



Allstate[®]

You're in good hands.

Speed (ARS)

Emergency Roadside Services Detailed Wireframes

Version 1.8

Updated 4/20/2015

A PROJECT IN PARTNERSHIP WITH **MANIFEST**



Document History

VERSION	DATE	AUTHOR	NOTES
1.8	04/17/2015	Allyce Husband	Tagged wireframes (added CMIDs and widget types to elements listed in content matrix).
1.7	04/10/2015	Anna Kamelhair	Updated iOS and Android wires to ensure parity with visual design.
1.6	04/08/2015	Anna Kamelhair	Updated iOS and Android wires per QA log and yesterday's design review feedback.
1.5	4/06/2015	Anna Kamelhair	Updated Service in Progress screen, Share Details overlay, Locating Provider, and Checkout screens.
1.4	3/30/2015	Ian Hall	Per conversation with Greg Smith, broke out Choose Vehicle and Choose Color screens; Updated Spinner on Locating Provider; Changed Current Address from editable to static on Locating Provider through Service in Progress.
1.3	3/25/2015	Ian Hall	Updated iOS wires per QA log, added detailed Android wires for initial delivery of detailed wires.
1.2	3/19/2015	Ian Hall	Updated functionality, added pages, and revised annotations based on business feedback and updated business requirements. Feedback notes made in QA Log by Joe D'Adamo.
1.1	3/16/2015	Ian Hall	Updated functionality and revised annotations based on business feedback and updated business requirements.
1.0	3/10/2015	Ian Hall	Initial version of iOS detailed wireframes based on first draft wires by Joe D'Adamo and Anna Kamelhair. First draft annotations by Anna Kamelhair and Ian Hall.



Table of Contents

Document History.....	Error! Bookmark not defined.
Table of Contents	3
iOS	9
Home Screen.....	10
Get Help Now	11
Get Help Now (Logged Out).....	12
Roadside Safety Tips 1	13
Roadside Safety Tips 2	14
Roadside Safety Tips 3	15
Roadside Safety Tips 4	16
Quick User Guide 1	17
Quick User Guide 2	18
Quick User Guide 3	19
Quick User Guide 4	20
Quick User Guide 5	21
Quick User Guide 6	22
Flat Rate Price List	23
Current Location.....	25
Choose Service (logged in)	26
In Accident? modal	28
Triage (4 tires)2.....	29
Triage (4 tires)multiple tire selection.....	31
Triage (6 tires)multiple tire selection.....	33
Multiple Tires Change of Service Notification	35
No Spare Change of Service Notification.....	36
Triage (battery)1	37
Triage (battery)2	38
Battery Change of Service Notification	39





Triage (lockout).....	40
Key Change of Service Notification.....	41
Triage (fuel)	42
Towing Destination	43
Towing Destination Selected.....	44
Change Towing Destination	45
Choose Vehicle.....	46
Choose Color	48
Weight Class	49
Weight Class (Information).....	51
Upfits (Information)	52
Choose Driver	53
Enter Phone Number.....	55
Change Location	57
Change Location (predictive)	58
Current location (logged out)	59
Choose service logged out.....	60
Choose/add Vehicle logged out	62
Choose/add Vehicle logged out 2	64
Weight Class logged out.....	66
Choose/add Driver logged out	67
Add Location Info	69
Add Location Info (text input)	70
Checkout (logged out)	71
Payment.....	73
Payment Info complete	75
In-Line Error Handling.....	76
Checkout (logged in).....	77
Edit Vehicle, Service & Driver Selection	79





Locating Provider	81
CSR Finding Provider	82
CSR Finding Provider 2	83
Provider Not Found	84
Book Service (logged in)	85
Book Service (logged out)	87
ETA Reminder	88
Service In Progress (Share)	89
Service In Progress (No GPS)	90
Service In Progress (Map View)	92
Service ETA Reminder	94
No Taxi Error Message	95
Taxi Provider List	96
Taxi Details	98
Call Taxi	100
Continue PPU or Call CSR	101
Rate Provider/ Rate Allstate	102
Drawer Navicon (Open)	103
Exit Service Alert	104
Android	105
Home Screen	106
Get Help Now	107
Get Help Now (Logged Out)	109
Roadside Safety Tips 1	111
Roadside Safety Tips 2	112
Roadside Safety Tips 3	113
Roadside Safety Tips 4	114
Quick User Guide 1	115
Quick User Guide 2	116





Quick User Guide 3	117
Quick User Guide 4	118
Quick User Guide 5	119
Quick User Guide 6	120
Flat Rate Price List	121
Current Location	123
Choose Service	125
In Accident? modal	127
Triage (4 tires)2	129
Triage (4 tires)multiple tire selection	131
Triage (6 tires)multiple tire selection	133
Multiple Tires Change of Service Notification	135
No Spare Change of Service Notification	137
Triage (battery)1	139
Triage (battery)2	141
Battery Change of Service Notification	143
Triage (lockout)	145
Key Change of Service Notification	147
Triage (fuel)	149
Towing Destination	151
Towing Destination Selected	153
Change Towing Destination	155
Choose Vehicle	156
Choose Color	158
Weight Class	159
Weight Class (Information)	161
Upfits (Information)	163
Choose Driver	165
Enter Phone Number	167





Change Location	169
Change Location (predictive)	170
Current location (logged out).....	171
Choose service logged out.....	172
Choose/add Vehicle logged out	174
Choose/add Vehicle logged out 2	176
Weight Class logged out.....	178
Choose/add Driver logged out	180
Add Location Info	182
Add Location Info (text input)	184
Checkout (logged out)	185
Payment.....	187
Payment Info complete	189
In-Line Error Handling.....	191
Checkout (logged in).....	193
Edit Vehicle, Service & Driver Selection	195
Locating Provider	197
CSR Finding Provider	199
CSR Finding Provider 2	201
Provider Not Found	203
Book Service (logged in)	205
Book Service (logged out).....	207
ETA Reminder.....	208
Service In Progress (Share).....	210
Service In Progress (No GPS)	212
Service In Progress (Map View)	214
Service ETA Reminder.....	216
No Taxi Error Message.....	217
Taxi Provider List	218





Taxi Details.....	220
Call Taxi.....	222
Continue PPU or Call CSR.....	223
Rate Provider/ Rate Allstate	224
Drawer Navicon (Open).....	226
Exit Service Alert.....	227





iOS

iOS Detailed Wires



Home Screen

The wireframe illustrates the Allstate Home Screen. At the top left is the Allstate Logo. To its right are two circular icons: one with a gear and another with an 'i'. Below the logo is a large rectangular form titled "My Account Login". It contains two input fields labeled "Enter User ID" and "Enter Password". Below these fields is a "Save User ID" checkbox with the label "NO" next to it. A large grey "Log In" button is centered below the password field. A note at the bottom of the form reads: "Forgot your user ID or password? Not registered yet? Visit myaccount.allstate.com from your desktop computer." To the right of the "Log In" button is a blue box containing the number "1". Below the main form is a sidebar with three items, each preceded by a small icon:

- Roadside & Accident Support >
- Find an Allstate Agent >
- Contact Us >

Footnote	Description	Functionality
1	Roadside and Accident Support button	Open "Get Help Now" screen in flow



Get Help Now

The screenshot shows the 'Roadside' section of the Allstate Roadside Assistance app. At the top, there's a back button, a title 'Roadside', and a menu icon. Below the title is a box containing the text: 'Allstate Roadside Assistance', 'Car break down? Need help now?', 'Emergency roadside assistance is open to everyone.', and a large 'Get Help NOW' button. The number '1' is in a blue box above the text, and the number '2' is in a blue box above the 'Get Help NOW' button. Below this box are three categories: 'Auto How-To's', 'Gas Finder', and 'Parking Reminder', each with a right-pointing arrow. Under the heading 'Accident Support', there are four items: 'Capture Accident Info', 'Accident Checklist', 'View / Update Saved Accidents' (which has a blue circle with '1' next to it), and 'Learn about Auto Claims', all with right-pointing arrows.

Footnote	CMID	Description	Functionality	Widget Type
1	7.0.02			Descriptive Text
2	7.0.03	Get Help Now button	Open Current Location Screen Logged in or Not Logged in based on customer state.	Button Text



Get Help Now (Logged Out)

Back Roadside Log In

Allstate Roadside Assistance

Car break down? Need help now? 1
Emergency roadside assistance is open to everyone.

2 Get Help NOW

3 Motor Club Member, but not a policy holder? Call Now!

AMC Logo

Auto How-To's >

Gas Finder >

Parking Reminder >

Accident Support

Capture Accident Info >

Accident Checklist >

View / Update Saved Accidents 1 >

Learn about Auto Claims >

Footnote	CMID	Description	Functionality	Widget Type
1	7.0.02			Descriptive Text
2	7.0.03	Get Help Now button	Open Intro Screen Logged in or Not Logged in based on customer state.	Button Text
3		Call Icon	Tapping places call to TBD Phone number.	





Roadside Safety Tips 1

The screenshot shows a mobile application interface. At the top, there is a header bar with a back arrow labeled "Back" and the text "Roadside Tips" followed by a blue square containing the number "1". Below the header is a section titled "Know Your Location" with a blue square containing the number "2". In the center of the screen is a large, light gray rectangular area with a faint grid pattern. Inside this area, there are four small blue squares with white numbers: "3" in the top-left, "4" in the top-right, "5" in the bottom-right, and a solid black circle in the bottom-left. The text "Illustrative Image" is centered above the number "3". At the bottom of the central area, there is a row of five small circles: a solid black circle followed by four hollow circles. Below this row is a descriptive text block: "Look for street or freeway signs, restaurants, milemarkers or other surrounding markers." with a blue square containing the number "5" to its right.

Footnote	CMID	Description	Functionality	Widget Type
1	31.0.01			Screen Title
2	31.0.02			Header
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 4 screen	
4		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
5	31.0.03			Descriptive Text



Roadside Safety Tips 2

< Back Roadside Tips

Get Out of Traffic 1

Illustrative Image

Shoulders, medians, or exit ramps are all safer places to be in a disablement situation. Especially on a freeway, try to pull out of traffic. 4

○ ● ○ ○

2 3

Footnote	CMID	Description	Functionality	Widget Type
1	31.0.04			Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 1 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 3 screen	
4	31.0.05			Descriptive Text



Roadside Safety Tips 3

[Back](#) Roadside Tips

1

Remain In Your Vehicle

2 3

Illustrative Image

○ ○ ● ○

4

If you are able to pull out of traffic it is safest to remain in your vehicle until help arrives.

As a precaution, keep the doors locked.

Footnote	CMID	Description	Functionality	Widget Type
1	31.0.06			Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 4 screen	
4	31.0.07			Descriptive Text



Roadside Safety Tips 4

[**< Back**](#) **Roadside Tips**

Unable to Move Vehicle to Side? 1

The image shows a white car on a grey road. The car's hazard lights are illuminated, indicated by four circles: three white circles in a row and one black circle to the right. The car is positioned such that it cannot move to the side.

Illustrative Image

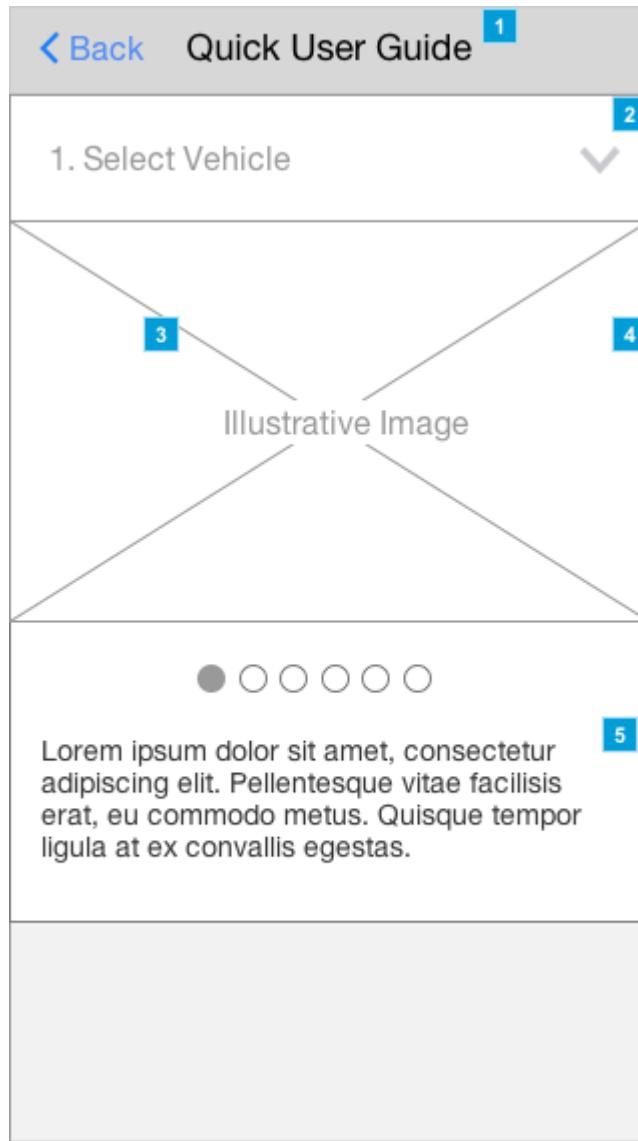
2 3 4

If you cannot get your vehicle off the road, do not stay in your vehicle. Leave the hood up and the hazard lights on, then walk out of the way of traffic. 4

Footnote	CMID	Description	Functionality	Widget Type
1	31.0.08			Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 3 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 1 screen	
4	31.0.09			Descriptive TExt



Quick User Guide 1



Footnote	CMID	Description	Functionality	Widget Type
1	31.2.01			Screen Title
2	31.2.02	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 6 screen	
4		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
5	31.2.03			Descriptive Text



Quick User Guide 2

Quick User Guide

2. Location

1

2

3

Illustrative Image

4

○ ● ○ ○ ○ ○

1. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas.

Footnote	CMID	Description	Functionality	Widget Type
1	31.2.04	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 1 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 3 screen	
4	31.2.05			Descriptive Text



Quick User Guide 3

3. Select Service

Illustrative Image

1

2

3

4

○ ○ ● ○ ○ ○

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas.

Footnote	CMID	Description	Functionality	Widget Type
1	31.2.06	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 4 screen	
4	31.2.07			Descriptive Text



Quick User Guide 4

4. Booking

1

2

3

Illustrative Image

○ ○ ○ ● ○ ○

4

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas.

Footnote	CMID	Description	Functionality	Widget Type
1	31.2.08	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 3 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 5 screen	
4	31.2.09			Descriptive Text



Quick User Guide 5

Quick User Guide

5. Service In Progress

1

2

3

Illustrative Image

4

○ ○ ○ ○ ● ○

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas.

Footnote	CMID	Description	Functionality	Widget Type
1	31.2.10	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 4 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 6 screen	
4	31.2.11			Descriptive Text



Quick User Guide 6

The screenshot shows a mobile application interface titled "Quick User Guide". At the top left is a back arrow labeled "< Back". The main title is "6. Notify A Friend". A dropdown menu is open, indicated by a downward arrow icon in the top right corner. Four numbered callouts point to specific elements: Callout 1 points to the dropdown arrow; Callout 2 points to the top-left area of the dropdown; Callout 3 points to the top-right area of the dropdown; Callout 4 points to the descriptive text below the dropdown. The text below the dropdown reads: "Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas." There are five small circles below the text, with the fifth one being solid black to indicate it is selected.

Footnote	CMID	Description	Functionality	Widget Type
1	31.2.12	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 5 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 1 screen	
4	31.2.13			Descriptive Text



Flat Rate Price List

[Back](#) **Price List** 1

Flat Rate Service Price List 2

A flat rate is offered for all services. Extra fees apply for excess towing mileage. For other services, the cost of parts will be added if applicable. 3

Make sure to log in and select the vehicle needing service, to see how much coverage you have.

Roadside Service Flat Rates 4

Locked Out	\$45	5
Flat Tire	\$25	6
Car Won't Start	\$25	7
Need Fuel <i>Up to 3 gallons</i>	\$30	8
Tow <i>After 10 miles, add per mile</i>	\$55 + \$1.40/mi	9

More

Footnote	CMID	Widget Type
1	31.3.01	Screen Title
2	31.3.02	Header
3	31.3.03	Descriptive Text
4	31.3.04	Header
5	31.3.05	Descriptive Text





Footnote	CMID	Widget Type
6	31.3.06	Descriptive Text
7	31.3.07	Descriptive Text
8	31.3.08	Descriptive Text
9	31.3.09	Descriptive Text



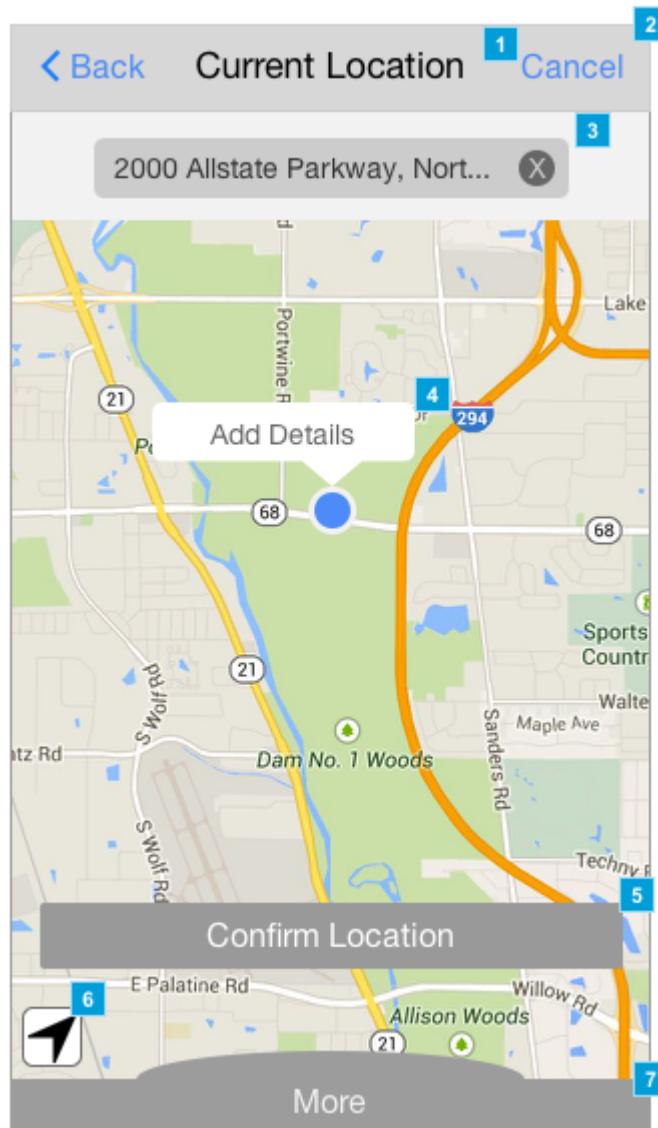
MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

24 OF 227



Current Location



Footnote	CMID	Description	Functionality	Widget Type
1	31.4.01			Screen Title
2		Cancel Button	Cancels service request.	
3	31.4.02	Change Location Text Area	Opens Change location	Text Field Hint
4	31.4.03	Add Details tap-area	Opens Add Location Info screen	Dynamic Text
5	31.4.04	Button	Saves location and moves to Choose Service	Button Text
6		Location Icon	Searches for location	
7	31.4.05		On tap, menu expands.	Descriptive Text





Choose Service (logged in)

Service

1 Cancel

2 2000 Allstate Parkway, Nort... X

3 1. Select a Service

4

5 Flat Tire

6 Car Won't Start

7 Locked Out

8 Need Fuel

9 Tow

10 Have a motorcycle, RV, or don't see your vehicle listed?

Call your Allstate Roadside Assistance Representative now.

More

Footnote	CMID	Description	Functionality	Widget Type
1	31.5.01			Screen Title
2		Location Box	At any point, tap to return to Current Location screen	
3	31.5.02			Header
4	31.5.03	Flat Tire Service tappable row	Opens Triage (4 tires)2 screen; If user is logged in and has JJ coverage, opens In Accident? modal.	Tappable Row





Footnote	CMID	Description	Functionality	Widget Type
5	31.5.04	Car Won't Start tappable row	Opens Triage (battery)1 screen; If user is logged in and has JJ coverage, opens In Accident? modal.	Tappable Row
6	31.5.05	Locked Out Service tappable row	Opens Triage (lockout) screen; If user is logged in and has JJ coverage, opens In Accident? modal.	Tappable Row
7	31.5.06	Car Won't Start tappable row	Opens Triage (fuel) screen; If user is logged in and has JJ coverage, opens In Accident? modal.	Tappable Row
8	31.5.07	Tow tappable row	Opens Triage Towing Destination screen; If user is logged in and has JJ coverage, opens In Accident? modal.	Tappable Row
9	31.5.08			Descriptive Text
10		Call link	Places call to CSR.	





In Accident? modal

Back Service Cancel

2000 Allstate Parkway, Nort... X

Welcome

1. Select a Service

Were you in an accident?

Yes 2 No 3

Fuel Tow

Have a motorcycle, RV, or don't see your vehicle listed?

[Call your Allstate Roadside Assistance Representative now.](#)

More

1

2

3

Footnote	CMID	Description	Functionality	Widget Type
1	31.6.01			Confirmation Modal
2		Yes button	Directs user to appropriate triage screen based on their service selection on Choose Service screen.	
3		No button	Directs user to appropriate triage screen based on their service selection.	



Triage (4 tires)2

Flat Tire 1 Cancel

My vehicle has: 2

3 Four Tires 4 Six Tires 5

Which tire needs replacing? 6

7 8

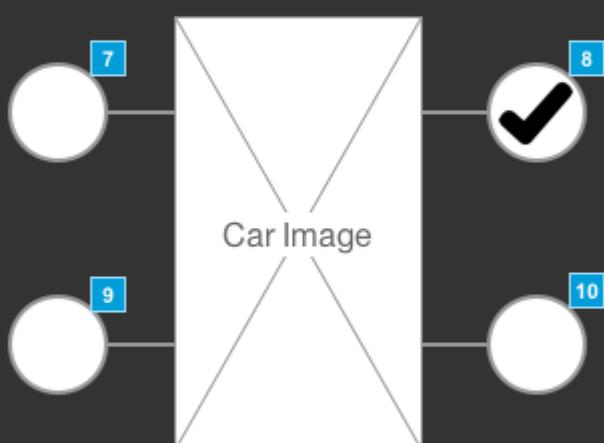
9 10

Car Image 11

Do you have a spare tire? 12

13

Continue



Footnote	CMID	Description	Functionality	Widget Type
1	31.7.01			Screen Title
2	31.7.02			Descriptive Text
3		Side by Side picker	Selects four tires on vehicle. Picker defaults to "Four Tires"	
4		Side by Side picker	Selects six tires on vehicle; Directs user to Triage (6 tires) screen.	



Footnote	CMID	Description	Functionality	Widget Type
5	31.7.03			Segmented Control
6	31.7.04			Descriptive Text
7		Select Box	On tap empty box becomes checked or checked box becomes empty	
8		Select Box	On tap empty box becomes checked or checked box becomes empty	
9		Select Box	On tap empty box becomes checked or checked box becomes empty	
10		Select Box	On tap empty box becomes checked or checked box becomes empty	
11	31.7.05	Message	If multiple tire boxes are checked, "Do you have a spare tire?" yes/no is changed to "More than one tire replacement requires your vehicle to be towed."	Dynamic Text
12		Switch	If customer does have a spare tire they can continue to Choose Driver or does not have a spare tire direct to Multiple Tires Change of Service Notification screen Default state for switch is "Yes"	
13	31.7.06	Button	Directs customer to either Choose Vehicle (if they have a spare and only one tire is checked) or Multiple Tires Change of Service Notification (if they have multiple tires checked or no spare)	Button Text





Triage (4 tires)multiple tire selection

Back Flat Tire Cancel

My vehicle has:

1 2

Four Tires Six Tires

Which tire needs replacing?

3 4
5 6

Car Image

More than one tire replacement requires your vehicle to be towed.

7 8

Continue

Footnote	CMID	Description	Functionality	Widget Type
1		Side by Side picker	Selects four tires on vehicle	
2		Side by Side picker	Selects six tires on vehicle; Directs user to Triage (6 tires) screen.	
3		Select Box	On tap empty box becomes checked or checked box becomes empty	
4		Select Box	On tap empty box becomes checked or checked box becomes empty	



Footnote	CMID	Description	Functionality	Widget Type
5		Select Box	On tap empty box becomes checked or checked box becomes empty	
6		Select Box	On tap empty box becomes checked or checked box becomes empty	
7	31.7.07			Dynamic Text
8		Button	Directs customer to either Choose Vehicle (if they have a spare and only one tire is checked) or Multiple Tires Change of Service Notification (if they have multiple tires checked or no spare)	





Triage (6 tires)multiple tire selection

Flat Tire

Cancel

My vehicle has:

1 2

Four Tires Six Tires

Which tire needs replacing?

3 4

5 6

7 8

Car Image

9 10

Do you have
a spare tire?

