





## Confirmation - your order has been placed

Thanks for your order. Please print your order details and we'll email you soon to confirm your order details.

[Print your order](#)

Your order reference number is **ONL9883372**.

### Order summary

#### Your details

Mr Raul Perusquia  
Brewery Wharf Apartment 5 17  
Mowbray Street  
SHEFFIELD  
S3 8EL

#### Your installation date

Thursday January 6 2011  
between 12pm - 5pm

#### Sky TV

##### Entertainment Packs

Variety Pack, Knowledge Pack,  
Style & Culture Pack, Music  
Pack, News & Events Pack

#### Sky boxes

Sky+HD Box  
HD Pack  
Set-up

**£23 Monthly**

**FREE**  
**FREE**  
**FREE**

#### Your payment details

##### Monthly payment

Direct Debit  
Mr Raul Perusquia  
\*\*\*\*\*84  
\*\*-\*\*\*-04

##### One-off payment

VISA  
\*\*\*\* \* 5849  
R A Perusquia

#### Payment summary

##### Offers / Discounts

Upfront 10GBP off 1st month's  
payment HD Pack

##### Total Costs

Initial monthly cost	<b>£23</b>
Ongoing monthly cost	<b>£33</b>
Upfront payment towards first bill	<b>£10</b>

### Next steps

#### What happens next

Once your order has been completed, we'll send you an email within 24 hours with your set-up date.

We'll also write to you with details of your Sky TV set-up date and a Welcome Pack.

If there are any queries regarding your order, we'll contact you on the phone number you have provided.

#### Things to remember for your Sky TV installation

Your viewing card and contracts will be included in the Welcome Pack. Please have a read through the contract and have your viewing card ready for when our engineer arrives to install your Sky equipment, as you'll be entering into your subscription contract by inserting your viewing card into your Sky Box.

If you can't be there on the day, make sure there is someone over 18 present who knows how you'd like your dish and box installed, and that you're happy for them to insert your viewing card for you.

If you're having a minidish installed, our engineer will discuss the best place to put it. Don't forget to get permission from anyone you might need to (e.g. any landlord or management company).

Based on the information you have provided about your property, it looks like you may need a specialist installation. Your engineer will discuss this with you when they get in contact.

#### Any questions?

Details of how to contact us if you have any questions or changes to your order will be included in your confirmation email and letter. If there are any queries regarding your order, we'll contact you on the email address or phone number you have provided. Once you have joined Sky, we will also use the email address you provided to update you on your account, including helpful service information and contract notices.

