Despite all advances, why does *go horse* still exist?



Final Considerations

- How to help us?
 - Access to projects and developers for research
 - Project mining (with access to the source code or issue trackers)
 - Surveys with developers
 - It is possible to sign NDAs (Non-Disclosure Agreement)
 - Publications may or may not include acknowledgements
 - Anonymised data (after the company's approval)



Thanks!

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<http://inf.ufrgs.br/~ingridnunes/>
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Why does go horse still exist?