11

Continue

1 2

3 4

5 6

7 8

9 10

11

Footnote	Description	Functionality
1	Side by Side picker	Selects four tires on vehicle; Directs user to the Triage (4 tires) screen.
2	Side by Side picker	Selects six tires on vehicle
3	Select Box	On tap empty box becomes checked or checked box becomes empty
4	Select Box	On tap empty box becomes checked or checked box becomes empty



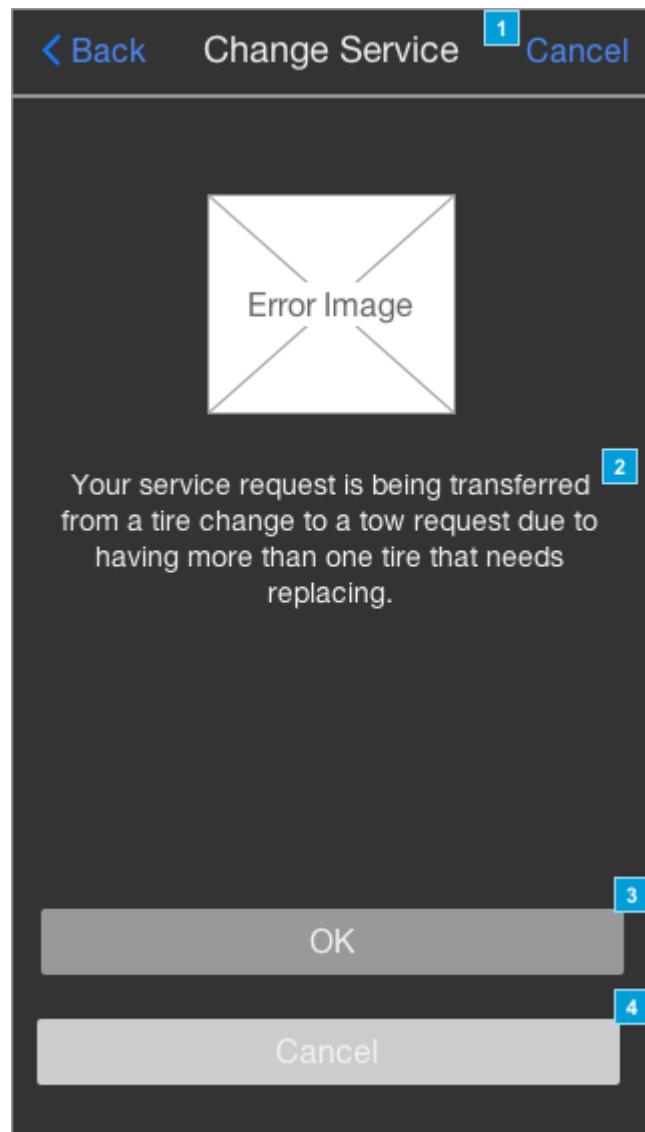


Footnote	Description	Functionality
5	Select Box	On tap empty box becomes checked or checked box becomes empty
6	Select Box	On tap empty box becomes checked or checked box becomes empty
7	Select Box	On tap empty box becomes checked or checked box becomes empty
8	Select Box	On tap empty box becomes checked or checked box becomes empty
9	Message	If multiple tire boxes are checked, "Do you have a spare tire?" yes/no is changed to "More than one tire replacement requires your vehicle to be towed."
10	Switch	If customer does have a spare tire they can continue to Choose Driver or does not have a spare tire direct to Multiple Tires Change of Service Notification screen Default state for switch is "Yes"
11	Button	Directs customer to either Choose Vehicle (if they have a spare and only one tire is checked) or Multiple Tires Change of Service Notification (if they have multiple tires checked or no spare)





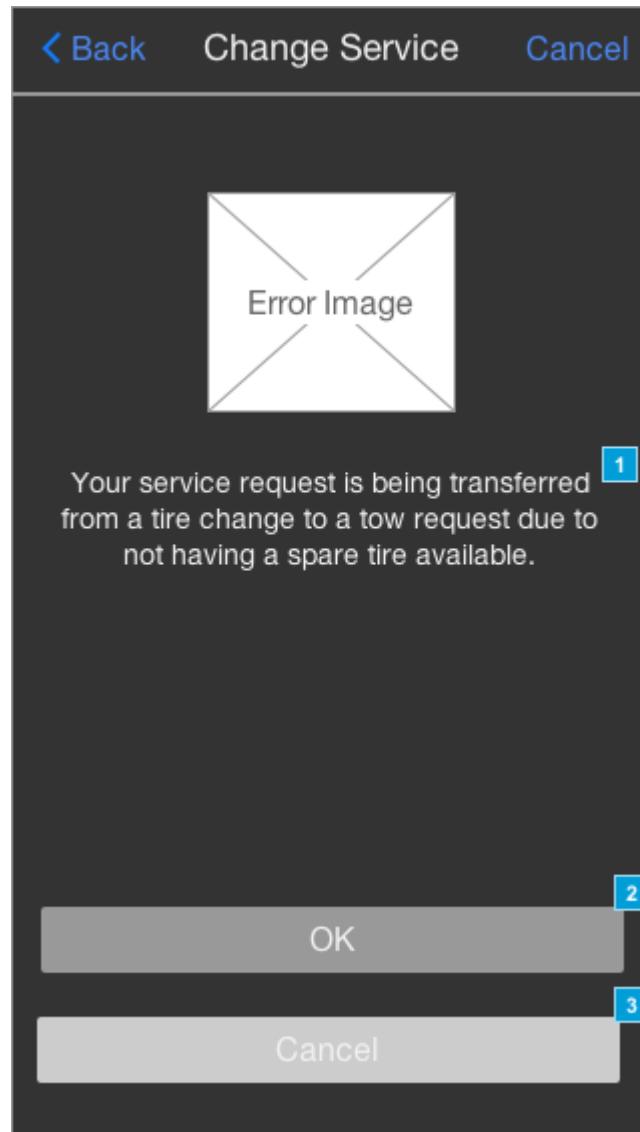
Multiple Tires Change of Service Notification



Footnote	CMID	Description	Functionality	Widget Type
1	31.7.08			Screen Title
2	31.7.09			Descriptive Text
3	31.7.10	Button	Directs customer to Towing Destination screen	Button Text
4	31.7.11	Button	Directs customer to Choose Service screen.	Button Text



No Spare Change of Service Notification



Footnote	CMID	Description	Functionality
1	31.7.12		
2		Button	Directs customer to Towing Destination screen.
3		Button	Directs customer to Choose Service screen.



Triage (battery)1

Back Car Won't Start 1 Cancel

2 What happens when the ignition is activated?

3 Lights Dim / Car Doesn't Start

4 Other

Footnote	CMID	Description	Functionality	Widget Type
1	31.8.01			Screen Title
2	31.8.02			Descriptive Text
3	31.8.03	Button	Directs customer to Triage (Battery)2 screen	Button Text
4	31.8.04	Button	Directs customer to Battery Change of Service Notification	Button Text



Triage (battery)2

Back Car Won't Start Cancel



Did the vehicle stop while driving? 1

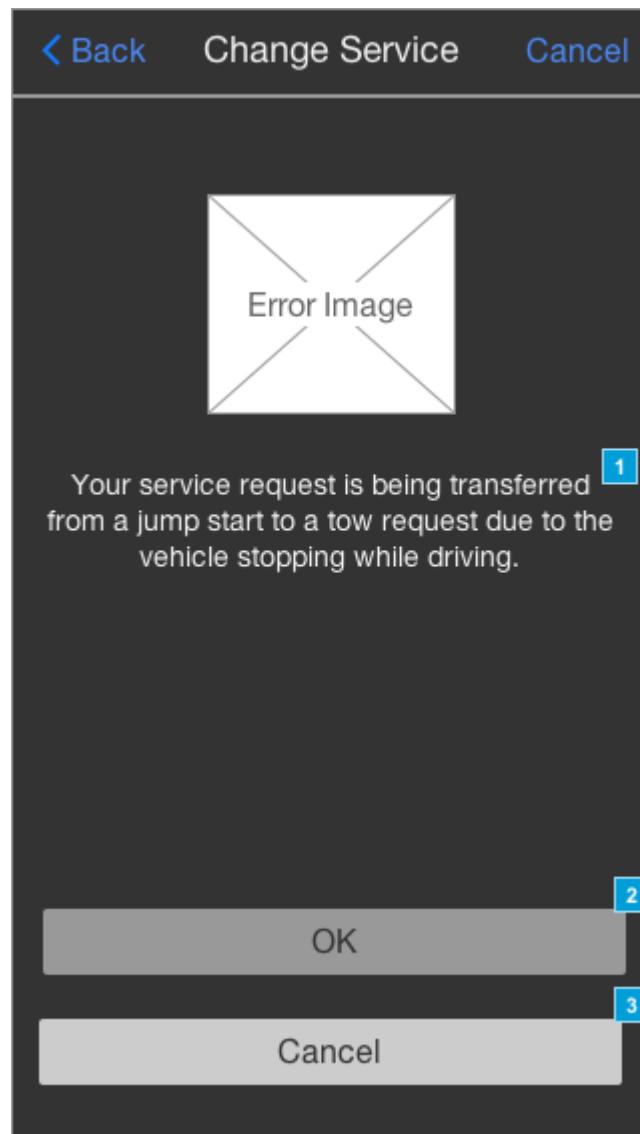
2 Yes

3 No

Footnote	CMID	Description	Functionality	Widget Type
1	31.8.05			Descriptive Text
2	31.8.06	Button	Directs customer to Battery Change of Service Notification	Button Text
3	31.8.07	Button	Directs customer to Choose Vehicle screen.	Button Text



Battery Change of Service Notification



Footnote	CMID	Description	Functionality	Widget Type
1	31.8.08			Descriptive Text
2		Button	Directs customer to Towing Destination screen.	
3		Button	Directs customer to Choose Service screen.	



Triage (lockout)

Back Locked Out Cancel

Where are your keys?

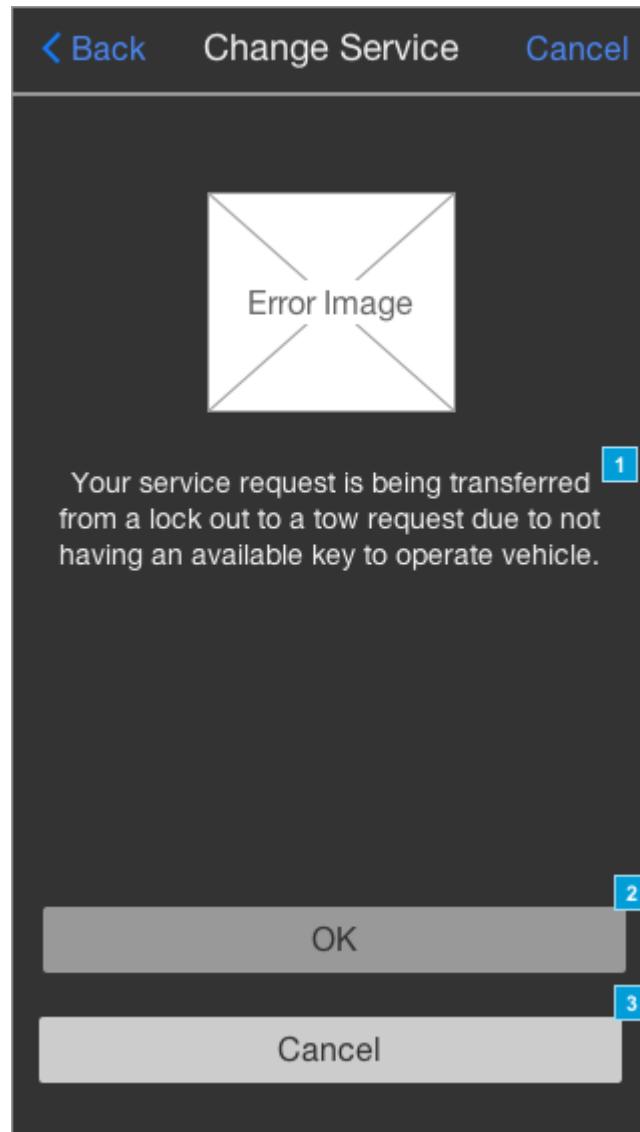
In My Vehicle

Lost or Broken

Footnote	CMID	Description	Functionality	Widget Type
1	31.9.01			Screen Title
2	31.9.02			Descriptive Text
3	31.9.03	Button	Directs customer to Choose Vehicle screen.	Button Text
4	31.9.04	Button	Directs customer to Key Change of Service Notification screen	Button Text



Key Change of Service Notification



Footnote	CMID	Description	Functionality	Widget Type
1	31.9.05			Descriptive Text
2		Button	Directs customer to Towing Destination screen	
3		Button	Directs customer to Choose Service screen.	



Triage (fuel)

Need Fuel

1 Cancel

2

What type of fuel do you need?

3

Unleaded

4

Diesel

Footnote	CMID	Description	Functionality	Widget Type
1	31.10.01			Screen Title
2	31.10.02			Descriptive Text
3	31.10.03	Button	Directs customer to Choose Vehicle screen.	Button Text
4	31.10.04	Button	Directs customer to Choose Vehicle screen.	Button Text



Towing Destination

[Back](#) Towing Destination [Cancel](#)

Search for towing destination

Add Details

10.4 mi

Monmouth Collision

10.4 mi Open Now

21 68 294

Portwine Dr Lake

Sports Ctr

Walte Maple Ave

Sanders Rd

Dam No. 1 Woods

Techny Rd

E Palatine Rd

Allison Woods

Willow Rd

10.4 mi

21

68

294

1

2

3

4

5

Please select your towing destination or enter the address.

More

Footnote	CMID	Description	Functionality	Widget Type
1	31.11.01			Screen Title
2	31.11.02	Search Box	On tap, open Change Towing Destination screen	Text Field Hint
3		Pin Within 10 Miles	Within 10 miles of customer locations the pins should be green.	
4		Pin 10+ Miles Away	Shops further than 10 miles of customer location should be red.	
5	31.11.03			Descriptive Text





Towing Destination Selected

[Back](#) Towing Destination [Cancel](#)

Search for towing destination

Add Details

1 X

Jacobs Tow and Gas
123 E. Maple Street
Northbrook, IL 12345
(312) 132-9273

8.7 mi
+ \$XX.xx
charge

2

3

Confirm Towing Destination

More

Footnote	CMID	Description	Functionality	Widget Type
1		Close button	Closes Towing Destination Selected information and returns user to Towing Destination screen.	
2	31.11.04		Only display if user is logged out; If towing distance is over flat rate coverage, display overage amount and calculate surcharge	Dynamic Text
3	31.11.05	Confirm Tow Destination button	Directs user to either Choose Vehicle or Choose/add Vehicle screen depending on if logged in or logged out, respectively.	Button Text





Change Towing Destination

< Back Towing Destination Cancel

1 2

2000 All

2000 Allstate Parkway >
Northbrook, IL

2000 Apple Road >
Deerfield, IL

2000 AT&T Center Drive >
Northbrook, IL

2000 Alley Way >
Chicago, IL

Q W E R T Y U I O P
A S D F G H J K L
↑ Z X C V B N M
123 space

Footnote	Description	Functionality
1	Change Location Text Area	As text is entered into field auto-fill areas populate with best guess for matching content
2	Auto Fill Area	Lines are populated with best guess for content matching Change Location Text Area



Choose Vehicle

Vehicle 1 Cancel

2000 Allstate Parkway, Nort... X

Service Request Details 2

Service: Flat Tire 3

2. Select a Vehicle: 4

1997 Honda Accord 5

2015 Chevy Volt

2007 Subaru Outback 6 ✓

1999 Toyota 4Runner

Other Vehicle 8 7 +

Rented or Borrowed

Have a motorcycle, RV, or don't see your vehicle listed? 9

[Call your Allstate Roadside Assistance Representative now.](#) 10

More

Footnote	CMID	Description	Functionality	Widget Type
1	31.12.01			Screen Title
2	31.12.02			Header
3	31.12.03			Dynamic Text
4	31.12.04			Header





Footnote	CMID	Description	Functionality	Widget Type
5	31.12.05			Dynamic Text
6		Vehicle Name	Tap vehicle row to select vehicle. Checkmark selection appears and automatically directs user to Choose Color screen.	
7		Other Vehicle tappable row	Opens Choose/Add Vehicle Logged Out screen / "manual vehicle" input flow	
8	31.12.06			Descriptive Text
9	31.12.07			Descriptive Text
10		Call link	Places call to CSR.	





Choose Color

1 Back Color 2 Cancel

2000 Allstate Parkway, Nort... X

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

3. Select Vehicle Color: 3

4

Black	
Blue	
Burgundy	
Gold	

More

Footnote	CMID	Functionality	Widget Type
1	31.13.01		Screen Title
2	31.13.02		Dynamic Text
3	31.13.03		Descriptive Text
4	31.13.04	Color chips should match vehicle specifications and year. Selecting a color automatically moves user to the Weight Class screen.	Tappable Row



Weight Class

[Back](#) Type [1 Cancel](#)

2000 Allstate Parkway, Nort... [X](#)

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue 2

4. Is Your Vehicle: [3](#)

Larger and heavier than a standard passenger vehicle? [4](#) [5](#) [6](#)

Carrying items that would increase the weight? [7](#) [8](#) [9](#)

[Continue](#) [10](#)

[More](#)

Footnote	CMID	Description	Functionality	Widget Type
1	31.14.01			Screen Title
2	31.14.02			Dynamic Text
3	31.14.03			Header
4	31.14.04			Descriptive Text
5		Info icon	Opens Weight Class Information screen	
6		Switch	"Yes/ No" switch defaults to "No."	
7	31.14.05			Descriptive Text
8		Info icon	Opens Upfits Information screen	





Footnote	CMID	Description	Functionality	Widget Type
9		Button	"Yes/ No" switch defaults to "No."	
10	31.14.06	Button	Directs user to Choose/add Driver screen.	Button Text





Weight Class (Information)

[**< Back**](#) **Type** [**Cancel**](#)

2000 Allstate Parkway, Nort... [X](#)

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue

4. Is Your Vehicle:

[Close X](#)

1

1
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas. Curabitur aliquam erat vel felis aliquam volutpat. Proin aliquam mi in venenatis sagittis.

Footnote	CMID	Widget Type
1	31.14.07	Tooltip





Upfits (Information)

[**< Back**](#) **Type** [**Cancel**](#)

2000 Allstate Parkway, Nort... [X](#)

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue

4. Is Your Vehicle:

[Close X](#)

1

1
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas. Curabitur aliquam erat vel felis aliquam volutpat. Proin aliquam mi in venenatis sagittis.

Footnote	CMID	Widget Type
1	31.14.08	Tooltip



Choose Driver

Driver 1 Cancel

2000 Allstate Parkway, Nort... X

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue

Weight: Standard Passenger Car 2

3. Select a Driver 3

Jeff Smith 4

John Smith 5

Mary Smith

Other Driver 6 7

More

Footnote	CMID	Description	Functionality	Widget Type
1	31.15.01			Screen Title
2	31.15.02			Descriptive Text
3	31.15.03			Header
4	31.15.04			Tappable Row
5		Driver Name	Tap name row to select driver. Checkmark selection appears and automatically directs user to Enter Phone Number screen.	
6		Other Vehicle tappable row	Opens Choose/Add Driver Logged Out screen / "manual driver" input flow	





Footnote	CMID	Description	Functionality	Widget Type
7	31.15.05			Descriptive Text



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

54 OF 227



Enter Phone Number

[Back](#) Contact Number [Cancel](#)

2000 Allstate Parkway, Nort... [X](#)

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue

Weight: Standard Passenger Car

Driver: John Smith [2](#)

6. Contact Number [3](#)

Phone Number [5](#) [6](#) [4](#) (###) ### - #####

[Done](#) [7](#)

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	

Footnote	CMID	Description	Functionality	Widget Type
1	31.16.01			Screen Title
2	31.16.02			Dynamic Text
3	31.16..03			Header
4		Phone Number	Opens iOS Numerical Keyboard to input phone number.	
5	31.16.04			Text Field Label



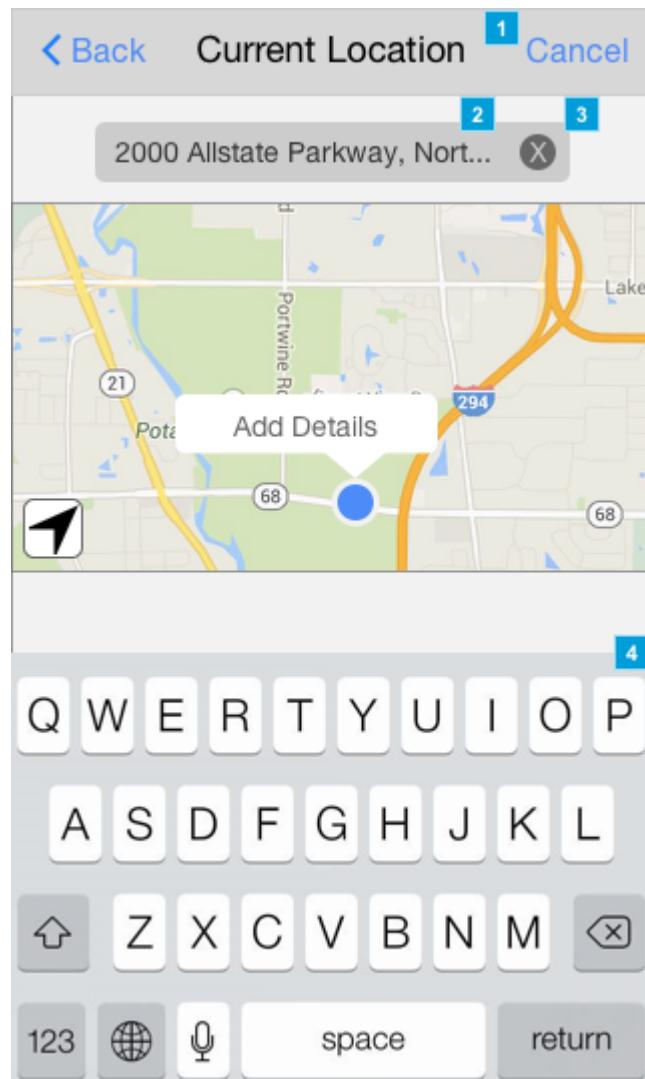


Footnote	CMID	Description	Functionality	Widget Type
6	31.16.05			Text Field Hint
7	31.16.06	Done button	Closes iOS Numerical Keyboard and returns user to Main Service Request screen.	Button Text





Change Location



Footnote	CMID	Description	Functionality	Widget Type
1	31.17.01			Screen Title
2		Change Location Text Area	On tap, keyboard appears	
3		Change Location Text Delete Icon	On tap, text is deleted and keyboard appears	
4		Keyboard	Keyboard slides in from bottom of screen	



Change Location (predictive)

Back Current Location Cancel

1 2000 All X

2

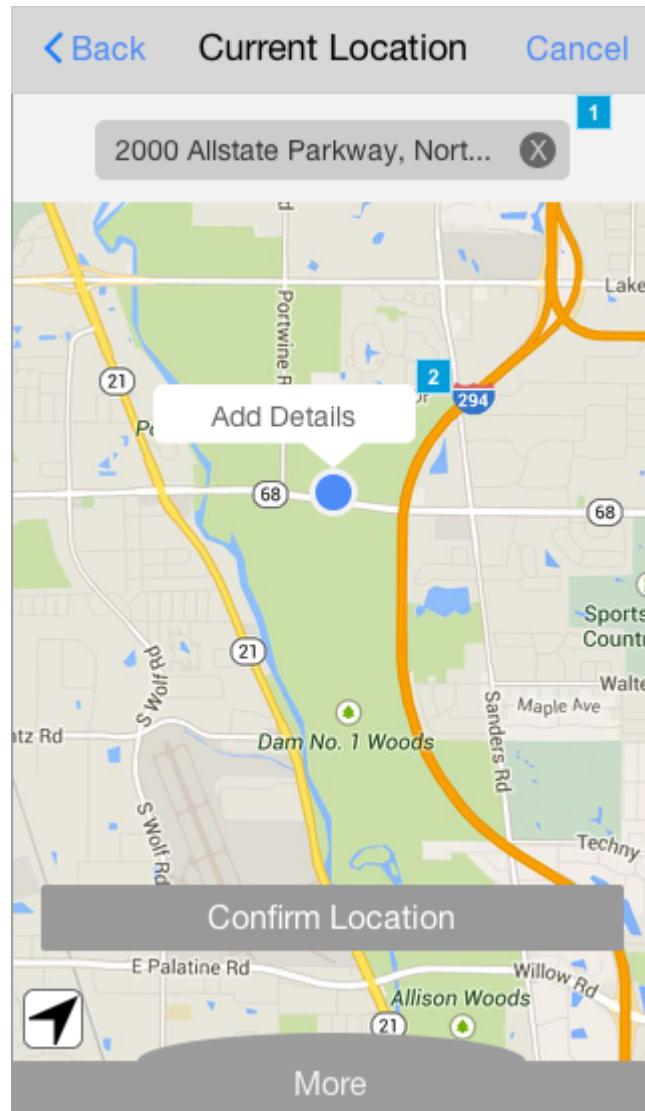
- 2000 Allstate Parkway >
Northbrook, IL
- 2000 Apple Road >
Deerfield, IL
- 2000 AT&T Center Drive >
Northbrook, IL
- 2000 Alley Way >
Chicago, IL

Q W E R T Y U I O P
A S D F G H J K L
↑ Z X C V B N M X
123 space return

Footnote	Description	Functionality
1	Change Location Text Area	As text is entered into field auto-fill areas populate with best guess for matching content
2	Auto Fill Area	Lines are populated with best guess for content matching Change Location Text Area. Tapping a line, searches for that tow destination and displays on map



Current location (logged out)



Footnote	Description	Functionality
1	Change Location Text Area	Opens Change location
2	Add Details tap-area	Opens Add Location Info screen



Choose service logged out

The screenshot shows a mobile application interface for choosing a service. At the top, there is a back button, a title 'Service', and a cancel button. Below this is a location box containing '2000 Allstate Parkway, Nort...' with an 'X' icon to clear it. The main area is titled '1. Select a Service'. It lists five service options, each with a crossed-out square icon and a numbered callout box:

- Flat Tire (callout box 2)
- Car Won't Start (callout box 3)
- Locked Out (callout box 4)
- Need Fuel (callout box 5)
- Tow (callout box 6)

Below the service list is a question: 'Have a motorcycle, RV, or don't see your vehicle listed?'. Underneath this is a blue link: 'Call your Allstate Roadside Assistance Representative now.' A callout box 7 is positioned above this link. At the bottom of the screen is a grey 'More' button.

Footnote	Description	Functionality
1	Location Box	At any point, tap to return to Current Location screen
2	Flat Tire Service tappable row	Opens Triage (4 tires)2 screen
3	Car Won't Start tappable row	Opens Triage (Battery) 1 screen
4	Locked Out Service tappable row	Opens Triage (Lockout) screen
5	Car Won't Start tappable row	Opens Triage (Fuel) screen





Footnote	Description	Functionality
6	Tow tappable row	Opens Towing Destination screen.
7	Call link	Places call to CSR.





Choose/add Vehicle logged out

Back Vehicle Cancel

2000 Allstate Parkway, Nort... X

Service Request Details

Service: Flat Tire

2. Select Vehicle:

Year 2 Choose year 3 1

Make 5 Choose make 6 4

Model 8 Choose model 9 7

Color 11 Choose color 12 10

Have a motorcycle, RV, or don't see your vehicle listed?

[Call your Allstate Roadside Assistance Representative now.](#) 13

More

Footnote	CMID	Description	Functionality	Widget Type
1		Select Year picker	Allows customer to pick a year for the vehicle	
2	31.18.01			Text Field Label
3	31.18.02			Text Field Hint
4		Select Make picker	Allows customer to pick a Make for the vehicle based on Year (picker appears as in Choose/add Vehicle Logged out 2)	





Footnote	CMID	Description	Functionality	Widget Type
5	31.18.03			Text Field Label
6	31.18.04			Text Field Hint
7		Select Model picker	Allows customer to pick a Model for the vehicle based on Year and Make	
8	31.18.05			Text Field Label
9	31.18.06			Text Field Hint
10		Select Color picker	Allows customer to pick a Color for the vehicle based on Year, Make, and Model	
11	31.18.07			Text Field Label
12	31.18.08			Text Field Hint
13		Call link	Places call to CSR.	





Choose/add Vehicle logged out 2

Back Vehicle Cancel

2000 Allstate Parkway, Nort... X

Service Request Details

Service: Flat Tire

2. Select a Vehicle:

Year	2007
Make	1
Crosster	
Crosstrek	
Forester	
Legacy	✓
Outback	
Outback SL	
Other Vehicle	
Model	Choose model
Color	Choose color

Next 2

Have a motorcycle, RV, or don't see your vehicle listed?

[Call your Allstate Roadside Assistance Representative now.](#) 3

More



Footnote	CMID	Description	Functionality
1		Make Picker	This is the format for the iOS picker -- it should be consistent across Year, Make, Model, and Color
2	31.18.09	Next Button	Directs user to Choose/add Driver logged out screen.
3		Call link	Places call to CSR.





Weight Class logged out

[Back](#) [Type](#) [Cancel](#)

2000 Allstate Parkway, Nort... [X](#)

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue

3. Is Your Vehicle:

Larger and heavier than a standard passenger vehicle?

Carrying items that would increase the weight?

[Continue](#)

Footnote	Description	Functionality
1	Info icon	Opens Weight Class Information screen
2	Switch	"Yes/ No" switch defaults to "No."
3	Info icon	Opens Upfits Information screen
4	Button	"Yes/ No" switch defaults to "No."
5	Button	Directs user to Choose/add Driver screen.





Choose/add Driver logged out

Driver 1 Cancel

2000 Allstate Parkway, Nort... X

Service: Flat Tire
Vehicle: 2007 Subaru Forester
Color: Blue 
Weight: Standard Passenger Car

4. Enter Driver Information 2

3 First Name 4 Jennifer

5 Last Name 6 Enter last name

7 Phone Number 8 (###) #### - #####

Next

More

Footnote	CMID	Description	Functionality	Widget Type
1	31.19.01			Screen Title
2	31.19.02			Header
3	31.19.03	First Name Label		Text Field Label
4	31.19.04	First Name Filled Field	On tap, keyboard slides from bottom.	Text Field Hint
5	31.19.06	Last Name Label		Text Field Label
6	31.19.07	Last Name Empty Field	On tap, keyboard slides from bottom.	Text Field Hint
7	31.19.09			Text Field Label





Footnote	CMID	Description	Functionality	Widget Type
8	31.19.10			Text Field Label





Add Location Info

1 Back Service 2 Cancel

Additional Location Details
Enter additional details about your location that makes finding you easier.

3 Enter details to help us find you

4 Submit

Footnote	CMID	Description	Functionality	Widget Type
1	31.20.01			Screen Title
2	31.20.02			Descriptive Text
3	31.20.03	Large Text Field	On tap display keyboard as shown in Add Location Info (text input)	Text Field Hint
4	31.20.04	Submit Button	Directs back to originating screen.	Button Text



Add Location Info (text input)

[<> Back](#) Service [Cancel](#)

Additional Location Details
Enter additional details about your location that makes finding you easier.

I am located nea|

Q W E R T Y U I O P
A S D F G H J K L
↑ Z X C V B N M 
123   space return





Checkout (logged out)

Confirm 1 Cancel

2000 Allstate Parkway, Nort... X

Jacobs Tow and Gas
1.18 mi Open Now

Service Request Details

Service: Tow 2

Destination: 2222 N. Waffle Road 3
Chicago, IL 60666 4

Vehicle: 2007 Subaru Forester 5

Color: Blue 6

Weight: Standard Passenger Car

Driver: John Smith

Phone: (312) 222 - 2222

Estimated Total \$25.00 7

24 Motor Club Member, but not a policy holder? Call Now! 8

AMC Logo 9

Proceed to Payment 10

More

Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

71 OF 227



Footnote	CMID	Description	Functionality	Widget Type
1	31.21.01			Screen Title
2		Tow Location Details	Only shown if Service is Tow	
3	31.21.02			Header
4		Edit Icon	Opens Checkout Information screen	
5	31.21.03			Dynamic Text
6		Tow Destination	Only show if Service is "Tow"	
7	31.21.04			Dynamic Text
8		Call Icon	Tapping places call to TBD Phone number.	
9	31.21.05			Descriptive Text
10	31.21.06	Button	Opens Locating Provider Screen	Button Text





Payment

Back Payment 1 Cancel

Estimated Total \$25.00 2

Card Info 3

First Name 4 5 6 Jane

Last Name 7 8 9 Smith

Card Number 10 11 12 13 _____ - _____ - _____ - _____

Expiry Date 14 15 16 _____ / _____

Zip Code 17 18 Enter zip code

Confirmation Delivery Method 19 20 21 22 Enter email

Pay Now 22

More

Footnote	CMID	Description	Functionality	Widget Type
1	31.22.01			Screen Title
2	31.22.02			Dynamic Text
3	31.22.03			Descriptive Text
4		First Name Field	Should be populated via driver details but may be changed on-tap (display keyboard)	





Footnote	CMID	Description	Functionality	Widget Type
5	31.22.04			Text Field Label
6	31.22.05			Text Field Hint
7		Last Name Field	Should be populated via driver details but may be changed on-tap (display keyboard)	
8	31.22.07			Text Field Label
9	31.22.08			Text Field Hint
10		Card Number Field	On-tap display numerical entry keyboard	
11	31.22.10			Text Field Hint
12	31.22.11			Text Field Hint
13		Expiry Date Field	On-tap display numerical entry keyboard	
14	31.22.14			Text Field Label
15		Zip Code Field	On-tap display numerical entry keyboard	
16	31.22.17			Text Field Label
17	31.22.18			Text Field Hint
18	31.22.21			
19		Email Field	On-tap display keyboard	
20	31.22.22			Text Field Label
21	31.22.23			Text Field Hint
22	31.22.26	Pay Now Button	Directs user to Locating Provider screen.	Button Text





Payment Info complete

[Back](#) **Payment** [Cancel](#)

Estimated Total \$25.00

Card Info

First Name Jane

Last Name Smith

Card Number 1234 - 5678 - 1029 - 3847

Expiry Date 01 / 2019

Zip Code 60606

Confirmation Delivery Method

Email janesmith@gmail.com

1
Pay Now

[More](#)

Footnote	Description	Functionality
1	Pay Now Button	Directs user to Locating Provider screen.



In-Line Error Handling

Back Payment Cancel

Estimated Total \$25.00

Card Info VISA MASTERCARD AMEX DISCOVER

First Name Jane

Last Name Smith

Card Number 1234 - 5678 - 1029 - 3847

Expiry Date 01 / 2019

Zip Code 60606

Confirmation Delivery Method

Email janesmith@gmail.com
Invalid email address 1

Pay Now

More

Footnote	Description	Functionality
1	Error Messaging	An in-line error message will appear for any form field that is not validated.



Checkout (logged in)

[Back](#) **Confirm** [Cancel](#)

2000 Allstate Parkway, Nort... [X](#)

Jacobs Tow and Gas
1.18 mi Open Now

Service Request Details [Edit](#)

Service: Tow 3

Destination: 2222 N. Waffle Road
Chicago, IL 60666

Vehicle: 2007 Subaru Forester

Color: Blue

Weight: Standard Passenger Car

Driver: John Smith

Phone: (312) 222 - 2222

Available Benefits: \$XX.xx 4

This is an estimate of your total to benefits. All overages must be payed directly to the service provider upon completion of your requested service. 5

Email Address 7 Enter email 8 6

Confirm 9

More



Footnote	CMID	Description	Functionality	Widget Type
1		Tow Location Details	Only shown if Service is Tow	
2		Edit Icon	Opens Checkout Information screen	
3		Tow Destination	Only show if Service is "Tow"	
4	31.23.01			Dynamic Text
5	31.23.02			Descriptive Text
6		Email Field	On-tap display keyboard	
7	31.23.03			Text Field Label
8	31.23.04			Text Field Hint
9		Button	Directs user to Locating Provider Screen	





Edit Vehicle, Service & Driver Selection

Back Edit Cancel

2000 Allstate Parkway, Nort... X

Edit Service Request Details

Service	Flat Tire	
Vehicle	2007 Subaru Forester	
Color	Blue	
Weight	Standard Passenger Car	
Driver	John Smith	
Phone	(312) 222 - 2222	

Save Updates

More

Footnote	CMID	Description	Functionality	Widget Type
1	31.24.01			Screen Title
2	31.24.02			Header
3		Select Service Picker	Opens Choose Service screen	
4	31.24.03			Descriptive Text
5		Select Vehicle Picker	Opens Choose Vehicle screen	



Footnote	CMID	Description	Functionality	Widget Type
6	31.24.04			Descriptive Text
7		Select Vehicle Picker	Opens Choose Vehicle screen	
8	31.24.05			Descriptive Text
9		Vehicle Weight Picker	Opens Vehicle Weight Class screen	
10	31.24.06			Descriptive Text
11		Select Driver Picker	Opens Choose Driver screen. If user edits driver information, contact phone number information is not persisted.	
12	31.24.07			Descriptive Text
13		Select Vehicle Picker	Opens Choose Vehicle screen	
14	31.24.08			Descriptive Text
15	31.24.09	Button	Saves Service Updates	Button Text





Locating Provider

Locating Provider 1

2 Our Service Request number is 123456. Please don't leave the page while we're locating a Service Provider. 3

Vehicle Safety Tips

4 Safety Tip Image

Placeholder for Safety Tip Image

Placeholder for Safety Tip Content

Footnote	CMID	Description	Functionality	Widget Type
1	31.25.01			Screen Title
2		Loading Interstitial	Loading interstitial.	
3	31.25.02			Dynamic Text
4		Safety Tips	Displays safety tips from Roadside Safety Tips area	





CSR Finding Provider

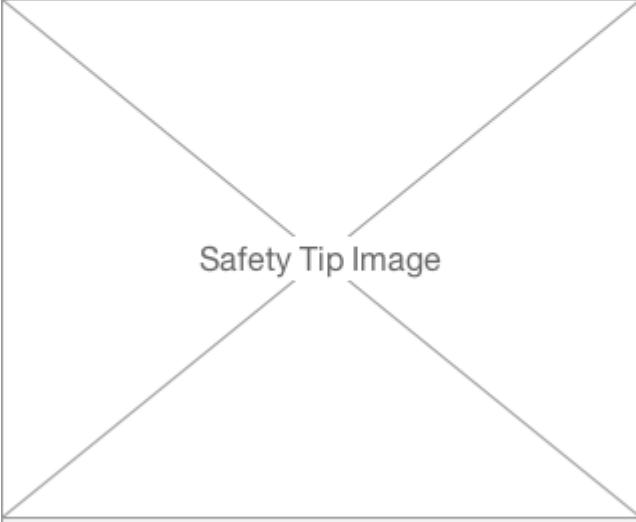
Locating Provider

1



We are currently searching
for a Service provider in your
area, Please wait...

Vehicle Safety Tips



Safety Tip Image

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas.

Footnote	Description	Functionality
1	Searching alert	Displays search messaging to user while provider search is being performed.





CSR Finding Provider 2

< Back Locating Provider Cancel 1

Sorry, We are still searching
for a Service provider in your
area, Please wait...

Vehicle Safety Tips

Safety Tip Image

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas.

Footnote	CMID	Description	Functionality	Widget Type
1	31.25.02a	Searching alert	Displays search messaging to user while provider search is being performed. If no results are found, user is directed to Provider Not Found screen.	Dynamic Text



Provider Not Found

Locating Provider 1 Cancel

We could not locate a provider.
We're searching for a provider and will call you in a few minutes. If you don't receive a call, please call [Allstate](#). 3

Your Service Request No. is XXXXXXXXX.

Vehicle Safety Tips

Safety Tip Image

Placeholder for a safety tip image.

Placeholder for a safety tip text block.

Footnote	CMID	Description	Functionality	Widget Type
1	31.25.03			Screen Title
2	31.25.04			Dynamic Text
3		Button	Places call on behalf of customer	



Book Service (logged in)

Back Book Service Cancel

Service: Tow²

EST. Arrival: 12:30pm³

Destination: Jacobs Tow and Gas⁴

Est. Due: \$XX.xx⁵ 6

Available Benefits: \$XX.xx

Est. Fee: \$XX.xx

Provider: Tow Squad⁷
(847) 555 - 5555

Please book the service before your Service Request expires⁸ 9

60 10

Book Service

Footnote	CMID	Description	Functionality	Widget Type
1	31.26.01			Screen Title
2	31.26.02			Dynamic Text
3	31.26.03			Dynamic Text
4	31.26.04			Dynamic Text
5	31.26.05			Dynamic Text
6		Fee Details dropdown	Defaults to closed; User can tap to open fee details.	
7	31.26.06			Dynamic Text
8		Countdown Timer	Countdown timer displaying how long customer has to book service.	
9	31.26.08			Descriptive Text





Footnote	CMID	Description	Functionality	Widget Type
10	31.26.09	Book Service Button	Directs customer to ETA Reminder screen.	Button Text



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

86 OF 227



Book Service (logged out)

[Back](#) Book Service [Cancel](#)

Service: Tow

EST. Arrival: 12:30pm

Destination: Jacobs Tow and Gas

Est. Total: \$XX.X¹

Card Ending: 8434

Provider: **Tow Squad**
(847) 555 - 5555

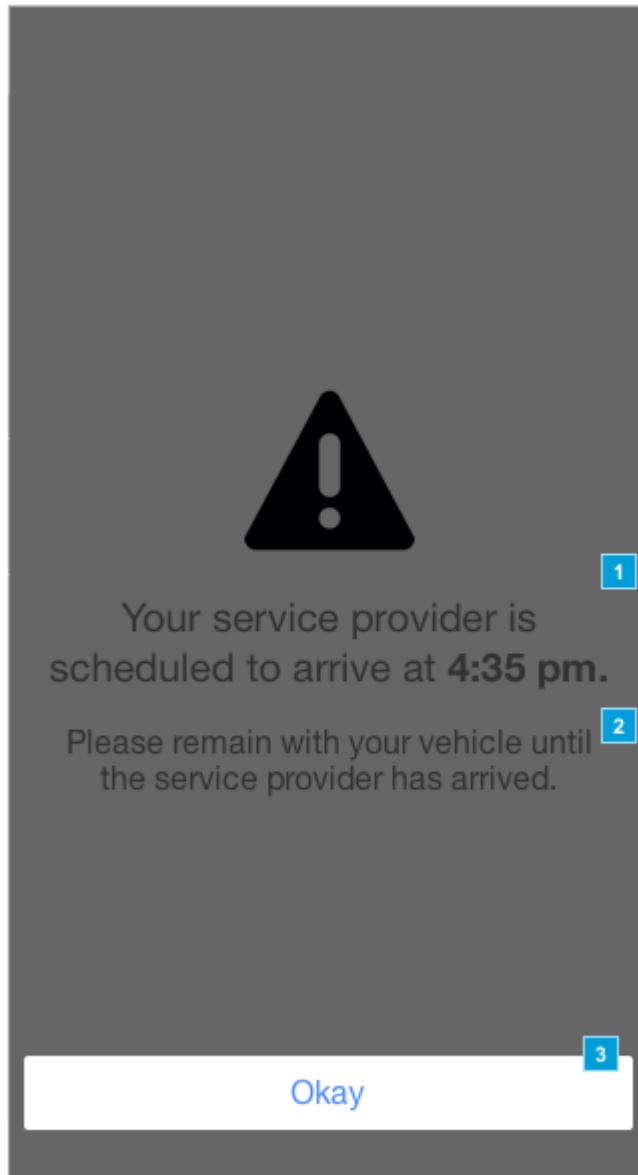
2 Please book the service before your
Service Request expires

3 Book Service

Footnote	CMID	Description	Functionality	Widget Type
1	31.26.10			Dynamic Text
2		Countdown Timer	Countdown timer displaying how long customer has to book service.	
3		Book Service Button	Directs customer to ETA Reminder screen.	



ETA Reminder



Footnote	CMID	Description	Functionality	Widget Type
1	31.27.01			Dynamic Text
2	31.27.02			Descriptive Text
3	31.27.03	Okay Button	Dismisses ETA Reminder and proceeds to Service In Progress (No GPS) or Service In Progress (Map View).	Button Text



Service In Progress (Share)

Service in Progress 

Your Requested Service Details

Status: Waiting for Driver 

EST. Arrival: 12:30pm

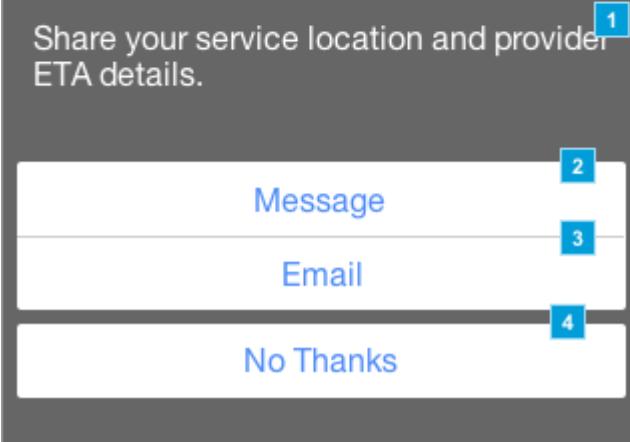
Provider: **Tow Squad**
(847) 555 - 5555

Service: Tow

Est. Total \$XX.xx

Destination: Jacobs Tow and Gas

Share your service location and provider ETA details.


1. Message
2. Email
3. No Thanks

Footnote	CMID	Description	Functionality	Widget Type
1	31.28.01	Share Service Overlay	The Share Service Overlay automatically appears on the Service in Progress screen after the user has been on this screen for X amount of time.	Descriptive Text
2	31.28.02	Message Button	Copies link to web view of provider tracking and copies into message	Button Text
3	31.28.03	Email Button	Copies link to web view of provider tracking and copies into email	Button Text
4	31.28.04	No Thanks Button	Dismisses share option and proceeds to Service In Progress (No GPS) or Service In Progress (Map View)	Button Text



Service In Progress (No GPS)

Service in Progress 1 2

Your Requested Service Details 3

Status: Waiting for Driver 4 5 6

EST. Arrival: 12:30pm 7

Provider: **Tow Squad** 8
(847) 555 - 5555

Service: Tow 9

Est. Total \$XX.X^A 10

Destination: Jacobs Tow and Gas 11

Call ID 12
Number: 129274782835

13 Get a Taxi

14 Cancel Requested Service

More

Footnote	CMID	Description	Functionality	Widget Type
1	31.28.05			Screen Title
2		Share Icon	Prompts Service In Progress Share screen	
3	31.28.06			Header
4		Service Request Details	Dynamic details based on Driver status and ETA	
5	31.28.07			Dynamic Text
6		Refresh Icon	Refresh Service Request details area	
7	31.28.08			Dynamic Text
8	31.28.09			Dynamic Text





Footnote	CMID	Description	Functionality	Widget Type
9	31.28.10			Dynamic Text
10	31.28.11			Dynamic Text
11	31.28.12			Dynamic Text
12	31.28.13	Call ID Number	Service request number to be used when communicating with CSR	Dynamic Text
13	31.28.14	Taxi Icon/Message	Prompts Service ETA Reminder screen	Tappable Row
14	31.28.15	Button	Cancels service	Button Text





Service In Progress (Map View)

Service in Progress

2000 Allstate Parkway, Northbrook IL 60606

View Details

Your Requested Service Details

Status: Waiting for Driver

EST. Arrival: 12:30pm

Provider: **Tow Squad**
(847) 555 - 5555

Service: Tow

More

Destination: Jacobs Tow and Gas

Call ID
Number: 129274782835

Get a Taxi

Cancel Requested Service

A vertical red arrow points downwards from the map area through the service details and provider information to the 'More' section.

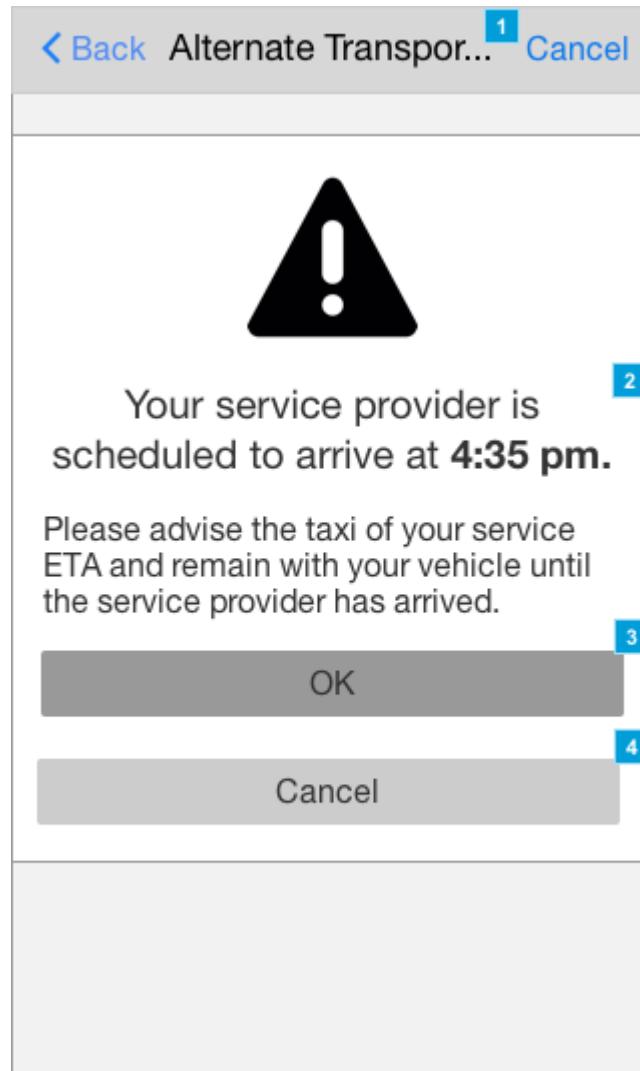


Footnote	Description	Functionality
1	Share Icon	Prompts Service In Progress Share screen
2	View Details	Displayed if customer has added information; User can view details entered on Add Location screen.
3	Scroll Space for text information	
4	Service Request Details	Dynamic details based on Driver status and ETA
5	Refresh Icon	Refresh Service Request details area
6	Call ID Number	Service request number to be used when communicating with CSR
7	Taxi Icon/Message	Prompts Service ETA Reminder screen
8	Button	Cancel service





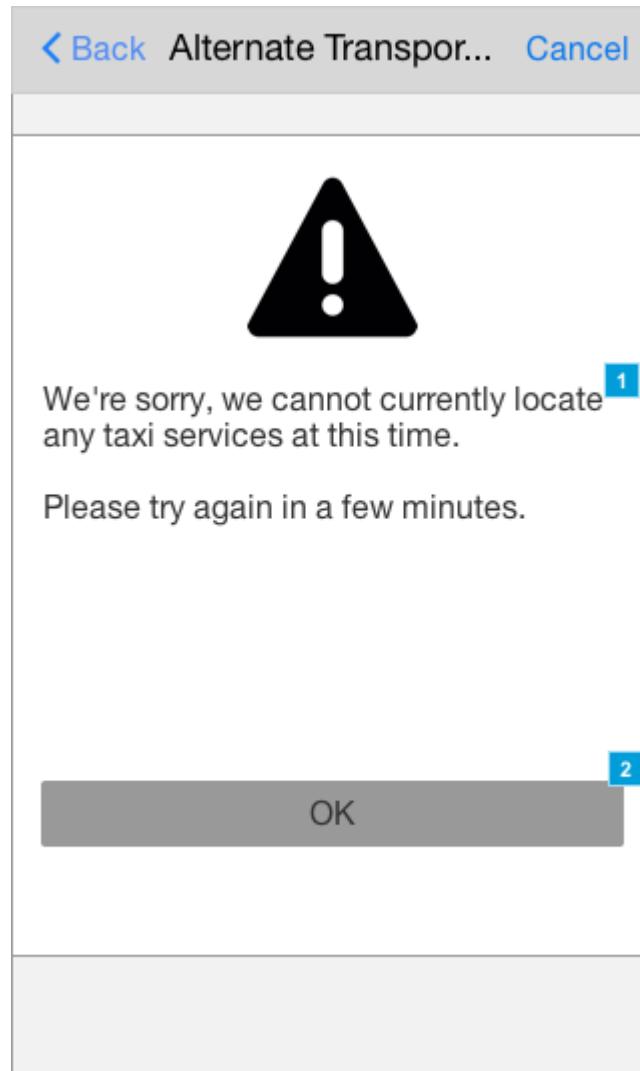
Service ETA Reminder



Footnote	CMID	Description	Functionality	Widget Type
1	31.28.17			Screen Title
2	31.28.18	Service ETA Message	Dynamic text displays service provider ETA	Dynamic Text
3	31.28.19	Button	Proceed to Taxi Provider List	Button Text
4	31.28.20	Button	Return to originating screen	Button Text



No Taxi Error Message



Footnote	CMID	Description	Functionality
1	31.28.21		
2		Button	Return to originating screen



Taxi Provider List

Back Alternate Transport... Cancel

Metro Jet	2	3	
Flash Cab	4	5	
Blue Bird Taxi	6	7	
Cash Cab	8	9	
Ace Cab	10	11	
Top Cab	12	13	
		14	

Footnote	CMID	Description	Functionality	Widget Type
1	31.29.01			Screen Title
2	31.29.02		On tap, Open detailed taxi company information	Dynamic Text
3		Button	Place call to taxi service immediately.	
4		Tappable Row	Open detailed taxi company information	
5		Button	Place call to taxi service immediately.	
6		Tappable Row	Open detailed taxi company information	
7		Button	Place call to taxi service immediately.	
8		Tappable Row	Open detailed taxi company information	
9		Button	Place call to taxi service immediately.	
10		Tappable Row	Open detailed taxi company information	





Footnote	CMID	Description	Functionality	Widget Type
11		Button	Place call to taxi service immediately.	
12		Tappable Row	Open detailed taxi company information	
13		Button	Place call to taxi service immediately.	
14	31.29.03	Button	Return to originating screen	Button Text





Taxi Details

< Back Alternate Transport... Cancel

1	Metro Jet	2	
3	Flash Cab	4	
5	Blue Bird Taxi 5200 North Otto Avenue Chicago, IL 60567 (312) 555-3317	6	
9	Cash Cab	10	
11	Ace Cab	12	
13	Top Cab	14	
15 Cancel			

Footnote	CMID	Description	Functionality	Widget Type
1		Tappable Row	Open detailed taxi company information	
2		Button	Place call to taxi service immediately.	
3		Tappable Row	Open detailed taxi company information	
4		Button	Place call to taxi service immediately.	
5		Tappable Row	Collapse detailed taxi company information	
6		Button	Place call to taxi service immediately.	
7	31.29.04			Dynamic Text





Footnote	CMID	Description	Functionality	Widget Type
8		Button	Place call to taxi service immediately.	
9		Tappable Row	Open detailed taxi company information	
10		Button	Place call to taxi service immediately.	
11		Tappable Row	Open detailed taxi company information	
12		Button	Place call to taxi service immediately.	
13		Tappable Row	Open detailed taxi company information	
14		Button	Place call to taxi service immediately.	
15		Button	Return to originating screen	





Call Taxi

Back Alternate Transpor... Cancel

Metro Jet

Flash Cab

Blue Bird Taxi
5200 North Otto Avenue
Chicago, IL 60567

Blue Bird Taxi

Call 312-555-3317?

2 3

Cancel Call

Ace Cab

Top Cab

Cancel

Footnote	CMID	Description	Functionality	Widget Type
1	31.29.05			Confirmation Modal
2		Button	Return to originating screen	
3		Button	Open native phone and place call	



Continue PPU or Call CSR

[Back](#) Our Apologies! [1 Cancel](#)

Our apologies!
We could not locate your policy
information. If you wish, you may
continue
as Pay Per-Use,
or call your
Service Representative.

[3 Continue as Pay-Per-Use](#)

[4 Call 1-800-XXX-XXXX](#)

Footnote	CMID	Description	Functionality	Widget Type
1	31.30.01			Screen Title
2	31.30.02			Descriptive Text
3	31.30.03	Button	Return to originating screen	Button Text
4	31.30.04	Button	Place call on behalf of customer to TBD	Button Text



Rate Provider/ Rate Allstate

1 Rate Us Close

2 Thank you for using our service!

3 We hope you've had a pleasant experience.
Please rate the driver who assisted you as
well as your overall experience with Allstate
Roadside.

4 Andrew Smith

5 ★★☆☆☆

6 Allstate Roadside Assistance

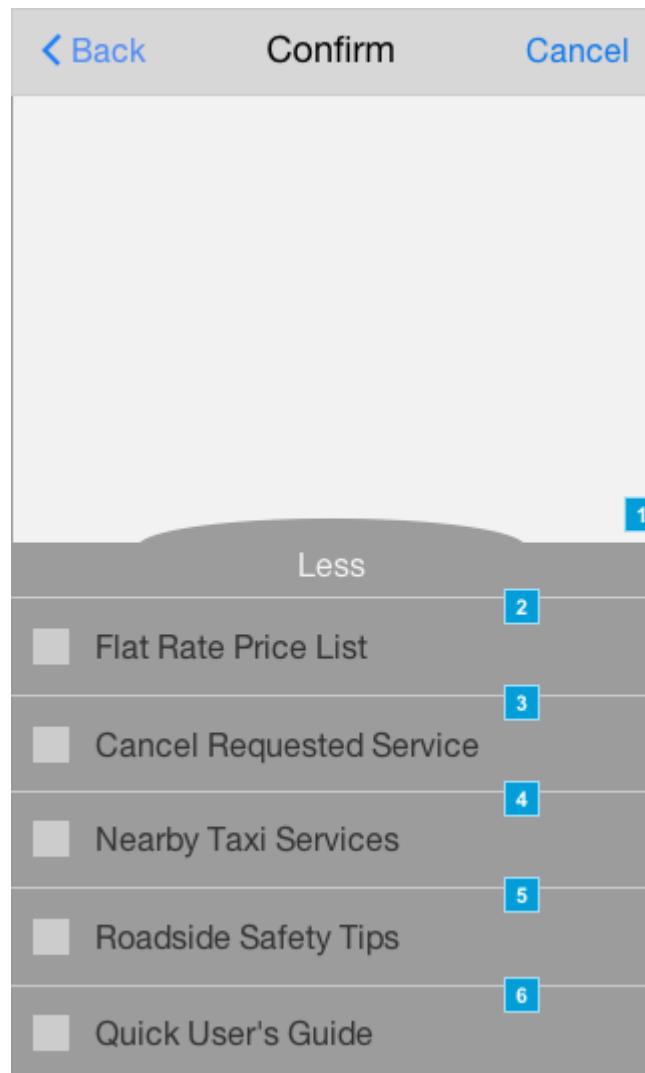
7 ★★☆☆☆

8 Submit

Footnote	CMID	Description	Functionality	Widget Type
1	31.31.01			Screen Title
2	31.31.02			Header
3	31.31.03			Descriptive Text
4	31.31.04	Provider Name	Show provider name	Dynamic Text
5		Tappable Stars	Highlight number of stars selected	
6	31.31.05			Descriptive Text
7		Tappable Stars	Highlight number of stars selected	
8	31.31.06	Button	Return to My Account screen	Button Text



Drawer Navicon (Open)



Footnote	CMID	Description	Functionality	Widget Type
1		Roadside Assistance Menu	Shown at the bottom of many screens. Tap "Less" or swipe down on menu to collapse.	
2	31.32.01	Flat Rate Price List menu option	Directs user to Interactive Price List screen	Menu Item
3	31.32.02	Cancel Service Request Button	Only shown if service request is booked	Menu Item
4	31.32.03	Nearby Taxi Services	Only shown after service is booked	Menu Item
5	31.32.04	Roadside Safety Tips menu option	Directs user to Roadside Safety Tips screen	Menu Item
6	31.32.05	Quick User Guide menu option	Directs user to Quick User Guide screen	Menu Item



Exit Service Alert

Back Current Location Cancel

Additional Location Details
Enter additional details about your location that makes finding you easier.

I am located nea|

1 Discard Existing Data

2 Resume Service Request

Footnote	CMID	Description	Functionality	Widget Type
1	31.33.01	Button	Abandon service request data and go to menu choice	Button Text
2	31.33.02	Button	Resume service request flow	Button Text



Android

Android Detailed Wires



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

105 OF
227



Home Screen

The image shows the home screen of the Allstate mobile application. At the top, there is an "Allstate Logo" and an "i" icon. Below that is a "My Account Login" section with fields for "Enter User ID" and "Enter Password". There is a checked checkbox for "Save User ID" and a note: "* You may log in using your existing Allstate MyAccount Login ID and Password." A blue "1" is in a box next to the note. A "Log In" button is below the password field. Below the login section are three links: "Roadside & Accident Support", "Find an Allstate Agent", and "Contact Us", each with a small icon.

Allstate Logo

i

My Account Login

Enter User ID

Enter Password

Save User ID

* You may log in using your existing Allstate MyAccount Login ID and Password. 1

Log In

Forgot your [user ID](#) or [password](#)?
Need to create an account? [Register now](#)

Roadside & Accident Support

Find an Allstate Agent

Contact Us

Footnote	CMID
1	1.0.10



Get Help Now

The screenshot shows a mobile application interface for Allstate Roadside Assistance. At the top, there's a header bar with a back arrow and the word "Roadside". Below this is a main content area with a title "Roadside" and a section titled "Allstate Roadside Assistance". Inside this section, there's a message: "Car break down? Need help now? Emergency roadside assistance is open to everyone." followed by a "Get Help NOW" button. Two numbered callouts point to these elements: "1" points to the message, and "2" points to the button. The rest of the screen displays various service icons and sections like "Auto How-To's", "Gas Finder", "Parking Reminder", "Accident Support", "Capture Accident Info", "Accident Checklist", "View / Update Saved Accidents" (which has a "1" badge), and "Learn about Auto Claims".

Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	7.0.02			Descriptive Text
2	7.0.03	Get Help Now button	Open Intro Screen Logged in or Not Logged in based on customer state.	Button Text





Get Help Now (Logged Out)

The screenshot shows the 'Roadside' section of the Allstate mobile application. At the top, there's a navigation bar with a back arrow and the word 'Roadside'. Below it is a header with the word 'Roadside' and a sub-section title 'Allstate Roadside Assistance'. A message states: 'Car break down? Need help now? Emergency roadside assistance is open to everyone.' A large button labeled 'Get Help NOW' is centered below the message. Three numbered callouts point to specific features: '24' points to a 24-hour service icon; '1' points to the 'Get Help NOW' button; and '3' points to a note for non-policyholders. To the right of the 'Get Help NOW' button is an 'AMC Logo' icon. The main content area is divided into sections: 'Auto How-To's', 'Gas Finder', 'Parking Reminder', 'Accident Support', and 'Learn about Auto Claims'. Each section has an icon and a descriptive label.

Roadside

Allstate Roadside Assistance

Car break down? Need help now? Emergency **1**
roadside assistance is open to everyone.

Get Help NOW **2**

3 Motor Club Member,
but not a policy
holder? Call Now!

AMC
Logo

Auto How-To's

Gas Finder

Parking Reminder

Accident Support

Capture Accident Info

Accident Checklist

View / Update Saved Accidents **1**

Learn about Auto Claims



Footnote	CMID	Description	Functionality	Widget Type
1	7.0.02			Descriptive Text
2	7.0.03			Button Text
3		Call Icon	Tapping places call to TBD Phone number.	



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

110 OF
227



Roadside Safety Tips 1



Footnote	CMID	Description	Functionality	Widget Type
1	31.0.01			Screen Title
2	31.0.02			Header
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 4 screen	
4		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
5	31.0.03			Descriptive Text



Roadside Safety Tips 2

12:30

← Roadside Tips

Get Out of Traffic

1

2

3

Illustrative Image

1 2 3 4

4

Look for street or freeway signs, restaurants, milemarkers or other surrounding markers.

Footnote	CMID	Description	Functionality	Widget Type
1	31.0.04			Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 4 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
4	31.0.05			Descriptive Text



Roadside Safety Tips 3

12:30

← Roadside Tips

Remain In Your Vehicle

1

2

3

Illustrative Image

○ ○ ● ○

4

Look for street or freeway signs, restaurants, milemarkers or other surrounding markers.

Footnote	CMID	Description	Functionality	Widget Type
1	31.0.06			Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 4 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
4	31.0.07			Descriptive Text



Roadside Safety Tips 4

12:30

← Roadside Tips

Unable to Move Vehicle to Side? 1

2 3

Illustrative Image

○ ○ ○ ●

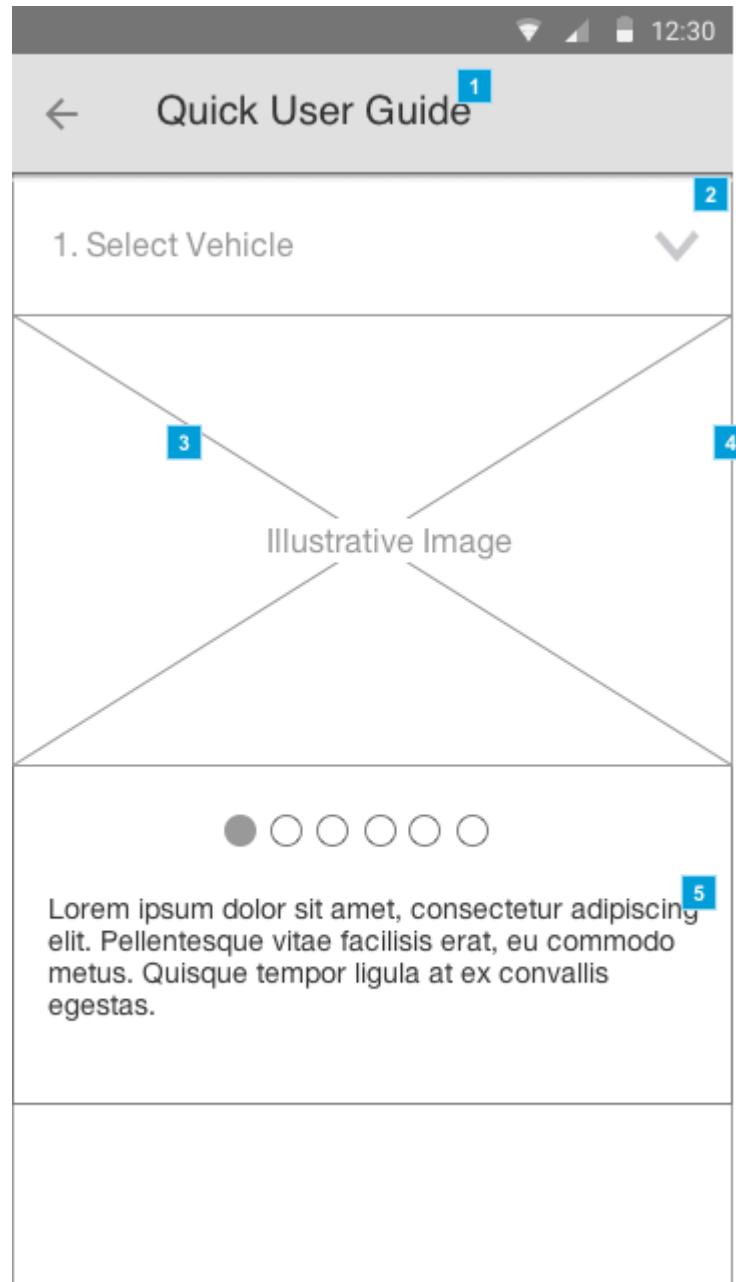
4

Look for street or freeway signs, restaurants, milemarkers or other surrounding markers.

Footnote	CMID	Description	Functionality	Widget Type
1	31.0.08			
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 4 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
4	31.0.09			Descriptive Text



Quick User Guide 1

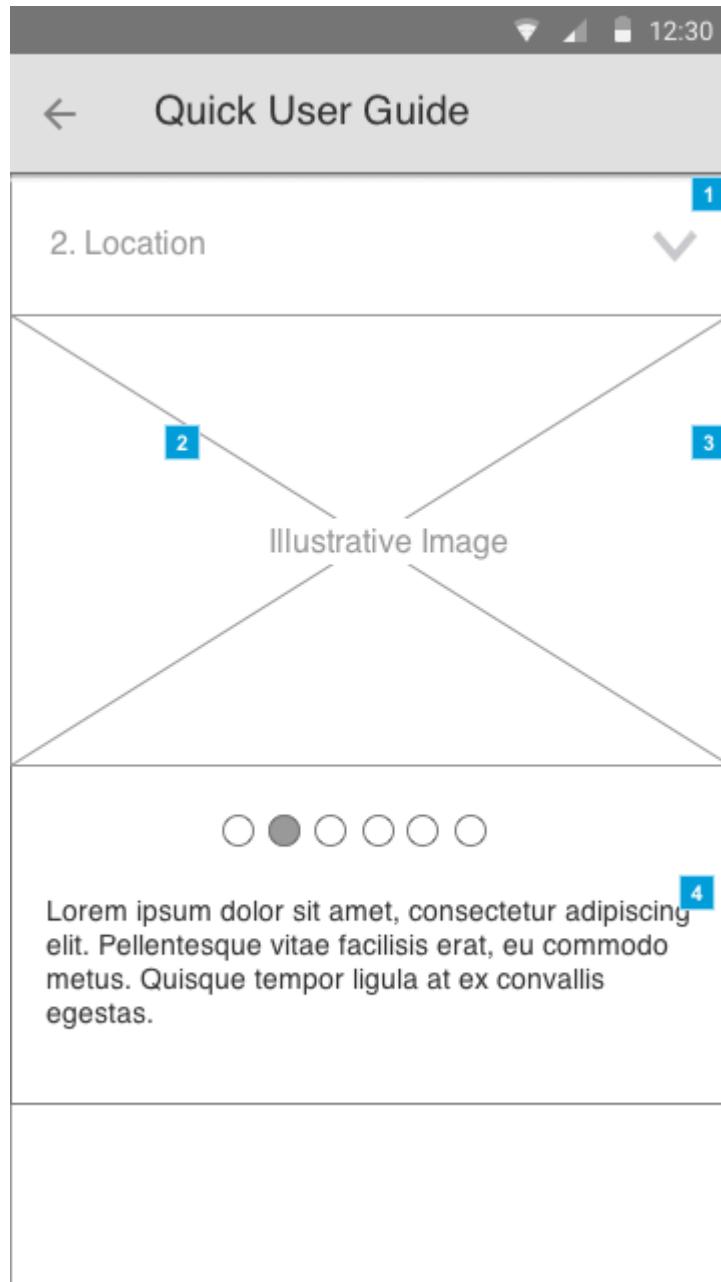


Footnote	CMID	Description	Functionality	Widget Type
1	31.2.01			Screen Title
2	31.2.02	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 6 screen	
4		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
5	31.2.03			Descriptive Text





Quick User Guide 2



Footnote	CMID	Description	Functionality	Widget Type
1	31.2.04	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 6 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
4	31.2.05			Descriptive Text



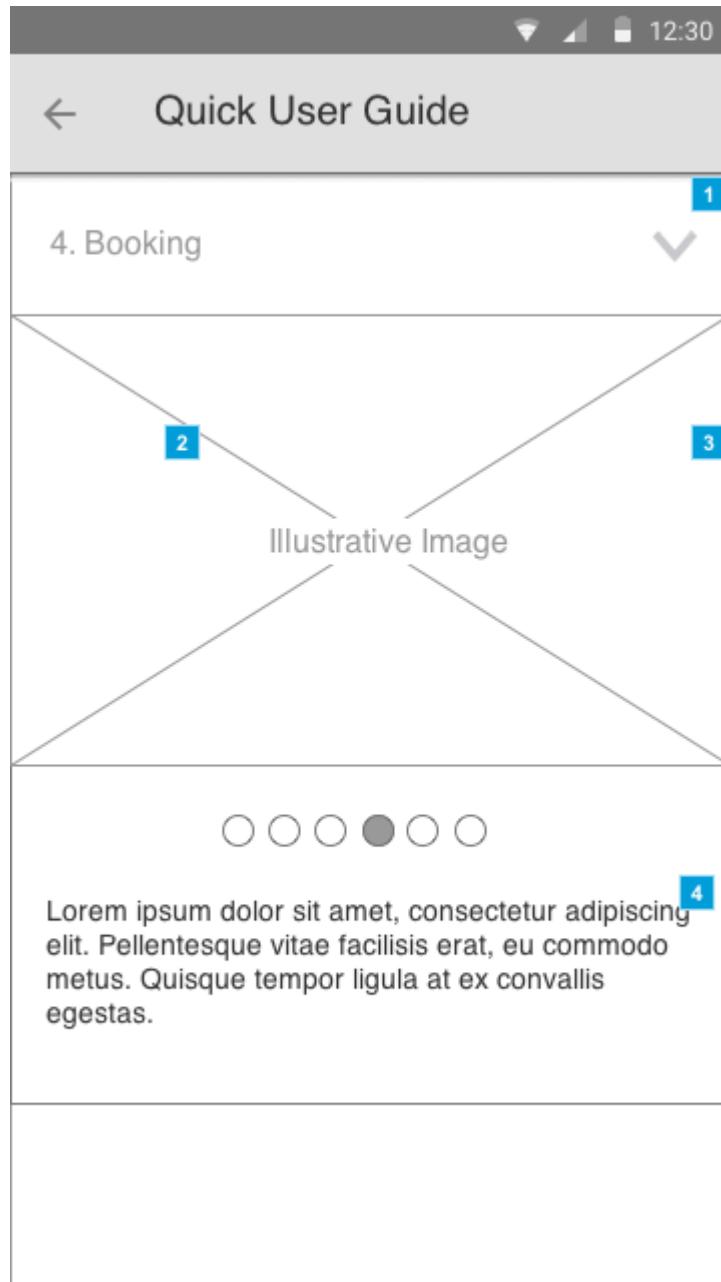
Quick User Guide 3



Footnote	CMID	Description	Functionality	Widget Type
1	31.2.06	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 6 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
4	31.2.07			Descriptive Text



Quick User Guide 4



Footnote	CMID	Description	Functionality	Widget Type
1	31.2.08	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 6 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
4	31.2.09			Descriptive Text



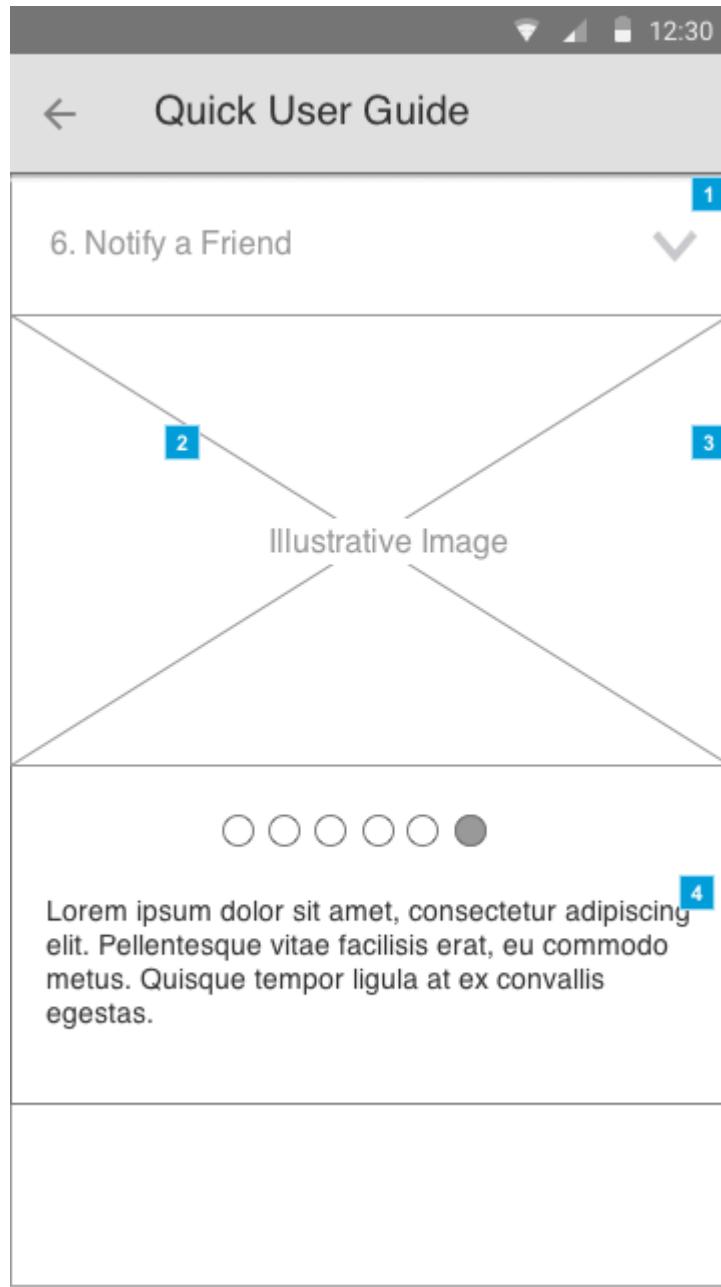
Quick User Guide 5



Footnote	CMID	Description	Functionality	Widget Type
1	31.2.10	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 6 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
4	31.2.11			Descriptive Text



Quick User Guide 6



Footnote	CMID	Description	Functionality	Widget Type
1	31.2.12	Page Title and Dropdown Menu	Opens dropdown with all Quick User Guide screens listed.	Header
2		Swipe or Tap Area	Directs user to Roadside Safety Tip 6 screen	
3		Swipe or Tap Area	Directs user to Roadside Safety Tip 2 screen	
4	31.2.13			Descriptive Text



Flat Rate Price List

The screenshot shows a mobile application titled "Price List" with a back arrow. The main content area is titled "Flat Rate Service Price List". It contains two sections of text and a table of flat rates. A large "More" button is at the bottom.

A flat rate is offered for all services. Extra fees apply for excess towing mileage. For other services, the cost of parts will be added if applicable.	3
Make sure to log in and select the vehicle needing service, to see how much coverage you have.	4
Roadside Service Flat Rates	4
Locked Out	\$45
Flat Tire	\$25
Car Won't Start	\$25
Need Fuel <i>Up to 3 gallons</i>	\$30
Tow <i>After 10 miles, add per mile</i>	\$55 + \$1.40/mi
More	



Footnote	CMID	Widget Type
1	31.3.01	Screen Title
2	31.3.02	Header
3	31.3.03	Descriptive Text
4	31.3.04	Header
5	31.3.05	Descriptive Text
6	31.3.06	Descriptive Text
7	31.3.07	Descriptive Text
8	31.3.08	Descriptive Text
9	31.3.09	Descriptive Text



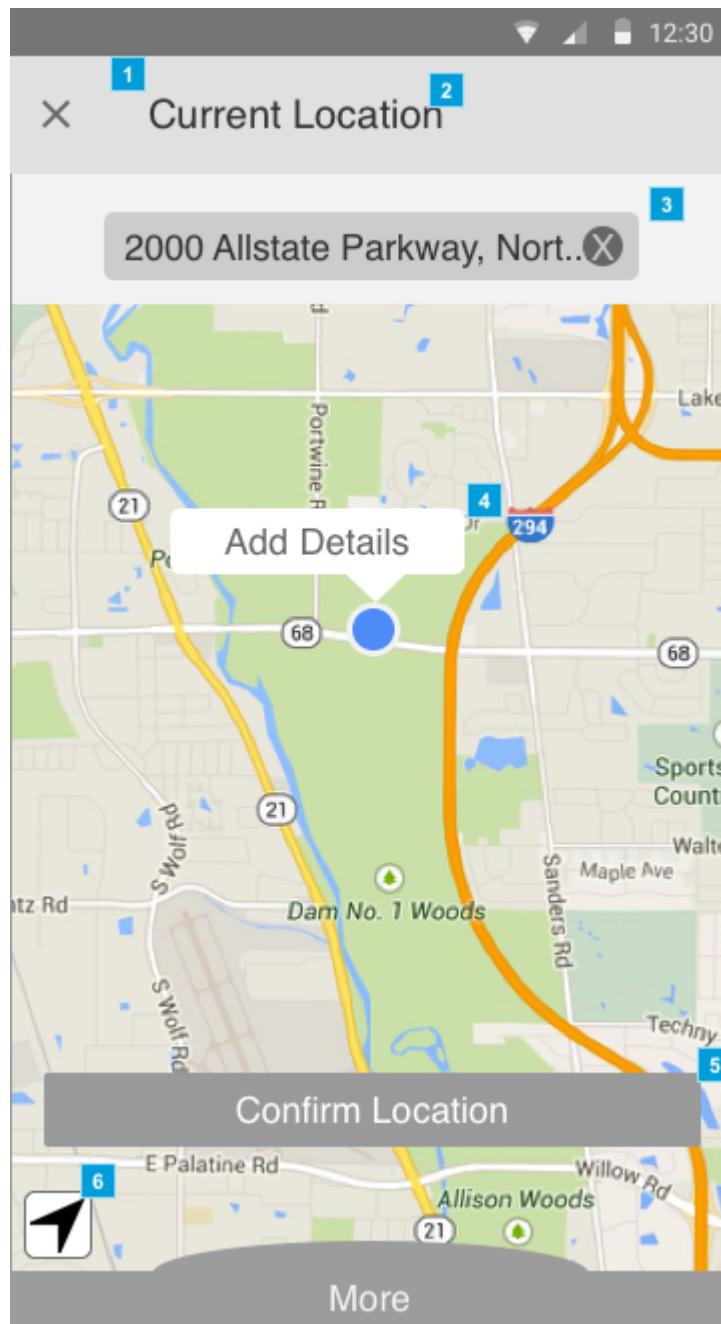
MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

122 OF
227



Current Location



Footnote	CMID	Description	Functionality	Widget Type
1		Other Menu Choice	If customer chooses to navigate to another screen from the menu they will see Exit Service Alert	
2	31.4.01			Screen Title
3	31.4.02	Change Location Text Area	Opens Change location	Text Field Hint





Footnote	CMID	Description	Functionality	Widget Type
4	31.4.03	Add Details tap-area	Opens Add Location Info screen	Dynamic Text
5	31.4.04	Button	Saves location and moves to Choose Service	Button Text
6		Location Icon	Searches for location	





Choose Service

The screenshot shows a mobile application interface for roadside assistance. At the top, there is a header bar with a close button (X) and the word "Service" followed by a blue notification badge with the number "1". Below the header is a search bar containing the text "2000 Allstate Parkway, Nort.." with an X icon to clear it. The main content area is titled "1. Select a Service". It lists five service options, each preceded by a square icon with a diagonal cross (X). To the right of each service name is a small blue numbered box (3 through 7). The services listed are: "Flat Tire", "Car Won't Start", "Locked Out", "Need Fuel", and "Tow". Below this list is a question: "Have a motorcycle, RV, or don't see your vehicle listed?". To the right of this question is a blue numbered box labeled "9". Below the question is a call-to-action: "Call your Allstate Roadside Assistance Representative now.". To the right of this action is a blue numbered box labeled "10". At the bottom of the screen is a grey button labeled "More".

1. Select a Service

Flat Tire

Car Won't Start

Locked Out

Need Fuel

Tow

Have a motorcycle, RV, or don't see your vehicle listed?

Call your Allstate Roadside Assistance Representative now.

More

Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------

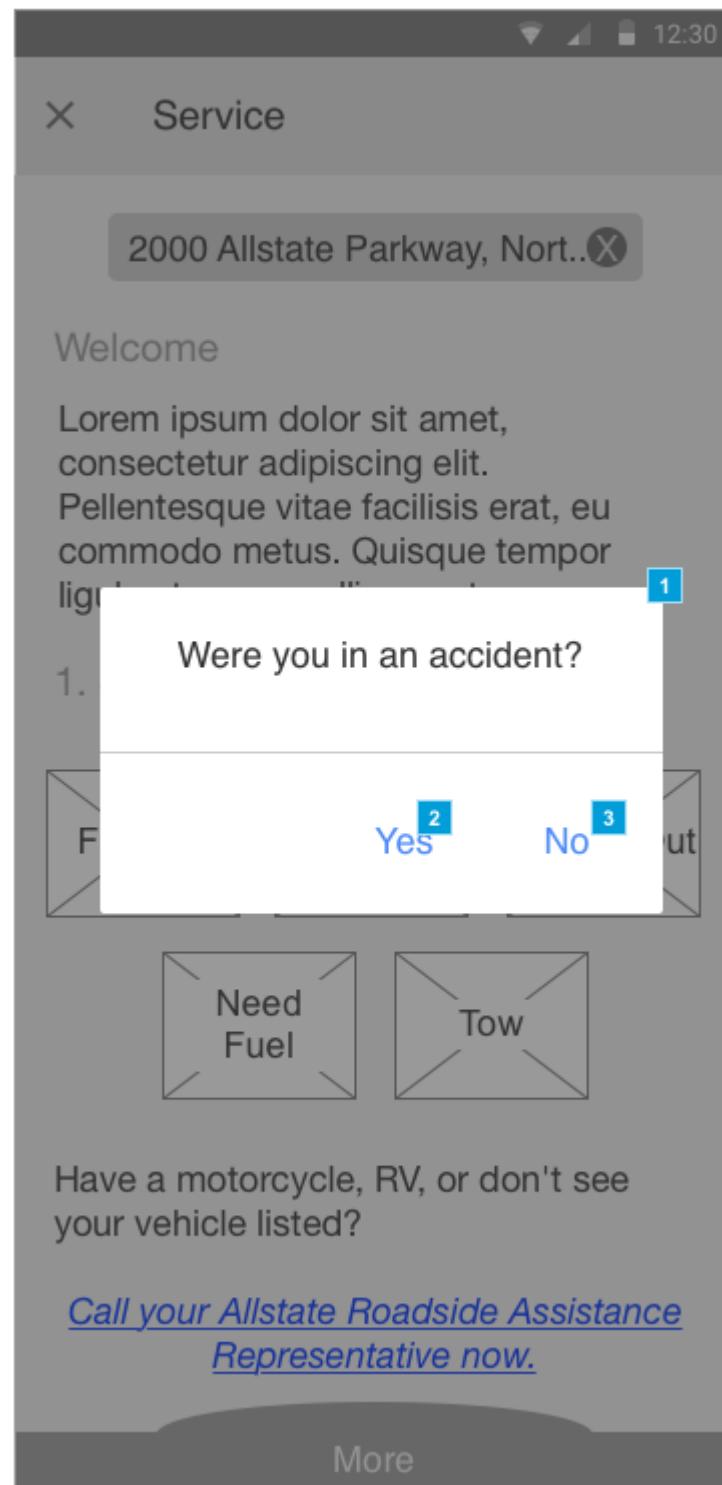


Footnote	CMID	Description	Functionality	Widget Type
1	31.5.01			Screen Title
2		Location Box	At any point, tap to return to Current Location screen	
3	31.5.02			Header
4	31.5.03	Flat Tire Service tappable row	Opens Triage (4 tires)2 screen; If user is logged in and has JJ coverage, opens In Accident? modal.	Tappable Row
5	31.5.04	Car Won't Start tappable row	Opens Triage (battery)1 screen; If user is logged in and has JJ coverage, opens In Accident? modal.	Tappable Row
6	31.5.05	Locked Out Service tappable row	Opens Triage (lockout) screen; If user is logged in and has JJ coverage, opens In Accident? modal.	Tappable Row
7	31.5.06	Car Won't Start tappable row	Opens Triage (fuel) screen; If user is logged in and has JJ coverage, opens In Accident? modal.	Tappable Row
8	31.5.07	Tow tappable row	Opens Triage Towing Destination screen; If user is logged in and has JJ coverage, opens In Accident? modal.	Tappable Row
9	31.5.08			Descriptive Text
10		Call link	Places call to CSR.	





In Accident? modal



Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	31.6.01			Confirmation Modal
2		Yes button	Directs user to appropriate triage screen based on their service selection on Choose Service screen.	
3		No button	Directs user to appropriate triage screen based on their service selection on Choose Service screen.	





Triage (4 tires)2

Flat Tire ¹

My vehicle has: ²

Four Tires ³ Six Tires ⁴ ⁵

Which tire needs replacing? ⁶

Car Image ⁷ ⁸ ⁹ ¹⁰

Do you have a spare tire? ¹¹ ¹² ¹³

Continue

Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	31.7.01			Screen Title
2	31.7.02			Descriptive Text
3		Side by Side picker	Selects four tires on vehicle. Picker defaults to "Four Tires"	
4		Side by Side picker	Selects six tires on vehicle; Directs user to Triage (6 tires) screen.	
5	31.7.03			Segmented Control
6	31.7.04			Descriptive Text
7		Select Box	On tap empty box becomes checked or checked box becomes empty	
8		Select Box	On tap empty box becomes checked or checked box becomes empty	
9		Select Box	On tap empty box becomes checked or checked box becomes empty	
10		Select Box	On tap empty box becomes checked or checked box becomes empty	
11	31.7.05	Message	If multiple tire boxes are checked, "Do you have a spare tire?" yes/no is changed to "More than one tire replacement requires your vehicle to be towed."	Dynamic Text
12		Switch	If customer does have a spare tire they can continue to Choose Driver or does not have a spare tire direct to Multiple Tires Change of Service Notification screen Default state for switch is "Yes"	
13	31.7.06	Button	Directs customer to either Choose Vehicle (if they have a spare and only one tire is checked) or Multiple Tires Change of Service Notification (if they have multiple tires checked or no spare)	Button Text





Triage (4 tires)multiple tire selection

Flat Tire

My vehicle has:

Four Tires Six Tires

Which tire needs replacing?

Car Image

More than one tire replacement requires your vehicle to be towed.

Continue

The image shows a mobile application interface for vehicle triage. At the top, it says "Flat Tire". Below that, it asks "My vehicle has:" with two options: "Four Tires" and "Six Tires", where "Four Tires" is selected. The next section asks "Which tire needs replacing?" and shows a central "Car Image" with four tires labeled 3, 4, 5, and 6. Tires 3 and 4 have a black checkmark inside a circle, while tires 5 and 6 are empty circles. Below the car image, a message states "More than one tire replacement requires your vehicle to be towed." A large "Continue" button is at the bottom. The entire interface is styled with a dark background and light text, with numbered callouts (1-8) pointing to specific UI elements.

Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------

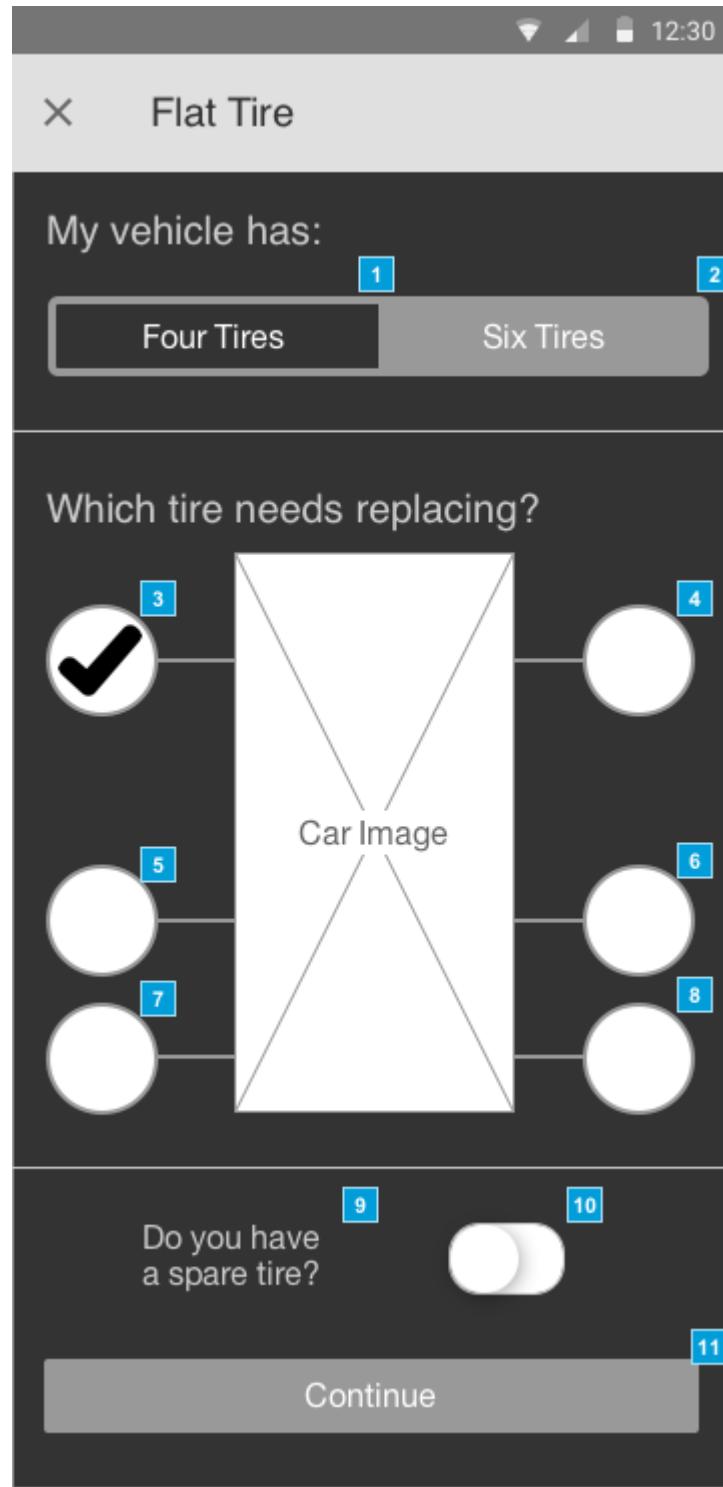


Footnote	CMID	Description	Functionality	Widget Type
1		Side by Side picker	Selects four tires on vehicle. Picker defaults to "Four Tires"	
2		Side by Side picker	Selects six tires on vehicle; Directs user to Triage (6 tires) screen.	
3		Select Box	On tap empty box becomes checked or checked box becomes empty	
4		Select Box	On tap empty box becomes checked or checked box becomes empty	
5		Select Box	On tap empty box becomes checked or checked box becomes empty	
6		Select Box	On tap empty box becomes checked or checked box becomes empty	
7	31.7.07			Dynamic Text
8		Button	Directs customer to either Choose Vehicle (if they have a spare and only one tire is checked) or Multiple Tires Change of Service Notification (if they have multiple tires checked or no spare)	





Triage (6 tires)multiple tire selection



Footnote	Description	Functionality
----------	-------------	---------------

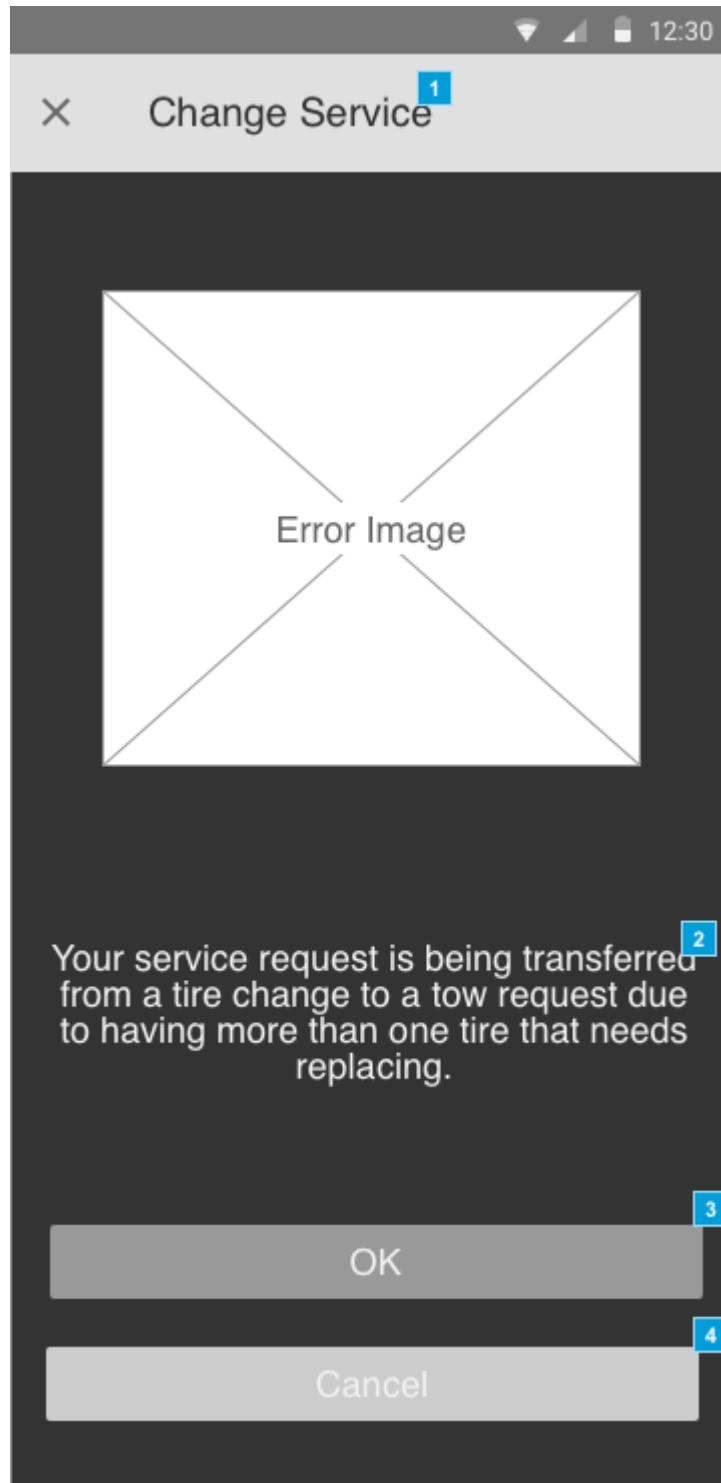


Footnote	Description	Functionality
1	Side by Side picker	Selects four tires on vehicle; Directs user to the Triage (4 tires) screen.
2	Side by Side picker	Selects six tires on vehicle
3	Select Box	On tap empty box becomes checked or checked box becomes empty
4	Select Box	On tap empty box becomes checked or checked box becomes empty
5	Select Box	On tap empty box becomes checked or checked box becomes empty
6	Select Box	On tap empty box becomes checked or checked box becomes empty
7	Select Box	On tap empty box becomes checked or checked box becomes empty
8	Select Box	On tap empty box becomes checked or checked box becomes empty
9	Message	If multiple tire boxes are checked, "Do you have a spare tire?" yes/no is changed to "More than one tire replacement requires your vehicle to be towed."
10	Switch	If customer does have a spare tire they can continue to Choose Driver or does not have a spare tire direct to Multiple Tires Change of Service Notification screen Default state for switch is "Yes"
11	Button	Directs customer to either Choose Vehicle (if they have a spare and only one tire is checked) or Multiple Tires Change of Service Notification (if they have multiple tires checked or no spare)





Multiple Tires Change of Service Notification



Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------

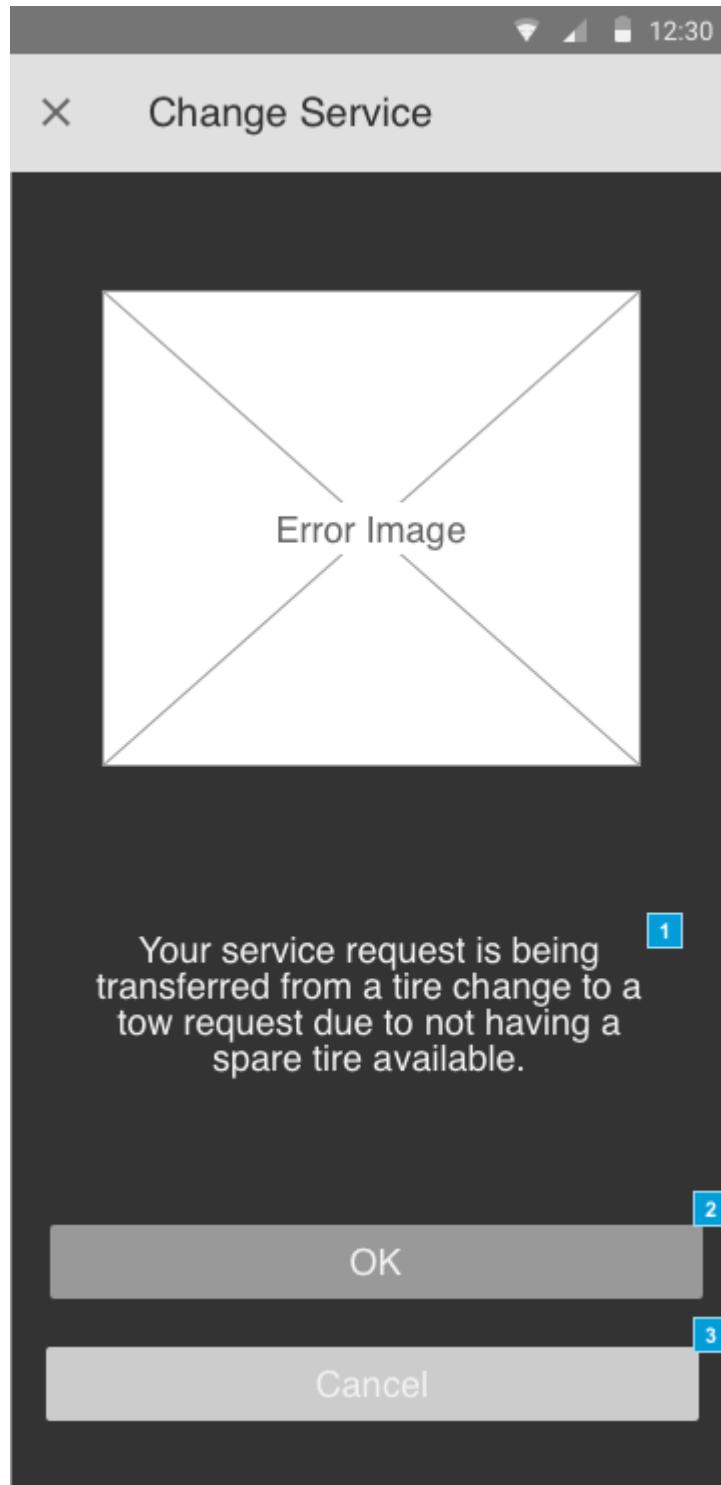


Footnote	CMID	Description	Functionality	Widget Type
1	31.7.08			Screen Title
2	31.7.09			Descriptive Text
3	31.7.10	Button	Directs customer to Towing Destination screen	Button Text
4	31.7.11	Button	Directs customer to Choose Service screen.	Button Text





No Spare Change of Service Notification



Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	31.7.12			Descriptive Text
2		Button	Directs customer to Towing Destination screen	
3		Button	Directs customer to Choose Service screen.	



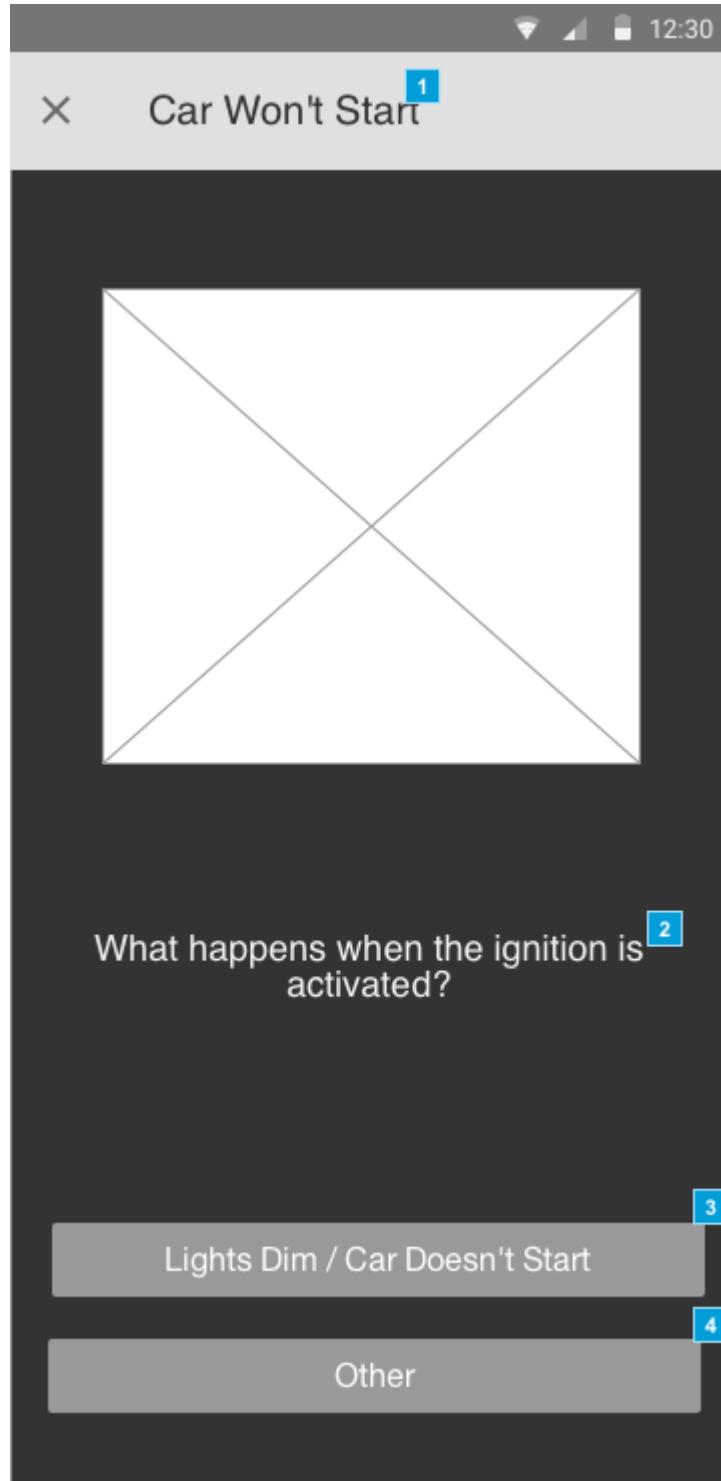
MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

138 OF
227



Triage (battery)1



Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	31.8.01			Screen Title
2	31.8.02			Descriptive Text
3	31.8.03	Button	Directs customer to Triage (Battery)2 screen	Button Text
4	31.8.04	Button	Directs customer to Battery Change of Service Notification	Button Text





Triage (battery)2

Car Won't Start

Did the vehicle stop while driving? 1

2 Yes

3 No

Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	31.8.05			Descriptive Text
2	31.8.06	Button	Directs customer to Battery Change of Service Notification	Button Text
3	31.8.07	Button	Directs customer to Choose Vehicle screen.	Button Text



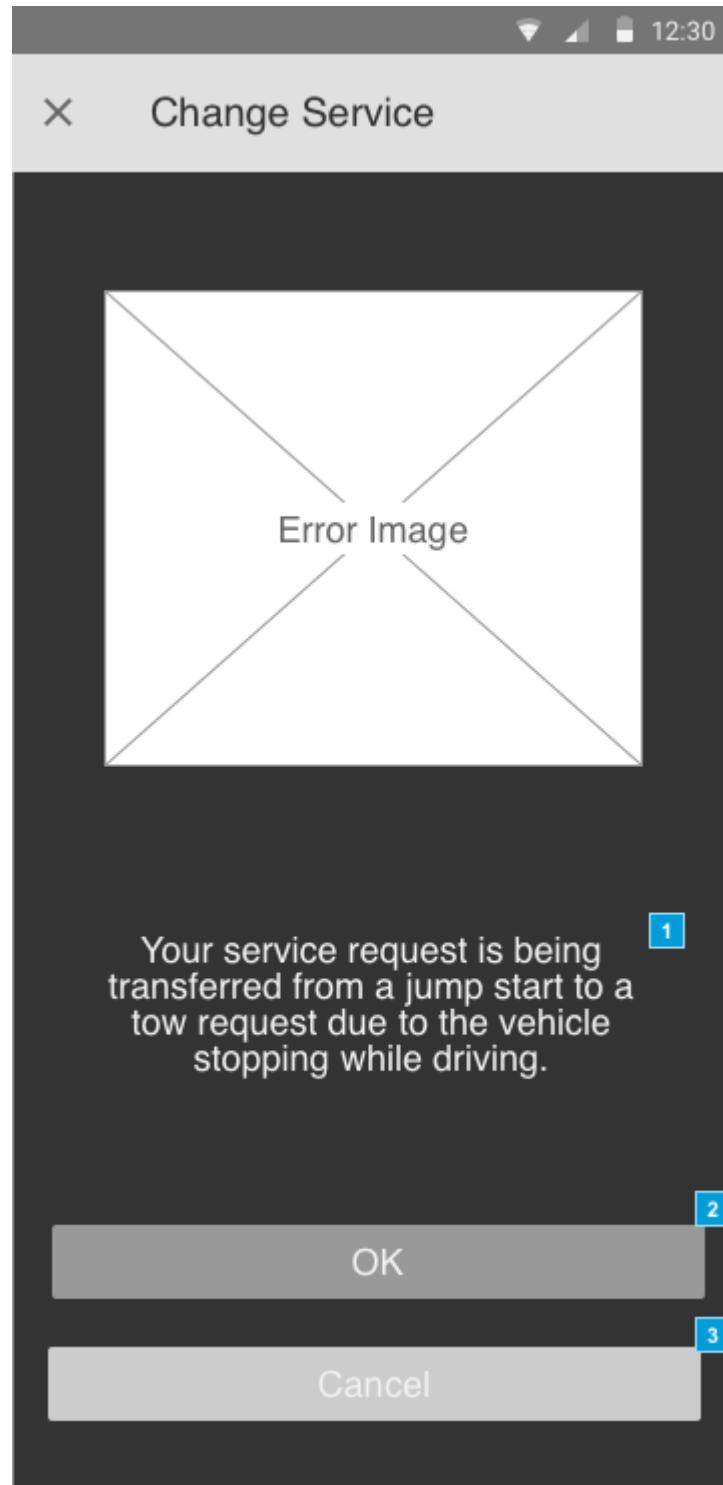
MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

142 OF
227



Battery Change of Service Notification



Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	31.8.08			Descriptive Text
2		Button	Directs customer to Towing Destination screen	
3		Button	Directs customer to Choose Service screen.	



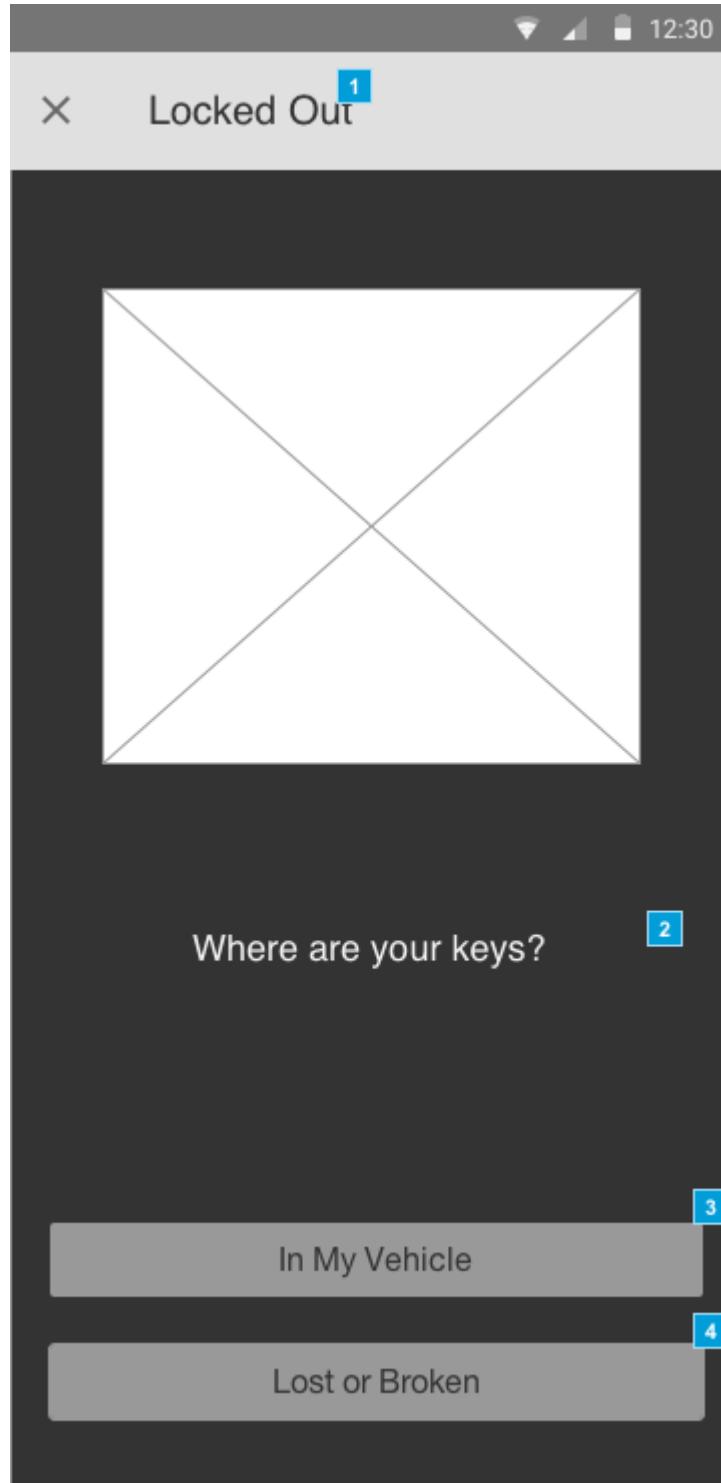
MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

144 OF
227



Triage (lockout)



Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	31.9.01			Screen Title
2	31.9.02			Descriptive Text
3	31.9.03	Button	Directs customer to Choose Vehicle screen.	Button Text
4	31.9.04	Button	Directs customer to Key Change of Service Notification screen	Button Text



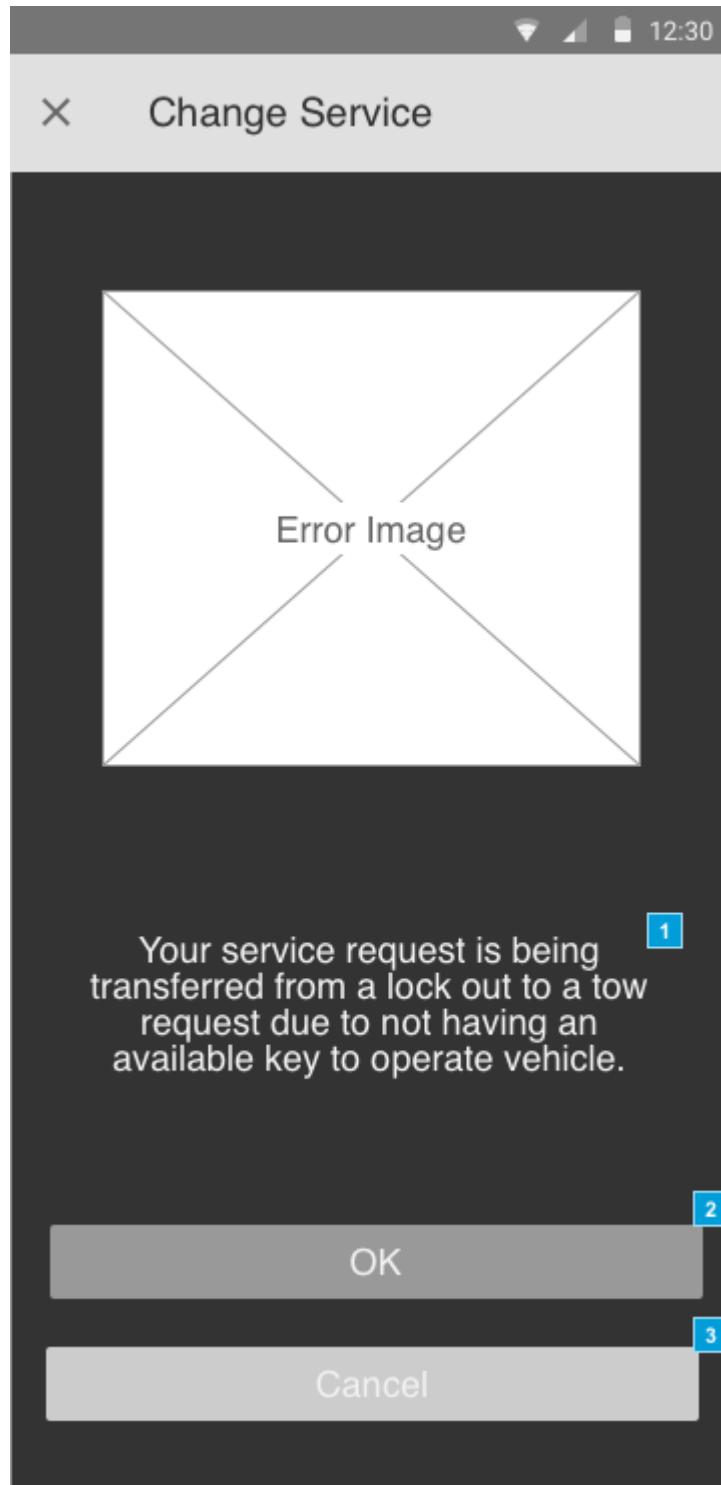
MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

146 OF
227



Key Change of Service Notification



Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	31.9.05			Descriptive Text
2		Button	Directs customer to Towing Destination screen	
3		Button	Directs customer to Choose Service screen.	



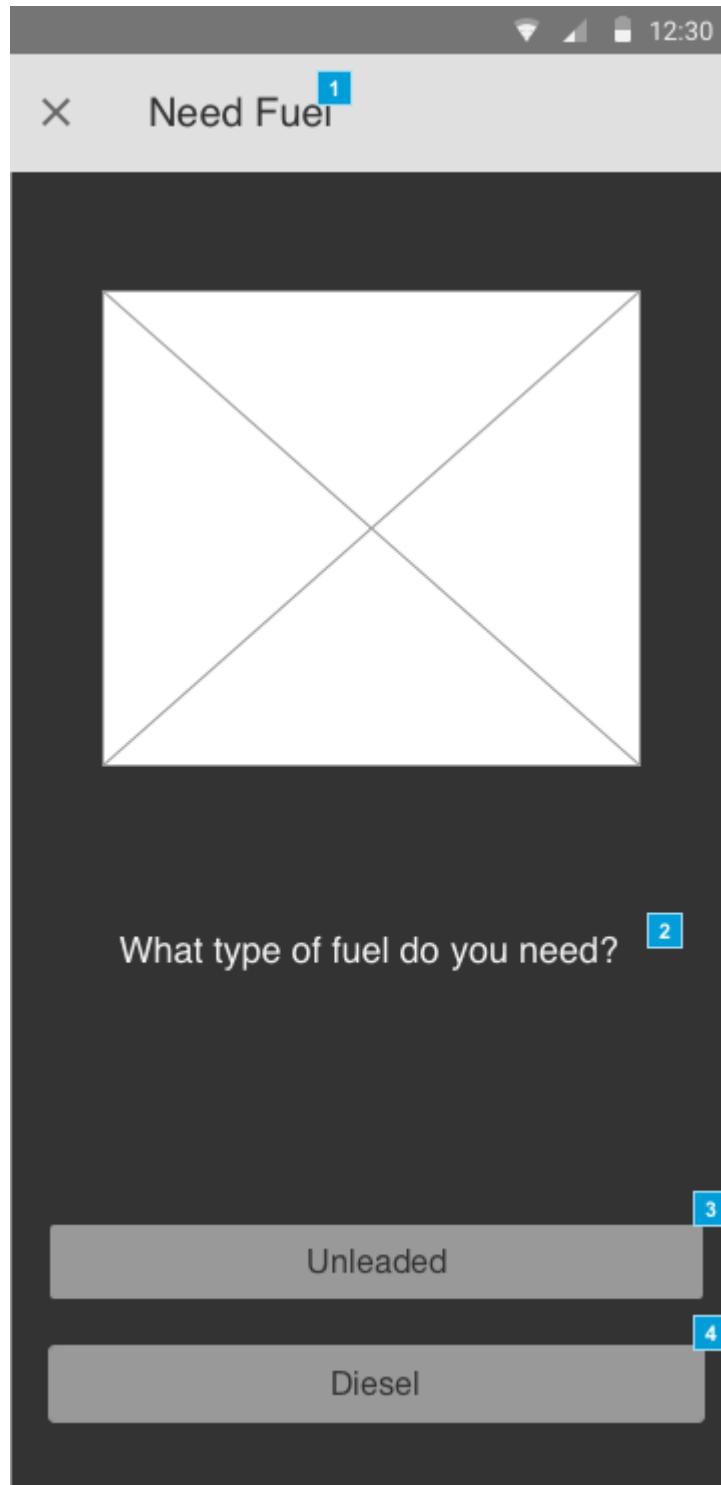
MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

148 OF
227



Triage (fuel)



Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	31.10.01			Screen Title
2	31.10.02			Descriptive Text
3	31.10.03	Button	Directs customer to Choose Vehicle screen.	Button Text
4	31.10.04	Button	Directs customer to Choose Vehicle screen.	Button Text



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

150 OF
227



Towing Destination

The screenshot shows a mobile application interface for selecting a towing destination. At the top, there is a title bar with an 'X' icon and the text 'Towing Destination'. A blue numbered callout '1' is positioned above the title. Below the title is a search bar with the placeholder text 'Search for towing destination'. A blue numbered callout '2' is positioned above the search bar. The main area contains a map of a local region with several roads labeled: 'Portwine Rd', 'Forest View Dr', 'Lake', 'Sports Countr', 'Walte', 'Maple Ave', 'Sander', 'Techny R', 'Dam No. 1 Woods', 'S Wolf Rd', and 'S Wolf Rd'. There are three red location markers with blue numbered callouts: '3' is near 'Forest View Dr', '4' is near 'S Wolf Rd', and '5' is near 'Techny R'. A green location marker with a blue numbered callout '4' is also present near 'S Wolf Rd'. A blue numbered callout '5' is located at the bottom right of the map area. At the bottom of the screen, there is a message: 'Please select your towing destination or enter the address.' followed by a 'More' button.

Footnote	CMID	Description	Functionality	Widget Type
1	31.11.01			Screen Title
2	31.11.02			Text Field Hint
3		Pin 10+ Miles Away	Shops further than 10 miles of customer location should be red.	



Footnote	CMID	Description	Functionality	Widget Type
4		Pin Within 10 Miles	Within 10 miles of customer locations the pins should be green.	
5	31.11.03			Descriptive Text



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

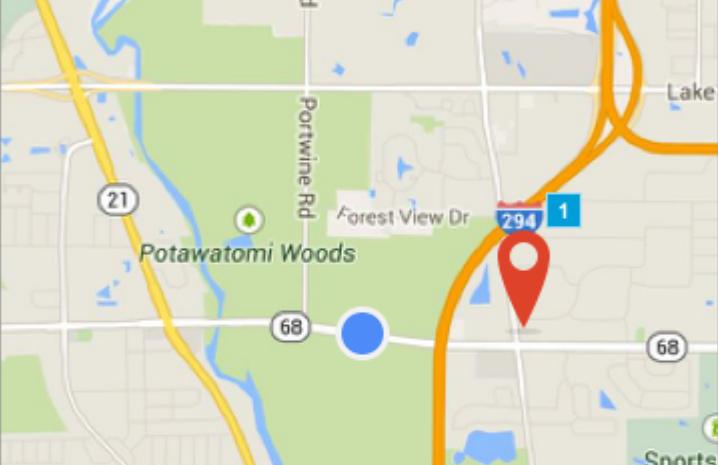
152 OF
227



Towing Destination Selected

X Towing Destination

Search for towing destination



 Jacobs Tow and Gas
123 E. Maple Street
Northbrook, IL 12345
(312) 132-9273

8.7 mi
+ \$XX.xx
charge

Confirm Towing Destination

More

Footnote	CMID	Description	Functionality	Widget Type
1		Pin 10+ Miles Away	Shops further than 10 miles of customer location should be red.	
2		Close button	Closes Towing Destination Selected information and returns user to Towing Destination screen.	



Footnote	CMID	Description	Functionality	Widget Type
3	31.11.04		Only display if user is logged out; If towing distance is over flat rate coverage, display overage amount and calculate surcharge.	Dynamic Text
4	31.11.05	Confirm Tow Destination button	Directs user to either Choose Vehicle or Choose/add Vehicle screen depending on if logged in or logged out, respectively.	Button Text





Change Towing Destination

12:30

X Towing Destination

1 2000 All X

2 2000 Allstate Parkway >
Northbrook, IL

2000 Apple Road >
Deerfield, IL

2000 AT&T Center Drive >
Northbrook, IL

2000 Alley Way >
Chicago, IL

Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M ⌘
?123 ⌘ . ⌘

A screenshot of a mobile application interface titled "Towing Destination". At the top, there is a search bar containing the text "2000 All" with a blue "X" icon to its right. Below the search bar, four location suggestions are listed, each preceded by a small gray square icon and a right-pointing arrow: "2000 Allstate Parkway" (Northbrook, IL), "2000 Apple Road" (Deerfield, IL), "2000 AT&T Center Drive" (Northbrook, IL), and "2000 Alley Way" (Chicago, IL). A numeric keypad is visible at the bottom of the screen. The entire interface is displayed on a smartphone with a status bar showing the time as 12:30.

Footnote	Description	Functionality
1	Change Location Text Area	As text is entered into field auto-fill areas populate with best guess for matching content
2	Auto Fill Area	Lines are populated with best guess for content matching Change Location Text Area



Choose Vehicle

12:30

X Vehicle

2000 Allstate Parkway, Nort..X

Service Request Details

2. Select a Ve

3 Service: Flat

4

5 2015 Chevy Volt

6 2007 Subaru Outback

7 1997 Nissan 240 SX

8 Other Vehicle

Rented or Borrowed

9 Have a motorcycle, RV, or don't see your vehicle listed?

10 Call your Allstate Roadside Assistance Representative now.

More

Footnote	CMID	Description	Functionality	Widget Type
1	31.12.01			Screen Title
2	31.12.02			Screen Title
3	31.12.03			Dynamic Text
4		Vehicle Name	Tap vehicle row to select vehicle. Checkmark selection appears and automatically directs user to Choose Color screen.	
5	31.12.04			Header



Footnote	CMID	Description	Functionality	Widget Type
6	31.12.05a			Text Field Label
7		Other Vehicle tappable row	Opens Choose/Add Vehicle Logged Out screen / "manual vehicle" input flow	
8	31.12.06			Descriptive Text
9	31.12.07			Descriptive Text
10		Call link	Places call to CSR.	





Choose Color

2000 Allstate Parkway, Nort..X

Service Request

Service: Flat T

Vehicle: 2007

3. Select Vehicle

Have a motor vehicle listed?

[Call your Allstate Rep](#)

More

Color	Swatch
Blue	[Swatch]
Black	[Swatch]
White	[Swatch]
Red	[Swatch]
Orange	[Swatch]
Green	[Swatch]
Silver	[Swatch]
Cerulean	[Swatch]

Footnote	CMID	Description	Functionality	Widget Type
1	31.13.01			Screen Title
2		Color Picker	Color chips should match vehicle specifications and year. Selecting a color automatically moves user to the Weight Class screen.	
3	31.13.02			Dynamic Text
4	31.13.03			Header
5	31.13.03a		On tap, opens color options	Text Field Hint
6		Call link	Places call to CSR.	





Weight Class

12:30

X Type

2000 Allstate Parkway, Nort..X

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue

4. Is Your Vehicle:
Larger and heavier
than a standard
passenger vehicle?
 NO

Carrying items that
would increase the
weight?
 NO

Continue

Have a motorcycle, RV, or don't see your vehicle listed?
[Call your Allstate Roadside Assistance Representative now.](#)

More



Footnote	CMID	Description	Functionality	Widget Type
1	31.14.01			Screen Title
2	31.14.02			Dynamic Text
3	31.14.03			Header
4	31.14.04			Descriptive Text
5		Info icon	Opens Weight Class Information screen	
6	31.14.05			Descriptive Text
7		Info icon	Opens Weight Class Information screen	
8	31.14.06	Button	Disabled until all fields filled.	Button Text





Weight Class (Information)

X Type

2000 Allstate Parkway, Nort..X

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue 

3. Is Your Vehicle:

Larger and heavier
than a standard
passenger vehicle?

i NO

Close X 1

1
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas. Curabitur aliquam erat vel felis aliquam volutpat. Proin aliquam mi in venenatis sagittis.



Footnote	CMID	Widget Type
1	31.14.07	Tooltip



Upfits (Information)

×

Type

2000 Allstate Parkway, Nort..X

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue X

3. Is Your Vehicle:

Larger and heavier
than a standard
passenger vehicle?

i NO

Close X

1

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas. Curabitur aliquam erat vel felis aliquam volutpat. Proin aliquam mi in venenatis sagittis.



Footnote	CMID	Widget Type
1	31.14.08	Tooltip



Choose Driver

The screenshot shows a mobile application interface for selecting a driver. At the top, there is a header bar with a back arrow, the word "Driver", and a blue circular icon with the number "1". Below the header, a large button displays the address "2000 Allstate Parkway, Nort...". Underneath the address, the text "Service Request Details" is displayed. Following this, there are four bolded labels with their corresponding values: "Service: Flat Tire", "Vehicle: 2007 Subaru Forester", "Color: Blue" (with a small blue and white checkered flag icon), and "Weight: Standard Passenger Car". A blue square with the number "2" is positioned to the right of the "Weight" label. Below these details, the text "5. Select a Driver" is shown, followed by a blue square with the number "3". A list of names is displayed: "John Smith" (bolded, with a blue square containing "4" to its right), "Mary Smith", "Jeff Smith", and "Other Driver" (bolded, with a blue square containing "6" to its left). To the right of "Other Driver" is a gray square with a white plus sign. At the bottom of the list, a large gray button contains the text "More".

Footnote	CMID	Description	Functionality	Widget Type
1	31.15.01			Screen Title
2	31.15.02			Dynamic Text
3	31.15.03			Header
4	31.15.04	Tapable Row	Selected Driver is bold and permits phone number entry	Tapable Row





Footnote	CMID	Description	Functionality	Widget Type
5		Other Vehicle tappable row	Opens Choose/Add Driver Logged Out screen / "manual driver" input flow	
6	31.15.05			Descriptive Text





Enter Phone Number

12:30

X Contact Number

2000 Allstate Parkway, Nort..X

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue

Weight: Standard Passenger Car

Driver: John Smith

6. Enter Contact Number

(312) 221

Done

1 2 ABC 3 DEF -
4 GHI 5 JKL 6 MNO .
7 PQRS 8 TUV 9 WXYZ

* # 0 +

Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------

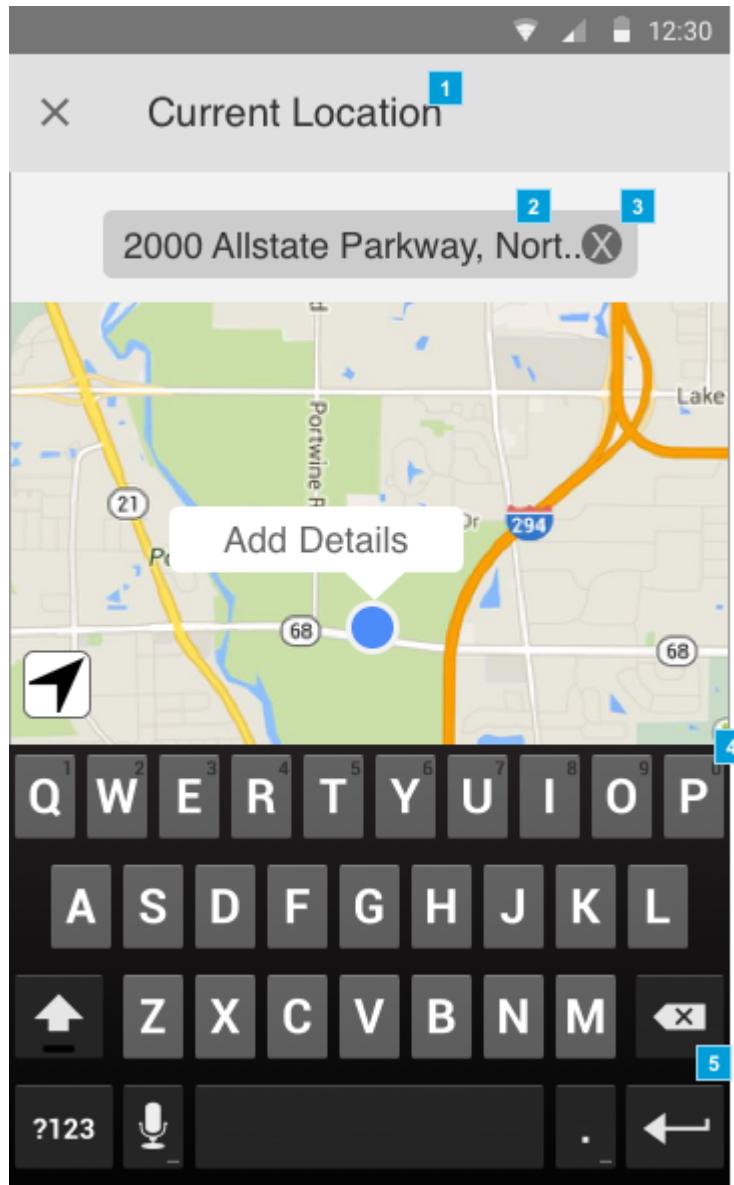


Footnote	CMID	Description	Functionality	Widget Type
1	31.16.01			Screen Title
2	31.16.02			Dynamic Text
3	31.16.03			Header
4	31.16.04	Phone Number	Opens Android Numerical Keyboard to input phone number.	Text Field Label
5	31.16.06	Done button	Closes iOS Numerical Keyboard and returns user to Main Service Request screen.	Button Text





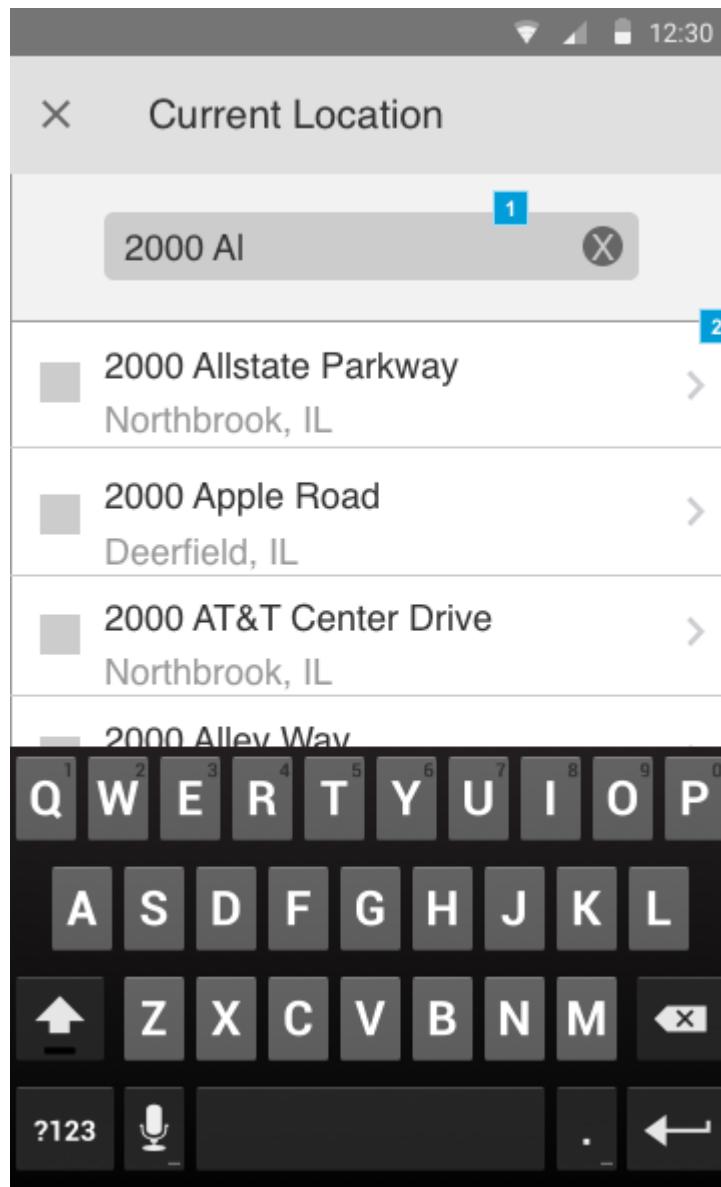
Change Location



Footnote	CMID	Description	Functionality	Widget Type
1	31.17.01			Screen Title
2		Change Location Text Area	On tap, keyboard appears	
3		Change Location Text Delete Icon	On tap, text is deleted and keyboard appears	
4		Keyboard	Keyboard slides in from bottom of screen	
5		Button	Saves location and moves to Choose Service	



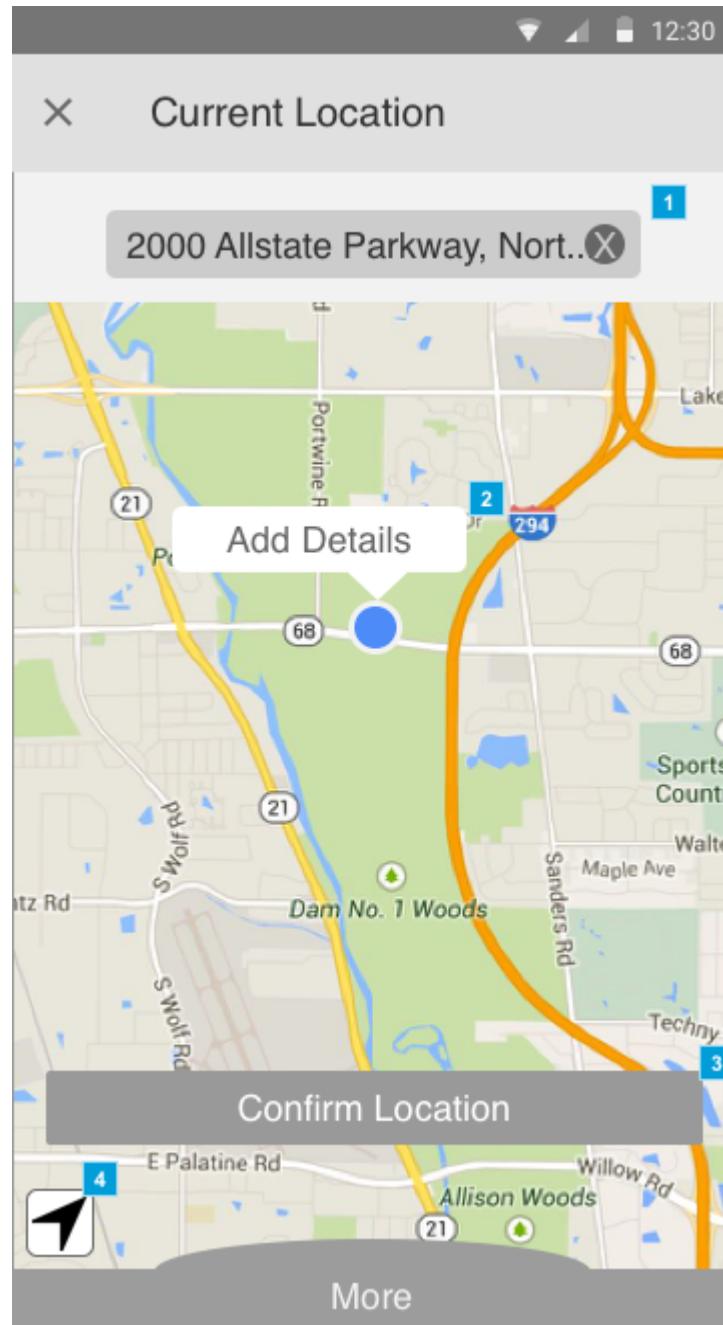
Change Location (predictive)



Footnote	Description	Functionality
1	Change Location Text Area	As text is entered into field auto-fill areas populate with best guess for matching content
2	Auto Fill Area	Lines are populated with best guess for content matching Change Location Text Area. Tapping a line, searches for that tow destination and displays on map



Current location (logged out)



Footnote	Description	Functionality
1	Change Location Text Area	Opens Change location
2	Add Details tap-area	Opens Add Location Info screen
3	Button	Saves location and moves to Choose Service.
4	Location Icon	Searches for location



Choose service logged out

12:30

X Service

1 2000 Allstate Parkway, Nort..X

1. Select a Service

2 Flat Tire

3 Car Won't Start

4 Locked Out

5 Need Fuel

6 Tow

7 Have a motorcycle, RV, or don't see your vehicle listed?

Call your Allstate Roadside Assistance Representative now.

More

Footnote	Description	Functionality
----------	-------------	---------------



Footnote	Description	Functionality
1	Location Box	At any point, tap to return to Current Location screen
2	Flat Tire Service tappable row	Opens Triage (Tire) 1 screen
3	Car Won't Start tappable row	Opens Triage (Battery) 1 screen
4	Locked Out Service tappable row	Opens Triage (Lockout) screen
5	Car Won't Start tappable row	Opens Triage (Fuel) screen
6	Tow tappable row	Opens Towing Destination screen.
7	Call link	Places call to CSR.





Choose/add Vehicle logged out

12:30

X Vehicle

2000 Allstate Parkway, Nort..X

Service Request Details

Service: Flat Tire

2. Select Vehicle:

1 Year

2 Make

3 Model

4 Color

5 Next

Have a motorcycle, RV, or don't see your vehicle listed?

6 [Call your Allstate Roadside Assistance Representative now.](#)

More



Footnote	CMID	Description	Functionality	Widget Type
1	31.18.01	Select Year picker	Allows customer to pick a year for the vehicle	Picker
2	31.18.03	Select Make picker	Allows customer to pick a Make for the vehicle based on Year (picker appears as in Choose/add Vehicle Logged out 2	Picker
3	31.18.05	Select Model picker	Allows customer to pick a Model for the vehicle based on Year and Make	Picker
4	31.18.07	Select Color picker	Allows customer to pick a Color for the vehicle based on Year, Make, and Model	Picker
5	31.18.09	Next Button	Directs user to Choose/add Driver logged out screen.	Button Text
6		Call link	Places call to CSR.	





Choose/add Vehicle logged out 2

Vehicle

2000 Allstate Service Request

Service: Flat Tire

2. Select Vehicle

Year
2007

Make

Model

Color

Next

Have a motorcycle, RV, or don't see your vehicle listed?

[Call your Allstate Roadside Assistance Representative now.](#)

More

- 1 Abarth
- 2 Alfa Romeo
- 3 Aston Martin
- 4 Bentley
- 5 BMW
- 6 Chevrolet
- 7 Chrysler
- 8 Dodge



Footnote	CMID	Description	Functionality	Widget Type
1		Make Picker	This is the format for the iOS picker -- it should be consistent across Year, Make, Model, and Color	
2		Select Model picker	Allows customer to pick a Model for the vehicle based on Year and Make	
3		Select Color picker	Allows customer to pick a Color for the vehicle based on Year, Make, and Model	
4	31.18.09	Next Button	Directs user to Choose/add Driver logged out screen.	Button Text
5		Call link	Places call to CSR.	





Weight Class logged out

12:30

X Type

2000 Allstate Parkway, Nort..X

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue

3. Is Your Vehicle:

Larger and heavier than a standard passenger vehicle?

Carrying items that would increase the weight?

Next

Have a motorcycle, RV, or don't see your vehicle listed?

[Call your Allstate Roadside Assistance Representative now.](#)

More



Footnote	Description	Functionality
1	Info icon	Opens Weight Class Information screen
2	Info icon	Opens Weight Class Information screen



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

179 OF
227



Choose/add Driver logged out

12:30
X Driver

2000 Allstate Parkway, Nort..X

Service Request Details

Service: Flat Tire

Vehicle: 2007 Subaru Forester

Color: Blue

Weight: Standard Passenger Car

4. Enter Driver Information 2

First Name 3
Jennifer

Last Name 4
Smith

Phone Number 5
(312) 222-2222

Next

More

Footnote	CMID	Widget Type
----------	------	-------------



Footnote	CMID	Widget Type
1	31.19.01	
2	31.19.02	
3	31.19.03	Text Field Label
4	31.19.06	Text Field Label
5	31.19.09	Text Field Label



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

181 OF
227



Add Location Info

The screenshot shows a mobile application interface. At the top, there is a navigation bar with icons for signal strength, battery level, and time (12:30). Below this is a header bar with a close button (X) and the word "Service". A blue numbered box "1" is positioned above the header. The main content area has a title "Additional Location Details" with a blue numbered box "2" to its right. Below the title is a descriptive text: "Enter additional details about your location that makes finding you easier." In the middle section, there is a placeholder text "Enter details to help us find you" with a blue numbered box "3" to its right. At the bottom, there is a large grey "Submit" button with a blue numbered box "4" to its right. Below the submit button is a grey "More" button.

Footnote	CMID	Description	Functionality	Widget Type
1	31.20.01			Screen Title
2	31.20.02			Descriptive Text



Footnote	CMID	Description	Functionality	Widget Type
3	31.20.03	Large Text Field	On tap display keyboard as shown in Add Location Info (text input)	Text Field Hint
4	31.20.04	Submit Button	Directs user back to originating screen.	Button Text





Add Location Info (text input)

12:30

X Service

Additional Location Details

Enter additional details about your location that makes finding you easier.

I am located near

Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M ←
?123 ⌘ . ←



Checkout (logged out)

The screenshot shows a mobile application interface for a service request. At the top, a header bar displays "Confirm" with a blue notification badge containing the number "1". Below the header is a search bar with the placeholder "2000 Allstate Parkway, Nort...". A map view shows a location marked with a red pin at coordinates approximately 2000 Allstate Parkway, Northbrook, IL. An "Add Details" button is overlaid on the map. To the right of the map, several numbered callout boxes point to specific UI elements:

- 1**: "Service: Flat Tire"
- 2**: "Destination: 2222 N. Waffle Road Chicago, IL 60666"
- 3**: "Vehicle: 2007 Subaru Forester"
- 4**: "Color: Blue" accompanied by a blue square icon.
- 5**: "Weight: Standard Passenger Car"
- 6**: "Driver: John Smith"
- 7**: "Phone: (312) 222 - 2222"
- 8**: "Estimated Total \$25.00"
- 9**: "Motor Club Member, but not a policy holder? Call Now!"
- 10**: "AMC Logo" and a "Proceed to Payment" button.

At the bottom of the screen, there is a "More" button.

Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------



Footnote	CMID	Description	Functionality	Widget Type
1	31.21.01			Screen Title
2		Tow Destination	Only show if Service is "Tow"	
3	31.21.02			Header
4		Edit Icon	Opens Checkout Information screen	
5	31.21.03			Dynamic Text
6		Tow Destination	Only show if Service is "Tow"	
7	31.21.04	Dynamic text	Shows either fully covered (see Checkout (fully covered) screen) or partially covered details	Dynamic Text
8		Call Icon	Tapping places call to TBD Phone number.	
9	31.21.05			Descriptive Text
10	31.21.06			Button Text





Payment

The screenshot shows a mobile payment screen with the following fields and features, each marked with a blue numbered callout:

- 1. Title:** Payment
- 2. Estimated Total:** \$25.00
- 3. Card Info:** Buttons for VISA, MasterCard, AMEX, and DISCOVER.
- 4. First Name:** Input field.
- 5. Last Name:** Input field.
- 6. Card Number:** Input field.
- 7. Expiry Date:** Input field.
- 8. Zip Code:** Input field.
- 9. Confirmation Delivery Method:** Input field.
- 10. Email:** Input field.
- 11. Pay Now:** Large grey button.
- More:** Text at the bottom of the screen.



Footnote	CMID	Description	Functionality	Widget Type
1	31.22.01			Screen Title
2	31.22.02			Dynamic Text
3	31.22.03			Descriptive Text
4	31.22.04	First Name Field	Should be populated via driver details but may be changed on-tap (display keyboard)	Text Field Label
5	31.22.07	Last Name Field	Should be populated via driver details but may be changed on-tap (display keyboard)	Text Field Label
6	31.22.10	Card Number Field	On-tap display numerical entry keyboard	Text Field Label
7	31.22.14	Expiry Date Field	On-tap display numerical entry keyboard	Text Field Label
8	31.22.17	Zip Code Field	On-tap display numerical entry keyboard	Text Field Label
9	31.22.21			Descriptive Text
10	31.22.22	Email Field	On-tap display keyboard	Text Field Label
11	31.22.26	Pay Now Button	Directs user to Locating Provider screen.	Button Text





Payment Info complete

Payment

Estimated Total \$25.00

Card Info

First Name Jane

Last Name Smith

Card Number 1234 - 5678 - 1029 - 3847

Expiry Date 01 / 2019

Zip Code 60606

Confirmation Delivery Method

Email janesmith@gmail.com

Pay Now 1

More



Footnote	Description	Functionality
1	Pay Now Button	Directs user to Locating Provider screen.



In-Line Error Handling

Payment

Estimated Total \$25.00

Card Info

First Name

Last Name

Card Number

Expiry Date

Zip Code

Confirmation Delivery Method

Email 1
Invalid email address

Pay Now

More



Footnote	Description	Functionality
1	Error Messaging	An in-line error message will appear for any form field that is not validated.



Checkout (logged in)

Confirm

2000 Allstate Parkway, Nort..X

Service Request Details

Service: Flat Tire

Destination: 2222 N. Waffle Road
Chicago, IL 60666

Vehicle: 2007 Subaru Forester

Color: Blue

Weight: Standard Passenger Car

Driver: John Smith

Phone: (312) 222 - 2222

Available Benefits: \$XX.xx

This is an estimate of your total benefits.
All overages must be payed directly to
the service provider upon completion of
your requested service.

Email Address (for receipt)

Email

Confirm

More



Footnote	CMID	Description	Functionality	Widget Type
1		Edit Icon	Opens Checkout Information screen	
2		Tow Destination	Only show if Service is "Tow"	
3	31.23.01			Dynamic Text
4	31.23.02			Descriptive Text
5	31.23.03	Email Field	On-tap display keyboard	Text Field Label
6		Button	Opens Locating Provider Screen.	



Edit Vehicle, Service & Driver Selection

12:30

X Edit

2000 Allstate Parkway, Nort..X

2 Edit Service Request Details

3 Service

Flat Tire

4 Vehicle

2007 Subaru Forester

5 Color

Blue

6 Weight

Standard Passenger Car

7 Driver

John Smith

8 Phone

(312) 222 - 2222

9 Save Updates

More



Footnote	CMID	Description	Functionality	Widget Type
1	31.24.01			Screen Title
2	31.24.02			Header
3	31.24.03	Select Service Picker	Opens Choose Service screen	Descriptive Text
4	31.24.04	Select Vehicle Picker	Opens Choose Vehicle screen	Descriptive Text
5	31.24.05	Select Color Picker	Opens Choose Vehicle screen	Descriptive Text
6	31.24.06	Select Weight Picker	Opens Choose Vehicle Weight screen	Descriptive Text
7	31.24.07	Select Driver Picker	Opens Choose Driver screen	Descriptive Text
8	31.24.08	Enter Phone Number Picker	Opens phone number screen	Descriptive Text
9	31.24.09	Button	Saves Service Updates	Button Text





Locating Provider

Your Service Request
number is 123456. Please
don't leave the page while
we're locating a Service
Provider.

Vehicle Safety Tips

Safety Tip Image

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas.

Footnote	CMID	Description	Functionality	Widget Type
----------	------	-------------	---------------	-------------

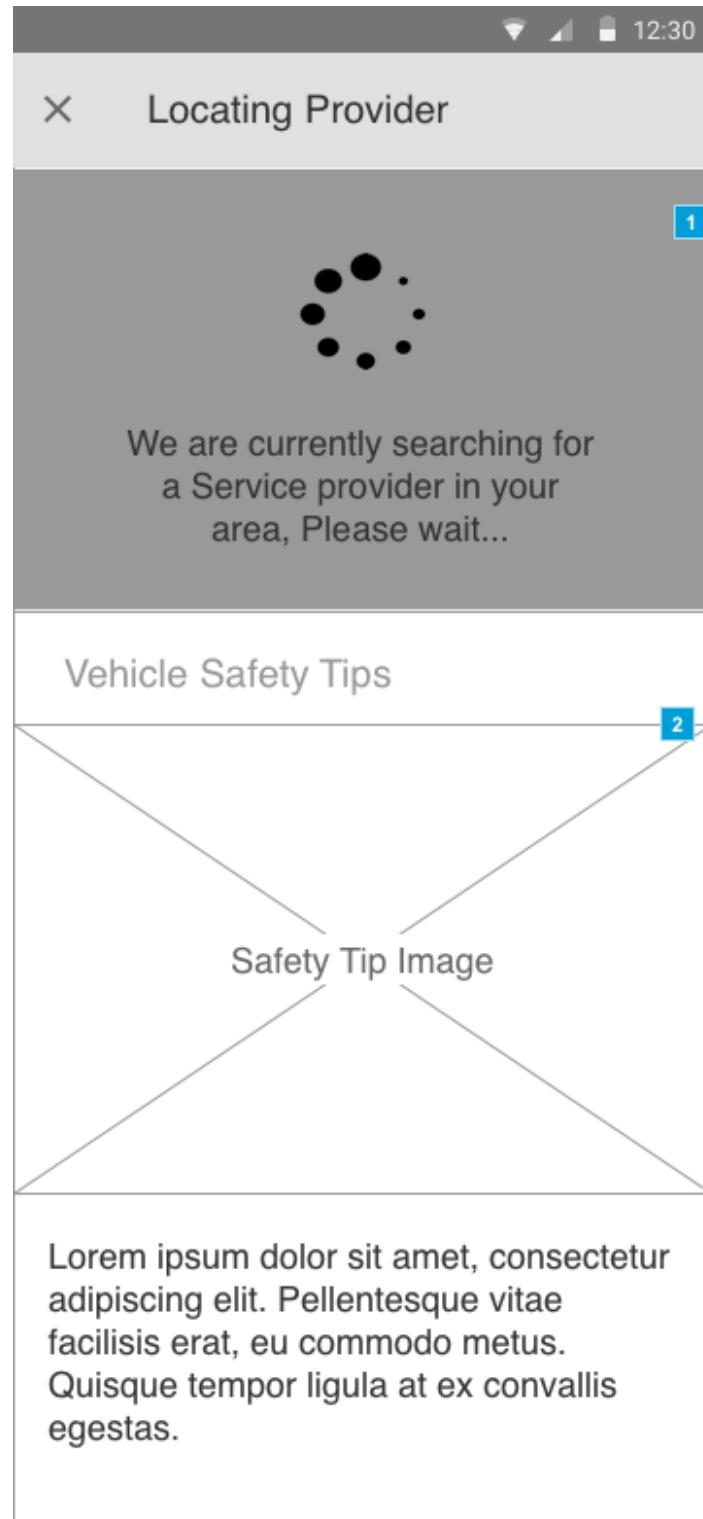


Footnote	CMID	Description	Functionality	Widget Type
1	31.25.01			Screen Title
2	31.25.02			Dynamic Text
3		Loading Interstitial	Loading interstitial.	
4		Safety Tips	Displays safety tips from Roadside Safety Tips area	





CSR Finding Provider





Footnote	Description	Functionality
1	Searching alert	Displays search messaging to user while provider search is being performed.
2	Safety Tips	Displays safety tips from Roadside Safety Tips area



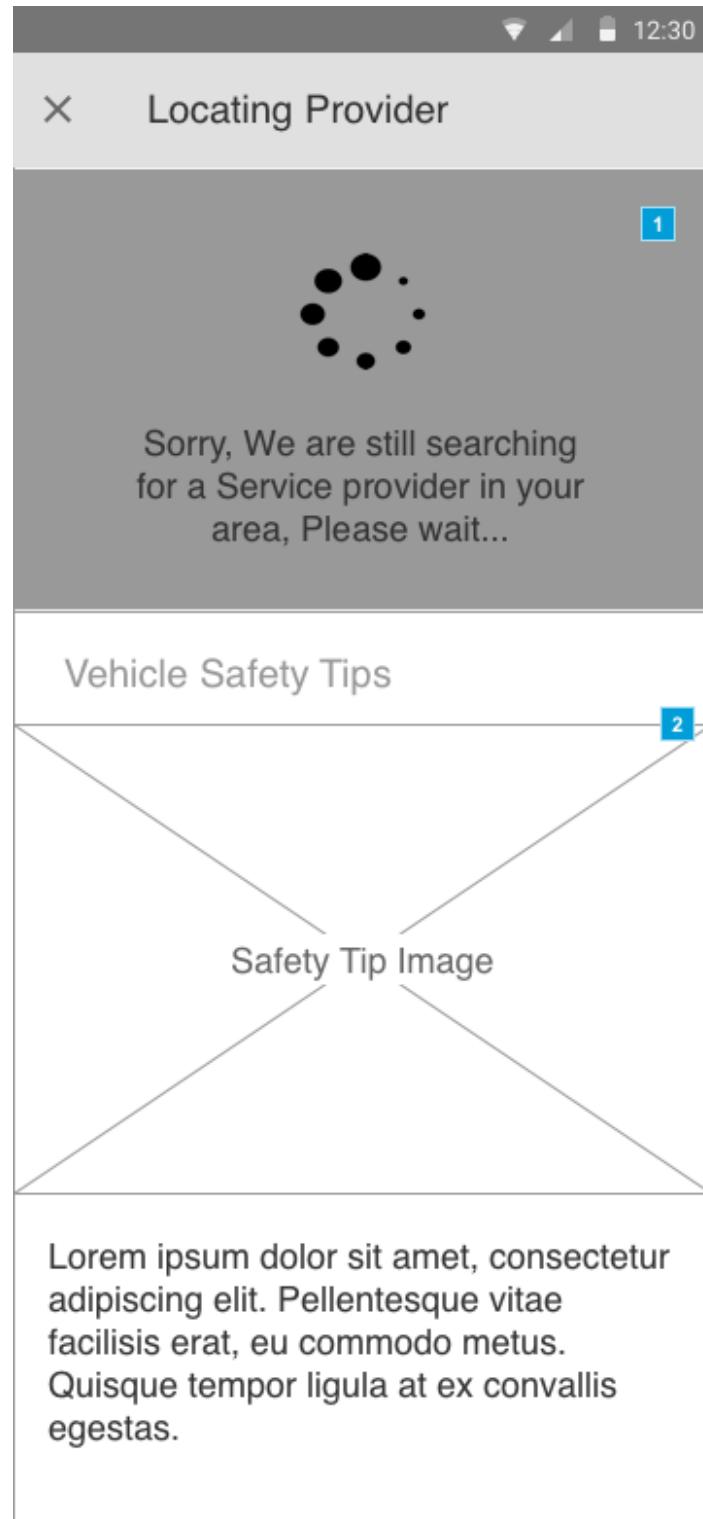
MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

200 OF
227



CSR Finding Provider 2





Footnote	CMID	Description	Functionality
1	31.25.02a	Searching alert	Displays search messaging to user while provider search is being performed. If no results are found, user is directed to Provider Not Found screen.
2		Safety Tips	Displays safety tips from Roadside Safety Tips area



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

202 OF
227



Provider Not Found

The image shows a smartphone screen displaying a mobile application interface. At the top, there is a dark header bar with icons for signal strength, battery level, and time (12:30). Below this is a light-colored header section with a close button ('X') and the text 'Locating Provider' with a blue square containing the number '1' above it. The main body of the screen has a grey background. It displays the message 'We could not locate a provider.' with a blue square containing the number '2' above it. Below this, there is a message: 'We're searching for a provider and will call you in a few minutes. If you don't receive a call, please call [Allstate](#)'. A blue square containing the number '3' is positioned next to the word 'call'. Further down, it says 'Your Service Request No. is XXXXXXXXX'. At the bottom of the screen, there is a white section titled 'Vehicle Safety Tips' with a large, faint watermark-like graphic of a car in the center. Below this, the text 'Safety Tip Image' is centered. At the very bottom of the screen, there is a light grey footer section containing placeholder text: 'Lorem ipsum dolor sit amet, consectetur adipiscing elit. Pellentesque vitae facilisis erat, eu commodo metus. Quisque tempor ligula at ex convallis egestas.'



Footnote	CMID	Description	Functionality	Widget Type
1	31.25.03			Screen Title
2	31.25.04			Dynamic Text
3		Button	Places call on behalf of customer	



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

204 OF
227



Book Service (logged in)

12:30

X Book Service

Service: Tow 2

Est Arrival: 12:30pm 3

Destination: Jacobs Tow and Gas 4

Est. Fee: \$XX.xx 5 6

Available Benefits: \$XX.xx

Est. Fee: \$XX.xx

Provider: Tow Squad 7
(847) 555 - 5555

8 Please book the service before your Service Request expires 9

10 Book Service

Footnote	CMID	Description	Functionality	Widget Type
1	31.26.01			Screen Title
2	31.26.02			Dynamic Text
3	31.26.03			Dynamic Text
4	31.26.04			Dynamic Text



Footnote	CMID	Description	Functionality	Widget Type
5	31.26.05			Dynamic Text
6		Fee Details dropdown	Defaults to closed; User can tap to open fee details.	
7	31.26.06			Dynamic Text
8		Countdown Timer	Countdown timer displaying how long customer has to book service.	
9	31.26.08			Dynamic Text
10	31.26.09	Book Service Button	Directs customer to Service in Progress (Share) screen	Button Text





Book Service (logged out)

12:30

X Book Service

Service: Tow

Est Arrival: 12:30pm

Destination: Jacobs Tow and Gas

Est. Total: \$XX.xx

Card Ending: 8434

Provider: Tow Squad
(847) 555 - 5555

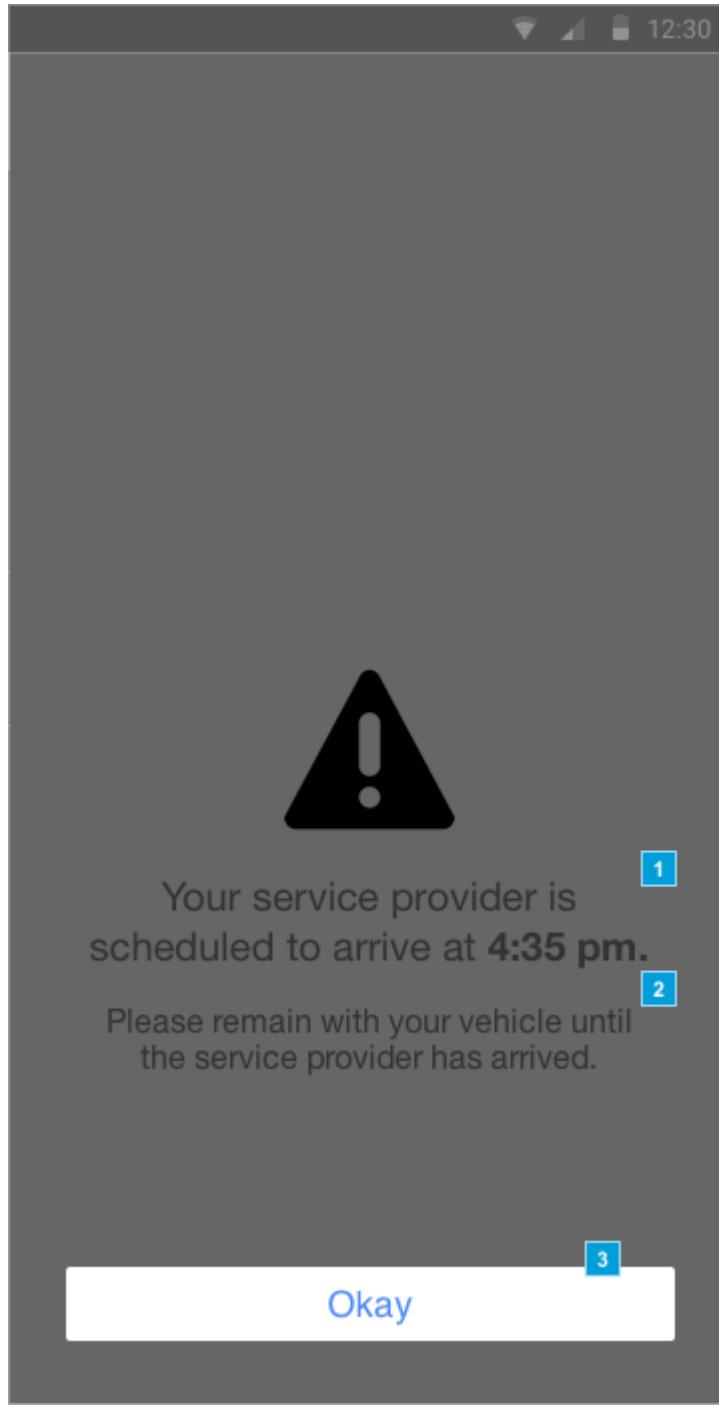
2 Please book the service before your Service Request expires

3 Book Service

Footnote	CMID	Description	Functionality	Widget Type
1	31.26.10			Dynamic Text
2		Countdown Timer	Countdown timer displaying how long customer has to book service.	
3		Book Service Button	Directs customer to Service in Progress (Share) screen	



ETA Reminder



Footnote	CMID	Description	Functionality	Widget Type
1	31.27.01			Dynamic Text
2	31.27.02			Descriptive Text



Footnote	CMID	Description	Functionality	Widget Type
3	31.27.03	Okay Button	Dismisses ETA reminder and proceeds to Service In Progress (No GPS) or Service In Progress (Map View)	Button Text



MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

209 OF
227



Service In Progress (Share)

The screenshot shows a mobile application interface for a service in progress. At the top, it displays "Service in Progress" with a back button and a share icon. Below this, the title "Your Requested Service Details" is shown. The service details include:

- Status: Waiting for Driver
- EST. Arrival: 12:30pm
- Provider: **Tow Squad**
(847) 555 - 5555
- Service: Tow
- Est. Total: \$XX.xx

A modal overlay titled "Share your service location and provider" (with a blue numbered box "1" above it) contains three buttons:

- Message (blue numbered box "2")
- Email (blue numbered box "3")
- No Thanks (blue numbered box "4")

Footnote	CMID	Description	Functionality	Widget Type
1	31.28.01	Share Service Overlay	The Share Service Overlay automatically appears on the Service in Progress screen after the user has been on this screen for X amount of time.	Descriptive Text
2	31.28.02	Message Button	Copies link to web view of provider tracking and copies into message	Button Text





Footnote	CMID	Description	Functionality	Widget Type
3	31.28.03	Email Button	Copies link to web view of provider tracking and copies into email	Button Text
4	31.28.04	No Thanks Button	Dismisses share option and proceeds to Service In Progress (No GPS) or Service In Progress (Map View)	Button Text



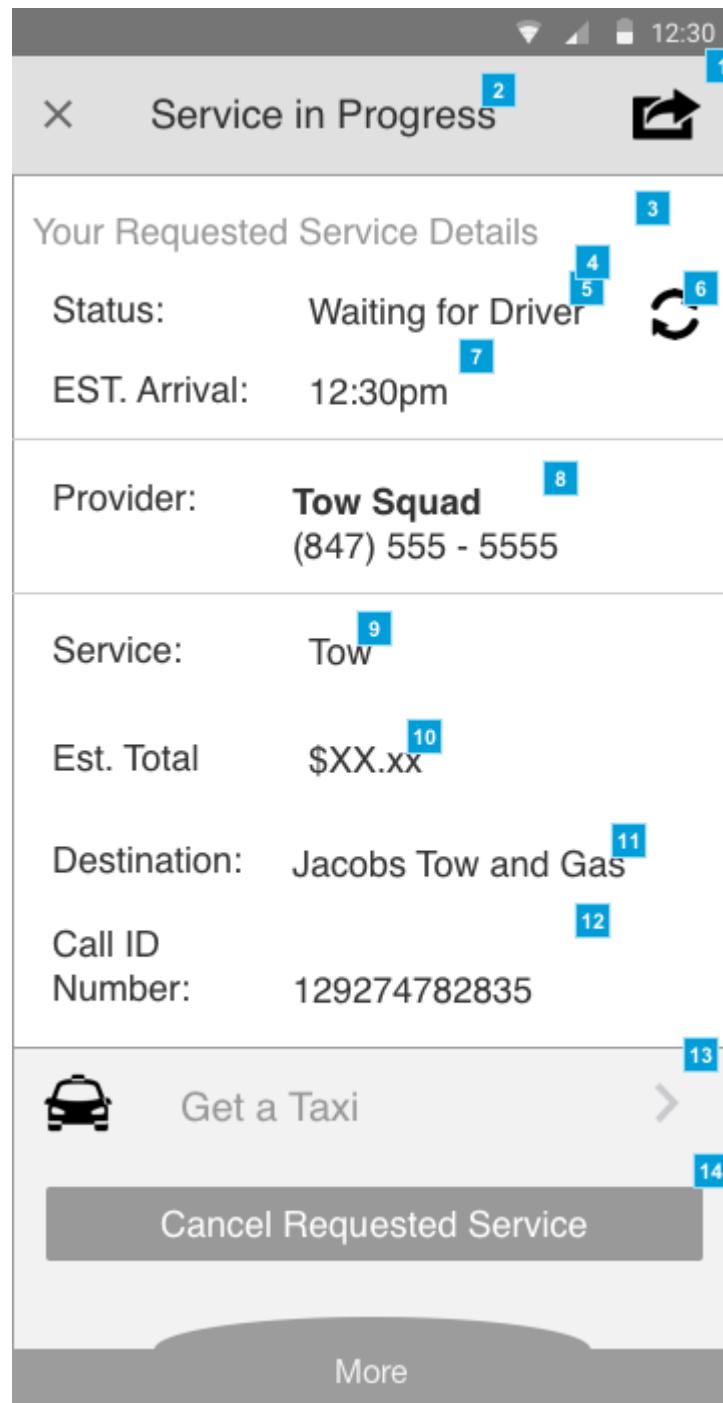
MANIFEST

Prepared for Allstate by Manifest. Proprietary and confidential.

211 OF
227



Service In Progress (No GPS)



Footnote	CMID	Description	Functionality	Widget Type
1		Share Icon	Prompts Service In Progress Share screen	
2	31.28.05			Screen Title



Footnote	CMID	Description	Functionality	Widget Type
3	31.28.06			Header
4		Service Request Details	Dynamic details based on Driver status and ETA	
5	31.28.07			Dynamic Text
6		Refresh Icon	Refresh Service Request details area	
7	31.28.08			Dynamic Text
8	31.28.09			Dynamic Text
9	31.28.10			Dynamic Text
10	31.28.11			Dynamic Text
11	31.28.12			Dynamic Text
12	31.28.13	Call ID Number	Service request number to be used when communicating with CSR	Dynamic Text
13	31.28.14	Taxi Icon/Message	Prompts Service ETA Reminder screen	Tappable Row
14	31.28.15	Button	Cancel service	Button Text





Service In Progress (Map View)

The screenshot shows a mobile application interface for a service in progress. At the top, there is a header bar with the text "Service in Progress" and a back arrow icon. Below the header is a map showing the location of the service request at "2000 Allstate Parkway, Nort...". A blue location marker with a tow truck icon is at point 2, and a red location marker is at point 3. A white callout box labeled "View Details" is positioned over the map. The main content area contains the following information:

- Your Requested Service Details**
 - Status: Waiting for Driver
 - EST. Arrival: 12:30pm
- Provider:** **Tow Squad**
(847) 555 - 5555
- Service:** Tow
- Destination:** Jacobs Tow and Gas
- Call ID**
Number: 129274782835
- Get a Taxi** (with a car icon)
- Cancel Requested Service**

A vertical red arrow on the right side of the screen points downwards from the map area towards the "More" button.

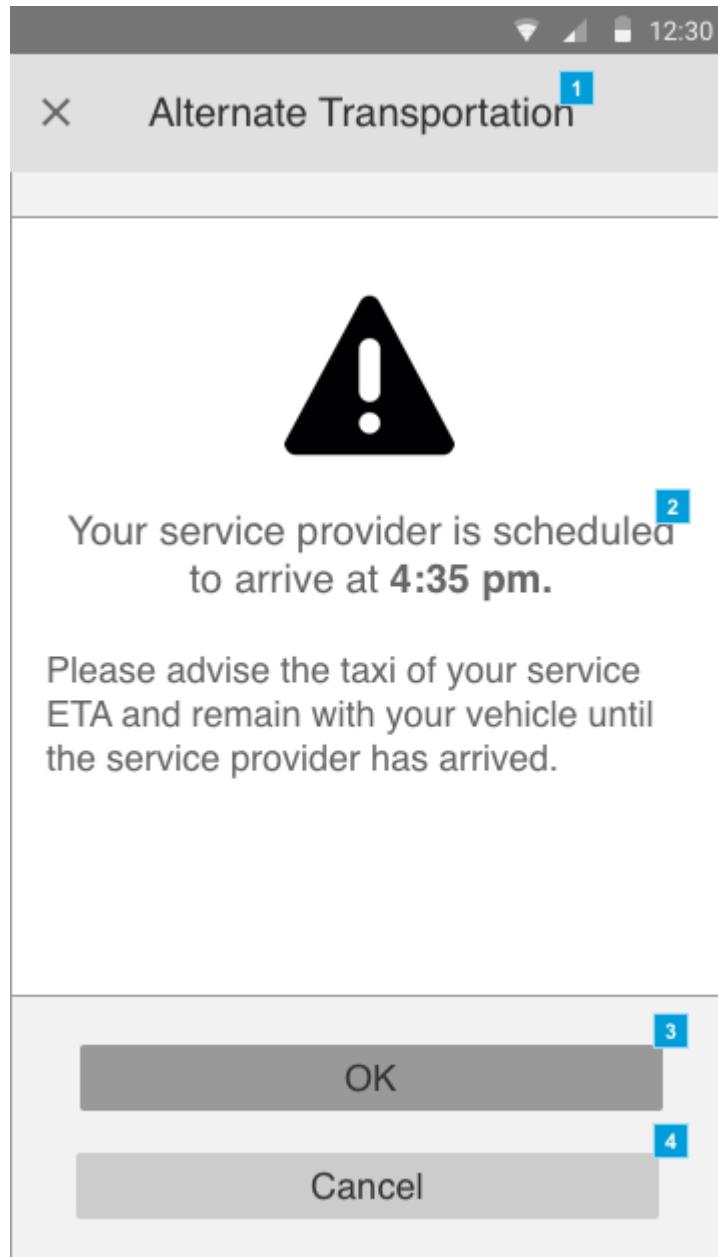


Footnote	Description	Functionality
1	Share Icon	Prompts Service In Progress Share screen
2	Tow Provider Location	Location of tow provider on map -- map should zoom to include this and the tow destination.
3	View Details	Displayed if customer has added information; User can view details entered on Add Location screen.
4	Scroll Space for text information	
5	Service Request Details	Dynamic details based on Driver status and ETA
6	Refresh Icon	Refresh Service Request details area
7	Call ID Number	Service request number to be used when communicating with CSR
8	Taxi Icon/Message	Prompts Service ETA Reminder screen
9	Button	Cancel service





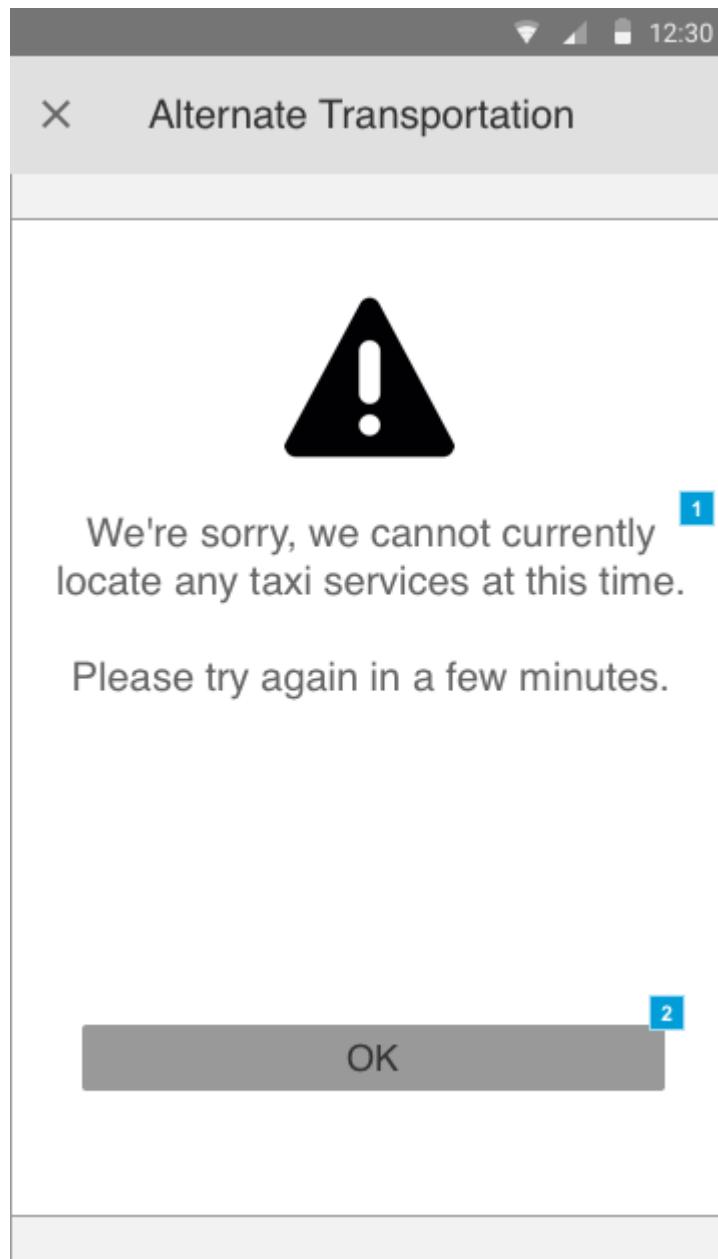
Service ETA Reminder



Footnote	CMID	Description	Functionality	Widget Type
1	31.28.17			Screen Title
2	31.28.18	Service ETA Message	Dynamic text displays service provider ETA	Dynamic Text
3	31.28.19	Button	Proceed to Taxi Provider List	Button Text
4	31.28.20	Button	Return to originating screen	Button Text



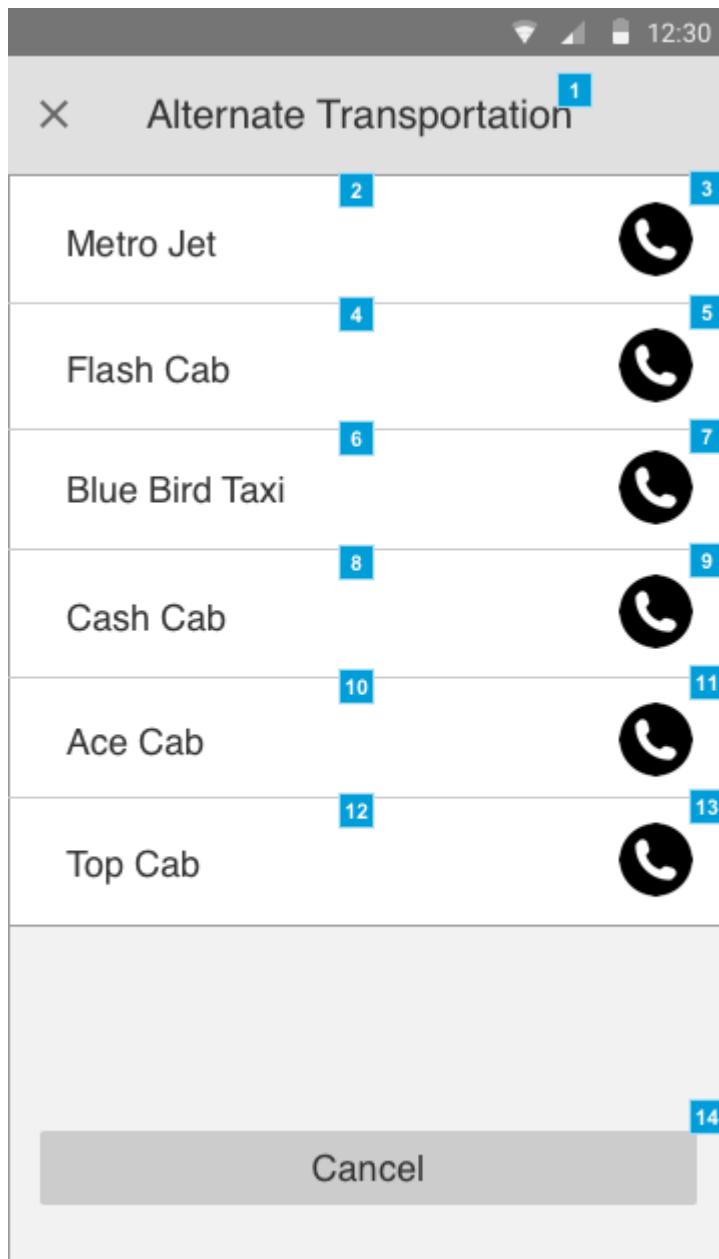
No Taxi Error Message



Footnote	CMID	Description	Functionality	Widget Type
1	31.28.21			Descriptive Text
2		Button	Return to originating screen	



Taxi Provider List



Footnote	CMID	Description	Functionality	Widget Type
1	31.29.01			Screen Title
2	31.29.02	Tappable Row	Open detailed taxi company information	Dynamic Text
3		Button	Place call to taxi service immediately.	
4		Tappable Row	Open detailed taxi company information	
5		Button	Place call to taxi service immediately.	
6		Tappable Row	Open detailed taxi company information	





Footnote	CMID	Description	Functionality	Widget Type
7		Button	Place call to taxi service immediately.	
8		Tappable Row	Open detailed taxi company information	
9		Button	Place call to taxi service immediately.	
10		Tappable Row	Open detailed taxi company information	
11		Button	Place call to taxi service immediately.	
12		Tappable Row	Open detailed taxi company information	
13		Button	Place call to taxi service immediately.	
14	31.29.03	Button	Return to originating screen	Button Text





Taxi Details

The screenshot shows a mobile application interface titled "Alternate Transportation". The list includes the following entries:

- Metro Jet (Row 1)
- Flash Cab (Row 2)
- Blue Bird Taxi (Row 3)
 - Address: 5200 North Otto Avenue, Chicago, IL 60567 (Row 7)
 - Phone Number: (312) 555-3317 (Row 8)
- Cash Cab (Row 9)
- Ace Cab (Row 11)
- Top Cab (Row 13)

Each entry has a numbered callout bubble (1 through 15) and a black phone icon. A "Cancel" button is at the bottom.

Footnote	CMID	Description	Functionality	Widget Type
1		Tappable Row	Open detailed taxi company information	
2		Button	Place call to taxi service immediately.	
3		Tappable Row	Open detailed taxi company information	

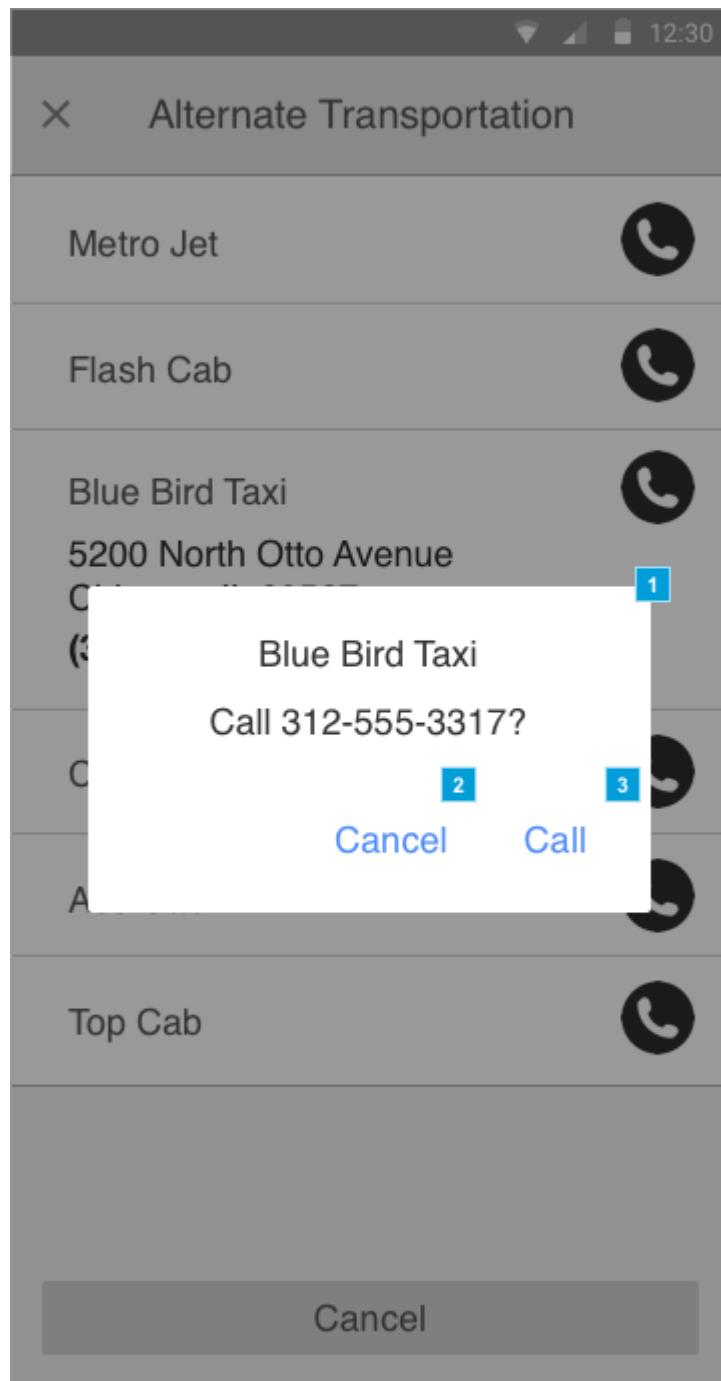


Footnote	CMID	Description	Functionality	Widget Type
4		Button	Place call to taxi service immediately.	
5		Tappable Row	Collapse detailed taxi company information	
6		Button	Place call to taxi service immediately.	
7	31.29.04			Dynamic Text
8		Button	Place call to taxi service immediately.	
9		Tappable Row	Open detailed taxi company information	
10		Button	Place call to taxi service immediately.	
11		Tappable Row	Open detailed taxi company information	
12		Button	Place call to taxi service immediately.	
13		Tappable Row	Open detailed taxi company information	
14		Button	Place call to taxi service immediately.	
15		Button	Return to originating screen	





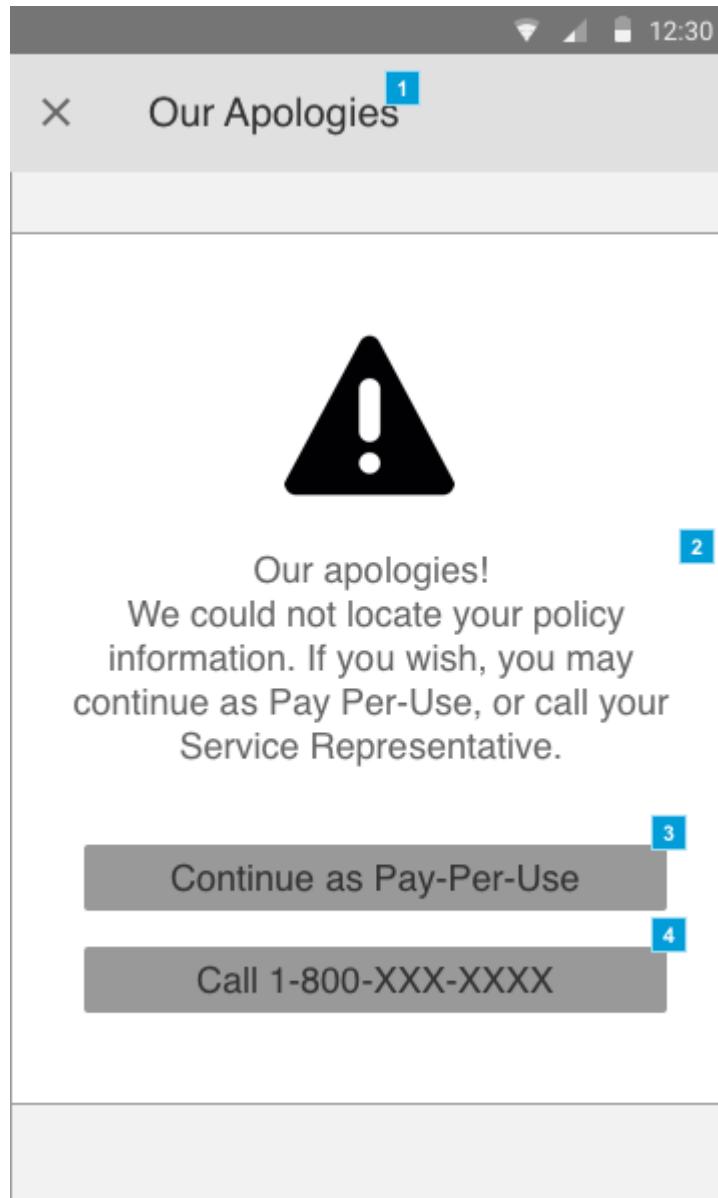
Call Taxi



Footnote	CMID	Description	Functionality	Widget Type
1	31.29.05			Confirmation Modal
2		Button	Return to originating screen	
3		Button	Open native phone and place call	



Continue PPU or Call CSR



Footnote	CMID	Description	Functionality	Widget Type
1	31.30.01			Descriptive Text
2	31.30.02			Descriptive Text
3	31.30.03	Button	Return to originating screen	Button Text
4	31.30.04	Button	Place call on behalf of customer to TBD	Button Text



Rate Provider/ Rate Allstate

12:30

X Rate Us ¹

2 Thank you for using our service! ²

We hope you've had a pleasant ³
experience. Please rate the driver who
assisted you as well as your overall
experience with Allstate Roadside.

4 Andrew Smith

5 ★★★☆☆ ⁵

6 Allstate Roadside Assistance ⁶

7 ★★★☆☆ ⁷

8 Submit ⁸

Footnote	CMID	Description	Functionality	Widget Type
1	31.31.01			Screen Title
2	31.31.02			Header

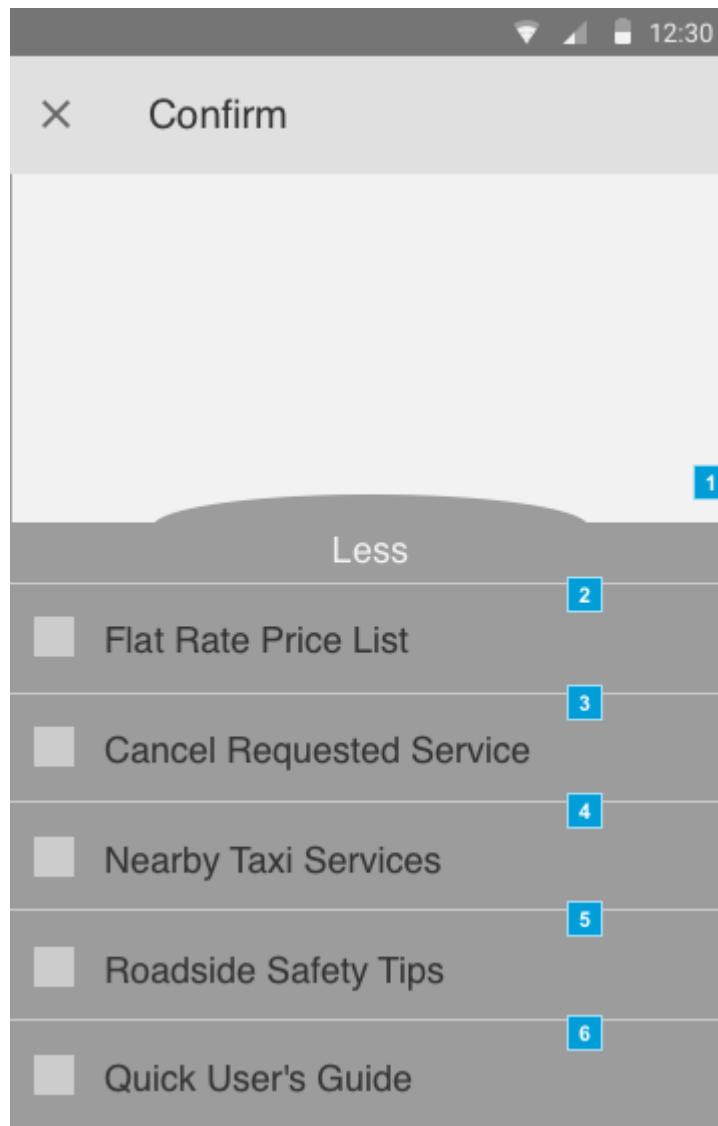


Footnote	CMID	Description	Functionality	Widget Type
3	31.31.03			Descriptive Text
4	31.31.04	Provider Name	Show provider name	Dynamic Text
5		Tappable Stars	Highlight number of stars selected	
6	31.31.05			Descriptive Text
7		Tappable Stars	Highlight number of stars selected	
8	31.31.06	Button	Return to My Account screen	Button Text





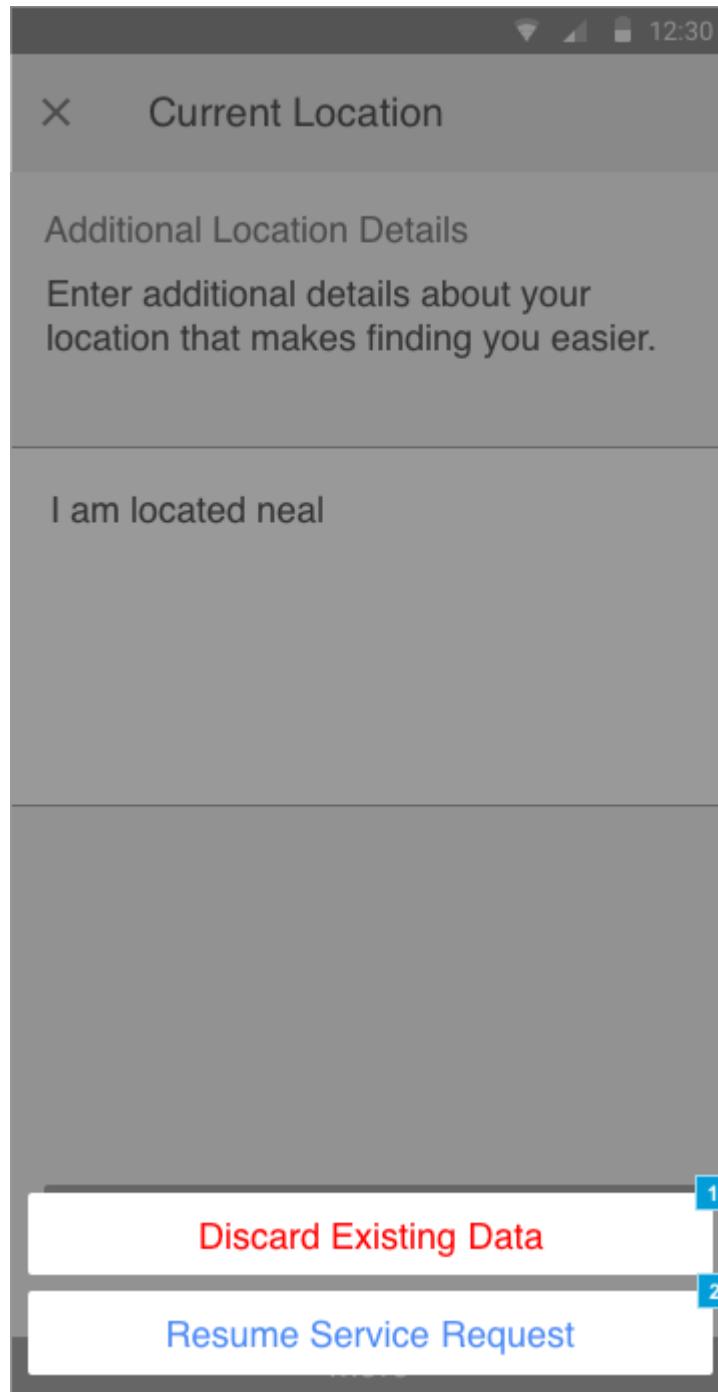
Drawer Navicon (Open)



Footnote	CMID	Description	Functionality	Widget Type
1		Roadside Assistance Menu	Shown at the bottom of many screens. Open by default on Intro screen. Tap "Less" or swipe down on menu to collapse.	
2	31.32.01	Flat Rate Price List menu option	Directs user to Interactive Price List screen	Menu Item
3	31.32.02	Cancel Service Request Button	Only shown if service request is booked	Menu Item
4	31.32.03	Nearby Taxi Services	Only shown after service is booked	Menu Item
5	31.32.04	Roadside Safety Tips menu option	Directs user to Roadside Safety Tips screen	Menu Item
6	31.32.05	Quick User Guide menu option	Directs user to Quick User Guide screen	Menu Item



Exit Service Alert



Footnote	CMID	Description	Functionality	Widget Type
1	31.33.01	Button	Abandon service request data and go to menu choice	Button Text
2	31.33.02	Button	Resume service request flow	Button Text